## (B)

Community Needs Assessment Report 2017


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Many community partners were involved in the completion of this assessment. View a full list of participants on page 48.

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## EXECUTIVE SUMMARY and KEY FINDINGS

The 2017 Clark County Community Needs Assessment, or CNA, of people who are low-income was conducted by the Community Action, Housing and Development unit, or CHAD, of Clark County Community Services between summer 2016 and spring 2017. The assessment is required every three years under Section 676(b)(11) of the Community Services Block Grant Act.

Community Services hopes this report is not just a compilation of data, but rather a holistic analysis of the community's needs as identified by people and households in need. If used to develop policy, program or funding decisions affecting persons who face poverty, the report may be a catalyst to a brighter future for everyone in Clark County.

Direct feedback from people and households with low incomes was collected through a comprehensive survey covering six areas of need. The survey was developed by county staff, with significant assistance by a volunteer CNA Task Force of Clark County Community Action Advisory Board members and a consultant provided by the Washington State Community Action Partnership. The survey was open July 1, 2016 through Sept. 30, 2016 and distributed in English, Spanish and Russian by more than 65 service organizations. The survey also was available online in English.

Clark County received 1,165 responses - they came from every zip code in the county. During the fall and winter, staff analyzed survey responses to understand the needs identified, conducted statistical validation, and checked response bias.

In May 2017, a cross-section of community members, service providers and policy makers attended a forum where the survey information was presented and qualitative feedback was collected. Discussions were robust and provided more thoughts and ideas about the topics.

As a result of this process, the following three needs were clearly identified as the most crucial in Clark County, ranked in order of importance:

1. Food assistance
2. Housing assistance

## 3. Employment services

Food and housing assistance ranked closely in overall importance. Although food assistance ranked slightly higher in overall need, housing overwhelmingly received greater specificity and focus regarding the types of assistance required and far greater attention during group discussions.


Within housing, the following types of assistance were clearly identified as needs:

1. Affordable/subsidized housing
2. Rental assistance
3. Move-in cost assistance for security deposits, application fees, etc.

Level of income defines whether a person or household is considered living in poverty, and employment is broadly viewed as the primary means of obtaining and increasing income. Despite low unemployment rates and that nearly half of survey respondents identified "Earned Income/Employment" as the source of family income, employment services were identified as a priority need.

Within the Employment Services category, the following needs were considered most important by survey respondents, ranked by frequency of identification:

1. Getting a better job
2. Finding a job
3. Items to become or remain employed

We would be remiss not to report a finding that emerged as we compared the demographics of the survey respondents to the county's overall demographics of those in poverty as stated by the U.S. Census Bureau: People of color and ethnic minorities in Clark County are disproportionately represented among people and households experiencing poverty.

We urge programs and services that address needs identified in this report to make special efforts to engage communities of color.

## Did you know

An estimated 49,314 people live at or below the federal poverty level in Clark County.

## SERVICE AREA

This section is designed to give readers an understanding of Clark County as compared with Washington as a whole and the rest of the nation. Because Clark County is a border county and part of the Portland-Vancouver-Beaverton, OR-WA Metropolitan Statistical Area, or MSA, this comparison has been included throughout this section and the demographics section. The MSA includes Multnomah, Clackamas, Columbia, Washington and Yamhill counties in Oregon and Clark and Skamania counties in Washington.

## Southwest Washington

Located in Southwest Washington, Clark County is approximately 70 miles from the Pacific Ocean. It is compact, measuring approximately 38 miles east to west and covering 656 square miles. The Columbia River forms the western and southern boundaries, giving the county more than 40 miles of major river frontage. The Columbia River is the only fresh-water route for ocean-going commerce on the West Coast. The Lewis River forms the northern perimeter and the Cascade Range forms the eastern border. ${ }^{1}$

Map 1. Washington counties


## Population

Approximately 440,404 people live in the 656 square mile report area defined for this assessment, according to the U.S. Census Bureau American Community Survey 2011-15 five-year estimates. The population density for this area, estimated at 671.3 people per square mile, is greater than the national average population density of 89.61 people per square mile.

Table 1. Population density

| Report area | Total population | Total land area <br> (square miles) | Population density <br> per square mile |
| :--- | :--- | :--- | :--- |
| Clark County, WA | 440,404 | 656 | 671.3 |
| Portland-Vancouver- <br> Beaverton MSA | $2,268,055$ | $6,821.3$ | 332.5 |
| Washington | $6,985,464$ | $66,456.30$ | 105.11 |
| United States | $316,515,021$ | $3,532,070.45$ | 89.61 |

Data Source: US Census Bureau, American Community Survey. 2011-15. Source geography: Tract

## Map 2. Population density by tract, ACS 2011-15

Persons per square mile


Table 2. Population below federal poverty level
Within the service area, 11.2 percent, or 49,314 people, are living in households with incomes below the federal poverty level (FPL). Some local funding serves households earning up to 200 percent FPL. In the service area, 29 percent, or 127,733 people, are living in households with incomes below 200 percent of the FPL.

| Report area | Total <br> population | Population <br> in poverty | Percent population <br> in poverty | Population with <br> income at or below <br> $200 \%$ FPL | Percent population <br> with income at or <br> below 200\% FPL |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Clark County, WA | 440,404 | 49,314 | 11.2 | 127,733 | 29 |
| Portland- <br> Vancouver- <br> Beaverton MSA | $2,268,055$ | 353,705 | 15.6 | 704,142 | 31.0 |
| Washington | $6,850,693$ | 908,512 | 13.26 | $2,058,068$ | 30.04 |
| United States | $308,619,550$ | $47,749,043$ | 15.47 | $105,726,604$ | 34.26 |

Note: This indicator is compared with the state average. Data source: US Census Bureau, American Community Survey. 2011-15. Source geography: Tract

## Did you know

10.2 percent of people who identify as white live at or below the federal poverty level in Clark County compared with 22.4 percent who identify as black or African American or 20.9 percent who identify as American Indian and Alaska Native. ${ }^{\text {ii }}$


## Rural and urban geography

The U.S. Census Bureau's urban-rural classification identifies urban areas and rural areas. The bureau's urban areas are densely developed territories that encompass residential, commercial and other non-residential urban land uses. The bureau delineates urban areas after each census by applying specified criteria to decennial census and other data.

The census bureau identifies two types of urban areas:

- areas of 50,000 or more people
- clusters of 2,500 to 49,999 people
"Rural" encompasses all residents, housing and territory not included within an urban area. ${ }^{2}$

Using these guidelines, the Washington State Department of Health considers 13.7 percent of Clark County's population to be rural, as counted in the 2010 census. This marks a 21.4 percent decline in rural population since the 2000 census. ${ }^{3}$

Today, most county residents live in eight municipalities surrounded by a rural landscape. Battle Ground, Camas, La Center, Ridgefield, Vancouver, Washougal and Woodland are cities; Yacolt is a town. Each has an urban growth area defined in the county's Comprehensive Growth Management Plan. ${ }^{4}$

Map 3. Clark County, Washington


## Did you know

21.8 percent of Clark County residents with disabilities have incomes at or below the federal poverty level. iii

## Economic activity

The Washington Employment Security Department considers Clark County part of the Portland Metropolitan Statistical Area. Its economy can be understood only in that context: one-third of the county's labor force, more than 50,000 workers, commutes to Oregon during the work-week, while 11,000 commute north into Clark County. The lack of a sales tax in Oregon has led to leakage of retail sales, lowering both retail investment and tax revenues for local governments.

Clark County has excellent transportation linkages. Portland International Airport is just across the Columbia River, rail lines run both east-west and north-south, and residents have immediate access to both Interstate 5 and Interstate 205 going north and south and Interstate 84 and State Route 14 going east.

Clark County, when originally occupied by white settlers, had primarily an agricultural and timber economy. In fact, the first apple tree in the state still stands here. The Camas paper mill started in the 1870s. Cheap power from damming the Columbia River helped spur industrialization, including an aluminum smelter that opened in the late 1930s and closed in 2001.

In the 1970 s, the county began to attract investment in electronics, which became its most important industry in the 1990 s. Despite the loss of one-third of the sector's employment base in the 2001 recession, electronics remain the top industry and Wafertech, Sharp Microelectronics, Hewlett Packard, SEH America and Linear Semiconductor remain important employers.

Employment grew rapidly in all sectors during the 1990s, but slowed after the 2001 recession. Construction and homebuilding remained strong until the housing bubble burst in 2006-07. The county lost 6 percent of its employment base in the downturn, a percentage similar to the state and nation. But by late 2015, the county was 9 percent above its pre-recession peak, compared with 6 percent for the state and 3 percent for the nation.

In 2015, major industry sectors in Clark County included health care and social assistance (23,600 jobs), professional and business services (18,100 jobs), retail trade (17,200 jobs), leisure and hospitality (14,000 jobs) and manufacturing (13,100 jobs). In addition, government employed 24,000, more than half of whom are in public education. ${ }^{5}$

Figure 1. Most common industries (\%)


Figure 2. Most common occupations (\%)


Based on data from 2000-2015 when the population of Vancouver rose from 143,560 to 172,853. www.city-data.com/work/work-Vancouver-Washington.html

Table 3. Labor force and unemployment

| Report area | Labor force | Number <br> employed | Number <br> unemployed | Unemployment <br> rate |
| :--- | :--- | :--- | :--- | :--- |
| Clark County, <br> WA | 218,672 | 205,144 | 13,528 | 6.2 |
| Portland- <br> Vancouver- <br> Beaverton MSA | $1,225,993$ | $1,023,933$ | 103,060 | 8.4 |
| Washington | $3,625,231$ | $3,435,080$ | 190,151 | 5.2 |
| United States | $159,514,565$ | $152,199,769$ | $7,314,796$ | 4.6 |

Note: This indicator is compared with the state average. Data Source: US Department of Labor, Bureau of Labor Statistics. 2017 - May. Source geography: County

Total unemployment in the service area for May 2017 was 13,528, or 6.2 percent, of the civilian, non-institutionalized population aged 16 and older (non-seasonally adjusted). This indicator is relevant because unemployment creates financial instability and barriers to access including insurance coverage, health services, healthy food and other necessities that contribute to poor health status.

## Did you know

Single femaleheaded households make up the largest family type living at or below the federal poverty level in Clark County.

## DEMOGRAPHICS

This section includes information from the U.S. Census Bureau's American Community Survey, or ACS. Community Commons uses the ACS to create a report that estimates the number of people in each category. The total number of people living in Clark County for purposes of the ACS survey is estimated at 440,404 people, with 49,314 people living below 100 percent of the federal poverty guidelines.

The federal poverty guidelines, more commonly known as the federal poverty level, or FPL, is a term used throughout this report. The FPL is an economic measure used to decide whether a person's or family's income level qualifies them for certain federal benefits and programs. The FPL is supposed to represent the set minimum income a family needs for food, clothing, transportation, shelter and other necessities.

The formula used to calculate the FPL has not been updated since its inception in the 1960s. For example, it does not take child care costs into consideration, assuming that one parent will be home with children. Each year, the FPL is updated and issued in the Federal Register by the Department of Health and Human Services (HHS). ${ }^{6}$

## Gender

Clark County's population is evenly split between males and females, similar to statewide data. For those living below the federal poverty level, females outpace males.

Table 4. Population by gender

| Report Area | Male | Female | Percent <br> Male | Percent <br> Female |
| :--- | :--- | :--- | :--- | :--- |
| Clark County, WA <br> total population | 217,440 | 222,964 | 49.4 | 50.6 |
| Clark County, WA below <br> poverty | 21,861 | 27,453 | 10.1 | 12.3 |
| Portland-Vancouver-Beaverton <br> MSA total population | $1,127,958$ | $1,158,057$ | 49.7 | 51.1 |
| Portland-Vancouver-Beaverton <br> MSA below poverty | 142,899 | 168,683 | 12.7 | 14.6 |
| Washington | $3,487,725$ | $3,497,739$ | 49.93 | 50.07 |
| United States | $155,734,280$ | $160,780,741$ | 49.2 | 50.8 |

Data Source: US Census Bureau, American Community Survey. 2011-15. Source geography: Tract


Age
The table below shows the age distribution of Clark County residents compared with residents statewide. The Clark County distribution is similar to the state distribution, but with slightly more youths aged 5-17 and slightly fewer people aged 25-34. For those living below the federal poverty level, the poverty rate is lower among those 65 and older and higher for small children through age 4.

Table 5. Population by age

| Report area | Age 0-4 | Age 5-17 | Age 18-24 | Age 25-34 | Age 35-44 | Age 45-54 | Age 55-64 | Age 65 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Clark County <br> total population | $6.45 \%$ | $19.07 \%$ | $8.34 \%$ | $12.8 \%$ | $13.61 \%$ | $13.88 \%$ | $12.72 \%$ | $13.14 \%$ |
| Clark County <br> below poverty | $14.9 \%$ | $14.2 \%$ |  | $14.5 \%^{*}$ |  | $8.9 \%^{*}$ |  | $6.8 \%$ |
| Portland-Vancouver- <br> Beaverton MSA total <br> population | $10.7 \%$ | $16.7 \%$ |  | $23.4 \%$ |  | $41.7 \%$ |  | $12.7 \%$ |
| Portland-Vancouver- <br> Beaverton MSA <br> below poverty | $10.8 \%$ | $17.0 \%$ |  | $18.5 \%$ |  | $10.6 \%$ |  | $7.8 \%$ |
| Washington | $6.38 \%$ | $16.47 \%$ | $9.55 \%$ | $14.33 \%$ | $13.11 \%$ | $13.7 \%$ | $12.87 \%$ | $13.58 \%$ |
| United States | $6.29 \%$ | $16.99 \%$ | $9.91 \%$ | $13.55 \%$ | $12.84 \%$ | $13.87 \%$ | $12.45 \%$ | $14.1 \%$ |

*The ACS does not break down the age ranges in the same categories as the general population. These data points represent the percent of population across multiple ranges. Data Source: U.S. Census Bureau, American Community Survey. 2011-15. Source geography: Tract

## Race

The tables below represent the race and ethnicity of people living in Clark County compared with people statewide.

Clark County has a higher Caucasian population and lower African American, Asian and Native populations when compared with Washington as a whole. However, all people of color in Clark County live in poverty at a higher rate than the white population.

Table 6. Population by race

| Report area | White | Black | Asian | Native <br> American / <br> Alaska Native | Native <br> Hawailan <br> Pacific Islander | Some <br> other race | Multiple <br> races |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Clark County total population | $84.73 \%$ | $1.93 \%$ | $4.23 \%$ | $0.71 \%$ | $0.75 \%$ | $3.11 \%$ | $4.55 \%$ |
| Clark County below poverty | $10.16 \%$ | $22.36 \%$ | $20.9 \%$ | $9.23 \%$ | $10.06 \%$ | $27.87 \%$ | $14.96 \%$ |
| Portland-Vancouver-Beaverton <br> MSA total population | $82.7 \%$ | $25.8 \%$ | $6.3 \%$ | $0.8 \%$ | $0.5 \%$ | $3.5 \%$ | $4.3 \%$ |
| Portland-Vancouver-Beaverton <br> MSA below poverty | $11.9 \%$ | $32.5 \%$ | $12.1 \%$ | $26.7 \%$ | $23.0 \%$ | $33.4 \%$ | $16.6 \%$ |
| Washington | $77.79 \%$ | $3.63 \%$ | $7.67 \%$ | $1.34 \%$ | $0.63 \%$ | $3.79 \%$ | $5.16 \%$ |
| United States | $73.6 \%$ | $12.61 \%$ | $5.13 \%$ | $0.81 \%$ | $0.17 \%$ | $4.7 \%$ | $2.98 \%$ |

Data source: U.S. Census Bureau, American Community Survey. 2011-15. Source geography: Tract

## Ethnicity

When looking at ethnicity data from the ACS, Clark County has a lower total Hispanic and Latinx population when compared with Washington as a whole. For those living below the federal poverty level, there are significantly more Hispanic and Latinx persons when compared to the total population.

Table 7. Population by ethnicity

| Report Area | Total | Number Hispanic <br> or Latinx | Percent Hispanic <br> or Latinx | Non-Hispanic <br> or non-Latinx | Percent non- <br> Hispanic/Latinx |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Clark County total population | 440,404 | 36,942 | 8.4 | 353,789 | 80.3 |
| Clark County below poverty | 49,314 | 8,374 | 22.7 | 40,940 | 9.7 |
| Portland-Vancouver-Beaverton <br> MSA total population | $2,268,055$ | 258,690 | 11.4 | $1,719,014$ | 75.8 |
| Portland-Vancouver-Beaverton <br> MSA below poverty | 353,705 | 70,035 | 27.1 | 185,389 | 10.8 |
| Washington | $6,985,464$ | 835,488 | 11.96 | $6,149,976$ | 88.04 |
| United States | $316,515,021$ | $54,232,205$ | 17.13 | $262,282,816$ | 82.87 |

Data source: U.S. Census Bureau, American Community Survey. 2011-15. Source geography: Tract

## Clark County Survey of Needs demographics

Below is self-identified, demographic data from the Survey of Needs conducted by Clark County Community Services with people who identify as being low-income. Clark County received 1,165 responses from throughout the county. Survey questions were optional; not every respondent answered every question. Each chart indicates the number of responses received for each demographic question. Some questions, such as age, race and ethnicity, are specific to the family member completing the survey. Others encompass information about the entire family.

Figure 3. What is your age?
1,059 responses


More than 90 percent of respondents answered this question, with the majority, 42 percent, in the 24-44 age bracket.

Figure 4. What gender do you identify with?
1,055 responses


Nearly 72 percent of those who answered the gender question were female.

Figure 5. What is your race?


Of all respondents, 87 percent indicated their race. When compared with the American Community Survey (ACS) 20112015 five-year estimates for all people in Clark County and ACS data for those living below the federal poverty level, the Survey of Needs had fewer responses from people who identify as white and more responses from people who identify as people of color.

Figure 6. What is your ethnicity?


The majority of respondents who indicated their ethnicity identified as non-Hispanic/Latinx, and more than 23 percent identified as Hispanic/ Latinx or Slavic/Russian descent.

Figure 7. What is the size of your family?
1,059 responses


Responses to the family size question fell into every category, with highest response, 26 percent, from single-person families. The second most frequent response was a two-person family, with just more than 20 percent, followed by a three-person family at 17 percent.

Figure 8. Does anyone in your family have a disability/special need?
1,040 responses


A great majority, 89 percent, of survey respondents answered the question about a family member with a disability. Of those, 50 percent said they themselves or a family member had a disability or special need.

Figure 9. What type of health insurance does your family have?


These numbers are duplicated; a person may have more than one type of health insurance
More than 85 percent of people responding to the Survey of Needs answered the question about health insurance. More than half indicated their family was covered by Medicaid; this result was not surprising since the majority of the respondents earn less than 200 percent of the federal poverty level. Nearly 10 percent indicated they lacked health insurance.

Figure 10. What is the source of your family's income?


Almost 74 percent of survey respondents indicated their family's source(s) of income. The majority said they received, at least in part, earned income, while many received Social Security Insurance or Social Security Disability Insurance, which is reserved for those with a temporary or long-term disability.

These numbers are duplicated; a person may have more than one source of income

Figure 11. What is your current or last known zip code?
933 responses


Eighty percent of respondents answered the question about their zip code. Every zip code in Clark County was represented by the answers. Less than 1 percent of respondents had zip codes outside the county, and 3 percent did not know their latest zip code.

Figure 12. Has anyone in your family served in the armed forces?
1,041 responses


Almost 90 percent of survey respondents indicated whether a family member had served in the armed forces; nearly 23 percent said yes.

Figure 13. What is your current housing situation?
1,048 responses


Figure 14. Is someone in your family employed?


Nearly 60 percent of respondents answered the question about employment. Of those, 67 percent said someone in their family was employed.

Figure 15. Does your family earn more or less than 125\% FPL for your family size? 200\%?
930 responses each


Respondents were given a chart listing family size and monthly income and asked whether their family earned more or less than 125 percent and 200 percent of the federal poverty level. Nearly 80 percent answered each question, with nearly 75 percent earning less than 125 percent ( $\$ 2,531$ for a family of four) and more than 91 percent earning less than 200 percent ( $\$ 4,050$ for a family of four).

## CAUSES AND CONDITIONS OF POVERTY in CLARK COUNTY

The following elements influence poverty in this region.

## A. Economic

Clark County has mostly recovered from the Great Recession and is currently undergoing a period of rapid economic expansion.

- Not all sectors have recovered at an equal rate. Construction, in particular, has lagged in its capacity to meet demand.
- Increasingly, employers are having difficulty finding enough qualified workers; skill shortages once again are a pressing issue. ${ }^{7}$


Clark County has experienced significant and ongoing change in the predominant industries driving employment and economic activity. Historically an agricultural community, the first half of the 20th century saw rapid growth in the timber industry. During and after World War II, the manufacturing sector increasingly gained importance. Starting in the 1970s, information and technology industries began supplanting manufacturing. The health care sector became a major employer in the 1990s, and it has played an important role alongside retail services and information technology since the 2000s.

- These industry changes have required constantly shifting workforce skills.
- Major employers have not had steady growth, but experienced cycles of expansion and contraction.


## Conditions

The lack of affordable housing and rising costs of obtaining and maintain housing, rented or owned, are the results, in part, of a construction industry that does not have the capacity to meet the housing demand.

The cost of housing is the single biggest driver of homelessness. The authors of the 2012 article entitled "New Perspectives on Community-Level Determinants of Homelessness," published in The Journal of Urban Affairs, found that every $\$ 100$ increase in rent is associated with a 15 percent increase in homelessness in metro areas and a 39 percent increase in homelessness in non-metro areas.

More than 68,000 people are unemployed in the region, yet many employers express concerns about finding qualified workers. The combination of education and experience regional employers require increasingly does not reflect regional job seekers' qualifications.

Our region's per capita income is growing slightly faster than the nation's, yet still trails that in other metropolitan area of the U.S. Of the region's top 10 most prevalent occupations, just more than half pay wages above $\$ 25,000$ per year and only two - registered nurses and general/operations managers - pay wages sufficient to enable a single parent to support themself and two children without public assistance. ${ }^{\text {® }}$

## B. Population changes

Clark County has had significant population growth in a relatively short time, growing by 86 percent between 1990 and 2014. Residential growth has been particularly strong in the smaller cities, with Camas growing by 207 percent, Washougal by 213 percent, Ridgefield by 353 percent and Battle Ground by 397 percent. ${ }^{9}$

Population growth in smaller cities, which are further from primary areas of employment and education in Vancouver and Portland, increases the reliance on and need for transportation. ${ }^{10}$


## Conditions

Due to increases in the cost of living, adults in households with low-incomes often have to work more than one full-time job and are frequently underemployed.

Families are paying a significant part of their earnings for child care. The cost of child care increases but family income does not, making child care an extremely difficult financial burden on working families to bear. Families are spending approximately 13 percent to 18 percent of their median income on child care. The average cost of infant care-the most expensive care-in a center increased 2.7 percent, while the average cost of infant care in a family child care home increased 3.7 percent. Over three quarters of families enrolled in our programs use relatives for child care. ${ }^{11}$


Transportation from housing to employment, education and training are significant cost burdens to households with low-incomes in Clark County. According to the Massachusetts Institute of Technology Living Wage Calculator, typical annual transportation costs in the Portland-Vancouver-Hillsboro Metropolitan Statistical Area range from $\$ 3,768$ for a single adult to as much as $\$ 10,231$ for a household of two adults and three children. ${ }^{12}$

## C. Education

Washington has struggled to adequately fund education.

- Education Week Research Center's 2016 Quality Counts report gives the United States a C average for school finance; it gives Washington a C-. ${ }^{13}$
- The Washington State Office of the Superintendent of Public Instruction indicates that for 2014-2015, the state spent an average of $\$ 10,747$ per student. This figure was an increase from $\$ 9,246$ in 2013 , but still below the national 2013 average of $\$ 11,667$. $^{14}$
- The average cost to educate an in-state, full time community or technical college student is $\$ 7,524$. Of that, the state pays $\$ 4,468$. $^{15}$


## Conditions

Households with low-incomes in Washington bear a substantial financial burden to attain needed skills, certifications and education needed to compete for attractive jobs, paying as much as $\$ 3,056$ per year for community or technical college. ${ }^{16}$

## D. Health

As the World Bank Group's Aug. 25, 2014 brief Poverty and Health explains, ill health is a major cause of poverty. This is because of:

- the costs of health care, which include out-of-pocket spending, consultations, tests and medicine.
- the cost of transportation to receive care.
- lost work time and income for the person with an illness and any family member who has to stop working or attending school to take care of the person.

Families also might be forced to sell assets to cover medical expenses, borrow at high interest rates or otherwise become indebted.

Strong health systems not only improve the health of a whole population, but they protect households from the potentially catastrophic effects of out-of-pocket health care costs. ${ }^{17}$

According to the Kaiser Family Foundation's The Washington State Health Care Landscape report, overall health in Washington is ranked above the national average, with lower rates of obesity, diabetes, heart disease and smoking than most states. However, Washington also has a higher than average percentage of adults who report poor mental health, a greater prevalence of asthma among adults, and slightly higher incidences of invasive cancers.

Like other states, Washington sees health and health care access disparities by race and ethnicity. As far as health goes, 87 percent of Washingtonians who identify as


## Did you know

6.9 percent of Clark County seniors 60 and older live at or below the federal poverty level compared with 10.8 percent of adults and 14.4 percent of children. ${ }^{\text {vi }}$

Did you know
In the U.S., the richest 1 percent of men lives an average of 14.6 years longer than the poorest 1 percent of men; for women in those wealth percentiles, the difference is an average of 10.1 years. ${ }^{\text {vi }}$
white report being in very good or excellent health, compared with 77 percent of blacks, 73 percent of American Indian or Alaska Natives and 69 percent of Hispanics. While rates of overweight and obesity are low statewide, those who identify as American Indian or Alaska Native (79 percent), black (76 percent) or Hispanic (69 percent) are more likely to be overweight or obese than those who identify as white (61 percent) or Asian, Native Hawaiian or other Pacific Islander (42 percent).

In addition, those who identify as black (44 percent) and white (42 percent) are more likely to report mental health issues compared with those who identify as Asian, Native Hawaiian or other Pacific Islander ( 33 percent) or Hispanic (26 percent).


Regarding access to health care, 75 percent of those who identified as white and 71 percent of those who identified as Asian, Native Hawaiian or other Pacific Islander reported having a usual source of care. Only 63 percent of blacks, American Indians and Alaska Natives and 46 percent of Hispanics reported having usual health care. ${ }^{18}$

Washington and Clark County have aggressively pursued improving systems of care, particularly for households with low-incomes. Under Health Care reform, Washington expanded Medicaid, started a state-based Health Insurance Marketplace, and invested heavily in outreach and assistance for disadvantaged and underserved populations. It also passed legislation to support the Healthier Washington Initiative which integrates the Apple Health Medicaid system to help improve care for individuals while lowering costs. Clark County has led the state in an effort to integrate and coordinate care between primary care and behavioral health providers, as well as to align financing and payment systems to support an integrated health system and supports the use of evidence-based strategies to improve care quality for people on Medicaid. ${ }^{19}$

Annual price-adjusted Medicare reimbursements per Clark County enrollee is $\$ 8,057$, slightly higher than the state average of $\$ 7,863 .{ }^{20}$

## Conditions

Although access to and the cost and coordination of health care have improved significantly for households with low-incomes in Clark County, access remains a challenge. According to the Robert Wood Johnson Foundation's County Health Ranking and Roadmaps 2016, the ratio of residents to primary care physicians is $1,510: 1$. The ratio for dentists is $1,500: 1$ and the ratio to mental health providers is $440: 1 .{ }^{21}$

## Community Forum feedback

During a community forum, participants saw results of the Survey of Needs through a "data walk." This self-led experience included six areas of need for people who are low-income: education; housing; health and social/behavioral health; employment; income and asset building; and support services. The data walk included demographic information about the survey participants and staff provided more information about each topic.

After the data walk, participants had small group discussions about their thoughts to specific questions based on their knowledge and experience and the information they gleaned from the Survey of Needs results. Below is a brief synopsis of the responses when asked, "What do you think are the causes of poverty in our community?"

- Having a clear understanding of the differences between generational and situational poverty is key for service providers to determine the depth of services a household needs.
- The lack of education, skills and educational supports in the community hinder the advancement of many people who have low incomes.
- Behavioral health issues, such as addiction and mental health challenges, can be both a cause and a condition of poverty. These challenges may lead someone to fall into poverty or may be a coping mechanism for someone struggling with the trauma that poverty can cause.
- The lack of employment opportunities, specifically those paying a living wage.



## Did you know

The ratio of residents to primary care physicians is $1,510: 1$. The ratio for dentists is $1,500: 1$ and the ratio to mental
health providers is 440:1. vii

## AREAS OF NEED

The six areas of need were determined through the 2016 Survey of Needs. The survey was designed to understand the needs people of people who are low-income in education, employment, health and social/behavioral health, housing, income and asset building and support services.

The sections below are ordered based on the number of responses to the question, "Do you or anyone in your family have a need for..." Additional information about each category is provided from: the Community Feedback Forum conducted May 18, 2017; personal stories of participants in programs funded by Community Services; summaries from community assessments completed by other partner agencies; and research conducted to supplement the feedback forum's data walk.

## Housing

## Survey of Needs

Survey respondents were asked to identify needs or concerns they or someone in their family had regarding housing. They could identify up to three needs for adults and three for youth. Figure 16 shows 610 respondents with housing needs for adults and 199 respondents with housing needs for youth. Just more than half of respondents who identified housing needs for adults ( 52 percent) said affordable/subsidized housing is a current need or concern. Ranking second was rent assistance (48 percent) and move-in cost assistance for security deposit, application fees, other expenses ranked third (39 percent).

Top youth housing needs were affordable/subsidized housing (51 percent) and rent assistance (42 percent).


Figure 16. Housing needs, sorted by adult need


## Community Forum feedback

Through small group discussions during the community forum, several themes emerged. Below are ideas discussed about housing:

- Our community lacks affordable housing stock
- Housing costs are high
- New home construction is backlogged
- The aging population will add to housing needs
- Tenant education and assistance working with landlords is important.


## Findings from other community assessments

Housing is among the top health-related themes in the 2015 Clark County Public Health Community Needs Assessment, though there is no elaboration or prioritization of issues within the housing domain. ${ }^{22}$

Housing as a priority need also was evident in the 2014 Comprehensive Community Assessment prepared by the consulting firm of Essential Elements for the Educational Opportunities for Children and Families, Educational Service District 112 and Head Start, Early Head Start and ECEAP. ${ }^{23}$

Under Major issues, trends and concerns, the report notes, "Major challenges facing local communities remain a consistent theme with lack of sustainable family wage jobs, affordable housing, homelessness, mental health issues, substance abuse and lack of transportation. Although in 2013-14 unemployment slowed a bit, housing continues to be a challenge for our families. This contributes to a high mobility rate for our families which impacts enrollment and attendance in our early learning classes."

Safe and affordable housing was a key theme identified in the 2016 Behavioral Health Community Needs Assessment conducted by the GEHC Camden Group for the Community Foundation of Southwest Washington. The assessment noted, "Individuals without permanent housing often suffer from physical and mental health needs that often are not addressed effectively or appropriately." The report identified several behavioral health service gaps around housing, including improved outreach efforts to people who are homeless, establishing consistent mechanisms to bill services to patients who are homeless, and increasing alternative housing options for people receiving behavioral health treatment. ${ }^{24}$

## Personal Journey - Share's Homestead Family Shelter Program

"Ella" had never experienced homeless. Sometimes she and her ex-husband had a difficult time keeping up with bills, but they always made ends meet. When Ella and her husband separated, she was still able to pay rent and keep a home for her daughter and herself. When Ella had a significant medical diagnosis that left her unable to work, she was awarded disability, and it was enough to pay the rent. Then her landlord sold the property where they lived.

The new owners wanted to live in the property themselves. Ella and her daughter were fortunate enough to find a townhouse she could afford, and the landlord was willing to rent to her despite her poor credit and her low income-to-rent ratio. Ella and her daughter lived there four years. Then the owner decided to remodel the home. It needed major renovations to stay up to code. The landlord told Ella she would happily rent to her when the renovations were complete, but the new rent was more than double what Ella had been paying and she could not afford it.

Ella and her daughter spent a few weeks couch surfing among friends, but no one could let them stay long, and they began sleeping in their car. Ella's medical conditions worsened, and when the cold weather came, she contacted the Council for the Homeless and was able to get Severe Weather Accommodations for her and her daughter, now 19, at Share Homestead. They then moved to the Winter Hospitality Overflow shelter at St. Andrew Lutheran Church, where people sleep on the floor. But Ella was unable to get up and down from the church floor, and she fell forward over her walker the first night there. Ella and her daughter were moved to Homestead to better meet their needs.

Even though Ella had no evictions and a good rental history, her search for housing was not going well. Ella was being denied because of poor credit and not having income greater than three times the required rent-a common measure of a renter's qualifications. They spent four months between the two family shelters before Ella's name came up on a subsidized housing list. Ella was able to get move-in costs assistance from the Council for the Homeless diversion fund, and finally got the home she and her daughter had been searching for.

Additional information

Figure 17. Point-in-time count
2013-2017


Clark County's annual Point-in-Time Count provides a snapshot of homelessness in our community. The number indicates the least number of people experiencing homelessness on that day and is helpful to show the trend of homelessness over time. The January 2017 event found an 18 percent increase over the number of people counted in 2016.

## Health and social/behavioral health

## Survey of Needs

Survey takers were asked to identify any needs or concerns they or someone in their family had about health and social/behavioral development. They could identify up to three needs for both adults and youth.

Figure 18 shows 577 respondents with needs for adults and 478 respondents with needs for youth. Almost half of respondents who identified needs for adults (47 percent) said seeing a dentist is a current need or concern. The next top two needs were food assistance/food banks (32 percent) and exercise/fitness classes (27 percent).

Top youth social/behavioral development needs were seeing a dentist (38 percent) and food assistance/food banks (36 percent).

Figure 18. Health and social/behavioral development needs, sorted by adult need


## Community Forum feedback

Through small group discussions at the community forum, several themes emerged. Below are the ideas discussed regarding health and social/behavioral health needs:

- Mixed surprise that mental health/substance abuse services were such a low priority. Some said it may be because the community's level of services in those areas was adequate while others thought it was under-reported.
- Many were surprised that dental needs were ranked so high. There was general agreement that it was likely accurate.
- The demographic response indicating a prevalence of disability/special need was surprising. Groups discussed suggestions for more outreach.


## Findings from other community assessments

The social/behavioral development needs identified by survey respondents are largely consistent with those of residents with low-incomes and without insurance at early 2013 Healthy Columbia-Willamette Collaborative listening sessions. These sessions were part of Clark County Public Health's 2015 Community Needs Assessment. ${ }^{25}$

Group discussions revolved around four questions:

- What does a healthy community look like to you?
- Are there other health issues you think should be on this list?
- What five health issues would you like addressed first?
- What should be done to fix or address these health issues?

The Health Assessment discussion groups strongly agreed about what health issues are most important. The order of priorities is different, which is understandable, given the more narrow health focus of Public Health, but the themes and issues identified are familiar. The most-prioritized health issues, in order, were:

1. Mental health and mental health services
2. Chronic disease and related health behaviors
3. Substance abuse
4. Access to affordable health care
5. Oral health and access to oral health services

Within mental health and mental health services issues, addressing isolation and anxiety as contributing factors to mental health issues is a priority. Homelessness was identified as an isolation factor.

Nutrition and exercise habits, diabetes and heart disease were concerns most frequently cited under chronic disease and related health behaviors.

> Did you know
> 211info received 6,170 phone calls and 6,539 website visits inquiring about health and
> human service
> resources in Clark County in 2016.

## Personal Journey - Share's Hunger Response Program

The daily Hot Meals Program provides nutritious meals to community members in need. Because the meals satisfy a basic human need, case managers are able to connect with people who may not want to access other services. Through the Hot Meals program, case managers were able to build a relationship with "Stephanie," a 58-yearold woman who has been homeless for at least four years and was unhoused off-and-on the previous 15 years. Stephanie lived in a tent near Share House, where she would shower, eat and do laundry. She had chronic health conditions and struggled with mental health and controlled substance use. She regularly was seen in a hospital emergency department or admitted to inpatient treatment programs.

Through connections with case managers, Stephanie was able to sign up for food, Medical and ABD benefits. She was approved for housing assistance and connected with a mental health treatment provider.

She is now housed in a one-bedroom apartment, sees her health care providers and cooks in her own home.

Stephanie visits Share each month to help keep her fixed income on budget and stay housed.

## Additional information

Figure 19. Health insurance by type of household income


This chart shows the types of health insurance by income level, according to the ACS 2011-2015 five-year estimates. As income increases, the likelihood of private insurance increases and the chance of not having insurance decreases.

## Employment

## Survey of Needs

Survey respondents were asked to identify any needs or concerns they or someone in their family had regarding employment. They could identify up to three needs each for adults and youth. Figure 20 shows 507 respondents with needs for adults and 222 respondents with needs for youth. Just more than half who identified employment needs for adults ( 52 percent) said getting a better job is a current need or concern. Issues of finding a job (48 percent) and items to become or remain employed (44 percent) ranked highly, too.

Top youth employment needs were finding a job (50 percent) and childcare (38 percent).

Figure 20. Employment needs, sorted by adult need


## Did you know

According to the federal Bureau of Labor Statistics, 13 of the fastestgrowing jobs are in the healthcare industry and eight of them pay less than the national median wage. ${ }^{\times}$

## Community Forum feedback

Through small group discussions at the community forum, several themes emerged. Below are the ideas discussed about employment:

- The need for available living-wage jobs.
- The minimum wage is too low.
- The connection between an adequate level of education and a good job.


## Findings from other community assessments

Most Community Needs Assessments do not include a detailed analysis of the employment market, and none cover employment needs from the perspective of people or households with low incomes. The Columbia-Willamette Workforce Collaborative, which includes Workforce Southwest Washington, annually publishes a State of the Workforce report that tries to explain the balance between workforce supply and industry demand in the greater Portland-Clark County region. The 2016 report shows health care provides the region's highest concentration of private-sector jobs, followed closely by manufacturing. Small businesses dominate the private-sector landscape, with 95.8 percent of regional private-sector firms employing fewer than 50 people.

Other findings of the report are:

- The pace of the regional economic expansion is rivaling the heydays of the mid-1990s.
- Income growth is strong, with spending power the best it's been in decades.
- Employers increasingly have difficulty finding enough qualified workers, and skill shortages are once again a pressing regional issue.
- Many in our region do not have the skills necessary to participate in the thriving economy and are struggling to make ends meet. To a great extent, the strength of our workforce and its ability to meet industry needs will determine whether growth can be sustained.

The current focus of local and regional workforce development organizations is to help local workers prepare for the region's growing economy and help businesses find qualified workers. ${ }^{26}$

According to the Regional Transportation Planning Council's Regional Growth and Demographic Trends update, more than 24,000 jobs were added in Clark County between 2010 and 2016. ${ }^{27}$

## Personal Journey - Partners in Careers Career Academy Program

"John" attended Project Homeless Connect in January 2017. He was homeless and desperately needed help finding employment. We told him what Career Academy could do to help, and he was excited about attending the classes. He attended Career Academy in February 2017 and wrote a résumé and cover letters, conducted intensive job searches, and learned effective communication skills. John was intimidated about interviewing because of his living situation, but he quickly learned how to address his homelessness without demeaning his character. He had no means of transportation, so we provided him a bus pass. With it, he was able to get work as a day laborer and accept interview invitations. We also helped John buy appropriate clothes for interviews. John's persistence led him to a full-time job with plenty of opportunity for overtime. He earns $\$ 12$ an hour and now has benefits. Unfortunately, due to the housing crisis in Clark County, John has yet to secure stable housing.

## Additional information

Figure 21. Unemployment rates
2013-2016


From 2013 to late 2016, the unemployment rate dropped from 10 percent to 6 percent.

The Federal Reserve estimates that even in a healthy economy, the nationwide unemployment rate will be between 4.5 percent and 6 percent because of workers switching jobs, leaving the labor market or entering the labor market. The lowest level of unemployment that the economy can sustain is difficult to determine and has varied over time due to differences in the composition of the labor force and changes in how employers search for workers and how workers search for jobs. ${ }^{28}$


Figure 22. Average cost of child care per month in Clark County 2013-2016


- $100 \%$ federal poverty level for family of 2

Using 2016 data, this chart shows the cost of child care for a single-parent family earning 100 percent of the federal poverty level would be 41 percent of income for a school-age child and nearly 80 percent of income for infant care.

## Income and asset building

## Survey of Needs

Survey respondents were asked to identify any needs or concerns they or someone in their family had about income and asset building. They could identify up to three needs for adults and three for youth. Figure 23 shows 453 respondents with income and asset building needs for adults and 121 respondents with needs for youth. Almost half of respondents who identified needs for adults (49 percent) said credit repair is a current need or concern. The other top concerns were financial assistance to buy a home (38 percent) and obtaining/maintaining benefits such as Social Security, TANF, SNAP, HEN (29 percent).

Top youth income and asset building needs were budgeting classes (48 percent) and financial planning (40 percent).

Figure 23. Income and asset building needs, sorted by adult need


## Did you know

Washington charges $\$ 54$ to renew a driver's license or obtain a valid ID, and both are valid for six years. The cost equals almost five hours of work for someone earning minimum wage. ${ }^{\text {xi }}$

## Community Forum feedback

Through small group discussions at the community forum, several themes emerged. Below are the ideas discussed about income and asset building:

- Lots of interest in financial and credit education of both youth and adults.
- Banking services for people with low incomes.
- The difficulty saving while the costs of living, particularly housing, are rising.


## Findings from other community assessments

Other community assessments do not discuss or explore income and asset building. However, information in other assessments and community studies helps explain the income and asset building interests and priorities articulated by this assessment's survey respondents.

Kids Count in Washington is a joint effort by the Children's Alliance and Washington State Budget \& Policy Center. It gathers and analyzes emerging data on how children are doing in our state and turns that information into action on issues such as poverty, hunger, health care and education. Indicators of health, basic needs and education are collected by counties and published annually in a report entitled State of Washington's Kids.


The 2016 report shows the ratio of median income to a self-sufficiency wage in Clark County is only 0.97 , meaning the median income is inadequate to allow a household to be self-sufficient. In such an environment, credit repair, various types of financial assistance and services are necessary. The cost of buying a home is too high for a household of low-income in Clark County without some form of assistance. ${ }^{29}$

## Personal Journey - Community Housing Resource Center Financial Self-Sufficiency Program

"Jackie" is 57 years young. She is homeless, disabled and a veteran living on a fixed income. Jackie also is fleeing domestic violence. She came to the program for help with a landlord debt incurred when her former husband damaged the rental property. Jackie could not contact her abuser and risk her safety. Our program worked with Jackie to contact the landlord and negotiate a reduction of the debt. With the help of partner agencies, Jackie received enough money to satisfy the debt, and she was able to secure a new apartment where she has a sense of safety and security.

