

# *Corrections Branch*



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## Chief's Message

In 2015, for the first time in 24 years, the Sheriff's Office had a new Sheriff. During the first week of his new administration, Sheriff Atkins and the new executive team toured both facilities and spent the day learning about the Corrections Branch. Sheriff Atkins participated in Corrections training days, as well as continued support of the branch's work in Reentry and improved safety.

During 2015, the Clark County Board of Councilors authorized \$300,000 to update the county law and justice capital plan. The areas of emphasis are the lifespan of the main jail building, relocating the Jail Work Center (JWC) operations back to the downtown campus, and determining options for construction or remodeling the main jail. The updated report is due at the end of July 2016 to the Board of County Councilors.

Our greatest challenge in 2015 continued to be the recruiting and hiring corrections deputies. Despite concentration of resources to the hiring process, we were unable to meet our goals and open the additional 141 beds at the Jail Work Center and Main Jail. This will continue to be a high priority in 2016.

Our goals and objectives in 2016 will be influenced by the completion of the feasibility study for the Clark County Law Enforcement Center. In the meantime, we will continue to improve our operations and workflow through updates and changes to policies, procedures and practices. Most of these changes are from the professional observations, experiences and dedication of the men and women working at the Clark County Main Jail and Jail Center.

Sincerely,  
*Ric Bishop*

## Reentry

The Clark County Jail Reentry Program works to promote public safety and reduce recidivism by facilitating access to community based programs and organizations that provide treatment, support, and recovery services to releasing inmates. The program targets individuals 2-6 weeks prior to release who meet basic qualifications and are receptive to reentry programming. In 2015 the Reentry Unit expanded to include 3 specialized Reentry deputies, a Reentry Sergeant, two Jail Discharge Planners and a contracted chemical dependency provider.

The Reentry program provided over 1,000 hours of direct service to inmates in 2015.

The Reentry program has several elements:

### *Day Program*

The Day Program is coordinated by Reentry deputies. Classes are available at the Main Jail and Jail Work Center. Day Program classes are facilitated by community partners and include topics such as food stamps, Medicaid eligibility, free and reduced legal resources, interacting with law enforcement, housing resources, homeless employment navigation, credit repair, budgeting, access to health services, services at the public library, mentoring, employment readiness, coping skills, stress management and faith-based sober support groups. In 2015 Reentry partnered with Clark County District Court to offer a free driver's license restoration program for misdemeanor Driving While Suspended charges. Reentry averages 30 hours of classes per week, and enrolls up to 15 inmates at a time.

### *Chemical Dependency Services*

Chemical dependency services are contracted through Community Services Northwest (CSNW). In the last 2 years, CSNW has provided over 450 free chemical dependency assessments. Moral Reconciliation Therapy (MRT) is an evidence-based substance abuse treatment model, with groups available at the Main Jail and Jail Work Center. 2015 marked the first year of MRT, and over 60 inmates participated in the program.

### *Specialized Coordination*

Reentry added 2 Jail Discharge Planners in early 2015 to coordinate release plans for inmates with complex needs such as acute mental illness, chemical dependency, medical issues and homelessness. Discharge planners facilitate human trafficking screening and service referral. Discharge Planners are masters level social service professionals employed by the Clark County Sheriff's Office.

### *Training*

The Reentry program supports a range of trainings for the Clark County Sheriff's Office. Reentry coordinates Crisis Intervention Team (CIT) for Corrections training, a specially designed 40-hour program. Clark County's CIT program was selected to present at the International CIT Conference in April, 2016.

Additional trainings include presenting on human trafficking screening process at the Washington State Association of Sexual Assault Programs Conference in May and the Washington State Behavioral Health Conference in June.

Internally, the Reentry team supports CCSO new hire training including Mental Health 101, Rage & Violence Risk Assessment, Introduction to Substance Abuse and Suicide Prevention/ Intervention. We hope to add trainings related to childhood trauma and human trafficking in 2016.

## ***Jail Medical***

The Sheriff's Office contracts with Correct Care Solutions (CCS) for inmate medical services. This partner provides medical care for those at the Clark County Jail, Jail Work Center and the Clark County Juvenile Detention Center. CCS practices a multidisciplinary approach to care, the respectful and humane treatment of the inmate population, and provides medical, dental, mental and behavioral health services. Rhonda Hansen-Boyle is our current site Health Services Administrator.