## Additional information

Figure 24. Median home selling price and affordability
2012-2016


Affordable for Area Median Income family of 4
This chart shows the rise in the median home prices in Clark County and Washington compared with the price considered affordable for a family of four. The cost of purchasing a home is steadily increasing while affordability has remained stagnant.

Figure 25. Monthly income comparison

*Living Wage is a wage that is high enough to maintain a normal standard of living.
${ }^{* *}$ Housing Wage is the amount a person must earn to afford fair-market rent without paying more than $30 \%$ of their income on rent.

This chart compares income levels; the living wage of a single-parent family, the income needed to secure a two-bedroom housing unit without being rent-burdened, the living wage for a single person, the earnings of a person working full-time at minimum wage, the amount collected through Social Security, the amount of TANF benefits provided and the amount of support provided through the Housing and Essential Needs (HEN) program provided by the Washington State Department of Social and Health Services.

## Education

## Survey of Needs

Survey respondents were asked to identify any needs or concerns they or someone in their family had about education. They could identify up to three needs for adults and three for youth. Figure 26 shows 391 respondents with education needs for adults and 267 respondents with education needs for youth. Just more than half with needs for adults ( 54 percent) said financial assistance to go to college is a current need or concern. Other top concerns were applying for financial aid/scholarships (39 percent) and college/trade apprenticeships (37 percent).

Top youth education needs were school supplies (k-12 grade) (54 percent) and before/ after school activities ( $k$-12 grade) ( 37 percent) and summer youth recreational activities (37 percent).

Figure 26. Education needs, sorted by adult need



Community Forum feedback
Through small group discussions at the community forum, several themes emerged. Below are the ideas discussed about education:

- The need for financial assistance for education was reaffirmed. Participants were surprised at the extent of interest in financial education and assistance.
- Placing more value on trade schools and apprenticeships, skills centers and vocational schooling.


## Findings from other community assessments

The Columbia-Willamette Workforce Collaborative, which includes Workforce Southwest Washington, publishes an annual State of the Workforce report that tries to explain the balance between workforce supply and industry demand in the greater Portland-Clark County region. The 2016 report highlights the need to considerably boost efforts to increase the educational level of area youth.

Findings are:

- Academic achievement and regional graduation rates reflect significant gaps, particularly for youths with low-income and students of color. The number of students identifying as Hispanic and non-English speakers at home is expected to increase by nearly 30 percent by 2030 . Given changing demographics, increasing poverty and higher graduation requirements, there is an urgent need to focus on improving academic performance among all regional youth.
- The region continues to see an increase in the number of students entering post-secondary education. However, the rate of completion clearly needs improvement. Students, particularly students of color, are entering post-second-


## Did you know

Of those living at or below the federal poverty level in Clark County, 22.3 percent have less than a high school degree or the equivalent. ${ }^{\text {xii }}$
ary programs but not completing them. The percentage of students requiring remedial education is on the rise, which significantly reduces post-secondary graduation rates.

- Youth unemployment continues to rise-up nearly 5 percentage points from 2000. Among youths aged 16-24, more than 30,000, or 28 percent, are not in school or working.

State of the Workforce 2016 states that education and job-related certificates are critical to a viable workforce that can meet industry demand and earn a living wage. ${ }^{30}$

## Personal Journey - Share's Individual Development Account (IDA)

As a single mother of three, "Rachel" applied to the Share IDA program and was accepted in February 2017. Struggling financially while working part time and receiving Supplemental Nutrition Assistance Program (SNAP) benefits, Rachel decided she wanted something more for herself and her children. While higher education can have long-term financial benefits, in the short term, it can be a set-back for families, especially single-income households.

As Rachel entered the IDA program, she had little wiggle room with her budget, but focused on the long term benefit of making monthly deposits to reach her goal. Rachel set her heart on becoming a phlebotomist. In six months, Rachel was able to meet her savings goal, enroll in a phlebotomy program at Clark College and begin her journey with higher education.

Additional information
Figure 27. Graduation rates by district 2012-2016


This chart shows graduation rates by school district compared with the countywide average. Earning a high school diploma nets an average $\$ 8,000$ more per year over someone who did not complete high school or high school equivalency. ${ }^{31}$

## Support Services

## Survey of Needs

Survey respondents were asked to identify any needs or concerns they or someone in their family had about support services. They could identify up to three needs for adults and three for youth. Figure 28 shows 402 respondents with support service needs for adults and 125 with support needs for youth. Of those who identified support service needs for adults, many (43 percent) said transportation is a current need or concern. Other concerns were legal assistance interventions ( 33 percent) and information and referral services ( 28 percent).

Top support service needs for youth were safe, affordable child care (46 percent) and transportation (39 percent).

Figure 28. Support service needs, sorted by adult need
 for civil cases. Civil defendants often go unrepresented in eviction, bankruptcy and divorce cases. ${ }^{\text {xiv }}$


## Community Forum feedback

Through small group discussions at the community forum, several themes emerged. Below are ideas discussed regarding support services:

- Mentoring for youth was frequently brought up as a need.
- The importance of social support networks and personal connection was emphasized. They include family, school, faith and peer supports.
- Transportation costs and limited routes of public transit make it difficult for people who are low-income to succeed.


## Findings from other community assessments

Other community studies back up this survey respondents' identification of transportation and affordable child care as priority needs.

The Regional Transportation Plan for Clark County is based on the county's Comprehensive Growth Management Plan and is the collective regional strategy for developing a transportation system that provides mobility and accessibility for people as well as goods and freight. The current 2014 plan, states that between 1980 and 2014, the population of the incorporated area grew by 306 percent, from 57,248 to 232,660 , while the population of the unincorporated area grew 56 percent, from 134,979 to 210,140 . The proportion of residents in the unincorporated areas decreased from 70 percent to 47 percent, while the proportion living in the incorporated area increased from 30 percent to 53 percent.

Specifically, significant growth occurred in the smaller cities, and this trend is continuing. While the county's overall population grew by 86 percent from 1990-2014, Camas grew by 207 percent, Battle Ground by 397 percent, Washougal by 213 percent and Ridgefield by 353 percent. Geographically dispersed growth leads to a
need to improve transportation facilities connecting the urban areas with the larger Vancouver-Portland metropolitan area, where jobs, higher education and services are concentrated. ${ }^{32}$

Kids Count in Washington is a joint effort by the Children's Alliance and Washington State Budget \& Policy Center. It gathers and analyzes emerging data on how children are doing, and then turns that information into action on issues such as poverty, hunger, health care and education. Indicators of health, basic needs and education are collected by counties and published annually in a report entitled State of Washington's Kids. The 2016 report finds that for every 10 children up to age 6 who need child care in Clark County, only four slots are available. ${ }^{33}$

## Personal Journey - Volunteer Lawyers Program

"Sylvia" came to our program for help gaining custody of her 2-year-old granddaughter. The child was in danger living with her biological parents. Our volunteer attorney was able to represent Sylvia for the duration of her case and prevailed by obtaining non-parental custody for her. The child is now in a safe, loving home, and Silvia has become a better advocate for herself and her grandchild.

## Additional information

Figure 29. 211info Information and referral contacts
2013-2016


211info is an information and referral program serving Oregon and southwest Washington. Each year, it receives thousands of inquiries for services in Clark County. The agency receives calls for many types of social services; with the top needs being housing, legal assistance, utility assistance and health care services.

## TOP OVERALL NEEDS

The previous information was an in-depth look at unmet needs for a better understanding of services needed within each domain. Respondents were asked to identify their families' top overall needs on a list of 15 commonly identified barriers. Responses were tallied and sorted and are presented in Figure 30.

Of the 1,165 total responses, 954 answered this question. Nearly two-thirds who participated in this survey section mentioned food assistance. Other top issues were housing assistance (56 percent), utility assistance (37 percent) and employment services (35 percent).

Figure 30. Top overall needs


## Overview of Needs

Table 8 shows areas of need in the left column and specific populations along the top. A directional arrow indicates whether that population responded differently than the remaining populations. For example, homeless respondents were more likely to identify a need for housing assistance and less likely to identify a need for utility assistance, when compared to non-homeless respondents. Pale blue boxes indicate no statistically significant difference.
Table 8. Population needs comparison


## PARTNER PARTICIPATION

To complete this assessment, Clark County Community Services engaged many community partners, including agencies in the faith community, private sector, public sector, community-based organizations and schools.

Partners participated through emails, presentations and by phone. These agencies and community groups were key in helping distribute the Survey of Needs:

## Community-based organizations

ARC of Southwest Washington
Area Agency on Aging and Disability
Catholic Community Services
Council for the Homeless
Children's Home Society
Community Housing Resource Center Clark County Food Bank and 35 pantries
Columbia River Mental Health Services
Community Services Northwest
Consumer Voices are Born
Developmental Disabilities Parent Coalition
Evergreen Habitat for Humanity
Free Clinic of Southwest Washington
Human Services Council
Impact NW
Innovative Services Northwest
Janus Youth Programs
Lifeline Connections
Lutheran Community Services Northwest
Meals on Wheels
New Day Community Dental
Northwest Justice Project
Outsiders Inn
Partners in Careers
REACH
The Salvation Army
Sea Mar
Second Step Housing
Share
Smith Tower
Trillium Employment
Unite! Washougal
Veterans Assistance Center
Volunteer Lawyers
YWCA

## Educational institutions

Battle Ground Public Schools-Homeless Liaison
Camas School District-Homeless Liaison
Educational Opportunities for Children and Families
Evergreen Public Schools-Family Community Resource Centers
Evergreen Public Schools-Homeless School Liaison
Hockinson School District-Homeless Liaison
La Center School District-Homeless Liaison
Mt. Pleasant School District-Homeless Liaison
Ridgefield School District-Homeless Liaison
Vancouver Public Schools-Family-Community Resource Centers
Vancouver Public Schools-Homeless Liaison
Washougal School District-Homeless Liaison
Faith-based agencies
Evergreen Faith-Based Coffee
Friends of the Carpenter
Open House Ministries
Vancouver Faith-Based Coffee

Private sector
Beacon Health Options
Community Health Plan of Washington
Molina Healthcare
SW Washington Regional Health Alliance

## Public sector

Clark County Public Health
Clark County Youth House
Clark Public Utility
Commission on African American Affairs
Cowlitz Tribe
Jail Re-entry Program
Jail Work Center
Vancouver Housing Authority
WorkSource

The second phase of the assessment was to get community feedback on the results of the survey. Clark County engaged three agencies to co-sponsor the Community Feedback Forum on May 18, 2017. The Vancouver Neighborhood Alliance, Neighborhood Associations Council of Clark County and Middle Class Alliance were key to informing the community about the feedback forum. Event fliers were emailed to contacts at each of the above agencies. A news release was published April 25, 2017 to inform the public about the event.

Staff made presentations to these groups, inviting their communities to attend the forum:

- Board of County Councilors Board Time March 29
- Community Health Access Resource Group April 12
- Coordinated Assessment meeting April 12
- Vancouver Neighborhood Alliance April 12
- Clark County Food Bank Pantry distribution meeting April 13
- Council for the Homeless, board meeting April 13
- Veterans Advisory Board April 13
- Battle Ground City Council April 17
- Workforce Southwest Washington Emerging Workforce Committee April 18
- Middle Class Alliance April 18
- Evergreen Faith-based Coffee April 19
- Vancouver City Council April 24
- Washougal City Council April 24
- Local Planning Area meeting April 25
- La Center City Council April 26
- Ridgefield City Council April 27
- Share, board of directors April 27
- Latino Community Resource Fair April 29
- Camas City Council May 1
- Yacolt Town Council May 1

Table 9. Feedback forum participants
To get an idea of the representation at the forum, attendees were asked to identify which category best described them. Of the 53 participants at the forum, 46 responded:

|  | Percent | Count |
| :--- | :--- | :--- |
| Service provider | 30.43 | 14 |
| Elected official | 4.35 | 2 |
| Advocate | 8.70 | 4 |
| Volunteer | 23.91 | 11 |
| Member of a low-income household | 2.17 | 1 |
| Community member | 17.39 | 8 |
| Other | 13.04 | 6 |
| Totals | 100 | 46 |

A person who entered "other" clarified that they were both an elected official and advocate.


## APPENDIX

All of these exhibits as well as this report can be found on our website at www.clark.wa.gov/community-services/community-action-documents

## Appendices

Sample copy
Distribution email

Public Service Announcement

Link to raw data

## Forum <br> Flier <br> Public Service Announcement <br> Group discussion notes <br> Interactive feedback multiple choice poll results

## 2016 Report to the Community <br> Community Services Strategic Plan <br> Community Commons Report

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COMMUNITY SERVICES
1601 E Fourth Plain Boulevard • PO Box 5000
Vancouver, WA 98661-5000
360.397.2075
www.clark.wa.gov/community-services

## 2016 CLARK COUNTY LOW-INCOME COMMUNITY <br> NEEDS SURVEY

Please help Clark County understand your needs by completing the following 12 minute survey about your family. All information is strictly confidential. Surveys can be returned to your provider, in a self-addressed, postage paid envelope or completed online at http://goo.gl/forms/jCMSWCMQY2iqg1x42.

Families (individuals, couples and households with children) are defined as all the people who would ordinarily live in the same home as you, or would live in the same home as you, if you were housed. There may be more than one family per residence. For example, if people are doubled up, couch surfing, or multi-generations living in the same household. Each family is welcome to fill out their own survey.

Clark County Community Services is responsible for conducting a survey of needs for our low-income community every three years. The results of this survey are used to inform the County and the Community Action Advisory Board as to what services should be prioritized when making funding considerations with the Community Services Block Grant funds.

Please submit your survey response by Friday, September 30, 2016.

Please tell us how you heard about this survey.
Food Bank
$\square$ Housing Provider
$\square$ Employment Service
Other: $\qquad$

## 1) EMPLOYMENT

Do you, or anyone in your family, have a need for employment services?

## Needs/Concerns

A. Keeping a Job
B. Finding a Job for Youth (ages 15-24)
C. Getting a Better Job (more hours, larger responsibility, more pay)
D. Child Care
E. Finding and/or Keeping a Job for Someone with a Disability
F. Finding a Job (e.g. interview and resume support)
G. Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs)

Based on the Needs/Concerns above, put the letter of the top three highest needs for adults over 18 in your family.

| EXAMPLE | H | 2. | F | C |
| :--- | :--- | :--- | :--- | :--- |

1. $\qquad$ 2. $\qquad$ 3. $\qquad$

Based on the Needs/Concerns above, put the letter of the top three highest needs for children under 18 in your family.

1. $\qquad$ 2. $\qquad$ 3. $\qquad$

## 2) EDUCATION

Do you, or anyone in your family, have a need for Education services?No, skip to part 3) Housing. $\quad$ Yes, please answer the following:

## Needs/Concerns

A. Early Head Start Programs (birth to 3)
B. Head Start Programs (ages 3-5)
C. College/Trade/Apprenticeships
D. School Supplies (K-12)
E. Before/After School Activities (K-12)
F. Summer Youth Recreational Activities
G. Summer Education Programs
H. Adult Basic Education/Reading Classes
I. Adult GED Classes
J. Adult English Proficiency Classes
K. Post-secondary Education Supports (e.g. college applications, text books, computers)
L. Applying for Financial Aid/Scholarships
M. Financial Assistance to go to College

Based on the Needs/Concerns above, put the letter of the top three highest needs for adults over 18 in your family.

1. $\qquad$ 2. $\qquad$ 3. $\qquad$
Based on the Needs/Concerns above, put the letter of your top three highest needs for children under 18 in your family.
2. $\qquad$ 2. $\qquad$ 3. $\qquad$

## 3) HOUSING

Do you, or anyone in your family, have a need for Housing services or assistance?
$\square$ No, skip to part 4) Income and Asset Building. $\square$ Yes, please answer the following:
Needs/Concerns
A. Rental Arrears (back payments owed to
G. Landlord/Tenant Rights Education Sessions landlords)
H. Utility Payments (LIHEAP)
B. Rent Assistance
I. Utility Deposits/Arrears Assistance
C. Move-in Cost Assistance (Security Deposit,
J. Emergency Shelter Application Fees, Other Fees)
K. Finding Housing to Rent
D. Affordable/Subsidized Housing
L. Home Repairs
E. Mortgage Payment Assistance
M. Weatherization Services
F. Landlord/Tenant Mediation
N. Housing/Shelter Due to Domestic Violence

Based on the Needs/Concerns above, put the letter of the top three highest needs for adults over 18 in your family.

1. $\qquad$ 2. $\qquad$ 3. $\qquad$

Based on the Needs/Concerns above, put the letter of the top three highest needs for children under 18 in your family.

1. $\qquad$ 2. $\qquad$ 3. $\qquad$

## 4) INCOME AND ASSET BUILDING

Do you, or anyone in your family, have a need for Income and Asset Building services?
$\square$ No, skip to part 5) Health and Social/Behavioral Development.
$\square$ Yes, please answer the following:

Needs/Concerns
A. Financial Planning
G. Small Business Start-up/Development Classes
B. A Bank Account
H. Veteran's Benefits Coordination \& Advocacy
C. Budgeting Classes
D. Credit Repair
E. First-time Homebuyer Education Classes
I. Obtaining/Maintaining Benefits (Social Security, TANF, SNAP, HEN)
J. Financial Assistance to Buy a Home
F. Foreclosure Prevention Support
K. Financial Assistance to Start a Business

Based on the Needs/Concerns above, put the letter of the top three highest needs for adults over 18 in your family.

1. $\qquad$ 2. $\qquad$ 3. $\qquad$
Based on the Needs/Concerns above, put the letter of your top three highest needs for children under 18 in your family.
2. $\qquad$ 2. $\qquad$ 3. $\qquad$

## 5) HEALTH AND SOCIAL/BEHAVIORAL DEVELOPMENT

Do you, or anyone in your family, have a need for Health and Social/Behavioral Development services?

ㅁ
No, skip to part 6) Support Services.
Yes, please answer the following:

## Needs/Concerns

A. Seeing a Medical Doctor
B. Paying to See a Medical Doctor
C. Developmental Delay Screening
D. Paying for Medicine
E. Support After Having a Baby
F. Affordable Senior/Disabled Care
G. Health Insurance Options Counseling
H. Wellness Classes (e.g. stress reduction)
I. Access to Substance Abuse/Mental Health Treatment
J. Exercise/Fitness Classes
K. Substance Abuse/Mental Health Treatment Payments
L. Domestic Violence Services
M. Seeing a Dentist
N. Nutrition Classes (e.g. gardening, cooking)
O. Food Assistance/Food Banks
P. Parenting Classes
Q. Emergency Hygiene Facilities (e.g. showers, toilets)

Based on the Needs/Concerns above, put the letter of the top three highest needs for adults over 18 in your family.

1. $\qquad$ 2. $\qquad$ 3. $\qquad$
Based on the Needs/Concerns above, put the letter of your top three highest needs for children under 18 in your family.
2. $\qquad$ 2. $\qquad$ 3. $\qquad$

## 6) SUPPORT SERVICES

Do you, or anyone in your family, have a need for Support Services?
$\square$ No, skip to part 7) Overall Need. $\square$ Yes, please answer the following:

## Needs/Concerns

A. Case Management
B. Eligibility Determinations
C. Information and Referral Services
D. Transportation
E. Safe, Affordable Child Care
F. Eldercare Day Centers
G. LGTBQ Services/Supports
H. Identification Document Assistance (e.g. birth certificate, driver's license)
I. Criminal Record Expungements
J. Immigration Support Services
K. Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees)

Based on the Needs/Concerns above, put the letter of the top three highest needs for adults over 18 in your family.

1. $\qquad$ 2. $\qquad$ 3. $\qquad$

Based on the Needs/Concerns above, put the letter of your top three highest needs for children under 18 in your family.

1. $\qquad$ 2. $\qquad$ 3. $\qquad$

## 7) OVERALL NEED

Please indicate the top 5 needs for your family. Mark the highest need with a 1, the next highest with a 2 and so on.

## EXAMPLE

3 ___ Utility Assistance $\qquad$ Food Assistance 2__Child Care
$\qquad$ Asset Building (financial education, money management, etc)
$\qquad$ Employment Services
$\qquad$ Education Assistance
$\qquad$ Food Assistance
$\qquad$ Substance Abuse and/or Mental Health Supports
$\qquad$ Physical Health Services
$\qquad$ Housing Assistance
___ Legal Assistance
___ Domestic Violence Services
___ Transportation Assistance
___ Child Care
$\qquad$ Senior Services
___ Utility Assistance
$\qquad$ Youth Activities
$\qquad$ LGTBQ Services

## 8) DEMOGRAPHIC INFORMATION

This section will help us evaluate where services are needed and who needs services. Please circle the best answer to each question for the person completing the survey. All information shared is strictly confidential. If you are uncomfortable filling in anything below, please feel free to leave it blank. Thank you for your help in identifying the current community service needs in Clark County.

| What is your age? | $12-17$ | $18-23$ | $24-44$ | $45-54$ | $55-69$ | $70+$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |



|  | American Indian or <br> Alaska Native | Native Hawaiian or <br> Other Pacific Islander |
| :---: | :---: | :---: |
|  | Asian | Other |
|  | Black or <br> African American | Other Multi-Racial |
| White | Don't Know |  |
|  |  |  |


| What is your ethnicity? | Hispanic/ <br> Latino(a) | Non-Hispanic <br> /Non-Latino(a) | Slavic/Russian | Don't Know |
| :--- | :--- | :--- | :--- | :--- |

Please circle the best answer to each question for the family of the person completing the survey.

| What is the size of your family? | 2 | 3 | 4 |  | 6 | 7 | 8+ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| What type of health insurance does your family have? | Medicaid | Medicare |  | Private Insurance |  | None |  |
|  | SSI/SSDI |  | TANF |  | ABD |  |  |
| income? $\square$ (circle all that apply) | Pension |  |  | Unemployment Insurance |  |  |  |
|  | Earned Income/Employment |  |  | Other |  |  |  |
|  | 98601 |  | 98660 |  | 98682 |  |  |
|  | 98604 |  | 98662 |  | 98683 |  |  |
| What is your current or | 98606 |  | 98665 |  | 98685 |  |  |
| last known zip code? | 98607 |  | 98671 |  | 98686 |  |  |
|  | 98629 |  | 98674 |  | Other |  |  |
|  | 98642 |  | 98675 |  | Don't Know |  |  |
| Has anyone in your family served in the armed forces? | Yes |  |  |  | No |  |  |

Please circle the best answer to each question for the family of the person completing the survey.

| Does anyone in your family have a |
| :--- | :--- | :--- |
| disability/special need? |$\quad$ Yes | No |
| :---: |


| What is your current housing situation? | Own | Rent | Homeless | Doubled Up |
| :---: | :---: | :---: | :---: | :---: |

Please enter the number of family
members are employed in the following?
$\qquad$ Full Time $\qquad$

| $125 \%$ of Federal Poverty Level |  |  |  |  |  |  |  |  |
| ---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Family Size | 1 | 2 | 3 | 4 | 5 | 6 | 7 | $8+$ |
| Monthly Income | $\$ 1,238$ | $\$ 1,669$ | $\$ 2,100$ | $\$ 2,531$ | $\$ 2,963$ | $\$ 3,394$ | $\$ 3,826$ | $\$ 4,259$ |



| 200\% of Federal Poverty Level |  |  |  |  |  |  |  |  |
| ---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Family Size | 1 | 2 | 3 | 4 | 5 | 6 | 7 | $8+$ |
| Monthly Income | $\$ 1,980$ | $\$ 2,670$ | $\$ 3,360$ | $\$ 4,050$ | $\$ 4,740$ | $\$ 5,430$ | $\$ 6,122$ | $\$ 6,815$ |

Please circle if your family earns
more or less than the amount listed
under your family size.

| More | Less |
| :--- | :--- |

## ADDITIONAL COMMENTS

Please share any other needs that you or your family has that were not listed above. Additional comments about programs you have used are also welcome.

If you would like to be contacted regarding your additional comments, please provide the following information:
Name: $\qquad$ Phone Number or Email: $\qquad$

| From: | Royce, Rebecca |
| :--- | :--- |
| Sent: | Friday, July 01, 2016 3:43 PM |
| To: | MarneCR@dshs.wa.gov; michaelp@arcswwa.org; kelly.johns@bbbsnorthwest.org; |
|  | Daniel.smith@beaconhealthoptions.com; eileen_cowen@yahoo.com; |
|  | dschollaert@cascadeaids.org; donk@ccsww.org; asilver@councilforthehomeless.org; |
|  | reneel@chs-wa.org; cathyg@chs.wa.org; kevin@homecen.org; stacie.torres@chpw.org; |
|  | Mederios, Debbie; vickis@crmhs.org; mquesada@communityservicesnw.org; Berry, |
|  | Brad EXT; vernn@eocfwa.org; josh@ehfh.org; David@goconnect.org; |
|  | tamara.shoup@vansd.org; barbe@freeclinics.org; tom@friendsofthecarpenter.org; |
|  | sanders.lydia@battlegroundps.org; shanna.Michelle@camas.wednet.edu; |
|  | peggy.carlson@evergreenps.org; jenny.ristau@hocksd.org; |
|  | peter.rosenkranz@lacenterschools.org; vicki.prendergast@mtpleasantschool.org; |
|  | dave.schaefer@ridge.k12.wa.us; melissa.newhouse@vansd.org; |
|  | allan.fleck@washougalsd.org; colleenk@hsc-wa.org; rstangland@impactnw.org; |
|  | mherring@innovativeservicesnw.org; Lookingbill, Anna; Tangen, Randy; |
|  | sconger@janusyouth.org; ccole@janusyouth.org; SEdgel@lifelineconnections.org; |
|  | mjohnston@lcsnw.org; Renata.wilson@mealsonwheelspeople.org; |
|  | ian.Parham@molinahealthcare.com; melody@newdaydental.org; |
|  | Amym@nwjustice.org; wgarlington@acctcorp.com; homelessadvocate66@gmail.com; |
|  | Callahan, Connie; Sogo, Jeff; Walker, Belinda; Sanders, Doris; sharon@swwpic.org; |
|  | bill.baird@comcast.net; Koch, Janis; bsturtz@reachcdc.org; tabitha@swrha.org; |
|  | aspirematch@sharevancouver.org; ddover@secondstephousing.org; |
|  | deputydir@sharevancouver.org; jmorsestephens@gmail.com; wendy@trillium.org; |
|  | mcamdg777@gmail.com; rjohnson@vhausa.com; vetfund@ccvac.net; |
|  | susana@ccvlp.org; brian.king@woodlandaction.org; DACole@ESD.WA.GOV; Sieler, |
|  | DeDe; cbartlett@ywcaclarkcounty.org |
|  | Clark County Community Services Survey of Needs to be Released in July |

Subject:
Clark County Community Services Survey of Needs to be Released in July

## Hello Community Partner,

Every three years, Clark County Community Services is required to conduct a community-wide confidential survey to better understand the needs of households (individuals, couples and families) who are low-income. The results of this survey will be incorporated into our Community Needs Assessment that is used to inform the County and the Community Action Advisory Board (CAAB) as to what services should be prioritized when making funding considerations with the Community Services Block Grant funds. The full report will be published on-line and distributed to all our partners.

Our goal is to have as many Clark County households who are low-income as possible complete the survey, but we cannot do it without your help. We are hoping each partner agency will distribute our survey to each of the households you work with.

The survey will open in July and close on September 30. The County will provide paper copies of the survey in English, Spanish and Russian. An online version will be available in English only. We will also provide postage-paid envelopes to return the surveys.

Your help is greatly appreciated!
Thank you,
Rebecca

Rebecca Royce
Program Coordinator
Community Housing \& Development
Clark County Community Services
P: 360-397-2075 ext 7863
F: 360-759-6725
Rebecca.royce@clark.wa.gov

For other formats, contact the Clark County ADA Office: Voice (360) 397-2000;
Relay 711 or (800) 833-6388; Fax (360) 397-6165; E-mail ADA@clark.wa.gov

From:
Sent:
To:
Subject:
Attachments:

## McCall, Marilee

Thursday, July 07, 2016 9:47 AM
McCall, Marilee; Royce, Rebecca
NEWS RELEASE: County seeks community needs survey responses from residents 070716_CommunityServices-NeedsSurvey.docx

July 7, 2016
Contact: Rebecca Royce, Community Services (360) 397-2075 ext. 7863; rebecca.royce@clark.wa.gov

## County seeks community needs survey responses from residents

Vancouver, WA - Clark County Community Services is asking residents who are low-income to complete a survey about their family's needs. The survey, which can be completed online or on paper, will take approximately 12 minutes. It is strictly confidential.

The survey will be available from mid-July through Sept. 30.
An online English version is available at http://goo.gl/forms/jCMSWCMQY2igg1x42.
Paper copies in English, Spanish and Russian are available from human services providers such as agencies that offer housing, food, clothing, health services and employment assistance.

If you are unable to obtain a paper copy from a service provider, please contact Rebecca Royce at (360) 397-2075 ext. 7863 or rebecca.royce@clark.wa.gov.

Community Services is required to conduct a needs survey every three years. The results are used to inform the county and Community Action Advisory Board about what services should be considered when prioritizing Community Services Block Grant awards.

You can also link to the full news release on Clark County's website: https://www.clark.wa.gov/community-services/county-seeks-community-needs-survey-responses-residents

| Response Type | Timestamp | How did you hear about this survey? | Do you, or anyone in your family, have a need for employment services? | Employment Adult Needs 1 | Employment Adult Needs 2 | Employment Adult Needs 3 | Employment Youth Needs 1 | Employment Youth Needs 2 | Employment Youth Needs 3 | Do you, or anyone in your family, have a need for education services? | Education Adult Needs 1 | Education Adult Needs 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Online | 7/7/2016 12:05 |  | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Finding a Job (e.g. interview and resume support) | Child Care | Finding a Job for Youth (ages 1524) | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | No, skip to Housing |  |  |
| Online | 7/7/2016 12:06 | NextDoor App | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | College/Trade/App renticeships |  |
| Online | 7/7/2016 12:06 | Neighborhood app | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | Yes, continue with this section |  | Applying for Financial Aid/Scholarships |
| Online | 7/7/2016 12:10 | Next Door | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 12:14 | email | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Applying for Financial Aid/Scholarships |
| Online | 7/7/2016 12:14 |  | Yes, continue with this section | Child Care |  |  | Finding a Job for Youth (ages 1524) |  |  | Yes, continue with this section |  |  |
| Online | 7/7/2016 12:14 | Nextdoor app | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Child Care |  |  | Yes, continue with this section | Applying for Financial Aid/Scholarships | Financial Assistance to go to College |
| Online | 7/7/2016 12:15 | Email | No, skip to Education | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | Finding a Job (e.g. interview and resume support) | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g. interview and resume support) | No, skip to Housing |  |  |


| Online | 7/7/2016 12:15 | Online | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Online | 7/7/2016 12:16 | Nextdoor | Yes, continue with this section | Keeping a Job | Finding and/or Keeping a Job for Someone with a Disability | $\begin{array}{\|c} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 12:21 | Nextdoor app | No, skip to Education |  |  |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Online | 7/7/2016 12:23 | community board | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | $\begin{array}{\|c} \begin{array}{c} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array} \\ \hline \end{array}$ | Finding a Job for Youth (ages 1524) | Finding a Job (e.g. interview and resume support) | Yes, continue with this section | Financial Assistance to go to College | Applying for Financial Aid/Scholarships |
| Online | 7/7/2016 12:25 | Neighborhood site | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 12:25 | Next Door | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Finding a Job for Youth (ages 1524) | Finding a Job for Youth (ages 1524) |  | Yes, continue with this section | College/Trade/App renticeships | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Online | 7/7/2016 12:25 | NextDoor | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  | Yes, continue with this section | College/Trade/App renticeships | Applying for Financial Aid/Scholarships |
| Online | 7/7/2016 12:26 | neighborhood community board | Yes, continue with this section | Keeping a Job | Finding a Job (e.g. interview and resume support) |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 12:26 | Nextdoot | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 12:31 | Next Door app | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g. interview and resume support) |  |  | Yes, continue with this section | Financial Assistance to go to College | Post-secondary Education Supports (e.g. college applications, text books, computers) |


| Online | 7/7/2016 12:33 | Neighborhood website | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Applying for Financial Aid/Scholarships |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Online | 7/7/2016 12:41 | NextDoor website | Yes, continue with this section | $\begin{array}{\|c} \begin{array}{c} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array} \end{array}$ |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 12:47 |  | Yes, continue with this section | $\begin{array}{\|l} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ |  |  |  |  | Finding and/or Keeping a Job for Someone with a Disability | No, skip to Housing |  |  |
| Online | 7/7/2016 12:48 | Nextdoor.com | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 12:49 |  | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 12:51 | Neighborhood Assoc. | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 12:53 | Nextdoor.com | Yes, continue with this section | $\begin{aligned} & \text { Finding a Job (e.g. } \\ & \text { interview and } \\ & \text { resume support) } \end{aligned}$ | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) |  |
| Online | 7/7/2016 12:56 | online | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Financial Assistance to go to College |
| Online | 7/7/2016 13:01 | nextdoor hough neighboorhood newsletter | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 13:01 | Next Door Website | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | Yes, continue with this section | Applying for Financial Aid/Scholarships | Financial Assistance to go to College |
| Online | 7/7/2016 13:02 | next door online | Yes, continue with this section |  |  |  |  |  |  | No, skip to Housing |  |  |


| Online | 7/7/2016 13:04 | Unknown | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability |  |  |  |  |  | Yes, continue with this section | Summer <br> Education <br> Programs |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Online | 7/7/2016 13:05 | neighborhood | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 13:07 | Livingston Mountain blog | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 13:08 | Neighborhood association | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g. interview and resume support) |  | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g. interview and resume support) | Keeping a Job | Yes, continue with this section | Applying for Financial Aid/Scholarships | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Online | 7/7/2016 13:40 | Community forum | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) | Keeping a Job | Child Care | Yes, continue with this section | College/Trade/App renticeships | Financial Assistance to go to College |
| Online | 7/7/2016 13:47 | Nextdoor - Internet | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 13:49 | email to Nextdoor Bristol Manor <reply@rs.email.next door.com> | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 13:56 | My boss | Yes, continue with this section | Finding a Job (e.g. interview and resume support) |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 14:02 | NextDoor | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Applying for Financial Aid/Scholarships | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Online | 7/7/2016 14:19 | nextdoor.com | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g. interview and resume support) | Child Care | $\begin{array}{\|c} \text { Finding a Job (e.g } \\ \text { interview and } \\ \text { resume support) } \end{array}$ | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Financial Assistance to go to College |


| Online | 7/7/2016 14:27 |  | Yes, continue with this section | Keeping a Job |  | Finding a Job (e.g. interview and resume support) | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) | Yes, continue with this section | College/Trade/App renticeships | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Online | 7/7/2016 14:37 | Next door | Yes, continue with this section | Child Care | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | Child Care |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 14:38 | Nextdoor | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 14:41 | Nextdoor.com message board | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 15:01 | Next Door | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 15:04 | internet | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) | Finding a Job (e.g. interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section | College/Trade/App renticeships | Financial Assistance to go to College |
| Online | 7/7/2016 15:05 | Nextdoor | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job (e.g. interview and resume support) |  |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Applying for Financial Aid/Scholarships |
| Online | 7/7/2016 15:11 | Nexdoor North Image | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 15:12 |  | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |



| Online | 7/7/2016 15:43 | Neighborhood news letter | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Online | 7/7/2016 15:48 | Nextdoor | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  | Items to Become <br> or Remain <br> Employed (e.g. clothing, ID replacement, licensing costs) |  |  | Yes, continue with this section | Financial Assistance to go to College |  |
| Online | 7/7/2016 15:48 | Facebook | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section | Financial Assistance to go to College | Adult GED Classes |
| Online | 7/7/2016 15:56 | Email | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Online | 7/7/2016 15:57 | Facebook | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Online | 7/7/2016 15:57 | online | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability | Yes, continue with this section | Adult GED Classes | College/Trade/App renticeships |
| Online | 7/7/2016 16:11 | facebook post | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | Yes, continue with this section |  | Applying for Financial Aid/Scholarships |
| Online | 7/7/2016 16:14 | nextdoor.com | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | No, skip to Housing |  |  |
| Online | 7/7/2016 16:16 | neighborhood email site | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g. interview and resume support) |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 16:28 | Nextdoor | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |


| Online | 7/7/2016 17:14 | BBC Neighborhood Nextdoor website | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g. interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | Yes, continue with this section | Adult Basic Education/Reading Classes | Applying for Financial Aid/Scholarships |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Online | 7/7/2016 18:09 | My mom | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Adult GED <br> Classes | Adult English Proficiency Classes |
| Online | 7/7/2016 18:13 | Nextdoor | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 18:18 | NextDoor.com | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability | $\begin{aligned} & \text { Finding a Job (e.g. } \\ & \text { interview and } \\ & \text { resume support) } \end{aligned}$ |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 18:28 | Nextdoor | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Finding a Job (e.g interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | Yes, continue with this section | Adult GED <br> Classes |  |
| Online | 7/7/2016 18:33 | Nextdoor | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 18:58 | family | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 19:11 | Nextdoor Linclon | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 19:19 | Food Bank | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job for Youth (ages 1524) | Child Care | Finding a Job for Youth (ages 1524) | Keeping a Job | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | No, skip to Housing |  |  |
| Online | 7/7/2016 19:34 | nextdoor | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Items to Become <br> or Remain <br> Employed (e.g. clothing, ID replacement, licensing costs) | $\begin{array}{\|l} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ |  |  |  | Yes, continue with this section | College/Trade/App renticeships | Financial Assistance to go to College |


| Online | 7/7/2016 19:46 | columbian website | Yes, continue with this section | Finding a Job (e.g. interview and resume support) |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Online | 7/7/2016 19:53 | Email | Yes, continue with this section |  |  |  | Finding a Job for Youth (ages 1524) | Finding a Job (e.g interview and resume support) | Items to Become <br> or Remain <br> Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section |  |  |
| Online | 7/7/2016 19:55 | Columbian | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  |  |  | Yes, continue with this section | Applying for Financial Aid/Scholarships | Financial Assistance to go to College |
| Online | 7/7/2016 20:36 | newspaper | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job (e.g. interview and resume support) | Keeping a Job |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Applying for Financial Aid/Scholarships |
| Online | 7/7/2016 20:43 | NextDoor | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 20:44 | The Columbian | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 20:55 | Internet | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g. interview and resume support) | Child Care | Finding a Job for Youth (ages 1524) | $\begin{aligned} & \text { Finding a Job (e.g. } \\ & \text { interview and } \\ & \text { resume support) } \end{aligned}$ |  | Yes, continue with this section | College/Trade/App renticeships | Financial Assistance to go to College |
| Online | 7/7/2016 21:12 | nest door | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 21:17 | Nextdoor Northwood email | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job for Youth (ages 1524) | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) | Finding a Job (e.g interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) | Yes, continue with this section | College/Trade/App renticeships | Post-secondary Education Supports (e.g. college applications, text books, computers) |


| Online | 7/7/2016 21:22 | Online | Yes, continue with this section | Finding a Job (e.g interview and resume support) |  |  | Finding a Job (e.g. interview and resume support) |  | Finding and/or Keeping a Job for Someone with a Disability | Yes, continue with this section | College/Trade/App renticeships |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Online | 7/7/2016 21:42 | Nextdoor app | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  |  |  | Yes, continue with this section |  |  |
| Online | 7/7/2016 21:53 | facebook | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Financial Assistance to go to College |
| Online | 7/7/2016 22:01 | Face book post | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Finding and/or Keeping a Job for Someone with a Disability | Items to Become <br> or Remain <br> Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job (e.g. interview and resume support) | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section | Summer Education Programs |  |
| Online | 7/7/2016 22:32 | Facebook | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  | Finding a Job for Youth (ages 1524) | Finding a Job (e.g. interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section | Financial Assistance to go to College | College/Trade/App renticeships |
| Online | 7/7/2016 22:36 | Nextdoor | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 22:45 | Face book | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Getting a Better Job (more hours, larger responsibility, more pay) |  | Getting a Better Job (more hours, larger responsibility, more pay) |  | Finding a Job (e.g. interview and resume support) | Yes, continue with this section | School Supplies (K <br> 12 grade) | College/Trade/App renticeships |
| Online | 7/7/2016 22:49 | Email | Yes, continue with this section | Finding a Job (e.g interview and resume support) |  |  | Keeping a Job |  |  | Yes, continue with this section | Financial Assistance to go to College | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Online | 7/7/2016 22:53 | heisson neighborhood | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |


| Online | 7/7/2016 23:35 | Facebook | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job (e.g. interview and resume support) | Finding a Job for Youth (ages 1524) | Finding a Job for Youth (ages 1524) | $\begin{aligned} & \text { Finding a Job (e.g. } \\ & \text { interview and } \\ & \text { resume support) } \end{aligned}$ | Getting a Better Job (more hours larger responsibility, more pay) | Yes, continue with this section | Financial Assistance to go to College | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Online | 7/7/2016 23:36 | Email | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/7/2016 23:37 | Internet | Yes, continue with this section |  |  | Finding and/or Keeping a Job for Someone with a Disability |  |  |  | Yes, continue with this section |  |  |
| Online | 7/7/2016 23:38 | Food Bank | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | Child Care |  |  | Yes, continue with this section | College/Trade/App renticeships | Financial Assistance to go to College |
| Online | 7/8/2016 1:53 | "Nextdoor Harney Heights | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/8/2016 8:48 | NWNeighborhood.co <br> m | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/8/2016 9:16 | The Columbian | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) | Keeping a Job | Finding a Job for Youth (ages 1524) | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | Yes, continue with this section | College/Trade/App renticeships | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Online | 7/8/2016 9:29 |  | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/8/2016 9:33 | Newspaper | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) |  |  | Child Care |  |  | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) |  |
| Online | 7/8/2016 9:35 | The Columbian | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |


| Online | 7/8/2016 9:41 | columbian online | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) | Finding and/or Keeping a Job for Someone with a Disability | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Online | 7/8/2016 9:47 | internet | Yes, continue with this section | Keeping a Job | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  | No, skip to Housing |  |  |
| Online | 7/8/2016 9:51 | Next door | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Getting a Better Job (more hours, larger responsibility, more pay) |  |  | Yes, continue with this section | Financial Assistance to go to College | College/Trade/App renticeships |
| Online | 7/8/2016 10:14 | Nextdoor | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/8/2016 10:28 | online | Yes, continue with this section | Keeping a Job | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability |  |  |  | Yes, continue with this section | College/Trade/App renticeships | Financial Assistance to go to College |
| Online | 7/8/2016 10:36 | Columbian <br> Newspaper | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job (e.g. interview and resume support) | Keeping a Job | Yes, continue with this section | College/Trade/App renticeships | Adult GED Classes |
| Online | 7/8/2016 12:07 | Columbian | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability | Keeping a Job | Finding a Job (e.g. interview and resume support) | Yes, continue with this section | Applying for Financial Aid/Scholarships |  |
| Online | 7/8/2016 12:38 | facebook | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/8/2016 12:43 | Nextdoor.com | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Financial Assistance to go to College |


| Online | 7/8/2016 13:45 | Nextdoor Walnut Grove | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Keeping a Job | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Keeping a Job | Finding a Job for Youth (ages 1524) | Yes, continue with this section | Adult GED Classes | Financial Assistance to go to College |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Online | 7/8/2016 14:12 | Forwarded by a friend | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability |  |  |  |  | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Applying for Financial Aid/Scholarships |
| Online | 7/8/2016 14:23 | Nextdoor app | Yes, continue with this section | Finding a Job (e.g. interview and resume support) |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/8/2016 15:13 | Online neighborhood website | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability |  |  |  |  |  | Yes, continue with this section | Applying for Financial Aid/Scholarships |  |
| Online | 7/8/2016 15:14 | Facebook Neighboors Helping Neighboors Clark County | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g. interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | No, skip to Housing |  |  |
| Online | 7/8/2016 15:41 |  | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/8/2016 15:55 |  | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/8/2016 16:16 | relative forwarded to me | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Applying for Financial Aid/Scholarships |
| Online | 7/8/2016 16:30 | neighborhood app | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g. interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | Yes, continue with this section | Adult GED Classes | Financial Assistance to go to College |


| Online | 7/8/2016 16:54 | Nextdoor | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Child Care |  |  | Yes, continue with this section |  | Summer <br> Education <br> Programs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Online | 7/8/2016 18:52 | Online | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) |  |  | Getting a Better Job (more hours, larger responsibility, more pay) |  |  | Yes, continue with this section |  |  |
| Online | 7/9/2016 1:27 | Neighborhood website | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Child Care | Finding a Job for Youth (ages 1524) | Finding and/or Keeping a Job for Someone with a Disability | No, skip to Housing |  |  |
| Online | 7/9/2016 11:07 | Neighborhood newsposts on line | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Keeping a Job | Finding a Job for Youth (ages 1524) |  |  | Yes, continue with this section | College/Trade/App renticeships | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Online | 7/9/2016 12:22 | Nextdoor | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/9/2016 12:55 | Email | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/9/2016 13:33 | nextdoor | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/9/2016 14:18 | Online | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/9/2016 16:26 | Internet | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | No, skip to Housing |  |  |
| Online | 7/9/2016 17:32 | Nextdoor app | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/9/2016 19:13 | Cell phone | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |


| Online | 7/9/2016 20:49 | Esther short neighborhood assn | Yes, continue with this section | Keeping a Job |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Online | 7/9/2016 21:21 |  | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | College/Trade/App renticeships |  |
| Online | 7/9/2016 22:12 | Next door.com | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Financial Assistance to go to College |  |
| Online | 7/10/2016 1:16 |  | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/10/2016 1:31 | Nextdoor | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/10/2016 1:45 | neighborhood association | Yes, continue with this section | Finding a Job for Youth (ages 1524) |  |  | Finding a Job for Youth (ages 1524) |  |  | Yes, continue with this section | College/Trade/App renticeships |  |
| Online | 7/10/2016 12:43 | on a neighborhood community site | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Adult GED <br> Classes |  |
| Online | 7/10/2016 14:05 | The Columbian | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/10/2016 15:51 | Nextdoor.com | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability |  |  |  |  |  | Yes, continue with this section | College/Trade/App renticeships |  |
| Online | 7/10/2016 16:56 | Facebook | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job (e.g. interview and resume support) | Yes, continue with this section | Financial Assistance to go to College |  |
| Online | 7/10/2016 16:57 | Email | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | Child Care |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Online | 7/10/2016 17:32 | Facebook | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  | No, skip to Housing |  |  |


| Online | 7/10/2016 20:47 | neighbor | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Finding a Job (e.g interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  | Yes, continue with this section | Adult GED <br> Classes | Financial Assistance to go to College |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Online | 7/10/2016 23:55 | Columbian | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g interview and resume support) | Keeping a Job |  |  |  | No, skip to Housing |  |  |
| Online | 7/11/2016 15:55 | Website | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Finding and/or Keeping a Job for Someone with a Disability |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/12/2016 9:59 | MISC E-MAIL | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | $\begin{aligned} & \text { Finding a Job (e.g. } \\ & \text { interview and } \\ & \text { resume support) } \end{aligned}$ |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/12/2016 22:18 | Next-door Community web app | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Keeping a Job |  |  |  | No, skip to Housing |  |  |
| Online | 7/14/2016 1:49 | Clark County website | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g. interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | No, skip to Housing |  |  |
| Online | 7/14/2016 22:20 | facebook | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  |  |  | Yes, continue with this section | College/Trade/App renticeships |  |
| Online | 7/14/2016 23:47 | friend of mine | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) |  |  | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | Finding and/or Keeping a Job for Someone with a Disability | No, skip to Housing |  |  |
| Online | 7/15/2016 0:47 | next door | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | Yes, continue with this section | Applying for Financial Aid/Scholarships | Financial Assistance to go to College |


| Online | 7/16/2016 1:02 | Internet | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Online | 7/16/2016 21:07 | Nextdoor | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Keeping a Job | Finding a Job for Youth (ages 1524) |  |  |  | Yes, continue with this section | College/Trade/App renticeships | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Online | 7/20/2016 13:06 | Work | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/20/2016 13:49 | Clark County Community Services | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/22/2016 2:42 | Housing Provider | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job for Youth (ages 1524) | Finding a Job (e.g interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Applying for Financial Aid/Scholarships |
| Online | 7/22/2016 9:55 | Internet | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 7/27/2016 7:20 |  | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | No, skip to Housing |  |  |
| Online | 7/29/2016 11:15 | Luepke Senior Center | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job |  |  |  | No, skip to Housing |  |  |
| Online | 7/30/2016 13:54 | Battle Ground Neighbors email | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |


| Online | 8/2/2016 12:59 | Reflector newspaper | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) | Finding a Job (e.g. interview and resume support) | Keeping a Job | Yes, continue with this section | Financial Assistance to go to College | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Online | 8/3/2016 13:08 | Newspaper | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 8/4/2016 11:24 |  | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Child Care | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | Yes, continue with this section |  |  |
| Online | 8/7/2016 22:26 | Nextdoor.Com | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) |  |  | Finding a Job for Youth (ages 1524) |  |  | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Financial Assistance to go to College |
| Online | 8/9/2016 9:36 | Delivered to my door | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 8/9/2016 15:46 | apt. manger | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 8/12/2016 9:17 | community action | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Summer Youth Recreational Activities |  |
| Online | 8/12/2016 11:18 | Housing Provider | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 8/23/2016 10:52 | google "rental assistance Clark County" | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability |  |  | Finding and/or Keeping a Job for Someone with a Disability |  |  | Yes, continue with this section | College/Trade/App renticeships |  |
| Online | 8/24/2016 17:35 | Smith Tower | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Financial Assistance to go to College |


| Online | 8/25/2016 2:39 | family | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Online | 8/30/2016 9:19 | Facebook | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  |  |  | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Financial Assistance to go to College |
| Online | 8/30/2016 10:06 | via facebook post by friend | Yes, continue with this section | Child Care | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) | Child Care |  |  | No, skip to Housing |  |  |
| Online | 8/30/2016 11:07 | Facebook | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 8/30/2016 11:19 | Facebook | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 8/30/2016 11:20 | Facebook by Right 2 be heard | Yes, continue with this section | Child Care |  | $\begin{aligned} & \text { Finding a Job (e.g. } \\ & \text { interview and } \\ & \text { resume support) } \end{aligned}$ | Finding a Job for Youth (ages 1524) | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section | College/Trade/App renticeships | Applying for Financial Aid/Scholarships |
| Online | 8/30/2016 11:20 | Posting on Clark Co Citizens Unfiltered website | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 8/30/2016 12:20 | Facebook | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Online | 8/30/2016 12:50 | Facebook | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | Finding a Job (e.g interview and resume support) |  |  |  | No, skip to Housing |  |  |
| Online | 8/30/2016 12:51 | online FB comment | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) | Finding and/or Keeping a Job for Someone with a Disability | $\begin{aligned} & \text { Finding a Job (e.g. } \\ & \text { interview and } \\ & \text { resume support) } \end{aligned}$ | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability | Yes, continue with this section | Financial Assistance to go to College | $\begin{gathered} \text { Post-secondary } \\ \text { Education } \\ \text { Supports (e.g. } \\ \text { college } \\ \text { applications, text } \\ \text { books, computers) } \end{gathered}$ |


| Online | 8/30/2016 13:01 | Social media | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Online | 8/30/2016 13:06 | Facebook geoup "buy nothing battle ground" | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Keeping a Job | Finding a Job for Youth (ages 1524) | Yes, continue with this section | College/Trade/App renticeships | Adult GED <br> Classes |
| Online | 8/30/2016 13:36 | Facebook | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  | No, skip to Housing |  |  |
| Online | 8/30/2016 13:41 | Facebook | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Keeping a Job | Yes, continue with this section | Financial Assistance to go to College | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Online | 8/30/2016 13:43 | Facebook | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become <br> or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | No, skip to Housing |  |  |
| Online | 8/30/2016 13:50 | Facebook | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Applying for Financial Aid/Scholarships |
| Online | 8/30/2016 14:16 | Facebook | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 8/30/2016 14:18 |  | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) |  |
| Online | 8/30/2016 14:52 | Flyer | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Applying for Financial Aid/Scholarships |


| Online | 8/30/2016 14:53 | Flyer | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Applying for Financial Aid/Scholarships |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Online | 8/30/2016 15:24 | Community meeting | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Child Care |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Online | 8/30/2016 16:49 | Facebook post | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 8/30/2016 17:28 | Facebook share | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job |  |  |  | No, skip to Housing |  |  |
| Online | 8/30/2016 17:38 | Facebook link from friends | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g. interview and resume support) | Keeping a Job | Items to Become <br> or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section | College/Trade/App renticeships | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Online | 8/30/2016 17:55 | Food Bank | No, skip to Education | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) |  |  | No, skip to Housing |  |  |
| Online | 8/30/2016 21:29 | internet | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g. interview and resume support) |  |  |  | No, skip to Housing |  |  |
| Online | 8/30/2016 23:04 | Facebook | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) |  | Child Care | Child Care | Keeping a Job | Finding a Job for Youth (ages 1524) | Yes, continue with this section |  |  |
| Online | 8/31/2016 4:56 | online | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Keeping a Job |  |  |  | Yes, continue with this section | Financial Assistance to go to College |  |


| Online | 8/31/2016 11:58 | Facebook | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) | Child Care | Getting a Better Job (more hours, larger responsibility, more pay) | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Financial Assistance to go to College |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Online | 8/31/2016 13:43 | Facebook | Yes, continue with this section | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  | Finding and/or Keeping a Job for Someone with a Disability | Keeping a Job | Child Care | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Applying for Financial Aid/Scholarships |
| Online | 9/1/2016 10:59 | Clark County Citizens for Good Governance | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Summer Education Programs | Financial Assistance to go to College |
| Online | 9/1/2016 15:06 | Clark County Website | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Child Care | Finding a Job for Youth (ages 15- 24) |  |  |  | No, skip to Housing |  |  |
| Online | 9/2/2016 16:25 | Employment Service | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Child Care | Finding a Job for Youth (ages 1524) | Finding and/or Keeping a Job for Someone with a Disability | Child Care | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | College/Trade/App renticeships |
| Online | 9/3/2016 9:59 | Facebook | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Online | 9/3/2016 11:15 | Clark County we site | Yes, continue with this section | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  |  | No, skip to Housing |  |  |
| Online | 9/5/2016 8:34 | Nextdoor community website | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g. interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Post-secondary Education Supports (e.g. college applications, text books, computers) |




| Hard Copy | 8/2/2016 15:56 | Food Bank | Yes, continue with this section | Child Care | Finding and/or Keeping a Job for Someone with a Disability |  |  |  |  | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Applying for Financial Aid/Scholarships |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 8/4/2016 9:19 | Food Bank | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Child Care |  |  |  | Yes, continue with this section | College/Trade/App renticeships | Applying for Financial Aid/Scholarships |
| Hard Copy | 8/4/2016 9:39 | Employment Service | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g. interview and resume support) | Finding a Job for Youth (ages 1524) | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g interview and resume support) | Yes, continue with this section |  | Adult GED <br> Classes |
| Hard Copy | 8/4/2016 9:47 | Employment Service | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g. interview and resume support) | Finding a Job for Youth (ages 1524) | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g interview and resume support) | Yes, continue with this section |  | Adult GED Classes |
| Hard Copy | 8/4/2016 9:58 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/4/2016 11:28 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/4/2016 11:34 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/4/2016 11:39 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/4/2016 11:43 | Housing Provider | Yes, continue with this section | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g. interview and resume support) |  |  |  | No, skip to Housing |  |  |




| Hard Copy | 8/5/2016 9:55 | Food Bank | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | $\begin{array}{\|l} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 8/5/2016 10:40 | Food Bank | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  |  | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Applying for Financial Aid/Scholarships |
| Hard Copy | 8/5/2016 10:42 | flyer | No, skip to Education |  |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/5/2016 10:47 | house | No, skip to Education |  |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/5/2016 10:51 | Housing Provider | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | $\begin{array}{\|l} \begin{array}{c} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array} \\ \hline \end{array}$ |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/5/2016 10:55 | Housing Provider | No, skip to Education |  |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/5/2016 11:00 | Housing Provider | No, skip to Education |  |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/5/2016 11:02 | presentation at Smith Tower | No, skip to Education |  |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/5/2016 11:08 | Food Bank | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | $\begin{gathered} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{gathered}$ | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  |  | Yes, continue with this section | College/Trade/App renticeships | Financial Assistance to go to College |
| Hard Copy | 8/5/2016 11:14 | Oak Grove Youth Shelter | No, skip to Education |  |  |  |  |  |  |  | No, skip to Housing |  |  |




| Hard Copy | 8/5/2016 16:30 |  | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Early Head Start Programs (birth to 3) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 8/5/2016 16:34 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  | Adult English Proficiency Classes |
| Hard Copy | 8/5/2016 16:36 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/5/2016 16:41 | people | Yes, continue with this section | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 8/5/2016 16:46 | Food Bank | Yes, continue with this section | Finding a Job (e.g interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Keeping a Job | $\begin{array}{\|c} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Keeping a Job | Yes, continue with this section | Adult GED Classes |  |
| Hard Copy | 8/5/2016 16:53 | Food Bank | Yes, continue with this section | Items to Become <br> or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/8/2016 8:21 | Food Bank | Yes, continue with this section | Child Care | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g interview and resume support) | Child Care | Finding a Job (e.g. interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section |  |  |
| Hard Copy | 8/8/2016 8:25 | Roommate | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/8/2016 8:31 | DSHS | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Child Care |  |  |  |  | Yes, continue with this section |  |  |


| Hard Copy | 8/8/2016 8:40 | Food Bank | Yes, continue with this section | Keeping a Job | Finding a Job (e.g. interview and resume support) | Items to Become <br> or Remain <br> Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 8/8/2016 8:56 | Food Bank | No, skip to Education |  |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/8/2016 8:58 | Food Bank | No, skip to Education |  |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/8/2016 9:02 | friends | No, skip to Education |  |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/8/2016 9:05 | friend | No, skip to Education |  |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 8/8/2016 9:25 | Housing Provider | Yes, continue with this section | Keeping a Job |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 8/8/2016 9:34 | Food Bank | No, skip to Education |  |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/8/2016 9:36 | Food Bank | No, skip to Education |  |  |  |  |  |  |  | Yes, continue with this section | Adult English Proficiency Classes |  |
| Hard Copy | 8/8/2016 9:39 | Food Bank | No, skip to Education |  |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/8/2016 9:44 | Food Bank | No, skip to Education |  |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/8/2016 9:46 | Food Bank | No, skip to Education |  |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/11/2016 8:30 | Food Bank | No, skip to Education |  |  |  |  |  |  |  | No, skip to Housing |  |  |



| Hard Copy | 8/11/2016 10:39 | Food Bank | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability | Getting a Better Job (more hours, larger responsibility, more pay) | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 8/11/2016 10:44 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Adult Basic Education/Reading Classes |  |
| Hard Copy | 8/11/2016 10:48 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/11/2016 10:51 | Friends | Yes, continue with this section | Keeping a Job | Finding and/or Keeping a Job for Someone with a Disability | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability | No, skip to Housing |  |  |
| Hard Copy | 8/11/2016 11:18 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/11/2016 11:20 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/11/2016 11:24 | others | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Adult GED Classes |  |
| Hard Copy | 8/11/2016 11:26 | Attorney intern | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/11/2016 11:30 | Food Bank | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  |  |  | Yes, continue with this section | Financial Assistance to go to College |  |
| Hard Copy | 8/11/2016 11:33 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/11/2016 11:40 | Food Bank | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Keeping a Job | Finding a Job for Youth (ages 1524) | Getting a Better Job (more hours larger responsibility, more pay) | Yes, continue with this section | Adult English Proficiency Classes | Post-secondary Education Supports (e.g. college applications, text books, computers) |


| Hard Copy | 8/12/2016 13:17 | jail | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Child Care | Finding a Job for Youth (ages 1524) | Yes, continue with this section | College/Trade/App renticeships | Adult GED Classes |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 8/12/2016 13:31 | jail | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g. interview and resume support) | Child Care | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section | College/Trade/App renticeships | Adult GED <br> Classes |
| Hard Copy | 8/12/2016 13:39 | jail | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g. interview and resume support) | Child Care | Finding a Job for Youth (ages 1524) | Items to Become <br> or Remain <br> Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section | College/Trade/App renticeships | Adult GED <br> Classes |
| Hard Copy | 8/12/2016 13:47 | jail | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability | Keeping a Job |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/12/2016 13:55 | jail | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job (e.g. interview and resume support) | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job for Youth (ages 1524) | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Applying for Financial Aid/Scholarships |
| Hard Copy | 8/12/2016 14:02 | jail | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 8/12/2016 14:24 | jail | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | Finding a Job (e.g. interview and resume support) |  |  |  | Yes, continue with this section | College/Trade/App renticeships | Financial Assistance to go to College |
| Hard Copy | 8/12/2016 14:28 | jail | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Finding a Job (e.g interview and resume support) | Keeping a Job |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Adult GED Classes |


| Hard Copy | 8/12/2016 14:35 | Housing Provider | Yes, continue with this section | Child Care | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Child Care |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 8/12/2016 14:41 | case manager | Yes, continue with this section | Keeping a Job | Finding a Job for Youth (ages 1524) | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | Finding a Job for Youth (ages 1524) | Getting a Better Job (more hours, larger responsibility, more pay) | No, skip to Housing |  |  |
| Hard Copy | 8/12/2016 14:45 | Housing Provider | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/16/2016 11:33 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 8/16/2016 11:58 | Food Bank | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g. interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/17/2016 8:58 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | College/Trade/App renticeships | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Hard Copy | 8/18/2016 15:59 | Food Bank | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become <br> or Remain <br> Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/18/2016 16:43 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/18/2016 16:55 | Housing Provider | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/18/2016 16:57 | Housing Provider | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/19/2016 9:07 | Housing Provider | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Adult GED Classes |  |



| Hard Copy | 8/19/2016 10:53 | CC jail | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g interview and resume support) | Keeping a Job |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 8/19/2016 11:06 | jail | Yes, continue with this section | $\begin{array}{\|c} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Finding a Job for Youth (ages 1524) | Items to Become <br> or Remain <br> Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section | Adult Basic Education/Reading Classes | Adult GED Classes |
| Hard Copy | 8/19/2016 11:13 | jail | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) | Keeping a Job |  |  |  | Yes, continue with this section | Adult GED Classes | Applying for Financial Aid/Scholarships |
| Hard Copy | 8/19/2016 11:17 | jail | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/19/2016 11:23 | jail | Yes, continue with this section | Finding a Job (e.g interview and resume support) | Keeping a Job | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Keeping a Job | Finding a Job (e.g. interview and resume support) | Items to Become <br> or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section | Applying for Financial Aid/Scholarships | Financial Assistance to go to College |
| Hard Copy | 8/19/2016 11:26 | jail | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/19/2016 11:30 | jail | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care |  |  |  | Yes, continue with this section | Financial Assistance to go to College | College/Trade/App renticeships |
| Hard Copy | 8/19/2016 11:33 | jail | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/19/2016 11:39 | jail | Yes, continue with this section | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | No, skip to Housing |  |  |


| Hard Copy | 8/19/2016 11:41 | jail | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 8/19/2016 11:44 | jail | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/19/2016 11:47 | jail | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 8/19/2016 11:53 | jail | Yes, continue with this section | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | $\begin{array}{\|c} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ | Finding a Job for Youth (ages 1524) | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section |  | College/Trade/App renticeships |
| Hard Copy | 8/19/2016 13:47 | Housing Provider | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 8/19/2016 13:50 | Housing Provider | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/19/2016 13:52 | Housing Provider | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/19/2016 13:56 | Housing Provider | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Applying for Financial Aid/Scholarships |
| Hard Copy | 8/19/2016 14:02 | Housing Provider | Yes, continue with this section | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Items to Become <br> or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) | Yes, continue with this section | Financial Assistance to go to College | College/Trade/App renticeships |
| Hard Copy | 8/19/2016 14:07 | Housing Provider | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g. interview and resume support) |  |  |  | No, skip to Housing |  |  |


| Hard Copy | 8/19/2016 14:11 | Housing Provider | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  |  | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Applying for Financial Aid/Scholarships |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 8/19/2016 14:15 | Housing Provider | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/19/2016 14:22 | Housing Provider | Yes, continue with this section | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/19/2016 14:54 | Housing Provider | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/19/2016 15:29 | Housing Provider | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g. interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  | Yes, continue with this section | Applying for Financial Aid/Scholarships |  |
| Hard Copy | 8/19/2016 15:45 | Housing Provider | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/19/2016 15:49 | Housing Provider | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Finding a Job for Youth (ages 1524) | Finding a Job for Youth (ages 1524) | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | No, skip to Housing |  |  |
| Hard Copy | 8/19/2016 15:56 | Housing Provider | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) | $\begin{aligned} & \text { Finding a Job (e.g. } \\ & \text { interview and } \\ & \text { resume support) } \end{aligned}$ | Getting a Better Job (more hours, larger responsibility, more pay) | Yes, continue with this section | College/Trade/App renticeships | Financial Assistance to go to College |
| Hard Copy | 8/19/2016 15:59 | Housing Provider | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |


| Hard Copy | 8/19/2016 16:25 | Housing Provider | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 8/19/2016 16:27 | Housing Provider | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/19/2016 16:30 | Housing Provider | Yes, continue with this section | $\begin{array}{\|c} \begin{array}{c} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array} \\ \hline \end{array}$ |  | Finding and/or Keeping a Job for Someone with a Disability |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 8/19/2016 16:33 | Housing Provider | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/19/2016 16:36 | Housing Provider | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 8/19/2016 16:40 | Housing Provider | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Adult Basic Education/Reading Classes | Adult GED Classes |
| Hard Copy | 8/19/2016 16:46 | Housing Provider | Yes, continue with this section | Child Care | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Child Care | Finding a Job for Youth (ages 1524) | Keeping a Job | No, skip to Housing |  |  |
| Hard Copy | 8/19/2016 16:48 | Housing Provider | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g. interview and resume support) |  |  |  | Yes, continue with this section | College/Trade/App renticeships |  |
| Hard Copy | 8/22/2016 8:25 | Housing Provider | Yes, continue with this section | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability | Getting a Better Job (more hours, larger responsibility, more pay) |  | Items to Become <br> or Remain <br> Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | College/Trade/App renticeships |
| Hard Copy | 8/22/2016 8:29 |  | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |



| Hard Copy | 8/22/2016 16:15 | Public Health Nurse | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 8/22/2016 16:34 | Housing Provider | Yes, continue with this section | Keeping a Job | Child Care |  | Child Care |  |  | Yes, continue with this section |  | Applying for Financial Aid/Scholarships |
| Hard Copy | 8/22/2016 16:37 | walk-in | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/22/2016 16:43 | Housing Provider | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Child Care | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g interview and resume support) | Yes, continue with this section |  | College/Trade/App renticeships |
| Hard Copy | 8/22/2016 16:46 | Food Bank | Yes, continue with this section |  |  |  | Finding a Job for Youth (ages 1524) |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/22/2016 16:57 | cnw | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/23/2016 9:45 | EOCF | Yes, continue with this section | Child Care | $\begin{array}{\|l} \hline \begin{array}{c} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array} \\ \hline \end{array}$ | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 8/23/2016 14:14 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Applying for Financial Aid/Scholarships |
| Hard Copy | 8/23/2016 16:01 | Food Bank | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | $\begin{aligned} & \text { Finding a Job (e.g. } \\ & \text { interview and } \\ & \text { resume support) } \end{aligned}$ | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  | Yes, continue with this section | Adult GED Classes | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Hard Copy | 8/23/2016 16:06 | school function | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  |  |


| Hard Copy | 8/23/2016 16:09 | Food Bank | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 8/23/2016 16:16 | Housing Provider | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/23/2016 16:21 | friend | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Child Care | Child Care | Getting a Better Job (more hours, larger responsibility, more pay) | $\begin{gathered} \text { Yes, continue with } \\ \text { this section } \\ \hline \end{gathered}$ |  | Financial Assistance to go to College |
| Hard Copy | 8/23/2016 16:23 | Food Bank | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/23/2016 16:28 |  | Yes, continue with this section | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Finding a Job for Youth (ages 1524) | Getting a Better Job (more hours, larger responsibility, more pay) | Yes, continue with this section |  | Applying for Financial Aid/Scholarships |
| Hard Copy | 8/23/2016 16:32 | Food Bank | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/23/2016 16:43 | peer support | Yes, continue with this section | Keeping a Job | Finding a Job (e.g. interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Applying for Financial Aid/Scholarships |
| Hard Copy | 8/23/2016 16:46 | recovery coach | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) |  |  | Yes, continue with this section | Adult GED <br> Classes |  |
| Hard Copy | 8/23/2016 16:49 | friend | Yes, continue with this section | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/24/2016 8:29 | CVAB | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |


| Hard Copy | 8/24/2016 8:31 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 8/24/2016 8:36 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/24/2016 8:39 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/24/2016 8:41 | Food Bank | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  |  | $\begin{gathered} \text { Yes, continue with } \\ \text { this section } \\ \hline \end{gathered}$ | Applying for Financial Aid/Scholarships |  |
| Hard Copy | 8/24/2016 8:44 | Food Bank | Yes, continue with this section | Items to Become <br> or Remain <br> Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/24/2016 8:48 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/24/2016 8:51 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/24/2016 8:57 | Food Bank | Yes, continue with this section | Child Care | Finding a Job for Youth (ages 1524) | Items to Become <br> or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/24/2016 9:01 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/24/2016 9:03 |  | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/24/2016 9:07 | Food Bank | Yes, continue with this section | Keeping a Job | Child Care | Items to Become <br> or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Child Care | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section | College/Trade/App renticeships | Adult Basic Education/Reading Classes Classes |



| Hard Copy | 8/24/2016 14:11 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 8/24/2016 14:13 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/24/2016 14:16 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/25/2016 8:34 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/25/2016 8:36 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/25/2016 8:43 | friend | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Child Care | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job for Youth (ages 1524) | Child Care | Finding and/or Keeping a Job for Someone with a Disability | Yes, continue with this section | School Supplies (K 12 grade) | Financial Assistance to go to College |
| Hard Copy | 8/25/2016 8:47 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Hard Copy | 8/25/2016 15:56 | Back to school event | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 8/25/2016 16:05 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/25/2016 16:08 | Food Bank | $\qquad$ | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  |  |  | Yes, continue with this section |  | Financial Assistance to go to College |
| Hard Copy | 8/25/2016 16:11 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | College/Trade/App renticeships | Applying for Financial Aid/Scholarships |
| Hard Copy | 8/25/2016 16:13 | Food Bank | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job for Youth (ages 1524) | Finding a Job (e.g. interview and resume support) |  |  |  | No, skip to Housing |  |  |


| Hard Copy | 8/25/2016 16:16 | Food Bank | Yes, continue with this section |  |  |  | Finding a Job for Youth (ages 1524) |  |  | Yes, continue with this section |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 8/25/2016 16:19 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/25/2016 16:22 | friend | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g. interview and resume support) |  |  |  | Yes, continue with this section | College/Trade/App renticeships |  |
| Hard Copy | 8/25/2016 16:25 | Food Bank | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/25/2016 16:29 |  | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/25/2016 16:32 | Lifeline Connections | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/25/2016 16:34 | neighbors | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/25/2016 16:37 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 8/25/2016 16:40 | Food Bank | Yes, continue with this section | $\begin{array}{\|c} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/25/2016 16:43 | Food Bank | Yes, continue with this section | $\begin{aligned} & \text { Finding a Job (e.g. } \\ & \text { interview and } \\ & \text { resume support) } \end{aligned}$ | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | No, skip to Housing |  |  |


| Hard Copy | 8/25/2016 16:47 | Food Bank | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) |  | Finding a Job for Youth (ages 1524) |  |  | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 8/26/2016 8:30 | landlord | Yes, continue with this section | Finding a Job (e.g. interview and resume support) |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/26/2016 9:10 | friend | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/26/2016 9:48 | Food Bank | Yes, continue with this section | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 8/26/2016 10:53 | 211 | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/26/2016 11:51 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/26/2016 11:54 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/26/2016 11:56 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/26/2016 14:56 | jail | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/26/2016 15:00 | jail | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g. interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/26/2016 15:03 | jail | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Adult GED <br> Classes | Post-secondary Education Supports (e.g. college applications, text books, computers) |


| Hard Copy | 8/26/2016 15:30 | jail | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Keeping a Job | Finding a Job for Youth (ages 1524) |  |  |  | Yes, continue with this section | College/Trade/App renticeships | Financial Assistance to go to College |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 8/26/2016 15:33 | jail | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Child Care |  | Child Care |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/26/2016 15:35 | jail | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/26/2016 15:38 | jail | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Finding a Job (e.g. interview and resume support) | Finding a Job for Youth (ages 1524) | Keeping a Job | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | No, skip to Housing |  |  |
| Hard Copy | 8/26/2016 15:46 | jail | Yes, continue with this section | Keeping a Job | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job (e.g. interview and resume support) |  |  |  | Yes, continue with this section | Adult GED <br> Classes | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Hard Copy | 8/26/2016 15:50 | jail | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/26/2016 15:54 | jail | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job (e.g. interview and resume support) | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job (e.g. interview and resume support) | Finding a Job for Youth (ages 1524) | No, skip to Housing |  |  |
| Hard Copy | 8/26/2016 16:05 | jail | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/26/2016 16:09 | jail | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Keeping a Job |  |  |  | Yes, continue with this section | College/Trade/App renticeships | Applying for Financial Aid/Scholarships |
| Hard Copy | 8/26/2016 16:37 | jail | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Keeping a Job | Finding a Job (e.g. interview and resume support) |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Applying for Financial Aid/Scholarships |


| Hard Copy | 8/26/2016 16:42 | jail | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Adult Basic Education/Reading Classes | Financial Assistance to go to College |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 8/29/2016 8:22 | jail | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Summer Education Programs |  |
| Hard Copy | 8/29/2016 8:42 | jail | Yes, continue with this section |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 8/29/2016 9:52 | jail | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  |  | Yes, continue with this section | Applying for Financial Aid/Scholarships | Financial Assistance to go to College |
| Hard Copy | 8/29/2016 9:54 | jail | Yes, continue with this section |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/29/2016 9:59 | jail | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Finding a Job (e.g. interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | $\begin{array}{\|l} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section | College/Trade/App renticeships | Adult GED Classes |
| Hard Copy | 8/29/2016 10:53 | jail | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/29/2016 10:56 | jail | Yes, continue with this section | Keeping a Job | Finding a Job (e.g. interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | $\begin{gathered} \text { Yes, continue with } \\ \text { this section } \\ \hline \end{gathered}$ | College/Trade/App renticeships |  |
| Hard Copy | 8/29/2016 11:05 | jail | Yes, continue with this section | Finding a Job (e.g interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability |  |  |  | Yes, continue with this section | College/Trade/App renticeships | Adult Basic Education/Reading Classes |


| Hard Copy | 8/29/2016 11:08 | The Rock | Yes, continue with this section | $\begin{array}{\|l} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ | Items to Become <br> or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) |  |  | Yes, continue with this section | Adult GED Classes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 8/29/2016 11:11 | Food Bank | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/29/2016 11:13 | Food Bank | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/29/2016 11:17 | Food Bank | Yes, continue with this section | Child Care |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 8/29/2016 11:21 | Food Bank | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/29/2016 11:23 | Food Bank | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/29/2016 11:27 | Food Bank | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/29/2016 11:32 | Food Bank | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g interview and resume support) | Items to Become <br> or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Financial Assistance to go to College |
| Hard Copy | 8/29/2016 11:38 | Food Bank | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/29/2016 11:40 | Food Bank | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/29/2016 11:44 | friend | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) |  | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) | Yes, continue with this section | Applying for Financial Aid/Scholarships | Financial Assistance to go to College |



| Hard Copy | 8/29/2016 15:43 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 8/29/2016 15:45 |  | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/29/2016 15:51 | Food Bank | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/29/2016 15:54 | Food Bank | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/29/2016 15:59 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/29/2016 16:03 | Food Bank | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | Finding and/or Keeping a Job for Someone with a Disability |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Applying for Financial Aid/Scholarships |
| Hard Copy | 8/29/2016 16:08 | Dental office | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become <br> or Remain <br> Employed (e.g. clothing, ID replacement, licensing costs) |  | Finding a Job for Youth (ages 1524) | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become <br> or Remain <br> Employed (e.g. clothing, ID replacement, licensing costs) | No, skip to Housing |  |  |
| Hard Copy | 8/29/2016 16:21 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/29/2016 16:24 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Applying for Financial Aid/Scholarships |




| Hard Copy | 8/30/2016 10:58 | Housing Provider | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 8/30/2016 11:00 |  | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/30/2016 11:02 | Housing Provider | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/30/2016 11:05 | Smith Tower | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/30/2016 11:08 | Housing Provider | Yes, continue with this section |  |  |  | Child Care |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/30/2016 11:14 | Employment Service | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) | Child Care | Child Care | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Applying for Financial Aid/Scholarships |
| Hard Copy | 8/30/2016 11:18 | Employment Service | Yes, continue with this section | $\begin{aligned} & \text { Finding a Job (e.g. } \\ & \text { interview and } \\ & \text { resume support) } \\ & \hline \end{aligned}$ | Keeping a Job |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/30/2016 11:27 | Food Bank | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | $\begin{array}{\|l} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Child Care |  |  | Yes, continue with this section | Adult Basic Education/Reading Classes | Adult GED Classes |
| Hard Copy | 8/30/2016 14:06 | Food Bank | Yes, continue with this section | Items to Become <br> or Remain <br> Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) | $\begin{array}{\|l} \hline \begin{array}{c} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array} \\ \hline \end{array}$ |  |  |  | Yes, continue with this section | Applying for Financial Aid/Scholarships | Financial Assistance to go to College |
| Hard Copy | 8/30/2016 14:09 | Housing Provider | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | $\begin{array}{\|l} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/30/2016 14:14 | Reflector | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |


| Hard Copy | 8/30/2016 14:17 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 8/30/2016 14:21 | Food Bank | Yes, continue with this section | $\begin{array}{\|c} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/30/2016 14:23 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/30/2016 14:27 | Food Bank | $\begin{array}{\|c\|} \hline \text { Yes, continue with } \\ \text { this section } \end{array}$ | Keeping a Job | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  |  | $\begin{gathered} \text { Yes, continue with } \\ \text { this section } \\ \hline \end{gathered}$ | College/Trade/App renticeships |  |
| Hard Copy | 8/30/2016 14:30 | Employment Service | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) |  | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) |  | Yes, continue with this section | Adult GED Classes | College/Trade/App renticeships |
| Hard Copy | 8/30/2016 14:33 | YWCA | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/30/2016 14:39 | Food Bank | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Finding and/or Keeping a Job for Someone with a Disability | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) | Finding and/or Keeping a Job for Someone with a Disability | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section | Financial Assistance to go to College | Adult GED <br> Classes |
| Hard Copy | 8/30/2016 14:47 | Housing Provider | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/30/2016 14:50 | case manager | Yes, continue with this section | Keeping a Job | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g. interview and resume support) | Items to Become <br> or Remain <br> Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Yes, continue with this section | College/Trade/App renticeships | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Hard Copy | 8/30/2016 15:01 | Employment Service | Yes, continue with this section | $\begin{aligned} & \text { Finding a Job (e.g. } \\ & \text { interview and } \\ & \text { resume support) } \end{aligned}$ | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become <br> or Remain <br> Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) | Finding a Job (e.g interview and resume support) | Keeping a Job | Yes, continue with this section | Adult English Proficiency Classes | Adult GED <br> Classes |




| Hard Copy | 8/31/2016 9:13 | Employment Service | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | $\begin{array}{\|c} \begin{array}{c} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array} \\ \hline \end{array}$ |  |  |  |  | Yes, continue with this section | College/Trade/App renticeships | Adult English Proficiency Classes |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 8/31/2016 9:15 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/31/2016 9:19 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Adult English Proficiency Classes |  |
| Hard Copy | 8/31/2016 9:21 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/31/2016 9:24 |  | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/31/2016 9:26 |  | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/31/2016 9:28 |  | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Adult English Proficiency Classes |  |
| Hard Copy | 8/31/2016 9:31 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/31/2016 9:35 | Food Bank | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | $\begin{aligned} & \text { Finding a Job (e.g. } \\ & \text { interview and } \\ & \text { resume support) } \end{aligned}$ | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section | College/Trade/App renticeships | Adult English Proficiency Classes |
| Hard Copy | 8/31/2016 9:38 | Food Bank | Yes, continue with this section |  | Finding a Job (e.g interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) |  | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours larger responsibility, more pay) | No, skip to Housing |  |  |
| Hard Copy | 8/31/2016 9:40 |  | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 8/31/2016 9:47 |  | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |




| Hard Copy | 9/6/2016 14:38 | Cowlitz Tribes | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 9/6/2016 14:43 | Cowlitz tribe | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g. interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) | Finding a Job (e.g interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section | Adult Basic Education/Reading Classes | Financial Assistance to go to College |
| Hard Copy | 9/6/2016 14:53 | Cowlitz | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Child Care | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) | Yes, continue with this section | Adult Basic Education/Reading Classes | Financial Assistance to go to College |
| Hard Copy | 9/6/2016 14:58 | Cowlitz | Yes, continue with this section | Child Care | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Child Care | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section |  |  |
| Hard Copy | 9/6/2016 15:21 | Cowlitz | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Applying for Financial Aid/Scholarships |
| Hard Copy | 9/6/2016 15:24 | Cowlitz | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Child Care |  |  | Yes, continue with this section | College/Trade/App renticeships | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Hard Copy | 9/6/2016 15:31 | Cowlitz | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Hard Copy | 9/6/2016 15:34 | Cowlitz | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 9/6/2016 15:39 | Cowlitz | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Finding a Job (e.g. interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability | Yes, continue with this section |  |  |


| Hard Copy | 9/6/2016 15:46 | Cowlitz | Yes, continue with this section | Child Care |  |  | Child Care |  | Yes, continue with this section |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 9/6/2016 15:49 | Cowlitz | Yes, continue with this section | Finding a Job for Youth (ages 15- 24) | Child Care | Finding a Job (e.g. interview and resume support) |  |  | Yes, continue with this section | Adult GED Classes | College/Trade/App renticeships |
| Hard Copy | 9/6/2016 15:52 |  | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/6/2016 15:54 | Housing Provider | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/6/2016 15:57 | Cowlitz | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/6/2016 16:01 | Cowlitz | Yes, continue with this section | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section |  |  |
| Hard Copy | 9/6/2016 16:20 | Cowlitz | No, skip to Education |  |  |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Hard Copy | 9/6/2016 16:23 | Cowlitz | No, skip to Education |  |  |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Applying for Financial Aid/Scholarships |
| Hard Copy | 9/6/2016 16:26 |  | Yes, continue with this section | Finding a Job for Youth (ages 1524) | $\begin{array}{\|c} \begin{array}{c} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array} \\ \hline \end{array}$ |  | Finding a Job for Youth (ages 1524) | Finding a Job (e.g. interview and resume support) | Yes, continue with this section |  |  |
| Hard Copy | 9/6/2016 16:29 | Food Bank | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |


| Hard Copy | 9/6/2016 16:31 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 9/6/2016 16:33 | Employment Service | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g. interview and resume support) | Keeping a Job |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/6/2016 16:37 | Faithbased Coffee meeting | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/6/2016 16:40 | Housing Provider | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g. interview and resume support) |  |  |  | Yes, continue with this section | College/Trade/App renticeships | Financial Assistance to go to College |
| Hard Copy | 9/6/2016 16:44 | Housing Provider | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/6/2016 16:47 | Employment Service | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Finding a Job for Youth (ages 1524) | Yes, continue with this section | College/Trade/App renticeships | Applying for Financial Aid/Scholarships |
| Hard Copy | 9/8/2016 14:00 | internet | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/8/2016 14:03 | county | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/8/2016 14:07 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/8/2016 14:09 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/8/2016 14:13 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/8/2016 14:15 | friend | Yes, continue with this section | Finding a Job (e.g. interview and resume support) |  |  | Finding a Job (e.g. interview and resume support) |  |  | No, skip to Housing |  |  |




| Hard Copy | 9/12/2016 14:57 | The VACenter | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | $\begin{array}{\|c} \begin{array}{c} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array} \\ \hline \end{array}$ |  |  |  |  | Yes, continue with this section |  | Summer Education Programs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 9/12/2016 15:19 | CVAB | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/12/2016 15:32 | cvab | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability | Child Care | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Finding and/or Keeping a Job for Someone with a Disability | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Applying for Financial Aid/Scholarships |
| Hard Copy | 9/12/2016 15:38 | CVAB | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/12/2016 15:44 | CVAB | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/12/2016 15:50 | CVAB | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 9/12/2016 15:54 | CVAB | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Items to Become <br> or Remain <br> Employed (e.g. clothing, ID replacement, licensing costs) | Keeping a Job |  |  |  | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Financial Assistance to go to College |
| Hard Copy | 9/12/2016 15:58 | CVAB | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/12/2016 16:02 | CVAB | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  |  | Yes, continue with this section | $\begin{aligned} & \text { Post-secondary } \\ & \text { Education } \\ & \text { Supports (e.g. } \\ & \text { college } \\ & \text { applications, text } \\ & \text { books, computers) } \end{aligned}$ | Adult English Proficiency Classes |
| Hard Copy | 9/12/2016 16:34 | walk-in | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) |  |  |  | Yes, continue with this section | Adult GED Classes | Financial Assistance to go to College |