As reported by CCS they managed;

40,579 medical contacts

14,445 diabetic visits

6,404 wound care & treatments

8,858 detox checks.

15,241 mental health contacts (13,818 were Mental Health Counselor visits)

593 dental visits

90 off-site specialties consultations for treatment

## ***Jail Management System***

The JMS (Jail Management System) project was initiated in 2011. The project was to replace the 25+ year old (at that time) legacy Custody Management System (CMS). An RFP was developed and then put on hold to research and evaluate the possibility of Versaterm developing a jail module as part of RegJIN. The project was re-started in March of 2014 with the development of a second RFP. The system is expected go go live in April of 2016.

After selecting EIS as the vendor to develop and implement the system, a joint core team from Jail Records and Jail Deputies began working on documenting business processes.

There were many benefits to switching to the new JMS. However, most importantly, the application and programming language utilized by the previous system were archaic and had become virtually unserviceable. The new business arrangement with our new vendor ensures years of support and regular updates.

The JMS manages all aspects of the jail facilities, including but not limited to:

the booking process; medical triage assessments; capturing mug shots; recording demographic information; inventorying inmate property; recording special diet needs (e.g. medical diets); sentence calculations (e.g. consecutive sentences, concurrent sentences, loss of good time, etc.); upcoming court appearances; inmate classification; work programs; medical visits; work details; housing assignments; re-entry programs; incident reports; inmate discipline; and the release process.

The project included integration and conversion of the following:

ACCESS/WACIC/NCIC Integration; Washington State District Court Information System (DISCIS); Washington State Superior Court Information System (SCOMIS); Crossmatch Fingerprint data integration; Keefe Commissary; Telmate phone system; CorEMR Medical; APPRISS/VINE notification; Jail Booking data; Mugshot images; Jail Records Orphan documents/images; and Conversion of Clark County CMS data from a multivalued database to a relational database.

## ***Main Jail Operations***

Main Jail Operations is managed by Commanders Paul Dougher and Randy Tangen. Commander Dougher manages day shift, swing shift and classification. Commander Tangen manages night shift, Reentry program and the Crises Intervention training (CIT). From an operations perspective this was a very busy and challenging year. During 2015, 14,914 inmates were booked into the facility and 14,788 released from the facility with an average stay of 18 days. That is an average of 81 inmates moving through the booking area every 24 hrs. It is easy to look at statistics and count events; however, statistics don't document the dedication of staff or the mitigating events which impact their daily workload. The Branch's success therefore is a shared effort by every member of the Branch, both line and support staff.

The corrections branch continues to deal successfully with an average daily population of 735 inmates per day for 2016, in two facilities, the Main Jail down town and the Jail Work Center on Lower River Road. Staff continues to meet new challenges every year through adaptive and innovative means, even while working in a building that has exceeded capacity and is showing signs of 31 years of continuous use. One of the greatest challenges is managing an ever growing population of special needs inmates, specifically those with mental illness. All too often this population is violent to themselves, other inmates and staff. There were 7 criminally charged assaults on staff this year.

## ***Jail Transport***

The transport team is responsible for moving inmates for court appearances before the judges of the District and Superior Courts. The Transport Unit also plays an instrumental role as a member partner of the cooperative mini chain system for the Northwest region. During this reporting period the transport unit moved 2,129 inmate's on the mini-chain system avoiding costly extradition expenses and saving taxpayer resources. Along with these duties the transport unit also works with Western State Hospital to coordinate transports for competency or restoration services.

In 2015 this unit had 34,383 inmate trips to the appropriate courts. There was one attempted escape in early January that was not successful. During the incident, one deputy was injured and was later awarded a Purple Heart Medal for the injuries he sustained during the recapture.

Transport Corrections Deputies work directly with the assigned courthouse Enforcement Deputies and Judicial Assistants. The unit coordinates efforts with Enforcement when managing court appearances that raise the need for additional security or are high profile. The unit's success is directly related to constant communications with the many judicial assistants who work directly for the judges.