| Hard Copy | 9/21/2016 9:42 | DDA | No, skip to Education |  |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 9/21/2016 9:46 | DDA | No, skip to Education |  |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/21/2016 9:59 | DDA | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | $\begin{array}{\|l} \hline \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/21/2016 10:46 | DDA | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | $\begin{array}{\|l} \hline \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  |  | Yes, continue with this section | Adult Basic Education/Reading Classes |  |
| Hard Copy | 9/21/2016 10:49 |  | No, skip to Education |  |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/21/2016 10:51 | Insiders Out | No, skip to Education |  |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/21/2016 10:56 | DDA | No, skip to Education |  |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/21/2016 10:58 | DDA | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | $\begin{array}{\|l} \hline \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/21/2016 11:01 | STASHA | No, skip to Education |  |  |  |  |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Applying for Financial Aid/Scholarships |
| Hard Copy | 9/21/2016 11:04 | STASHA | No, skip to Education |  |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/21/2016 11:06 | STASHA | No, skip to Education |  |  |  |  |  |  |  | No, skip to Housing |  |  |


| Hard Copy | 9/21/2016 11:11 | STASHA | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 9/21/2016 11:19 | STASHA | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/21/2016 11:21 | STASHA | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job for Youth (ages 1524) |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/21/2016 11:27 | STASHA | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/21/2016 11:30 | STASHA | Yes, continue with this section |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/21/2016 13:42 | newspaper | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/27/2016 14:51 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/27/2016 14:56 | my mail box | Yes, continue with this section | Finding a Job for Youth (ages 1524) |  |  |  |  |  | Yes, continue with this section | Adult GED Classes |  |
| Hard Copy | 9/27/2016 15:01 | school | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | $\begin{array}{\|l} \hline \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ | Yes, continue with this section |  |  |
| Hard Copy | 9/27/2016 15:40 |  | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/27/2016 15:44 | mail | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job for Youth (ages 1524) | Finding a Job for Youth (ages 1524) | $\begin{aligned} & \text { Finding a Job (e.g. } \\ & \text { interview and } \\ & \text { resume support) } \end{aligned}$ | Finding and/or Keeping a Job for Someone with a Disability | No, skip to Housing |  |  |
| Hard Copy | 9/27/2016 15:51 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |



| Hard Copy | 9/27/2016 16:26 | youth comm | Yes, continue with this section | Keeping a Job | Finding and/or Keeping a Job for Someone with a Disability | $\begin{aligned} & \text { Finding a Job (e.g. } \\ & \text { interview and } \\ & \text { resume support) } \end{aligned}$ | Finding a Job for Youth (ages 1524) | $\begin{aligned} & \text { Finding a Job (e.g. } \\ & \text { interview and } \\ & \text { resume support) } \end{aligned}$ | Getting a Better Job (more hours, larger responsibility, more pay) | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 9/27/2016 16:29 | youth comm | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/27/2016 16:31 |  | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/27/2016 16:33 | youth comm | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 9/27/2016 16:36 | youth comm | Yes, continue with this section |  |  |  | Finding a Job for Youth (ages 1524) | Keeping a Job | Finding a Job (e.g. interview and resume support) | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | College/Trade/App renticeships |
| Hard Copy | 9/27/2016 16:37 | youth comm | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/27/2016 16:39 | youth comm | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/27/2016 16:41 | youth comm | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/27/2016 16:43 | youth comm | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/27/2016 16:46 | youth comm | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 9/27/2016 16:51 |  | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Adult Basic Education/Reading Classes | Adult GED <br> Classes |
| Hard Copy | 9/28/2016 9:41 | Food Bank | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | $\begin{array}{\|l} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ | Yes, continue with this section | Financial Assistance to go to College | Applying for Financial Aid/Scholarships |


| Hard Copy | 9/28/2016 9:58 | firends of the Carpenter | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job (e.g. interview and resume support) | Finding and/or Keeping a Job for Someone with a Disability |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 9/30/2016 14:20 |  | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) | Child Care | Finding a Job (e.g. interview and resume support) | Yes, continue with this section | $\begin{gathered} \text { Adult GED } \\ \text { Classes } \\ \hline \end{gathered}$ | Applying for Financial Aid/Scholarships |
| Hard Copy | 9/30/2016 14:27 | Luepke | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 10/13/2016 13:43 | Food Bank | Yes, continue with this section | Child Care | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g. interview and resume support) | Finding a Job (e.g. interview and resume support) | Child Care |  | Yes, continue with this section |  | Adult GED Classes |
| Hard Copy | 10/13/2016 13:46 | Food Bank | Yes, continue with this section | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) |  |  | Yes, continue with this section | College/Trade/App renticeships | Financial Assistance to go to College |
| Hard Copy | 10/13/2016 13:49 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 10/13/2016 13:52 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 10/13/2016 13:54 | Food Bank | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 10/13/2016 14:02 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 10/13/2016 14:06 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |


| Hard Copy | 10/13/2016 14:09 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 10/13/2016 14:11 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |
| Hard Copy | 10/13/2016 14:14 | Food Bank | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g interview and resume support) | Keeping a Job |  |  |  | No, skip to Housing |  |
| Hard Copy | 10/13/2016 14:25 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |
| Hard Copy | 10/13/2016 14:29 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |
| Hard Copy | 10/13/2016 14:31 |  | Yes, continue with this section |  |  |  |  |  |  | No, skip to Housing |  |
| Hard Copy | 10/13/2016 14:34 | dad | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |
| Hard Copy | 10/13/2016 14:40 | Food Bank | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | No, skip to Housing |  |
| Hard Copy | 10/13/2016 14:48 |  | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  |  |  | No, skip to Housing |  |
| Hard Copy | 10/13/2016 14:50 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |
| Hard Copy | 10/13/2016 14:52 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |
| Hard Copy | 10/13/2016 15:31 | Food Bank | Yes, continue with this section | Child Care | Finding a Job (e.g interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Finding a Job (e.g interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) | Yes, continue with this section | Adult English Proficiency Classes |





| Hard Copy | 10/21/2016 14:43 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Adult GED Classes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 10/21/2016 14:46 | Food Bank | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 10/21/2016 14:48 | Food Bank | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) | Keeping a Job |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 10/21/2016 14:50 | Food Bank | Yes, continue with this section | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Finding a Job for Youth (ages 1524) | Finding a Job (e.g. interview and resume support) | Yes, continue with this section |  |  |
| Hard Copy | 10/21/2016 14:53 | church | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability | Keeping a Job | Finding and/or Keeping a Job for Someone with a Disability | Getting a Better Job (more hours, larger responsibility, more pay) | No, skip to Housing |  |  |
| Hard Copy | 10/21/2016 14:56 | Food Bank | Yes, continue with this section | Keeping a Job | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability | Yes, continue with this section | College/Trade/App renticeships |  |
| Hard Copy | 10/21/2016 15:00 | Food Bank | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Keeping a Job |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 10/21/2016 15:04 | Food Bank | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job for Youth (ages 1524) | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  | Yes, continue with this section | Financial Assistance to go to College | Applying for Financial Aid/Scholarships |
| Hard Copy | 10/21/2016 15:59 | Food Bank | Yes, continue with this section | Child Care | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care |  |  |  | No, skip to Housing |  |  |


| Hard Copy | 10/21/2016 16:02 | friend | Yes, continue with this section | Finding a Job (e.g interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 10/24/2016 14:56 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | College/Trade/App renticeships | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Hard Copy | 10/24/2016 14:59 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 10/24/2016 15:00 |  | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 10/24/2016 15:32 | Food Bank | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Child Care | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Child Care | Getting a Better Job (more hours, larger responsibility, more pay) | Yes, continue with this section |  |  |
| Hard Copy | 10/24/2016 15:35 | friend | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Child Care | Finding a Job (e.g. interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | No, skip to Housing |  |  |
| Hard Copy | 10/24/2016 15:39 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 10/24/2016 15:43 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 10/24/2016 16:16 |  | Yes, continue with this section | Keeping a Job | Finding a Job (e.g. interview and resume support) | Child Care | Finding a Job for Youth (ages 1524) | Finding a Job (e.g. interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | No, skip to Housing |  |  |
| Hard Copy | 10/24/2016 16:18 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |


| Hard Copy | 10/24/2016 16:20 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 10/24/2016 16:23 | friend | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job (e.g. interview and resume support) | Finding a Job for Youth (ages 1524) |  |  |  | No, skip to Housing |  |
| Hard Copy | 10/24/2016 16:24 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |
| Hard Copy | 10/24/2016 16:27 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |
| Hard Copy | 10/24/2016 16:34 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |
| Hard Copy | 10/24/2016 16:36 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |
| Hard Copy | 10/24/2016 16:51 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  |
| Hard Copy | 10/24/2016 16:54 |  | Yes, continue with this section | $\begin{aligned} & \text { Finding a Job (e.g. } \\ & \text { interview and } \\ & \text { resume support) } \end{aligned}$ |  |  |  |  |  | No, skip to Housing |  |
| Hard Copy | 10/25/2016 8:41 | sister | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Adult GED <br> Classes |
| Hard Copy | 10/25/2016 8:45 | Food Bank | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability |  |  |  | No, skip to Housing |  |
| Hard Copy | 10/25/2016 8:50 | Food Bank | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | Child Care | Child Care | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | Yes, continue with this section |  |


| Hard Copy | 10/25/2016 8:58 | Food Bank | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Finding and/or Keeping a Job for Someone with a Disability | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 10/25/2016 9:01 | Food Bank | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job |  |  |  |  | Yes, continue with this section | College/Trade/App renticeships | Applying for Financial Aid/Scholarships |
| Hard Copy | 10/25/2016 9:55 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | College/Trade/App renticeships |  |
| Hard Copy | 10/25/2016 10:00 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 10/25/2016 16:05 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 10/25/2016 16:50 | Food Bank | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job (e.g. interview and resume support) | Child Care | Child Care |  |  | Yes, continue with this section |  | Financial Assistance to go to College |
| Hard Copy | 10/25/2016 16:55 | Food Bank | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Finding and/or Keeping a Job for Someone with a Disability | Keeping a Job | Finding a Job for Youth (ages 1524) | Finding and/or Keeping a Job for Someone with a Disability | Keeping a Job | Yes, continue with this section | Adult Basic Education/Reading Classes | Applying for Financial Aid/Scholarships |
| Hard Copy | 10/25/2016 16:57 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 10/26/2016 11:53 | friend | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 10/26/2016 11:56 | Food Bank | Yes, continue with this section |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 10/26/2016 13:35 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 10/26/2016 13:38 | Food Bank | Yes, continue with this section |  |  |  | Finding a Job for Youth (ages 1524) | Finding a Job (e.g interview and resume support) |  | Yes, continue with this section | College/Trade/App renticeships | Post-secondary Education Supports (e.g. college applications, text books, computers) |




| Hard Copy | 10/31/2016 16:33 | CCVLP | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 10/31/2016 16:50 | CVAB | Yes, continue with this section | Keeping a Job | Child Care | Finding a Job (e.g interview and resume support) | Keeping a Job | Child Care | Finding a Job (e.g. interview and resume support) | Yes, continue with this section |  |  |
| Hard Copy | 10/31/2016 16:52 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 10/31/2016 16:54 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 10/31/2016 16:56 |  | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Adult English Proficiency Classes |  |
| Hard Copy | 10/31/2016 16:59 |  | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/2/2016 10:34 |  | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/2/2016 10:36 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/2/2016 10:38 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/2/2016 10:40 |  | Yes, continue with this section |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/2/2016 10:42 | Food Bank | Yes, continue with this section | Keeping a Job | Finding a Job for Youth (ages 1524) |  |  |  |  | Yes, continue with this section | College/Trade/App renticeships | Adult GED Classes |
| Hard Copy | 11/2/2016 10:45 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/2/2016 10:52 |  | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |



| Hard Copy | 11/2/2016 11:34 | Food Bank | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g. interview and resume support) | Finding a Job for Youth (ages 1524) | Finding a Job (e.g. interview and resume support) | Keeping a Job | Yes, continue with this section | Adult Basic Education/Reading Classes | Adult GED Classes |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 11/2/2016 11:38 | Food Bank | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job (e.g. interview and resume support) | Yes, continue with this section | Adult English Proficiency Classes | Adult GED Classes |
| Hard Copy | 11/2/2016 11:40 | friend | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/2/2016 11:53 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 11/2/2016 13:41 | friend | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Adult Basic Education/Reading Classes | Adult GED Classes |
| Hard Copy | 11/2/2016 13:45 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/2/2016 13:47 |  | Yes, continue with this section |  | Finding a Job for Youth (ages 1524) |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/2/2016 13:50 | Food Bank | Yes, continue with this section | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Adult Basic Education/Reading Classes |
| Hard Copy | 11/2/2016 13:52 | sister | Yes, continue with this section |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 11/2/2016 13:55 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Adult English Proficiency Classes |  |
| Hard Copy | 11/2/2016 13:58 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/2/2016 14:02 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Adult Basic Education/Reading Classes | Adult GED Classes |


| Hard Copy | 11/2/2016 14:09 | Reach too | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability | $\begin{array}{\|c} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ |  |  |  | Yes, continue with this section | College/Trade/App renticeships | Adult Basic Education/Reading Classes |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 11/2/2016 14:17 |  | Yes, continue with this section | Keeping a Job | Finding a Job (e.g interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g interview and resume support) | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | No, skip to Housing |  |  |
| Hard Copy | 11/2/2016 15:46 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/2/2016 15:53 | CVAB | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) | Finding a Job (e.g. interview and resume support) |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/2/2016 15:56 | Reach too | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/2/2016 16:00 | Reach Too | Yes, continue with this section | $\begin{array}{\|l} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/2/2016 16:04 | Employment Service | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) | Finding a Job (e.g. interview and resume support) |  |  |  | Yes, continue with this section | Adult GED Classes | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Hard Copy | 11/2/2016 16:12 | Reach Too | Yes, continue with this section | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) | Yes, continue with this section | Financial Assistance to go to College |  |
| Hard Copy | 11/2/2016 16:15 | Reach too | Yes, continue with this section |  | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g. interview and resume support) | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g. interview and resume support) | Child Care | No, skip to Housing |  |  |
| Hard Copy | 11/2/2016 16:18 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |


| Hard Copy | 11/2/2016 16:20 | family | Yes, continue with this section |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 11/2/2016 16:24 | Food Bank | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability |  |  |  | Yes, continue with this section | College/Trade/App renticeships |  |
| Hard Copy | 11/2/2016 16:27 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/2/2016 16:29 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/2/2016 16:31 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/2/2016 16:40 | Food Bank | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job (e.g. interview and resume support) |  |  |  |  | Yes, continue with this section | Applying for Financial Aid/Scholarships | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Hard Copy | 11/3/2016 9:17 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/3/2016 9:26 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/3/2016 9:33 | Food Bank | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Keeping a Job | Child Care | Finding a Job for Youth (ages 1524) | Finding a Job (e.g. interview and resume support) | Yes, continue with this section | Applying for Financial Aid/Scholarships |  |
| Hard Copy | 11/3/2016 9:38 | Food Bank | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Finding and/or Keeping a Job for Someone with a Disability | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g. interview and resume support) | Yes, continue with this section |  | College/Trade/App renticeships |
| Hard Copy | 11/3/2016 9:44 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |


| Hard Copy | 11/3/2016 9:48 | Food Bank | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) | Child Care | Keeping a Job | Yes, continue with this section |  | College/Trade/App renticeships |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 11/3/2016 9:51 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/3/2016 10:28 | Food Bank | Yes, continue with this section | Finding a Job (e.g. interview and resume support) |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/3/2016 10:36 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/3/2016 14:29 | internet | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/3/2016 14:32 | Food Bank | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/3/2016 14:35 | Food Bank | Yes, continue with this section | Child Care | Finding a Job (e.g. interview and resume support) | Keeping a Job | Finding a Job for Youth (ages 1524) | Finding a Job (e.g. interview and resume support) | Keeping a Job | No, skip to Housing |  |  |
| Hard Copy | 11/3/2016 14:38 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/3/2016 14:41 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/3/2016 14:45 | Food Bank | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Applying for Financial Aid/Scholarships |
| Hard Copy | 11/3/2016 14:47 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |


| Hard Copy | 11/3/2016 14:49 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 11/3/2016 14:55 | Food Bank | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Child Care | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Finding a Job for Youth (ages 1524) | Finding a Job (e.g. interview and resume support) | Yes, continue with this section | Applying for Financial Aid/Scholarships | Financial Assistance to go to College |
| Hard Copy | 11/3/2016 15:00 | Food Bank | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) |  | Finding a Job (e.g interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) |  | Yes, continue with this section |  |  |
| Hard Copy | 11/3/2016 15:02 |  | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/3/2016 16:34 | Food Bank | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/3/2016 16:38 |  | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/3/2016 16:41 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/3/2016 16:43 |  | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/3/2016 16:47 | Food Bank | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g. interview and resume support) | Finding and/or Keeping a Job for Someone with a Disability |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 11/3/2016 16:49 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/3/2016 16:53 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Adult Basic Education/Reading Classes | Summer <br> Education Programs |


| Hard Copy | 11/4/2016 8:33 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 11/4/2016 8:35 |  | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/4/2016 8:40 | Food Bank | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Keeping a Job | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability | Keeping a Job | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | No, skip to Housing |  |  |
| Hard Copy | 11/4/2016 8:45 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Applying for Financial Aid/Scholarships |
| Hard Copy | 11/4/2016 8:48 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/4/2016 8:52 | Food Bank | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g. interview and resume support) |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Hard Copy | 11/4/2016 8:56 | friend | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/4/2016 9:00 |  | Yes, continue with this section | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability | Yes, continue with this section | Financial Assistance to go to College | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Hard Copy | 11/4/2016 9:04 | Dependency Lawyer | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/4/2016 9:09 |  | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  | Financial Assistance to go to College |




| Hard Copy | 11/4/2016 11:15 | CCVLP | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Getting a Better Job (more hours, larger responsibility, more pay) | $\begin{aligned} & \text { Finding a Job (e.g. } \\ & \text { interview and } \\ & \text { resume support) } \end{aligned}$ | Finding a Job for Youth (ages 1524) | Finding a Job (e.g. interview and resume support) |  | Yes, continue with this section |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 11/4/2016 11:22 | online | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/4/2016 11:26 | Housing Provider | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Child Care | $\begin{array}{\|l} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ | Child Care | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g. interview and resume support) | No, skip to Housing |  |  |
| Hard Copy | 11/4/2016 11:31 |  | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  | Adult GED Classes |
| Hard Copy | 11/4/2016 11:31 | Arrived by mail | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability |  |  |  |  |  | Yes, continue with this section | Adult English Proficiency Classes |  |
| Hard Copy | 11/4/2016 11:37 | CCVLP | Yes, continue with this section | Items to Become <br> or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) |  | Finding a Job for Youth (ages 1524) | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) | Yes, continue with this section | College/Trade/App renticeships | Financial Assistance to go to College |
| Hard Copy | 11/4/2016 11:39 |  | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/4/2016 11:43 | CCVLP | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) | Keeping a Job | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section | Financial Assistance to go to College | College/Trade/App renticeships |
| Hard Copy | 11/4/2016 11:50 | Employment Service | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  |  |





| Hard Copy | 11/7/2016 11:09 | CCVLP | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 11/7/2016 11:20 | CCVLP | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Finding a Job (e.g interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | Yes, continue with this section |  | Applying for Financial Aid/Scholarships |
| Hard Copy | 11/7/2016 11:29 | CLEAR | Yes, continue with this section | Child Care | Items to Become <br> or Remain <br> Employed (e.g. clothing, ID replacement, licensing costs) | $\begin{array}{\|l} \hline \begin{array}{c} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array} \\ \hline \end{array}$ | Child Care |  |  | Yes, continue with this section |  | Summer <br> Education <br> Programs |
| Hard Copy | 11/7/2016 11:32 | I Don't Remember | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/7/2016 11:38 |  | Yes, continue with this section | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Child Care | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | No, skip to Housing |  |  |
| Hard Copy | 11/7/2016 11:44 | walkin | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | Yes, continue with this section |  | Applying for Financial Aid/Scholarships |
| Hard Copy | 11/7/2016 11:49 | Food Bank | Yes, continue with this section | Child Care | Finding a Job for Youth (ages 1524) | Finding a Job (e.g interview and resume support) | Finding a Job for Youth (ages 1524) | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g. interview and resume support) | Yes, continue with this section |  |  |
| Hard Copy | 11/7/2016 11:53 | Housing Provider | Yes, continue with this section | Keeping a Job | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  | Yes, continue with this section | Adult GED Classes | College/Trade/App renticeships |


| Hard Copy | 11/7/2016 11:57 | Council for the Homeless | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | $\begin{aligned} & \text { Finding a Job (e.g. } \\ & \text { interview and } \\ & \text { resume support) } \end{aligned}$ |  |  |  | Yes, continue with this section | Adult GED Classes |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 11/7/2016 13:43 | walkin | Yes, continue with this section | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | $\begin{aligned} & \text { Finding a Job (e.g. } \\ & \text { interview and } \\ & \text { resume support) } \end{aligned}$ | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job (e.g. interview and resume support) | Yes, continue with this section |  | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Hard Copy | 11/7/2016 14:45 | Council for the Homeless | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care |  |  | Yes, continue with this section |  | Applying for Financial Aid/Scholarships |
| Hard Copy | 11/7/2016 14:48 | walkin | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/7/2016 15:00 | Friends of the Carpenter | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Child Care |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/7/2016 15:03 | Friends of the Carpenter | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/7/2016 15:35 | Received in mail | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 11/7/2016 15:39 | Housing Provider | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  |  |  | Yes, continue with this section | Adult GED Classes |  |
| Hard Copy | 11/7/2016 15:51 | read about it on the wall | Yes, continue with this section | Keeping a Job | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job (e.g interview and resume support) |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Applying for Financial Aid/Scholarships |


| Hard Copy | 11/7/2016 15:55 | Housing Provider | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | $\begin{array}{\|l} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | Yes, continue with this section | Adult Basic Education/Reading Classes | Adult GED <br> Classes |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 11/7/2016 15:57 |  | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/7/2016 15:58 | Rent Well class | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/7/2016 16:01 | Rent Well class | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/7/2016 16:03 | Rent Well class | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Adult English Proficiency Classes | Applying for Financial Aid/Scholarships |
| Hard Copy | 11/7/2016 16:07 | web search | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 11/7/2016 16:09 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/7/2016 16:12 | friend | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability | Yes, continue with this section |  | Adult GED Classes |
| Hard Copy | 11/7/2016 16:14 | Food Bank | Yes, continue with this section |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 11/7/2016 16:17 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/7/2016 16:19 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |


| Hard Copy | 11/7/2016 16:22 | Food Bank | Yes, continue with this section | Keeping a Job | Finding a Job (e.g interview and resume support) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability | Yes, continue with this section | Adult Basic Education/Reading Classes | Applying for Financial Aid/Scholarships |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 11/7/2016 16:25 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | College/Trade/App renticeships | Applying for Financial Aid/Scholarships |
| Hard Copy | 11/7/2016 16:29 | Food Bank | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | $\begin{array}{\|c} \hline \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ | Finding and/or Keeping a Job for Someone with a Disability | Getting a Better Job (more hours, larger responsibility, more pay) | $\begin{gathered} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{gathered}$ | Finding and/or Keeping a Job for Someone with a Disability | No, skip to Housing |  |  |
| Hard Copy | 11/7/2016 16:31 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/7/2016 16:33 | Food Bank | Yes, continue with this section |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/7/2016 16:36 | utility help | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/7/2016 16:39 | Food Bank | No, skip to Education | Keeping a Job |  |  |  |  |  | Yes, continue with this section | College/Trade/App renticeships |  |
| Hard Copy | 11/7/2016 16:41 | friend | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/8/2016 11:41 | Food Bank | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job |  |  |  |  | Yes, continue with this section | College/Trade/App renticeships | Applying for Financial Aid/Scholarships |
| Hard Copy | 11/8/2016 11:43 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Adult GED <br> Classes |  |
| Hard Copy | 11/8/2016 13:44 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |


| Hard Copy | 11/8/2016 13:46 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 11/8/2016 13:48 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/8/2016 13:51 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/8/2016 13:54 | Food Bank | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job (e.g interview and resume support) | Finding and/or Keeping a Job for Someone with a Disability |  |  |  | Yes, continue with this section | Adult GED Classes | Applying for Financial Aid/Scholarships |
| Hard Copy | 11/8/2016 13:57 | PIC | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 11/8/2016 14:26 | CVAB | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/8/2016 14:40 | CVAB | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/8/2016 14:44 | Employment Service | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | Child Care |  |  | $\begin{gathered} \text { Yes, continue with } \\ \text { this section } \\ \hline \end{gathered}$ | Adult GED Classes |  |
| Hard Copy | 11/8/2016 14:50 | Employment Service | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | Finding a Job (e.g. interview and resume support) |  |  |  | Yes, continue with this section | Financial Assistance to go to College | Summer Youth Recreational Activities |
| Hard Copy | 11/8/2016 14:52 | Employment Service | $\begin{gathered} \text { Yes, continue with } \\ \text { this section } \\ \hline \end{gathered}$ | Getting a Better Job (more hours, larger responsibility, more pay) | $\begin{array}{\|l} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ |  | Child Care |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/8/2016 14:55 | PIC | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Keeping a Job | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Child Care |  |  | No, skip to Housing |  |  |


| Hard Copy | 11/8/2016 15:30 | MS Katie | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Adult GED <br> Classes | Financial Assistance to go to College |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 11/8/2016 15:33 | Employment Service | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job |  |  |  | Yes, continue with this section | Adult GED Classes |  |
| Hard Copy | 11/8/2016 15:35 | Housing Provider | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/8/2016 15:43 | CVAB | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Applying for Financial Aid/Scholarships |
| Hard Copy | 11/8/2016 15:48 | CVAB | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability | Child Care | Child Care | Getting a Better Job (more hours, larger responsibility, more pay) | Finding and/or Keeping a Job for Someone with a Disability | Yes, continue with this section |  | College/Trade/App renticeships |
| Hard Copy | 11/8/2016 15:57 | CVAB | Yes, continue with this section | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) |  |  |  | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Applying for Financial Aid/Scholarships |
| Hard Copy | 11/9/2016 8:18 | CVAB | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/9/2016 8:21 | CVAB | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/9/2016 8:24 |  | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/9/2016 8:25 | wellness center | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |



| Hard Copy | 11/9/2016 8:58 | Amazing Moms | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 11/9/2016 9:04 | Food Bank | Yes, continue with this section | Items to Become <br> or Remain <br> Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) | Child Care | Finding a Job for Youth (ages 1524) | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | No, skip to Housing |  |  |
| Hard Copy | 11/9/2016 9:07 | Food Bank | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) | Child Care | Finding a Job for Youth (ages 1524) | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | Yes, continue with this section | Financial Assistance to go to College |  |
| Hard Copy | 11/9/2016 9:10 | Amazing Moms | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/9/2016 9:13 | friend | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/9/2016 9:44 | Food Bank | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Keeping a Job |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/9/2016 9:47 |  | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/9/2016 9:49 | Amazing Moms | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/9/2016 9:53 | church | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/9/2016 9:56 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Adult GED <br> Classes | Applying for Financial Aid/Scholarships |


| Hard Copy | 11/9/2016 9:58 | Food Bank | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 11/9/2016 10:38 | Food Bank | Yes, continue with this section | $\begin{aligned} & \text { Finding a Job (e.g. } \\ & \text { interview and } \\ & \text { resume support) } \end{aligned}$ | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) |  |  | Yes, continue with this section | Financial Assistance to go to College | Post-secondary Education Supports (e.g. college applications, text books, computers) |
| Hard Copy | 11/9/2016 10:41 | Facebook | Yes, continue with this section | $\begin{aligned} & \text { Finding a Job (e.g. } \\ & \text { interview and } \\ & \text { resume support) } \end{aligned}$ | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Child Care | Child Care |  | Yes, continue with this section | College/Trade/App renticeships | Adult GED <br> Classes |
| Hard Copy | 11/9/2016 10:45 | Food Bank | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/9/2016 10:48 | Food Bank | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/9/2016 10:50 | Housing Provider | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/9/2016 10:52 | Food Bank | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/9/2016 10:54 | word of mouth | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/9/2016 10:56 | Food Bank | No, skip to Education |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/10/2016 11:38 | Food Bank | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) | Finding a Job (e.g. interview and resume support) |  |  | Yes, continue with this section | Adult English Proficiency Classes |  |
| Hard Copy | 11/10/2016 11:51 | Employment Service | Yes, continue with this section |  |  |  | Finding a Job (e.g. interview and resume support) | Finding a Job for Youth (ages 1524) | Yes, continue with this section | Adult English Proficiency Classes |  |


| Hard Copy | 11/10/2016 11:53 | through friends | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 11/10/2016 11:57 | Employment Service | Yes, continue with this section | $\begin{array}{\|c} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Getting a Better Job (more hours, larger responsibility, more pay) | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section |  |  |
| Hard Copy | 11/10/2016 13:13 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/10/2016 13:16 | Food Bank | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  |  | Yes, continue with this section |  | Adult English Proficiency Classes |
| Hard Copy | 11/10/2016 13:18 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/15/2016 7:47 | Friends | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Financial Assistance to go to College |
| Hard Copy | 11/16/2016 10:49 | Clark County Case Manager | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/16/2016 10:57 | Jail | $\qquad$ | Keeping a Job | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Keeping a Job | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section | College/Trade/App renticeships | Adult GED Classes |
| Hard Copy | 11/16/2016 11:02 | Housing Provider | Yes, continue with this section | $\begin{array}{\|l} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 11/16/2016 11:20 | Jail | Yes, continue with this section | $\begin{array}{\|c} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | Child Care | Finding a Job for Youth (ages 15- 24) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | No, skip to Housing |  |  |


| Hard Copy | 11/17/2016 11:48 | Food Bank | Yes, continue with this section | Getting a Better Job (more hours, larger responsibility, more pay) | $\begin{array}{\|l} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ | Finding and/or Keeping a Job for Someone with a Disability |  |  |  | Yes, continue with this section | Post-secondary Education Supports (e.g. college applications, text books, computers) | Applying for Financial Aid/Scholarships |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 11/17/2016 12:10 | Food Bank | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 11/17/2016 12:15 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/17/2016 12:20 | CVAB | Yes, continue with this section | Finding a Job (e.g. interview and resume support) |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/17/2016 12:30 | Counselor | No, skip to Education |  |  |  |  |  |  | $\begin{gathered} \text { Yes, continue with } \\ \text { this section } \\ \hline \end{gathered}$ | Post-secondary Education Supports (e.g. college applications, text books, computers) | Applying for Financial Aid/Scholarships |
| Hard Copy | 11/17/2016 12:39 | Food Bank | Yes, continue with this section | Finding a Job (e.g. interview and resume support) | Getting a Better Job (more hours, larger responsibility, more pay) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) | Items to Become <br> or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  | Yes, continue with this section |  |  |
| Hard Copy | 11/18/2016 7:22 | Friends of the Carpenter | Yes, continue with this section | $\qquad$ | $\begin{array}{\|c} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ | Finding and/or Keeping a Job for Someone with a Disability | Child Care | Finding a Job for Youth (ages 1524) | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | No, skip to Housing |  |  |
| Hard Copy | 11/18/2016 7:34 | CCVLP | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 11/18/2016 7:38 | Friend | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/18/2016 7:42 | Friends | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |


| Hard Copy | 11/18/2016 7:45 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 11/18/2016 10:06 | Food Bank | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Getting a Better Job (more hours, larger responsibility, more pay) | Keeping a Job | Finding a Job for Youth (ages 1524) |  |  | Yes, continue with this section | Adult Basic Education/Reading Classes | College/Trade/App renticeships |
| Hard Copy | 11/18/2016 10:08 | Reach Too | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/18/2016 10:15 |  | $\begin{array}{\|c\|} \hline \text { Yes, continue with } \\ \text { this section } \\ \hline \end{array}$ | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding and/or Keeping a Job for Someone with a Disability | Keeping a Job | Items to Become <br> or Remain <br> Employed (e.g. clothing, ID replacement, licensing costs) | Keeping a Job | $\begin{array}{\|l} \text { Finding a Job (e.g. } \\ \text { interview and } \\ \text { resume support) } \end{array}$ | $\begin{gathered} \text { Yes, continue with } \\ \text { this section } \\ \hline \end{gathered}$ | Financial Assistance to go to College |  |
| Hard Copy | 11/18/2016 10:17 | Youth Commission | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/18/2016 10:19 | STASHA | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/18/2016 10:24 |  | Yes, continue with this section |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/18/2016 10:29 | School Ready Go | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) | Finding and/or Keeping a Job for Someone with a Disability | Finding a Job for Youth (ages 1524) | $\begin{aligned} & \text { Finding a Job (e.g. } \\ & \text { interview and } \\ & \text { resume support) } \\ & \hline \end{aligned}$ | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Yes, continue with this section | Applying for Financial Aid/Scholarships | Financial Assistance to go to College |
| Hard Copy | 11/18/2016 10:36 | Food Bank | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability |  |  |  |  |  | Yes, continue with this section |  |  |
| Hard Copy | 11/18/2016 10:43 | Housing Provider | Yes, continue with this section | Keeping a Job | Finding a Job for Youth (ages 1524) | Finding and/or Keeping a Job for Someone with a Disability | Keeping a Job | Finding a Job for Youth (ages 1524) | Finding and/or Keeping a Job for Someone with a Disability | Yes, continue with this section | College/Trade/App renticeships | Adult GED Classes |


| Hard Copy | 11/18/2016 13:11 | Food Bank | Yes, continue with this section | Keeping a Job | Getting a Better Job (more hours, larger responsibility, more pay) | Finding a Job for Youth (ages 1524) |  |  |  | Yes, continue with this section | Adult English Proficiency Classes | Financial Assistance to go to College |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hard Copy | 11/18/2016 13:16 |  | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Adult Basic Education/Reading Classes | College/Trade/App renticeships |
| Hard Copy | 11/18/2016 14:40 | CVAB | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/18/2016 14:45 |  | Yes, continue with this section | Keeping a Job | Finding a Job for Youth (ages 1524) | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  | Yes, continue with this section | Adult GED <br> Classes | Financial Assistance to go to College |
| Hard Copy | 11/18/2016 14:53 | CVAB | Yes, continue with this section | Finding a Job for Youth (ages 1524) | Finding and/or Keeping a Job for Someone with a Disability | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) |  |  |  | Yes, continue with this section |  | Summer Youth Recreational Activities |
| Hard Copy | 11/18/2016 15:00 | Case Management | No, skip to Education |  |  |  |  |  |  | Yes, continue with this section | Applying for Financial Aid/Scholarships | Financial Assistance to go to College |
| Hard Copy | 11/18/2016 15:22 | Lifeline Connections | Yes, continue with this section | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Child Care | Finding a Job (e.g. interview and resume support) | Child Care | Items to Become or Remain Employed (e.g. clothing, ID replacement, licensing costs) | Finding a Job for Youth (ages 1524) | Yes, continue with this section |  | Applying for Financial Aid/Scholarships |
| Hard Copy | 11/18/2016 15:31 | Jail | Yes, continue with this section | Keeping a Job |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/18/2016 15:35 | Food Bank | No, skip to Education |  |  |  |  |  |  | No, skip to Housing |  |  |
| Hard Copy | 11/18/2016 15:45 | Friend | Yes, continue with this section | Finding and/or Keeping a Job for Someone with a Disability | Getting a Better Job (more hours, larger responsibility, more pay) |  |  |  |  | No, skip to Housing |  |  |



| Education Adult Needs 3 | Education Youth Needs 1 | Education Youth Needs 2 | Education Youth Needs 3 | Do you, or anyone in your family, have a need for housing services? | Housing Adult Needs 1 | Housing Adult Needs 2 | Housing Adult Needs 3 | Housing Youth Needs 1 | Housing Youth Needs 2 | Housing Youth Needs 3 | Do you, or anyone in your family, have a need for income and asset building services? | Asset Building <br> Adult Needs 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Rent Assistance | Affordable/Subsidi zed Housing | Rent Assistance | Affordable/Subsidi zed Housing |  | No, skip to Health and Social/Behavioral Development |  |
| Financial Assistance to go to College | Summer Youth Recreational Activities |  |  | Yes, continue with this section | Mortgage Payment Assistance | Home Repairs | Weatherization Services |  |  |  | Yes, continue with this section | Credit Repair |
| Financial Assistance to go to College |  |  |  | Yes, continue with this section | Utility Payments (LIHEAP) | Rent Assistance | Affordable/Subsidi zed Housing |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Finding Housing to <br> Rent | Affordable/Subsidi zed Housing |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Utility Deposits/Arrears Assistance | Finding Housing to Rent | Rental Arrears (back payments owed to landlords) |  |  |  | Yes, continue with this section | Credit Repair |
|  | School Supplies (K 12 grade) | Summer Youth Recreational Activities |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) | Affordable/Subsidi zed Housing |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Landlord/Tenant Rights Education Sessions | $\underset{\text { Rent }}{\text { Finding Housing to }}$ |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Landlord/Tenant Rights Education Sessions | $\underset{\text { Rent }}{\text { Finding Housing to }}$ | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent | Yes, continue with this section | First-time Homebuyer Education Classes |


|  |  |  |  | Yes, continue with this section | Finding Housing to Rent | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Financial Planning |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Yes, continue with this section | Mortgage Payment Assistance |  |  |  |  |  | Yes, continue with this section | Credit Repair |
| College/Trade/App renticeships |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | First-time Homebuyer Education Classes |
| Summer Youth Recreational Activities | School Supplies (K 12 grade) | Head Start Programs (ages 35) | Before/After School Activities (K-12 grade) | Yes, continue with this section | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Utility Payments (LIHEAP) |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Financial Assistance to go to College | School Supplies (K 12 grade) | Summer Youth Recreational Activities | Before/After School Activities (K-12 grade) | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent | Rental Arrears (back payments owed to landlords) | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent | Yes, continue with this section | Credit Repair |
| Post-secondary Education Supports (e.g. college applications, text books, computers) |  |  |  | Yes, continue with this section | Finding Housing to Rent | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | $\begin{aligned} & \hline \text { No, skip to Health } \\ & \text { and } \\ & \text { Social/Behavioral } \\ & \text { Development } \\ & \hline \end{aligned}$ |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Applying for Financial Aid/Scholarships |  |  |  | Yes, continue with this section | Mortgage Payment Assistance |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |


|  | Summer Youth Recreational Activities | School Supplies (K 12 grade) |  | Yes, continue with this section | Mortgage Payment Assistance | Utility Deposits/Arrears Assistance |  |  |  |  | Yes, continue with this section | Foreclosure Prevention Support |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Financial Planning |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Rent Assistance | Finding Housing to Rent | Rent Assistance | Affordable/Subsidi zed Housing | Finding Housing to Rent | Yes, continue with this section | Financial Assistance to Buy a Home |
|  |  |  |  | Yes, continue with this section | Utility Payments <br> (LIHEAP) | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) | Finding Housing to Rent |  |  |  | Yes, continue with this section | Veteran's Benefits Coordination \& Advocacy |
|  |  |  |  | Yes, continue with this section | Utility Payments (LIHEAP) | Affordable/Subsidi zed Housing |  |  |  |  | Yes, continue with this section | Small Business Startup/Development Classes |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Financial Planning |
|  | Before/After School Activities (K-12 grade) | Summer Youth Recreational Activities | Summer <br> Education <br> Programs | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Affordable/Subsidi zed Housing |  |  |  | Yes, continue with this section | Budgeting Classes |
|  |  |  |  | Yes, continue with this section | Mortgage Payment Assistance | Home Repairs | Weatherization Services |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |


|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing |  |  |  |  |  | Yes, continue with this section | Financial Assistance to Start a Business |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Utility Payments (LIHEAP) | Rent Assistance |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Financial Assistance to go to College |  |  |  | Yes, continue with this section | Mortgage Payment Assistance | Home Repairs | Utility Payments (LIHEAP) |  |  |  | Yes, continue with this section | Veteran's Benefits Coordination \& Advocacy |
| Applying for Financial Aid/Scholarships | Before/After School Activities (K-12 grade) | Head Start Programs (ages 35) | School Supplies (K 12 grade) | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) | Rent Assistance | Rental Arrears (back payments owed to landlords) | Yes, continue with this section | Financial Planning |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Landlord/Tenant Rights Education Sessions | Home Repairs |  |  |  | Yes, continue with this section | Veteran's Benefits Coordination \& Advocacy |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Finding Housing to Rent | Rental Arrears (back payments owed to landlords) | Affordable/Subsidi zed Housing | Finding Housing to Rent | Rent Assistance | Affordable/Subsidi zed Housing | Yes, continue with this section | A Bank Account |
| Financial Assistance to go to College | Summer Education Programs | School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Credit Repair |
| College/Trade/App renticeships | Summer <br> Education Programs | Before/After School Activities (K-12 grade) | School Supplies (K 12 grade) | Yes, continue with this section | Home Repairs | Mortgage Payment Assistance | Weatherization Services | Home Repairs | Weatherization Services | Utility Payments (LIHEAP) | Yes, continue with this section | Financial Assistance to Buy a Home |


|  | School Supplies (K 12 grade) |  |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Utility Payments (LIHEAP) | Affordable/Subsidi zed Housing |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent |  |  |  |  | Yes, continue with this section | Financial Assistance to Buy a Home |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Utility Payments <br> (LIHEAP) | Rent Assistance | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) | Yes, continue with this section | Financial Assistance to Buy a Home |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | Summer Youth Recreational Activities | Adult English Proficiency Classes | Financial Assistance to go to College | Yes, continue with this section | Utility Payments (LIHEAP) | Mortgage Payment Assistance | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Utility Deposits/Arrears Assistance | Yes, continue with this section | Financial Assistance to Buy a Home |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | College/Trade/App renticeships |  |  | Yes, continue with this section | Home Repairs |  |  | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  | Yes, continue with this section | Veteran's Benefits Coordination \& Advocacy |
|  |  |  |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Rent Assistance | Landlord/Tenant Rights Education Sessions | Utility Payments (LIHEAP) | Home Repairs | Finding Housing to Rent | Yes, continue with this section | Financial Planning |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |



|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Veteran's Benefits Coordination \& Advocacy |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Financial Assistance to go to College |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Financial Assistance to Buy a Home |
|  | Early Head Start Programs (birth to 3) | Head Start Programs (ages 35) | School Supplies (K 12 grade) | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Finding Housing to Rent |  |  |  | Yes, continue with this section | Financial Planning |
|  | Early Head Start Programs (birth to 3) | Summer Youth Recreational Activities |  | Yes, continue with this section |  | Utility Payments (LIHEAP) | Utility Deposits/Arrears Assistance |  |  |  | Yes, continue with this section | First-time Homebuyer Education Classes |
| College/Trade/App renticeships | $\begin{array}{\|c\|} \text { School Supplies (K. } \\ 12 \text { grade) } \end{array}$ | Before/After School Activities (K-12 grade) | Summer Youth Recreational Activities | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Utility Payments <br> (LIHEAP) | Rent Assistance | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) | Yes, continue with this section | A Bank Account |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) | Summer Youth Recreational Activities | Yes, continue with this section | Utility Payments (LIHEAP) | Emergency Shelter | Home Repairs |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
| Financial Assistance to go to College |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | $\underset{\text { Rent }}{\text { Finding Housing to }}$ | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Obtaining/Maintain ng Benefits (Social Security, TANF, SNAP, HEN) |
|  |  |  |  | Yes, continue with this section | Rent Assistance |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Mortgage Payment Assistance | Home Repairs | Utility Payments (LIHEAP) |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
|  |  |  |  | Yes, continue with this section | Utility Payments (LIHEAP) | Home Repairs | Mortgage Payment Assistance |  |  |  | Yes, continue with this section | Veteran's Benefits Coordination \& Advocacy |


| Financial Assistance to go to College |  |  |  | Yes, continue with this section | Home Repairs | Rent Assistance | Affordable/Subsidi zed Housing |  |  |  | Yes, continue with this section | A Bank Account |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Summer <br> Education <br> Programs | Summer Youth Recreational Activities | School Supplies (K 12 grade) | Yes, continue with this section | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Financial Assistance to Buy a Home |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Home Repairs | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
|  |  |  |  | Yes, continue with this section | Home Repairs | Rental Arrears (back payments owed to landlords) | Rent Assistance |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  |  |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance |  |  |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
|  |  |  |  | Yes, continue with this section | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Home Repairs | Rent Assistance | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Yes, continue with this section | First-time Homebuyer Education Classes |
| Adult Basic Education/Reading Classes |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Rent Assistance | Finding Housing to Rent |  |  |  | No, skip to Health and Social/Behavioral Development |  |


|  |  |  |  | Yes, continue with this section | Mortgage Payment Assistance | Weatherization Services |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) | Summer Youth Recreational Activities | Yes, continue with this section | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) | Finding Housing to Rent |  |  |  | Yes, continue with this section |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Small Business Startup/Development Classes |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | Early Head Start Programs (birth to 3) |  |  | Yes, continue with this section | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Affordable/Subsidi zed Housing | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Home Repairs |  |  |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
|  |  |  |  | Yes, continue with this section | Home Repairs | Utility Payments (LIHEAP) | Weatherization Services |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | Early Head Start Programs (birth to 3) | Head Start Programs (ages $3-$ 5) | Before/After School Activities (K-12 grade) | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Finding Housing to Rent | Utility Payments (LIHEAP) | Rent Assistance | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent |  |  |  | Yes, continue with this section | First-time Homebuyer Education Classes |
| Financial Assistance to go to College | Summer Youth Recreational Activities | Summer <br> Education <br> Programs | School Supplies (K 12 grade) | Yes, continue with this section | Mortgage Payment Assistance | Utility Payments (LIHEAP) | Home Repairs | Mortgage Payment Assistance | Utility Payments (LIHEAP) | Home Repairs | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |


|  |  |  |  | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Mortgage Payment Assistance |  |  |  |  | Yes, continue with this section | First-time Homebuyer Education Classes |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Summer Youth Recreational Activities | Summer <br> Education <br> Programs | School Supplies (K 12 grade) | Yes, continue with this section | Finding Housing to Rent | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Budgeting Classes |
| Applying for Financial Aid/Scholarships | Financial Assistance to go to College | Applying for Financial Aid/Scholarships | Post-secondary Education Supports (e.g. college applications, text books, computers) | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent | Affordable/Subsidi zed Housing | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Yes, continue with this section | Credit Repair |
| Head Start Programs (ages 35) | Summer Youth Recreational Activities | School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) | Yes, continue with this section | Utility Payments (LIHEAP) | Rent Assistance | Affordable/Subsidi zed Housing | Emergency Shelter | Weatherization Services | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | No, skip to Health and Social/Behavioral Development |  |
| Summer Education Programs | School Supplies (K 12 grade) | Summer Youth Recreational Activities | Financial Assistance to go to College | Yes, continue with this section | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) | Rent Assistance | Finding Housing to Rent | Utility Payments (LIHEAP) | Home Repairs | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Home Repairs | Weatherization Services |  |  |  |  | ```No, skip to Health andNone``` |  |
| Head Start Programs (ages 35) | College/Trade/App renticeships | Summer Education Programs | Summer <br> Education <br> Programs | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Mortgage Payment Assistance | Rent Assistance | Rental Arrears (back payments owed to landlords) | No, skip to Health and Social/Behavioral Development |  |
| College/Trade/App renticeships | Financial Assistance to go to College | School Supplies (K 12 grade) | Post-secondary Education Supports (e.g. college applications, text books, computers) | Yes, continue with this section | Mortgage Payment Assistance | Utility Payments (LIHEAP) | Home Repairs |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Utility Payments (LIHEAP) | Home Repairs | Weatherization Services |  |  |  | No, skip to Health and Social/Behavioral Development |  |


| Applying for Financial Aid/Scholarships | School Supplies (K 12 grade) | College/Trade/App renticeships | Before/After School Activities (K-12 grade) | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Affordable/Subsidi zed Housing | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Yes, continue with this section | First-time Homebuyer Education Classes |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) | Summer Youth <br> Recreational Activities | Yes, continue with this section | Rent Assistance | Weatherization Services | Affordable/Subsidi zed Housing | Rent Assistance | Affordable/Subsidi zed Housing | Weatherization Services | Yes, continue with this section | First-time Homebuyer Education Classes |
| Post-secondary Education Supports (e.g. college applications, text books, computers) |  |  |  | Yes, continue with this section | Utility Payments (LIHEAP) | Home Repairs |  |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  | Finding Housing to Rent |  | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Weatherization Services | Home Repairs |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Financial Assistance to go to College | Summer Youth Recreational Activities | School Supplies (K 12 grade) | College/Trade/App renticeships | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Yes, continue with this section | Credit Repair |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | Early Head Start Programs (birth to 3) |  |  | Yes, continue with this section | Home Repairs | Weatherization Services |  | Home Repairs | Weatherization Services |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
|  |  |  |  | Yes, continue with this section | Home Repairs | Weatherization Services |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |


| Summer Education Programs | Before/After School Activities (K-12 grade) | Summer Youth Recreational Activities | College/Trade/App renticeships | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Finding Housing to Rent | Affordable/Subsidi zed Housing | Rent Assistance | Finding Housing to Rent | Yes, continue with this section | A Bank Account |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Yes, continue with this section |  |  |  |  |  |  | Yes, continue with this section |  |
| Education Supports (e.g. college applications, text books, computers) | Summer Youth Recreational Activities | Before/After School Activities (K-12 grade) | Summer <br> Education Programs | Yes, continue with this section | Mortgage Payment Assistance | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Finding Housing to Rent | Yes, continue with this section | Financial Assistance to Buy a Home |
|  |  |  |  | $\begin{gathered} \text { Yes, continue with } \\ \text { this section } \\ \hline \end{gathered}$ | Finding Housing to Rent | Rent Assistance | Affordable/Subsidi zed Housing |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Applying for Financial Aid/Scholarships |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Small Business Startup/Development Classes |
| Financial Assistance to go to College | $\begin{array}{\|c\|} \hline \text { School Supplies (K } \\ 12 \text { grade) } \\ \hline \end{array}$ | Summer <br> Education <br> Programs | Summer Youth Recreational Activities | Yes, continue with this section | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Utility Payments (LIHEAP) | Utility Payments (LIHEAP) | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | No, skip to Health and <br> Social/Behavioral Development |  |
| Financial Assistance to go to College | Summer Youth Recreational Activities | Summer <br> Education Programs | Applying for Financial Aid/Scholarships | $\begin{array}{\|c\|} \hline \text { Yes, continue with } \\ \text { this section } \end{array}$ | Rent Assistance | Affordable/Subsidi <br> zed Housing | Utility Payments (LIHEAP) | Rent Assistance | Affordable/Subsidi zed Housing | Finding Housing to Rent | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
|  |  |  |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Rent Assistance | Utility Payments (LIHEAP) | Rental Arrears (back payments owed to landlords) | Rent Assistance | Utility Payments (LIHEAP) | Yes, continue with this section | Credit Repair |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Veteran's Benefits Coordination \& Advocacy |


| Post-secondary Education Supports (e.g. college applications, text books, computers) |  |  |  | Yes, continue with this section | Weatherization Services | Utility Payments (LIHEAP) | Home Repairs |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Assistance to go to College |  |  |  | Yes, continue with this section | Finding Housing to Rent |  | Affordable/Subsidi zed Housing |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Landlord/Tenant Rights Education Sessions | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Utility Payments (LIHEAP) |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | ```No, skip to Health and Social/Behavioral Development``` |  |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | Applying for Financial Aid/Scholarships | Financial Assistance to go to College | Post-secondary Education Supports (e.g. college applications, text books, computers) | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent | Rent Assistance | Affordable/Subsidi zed Housing | Finding Housing to Rent | Rent Assistance | Yes, continue with this section | Financial Assistance to Buy a Home |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | School Supplies (K 12 grade) | Summer Youth Recreational Activities | Summer <br> Education Programs | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Weatherization Services | Utility Payments (LIHEAP) | Finding Housing to Rent | Yes, continue with this section | Credit Repair |


|  | Before/After School Activities (K-12 grade) | Summer Youth Recreational Activities | Summer Education Programs | Yes, continue with this section | Affordable/Subsidi zed Housing | Mortgage Payment Assistance |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Post-secondary Education Supports (e.g. college applications, text books, computers) | Applying for Financial Aid/Scholarships | Post-secondary Education Supports (e.g. college applications, text books, computers) | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and <br> Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Mortgage Payment Assistance | Utility Payments (LIHEAP) | Home Repairs | Mortgage Payment Assistance | Utility Payments (LIHEAP) | Home Repairs | Yes, continue with this section | Financial Planning |
| Financial Assistance to go to College | School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) | Applying for Financial Aid/Scholarships | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Financial Planning |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Finding Housing to Rent |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Budgeting Classes |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Finding Housing to Rent | Rent Assistance |  | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  | Yes, continue with this section | Financial Assistance to Buy a Home |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing |  |  |  | Yes, continue with this section | Small Business <br> Start- <br> up/Development Classes |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Weatherization Services | Home Repairs | Weatherization Services | Affordable/Subsidi zed Housing | Home Repairs | Yes, continue with this section | Financial Assistance to Buy a Home |
|  |  |  |  | Yes, continue with this section | Home Repairs |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |


|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Financial Planning |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Yes, continue with this section | Emergency Shelter | Weatherization Services |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | College/Trade/App renticeships |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Financial Planning |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent | Utility Deposits/Arrears Assistance |  |  |  | Yes, continue with this section | Financial Assistance to Buy a Home |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Utility Payments (LIHEAP) | Utility Deposits/Arrears Assistance | Home Repairs | Rental Arrears (back payments owed to landlords) |  | Yes, continue with this section | Credit Repair |
|  | School Supplies (K 12 grade) |  |  | Yes, continue with this section | Mortgage Payment Assistance | Utility Payments (LIHEAP) | Home Repairs |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Home Repairs |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Landlord/Tenant Mediation | Affordable/Subsidi zed Housing |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Mortgage Payment Assistance | Home Repairs | Weatherization Services |  |  |  | Yes, continue with this section | Budgeting Classes |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | School Supplies (K 12 grade) | Applying for Financial Aid/Scholarships | Financial Assistance to go to College | Yes, continue with this section | Mortgage Payment Assistance | Home Repairs | Utility Payments (LIHEAP) | Mortgage Payment Assistance | Utility Payments (LIHEAP) | Home Repairs | Yes, continue with this section | A Bank Account |
| College/Trade/App renticeships | Summer Education Programs | Summer Youth Recreational Activities |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Mortgage Payment Assistance |  |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Mortgage Payment Assistance | Utility Payments (LIHEAP) | Weatherization Services |  |  |  | Yes, continue with this section | Credit Repair |


| Post-secondary Education Supports (e.g. college applications, text books, computers) | Applying for Financial Aid/Scholarships | College/Trade/App renticeships | Summer Education Programs | Yes, continue with this section | Finding Housing to Rent | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Mortgage Payment Assistance | Home Repairs |  |  |  | Yes, continue with this section | Financial Planning |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | First-time Homebuyer Education Classes |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent |  |  |  | Yes, continue with this section | Financial Planning |
|  |  |  |  | Yes, continue with this section | Mortgage Payment Assistance | Home Repairs |  |  |  |  | Yes, continue with this section | Budgeting Classes |
|  |  |  |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Utility Payments (LIHEAP) | Utility Deposits/Arrears Assistance | Home Repairs |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance |  |  |  | Yes, continue with this section | Credit Repair |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | Summer Youth Recreational Activities | $\begin{array}{\|c\|} \hline \text { School Supplies (K } \\ 12 \text { grade) } \\ \hline \end{array}$ | Applying for Financial Aid/Scholarships | Yes, continue with this section | Mortgage Payment Assistance | Home Repairs | Weatherization Services | Mortgage Payment Assistance | Home Repairs | Weatherization Services | Yes, continue with this section | Veteran's Benefits Coordination \& Advocacy |



| Applying for Financial Aid/Scholarships | Before/After School Activities (K-12 grade) | $\begin{array}{\|c\|} \text { Head Start } \\ \text { Programs (ages 3- } \\ \text { 5) } \end{array}$ | School Supplies (K <br> 12 grade) | Yes, continue with this section | Home Repairs | Mortgage Payment Assistance | Finding Housing to Rent | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Yes, continue with this section | Small Business Startup/Development Classes |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | Head Start Programs (ages 35) | School Supplies (K <br> 12 grade) | Before/After School Activities (K-12 grade) | Yes, continue with this section | Rent Assistance | Utility Payments (LIHEAP) | Home Repairs | Rent Assistance | Utility Payments (LIHEAP) | Home Repairs | Yes, continue with this section | Foreclosure Prevention Support |
| College/Trade/App renticeships | Before/After School Activities (K-12 grade) | School Supplies (K 12 grade) |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Financial Planning |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Utility Deposits/Arrears Assistance | Emergency Shelter | Affordable/Subsidi zed Housing | Finding Housing to Rent | Emergency Shelter | Yes, continue with this section | First-time Homebuyer Education Classes |
|  |  |  |  | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | College/Trade/App renticeships |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing |  |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
| Applying for Financial Aid/Scholarships |  |  |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Utility Payments (LIHEAP) |  |  |  | Yes, continue with this section | Credit Repair |


|  |  |  |  | Yes, continue with this section | Rent Assistance | Utility Payments (LIHEAP) | Affordable/Subsidi zed Housing |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Applying for Financial Aid/Scholarships | Summer Youth Recreational Activities | Summer <br> Education <br> Programs | Before/After School Activities (K-12 grade) | Yes, continue with this section | Home Repairs | Mortgage Payment Assistance | Affordable/Subsidi zed Housing |  |  |  | Yes, continue with this section | Financial Planning |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Financial Planning |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Financial Assistance to go to College | Before/After School Activities (K-12 grade) | School Supplies (K 12 grade) | Summer <br> Education Programs | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Utility Payments (LIHEAP) | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Veteran's Benefits Coordination \& Advocacy |
| Financial Assistance to go to College | Before/After School Activities (K-12 grade) | Summer Youth <br> Recreational Activities | Financial Assistance to go to College | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Small Business Startup/Development Classes |
| College/Trade/App renticeships | Early Head Start Programs (birth to 3) | Head Start Programs (ages 35) | Before/After School Activities (K-12 grade) | Yes, continue with this section | Finding Housing to Rent | Rent Assistance | Affordable/Subsidi zed Housing | Affordable/Subsidi zed Housing | Rent Assistance | Landlord/Tenant Mediation | Yes, continue with this section | Financial Planning |



| Post-secondary Education Supports (e.g. college applications, text books, computers) | Head Start Programs (ages 35) | Summer Youth Recreational Activities | Before/After School Activities (K-12 grade) | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Landlord/Tenant Rights Education Sessions | Finding Housing to Rent |  |  |  | Yes, continue with this section | Financial Assistance to Buy a Home |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| College/Trade/App renticeships |  |  |  | Yes, continue with this section | Home Repairs | Mortgage Payment Assistance | Weatherization Services |  |  |  | Yes, continue with this section | Financial Assistance to Start a Business |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Small Business Startup/Development Classes |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Applying for Financial Aid/Scholarships | Post-secondary Education Supports (e.g. college applications, text books, computers) | Applying for Financial Aid/Scholarships | Financial Assistance to go to College | Yes, continue with this section | Affordable/Subsidi zed Housing | $\underset{\text { Rent }}{\text { Finding Housing to }}$ | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Financial Assistance to Start a Business |
|  | $\begin{array}{\|c\|} \hline \text { School Supplies (K } \\ 12 \text { grade) } \\ \hline \end{array}$ | Summer Youth <br> Recreational Activities | Applying for Financial Aid/Scholarships | $\begin{gathered} \text { Yes, continue with } \\ \text { this section } \\ \hline \end{gathered}$ | Utility Payments (LIHEAP) | Home Repairs | Weatherization Services |  |  |  | Yes, continue with this section | Financial Planning |
|  |  |  |  | Yes, continue with this section | Home Repairs | Weatherization Services |  |  |  |  | Yes, continue with this section | Credit Repair |
| Financial Assistance to go to College | $\begin{array}{\|c\|} \hline \text { School Supplies (K } \\ 12 \text { grade) } \\ \hline \end{array}$ | $\qquad$ | College/Trade/App renticeships | Yes, continue with this section | Utility Payments (LIHEAP) | Rent Assistance | Utility Deposits/Arrears Assistance | Rent Assistance | $\begin{aligned} & \text { Utility Payments } \\ & \text { (LIHEAP) } \\ & \hline \end{aligned}$ | Utility Deposits/Arrears Assistance | $\begin{gathered} \text { Yes, continue with } \\ \text { this section } \\ \hline \end{gathered}$ | Financial Assistance to Buy a Home |
|  |  |  |  | Yes, continue with this section | Finding Housing to Rent | Rental Arrears (back payments owed to landlords) | Mortgage Payment Assistance | Move-in Cost Assistance (Security Deposit, Application Fees Other Fees) |  |  | Yes, continue with this section | Financial Assistance to Buy a Home |


| College/Trade/App renticeships | Before/After School Activities (K-12 grade) | Summer Youth Recreational Activities | Summer <br> Education <br> Programs | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Mortgage Payment Assistance | $\underset{\text { Rent }}{\text { Finding Housing to }}$ | Rent Assistance | Affordable/Subsidi zed Housing | Yes, continue with this section | Financial Assistance to Start a Business |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Financial Assistance to go to College | Early Head Start Programs (birth to <br> 3) | Summer <br> Education <br> Programs | Before/After School Activities (K-12 grade) | Yes, continue with this section | Finding Housing to Rent | Utility Payments (LIHEAP) | Affordable/Subsidi zed Housing | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Yes, continue with this section | Financial Assistance to Buy a Home |
| Adult GED Classes | Before/After School Activities (K-12 grade) | Financial Assistance to go to College | School Supplies (K <br> 12 grade) | Yes, continue with this section | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent | Housing/Shelter Due to Domestic Violence | Rent Assistance | Affordable/Subsidi zed Housing | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Credit Repair |
|  | Summer Youth Recreational Activities | Summer <br> Education <br> Programs | School Supplies (K <br> 12 grade) | Yes, continue with this section | Finding Housing to Rent | Affordable/Subsidi zed Housing | Emergency Shelter | Emergency Shelter | Affordable/Subsidi zed Housing | Finding Housing to Rent | Yes, continue with this section | First-time Homebuyer Education Classes |
|  |  |  |  | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent | Affordable/Subsidi zed Housing | Finding Housing to Rent | Rent Assistance | Affordable/Subsidi zed Housing | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| College/Trade/App renticeships | Summer Youth Recreational Activities | Summer <br> Education <br> Programs | Financial Assistance to go to College | Yes, continue with this section | Home Repairs | Mortgage Payment Assistance | Utility Payments (LIHEAP) | Home Repairs | Mortgage Payment Assistance | Utility Payments (LIHEAP) | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |


|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Affordable/Subsidi zed Housing | Affordable/Subsidi zed Housing |  |  | Yes, continue with this section | First-time Homebuyer Education Classes |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Head Start } \\ \text { Programs (ages 3- } \\ 5 \text { ) } \end{gathered}$ |  |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Finding Housing to Rent | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  | Yes, continue with this section | Financial Assistance to Buy a Home |
| Applying for Financial Aid/Scholarships | School Supplies (K <br> 12 grade) | Summer Youth Recreational Activities | Financial Assistance to go to College | No, skip to Income and Asset Building |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| $\begin{gathered} \text { Head Start } \\ \text { Programs (ages 3- } \\ \text { 5) } \end{gathered}$ | School Supplies (K 12 grade) | College/Trade/App renticeships | College/Trade/App renticeships | No, skip to Income and Asset Building |  |  |  |  |  | $\begin{aligned} & \hline \text { No, skip to Health } \\ & \text { and } \\ & \text { Social/Behavioral } \\ & \text { Development } \end{aligned}$ |  |
|  | School Supplies (K 12 grade) | Summer Youth Recreational Activities | Before/After School Activities (K-12 grade) | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent |  |  | Yes, continue with this section | First-time Homebuyer Education Classes |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | Financial Assistance to go to College | Applying for Financial Aid/Scholarships | Post-secondary Education Supports (e.g. college applications, text books, computers) | No, skip to Income and Asset Building |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | Financial Assistance to go to College |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Rent Assistance | Landlord/Tenant Mediation |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |


|  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Rent Assistance | Utility Payments (LIHEAP) |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | ```No, skip to Health and Social/Behavioral Development``` |  |
|  |  |  | Yes, continue with this section | Rent Assistance |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Landlord/Tenant Rights Education Sessions | Emergency Shelter | Affordable/Subsidi zed Housing | Landlord/Tenant Rights Education Sessions | Emergency Shelter | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Finding Housing to Rent |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Finding Housing to Rent |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Rent Assistance | Finding Housing to Rent |  |  |  | ```No, skip to Health and Social/Behavioral Development``` |  |
|  |  |  | Yes, continue with this section | Home Repairs | Weatherization Services | Emergency Shelter |  |  |  | $\begin{aligned} & \hline \text { No, skip to Health } \\ & \text { and } \\ & \text { Social/Behavioral } \\ & \text { Development } \end{aligned}$ |  |
|  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Finding Housing to Rent |  |  |  | ```No, skip to Health and Social/Behavioral Development``` |  |
| Adult English Proficiency Classes | Post-secondary Education Supports (e.g. college applications, text books, computers) | Financial Assistance to go to College | Yes, continue with this section | Home Repairs | Landlord/Tenant Rights Education Sessions |  | Emergency Shelter\| |  |  | Yes, continue with this section | nancial Planning |


| Financial Assistance to go to College | School Supplies (K 12 grade) |  |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Financial Assistance to go to College | Summer <br> Education <br> Programs | Summer Youth Recreational Activities | School Supplies (K 12 grade) | Yes, continue with this section | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Yes, continue with this section | Financial Assistance to Buy a Home |
| Financial Assistance to go to College | Summer Youth Recreational Activities |  | Financial Assistance to go to College | Yes, continue with this section | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) | Rent Assistance | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) | Rent Assistance | Yes, continue with this section | Financial Planning |
| Financial Assistance to go to College | Summer Youth Recreational Activities |  | Financial Assistance to go to College | Yes, continue with this section | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) | Rent Assistance | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) | Rent Assistance | Yes, continue with this section | Financial Planning |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Landlord/Tenant Rights Education Sessions |  |  |  | Yes, continue with this section | Financial Assistance to Buy a Home |
|  |  |  |  | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Finding Housing to Rent |  |  |  | Yes, continue with this section | Financial Planning |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Home Repairs | Weatherization Services |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Credit Repair |



|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Yes, continue with this section | Finding Housing to Rent | Rental Arrears (back payments owed to landlords) | Affordable/Subsidi zed Housing | Finding Housing to Rent | Rental Arrears (back payments owed to landlords) | Affordable/Subsidi zed Housing | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Rent Assistance | Utility Payments (LIHEAP) |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Finding Housing to Rent | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Credit Repair |
| Applying for Financial Aid/Scholarships |  |  |  | Yes, continue with this section | Rent Assistance | Landlord/Tenant Mediation | Weatherization Services |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
| Applying for Financial Aid/Scholarships | Summer <br> Education Programs | Before/After School Activities (K-12 grade) | College/Trade/App renticeships | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent | Rent Assistance | Affordable/Subsidi zed Housing | Finding Housing to Rent | Rent Assistance | Yes, continue with this section | Credit Repair |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |




|  |  | Head Start Programs (ages 35) |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Finding Housing to Rent |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Finding Housing to Rent | Rent Assistance | Utility Payments (LIHEAP) |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Financial Assistance to go to College |  |  |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) |  |  |  | Yes, continue with this section | Credit Repair |
| Adult GED <br> Classes | Summer Youth Recreational Activities | Head Start Programs (ages 35) | Summer <br> Education Programs | Yes, continue with this section | Affordable/Subsidi zed Housing | Emergency Shelter | Utility Deposits/Arrears Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Landlord/Tenant Rights Education Sessions | Yes, continue with this section | Financial Assistance to Buy a Home |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and <br> Social/Behavioral Development |  |


|  |  |  |  | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent | Rent Assistance |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Adult Basic Education/Reading Classes | Head Start Programs (ages 35) |  |  | Yes, continue with this section | Rent Assistance | Utility Payments (LIHEAP) | Finding Housing to Rent | Housing/Shelter Due to Domestic Violence | Utility Deposits/Arrears Assistance |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Adult Basic Education/Reading Classes | Early Head Start Programs (birth to 3) | School Supplies (K 12 grade) |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Home Repairs |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Finding Housing to Rent | Utility Payments (LIHEAP) | Rent Assistance | Finding Housing to Rent | Utility Payments (LIHEAP) | Yes, continue with this section | Financial Assistance to Buy a Home |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Credit Repair |
|  | School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) | School Supplies (K 12 grade) | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent | Utility Deposits/Arrears Assistance | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Utility Deposits/Arrears Assistance | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | School Supplies (K 12 grade) | Early Head Start Programs (birth to 3) |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent | No, skip to Health and <br> Social/Behavioral Development |  |



| Financial Assistance to go to College |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Credit Repair |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | ```No, skip to Health and Social/Behavioral Development``` |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | Yes, continue with this section |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | Yes, continue with this section | Finding Housing to Rent | Rent Assistance | Affordable/Subsidi zed Housing | Finding Housing to Rent | Rent Assistance | Affordable/Subsidi zed Housing | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | Yes, continue with this section | Finding Housing to Rent | Emergency Shelter | Utility Deposits/Arrears Assistance |  |  |  | Yes, continue with this section | First-time Homebuyer Education Classes |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Socia//Behavioral Development |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| College/Trade/App renticeships |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  |  | Yes, continue with this section | Small Business Startup/Development Classes |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |


|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Financial Assistance to Buy a Home |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Home Repairs | Weatherization Services |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Finding Housing to Rent |  |  |  |  | Yes, continue with this section | Financial Assistance to Buy a Home |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Financial Assistance to go to College | Early Head Start Programs (birth to 3) | Head Start Programs (ages 3 5) | College/Trade/App renticeships | Yes, continue with this section | Finding Housing to Rent | Rental Arrears (back payments owed to landlords) | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Finding Housing to Rent | No, skip to Health and Socia//Behavioral Development |  |


| Applying for Financial Aid/Scholarships | Early Head Start Programs (birth to 3) | Head Start Programs (ages 35) | College/Trade/App renticeships | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Finding Housing to Rent | Emergency Shelter | Housing/Shelter Due to Domestic Violence | Affordable/Subsidi zed Housing | Yes, continue with this section | Budgeting Classes |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Applying for Financial Aid/Scholarships | Head Start Programs (ages 35) | School Supplies (K <br> 12 grade) | Summer Education Programs | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Housing/Shelter Due to Domestic Violence | Emergency Shelter | Rent Assistance | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
| Applying for Financial Aid/Scholarships | Head Start Programs (ages 35) | School Supplies (K 12 grade) | Summer <br> Education <br> Programs | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Housing/Shelter Due to Domestic Violence | Emergency Shelter | Rent Assistance | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Financial Assistance to go to College | Summer Youth Recreational Activities | School Supplies (K 12 grade) | Summer <br> Education Programs | Yes, continue with this section | Affordable/Subsidi zed Housing | Rent Assistance | Rental Arrears (back payments owed to landlords) |  |  |  | Yes, continue with this section | A Bank Account |
|  | Head Start Programs (ages 35) | School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) | Yes, continue with this section | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance |  |  |  | Yes, continue with this section | A Bank Account |
| Applying for Financial Aid/Scholarships |  |  |  | Yes, continue with this section | Finding Housing to Rent | Affordable/Subsidi zed Housing | Rent Assistance |  |  |  | Yes, continue with this section | A Bank Account |
| Applying for Financial Aid/Scholarships | Summer Youth Recreational Activities | Summer <br> Education Programs | Before/After School Activities (K-12 grade) | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |



| School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | First-time Homebuyer Education Classes |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Yes, continue with this section | Rent Assistance | Finding Housing to Rent | Utility Payments (LIHEAP) |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | No, skip to Health and Socia//Behavioral Development |  |
|  |  | Yes, continue with this section | Finding Housing to Rent | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Budgeting Classes |
|  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  | Yes, continue with this section | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Yes, continue with this section | Budgeting Classes |
|  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Financial Planning |
|  |  | Yes, continue with this section | Emergency Shelter | Affordable/Subsidi zed Housing | Rent Assistance | Rent Assistance | Affordable/Subsidi zed Housing | Emergency Shelter | No, skip to Health and Social/Behavioral Development |  |


|  |  |  |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing |  |  |  | Yes, continue with this section | Financial Assistance to Start a Business |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Post-secondary Education Supports (e.g. college applications, text books, computers) |  |  |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing |  |  |  | Yes, continue with this section | Financial Assistance to Start a Business |
| Financial Assistance to go to College |  |  |  | Yes, continue with this section | Rent Assistance | Finding Housing to Rent | Affordable/Subsidi zed Housing |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Utility Payments (LIHEAP) | Finding Housing to Rent |  |  |  | Yes, continue with this section | A Bank Account |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | Financial Assistance to go to College | Applying for Financial Aid/Scholarships | Post-secondary Education Supports (e.g. college applications, text books, computers) | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Emergency Shelter | Emergency Shelter | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Post-secondary Education Supports (e.g. college applications, text books, computers) |  |  |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | No, skip to Health <br> and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance |  |  |  | Yes, continue with this section | A Bank Account |


|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | Early Head Start Programs (birth to 3) |  |  | Yes, continue with this section | Finding Housing to Rent | Housing/Shelter Due to Domestic Violence |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Applying for Financial Aid/Scholarships | Early Head Start Programs (birth to 3) | Head Start Programs (ages 35) | School Supplies (K 12 grade) | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent | Utility Payments <br> (LIHEAP) |  |  | Yes, continue with this section | Financial Planning |
|  | School Supplies (K <br> 12 grade) | Summer Youth Recreational Activities | Summer <br> Education <br> Programs | $\begin{gathered} \text { Yes, continue with } \\ \text { this section } \end{gathered}$ | Utility Payments (LIHEAP) | Utility Deposits/Arrears Assistance |  | Utility Payments (LIHEAP) | Utility Deposits/Arrears Assistance | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  | Yes, continue with this section | Credit Repair |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | Before/After School Activities (K-12 grade) | $\begin{array}{\|c\|} \hline \text { School Supplies (K. } \\ 12 \text { grade) } \\ \hline \end{array}$ | $\begin{gathered} \text { Summer Youth } \\ \text { Recreational } \\ \text { Activities } \\ \hline \end{gathered}$ | No, skip to Income and Asset Building |  |  |  |  |  | Yes, continue with this section | Credit Repair |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | Early Head Start Programs (birth to 3) | Before/After School Activities (K-12 grade) | School Supplies (K 12 grade) | Yes, continue with this section | Utility Payments (LIHEAP) | Utility Deposits/Arrears Assistance | Finding Housing to Rent |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |



|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Rent Assistance | Finding Housing to Rent |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and <br> Social/Behavioral Development |  |
|  | Early Head Start Programs (birth to 3) | School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rental Arrears (back payments owed to landlords) | Utility Payments (LIHEAP) |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent | Rent Assistance |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
|  | School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) | Summer Youth Recreational Activities | Yes, continue with this section | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  |  | Yes, continue with this section | First-time Homebuyer Education Classes |
| Financial <br> Assistance to go to <br> College |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Financial Planning |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Rent Assistance | Finding Housing to Rent | Rent Assistance | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) | Yes, continue with this section | Financial Assistance to Buy a Home |
| Financial Assistance to go to College | School Supplies (K 12 grade) |  |  | Yes, continue with this section | Rent Assistance |  |  |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
| Adult GED <br> Classes | Early Head Start Programs (birth to 3) | Before/After School Activities (K-12 grade) | Summer <br> Education <br> Programs | Yes, continue with this section | Mortgage Payment Assistance | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Landlord/Tenant Rights Education Sessions | Rental Arrears (back payments owed to landlords) | Rent Assistance | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |



|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Head Start Programs (ages 35) | School Supplies (K <br> 12 grade) |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
| Applying for Financial Aid/Scholarships | Before/After School Activities (K-12 grade) | School Supplies (K 12 grade) | Summer Youth Recreational Activities | Yes, continue with this section | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Utility Deposits/Arrears Assistance | Finding Housing to Rent | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Yes, continue with this section | Credit Repair |
|  | School Supplies (K 12 grade) |  |  | Yes, continue with this section | Utility Payments (LIHEAP) | Weatherization Services |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | Before/After School Activities (K-12 grade) | School Supplies (K 12 grade) |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Financial Assistance to go to College |  |  |  | Yes, continue with this section | Finding Housing to Rent | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Credit Repair |
|  | School Supplies (K 12 grade) | Summer <br> Education <br> Programs | Summer Youth Recreational Activities | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Credit Repair |


|  |  |  |  | Yes, continue with this section | Rent Assistance | Utility Payments (LIHEAP) | Finding Housing to Rent |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | Head Start Programs (ages 35) | Before/After School Activities (K-12 grade) | Summer Education Programs | Yes, continue with this section | Rent Assistance | Finding Housing to Rent | Affordable/Subsidi zed Housing |  |  |  | Yes, continue with this section | A Bank Account |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Financial Planning |
| Financial Assistance to go to College | Head Start Programs (ages 35) | School Supplies (K <br> 12 grade) |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Finding Housing to Rent | Affordable/Subsidi zed Housing |  | Yes, continue with this section | Foreclosure Prevention Support |
|  |  |  |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Landlord/Tenant Mediation |  | Landlord/Tenant Mediation | Rent Assistance | Rental Arrears (back payments owed to landlords) | No, skip to Health and Social/Behavioral Development |  |
| Financial Assistance to go to College |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Landlord/Tenant Mediation | Landlord/Tenant Rights Education Sessions |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Rental Arrears (back payments owed to landlords) |  |  |  | Yes, continue with this section | Budgeting Classes |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |


|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | Yes, continue with this section | Rent Assistance | Weatherization Services | Utility Payments (LIHEAP) |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | Yes, continue with this section | Emergency Shelter | Affordable/Subsidi zed Housing | Finding Housing to Rent | Emergency Shelter | Affordable/Subsidi zed Housing | Finding Housing to Rent | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Adult English Proficiency Classes | Early Head Start Programs (birth to 3) | Before/After School Activities (K-12 grade) | Yes, continue with this section | Affordable/Subsidi zed Housing | Utility Payments <br> (LIHEAP) | Housing/Shelter Due to Domestic Violence | Housing/Shelter Due to Domestic Violence |  |  | No, skip to Health and Social/Behavioral Development |  |


|  | Early Head Start Programs (birth to 3) | School Supplies (K 12 grade) | Head Start Programs (ages 35) | Yes, continue with this section | Finding Housing to Rent | Mortgage Payment Assistance | Affordable/Subsidi zed Housing | Finding Housing to Rent | Mortgage Payment Assistance | Affordable/Subsidi zed Housing | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | School Supplies (K 12 grade) |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | $\begin{gathered} \text { Head Start } \\ \text { Programs (ages 3- } \\ \text { 5) } \end{gathered}$ | Early Head Start Programs (birth to 3) |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent | Affordable/Subsidi zed Housing | Rent Assistance | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |


|  |  |  |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Finding Housing to Rent |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Rent Assistance |  |  |  |  | Yes, continue with this section | Financial Assistance to Buy a Home |
|  |  |  |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Rent Assistance | Finding Housing to Rent |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Applying for Financial Aid/Scholarships | School Supplies (K 12 grade) | Head Start Programs (ages 35) | Before/After School Activities (K-12 grade) | Yes, continue with this section | Finding Housing to Rent | Utility Payments (LIHEAP) | Affordable/Subsidi zed Housing | Finding Housing to Rent | Utility Payments (LIHEAP) | Affordable/Subsidi zed Housing | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
| Applying for Financial Aid/Scholarships |  |  |  | Yes, continue with this section | Finding Housing to Rent | Affordable/Subsidi zed Housing | Rent Assistance |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
|  | Early Head Start Programs (birth to 3) | Head Start Programs (ages 35) | School Supplies (K 12 grade) | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | School Supplies (K 12 grade) |  |  | Yes, continue with this section | Utility Payments <br> (LIHEAP) | Rent Assistance | Finding Housing to Rent | Rental Arrears (back payments owed to landlords) |  |  | Yes, continue with this section | First-time Homebuyer Education Classes |
| Financial Assistance to go to College |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |




| Adult GED Classes |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Rent Assistance |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Applying for Financial Aid/Scholarships |  |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Utility Payments (LIHEAP) | Emergency Shelter |  |  | Yes, continue with this section | A Bank Account |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Utility Deposits/Arrears Assistance |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Post-secondary Education Supports (e.g. college applications, text books, computers) |  |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing |  |  |  | Yes, continue with this section | Budgeting Classes |
| Summer <br> Education Programs |  |  | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) |  |  |  | Yes, continue with this section | Obtaining/Maintain ng Benefits (Social Security, TANF, SNAP, HEN) |


|  |  |  |  | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Emergency Shelter | Rent Assistance |  |  |  | Yes, continue with this section | Budgeting Classes |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Yes, continue with this section | Financial Planning |
| College/Trade/App renticeships | Early Head Start Programs (birth to 3) | $\begin{array}{\|c\|} \text { Head Start } \\ \text { Programs (ages 3- } \\ \text { 5) } \end{array}$ | Summer Youth Recreational Activities | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Rent Assistance | Finding Housing to Rent | Utility Payments (LIHEAP) | Yes, continue with this section | A Bank Account |
| Post-secondary Education Supports (e.g. college applications, text books, computers) |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Applying for Financial Aid/Scholarships | Before/After School Activities (K-12 grade) | School Supplies (K 12 grade) | Summer Youth Recreational Activities | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Finding Housing to Rent | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Finding Housing to Rent | Affordable/Subsidi zed Housing |  |  |  |  | Yes, continue with this section | Obtaining/Maintain ng Benefits (Social Security, TANF, SNAP, HEN) |
| Financial Assistance to go to College |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Housing/Shelter Due to Domestic Violence | Landlord/Tenant Mediation |  |  |  | Yes, continue with this section | Budgeting Classes |



| Applying for Financial Aid/Scholarships | Summer Education Programs | Summer Youth Recreational Activities | Yes, continue with this section | Home Repairs | Finding Housing to Rent | Emergency Shelter | Landlord/Tenant Rights Education Sessions |  | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Yes, continue with this section |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Head Start Programs (ages 35) | Summer Education Programs | Before/After School Activities (K-12 grade) | Yes, continue with this section | Mortgage Payment Assistance | Home Repairs | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Summer Youth Recreational Activities | Before/After School Activities (K-12 grade) | Summer Education Programs | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Housing/Shelter Due to Domestic Violence | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Housing/Shelter Due to Domestic Violence | Yes, continue with this section | Credit Repair |
| School Supplies (K 12 grade) |  |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) |  |  |  |  |  | Yes, continue with this section | Financial Planning |
| Early Head Start Programs (birth to 3) | School Supplies (K 12 grade) |  | Yes, continue with this section | Utility Payments (LIHEAP) |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| School Supplies (K 12 grade) |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | A Bank Account |
|  |  |  | Yes, continue with this section | Utility Payments (LIHEAP) |  |  | Utility Payments (LIHEAP) |  |  | No, skip to Health and Social/Behavioral Development |  |



|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent |  |  |  | Yes, continue with this section | Credit Repair |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Yes, continue with this section | Mortgage Payment Assistance | Utility Payments (LIHEAP) |  |  |  |  | No, skip to Health and <br> Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Utility Payments (LIHEAP) |  |  |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Affordable/Subsidi zed Housing |  |  |  | Yes, continue with this section | A Bank Account |
|  |  |  |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Rental Arrears (back payments owed to landlords) | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | No, skip to Health <br> and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing |  |  |  | Yes, continue with this section | Budgeting Classes |
|  |  |  |  | Yes, continue with this section | Finding Housing to Rent | Housing/Shelter Due to Domestic Violence | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | No, skip to Health <br> and <br> Social/Behavioral Development |  |


|  |  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent | Landlord/Tenant Mediation |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing |  |  |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | $\begin{aligned} & \hline \text { No, skip to Health } \\ & \text { and } \\ & \text { Social/Behavioral } \\ & \text { Development } \\ & \hline \end{aligned}$ |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Utility Deposits/Arrears Assistance | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |


|  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Finding Housing to Rent |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Financial Assistance to go to College | Early Head Start Programs (birth to 3) |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | A Bank Account |
| Applying for Financial Aid/Scholarships | School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) | Yes, continue with this section | Emergency Shelter | Finding Housing to Rent | Affordable/Subsidi zed Housing |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
| Post-secondary Education Supports (e.g. college applications, text books, computers) |  |  | Yes, continue with this section | Emergency Shelter |  |  |  |  |  | Yes, continue with this section | Financial Planning |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Utility Deposits/Arrears Assistance | Finding Housing to Rent |  |  |  | No, skip to Health and Social/Behavioral Development |  |


|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Small Business Startup/Development Classes |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Financial Assistance to go to College | School Supplies (K 12 grade) |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Financial Planning |
| Applying for Financial Aid/Scholarships | Adult GED <br> Classes | College/Trade/App renticeships | Applying for Financial Aid/Scholarships | Yes, continue with this section | Affordable/Subsidi zed Housing | Rent Assistance | Finding Housing to Rent | Affordable/Subsidi zed Housing | Rent Assistance | Finding Housing to Rent | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent | Housing/Shelter Due to Domestic Violence | Housing/Shelter Due to Domestic Violence | Affordable/Subsidi zed Housing | Finding Housing to Rent | No, skip to Health and Social/Behavioral Development |  |
| Applying for Financial Aid/Scholarships | School Supplies (K 12 grade) | College/Trade/App renticeships | Summer Youth Recreational Activities | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Housing/Shelter Due to Domestic Violence |  | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Home Repairs | Housing/Shelter Due to Domestic Violence | Yes, continue with this section | Foreclosure Prevention Support |
|  |  |  |  | $\begin{gathered} \text { Yes, continue with } \\ \text { this section } \\ \hline \end{gathered}$ | Rent Assistance | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Veteran's Benefits Coordination \& Advocacy |
| Applying for Financial Aid/Scholarships | Financial Assistance to go to College | Early Head Start Programs (birth to 3) | Summer <br> Education <br> Programs | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Mortgage Payment Assistance | Landlord/Tenant Mediation | No, skip to Health and <br> Social/Behavioral Development |  |
| Adult Basic Education/Reading Classes |  |  | Post-secondary Education Supports (e.g. college applications, text books, computers) | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and <br> Social/Behavioral Development |  |


|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Veteran's Benefits Coordination \& Advocacy |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Yes, continue with this section | Utility Payments (LIHEAP) |  |  |  |  |  | ```No, skip to Health and Social/Behavioral Development``` |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) |  |  |  | Yes, continue with this section | First-time Homebuyer Education Classes |
|  |  |  |  | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Weatherization Services | Utility Payments (LIHEAP) | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Weatherization Services | Utility Payments (LIHEAP) | Yes, continue with this section | Budgeting Classes |
|  |  |  |  | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Affordable/Subsidi zed Housing |  |  |  | Yes, continue with this section | Obtaining/Maintain ng Benefits (Social Security, TANF, SNAP, HEN) |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Utility Payments (LIHEAP) | Affordable/Subsidi zed Housing |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |



| Adult GED Classes | Programs (ages 3- <br> 5) |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent | Utility Payments (LIHEAP) |  |  |  | Yes, continue with this section | Financial Planning |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Finding Housing to Rent |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) | Summer Youth <br> Recreational Activities | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Adult GED Classes | School Supplies (K 12 grade) | Summer <br> Education Programs | Financial Assistance to go to College | Yes, continue with this section | Emergency Shelter | Finding Housing to Rent | Affordable/Subsidi zed Housing |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |



|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| College/Trade/App renticeships |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent | Rent Assistance |  |  |  | Yes, continue with this section | Financial Assistance to Buy a Home |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Applying for Financial Aid/Scholarships |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Financial Planning |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | Summer <br> Education <br> Programs | School Supplies (K 12 grade) | Financial Assistance to go to College | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Weatherization Services |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| College/Trade/App renticeships |  |  |  | Yes, continue with this section | Emergency Shelter | Affordable/Subsidi zed Housing | Rent Assistance |  |  |  | Yes, continue with this section | A Bank Account |
| Early Head Start Programs (birth to 3) |  |  |  | Yes, continue with this section | Emergency Shelter | Affordable/Subsidi zed Housing |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |


|  |  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Rental Arrears (back payments owed to landlords) | Rent Assistance | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) | Yes, continue with this section | Credit Repair |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Adult GED <br> Classes | School Supplies (K <br> 12 grade) | Before/After School Activities (K-12 grade) | Summer Youth Recreational Activities | Yes, continue with this section | Housing/Shelter Due to Domestic Violence | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) | Emergency Shelter | Yes, continue with this section | Budgeting Classes |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | Early Head Start Programs (birth to <br> 3) | Before/After School Activities (K-12 grade) | Summer <br> Education <br> Programs | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Affordable/Subsidi zed Housing | Yes, continue with this section | Financial Planning |
| Financial Assistance to go to College | Financial Assistance to go to College | Adult Basic Education/Reading Classes Classes | College/Trade/App renticeships | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Finding Housing to Rent | Finding Housing to Rent | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | $\begin{array}{\|c\|} \text { School Supplies (K } \\ 12 \text { grade) } \end{array}$ | Before/After School Activities (K-12 grade) | Summer Youth Recreational Activities | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Yes, continue with this section | Credit Repair |
|  | $\begin{array}{\|c\|} \text { School Supplies (K } \\ 12 \text { grade) } \end{array}$ | Before/After School Activities (K-12 grade) | Summer Youth Recreational Activities | Yes, continue with this section | Affordable/Subsidi zed Housing |  | Utility Payments (LIHEAP) |  |  |  | Yes, continue with this section |  |
| Applying for Financial Aid/Scholarships | Before/After School Activities (K-12 grade) | School Supplies (K 12 grade) | Summer Education Programs | Yes, continue with this section | Mortgage Payment Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Finding Housing to Rent | Rent Assistance | Mortgage Payment Assistance | Yes, continue with this section | Credit Repair |
| College/Trade/App renticeships | Early Head Start Programs (birth to 3) | Head Start Programs (ages 35) |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Rent Assistance | Landlord/Tenant Rights Education Sessions | Landlord/Tenant Mediation | Affordable/Subsidi zed Housing | Finding Housing to Rent | No, skip to Health and Social/Behavioral Development |  |
| Financial Assistance to go to College | Early Head Start Programs (birth to 3) | Before/After School Activities (K-12 grade) | Financial Assistance to go to College | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Utility Payments (LIHEAP) | Finding Housing to Rent | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Utility Payments (LIHEAP) | Yes, continue with this section | Financial Assistance to Buy a Home |


| College/Trade/App renticeships | Head Start Programs (ages 35) | Before/After School Activities (K-12 grade) | School Supplies (K 12 grade) | Yes, continue with this section | Mortgage Payment Assistance | Weatherization Services | Finding Housing to Rent | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Yes, continue with this section | Budgeting Classes |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Head Start Programs (ages 35) |  |  | Yes, continue with this section | Emergency Shelter | Affordable/Subsidi zed Housing | Finding Housing to Rent |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) |  |  |  | Yes, continue with this section | Budgeting Classes |
|  | Early Head Start Programs (birth to 3) | Before/After School Activities (K-12 grade) | School Supplies (K 12 grade) | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Adult GED <br> Classes | School Supplies (K 12 grade) | Summer Youth Recreational Activities | Before/After School Activities (K-12 grade) | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Utility Deposits/Arrears Assistance |  |  |  | Yes, continue with this section | Credit Repair |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) | Summer Youth Recreational Activities | Yes, continue with this section | Rent Assistance | Mortgage Payment Assistance | Utility Deposits/Arrears Assistance |  |  |  | Yes, continue with this section | Credit Repair |
|  | School Supplies (K 12 grade) | Summer Youth Recreational Activities | Summer <br> Education Programs | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | First-time Homebuyer Education Classes |
|  |  |  |  | Yes, continue with this section | Mortgage Payment Assistance | Utility Payments (LIHEAP) | Utility Deposits/Arrears Assistance |  |  |  | No, skip to Health and Social/Behavioral Development |  |


|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | ```No, skip to Health and Socia//Behavioral Development``` |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Budgeting Classes |
|  |  |  |  | Yes, continue with this section | Rent Assistance |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Financial Assistance to go to College | Early Head Start Programs (birth to 3) | Head Start Programs (ages 35) | Summer Youth Recreational Activities | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | ```No, skip to Health and Social/Behavioral Development``` |  |
|  |  |  |  | Yes, continue with this section | Mortgage Payment Assistance | Utility Payments (LIHEAP) | Home Repairs |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  |  |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | $\begin{aligned} & \hline \text { No, skip to Health } \\ & \text { and } \\ & \text { Social/Behavioral } \\ & \text { Development } \end{aligned}$ |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | $\begin{aligned} & \hline \text { No, skip to Health } \\ & \text { and } \\ & \text { Social/Behavioral } \\ & \text { Development } \end{aligned}$ |  |


|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) |  |  |  |  |  | Yes, continue with this section | Credit Repair |
| Applying for Financial Aid/Scholarships |  |  |  | Yes, continue with this section | Utility Payments (LIHEAP) | Weatherization Services | Home Repairs |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
| Financial Assistance to go to College | School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) | Summer Education Programs | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Mortgage Payment Assistance | Finding Housing to Rent | Utility Payments (LIHEAP) | Utility Deposits/Arrears Assistance | No, skip to Health and Social/Behavioral Development |  |
| Applying for Financial Aid/Scholarships |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent |  |  |  | Yes, continue with this section | Foreclosure Prevention Support |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Mortgage Payment Assistance | Utility Payments (LIHEAP) | Home Repairs | Mortgage Payment Assistance | Utility Payments (LIHEAP) | Home Repairs | Yes, continue with this section | Foreclosure Prevention Support |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Finding Housing to Rent |  |  |  | Yes, continue with this section | A Bank Account |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Financial Planning |
|  |  |  |  | Yes, continue with this section | Utility Payments (LIHEAP) | Rent Assistance | Affordable/Subsidi zed Housing |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Financial Assistance to Buy a Home |


|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | School Supplies (K 12 grade) |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Finding Housing to Rent | Rental Arrears (back payments owed to landlords) | Utility Payments (LIHEAP) | Finding Housing to Rent | Rental Arrears (back payments owed to landlords) | Utility Payments (LIHEAP) | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Small Business Startup/Development Classes |
| Financial Assistance to go to College | College/Trade/App renticeships | Post-secondary Education Supports (e.g. college applications, text books, computers) | Financial Assistance to go to College | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Finding Housing to Rent | Home Repairs | Landlord/Tenant Rights Education Sessions |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | A Bank Account |



|  |  |  |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) |  | Utility Payments (LIHEAP) |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | $\underset{\text { Rent }}{\text { Finding Housing to }}$ | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Landlord/Tenant Mediation | Landlord/Tenant Rights Education Sessions | Home Repairs |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Applying for Financial Aid/Scholarships | $\begin{array}{\|c} \text { School Supplies (K } \\ 12 \text { grade) } \\ \hline \end{array}$ |  |  | $\begin{gathered} \text { Yes, continue with } \\ \text { this section } \\ \hline \end{gathered}$ | Finding Housing to Rent | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | $\begin{array}{\|c} \text { Yes, continue with } \\ \text { this section } \end{array}$ | Credit Repair |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | Early Head Start Programs (birth to 3) | Summer Youth Recreational Activities | Before/After School Activities (K-12 grade) | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Home Repairs |  |  |  | Yes, continue with this section | Budgeting Classes |



|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  | ```No, skip to Health and Socia//Behavioral Development``` |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  | ```No, skip to Health and Social/Behavioral Development``` |  |
|  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent | Rent Assistance |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | Yes, continue with this section | Landlord/Tenant Mediation |  |  |  |  | ```No, skip to Health and Social/Behavioral Development``` |  |
| School Supplies (K 12 grade) | College/Trade/App renticeships |  | No, skip to Income and Asset Building |  |  |  |  |  | Yes, continue with this section |  |
| School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) | Financial Assistance to go to College | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Rent Assistance |  |  | Yes, continue with this section | A Bank Account |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  | ```No, skip to Health and Social/Behavioral Development``` |  |
|  |  |  | Yes, continue with this section | Rent Assistance | Landlord/Tenant Rights Education Sessions |  | Rent Assistance | Landlord/Tenant Rights Education Sessions | No, skip to Health and Social/Behavioral Development |  |



|  |  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Finding Housing to Rent |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | College/Trade/App renticeships |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Applying for Financial Aid/Scholarships |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | Before/After School Activities (K-12 grade) | Summer Youth Recreational Activities | Summer <br> Education Programs | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | Summer <br> Education <br> Programs | School Supplies (K 12 grade) | Summer Youth Recreational Activities | Yes, continue with this section | Mortgage Payment Assistance | Home Repairs | Weatherization Services | Mortgage Payment Assistance | Home Repairs | Weatherization Services | Yes, continue with this section | Foreclosure Prevention Support |


|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Credit Repair |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Financial Assistance to go to College | Summer Youth Recreational Activities | Before/After School Activities (K-12 grade) | School Supplies (K 12 grade) | Yes, continue with this section | Utility Deposits/Arrears Assistance | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Yes, continue with this section | Small Business Startup/Development Classes |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | Early Head Start Programs (birth to 3) | School Supplies (K 12 grade) |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) |  |  |  | Yes, continue with this section | A Bank Account |
|  | Head Start Programs (ages 35) | Before/After School Activities (K-12 grade) | Summer <br> Education Programs | Yes, continue with this section | Affordable/Subsidi zed Housing | Rent Assistance |  | Affordable/Subsidi zed Housing | Rent Assistance |  | Yes, continue with this section | Financial Assistance to Buy a Home |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Finding Housing to Rent |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |


|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Budgeting Classes |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Home Repairs |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Home Repairs | Weatherization Services | Landlord/Tenant Rights Education Sessions | Affordable/Subsidi zed Housing |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Applying for Financial Aid/Scholarships | Summer Education Programs | Summer Youth Recreational Activities | College/Trade/App renticeships | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Emergency Shelter | Landlord/Tenant Rights Education Sessions | Affordable/Subsidi zed Housing | Landlord/Tenant Mediation | Rent Assistance | Yes, continue with this section | Financial Planning |


|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{array}{\|c\|} \text { Head Start } \\ \text { Programs (ages 3- } \\ \text { 5) } \end{array}$ | School Supplies (K 12 grade) |  | Yes, continue with this section | Affordable/Subsidi zed Housing |  |  |  |  |  | Yes, continue with this section | Financial Assistance to Buy a Home |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Post-secondary Education Supports (e.g. college applications, text books, computers) |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | Yes, continue with this section | Home Repairs | Weatherization Services |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| School Supplies (K. 12 grade) | Before/After School Activities (K-12 grade) | Summer Youth Recreational Activities | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Before/After School Activities (K-12 grade) |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| School Supplies (K <br> 12 grade) |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  | Yes, continue with this section | Finding Housing to Rent | Emergency Shelter | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent | Emergency Shelter | Move-in Cost Assistance (Security Deposit Application Fees, Other Fees) | No, skip to Health <br> and <br> Social/Behavioral Development |  |
|  |  |  | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Utility Payments (LIHEAP) |  |  |  |  | No, skip to Health <br> and Social/Behavioral Development |  |


|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | School Supplies (K 12 grade) | Post-secondary Education Supports (e.g. college applications, text books, computers) |  | No, skip to Income and Asset Building |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) | Summer <br> Education <br> Programs | No, skip to Income and Asset Building |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  | Yes, continue with this section | First-time Homebuyer Education Classes |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Utility Payments (LIHEAP) | Affordable/Subsidi zed Housing |  |  | $\begin{gathered} \text { No, skip to Health } \\ \text { and } \\ \text { Social/Behavioral } \\ \text { Development } \\ \hline \end{gathered}$ |  |
| Applying for Financial Aid/Scholarships | School Supplies (K 12 grade) |  |  | No, skip to Income and Asset Building |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| College/Trade/App renticeships |  |  |  | Yes, continue with this section | Home Repairs | Weatherization Services | Utility Payments (LIHEAP) |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Home Repairs | Utility Payments (LIHEAP) | Weatherization Services | Weatherization Services | Home Repairs | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |


|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health <br> and <br> Social/Behavioral Development |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  | - |  | No, skip to Health and Social/Behavioral Development |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |


|  | School Supplies (K 12 grade) |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | Early Head Start Programs (birth to 3) |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Financial Planning |
|  | School Supplies (K 12 grade) | Summer Youth Recreational Activities | Summer <br> Education Programs | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Finding Housing to Rent | Rent Assistance | Affordable/Subsidi zed Housing | Finding Housing to Rent | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Housing/Shelter Due to Domestic Violence | Affordable/Subsidi zed Housing | Rent Assistance |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | Financial Assistance to go to College | Applying for Financial Aid/Scholarships | Post-secondary Education Supports (e.g. college applications, text books, computers) | Yes, continue with this section | Rent Assistance | Utility Payments <br> (LIHEAP) |  | Rent Assistance |  |  | Yes, continue with this section | Veteran's Benefits Coordination \& Advocacy |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) |  |  | No, skip to Health and Social/Behavioral Development |  |



|  |  | Yes, continue with this section | Weatherization Services |  |  |  |  |  | Yes, continue with this section | Budgeting Classes |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Yes, continue with this section | Utility Payments (LIHEAP) | Landlord/Tenant Rights Education Sessions | Home Repairs | Weatherization Services |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | $\begin{aligned} & \hline \text { No, skip to Health } \\ & \text { and } \\ & \text { Social/Behavioral } \\ & \text { Development } \end{aligned}$ |  |
|  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | $\begin{aligned} & \hline \text { No, skip to Health } \\ & \text { and } \\ & \text { Social/Behavioral } \\ & \text { Development } \end{aligned}$ |  |
|  |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Utility Payments (LIHEAP) | Home Repairs | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Utility Payments (LIHEAP) | Home Repairs | Yes, continue with this section | Credit Repair |
|  |  | Yes, continue with this section | Utility Payments (LIHEAP) |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Budgeting Classes |
|  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Early Head Start Programs (birth to 3) |  | Yes, continue with this section | Utility Payments (LIHEAP) | Finding Housing to Rent | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) | Finding Housing to Rent | Affordable/Subsidi zed Housing | No, skip to Health and Social/Behavioral Development |  |


|  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent | Rent Assistance |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | ```No, skip to Health and Social/Behavioral Development``` |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| College/Trade/App renticeships | School Supplies (K 12 grade) |  | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent | Affordable/Subsidi zed Housing |  |  |  | Yes, continue with this section | Credit Repair |
| Financial Assistance to go to College |  | Applying for Financial Aid/Scholarships | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Rent Assistance | Affordable/Subsidi zed Housing | Rental Arrears (back payments owed to landlords) | Rent Assistance | Affordable/Subsidi zed Housing | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and <br> Social/Behavioral Development |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Financial Assistance to go to College |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |



|  |  |  |  | Yes, continue with this section | Utility Payments (LIHEAP) | Rent Assistance |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Financial Assistance to go to College |  |  | Yes, continue with this section | Utility Payments (LIHEAP) | Affordable/Subsidi zed Housing |  |  |  |  | Yes, continue with this section | First-time Homebuyer Education Classes |
|  | $\begin{array}{\|c\|} \hline \text { School Supplies (K. } \\ 12 \text { grade) } \\ \hline \end{array}$ | Before/After School Activities (K-12 grade) | Summer Youth Recreational Activities | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Rental Arrears (back payments owed to landlords) | Utility Payments (LIHEAP) | Finding Housing to Rent | No, skip to Health and Social/Behavioral Development |  |
| Applying for Financial Aid/Scholarships |  |  |  | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Utility Deposits/Arrears Assistance | Rent Assistance |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |


|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| College/Trade/App renticeships | Early Head Start Programs (birth to 3) | Head Start Programs (ages 35) | College/Trade/App renticeships | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rental Arrears (back payments owed to landlords) | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Yes, continue with this section | Financial Planning |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Emergency Shelter |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and <br> Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and <br> Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and <br> Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section |  |  |  |  |  |  | Yes, continue with this section |  |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing |  |  |  |  |  | Yes, continue with this section |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |


|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Utility Payments (LIHEAP) | Utility Deposits/Arrears Assistance |  | Yes, continue with this section | Foreclosure Prevention Support |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  | Yes, continue with this section | Obtaining/Maintain ng Benefits (Social Security, TANF, SNAP, HEN) |
|  |  | Financial Assistance to go to College |  | No, skip to Income and Asset Building | Utility Deposits/Arrears Assistance |  |  | Weatherization Services | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Adult Basic Education/Reading Classes | Summer Youth Recreational Activities | Head Start Programs (ages 35) | Before/After School Activities (K-12 grade) | Yes, continue with this section | Landlord/Tenant Rights Education Sessions | Emergency Shelter | Rental Arrears (back payments owed to landlords) |  | Yes, continue with this section | Financial Planning |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |


| Applying for Financial Aid/Scholarships | College/Trade/App renticeships | Before/After School Activities (K-12 grade) | Summer <br> Education <br> Programs | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | First-time Homebuyer Education Classes |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Before/After School Activities (K-12 grade) | Summer Youth Recreational Activities | Post-secondary Education Supports (e.g. college applications, text books, computers) | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Small Business Startup/Development Classes |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Adult English Proficiency Classes |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and <br> Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Financial Assistance to go to College | School Supplies (K 12 grade) | Applying for Financial Aid/Scholarships | Early Head Start Programs (birth to 3) | Yes, continue with this section | Landlord/Tenant Rights Education Sessions | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Weatherization Services | Utility Payments (LIHEAP) | Home Repairs | Yes, continue with this section | Credit Repair |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | School Supplies (K 12 grade) | Summer Youth Recreational Activities |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |


| Financial Assistance to go to College | Early Head Start Programs (birth to 3) | Head Start Programs (ages 35) | Summer Youth Recreational Activities | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent | Yes, continue with this section | Budgeting Classes |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent | Rent Assistance | Finding Housing to Rent | Affordable/Subsidi zed Housing | Rent Assistance | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi <br> zed Housing | Utility Payments (LIHEAP) |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Mortgage Payment Assistance | Utility Payments (LIHEAP) | Affordable/Subsidi zed Housing |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Applying for Financial Aid/Scholarships |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Financial Assistance to Buy a Home |
| College/Trade/App renticeships | Early Head Start Programs (birth to 3) | Head Start Programs (ages 35) | School Supplies (K 12 grade) | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Finding Housing to Rent | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Yes, continue with this section | Financial Assistance to Buy a Home |
|  |  |  |  | Yes, continue with this section | Landlord/Tenant Mediation | Emergency Shelter | Home Repairs |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Weatherization Services |  |  | Weatherization Services |  |  | No, skip to Health and Social/Behavioral Development |  |


|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | School Supplies (K 12 grade) |  |  | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Affordable/Subsidi zed Housing | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Home Repairs | Weatherization Services |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Financial Assistance to go to College |  |  |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing |  |  |  | Yes, continue with this section | Foreclosure Prevention Support |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent | Rent Assistance |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Adult GED Classes | School Supplies (K 12 grade) | Summer Youth Recreational Activities | Post-secondary Education Supports (e.g. college applications, text books, computers | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Landlord/Tenant Rights Education Sessions | Housing/Shelter Due to Domestic Violence | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) | Home Repairs | Yes, continue with this section | Credit Repair |
|  | Summer Youth Recreational Activities | School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) | Yes, continue with this section | Finding Housing to Rent | Rent Assistance | Affordable/Subsidi zed Housing | Finding Housing to Rent | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Rent Assistance | Finding Housing to Rent |  |  |  | No, skip to Health and Social/Behavioral Development |  |


| Financial Assistance to go to College | Early Head Start Programs (birth to 3) | Head Start Programs (ages 3 5) | Summer Youth Recreational Activities | Yes, continue with this section | Rent Assistance | Landlord/Tenant Rights Education Sessions | Affordable/Subsidi zed Housing | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and <br> Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent | Rent Assistance |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Utility Payments (LIHEAP) | Affordable/Subsidi zed Housing | Rent Assistance | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Utility Payments (LIHEAP) | Utility Deposits/Arrears Assistance | Rent Assistance | Utility Payments (LIHEAP) | Utility Deposits/Arrears Assistance | Yes, continue with this section | Financial Planning |
| College/Trade/App renticeships |  |  |  | Yes, continue with this section | Housing/Shelter Due to Domestic Violence | Rental Arrears (back payments owed to landlords) | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Budgeting Classes |
|  |  |  |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | No, skip to Health and Social/Behavioral Development |  |


|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Adult Basic Education/Reading Classes | Head Start Programs (ages 35) | Summer <br> Education Programs | Before/After School Activities (K-12 grade) | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | Before/After School Activities (K-12 grade) | School Supplies (K 12 grade) | Summer Youth Recreational Activities | Yes, continue with this section | Rent Assistance | Utility Payments (LIHEAP) | Home Repairs | Rent Assistance | Utility Payments (LIHEAP) | Home Repairs | Yes, continue with this section | Budgeting Classes |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Mortgage Payment Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Utility Payments (LIHEAP) | Mortgage Payment Assistance | Finding Housing to Rent | Rental Arrears (back payments owed to landlords) | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Summer <br> Education Programs | School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Financial Planning |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Finding Housing to Rent | Housing/Shelter Due to Domestic Violence |  |  |  | No, skip to Health and <br> Social/Behavioral Development |  |
| Adult GED <br> Classes | School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) | Applying for Financial Aid/Scholarships | Yes, continue with this section | Mortgage Payment Assistance | Landlord/Tenant Rights Education Sessions | Utility Payments (LIHEAP) | Mortgage Payment Assistance | Landlord/Tenant Rights Education Sessions | Home Repairs | Yes, continue with this section | Financial Planning |


|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | Summer <br> Education <br> Programs | Summer Youth Recreational Activities | College/Trade/App renticeships | Yes, continue with this section | Mortgage Payment Assistance | Utility Deposits/Arrears Assistance | Home Repairs | Weatherization Services | Home Repairs | Utility Deposits/Arrears Assistance | Yes, continue with this section | Foreclosure Prevention Support |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Budgeting Classes |
|  |  |  |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Rent Assistance | Utility Deposits/Arrears Assistance |  |  |  | Yes, continue with this section | Veteran's Benefits Coordination \& Advocacy |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| College/Trade/App renticeships | Early Head Start Programs (birth to 3) | Before/After School Activities (K-12 grade) | School Supplies (K 12 grade) | Yes, continue with this section | Home Repairs | Utility Payments (LIHEAP) |  | Home Repairs | Utility Payments (LIHEAP) |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | Applying for Financial Aid/Scholarships | Early Head Start Programs (birth to 3) |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Utility Payments (LIHEAP) | Utility Deposits/Arrears Assistance | Affordable/Subsidi zed Housing |  | No, skip to Health and Social/Behavioral Development |  |




|  | School Supplies (K 12 grade) | Summer Youth Recreational Activities | Summer <br> Education <br> Programs | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Mortgage Payment Assistance | Finding Housing to Rent |  |  |  | Yes, continue with this section | Credit Repair |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Landlord/Tenant Rights Education Sessions | Finding Housing to Rent | Landlord/Tenant Mediation | Landlord/Tenant Rights Education Sessions | Landlord/Tenant Mediation | Rental Arrears (back payments owed to landlords) | No, skip to Health and Social/Behavioral Development |  |
|  | School Supplies (K <br> 12 grade) |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent | Rental Arrears (back payments owed to landlords) | Affordable/Subsidi zed Housing | Finding Housing to Rent | Rental Arrears (back payments owed to landlords) | Yes, continue with this section | Credit Repair |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | School Supplies (K 12 grade) | Summer Youth Recreational Activities | Post-secondary Education Supports (e.g. college applications, text books, computers) | Yes, continue with this section | Rent Assistance | Landlord/Tenant Rights Education Sessions | Utility Payments <br> (LIHEAP) | Rent Assistance | Affordable/Subsidi zed Housing | Utility Payments <br> (LIHEAP) | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) |  |  |  |  |  | Yes, continue with this section | Credit Repair |
| Applying for Financial Aid/Scholarships | School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) | Summer <br> Education Programs | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing |  |  |  | Yes, continue with this section | Budgeting Classes |
|  | Head Start Programs (ages 35) |  |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Finding Housing to Rent |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |



|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
| Applying for Financial Aid/Scholarships | Post-secondary Education Supports (e.g. college applications, text books, computers) | Applying for Financial Aid/Scholarships | Financial Assistance to go to College | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Rent Assistance | Utility Deposits/Arrears Assistance |  |  |  | Yes, continue with this section | Financial Assistance to Buy a Home |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| College/Trade/App renticeships | Before/After School Activities (K-12 grade) | Summer Youth Recreational Activities | Summer <br> Education Programs | Yes, continue with this section | Rent Assistance | Rental Arrears (back payments owed to landlords) | Utility Payments (LIHEAP) |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | School Supplies (K 12 grade) | Early Head Start Programs (birth to 3) | Head Start Programs (ages 35) | Yes, continue with this section | Affordable/Subsidi zed Housing | Rent Assistance | Finding Housing to Rent |  |  |  | No, skip to Health and Social/Behavioral Development |  |



|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Financial Assistance to go to College | School Supplies (K 12 grade) |  |  | Yes, continue with this section | Home Repairs | Weatherization Services | Mortgage Payment Assistance |  |  |  | Yes, continue with this section | Small Business Startup/Development Classes |
|  | Summer Youth Recreational Activities | Before/After School Activities (K-12 grade) | Summer <br> Education Programs | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent | Rent Assistance |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Housing/Shelter Due to Domestic Violence | Finding Housing to Rent | Landlord/Tenant Rights Education Sessions | Affordable/Subsidi zed Housing | No, skip to Health and Social/Behavioral Development |  |
| Financial Assistance to go to College | $\begin{gathered} \text { School Supplies (K } \\ 12 \text { grade) } \end{gathered}$ | Before/After School Activities (K-12 grade) | Summer Education Programs | Yes, continue with this section | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Weatherization Services | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Weatherization Services | Yes, continue with this section | A Bank Account |
|  | Before/After School Activities (K-12 grade) | Summer Education Programs | School Supplies (K. 12 grade) | Yes, continue with this section | Affordable/Subsidi zed Housing | Rent Assistance | Landlord/Tenant Rights Education Sessions | Landlord/Tenant Mediation | Landlord/Tenant Rights Education Sessions | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | No, skip to Health and Social/Behavioral Development |  |
|  | Early Head Start Programs (birth to 3) |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | A Bank Account |


|  | Early Head Start Programs (birth to 3) | Before/After School Activities (K-12 grade) | School Supplies (K 12 grade) | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Utility Payments <br> (LIHEAP) | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Financial Assistance to go to College | Early Head Start Programs (birth to 3) | Financial Assistance to go to College | Post-secondary Education Supports (e.g. college applications, text books, computers) | Yes, continue with this section | Affordable/Subsidi zed Housing | Emergency Shelter | Finding Housing to Rent | Affordable/Subsidi zed Housing | Emergency Shelter | Finding Housing to Rent | Yes, continue with this section | Financial Planning |
| Financial Assistance to go to College | School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) |  | Yes, continue with this section | Emergency Shelter | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Emergency Shelter | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Yes, continue with this section | A Bank Account |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) | Utility Deposits/Arrears Assistance | Emergency Shelter | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Landlord/Tenant Rights Education Sessions | Landlord/Tenant Mediation |  |  |  | Yes, continue with this section | Budgeting Classes |
|  | Before/After School Activities (K-12 grade) | Summer Youth Recreational Activities | Summer <br> Education <br> Programs | No, skip to Income and Asset Building |  |  |  |  |  |  | ```No, skip to Health and Socia//Behavioral Development``` |  |
|  |  |  |  | Yes, continue with this section | Finding Housing to Rent | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Credit Repair |
| College/Trade/App renticeships |  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |


| Post-secondary Education Supports (e.g. college applications, text books, computers) |  |  |  | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Finding Housing to Rent |  |  |  | Yes, continue with this section | A Bank Account |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Yes, continue with this section | Finding Housing to Rent | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Credit Repair |
| Financial Assistance to go to College | Early Head Start Programs (birth to 3) | Head Start Programs (ages $3-$ 5) | Before/After School Activities (K-12 grade) | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) | Summer <br> Education Programs | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | First-time Homebuyer Education Classes |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Applying for Financial Aid/Scholarships | Early Head Start Programs (birth to 3) | Head Start Programs (ages 35) | School Supplies (K 12 grade) | No, skip to Income and Asset Building | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Home Repairs | Home Repairs | Rental Arrears (back payments owed to landlords) | Rent Assistance | Yes, continue with this section | Credit Repair |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |


| College/Trade/App renticeships | Early Head Start Programs (birth to 3) | $\begin{array}{\|c\|} \hline \text { School Supplies (K } \\ 12 \text { grade) } \\ \hline \end{array}$ | Summer Youth Recreational Activities | Yes, continue with this section | Mortgage Payment Assistance | Landlord/Tenant Mediation | Utility Payments (LIHEAP) | Rent Assistance | Housing/Shelter Due to Domestic Violence | Rent Assistance | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Financial Assistance to go to College | $\begin{gathered} \text { Summer Youth } \\ \text { Recreational } \\ \text { Activities } \\ \hline \end{gathered}$ | Before/After School Activities (K-12 grade) | Summer <br> Education <br> Programs | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Home Repairs | Utility Payments (LIHEAP) | Rent Assistance | Home Repairs | Utility Payments (LIHEAP) | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Utility Deposits/Arrears Assistance | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Adult English Proficiency Classes | School Supplies (K 12 grade) |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) |  | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) |  | Yes, continue with this section | Veteran's Benefits Coordination \& Advocacy |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | Financial Assistance to go to College |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) |  |  |  |  | Yes, continue with this section | First-time Homebuyer Education Classes |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |



| Applying for Financial Aid/Scholarships | Early Head Start Programs (birth to 3) | Head Start Programs (ages 35) |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing |  |  |  | Yes, continue with this section | Financial Assistance to Buy a Home |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Head Start Programs (ages 35) | Early Head Start Programs (birth to 3) | School Supplies (K 12 grade) | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Budgeting Classes |
|  |  |  |  | Yes, continue with this section | Rent Assistance |  |  |  |  |  | Yes, continue with this section | A Bank Account |
| College/Trade/App renticeships | Before/After School Activities (K-12 grade) | Summer Youth Recreational Activities | Applying for Financial Aid/Scholarships | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Utility Deposits/Arrears Assistance | Finding Housing to Rent | Affordable/Subsidi zed Housing | Finding Housing to Rent | Rent Assistance | Yes, continue with this section | Credit Repair |
| Financial Assistance to go to College | Before/After School Activities (K-12 grade) | Summer Youth Recreational Activities | School Supplies (K 12 grade) | Yes, continue with this section | Landlord/Tenant Rights Education Sessions | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing |  |  | $\begin{gathered} \text { Yes, continue with } \\ \text { this section } \\ \hline \end{gathered}$ | First-time Homebuyer Education Classes |
| Assistance to go to College |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Financial Planning |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section |  |  |  |  |  |  | ```No, skip to Health and Social/Behavioral Development``` |  |


| College/Trade/App renticeships |  |  |  | Yes, continue with this section | Emergency Shelter | Affordable/Subsidi zed Housing |  |  |  |  | Yes, continue with this section | Budgeting Classes |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance |  |  |  | Yes, continue with this section | A Bank Account |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Summer <br> Education Programs |  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Landlord/Tenant Rights Education Sessions | Finding Housing to Rent | Housing/Shelter Due to Domestic Violence | Emergency Shelter | Yes, continue with this section | Obtaining/Maintain ng Benefits (Social Security, TANF, SNAP, HEN) |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  | Summer Youth Recreational Activities | Before/After School Activities (K-12 grade) | School Supplies (K 12 grade) | Yes, continue with this section | Affordable/Subsidi zed Housing | Rent Assistance |  | Finding Housing to Rent |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Finding Housing to Rent | Rent Assistance | Affordable/Subsidi zed Housing | Finding Housing to Rent | Rent Assistance | Yes, continue with this section | Financial Assistance to Buy a Home |




|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | School Supplies (K 12 grade) | Before/After School Activities (K-12 grade) | Summer <br> Education Programs | Yes, continue with this section | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Yes, continue with this section | A Bank Account |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Applying for Financial Aid/Scholarships | School Supplies (K 12 grade) |  |  | Yes, continue with this section | Finding Housing to Rent |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Applying for Financial Aid/Scholarships |  |  |  | Yes, continue with this section | Finding Housing to Rent | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | First-time Homebuyer Education Classes |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Financial Assistance to Buy a Home |
| Financial Assistance to go to College | College/Trade/App renticeships | Financial Assistance to go to College |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Finding Housing to Rent | Finding Housing to Rent | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Yes, continue with this section | A Bank Account |
|  | School Supplies (K 12 grade) |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Credit Repair |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  | Yes, continue with this section | Credit Repair |


| Financial Assistance to go to College |  |  |  | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing | Finding Housing to Rent |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing |  |  |  | Yes, continue with this section | A Bank Account |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Affordable/Subsidi zed Housing |  |  |  | Yes, continue with this section | Credit Repair |
|  | Summer <br> Education Programs | $\begin{gathered} \text { School Supplies (K } \\ 12 \text { grade) } \end{gathered}$ | Summer Youth Recreational Activities | Yes, continue with this section | Rent Assistance | Affordable/Subsidi zed Housing | Utility Payments (LIHEAP) |  |  |  | Yes, continue with this section | Financial Planning |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Utility Payments (LIHEAP) | Weatherization Services | Housing/Shelter Due to Domestic Violence | Weatherization Services | Emergency Shelter | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
|  |  |  |  | Yes, continue with this section | Finding Housing to Rent | Affordable/Subsidi zed Housing | Rent Assistance |  |  |  | Yes, continue with this section |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section |  |
|  |  |  |  | Yes, continue with this section | Rental Arrears (back payments owed to landlords) | Landlord/Tenant Rights Education Sessions | Utility Payments (LIHEAP) |  |  |  | Yes, continue with this section | Financial Planning |


|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Applying for Financial Aid/Scholarships |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Adult Basic Education/Reading Classes | School Supplies (K 12 grade) |  |  | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Utility Deposits/Arrears Assistance |  |  |  | Yes, continue with this section | Foreclosure Prevention Support |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Emergency Shelter | Rent Assistance |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | Applying for Financial Aid/Scholarships | Financial Assistance to go to College | College/Trade/App renticeships | Yes, continue with this section | Rent Assistance | Utility Payments (LIHEAP) | Home Repairs |  |  |  | Yes, continue with this section | Budgeting Classes |
|  | Before/After School Activities (K-12 grade) | Summer Youth Recreational Activities | School Supplies (K 12 grade) | Yes, continue with this section | Mortgage Payment Assistance | Home Repairs | Affordable/Subsidi zed Housing | Mortgage Payment Assistance | Home Repairs | Affordable/Subsidi zed Housing | Yes, continue with this section | Foreclosure Prevention Support |
| Financial Assistance to go to College | Head Start Programs (ages 35) | Before/After School Activities (K-12 grade) | Summer Youth Recreational Activities | Yes, continue with this section | Utility Deposits/Arrears Assistance | Weatherization Services | Housing/Shelter Due to Domestic Violence | Affordable/Subsidi zed Housing | Landlord/Tenant Rights Education Sessions | Housing/Shelter Due to Domestic Violence | Yes, continue with this section | Veteran's Benefits Coordination \& Advocacy |


|  |  |  |  | Yes, continue with this section | Rent Assistance | Home Repairs |  |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Budgeting Classes |
|  |  |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Emergency Shelter |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) |  |  |  |  |  | Yes, continue with this section | Financial Planning |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | Before/After School Activities (K-12 grade) |  |  | Yes, continue with this section | Affordable/Subsidi zed Housing | Housing/Shelter Due to Domestic Violence | Landlord/Tenant Mediation |  |  |  | Yes, continue with this section | Financial Assistance to Buy a Home |
|  |  |  |  | Yes, continue with this section | Rent Assistance | Mortgage Payment Assistance | Landlord/Tenant Mediation |  |  |  | Yes, continue with this section | Credit Repair |
| Financial Assistance to go to College | Head Start Programs (ages 35) | Early Head Start Programs (birth to <br> 3) | Summer Youth Recreational Activities | Yes, continue with this section | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Affordable/Subsidi zed Housing | Move-in Cost Assistance (Security Deposit, Application Fees, Other Fees) | Rent Assistance | Utility Payments (LIHEAP) | Yes, continue with this section | Credit Repair |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | A Bank Account |
|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
|  |  |  |  | Yes, continue with this section | Utility Payments (LIHEAP) | Utility Deposits/Arrears Assistance | Home Repairs |  |  |  | Yes, continue with this section | A Bank Account |


|  |  |  |  | No, skip to Income and Asset Building |  |  |  |  |  |  | No, skip to Health and Social/Behavioral Development |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Post-secondary Education Supports (e.g. college applications, text books, computers) | Post-secondary Education Supports (e.g. college applications, text books, computers) | Financial Assistance to go to College | College/Trade/App renticeships | No, skip to Income and Asset Building |  |  |  |  |  |  | Yes, continue with this section | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |


| Asset Building <br> Adult Needs 2 | Asset Building <br> Adult Needs 3 | Asset Building <br> Youth Needs 1 | Asset Building Youth Needs 2 | Asset Building <br> Youth Needs 3 | Do you, or anyone in your family, have a need for health and social/behavioral services? | Health \& Social/Behavioral Adult Needs 1 | Health \& Social/Behavioral Adult Needs 2 | Health \& Social/Behavioral Adult Needs 3 | Health \& Social/Behavioral Youth Needs 1 | Health \& Social/Behavioral Youth Needs 2 | Health \& Social/Behavioral Youth Needs 3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Budgeting Classes |  |  |  |  | Yes, continue with this section | Paying to See a Medical Doctor | Exercise/Fitness Classes | Parenting Classes |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Seeing a Dentist | Access to Substance Abuse/Mental Health Treatment | Food Assistance/Food Banks |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Affordable <br> Senior/Disabled Care | Seeing a Dentist | Access to Substance Abuse/Mental Health Treatment |  |  |  |
| Financial Assistance to Buy a Home | Financial Assistance to Start a Business |  |  |  | Yes, continue with this section | Seeing a Dentist | Paying to See a Medical Doctor | Exercise/Fitness Classes |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Health Insurance Options Counseling | Domestic Violence Services |  |  |  |  |
| Financial Assistance to Start a Business | Small Business Startup/Development Classes |  |  |  | Yes, continue with this section | Seeing a Dentist |  |  |  |  |  |
| Financial Assistance to Buy a Home | Budgeting Classes |  |  |  | No, skip to Support Services |  |  |  |  |  |  |




|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Paying for Medicine | Paying to See a Medical Doctor | Seeing a Dentist |  |  |  |
| Financial Assistance to Buy a Home | First-time Homebuyer Education Classes |  |  |  | Yes, continue with this section | Affordable <br> Senior/Disabled Care | Seeing a Dentist | Nutrition Classes (e.g. gardening, cooking) |  |  |  |
| A Bank Account | Budgeting Classes | Budgeting Classes |  |  | Yes, continue with this section | Parenting Classes | Affordable Senior/Disabled Care | Wellness Classes (e.g. stress reduction) | Seeing a Dentist | Paying for Medicine | Seeing a Medical Doctor |
|  |  |  |  |  | Yes, continue with this section | Health Insurance Options Counseling | Food Assistance/Food Banks | Seeing a Dentist |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Financial Assistance to Buy a Home | Credit Repair |  |  |  | Yes, continue with this section | Exercise/Fitness Classes | Food <br> Assistance/Food Banks |  | Developmental Delay Screening |  |  |
| First-time Homebuyer Education Classes | Small Business Startup/Development Classes |  |  |  | $\begin{array}{\|c\|} \hline \text { Yes, continue with } \\ \text { this section } \\ \hline \end{array}$ | Access to Substance Abuse/Mental Health Treatment | Substance Abuse/Mental Health Treatment Payments | Food Assistance/Food Banks | Food Assistance/Food Banks | Seeing a Dentist | Nutrition Classes (e.g. gardening, cooking) |
| Small Business Startup/Development Classes | Financial Assistance to Start a Business | Budgeting Classes | A Bank Account | Financial Planning | Yes, continue with this section | Exercise/Fitness Classes | Paying for Medicine | Wellness Classes (e.g. stress reduction) | Exercise/Fitness Classes | Nutrition Classes (e.g. gardening, cooking) | Wellness Classes (e.g. stress reduction) |