Our deputies also staff the video arraignment services. District Court saw 4,066 inmates for first appearance via this video link. This service is also contracted to the Battleground Municipal Court for the cities of Battleground, Ridgefield and La Center Washington. In 2015, 231 appearances were made to this court by video virtually eliminating the amount of transports to this jurisdiction.

## Planning

The Administrative update shared with Corrections staff during annual training contains a descriptive plan of the level of performance to be achieved and the strategy the agency will follow to identify and carry out the performance targets and key milestones to be accomplished. The Corrections Branch is committed to building our capabilities to deliver our mission at the best possible value to our tax payers. To meet this challenge, we have built a stronger Reentry program, invested in our employee recruitment and retention efforts, and delivered mission-ready technology and projects. Some of the ongoing efforts and completed projects in 2015 include:

### Staffing

- Civil Service testing process improvements implemented
- Concerted effort to attend job fairs, trade shows, and community hiring events
- Third Background investigator was added
- Implementation of an internet based background process
- Approval of a Jail Chaplain position
- Addition of a third Reentry Deputy
- Addition of a deputy to E and F Squads
- Training improvements - Relias training, AELE, CIT, Civil Liability, DT Instructors, JMS trainers, FTO recruitment, and emergency safety drills

### Facility Improvements

- Deep Cleaning Schedule implemented and Jail Industry Coordinator positions posted
- Additional monitors added to Main Control and privacy curtain installed
- Soap dispensers were added to all living units
- A3 Dayroom sink was removed and the wall was patched
- Suicide resistant towel hooks and shower curtain hooks were installed in all of the living units
- The rover station flooring was replaced
- A biometrics package was purchased through EIS (JMS vendor) and will be implemented in 2016
- Handheld (Pocket JMS) devices were purchased to facilitate efficiency in JMS documentation
- Booking manual was updated
- All live outlets in dayrooms were switched for better visibility and improved safety
- Sporks (reusable eating utensils) and inmate storage totes were implemented
- A new dining table was added to the staff break room
- Received funding to study the lifespan and options for expansion of the Main Jail and building structures
- Purchase of electronic law library system but implementation will begin in 2016
- New medical contract
- Decommissioned F Hall cell
- Beds for B1 and B2 were purchased and will be installed in 2016
- New electronic key box system ordered for the jail and will be installed in 2016
- Biometrics system purchased and will be installed in 2016

### Ongoing Projects

- Staffing analysis
- Expansion and update of the classification system
- Improved medical triage area in booking
- Classification-reflective booking levels
- Public coverage of Corrections needs
- Inmate behavior management (rewards and consequences)
- Increase in frequency and access for jail tours
- Concerted management of B6-B9 placements
- Facility painting and upgrades to include sealing of floors, showers, and water chaises
- Upgrade vents and cleaning of vents

# 2015 Jail Statistics

## Jail Population

Average Daily Population	734.67
Average Length of Stay	18.07
Avg Monthly Bookings	1,243
Avg Monthly Releases	1,232

## Work Release Operations

Walk Away	2
Terminations	43
New Admissions	181

## Transport

Inmates to Court	34,335
Mini Chain	2,129
Medical	896
Western State Hospital	135
Inmates to Video Arraignment	4,066

## Inmate Discipline

Major Infractions	1,578
Minor Infractions	1,277
Top Three Major Infractions	
	Fighting
	Refusal or Delay
	Possession of Smoking Material

## Medical Unit

Inmates Seen by Medical Staff	40,579
Inmates Seen by Mental Health	15,241

## Staffing

Administration	6
Corrections Sergeants	18
Corrections Staff	152
Support Staff	4
Social Worker/Reentry	2
Medical Contract Positions	24.45

## Classification

Interviews	13,921
Screen for Work Release	45
Made Trustee	550
Cell Changes	17,931

## Jail Operations

Escapes	6
Escape Attempts	6
Deaths	2
Suicide Attempts	8
Assaults on Staff	7
Officers Injured	3
Hostage Situation	0

## Office Information

Professional Visits	18,939
Jail Tours	65
Medical Bills Processed	490
Medical Bills Paid	95