|  |  |  |  |  | $\qquad$ | Seeing a Medical Doctor | Affordable Senior/Disabled Care | Paying for Medicine | Paying for Medicine | Substance Abuse/Mental Health Treatment Payments | Seeing a Medical Doctor |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| First-time Homebuyer Education Classes | Financial Planning |  |  |  | Yes, continue with this section | Health Insurance Options Counseling | Seeing a Medical Doctor | Paying to See a Medical Doctor |  |  |  |
| First-time Homebuyer Education Classes | Small Business Startup/Development Classes |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Financial Assistance to Start a Business | First-time Homebuyer Education Classes | Financial Planning | Budgeting Classes | Credit Repair | Yes, continue with this section | Health Insurance Options Counseling | Exercise/Fitness Classes | Seeing a Dentist | Exercise/Fitness Classes | Wellness Classes (e.g. stress reduction) | Seeing a Medical Doctor |
| Credit Repair | Financial Planning |  |  |  | Yes, continue with this section | Seeing a Dentist | Access to Substance Abuse/Mental Health Treatment | Paying to See a Medical Doctor |  |  |  |
| First-time Homebuyer Education Classes | Small Business Startup/Development Classes | Credit Repair | Veteran's Benefits Coordination \& Advocacy | Budgeting Classes | Yes, continue with this section | Paying to See a Medical Doctor | Affordable <br> Senior/Disabled Care | Paying for Medicine | Health Insurance Options Counseling | Wellness Classes (e.g. stress reduction) | Exercise/Fitness Classes |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |


|  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Financial Assistance to Start a Business | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |  |  | Yes, continue with this section | Affordable <br> Senior/Disabled Care | Parenting Classes | Food Assistance/Food Banks |  |  |  |
| Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Budgeting Classes |  |  | Yes, continue with this section | Affordable <br> Senior/Disabled Care | Paying for Medicine | Access to Substance Abuse/Mental Health Treatment |  |  |  |
|  |  | Financial Planning | Financial Assistance to Buy a Home | No, skip to Support Services |  |  |  |  |  |  |
| Financial Assistance to Buy a Home | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |  |  | Yes, continue with this section | Paying to See a Medical Doctor | Seeing a Dentist | Health Insurance Options Counseling |  |  |  |
| Small Business Startup/Development Classes | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |  |  | Yes, continue with this section | Access to Substance Abuse/Mental Health Treatment | Substance Abuse/Mental Health Treatment Payments | Paying for Medicine |  |  |  |
| Credit Repair | Small Business Startup/Development Classes |  |  | Yes, continue with this section | Paying to See a Medical Doctor | Affordable <br> Senior/Disabled Care | Seeing a Dentist |  |  |  |
|  |  |  |  | Yes, continue with this section | Food Assistance/Food Banks | Affordable <br> Senior/Disabled Care |  |  |  |  |
| A Bank Account | Foreclosure Prevention Support |  |  | Yes, continue with this section | Seeing a Dentist | Seeing a Medical Doctor | Paying for Medicine | Paying to See a Medical Doctor | Affordable <br> Senior/Disabled Care | Seeing a Dentist |


|  |  |  |  |  | Yes, continue with this section | Nutrition Classes (e.g. gardening, cooking) |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Credit Repair |  |  | Yes, continue with this section | Food <br> Assistance/Food Banks |  |  | Food Assistance/Food Banks |  |  |
| Budgeting Classes | First-time Homebuyer Education Classes |  |  |  | Yes, continue with this section | Food Assistance/Food Banks | Parenting Classes |  |  |  |  |
| Financial Assistance to Buy a Home |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Credit Repair | Financial Assistance to Buy a Home |  |  |  | Yes, continue with this section | Seeing a Dentist | Food <br> Assistance/Food Banks | Wellness Classes (e.g. stress reduction) | Seeing a Dentist | Exercise/Fitness Classes |  |
| Credit Repair | Budgeting Classes | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |  |  | Yes, continue with this section | Health Insurance Options Counseling | Affordable Senior/Disabled Care | Food Assistance/Food Banks | Seeing a Medical Doctor | Food Assistance/Food Banks |  |
| First-time Homebuyer Education Classes | Financial Assistance to Buy a Home |  |  |  | Yes, continue with this section | Paying to See a Medical Doctor | Affordable <br> Senior/Disabled Care | Paying for Medicine |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Access to Substance Abuse/Mental Health Treatment |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Seeing a Dentist |  |  |  |  |  |
| Small Business Startup/Development Classes | Financial Assistance to Start a Business |  |  |  | Yes, continue with this section | Seeing a Medical Doctor | Seeing a Dentist | Food Assistance/Food Banks | Seeing a Medical Doctor | Seeing a Dentist | Food Assistance/Food Banks |


| Financial Assistance to Buy a Home | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |  |  |  | Yes, continue with this section | Paying to See a Medical Doctor | Seeing a Medical Doctor | Seeing a Dentist |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Financial Assistance to Start a Business | Small Business Startup/Development Classes |  |  |  | Yes, continue with this section | Seeing a Dentist | Food Assistance/Food Banks | Nutrition Classes (e.g. gardening, cooking) | Food Assistance/Food Banks | Nutrition Classes (e.g. gardening, cooking) |  |
|  |  |  |  |  | Yes, continue with this section | Health Insurance Options Counseling | Food Assistance/Food Banks | Paying for Medicine |  |  |  |
| Financial Assistance to Buy a Home | Financial Assistance to Start a Business |  |  |  | Yes, continue with this section | Food Assistance/Food Banks | Paying to See a Medical Doctor | Seeing a Dentist |  |  |  |
| Financial Assistance to Buy a Home | Financial Assistance to Start a Business |  |  |  | Yes, continue with this section | Seeing a Dentist | Emergency Hygiene Facilities (e.g. showers, toilets) | Food Assistance/Food Banks |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Paying for Medicine |  |  |  | Seeing a Dentist |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Credit Repair | Financial Assistance to Buy a Home |  |  |  | Yes, continue with this section | Paying to See a Medical Doctor | Seeing a Dentist | Access to Substance Abuse/Mental Health Treatment |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Access to Substance Abuse/Mental Health Treatment | Food Assistance/Food Banks | Seeing a Dentist |  |  |  |


|  |  |  |  |  | Yes, continue with this section | Exercise/Fitness Classes | Seeing a Dentist |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |  |  | Yes, continue with this section | Food Assistance/Food Banks | Seeing a Medical Doctor |  | Access to Substance Abuse/Mental Health Treatment | Substance Abuse/Mental Health Treatment Payments | Food Assistance/Food Banks |
|  |  |  |  |  | Yes, continue with this section | Seeing a Dentist |  |  |  |  |  |
| Financial Assistance to Buy a Home |  | Financial Assistance to Buy a Home |  |  | Yes, continue with this section | Paying to See a Medical Doctor | Paying for Medicine | Seeing a Dentist | Seeing a Medical Doctor | Paying to See a Medical Doctor | Food Assistance/Food Banks |
|  |  |  |  |  | $\begin{gathered} \text { Yes, continue with } \\ \text { this section } \\ \hline \end{gathered}$ | Seeing a Dentist | Nutrition Classes (e.g. gardening, cooking) |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Paying to See a Medical Doctor | Paying for Medicine | Affordable <br> Senior/Disabled Care |  |  |  |
| A Bank Account | Budgeting Classes | Budgeting Classes | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Financial Planning | Yes, continue with this section | Health Insurance Options Counseling | Paying for Medicine | Paying to See a Medical Doctor | Seeing a Dentist | Paying for Medicine | Wellness Classes (e.g. stress reduction) |
| Financial Assistance to Buy a Home |  |  |  |  | Yes, continue with this section | Seeing a Dentist |  |  |  |  |  |
| Foreclosure Prevention Support | Financial Assistance to Start a Business | A Bank Account | Budgeting Classes | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Yes, continue with this section | Wellness Classes (e.g. stress reduction) | Exercise/Fitness Classes | Seeing a Dentist | Food Assistance/Food Banks | Nutrition Classes (e.g. gardening, cooking) | Seeing a Dentist |


| Credit Repair | Financial Planning | First-time Homebuyer Education Classes | Financial Assistance to Buy a Home | Financial Assistance to Start a Business | Yes, continue with this section | Health Insurance Options Counseling | Affordable <br> Senior/Disabled Care | Wellness Classes (e.g. stress reduction) | Health Insurance Options Counseling | Paying to See a Medical Doctor | Seeing a Dentist |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Financial Assistance to Buy a Home | Financial Assistance to Start a Business |  |  |  | Yes, continue with this section | Wellness Classes (e.g. stress reduction) | Exercise/Fitness Classes | Nutrition Classes (e.g. gardening, cooking) |  |  |  |
| Small Business Startup/Development Classes | Financial Assistance to Buy a Home | A Bank Account | Financial Planning | Budgeting Classes | Yes, continue with this section | Paying to See a Medical Doctor | Health Insurance Options Counseling | Seeing a Dentist | Seeing a Dentist | Exercise/Fitness Classes | Developmental Delay Screening |
|  |  |  |  |  | Yes, continue with this section | Seeing a Dentist | Paying for Medicine | Exercise/Fitness Classes | Access to Substance Abuse/Mental Health Treatment | Domestic Violence Services | Substance Abuse/Mental Health Treatment Payments |
| Financial Assistance to Buy a Home | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Veteran's Benefits Coordination \& Advocacy | Financial Planning | Budgeting Classes | Yes, continue with this section | Seeing a Dentist | Exercise/Fitness Classes | Emergency Hygiene Facilities (e.g. showers, toilets) | Exercise/Fitness Classes | Emergency Hygiene Facilities (e.g. showers, toilets) | Food Assistance/Food Banks |
|  |  |  |  |  | Yes, continue with this section | Exercise/Fitness Classes | Seeing a Dentist | Food Assistance/Food Banks |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | $\begin{gathered} \text { Yes, continue with } \\ \text { this section } \end{gathered}$ | Seeing a Dentist | Exercise/Fitness Classes | Emergency Hygiene Facilities (e.g. showers, toilets) |  |  |  |



| Financial Assistance to Buy a Home | Budgeting Classes | A Bank Account | Budgeting Classes | Financial Planning | No, skip to Support Services |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Financial Planning |  | Financial Assistance to Buy a Home | Financial Planning |  | No, skip to Support Services |  |  |  |  |  |  |
| - |  |  |  |  | Yes, continue with this section | Food Assistance/Food Banks |  |  |  |  |  |
| Financial Assistance to Start a Business | Financial Planning |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Budgeting Classes | Financial Planning | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Budgeting Classes | Financial Planning | Yes, continue with this section | Paying for Medicine | Emergency Hygiene <br> Facilities (e.g. showers, toilets) | Food Assistance/Food Banks | Food Assistance/Food Banks | Emergency Hygiene <br> Facilities (e.g. <br> showers, toilets) | Paying for Medicine |
| Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | First-time Homebuyer Education Classes | Credit Repair | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | First-time Homebuyer Education Classes | No, skip to Support Services |  |  |  |  |  |  |
| Small Business Startup/Development Classes | Financial Assistance to Start a Business |  |  |  | Yes, continue with this section | Health Insurance Options Counseling | Food Assistance/Food Banks |  |  |  |  |


|  |  |  |  |  | Yes, continue with this section | Exercise/Fitness Classes | Wellness Classes (e.g. stress reduction) | Food Assistance/Food Banks |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Small Business Startup/Development Classes | First-time Homebuyer Education Classes |  |  |  | Yes, continue with this section | Seeing a Dentist | Wellness Classes (e.g. stress reduction) | Nutrition Classes (e.g. gardening, cooking) |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Exercise/Fitness Classes | Seeing a Dentist | Support After Having a Baby |  |  |  |
| Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Financial Assistance to Buy a Home |  |  |  | Yes, continue with this section | Paying to See a Medical Doctor | Paying for Medicine | Seeing a Dentist |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Affordable <br> Senior/Disabled Care | Food Assistance/Food Banks | Wellness Classes (e.g. stress reduction) |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Seeing a Dentist |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| First-time <br> Homebuyer <br> Education Classes | Credit Repair | A Bank Account | Financial Planning | Financial Assistance to Buy a Home | No, skip to Support Services |  |  |  |  |  |  |
| Financial Assistance to Start a Business | Financial Planning | A Bank Account | Financial Planning | Budgeting Classes | Yes, continue with this section | Nutrition Classes (e.g. gardening, cooking) | Food Assistance/Food Banks | Affordable Senior/Disabled Care | Developmental Delay <br> Screening | Nutrition Classes (e.g. gardening, cooking) | Wellness Classes (e.g. stress reduction) |



|  |  |  |  |  | Yes, continue with this section | Exercise/Fitness Classes | Paying to See a Medical Doctor | Health Insurance Options Counseling |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | Yes, continue with this section | Affordable Senior/Disabled Care |  |  |  |  |  |
| Financial Assistance to Buy a Home | Budgeting Classes |  |  |  | Yes, continue with this section | Wellness Classes (e.g. stress reduction) | Exercise/Fitness Classes |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Affordable Senior/Disabled Care | Seeing a Dentist |  |  |  |  |
| Foreclosure Prevention Support | Financial Assistance to Buy a Home | Financial Planning | Budgeting Classes | Credit Repair | Yes, continue with this section | Paying to See a Medical Doctor | Paying for Medicine | Health Insurance Options Counseling | Paying for Medicine | Paying to See a Medical Doctor | Seeing a Dentist |
|  |  |  |  |  | Yes, continue with this section | Affordable Senior/Disabled Care | Seeing a Dentist | Food <br> Assistance/Food Banks | Seeing a Dentist |  |  |
|  |  |  |  |  | Yes, continue with this section | Exercise/Fitness Classes |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| First-time Homebuyer Education Classes | Credit Repair |  |  |  | Yes, continue with this section | Nutrition Classes (e.g. gardening, cooking) | Food Assistance/Food Banks | Wellness Classes (e.g. stress reduction) |  |  |  |
| Foreclosure Prevention Support | Veteran's Benefits Coordination \& Advocacy | Foreclosure Prevention Support | Veteran's Benefits Coordination \& Advocacy | A Bank Account | Yes, continue with this section | Food Assistance/Food Banks | Seeing a Medical Doctor | Access to Substance Abuse/Mental Health Treatment | Access to Substance Abuse/Mental Health Treatment | Nutrition Classes (e.g. gardening, cooking) | Seeing a Medical Doctor |
| Financial Assistance to Buy a Home |  |  |  |  | Yes, continue with this section | Support After Having a Baby | Food Assistance/Food Banks | Substance Abuse/Mental Health Treatment Payments | Nutrition Classes (e.g. gardening, cooking) |  |  |
| Foreclosure Prevention Support | Financial Planning |  |  |  | No, skip to Support Services |  |  |  |  |  |  |


| Financial Assistance to Buy a Home | Budgeting Classes | Budgeting Classes | Financial Planning | First-time Homebuyer Education Classes | Yes, continue with this section | Affordable Senior/Disabled Care | Health Insurance Options Counseling | Paying to See a Medical Doctor | Nutrition Classes (e.g. gardening, cooking) | Exercise/Fitness Classes | Paying to See a Medical Doctor |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Small Business Startup/Development Classes | Financial Assistance to Start a Business |  |  |  | Yes, continue with this section | Affordable <br> Senior/Disabled Care | Paying for Medicine | Seeing a Dentist |  |  |  |
| A Bank Account | Financial Assistance to Buy a Home |  |  |  | Yes, continue with this section | Food Assistance/Food Banks | Seeing a Dentist | Nutrition Classes (e.g. gardening, cooking) |  |  |  |
| Budgeting Classes | Financial Assistance to Buy a Home |  |  |  | Yes, continue with this section | Wellness Classes (e.g. stress reduction) | Exercise/Fitness Classes | Food Assistance/Food Banks |  |  |  |
| Financial Planning | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |  |  |  | Yes, continue with this section | Exercise/Fitness Classes | Paying to See a Medical Doctor | Access to Substance Abuse/Mental Health Treatment |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Access to Substance Abuse/Mental Health Treatment | Paying to See a Medical Doctor | Affordable <br> Senior/Disabled Care |  |  |  |
| Small Business Startup/Development Classes | Financial Planning |  |  |  | Yes, continue with this section | Wellness Classes (e.g. stress reduction) | Nutrition Classes (e.g. gardening, cooking) | Food Assistance/Food Banks |  |  |  |
| Financial Assistance to Buy a Home | Financial Assistance to Buy a Home |  |  |  | Yes, continue with this section | Seeing a Dentist | Paying to See a Medical Doctor | Paying to See a Medical Doctor |  |  |  |
| Credit Repair | Financial Planning |  |  |  | Yes, continue with this section | Exercise/Fitness Classes | Nutrition Classes (e.g. gardening, cooking) | Food Assistance/Food Banks | Food Assistance/Food Banks |  |  |





|  |  |  |  |  | Yes, continue with this section | Affordable Senior/Disabled Care | Seeing a Dentist | Paying for Medicine |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | Yes, continue with this section | Paying to See a Medical Doctor | Seeing a Dentist | Seeing a Dentist |  |  |  |
| Credit Repair |  |  |  |  | Yes, continue with this section | Access to Substance Abuse/Mental Health Treatment | Seeing a Medical Doctor | Paying to See a Medical Doctor |  |  |  |
| Credit Repair | Financial Planning | A Bank Account | Financial Planning | Budgeting Classes | Yes, continue with this section | Nutrition Classes (e.g. gardening, cooking) | Exercise/Fitness Classes | Food Assistance/Food Banks | Seeing a Medical Doctor | Seeing a Dentist | Nutrition Classes (e.g. gardening, cooking) |
| Credit Repair | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |  |  |  | $\begin{array}{\|c\|} \hline \text { Yes, continue with } \\ \text { this section } \end{array}$ | Affordable <br> Senior/Disabled Care | Wellness Classes (e.g. stress reduction) | Health Insurance Options Counseling |  |  |  |
| Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Small Business Startup/Development Classes |  |  |  | Yes, continue with this section | Health Insurance Options Counseling | Seeing a Dentist | Exercise/Fitness Classes |  |  |  |
| Financial Assistance to Start a Business |  |  |  |  | Yes, continue with this section | Exercise/Fitness Classes | Health Insurance Options Counseling | Wellness Classes (e.g. stress reduction) |  |  |  |
| Financial Assistance to Buy a Home | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Seeing a Dentist | Exercise/Fitness Classes |  |  |  |  |


|  |  |  |  |  | Yes, continue with this section | Seeing a Dentist | Exercise/Fitness Classes |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Small Business Startup/Development Classes | Financial Planning |  |  |  | Yes, continue with this section | Substance Abuse/Mental Health Treatment Payments | Paying for Medicine | Nutrition Classes (e.g. gardening, cooking) |  |  |  |
| Budgeting Classes | Credit Repair |  |  |  | Yes, continue with this section | Exercise/Fitness <br> Classes | Seeing a Dentist | Nutrition Classes (e.g. gardening, cooking) |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Health Insurance Options Counseling | Paying to See a Medical Doctor | Paying for Medicine |  |  |  |
| First-time Homebuyer Education Classes | Financial Assistance to Buy a Home |  |  |  | Yes, continue with this section | Paying to See a Medical Doctor | Paying for Medicine | Health Insurance Options Counseling |  |  |  |
| Small Business Startup/Development Classes | Financial Assistance to Start a Business |  |  |  | Yes, continue with this section | Exercise/Fitness Classes | Food Assistance/Food Banks | Nutrition Classes (e.g. gardening, cooking) |  |  |  |
| Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Financial Assistance to Start a Business |  |  |  | Yes, continue with this section | Seeing a Dentist | Food <br> Assistance/Food Banks |  |  |  |  |
| Financial Planning | Credit Repair | First-time Homebuyer Education Classes | Budgeting Classes | Financial Assistance to Buy a Home | $\begin{gathered} \text { Yes, continue with } \\ \text { this section } \\ \hline \end{gathered}$ | Paying to See a Medical Doctor | Exercise/Fitness Classes | Exercise/Fitness Classes | Paying to See a Medical Doctor | Support After Having a Baby | Exercise/Fitness <br> Classes |
| Credit Repair |  |  |  |  | Yes, continue with this section | Affordable Senior/Disabled Care | Seeing a Dentist | Health Insurance Options Counseling | Access to Substance Abuse/Mental Health Treatment | Exercise/Fitness Classes | Seeing a Dentist |


| Foreclosure Prevention Support | Financial Assistance to Buy a Home | Financial Planning | Small Business Startup/Development Classes | Financial Assistance to Buy a Home | Yes, continue with this section | Wellness Classes (e.g. stress reduction) | Food Assistance/Food Banks | Seeing a Dentist | Wellness Classes (e.g. stress reduction) | Exercise/Fitness Classes | Parenting Classes |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Financial Assistance to Start a Business | Small Business Startup/Development Classes | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Veteran's Benefits Coordination \& Advocacy | First-time Homebuyer Education Classes | Yes, continue with this section | Health Insurance Options Counseling | Wellness Classes (e.g. stress reduction) | Seeing a Dentist | Developmental Delay Screening | Affordable <br> Senior/Disabled Care | Access to Substance Abuse/Mental Health Treatment |
|  |  |  |  |  | Yes, continue with this section | Access to Substance Abuse/Mental Health Treatment | Food <br> Assistance/Food Banks | Substance Abuse/Mental Health Treatment Payments | Health Insurance Options Counseling | Exercise/Fitness Classes | Food <br> Assistance/Food Banks |
| First-time Homebuyer Education Classes | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |  |  |  | Yes, continue with this section | Access to Substance Abuse/Mental Health Treatment | Health Insurance Options Counseling | Exercise/Fitness Classes | Seeing a Medical Doctor |  |  |
| Small Business Startup/Development Classes | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |  | Financial Assistance to Buy a Home | Yes, continue with this section | Emergency Hygiene Facilities (e.g. showers, toilets) | Access to Substance Abuse/Mental Health Treatment | Substance Abuse/Mental Health Treatment Payments | Emergency Hygiene Facilities (e.g. showers, toilets) | Seeing a Dentist | Food Assistance/Food Banks |
|  |  |  |  |  | Yes, continue with this section | Health Insurance Options Counseling | Wellness Classes (e.g. stress reduction) | Exercise/Fitness Classes |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Seeing a Dentist |  |  |  |  |  |
| Financial Assistance to Start a Business | Small Business <br> Start- <br> up/Development Classes | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Financial Assistance to Start a Business | Small Business <br> Start- <br> up/Development Classes | Yes, continue with this section | Paying for Medicine | Affordable <br> Senior/Disabled Care | Exercise/Fitness Classes | Paying for Medicine | Affordable <br> Senior/Disabled Care | Exercise/Fitness Classes |




|  |  |  |  |  | Yes, continue with this section | Seeing a Medical Doctor | Paying to See a Medical Doctor | Seeing a Dentist | Seeing a Medical Doctor | Seeing a Dentist |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Financial Assistance to Start a Business | Small Business Startup/Development Classes |  |  |  | Yes, continue with this section | Food Assistance/Food Banks | Seeing a Dentist | Seeing a Medical Doctor | Food Assistance/Food Banks | Seeing a Dentist | Seeing a Medical Doctor |
| A Bank Account | Budgeting Classes | Financial Planning | A Bank Account | Budgeting Classes | Yes, continue with this section | Support After Having a Baby | Paying for Medicine | Paying to See a Medical Doctor | Support After Having a Baby | Paying for Medicine | Paying to See a Medical Doctor |
| A Bank Account | Budgeting Classes | Financial Planning | A Bank Account | Budgeting Classes | Yes, continue with this section | Support After Having a Baby | Paying for Medicine | Paying to See a Medical Doctor | Support After Having a Baby | Paying for Medicine | Paying to See a Medical Doctor |
| First-time Homebuyer Education Classes | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |  |  |  | Yes, continue with this section | Paying for Medicine | Seeing a Medical Doctor | Exercise/Fitness Classes | Paying to See a Medical Doctor | Seeing a Dentist | Emergency Hygiene Facilities (e.g. showers, toilets) |
| Budgeting Classes |  |  |  |  | Yes, continue with this section | Seeing a Dentist |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Paying to See a Medical Doctor | Paying for Medicine | Food Assistance/Food Banks |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Budgeting Classes | Financial Assistance to Start a Business |  |  |  | Yes, continue with this section | Nutrition Classes (e.g. gardening, cooking) | Seeing a Dentist | Exercise/Fitness Classes |  |  |  |



|  |  |  |  |  | Yes, continue with this section | Wellness Classes (e.g. stress reduction) | Domestic Violence Services | Exercise/Fitness Classes | Paying to See a Medical Doctor | Access to Substance Abuse/Mental Health Treatment | Health Insurance Options Counseling |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | Yes, continue with this section | Paying to See a Medical Doctor | Domestic Violence Services |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Paying for Medicine |  |  |  |  |  |
| A Bank Account | Financial Assistance to Start a Business |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Financial Assistance to Buy a Home |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Seeing a Medical Doctor | Food Assistance/Food Banks |  |  |  |  |
| Budgeting Classes | Foreclosure Prevention Support | Credit Repair | Budgeting Classes | Foreclosure Prevention Support | Yes, continue with this section | Seeing a Medical Doctor | Paying to See a Medical Doctor | Paying for Medicine | Support After Having a Baby | Seeing a Medical Doctor | Paying for Medicine |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |








| First-time Homebuyer <br> Education Classes | Financial Assistance to Buy a Home | First-time Homebuyer Education Classes | Yes, continue with this section | Food Assistance/Food Banks |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  | Yes, continue with this section | Seeing a Dentist | Affordable <br> Senior/Disabled Care | Food Assistance/Food Banks |  |  |  |
|  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  | Yes, continue with this section | Paying for Medicine | Health Insurance Options Counseling | Food Assistance/Food Banks |  |  |  |
|  |  |  | Yes, continue with this section | Affordable <br> Senior/Disabled Care | Access to Substance Abuse/Mental Health Treatment | Exercise/Fitness Classes | Seeing a Medical Doctor | Paying to See a Medical Doctor | Paying for Medicine |








|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Credit Repair | Financial Assistance to Buy a Home |  |  |  | Yes, continue with this section | Food Assistance/Food Banks | Seeing a Dentist | Affordable <br> Senior/Disabled Care |  |  |  |
| Financial Assistance to Buy a Home |  |  |  |  | Yes, continue with this section | Exercise/Fitness Classes | Nutrition Classes (e.g. gardening, cooking) |  |  |  |  |
| Budgeting Classes | A Bank Account |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| A Bank Account | Credit Repair | Financial Assistance to Buy a Home | A Bank Account | Credit Repair | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Financial Assistance to Buy a Home | Financial Assistance to Start a Business | A Bank Account | Budgeting Classes | First-time Homebuyer Education Classes | Yes, continue with this section | Paying for Medicine | Exercise/Fitness Classes | Access to Substance Abuse/Mental Health Treatment | Parenting Classes | Support After Having a Baby | Access to Substance Abuse/Mental Health Treatment |
|  |  |  |  |  | Yes, continue with this section | Health Insurance Options Counseling | Access to Substance Abuse/Mental Health Treatment | Substance Abuse/Mental Health Treatment Payments |  |  |  |











| Financial Assistance to Buy a Home | Credit Repair |  |  |  | Yes, continue with this section | Substance Abuse/Mental Health Treatment Payments | Food Assistance/Food Banks | Seeing a Medical Doctor |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Budgeting Classes | Financial Planning | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Budgeting Classes | Yes, continue with this section | Wellness Classes (e.g. stress reduction) | Access to Substance Abuse/Mental Health Treatment | Food Assistance/Food Banks |  |  |  |
| Credit Repair | Small Business Startup/Development Classes | A Bank Account | Small Business Startup/Development Classes | Financial Assistance to Buy a Home | Yes, continue with this section | Support After Having a Baby | Wellness Classes (e.g. stress reduction) | Exercise/Fitness Classes | Support After Having a Baby | Wellness Classes (e.g. stress reduction) | Developmental Delay Screening |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Access to Substance Abuse/Mental Health Treatment | Substance Abuse/Mental Health Treatment Payments | Food <br> Assistance/Food Banks | Parenting Classes | Emergency Hygiene Facilities (e.g. showers, toilets) | Support After Having a Baby |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Credit Repair | Financial Planning |  |  |  | Yes, continue with this section | Seeing a Dentist | Domestic Violence Services | Substance Abuse/Mental Health Treatment Payments |  |  |  |
| Financial Planning | Small Business Startup/Development Classes |  |  |  | Yes, continue with this section | Access to Substance Abuse/Mental Health Treatment | Exercise/Fitness Classes | Wellness Classes (e.g. stress reduction) |  |  |  |








|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Financial Assistance to Start a Business |  |  |  | Yes, continue with this section | Seeing a Dentist | Paying for Medicine | Food Assistance/Food Banks |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Budgeting Classes | Credit Repair |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Obtaining/Maintain ng Benefits (Social Security, TANF, SNAP, HEN) | Financial Assistance to Buy a Home | Credit Repair | Budgeting Classes | A Bank Account | Yes, continue with this section | Affordable <br> Senior/Disabled Care | Health Insurance Options Counseling | Parenting Classes | Seeing a Medical Doctor | Exercise/Fitness Classes | Food Assistance/Food Banks |
|  |  |  |  |  | Yes, continue with this section | Substance Abuse/Mental Health Treatment Payments |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |


|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
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|  |  |  |  |  | Yes, continue with this section | Seeing a Dentist | Affordable <br> Senior/Disabled Care | Wellness Classes (e.g. stress reduction) |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Seeing a Dentist | Food <br> Assistance/Food Banks |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Financial Assistance to Buy a Home |  |  |  | Yes, continue with this section | Substance Abuse/Mental Health Treatment Payments | Food Assistance/Food Banks | Wellness Classes (e.g. stress reduction) |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| A Bank Account | Financial Assistance to Start a Business |  |  |  | Yes, continue with this section | Food Assistance/Food Banks | Seeing a Dentist | Access to Substance Abuse/Mental Health Treatment |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Paying for Medicine | Seeing a Dentist | Food Assistance/Food Banks |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Seeing a Dentist | Nutrition Classes (e.g. gardening, cooking) | Exercise/Fitness Classes | Affordable <br> Senior/Disabled Care | Wellness Classes (e.g. stress reduction) |  |
|  |  |  |  |  | Yes, continue with this section |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |


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| First-time Homebuyer Education Classes | Financial Assistance to Buy a Home |  |  |  | Yes, continue with this section | Seeing a Medical Doctor | Paying to See a Medical Doctor | Seeing a Dentist | Seeing a Medical Doctor | Paying to See a Medical Doctor | Seeing a Dentist |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
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|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | $\begin{gathered} \text { Yes, continue with } \\ \text { this section } \\ \hline \end{gathered}$ | Health Insurance Options Counseling | $\begin{gathered} \text { Exercise/Fitness } \\ \text { Classes } \\ \hline \end{gathered}$ | Nutrition Classes (e.g. gardening, cooking) |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Seeing a Dentist |  |  |  |  |  |
| Financial Assistance to Buy a Home | Financial Assistance to Start a Business |  |  |  | Yes, continue with this section | Food Assistance/Food Banks | Seeing a Medical Doctor | Paying to See a Medical Doctor | Food Assistance/Food Banks | Paying for Medicine | Seeing a Dentist |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
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|  |  |  |  |  | Yes, continue with this section | Seeing a Dentist | Food Assistance/Food Banks |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section |  |  |  |  |  |  |
| Financial Assistance to Buy a Home |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Budgeting Classes |  |  |  |  | Yes, continue with this section | Seeing a Medical Doctor | Health Insurance Options Counseling | Access to Substance Abuse/Mental Health Treatment |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Food Assistance/Food Banks | Affordable Senior/Disabled Care |  |  |  |  |
| Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Credit Repair |  |  |  | Yes, continue with this section | Access to Substance Abuse/Mental Health Treatment | Food Assistance/Food Banks | Wellness Classes (e.g. stress reduction) |  |  |  |
|  |  |  |  |  | $\begin{array}{\|c\|} \hline \text { Yes, continue with } \\ \text { this section } \end{array}$ | Parenting Classes | Support After Having a Baby | Access to Substance Abuse/Mental Health Treatment |  |  |  |


| Small Business Startup/Development Classes | Financial Assistance to Start a Business | Credit Repair | Small Business Startup/Development Classes | Financial Assistance to Start a Business | No, skip to Support Services |  |  |  |  |  |  |
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| Credit Repair | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Budgeting Classes | Credit Repair | Yes, continue with this section | Domestic Violence Services | Substance Abuse/Mental Health Treatment Payments | Paying for Medicine | Emergency Hygiene Facilities (e.g. showers, toilets) | Food Assistance/Food Banks | Nutrition Classes (e.g. gardening, cooking) |
| Credit Repair | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Financial Planning | Credit Repair | Obtaining/Maintain ng Benefits (Social Security, TANF, SNAP, HEN) | Yes, continue with this section | Substance Abuse/Mental Health Treatment Payments | Wellness Classes (e.g. stress reduction) | Paying for Medicine | Substance Abuse/Mental Health Treatment Payments | Wellness Classes (e.g. stress reduction) | Paying for Medicine |
| Credit Repair | Budgeting Classes | Budgeting Classes | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Credit Repair | Yes, continue with this section | Seeing a Medical Doctor | Health Insurance Options Counseling | Paying for Medicine | Seeing a Medical Doctor | Health Insurance Options Counseling | Paying for Medicine |
| First-time Homebuyer Education Classes | Financial Assistance to Buy a Home | Financial Planning | Budgeting Classes | A Bank Account | Yes, continue with this section | Exercise/Fitness Classes | Wellness Classes (e.g. stress reduction) | Domestic Violence Services | Exercise/Fitness Classes | Wellness Classes (e.g. stress reduction) | Nutrition Classes (e.g. gardening, cooking) |
|  |  |  |  |  | Yes, continue with this section |  |  |  |  |  |  |
| Financial Assistance to Buy a Home | Financial Planning | First-time Homebuyer Education Classes |  |  | Yes, continue with this section | Seeing a Dentist | Domestic Violence Services | Food Assistance/Food Banks | Food Assistance/Food Banks | Seeing a Dentist | Exercise/Fitness Classes |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| First-time Homebuyer Education Classes | Credit Repair | Financial Assistance to Buy a Home | Credit Repair | First-time Homebuyer Education Classes | Yes, continue with this section | Access to Substance Abuse/Mental Health Treatment | Substance Abuse/Mental Health Treatment Payments | Seeing a Dentist | Seeing a Dentist | Seeing a Medical Doctor | Access to Substance Abuse/Mental Health Treatment |


| First-time Homebuyer Education Classes | Financial Assistance to Buy a Home | Budgeting Classes | Financial Assistance to Buy a Home | First-time Homebuyer Education Classes | Yes, continue with this section | Wellness Classes (e.g. stress reduction) | Seeing a Dentist | Parenting Classes | Parenting Classes | Seeing a Dentist | Wellness Classes (e.g. stress reduction) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | Yes, continue with this section | Parenting Classes |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Access to Substance Abuse/Mental Health Treatment | Paying for Medicine | Food Assistance/Food Banks |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Seeing a Dentist | Health Insurance Options Counseling |  |  |  |  |
| Credit Repair | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |  |  |  | Yes, continue with this section | Seeing a Medical Doctor | Access to Substance Abuse/Mental Health Treatment | Nutrition Classes (e.g. gardening, cooking) |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Seeing a Dentist | Seeing a Medical Doctor |  | Seeing a Medical Doctor |  |  |
| First-time Homebuyer Education Classes | Financial Assistance to Buy a Home | A Bank Account | Budgeting Classes |  | Yes, continue with this section | Domestic Violence Services | Paying for Medicine | Paying to See a Medical Doctor | Paying for Medicine | Paying to See a Medical Doctor |  |
| Financial Planning | Financial Assistance to Buy a Home |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Financial Assistance to Buy a Home |  | First-time Homebuyer Education Classes | Financial Assistance to Buy a Home |  | Yes, continue with this section | Exercise/Fitness Classes | Nutrition Classes (e.g. gardening, cooking) |  | Exercise/Fitness Classes | Nutrition Classes (e.g. gardening, cooking) |  |
|  |  |  |  |  | Yes, continue with this section | Food Assistance/Food Banks | Seeing a Dentist | Paying to See a Medical Doctor |  |  |  |


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|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
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|  |  |  |  |  | Yes, continue with this section | Seeing a Dentist | Food <br> Assistance/Food Banks | Access to Substance Abuse/Mental Health Treatment |  |  |  |
| Financial Assistance to Buy a Home | First-time Homebuyer Education Classes | Obtaining/Maintaini ng Benefits (Social Security, TANF SNAP, HEN) | Financial Assistance to Buy a Home | First-time Homebuyer Education Classes | Yes, continue with this section | Food Assistance/Food Banks |  |  |  |  |  |
| Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Budgeting Classes |  |  |  | Yes, continue with this section | Nutrition Classes (e.g. gardening, cooking) | Health Insurance Options Counseling | Exercise/Fitness Classes | Wellness Classes (e.g. stress reduction) |  |  |
|  |  |  |  |  | Yes, continue with this section | Food Assistance/Food Banks |  |  | Food Assistance/Food Banks |  |  |
| Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) |  |  |  |  | Yes, continue with this section | Paying to See a Medical Doctor | Paying for Medicine | Exercise/Fitness Classes | Seeing a Dentist | Food Assistance/Food Banks |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Seeing a Dentist | Food Assistance/Food Banks | Affordable <br> Senior/Disabled Care |  |  |  |
| Credit Repair | Small Business Startup/Development Classes |  |  |  | Yes, continue with this section | Access to Substance Abuse/Mental Health Treatment | Exercise/Fitness Classes | Seeing a Dentist |  |  |  |






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|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Small Business Startup/Development Classes | Financial Assistance to Start a Business |  |  |  | Yes, continue with this section | Seeing a Dentist | Wellness Classes (e.g. stress reduction) | Exercise/Fitness Classes |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| First-time Homebuyer Education Classes | Financial Assistance to Buy a Home |  |  |  | Yes, continue with this section | Food Assistance/Food Banks | Exercise/Fitness Classes | Seeing a Dentist |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| A Bank Account | Budgeting Classes | Financial Assistance to Start a Business | Small Business Startup/Development Classes | Foreclosure Prevention Support | Yes, continue with this section | Paying to See a Medical Doctor | Support After Having a Baby | Food Assistance/Food Banks | Food Assistance/Food Banks | Support After Having a Baby | Affordable <br> Senior/Disabled Care |


|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
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| Financial Assistance to Start a Business | Small Business Startup/Development Classes |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Seeing a Dentist | Health Insurance Options Counseling |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Seeing a Dentist |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Assistance/Food Banks |  |  | Developmental Delay Screening | Seeing a Medical Doctor |  |
| Financial Assistance to Start a Business | Small Business Startup/Development Classes | Budgeting Classes | Financial Planning | Financial Assistance to Buy a Home | $\begin{gathered} \text { Yes, continue with } \\ \text { this section } \end{gathered}$ | Seeing a Dentist | Paying for Medicine | Paying to See a Medical Doctor | Seeing a Dentist | Nutrition Classes (e.g. gardening, cooking) | Wellness Classes (e.g. stress reduction) |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |



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| Financial Assistance to Start a Business | Financial Assistance to Buy a Home | A Bank Account | Financial Planning | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Yes, continue with this section | Paying for Medicine | Affordable <br> Senior/Disabled Care | Exercise/Fitness Classes |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Financial Planning | Financial Assistance to Start a Business | A Bank Account | Yes, continue with this section | Exercise/Fitness Classes | Seeing a Medical Doctor | Paying to See a Medical Doctor | Exercise/Fitness Classes | Nutrition Classes (e.g. gardening, cooking) | Emergency Hygiene Facilities (e.g. showers, toilets) |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Exercise/Fitness Classes | Seeing a Dentist | Nutrition Classes (e.g. gardening, cooking) |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section |  | Health Insurance Options Counseling |  |  |  |  |
| Small Business Startup/Development Classes | Financial Assistance to Start a Business | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Budgeting Classes | A Bank Account | Yes, continue with this section | Seeing a Medical Doctor | Paying to See a Medical Doctor | Substance Abuse/Mental Health Treatment Payments | Seeing a Dentist | Food Assistance/Food Banks | Parenting Classes |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Seeing a Medical Doctor | Paying to See a Medical Doctor | Paying for Medicine |  |  |  |
|  |  |  |  |  | Yes, continue with this section |  |  |  | Developmental Delay Screening | Exercise/Fitness Classes | Seeing a Dentist |
|  |  |  |  |  | Yes, continue with this section | Access to Substance Abuse/Mental Health Treatment | Health Insurance Options Counseling | Seeing a Dentist | Access to Substance Abuse/Mental Health Treatment |  |  |


| Financial Assistance to Buy a Home | Credit Repair |  |  |  | Yes, continue with this section | Seeing a Medical Doctor | Access to Substance Abuse/Mental Health Treatment | Exercise/Fitness Classes |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | Yes, continue with this section | Seeing a Dentist | Parenting Classes | Seeing a Medical Doctor | Seeing a Dentist | Seeing a Medical Doctor | Parenting Classes |
|  |  |  |  |  | $\qquad$ | Seeing a Medical Doctor | Affordable <br> Senior/Disabled Care | Food Assistance/Food Banks |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Credit Repair | Financial Planning |  |  |  | Yes, continue with this section | Seeing a Dentist | Paying to See a Medical Doctor | Seeing a Medical Doctor |  |  |  |
| A Bank Account | Small Business Startup/Development Classes | Financial Assistance to Buy a Home | Credit Repair | A Bank Account | $\begin{array}{\|c\|} \hline \begin{array}{c} \text { Yes, continue with } \\ \text { this section } \end{array} \\ \hline \end{array}$ | Paying for Medicine | Support After Having a Baby | Seeing a Medical Doctor | Support After Having a Baby | Seeing a Medical Doctor | Paying for Medicine |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |



|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Seeing a Dentist | Paying for Medicine | Affordable Senior/Disabled Care |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| First-time Homebuyer Education Classes | Financial Assistance to Buy a Home | Financial Planning | First-time Homebuyer Education Classes | Financial Assistance to Buy a Home | $\begin{array}{\|c\|} \hline \begin{array}{c} \text { Yes, continue with } \\ \text { this section } \end{array} \\ \hline \end{array}$ | Paying to See a Medical Doctor | Paying for Medicine | Food Assistance/Food Banks | Paying to See a Medical Doctor | Paying for Medicine | Food Assistance/Food Banks |
| Credit Repair | Financial Planning |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section |  |  |  |  |  |  |







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| Budgeting Classes | Credit Repair |  |  |  | Yes, continue with this section | Wellness Classes (e.g. stress reduction) | Exercise/Fitness Classes | Nutrition Classes (e.g. gardening, cooking) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | $\begin{array}{\|c\|} \hline \begin{array}{c} \text { Yes, continue with } \\ \text { this section } \end{array} \\ \hline \end{array}$ | Seeing a Dentist | Food Assistance/Food Banks |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Budgeting Classes | First-time Homebuyer Education Classes | Financial Planning | A Bank Account | Budgeting Classes | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Budgeting Classes | Financial Planning |  |  |  | $\begin{array}{\|c\|} \hline \text { Yes, continue with } \\ \text { this section } \end{array}$ | Food Assistance/Food Banks | Paying to See a Medical Doctor | Health Insurance Options Counseling |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Credit Repair | Financial Planning | A Bank Account | Budgeting Classes | Yes, continue with this section | Exercise/Fitness Classes | Seeing a Dentist | Food Assistance/Food Banks | Food Assistance/Food Banks | Seeing a Dentist |  |
|  |  |  |  |  | Yes, continue with this section |  |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Food Assistance/Food Banks |  |  | Food Assistance/Food Banks |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |


|  |  |  | Yes, continue with this section | Health Insurance Options Counseling | Access to Substance Abuse/Mental Health Treatment | Substance Abuse/Mental Health Treatment Payments | Seeing a Medical Doctor | Seeing a Dentist | Food <br> Assistance/Food Banks |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Yes, continue with this section | Developmental Delay Screening | Paying to See a Medical Doctor | Seeing a Medical Doctor |  |  |  |
|  |  |  | Yes, continue with this section | Affordable Senior/Disabled Care | Seeing a Dentist | Paying for Medicine | Affordable Senior/Disabled Care | Seeing a Dentist | Paying for Medicine |
|  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Financial Assistance to Buy a Home | Veteran's Benefits Coordination \& Advocacy | Financial Assistance to Buy a Home | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Small Business Startup/Development Classes |  |  | Yes, continue with this section | Seeing a Medical Doctor | Seeing a Dentist | Paying for Medicine | Food Assistance/Food Banks |  |  |
|  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  | No, skip to Support Services |  |  |  |  |  |  |







|  |  |  |  | Yes, continue with this section | Seeing a Medical Doctor |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Financial Planning |  | Yes, continue with this section | Seeing a Medical Doctor | Paying to See a Medical Doctor | Seeing a Dentist | Seeing a Dentist | Paying to See a Medical Doctor | Paying for Medicine |
|  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Financial Assistance to Buy a Home | Small Business Startup/Development Classes |  |  | Yes, continue with this section | Exercise/Fitness Classes | Seeing a Dentist |  |  |  |  |
|  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Financial Assistance to Buy a Home | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | A Bank Account | Yes, continue with this section | Access to Substance Abuse/Mental Health Treatment | Domestic Violence Services | Seeing a Dentist | Seeing a Dentist | Domestic Violence Services | Access to Substance Abuse/Mental Health Treatment |
| Financial Assistance to Buy a Home | Financial Assistance to Start a Business |  |  | $\begin{array}{\|c\|} \hline \text { No, skip to Support } \\ \text { Services } \end{array}$ |  |  |  |  |  |  |
| A Bank Account | Financial Planning |  |  | Yes, continue with this section | Paying for Medicine | Access to Substance Abuse/Mental Health Treatment | Seeing a Dentist | Exercise/Fitness Classes | Health Insurance Options Counseling | Paying to See a Medical Doctor |


|  |  |  |  |  | Yes, continue with this section | Exercise/Fitness Classes | Developmental Delay Screening | Access to Substance Abuse/Mental Health Treatment |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | Yes, continue with this section | Seeing a Medical Doctor | Paying to See a Medical Doctor | Seeing a Dentist |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Wellness Classes (e.g. stress reduction) | Nutrition Classes (e.g. gardening, cooking) | Food Assistance/Food Banks |  |  |  |
| Financial Assistance to Buy a Home |  |  |  |  | Yes, continue with this section | Seeing a Dentist | Food Assistance/Food Banks |  |  |  |  |
| A Bank Account | Budgeting Classes | Financial Planning | A Bank Account | Budgeting Classes | Yes, continue with this section | Exercise/Fitness Classes | Seeing a DentistFood <br> Assistance/Food <br> Banks |  | Exercise/Fitness Classes | Seeing a Dentist | Food Assistance/Food Banks |
| First-time Homebuyer Education Classes | Financial Assistance to Buy a Home |  |  |  | Yes, continue with this section | Health Insurance Options Counseling | Food Assistance/Food Banks | Paying for Medicine | Parenting Classes | Seeing a Medical Doctor | Food Assistance/Food Banks |
|  |  |  |  |  | $\begin{array}{\|c\|} \hline \text { Yes, continue with } \\ \text { this section } \end{array}$ | Seeing a Medical Doctor | Food Assistance/Food Banks | Nutrition Classes (e.g. gardening, cooking) |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Seeing a Medical Doctor | Paying for Medicine |  |  |  |  |


|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| A Bank Account | Credit Repair | Foreclosure Prevention Support | A Bank Account | Credit Repair | Yes, continue with this section | Paying to See a Medical Doctor | Seeing a Dentist | Seeing a Medical Doctor |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | Yes, continue with this section | Emergency Hygiene Facilities (e.g. showers, toilets) | Food Assistance/Food Banks |  |  |  |  |
| Financial Planning | A Bank Account |  |  |  | Yes, continue with this section | Exercise/Fitness Classes | Seeing a Dentist | Nutrition Classes (e.g. gardening, cooking) | Wellness Classes (e.g. stress reduction) |  |  |
| Financial Planning | Credit Repair | Foreclosure Prevention Support | Obtaining/Maintain ng Benefits (Social Security, TANF, SNAP, HEN) | Financial Planning | Yes, continue with this section | Wellness Classes (e.g. stress reduction) | Exercise/Fitness Classes | Food <br> Assistance/Food Banks | Affordable <br> Senior/Disabled Care | Exercise/Fitness Classes | Food Assistance/Food Banks |
| Financial Assistance to Start a Business | First-time Homebuyer Education Classes | Budgeting Classes | Veteran's Benefits Coordination \& Advocacy | Financial Assistance to Start a Business | Yes, continue with this section | Substance Abuse/Mental Health Treatment Payments | Domestic Violence Services | Parenting Classes | Access to Substance Abuse/Mental Health Treatment | Domestic Violence Services | Seeing a Medical Doctor |


|  |  |  |  |  | $\begin{gathered} \text { Yes, continue with } \\ \text { this section } \\ \hline \end{gathered}$ | Seeing a Medical Doctor | Paying for Medicine | Health Insurance Options Counseling |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Credit Repair |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| First-time Homebuyer Education Classes | Financial Assistance to Start a Business |  |  |  | Yes, continue with this section | Health Insurance Options Counseling | Food Assistance/Food Banks | Exercise/Fitness Classes |  |  |  |
| Small Business Startup/Development Classes | Financial Assistance to Start a Business |  |  |  | Yes, continue with this section | Seeing a Dentist | Access to Substance Abuse/Mental Health Treatment |  |  |  |  |
| Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | Financial Assistance to Buy a Home | Obtaining/Maintaini ng Benefits (Social Security, TANF, SNAP, HEN) | A Bank Account | Financial Planning | Yes, continue with this section | Seeing a Dentist | Access to Substance Abuse/Mental Health Treatment | Paying to See a Medical Doctor | Seeing a Dentist | Nutrition Classes (e.g. gardening, cooking) | Exercise/Fitness Classes |
| Financial Planning | Credit Repair |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
|  |  |  |  |  | No, skip to Support Services |  |  |  |  |  |  |
| Credit Repair |  |  |  |  | Yes, continue with this section | Exercise/Fitness Classes | Food Assistance/Food Banks | Seeing a Dentist | Exercise/Fitness Classes | Food Assistance/Food Banks | Seeing a Dentist |







| No, skip to Overal Need | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  |  |  |  | Highest Need |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  |  |  |  | 2nd Highest Need |  |  |
| No, skip to Overal Need |  |  |  |  |  |  | 3rd Highest Need | 2nd Highest Need |  |  | 4th Highest Need | 5th Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | 2nd Highest Need | 3rd Highest Need |  | 5th Highest Need |  |  |
| Yes, continue with this section | Transportation | Identification Document Assistance (e.g. birth certificate, driver's license) | Information and Referral Services |  |  |  |  | 3rd Highest Need |  | 2nd Highest Need |  |  |
| Yes, continue with this section | Immigration Support Services | Immigration Support Services |  |  |  |  | 5th Highest Need | 2nd Highest Need | Highest Need |  |  |  |
| Yes, continue with this section | Eligibility Determinations | Information and Referral Services | Transportation |  |  |  |  |  | Highest Need |  |  |  |
| Yes, continue with this section | Eligibility Determinations | Eldercare Day Centers | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Information and Referral Services | Transportation | Case Management | 5th Highest Need |  |  | Highest Need |  |  |
| No, skip to Overal Need |  |  |  |  |  |  |  |  |  |  |  |  |



| Yes, continue with this section | Eligibility Determinations |  |  |  |  |  | 2nd Highest Need |  |  |  |  | 3rd Highest Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  |  |  | 2nd Highest Need | Highest Need |  |  |
| No, skip to Overal Need |  |  |  |  |  |  |  | 2nd Highest Need |  | Highest Need |  |  |
| No, skip to Overal Need |  |  |  |  |  |  | 3rd Highest Need |  |  | 4th Highest Need |  |  |
| No, skip to Overal Need |  |  |  |  |  |  | 4th Highest Need |  | 5th Highest Need | Highest Need |  |  |
| Yes, continue with this section | Transportation | Criminal Record Expungements | Eligibility Determinations | Identification Document Assistance (e.g. birth certificate, driver's license) | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Transportation |  | 5th Highest Need |  | 3rd Highest Need |  |  |
| No, skip to Overal Need |  |  |  |  |  |  |  | Highest Need |  | 4th Highest Need |  | 5th Highest Need |
| Yes, continue with this section |  | Safe, Affordable Child Care |  | Safe, Affordable Child Care |  |  |  |  |  | 3rd Highest Need | Highest Need |  |
| No, skip to Overal Need |  |  |  |  |  |  |  | 5th Highest Need |  | 2nd Highest Need |  |  |
| No, skip to Overal Need |  |  |  |  |  |  | 5th Highest Need | 4th Highest Need | 3rd Highest Need | Highest Need |  | 2nd Highest Need |



| No, skip to Overal Need |  |  |  |  |  |  | 4th Highest Need | Highest Need | 5th Highest Need | 3rd Highest Need |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Transportation | Identification Document Assistance (e.g. birth certificate, driver's license) |  | Eligibility Determinations | Transportation | Legal Assistance Interventions (e.g. restraining orders eviction assistance, parenting plan, fees) |  |  |  |  |  |
| Yes, continue with this section | Transportation | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  |  |  | 3rd Highest Need | Highest Need |  |  |
| Yes, continue with this section | Eldercare Day Centers |  |  | Safe, Affordable Child Care |  |  |  | Highest Need |  |  | 5th Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  |  |  |  |  | Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  |  |  |  | 3rd Highest Need | 4th Highest Need |
| Yes, continue with this section | Criminal Record Expungements | Information and Referral Services | Eligibility Determinations |  |  |  | 2nd Highest Need |  |  |  |  |
| No, skip to Overal Need |  |  |  |  |  |  | Highest Need |  |  |  | 2nd Highest Need |
| Yes, continue with this section | Eligibility Determinations |  |  |  |  |  | 4th Highest Need | 3rd Highest Need |  |  | 5th Highest Need |


| Yes, continue with this section | Eligibility Determinations | Identification Document Assistance (e.g. birth certificate, driver's license) | Eligibility Determinations |  |  |  |  |  | 4th Highest Need |  | 5th Highest Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | 3rd Highest Need |  |  | 5th Highest Need |  |
| Yes, continue with this section | Eligibility Determinations | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Eldercare Day Centers | Eligibility Determinations | LGTBQ Services/Supports | Identification Document Assistance (e.g. birth certificate, driver's license) | Highest Need | 3rd Highest Need | 2nd Highest Need |  |  |
| No, skip to Overal Need |  |  |  |  |  |  | 5th Highest Need | 2nd Highest Need | Highest Need |  |  |
| No, skip to Overal Need |  |  |  |  |  |  | 2nd Highest Need |  |  |  |  |
| No, skip to Overal Need |  |  |  |  |  |  |  | 5th Highest Need |  | Highest Need | 3rd Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  |  |  |  |  |  |
| No, skip to Overal Need |  |  |  |  |  |  |  | Highest Need | 2nd Highest Need | 4th Highest Need |  |
| Yes, continue with this section | Eligibility Determinations | Information and Referral Services |  |  |  |  |  |  |  |  |  |



| No, skip to Overal Need |  |  |  |  |  |  | 4th Highest Need | 2nd Highest Need |  | Highest Need |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  |  |  |  | 5th Highest Need | Highest Need |  |
| No, skip to Overal Need |  |  |  |  |  |  | 4th Highest Need | 2nd Highest Need | 5th Highest Need |  |  |  |
| No, skip to Overal Need |  |  |  |  |  |  |  |  |  | 2nd Highest Need |  |  |
| No, skip to Overal Need |  |  |  |  |  |  |  | 2nd Highest Need | Highest Need |  |  |  |
| Yes, continue with this section | Eligibility Determinations | Information and Referral Services | Eldercare Day Centers | Eligibility Determinations | Case Management | Immigration Support Services | 5th Highest Need |  |  | 2nd Highest Need |  |  |
| $\begin{gathered} \text { Yes, continue with } \\ \text { this section } \\ \hline \end{gathered}$ | Transportation | Information and Referral Services |  | Transportation | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Case Management |  | 4th Highest Need |  | 3rd Highest Need |  |  |
| No, skip to Overal Need |  |  |  |  |  |  | 4th Highest Need |  |  | 3rd Highest Need |  |  |
| No, skip to Overal Need |  |  |  |  |  |  | 3rd Highest Need | Highest Need | 2nd Highest Need |  |  |  |


| No, skip to Overal Need |  |  |  |  |  |  |  | 2nd Highest Need | Highest Need | 3rd Highest Need |  | 4th Highest Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Transportation | Case Management | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  | 4th Highest Need |  | 5th Highest Need |  |  |  |
| No, skip to Overal Need |  |  |  |  |  |  | Highest Need | 2nd Highest Need | 3rd Highest Need | 5th Highest Need | 4th Highest Need |  |
| Yes, continue with this section | Transportation | Transportation |  |  |  |  | 3rd Highest Need | 4th Highest Need |  | Highest Need |  | 5th Highest Need |
| Yes, continue with this section | Eligibility Determinations | Case Management | Information and Referral Services |  |  |  | 5th Highest Need |  |  | 2nd Highest Need |  |  |
| Yes, continue with this section | Information and Referral Services | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  |  |  |  |  |  |  | 3rd Highest Need |
| Yes, continue with this section | Eligibility Determinations |  |  |  |  |  |  | Highest Need |  |  |  |  |
| No, skip to Overal Need |  |  |  |  |  |  | 4th Highest Need | 3rd Highest Need | 2nd Highest Need | 5th Highest Need |  |  |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Identification Document Assistance (e.g. birth certificate, driver's license) | Information and Referral Services | Case Management | Eligibility Determinations | Transportation |  |  |  | 2nd Highest Need |  | 4th Highest Need |



| Yes, continue with this section | LGTBQ Services/Supports |  |  |  |  |  | Highest Need |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  |  |  |  |  |  |  |
| No, skip to Overal Need |  |  |  |  |  |  | Highest Need |  |  |  |  |  |
| No, skip to Overal Need |  |  |  |  |  |  |  |  |  |  |  |  |
| No, skip to Overal Need |  |  |  |  |  |  |  |  |  |  |  |  |
| Yes, continue with this section | Eldercare Day Centers |  |  | LGTBQ Services/Supports |  |  |  |  | 4th Highest Need |  |  |  |
| No, skip to Overal Need |  |  |  |  |  |  | 3rd Highest Need |  |  | 2nd Highest Need |  | Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  |  |  |  |  |  |  |
| Yes, continue with this section | Transportation | Information and Referral Services |  |  |  |  | 5th Highest Need |  |  | Highest Need |  |  |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Criminal Record Expungements | Eligibility Determinations | Transportation |  |  |  |  | 4th Highest Need |  | 3rd Highest Need | 5th Highest Need |
| Yes, continue with this section | Criminal Record Expungements | Transportation |  |  |  |  | Highest Need |  | 2nd Highest Need | 3rd Highest Need |  | 4th Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | 4th Highest Need | Highest Need |  | 3rd Highest Need |  |  |


| No, skip to Overal Need |  |  |  |  |  |  | 5th Highest Need | 2nd Highest Need | 3rd Highest Need | 4th Highest Need |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | Highest Need | 2nd Highest Need |  |  |  |  |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section |  |  |  |  |  |  | 2nd Highest Need | Highest Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | 2nd Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 2nd Highest Need | 3rd Highest Need | 4th Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | 4th Highest Need | 3rd Highest Need | 5th Highest Need | Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | 4th Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Case Management | Eligibility Determinations |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need |


| Yes, continue with this section | Information and Referral Services |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | 4th Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | Highest Need | 4th Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 3rd Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Information and Referral Services | Criminal Record Expungements | Information and Referral Services | Eligibility Determinations | Safe, Affordable Child Care | 3rd Highest Need | 2nd Highest Need | 3rd Highest Need | 3rd Highest Need | 5th Highest Need | 2nd Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 5th Highest Need |
| Yes, continue with this section | Criminal Record Expungements | Eligibility Determinations | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Criminal Record Expungements | Information and Referral Services | Safe, Affordable Child Care | Not a Top Five Need | 3rd Highest Need | 2nd Highest Need | Highest Need | Highest Need | Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |


| Yes, continue with this section | Information and Referral Services | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | $\begin{aligned} & \text { Eldercare Day } \\ & \text { Centers } \end{aligned}$ | Information and Referral Services | Transportation | Safe, Affordable Child Care | 3rd Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | 2nd Highest Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Safe, Affordable Child Care | Transportation | Eligibility Determinations | Safe, Affordable Child Care |  |  | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | 5th Highest Need | 2nd Highest Need | Highest Need | 3rd Highest Need | 4th Highest Need | Highest Need |
| Yes, continue with this section | Transportation |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Eldercare Day Centers |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Highest Need | Highest Need |
| Yes, continue with this section | Case Management | Eligibility Determinations | Criminal Record Expungements | Eligibility Determinations | Case Management |  | 2nd Highest Need | 5th Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Transportation | Case Management | Transportation |  |  |  | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 5th Highest Need | 4th Highest Need | 4th Highest Need |
| No, skip to Overal Need | Transportation |  |  |  |  |  | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |


| Yes, continue with this section | Transportation |  |  |  |  |  | Not a Top Five $\qquad$ Need | Not a Top Five $\qquad$ Need | Not a Top Five $\qquad$ Need | 3rd Highest Need | Highest Need | Not a Top Five $\qquad$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section |  |  |  |  |  |  | Highest Need | 3rd Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need |
| Yes, continue with this section | Safe, Affordable Child Care |  |  | Safe, Affordable Child Care |  |  | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 2nd Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 2nd Highest Need |
| Yes, continue with this section | Identification Document Assistance (e.g. birth certificate, driver’s license) | Immigration Support Services | Safe, Affordable Child Care | Information and Referral Services | Safe, Affordable Child Care | Identification Document Assistance (e.g. birth certificate, driver's license) | Highest Need | 2nd Highest Need | Highest Need | Highest Need | Not a Top Five Need | 3rd Highest Need |
| Yes, continue with this section | Transportation | Information and Referral Services |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 5th Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | 5th Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need |
| Yes, continue with this section | Safe, Affordable Child Care | Transportation | Eldercare Day Centers | Eligibility Determinations | Transportation | Information and Referral Services | 5th Highest Need | 4th Highest Need | 3rd Highest Need | 3rd Highest Need | 4th Highest Need | 2nd Highest Need |



| Yes, continue with this section | Safe, Affordable Child Care |  |  |  |  | Not a Top Five Need | 2nd Highest Need | 4th Highest Need | 2nd Highest Need | 5th Highest Need | 3rd Highest Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  | 5th Highest Need | Highest Need | 4th Highest Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need |
| Yes, continue with this section | Criminal Record Expungements |  |  |  |  | Highest Need | Not a Top Five $\qquad$ Need | Not a Top Five $\qquad$ Need | Not a Top Five Need | 5th Highest Need | 2nd Highest Need |
| No, skip to Overal Need |  |  |  |  |  | Not a Top Five Need | Highest Need | 5th Highest Need | 5th Highest Need | 5th Highest Need | Highest Need |
| No, skip to Overal Need |  |  |  |  |  | 5th Highest Need | 2nd Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need |
| No, skip to Overal Need |  |  |  |  |  | Highest Need | Highest Need | Highest Need | Highest Need | 2nd Highest Need | 2nd Highest Need |
| No, skip to Overal Need |  |  |  |  |  | Not a Top Five Need | Highest Need | Not a Top Five Need | 3rd Highest Need | 5th Highest Need | 2nd Highest Need |
| No, skip to Overal Need |  |  |  |  |  | 3rd Highest Need | Not a Top Five Need | 3rd Highest Need | Highest Need | 3rd Highest Need | 2nd Highest Need |
| Yes, continue with this section | Eligibility Determinations | Transportation | Immigration Support Services | Transportation | Immigration Support Services | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Highest Need | 3rd Highest Need | Not a Top Five Need |


| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Information and Referral Services | Safe, Affordable Child Care | Transportation | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Information and Referral Services | Highest Need | Highest Need | Highest Need | 2nd Highest Need | 5th Highest Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Safe, Affordable Child Care | Eligibility Determinations | Case Management | Eligibility Determinations | Safe, Affordable Child Care | 5th Highest Need | Not a Top Five Need | 5th Highest Need | 4th Highest Need | 3rd Highest Need | 3rd Highest Need |
| Yes, continue with this section | Transportation | Safe, Affordable Child Care | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Case Management | Safe, Affordable Child Care | LGTBQ Services/Supports | Not a Top Five Need | Highest Need | Not a Top Five Need | 2nd Highest Need | 3rd Highest Need | 4th Highest Need |
| Yes, continue with this section | Transportation | Safe, Affordable Child Care |  | Transportation | Safe, Affordable Child Care |  | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need |
| Yes, continue with this section | Case Management | Immigration Support Services | Safe, Affordable Child Care | Case Management | Safe, Affordable Child Care | Transportation | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Highest Need | 4th Highest Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need |
| Yes, continue with this section | Eligibility Determinations | Information and Referral Services |  | Eligibility Determinations | Information and Referral Services |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | 3rd Highest Need | 2nd Highest Need |


| No, skip to Overal Need |  |  |  |  |  |  | 4th Highest Need | 3rd Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Safe, Affordable Child Care |  |  | Safe, Affordable Child Care |  |  | Not a Top Five Need | 2nd Highest Need | 4th Highest Need | 2nd Highest Need | 3rd Highest Need | 2nd Highest Need |
| Yes, continue with this section | Transportation | Criminal Record Expungements | Eligibility Determinations |  |  |  | Highest Need | Highest Need | 2nd Highest Need | Highest Need | 3rd Highest Need | 3rd Highest Need |
| Yes, continue with this section | Eldercare Day Centers | Information and Referral Services |  |  |  |  | Highest Need | 3rd Highest Need | Highest Need | 3rd Highest Need | 3rd Highest Need | 3rd Highest Need |
| Yes, continue with this section | Case Management | Eligibility Determinations | Information and Referral Services | Case Management | Eligibility Determinations | Information and Referral Services | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | 2nd Highest Need | Not a Top Five Need | Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | 2nd Highest Need | Not a Top Five Need | 5th Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | 5th Highest Need | 4th Highest Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 4th Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | 2nd Highest Need | 4th Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Information and Referral Services | Eligibility Determinations | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need |



| Yes, continue with this section | Safe, Affordable Child Care | Immigration Support Services |  |  |  |  | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 2nd Highest Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Immigration Support Services | Criminal Record Expungements | Safe, Affordable Child Care | Immigration Support Services | Criminal Record Expungements | Safe, Affordable Child Care | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | LGTBQ Services/Supports | Safe, Affordable Child Care | Immigration Support Services | LGTBQ Services/Supports | Safe, Affordable Child Care | Immigration Support Services | Not a Top Five Need | 4th Highest Need | 3rd Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | LGTBQ Services/Supports | Safe, Affordable Child Care | Information and Referral Services | LGTBQ Services/Supports | Safe, Affordable Child Care | Information and Referral Services | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Information and Referral Services | Eligibility Determinations | Criminal Record Expungements | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 2nd Highest Need |
| Yes, continue with this section | LGTBQ Services/Supports |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Transportation | Criminal Record Expungements | Information and Referral Services |  |  |  | 3rd Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |



| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Safe, Affordable Child Care |  | Safe, Affordable Child Care | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Case Management | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | 2nd Highest Need | Highest Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Information and Referral Services |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Transportation |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Transportation | Information and Referral Services | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  | 4th Highest Need | Not a Top Five Need | 2nd Highest Need | 3rd Highest Need | Not a Top Five Need | 5th Highest Need |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Transportation | Case Management | Transportation | Case Management | LGTBQ Services/Supports | Not a Top Five Need | 5th Highest Need | 2nd Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need |


| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  |  | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  | 2nd Highest Need | 3rd Highest Need | 4th Highest Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 4th Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 4th Highest Need |
| No, skip to Overal Need |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Eligibility Determinations | Case Management | Information and Referral Services |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 2nd Highest Need | Not a Top Five Need |
| Yes, continue with this section | Safe, Affordable Child Care | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Transportation | Safe, Affordable Child Care | Information and Referral Services | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need |


| Yes, continue with this section | Transportation | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  | Transportation |  |  | 5th Highest Need | 3rd Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Transportation | Identification Document Assistance (e.g. birth certificate, driver's license) | Criminal Record Expungements |  |  |  | Not a Top Five Need | 5th Highest Need | 3rd Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Criminal Record Expungements | Transportation | Eligibility Determinations | Identification Document Assistance (e.g. birth certificate, driver's license) | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Transportation | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | 5th Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | 5th Highest Need | 3rd Highest Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Identification Document Assistance (e.g. birth certificate, driver's license) | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Highest Need | 4th Highest Need | 5th Highest Need | 2nd Highest Need | Not a Top Five Need |
| Yes, continue with this section | Eligibility Determinations | Transportation | Information and Referral Services |  |  |  | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |


| Yes, continue with this section | Transportation | Safe, Affordable Child Care | Identification Document Assistance (e.g. birth certificate, driver's license) |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 4th Highest Need | 5th Highest Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Case Management | Eligibility Determinations |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Transportation |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Identification Document Assistance (e.g. birth certificate, driver's license) | Criminal Record Expungements | Transportation |  |  |  | Not a Top Five Need | 3rd Highest Need | 4th Highest Need | 2nd Highest Need | Not a Top Five Need | 5th Highest Need |
| Yes, continue with this section | Case Management | Eligibility Determinations |  |  |  |  | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five $\qquad$ | Not a Top Five Need | 2nd Highest Need |
| Yes, continue with this section | Identification Document Assistance (e.g. birth certificate, driver's license) | Safe, Affordable Child Care | Information and Referral Services | Criminal Record Expungements | Eligibility Determinations | Transportation | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Identification Document Assistance (e.g. birth certificate, driver's license) | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  |  | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |


| No, skip to Overal Need |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Safe, Affordable Child Care | Transportation |  | Safe, Affordable Child Care | Transportation | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  | Not a Top Five Need | 3rd Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need |
| No, skip to Overal Need |  |  |  |  |  | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Transportation | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Criminal Record Expungements |  |  | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |




| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Transportation | Case Management | Identification Document Assistance (e.g. birth certificate, driver's license) |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 5th Highest Need |
| Yes, continue with this section | Case Management | Transportation | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Case Management | Transportation | Identification Document Assistance (e.g. birth certificate, driver's license) | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |


| Yes, continue with this section | Information and Referral Services | Transportation | Eldercare Day Centers | Transportation | Case Management | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Transportation | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Information and Referral Services | Criminal Record Expungements | Identification <br> Document Assistance (e.g. birth certificate, driver's license) | Safe, Affordable Child Care | Not a Top Five Need | Highest Need | Not a Top Five Need | 2nd Highest Need | 3rd Highest Need | Not a Top Five Need |
| Yes, continue with this section | Transportation | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Information and Referral Services | Criminal Record Expungements | Identification <br> Document Assistance (e.g. birth certificate, driver's license) | Safe, Affordable Child Care | Not a Top Five Need | Highest Need | Not a Top Five Need | 2nd Highest Need | 3rd Highest Need | Not a Top Five Need |
| Yes, continue with this section | Criminal Record Expungements | Identification Document Assistance (e.g. birth certificate, driver's license) | Eligibility Determinations |  |  |  | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 3rd Highest Need | 2nd Highest Need | Not a Top Five Need |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Safe, Affordable Child Care | Identification Document Assistance (e.g. birth certificate, driver's license) |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 4th Highest Need | Not a Top Five Need |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Transportation | Case Management | Safe, Affordable Child Care | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Identification <br> Document Assistance (e.g. birth certificate, driver's license) | Criminal Record Expungements | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  | Highest Need | Highest Need | Not a Top Five Need | Highest Need | Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | 2nd Highest Need | Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need |



| Yes, continue with this section | Information and Referral Services | Identification Document Assistance (e.g. birth certificate, driver's license) | Transportation |  |  |  | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 5th Highest Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | 4th Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Eligibility Determinations | Criminal Record Expungements | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Highest Need | 2nd Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | 5th Highest Need | Highest Need | 4th Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | LGTBQ <br> Services/Supports | Transportation | Identification Document Assistance (e.g. birth certificate, driver's license) | Identification Document Assistance (e.g. birth certificate, driver's license) | Transportation | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Not a Top Five Need | 4th Highest Need | 5th Highest Need | Not a Top Five Need | Highest Need | 3rd Highest Need |


| Yes, continue with this section | Criminal Record Expungements | Information and Referral Services | Case Management |  |  |  | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | 5th Highest Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Case Management | Safe, Affordable Child Care | Criminal Record Expungements |  |  |  | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 5th Highest Need |
| Yes, continue with this section | Criminal Record Expungements | Identification Document Assistance (e.g. birth certificate, driver's license) | Transportation |  |  |  | Not a Top Five Need | Highest Need | Not a Top Five Need | 2nd Highest Need | 3rd Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need |
| Yes, continue with this section | Information and Referral Services | Transportation | Identification Document Assistance (e.g. birth certificate, driver's license) | Identification Document Assistance (e.g. birth certificate, driver's license) | Information and Referral Services | Transportation | Not a Top Five Need | Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | 2nd Highest Need | Not a Top Five $\qquad$ Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | 3rd Highest Need |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Transportation | Criminal Record Expungements |  |  |  | Not a Top Five Need | Highest Need | Not a Top Five Need | 2nd Highest Need | 3rd Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |



| No, skip to Overal Need |  |  |  |  |  |  | 2nd Highest Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | 3rd Highest Need | Not a Top Five Need | 2nd Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Transportation | Immigration Support Services | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Eldercare Day Centers | Eligibility Determinations | Identification Document Assistance (e.g. birth certificate, driver's license) | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Checked, Not Numbered | Checked, Not Numbered | Not a Top Five Need |
| Yes, continue with this section | Transportation | Immigration Support Services | Information and Referral Services | Case Management | Eligibility Determinations | Safe, Affordable Child Care | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 4th Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Not a Top Five Need | Checked, Not Numbered | Checked, Not Numbered |
| Yes, continue with this section | Identification Document Assistance (e.g. birth certificate, driver's license) | Criminal Record Expungements | Transportation | Information and Referral Services | Case Management | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | 5th Highest Need | 4th Highest Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |


| No, skip to Overal Need |  |  |  |  |  |  | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Case Management | Transportation | Information and Referral Services |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Identification Document Assistance (e.g. birth certificate, driver's license) | Criminal Record Expungements | Transportation | Identification Document Assistance (e.g. birth certificate, driver's license) | Transportation | Safe, Affordable Child Care | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Checked, Not Numbered | Not a Top Five Need | Checked, Not Numbered | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Criminal Record Expungements |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |



| No, skip to Overal Need |  |  |  |  |  |  | Highest Need | Not a Top Five Need | 2nd Highest Need | 4th Highest Need | 3rd Highest Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Safe, Affordable Child Care | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  |  | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Safe, Affordable Child Care | Transportation | Information and Referral Services | Safe, Affordable Child Care | Transportation | LGTBQ Services/Supports | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five $\qquad$ Need | Not a Top Five Need | Not a Top Five $\qquad$ Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five $\qquad$ Need |
| Yes, continue with this section | Safe, Affordable Child Care | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Highest Need | Not a Top Five Need | 3rd Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Highest Need | 3rd Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need |





| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Safe, Affordable Child Care | Eligibility Determinations | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Safe, Affordable Child Care | Eligibility Determinations | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | 5th Highest Need | Not a Top Five Need | 4th Highest Need | 2nd Highest Need | 3rd Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | 2nd Highest Need | Not a Top Five Need | 5th Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |


| No, skip to Overal Need |  |  |  |  |  | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Identification Document Assistance (e.g. birth certificate, driver's license) |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  | Highest Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Transportation | Identification Document Assistance (e.g. birth certificate, driver's license) | Criminal Record Expungements |  |  | Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  | Not a Top Five Need | Highest Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  | 5th Highest Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Transportation | Criminal Record Expungements |  | Transportation | Criminal Record Expungements | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |




| Yes, continue with this section | Identification Document Assistance (e.g. birth certificate, driver's license) | Transportation |  |  |  |  | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 4th Highest Need | 2nd Highest Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Case Management | Identification Document Assistance (e.g. birth certificate, driver's license) | Transportation | Case Management | Identification Document Assistance (e.g. birth certificate, driver's license) | Transportation | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 2nd Highest Need | Not a Top Five Need |
| Yes, continue with this section | Transportation | Safe, Affordable Child Care | Identification Document Assistance (e.g. birth certificate, driver's license) | Transportation | Safe, Affordable Child Care | Eldercare Day Centers | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five $\qquad$ | 2nd Highest Need | Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Transportation | Identification Document Assistance (e.g. birth certificate, driver's license) | Criminal Record Expungements | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Information and Referral Services | Identification Document Assistance (e.g. birth certificate, driver's license) | Not a Top Five Need | 3rd Highest Need | 4th Highest Need | Not a Top Five Need | Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Highest Need | 2nd Highest Need |
| Yes, continue with this section | LGTBQ Services/Supports | Information and Referral Services | Case Management |  |  |  | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need |



| Yes, continue with this section |  |  |  |  |  |  | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Safe, Affordable Child Care | Information and Referral Services |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Case Management | Information and Referral Services |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | 2nd Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Case Management | Information and Referral Services | Safe, Affordable Child Care | Case Management | Information and Referral Services | Safe, Affordable Child Care | 5th Highest Need | Not a Top Five Need | 4th Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |









| Yes, continue with this section | Immigration Support Services | Identification Document Assistance (e.g. birth certificate, driver's license) |  |  | 5th Highest Need | Not a Top Five Need | 3rd Highest Need | 2nd Highest Need | Not a Top Five Need | 4th Highest Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section |  |  | Case Management | Transportation | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  | Not a Top Five Need | Highest Need | 2nd Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |




| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | 5th Highest Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Case Management | Identification Document Assistance (e.g. birth certificate, driver's license) | Transportation | Case Management | Information and Referral Services | Transportation | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need |
| Yes, continue with this section | Case Management | Immigration Support Services | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Case Management | Immigration Support Services | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 3rd Highest Need | 2nd Highest Need | Not a Top Five Need |
| Yes, continue with this section |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Criminal Record Expungements | Safe, Affordable Child Care | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Safe, Affordable Child Care | Immigration Support Services | Transportation | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Safe, Affordable Child Care | Transportation | Information and Referral Services | Safe, Affordable Child Care |  |  | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Highest Need | 2nd Highest Need |
| Yes, continue with this section | Safe, Affordable Child Care | Case Management | Immigration Support Services | Safe, Affordable Child Care | Case Management | Immigration Support Services | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Safe, Affordable Child Care | Transportation | Criminal Record Expungements | Transportation | Safe, Affordable Child Care | Information and Referral Services | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need |


| Yes, continue with this section | Safe, Affordable Child Care | Safe, Affordable Child Care | Safe, Affordable Child Care | Safe, Affordable Child Care | Immigration Support Services | Information and Referral Services | 2nd Highest Need | 5th Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Transportation | Safe, Affordable Child Care |  |  |  |  | Not a Top Five Need | 3rd Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Transportation |  |  | Transportation |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Highest Need | 2nd Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Criminal Record Expungements | Transportation |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Safe, Affordable Child Care |  |  | Safe, Affordable Child Care |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | 3rd Highest Need | Not a Top Five Need |
| Yes, continue with this section | Immigration Support Services | Criminal Record Expungements | Identification Document Assistance (e.g. birth certificate, driver's license) | Safe, Affordable Child Care | LGTBQ Services/Supports |  | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Checked, Not Numbered | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Case Management | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | LGTBQ <br> Services/Supports |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 2nd Highest Need |





| Yes, continue with this section | Information and Referral Services | Criminal Record Expungements | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  | Not a Top Five Need | 2nd Highest Need | 2nd Highest Need | 2nd Highest Need | 2nd Highest Need | 2nd Highest Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | Highest Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need |
| Yes, continue with this section | Eligibility Determinations | Information and Referral Services | Safe, Affordable Child Care | Safe, Affordable Child Care | Eligibility Determinations | Transportation | Not a Top Five Need | 2nd Highest Need | 5th Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Transportation | Identification Document Assistance (e.g. birth certificate, driver's license) |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Checked, Not Numbered |
| Yes, continue with this section | Identification Document Assistance (e.g. birth certificate, driver's license) | Case Management | Eligibility Determinations |  |  |  | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need |
| Yes, continue with this section | Transportation | Information and Referral Services |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | 4th Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Criminal Record Expungements |  |  |  |  |  | Not a Top Five Need | 4th Highest Need | 3rd Highest Need | Not a Top Five Need | Highest Need | Not a Top Five Need |


| No, skip to Overal Need |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Eldercare Day Centers |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Eligibility Determinations | Transportation |  |  |  | Not a Top Five $\qquad$ Need | Not a Top Five $\qquad$ Need | Not a Top Five $\qquad$ Need | 2nd Highest Need | 3rd Highest Need | Not a Top Five $\qquad$ Need |
| Yes, continue with this section | Case Management | Eligibility Determinations | Transportation |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Case Management | Eligibility <br> Determinations | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | 4th Highest Need | 5th Highest Need |
| No, skip to Overal Need |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | 5th Highest Need | 3rd Highest Need |
| Yes, continue with this section | Case Management | Eligibility Determinations | Transportation |  |  | Not a Top Five Need | Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need |
| Yes, continue with this section | Transportation | Criminal Record Expungements |  |  |  | Not a Top Five Need | 3rd Highest Need | 5th Highest Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need |
| Yes, continue with this section | Transportation | Identification Document Assistance (e.g. birth certificate, driver's license) | Immigration Support Services | Transportation | Safe, Affordable Child Care | 4th Highest Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |






| No, skip to Overal Need |  |  |  |  |  |  | 3rd Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Criminal Record Expungements | Information and Referral Services | Identification Document Assistance (e.g. birth certificate, driver's license) | Identification Document Assistance (e.g. birth certificate, driver's license) | Transportation | Safe, Affordable Child Care | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Transportation |  |  |  |  |  | Highest Need | 3rd Highest Need | Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Checked, Not Numbered | Checked, Not Numbered | 5th Highest Need | Highest Need | Checked, Not Numbered | Checked, Not Numbered |
| Yes, continue with this section | Criminal Record Expungements | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  |  | Not a Top Five Need | Highest Need | Not a Top Five Need | 2nd Highest Need | 3rd Highest Need | 3rd Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | 2nd Highest Need | Not a Top Five Need | 5th Highest Need | Highest Need | 3rd Highest Need | Not a Top Five Need |


| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | 4th Highest Need | 3rd Highest Need | 5th Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five $\qquad$ Need | Not a Top Five $\qquad$ Need | Not a Top Five $\qquad$ Need | Highest Need | Not a Top Five $\qquad$ Need | Not a Top Five $\qquad$ Need |
| Yes, continue with this section | Criminal Record Expungements | Eldercare Day Centers | Information and Referral Services | Safe, Affordable Child Care | Eligibility Determinations | Case Management | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Checked, Not Numbered |


| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | 2nd Highest Need | Not a Top Five Need | Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Safe, Affordable Child Care |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Transportation | Information and Referral Services | Eligibility Determinations |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Identification Document Assistance (e.g. birth certificate, driver's license) | Transportation | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Identification Document Assistance (e.g. birth certificate, driver's license) | Transportation | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Not a Top Five Need | 2nd Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |






| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Highest Need | 4th Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | 5th Highest Need | 3rd Highest Need | Not a Top Five Need | 2nd Highest Need | 4th Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Criminal Record Expungements | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Eligibility Determinations |  |  |  | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 2nd Highest Need |
| Yes, continue with this section | Safe, Affordable Child Care |  |  | Safe, Affordable Child Care |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |


| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Safe, Affordable Child Care |  |  | Safe, Affordable Child Care |  |  | Not a Top Five Need | 3rd Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Case Management | Eligibility Determinations | Information and Referral Services | Case Management | Safe, Affordable Child Care | Eligibility Determinations | Not a Top Five $\qquad$ Need | Not a Top Five $\qquad$ Need | Not a Top Five $\qquad$ Need | Highest Need | Not a Top Five $\qquad$ Need | Not a Top Five $\qquad$ Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |




| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Case Management | Eligibility Determinations | Information and Referral Services | Case Management | Eligibility Determinations | Information and Referral Services | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |




| Yes, continue with this section | Criminal Record Expungements | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Case Management |  |  |  | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need |
| Yes, continue with this section | LGTBQ <br> Services/Supports | Transportation | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Criminal Record Expungements | Transportation | Eligibility Determinations |  |  |  | Highest Need | 3rd Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Identification Document Assistance (e.g. birth certificate, driver's license) | Criminal Record Expungements | Safe, Affordable Child Care | Safe, Affordable Child Care | Identification Document Assistance (e.g. birth certificate, driver's license) | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Criminal Record Expungements |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |



| Yes, continue with this section | Immigration Support Services | Transportation | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Safe, Affordable Child Care | Case Management | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 2nd Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Checked, Not Numbered | 2nd Highest Need | Checked, Not Numbered | 3rd Highest Need | Checked, Not Numbered | Checked, Not Numbered |
| Yes, continue with this section | Criminal Record Expungements | Transportation | Identification Document Assistance (e.g. birth certificate, driver's license) | Transportation | Identification Document Assistance (e.g. birth certificate, driver's license) | Criminal Record Expungements | Not a Top Five Need | Highest Need | Not a Top Five Need | 3rd Highest Need | 2nd Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |


| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Eligibility Determinations | Case Management | Safe, Affordable Child Care | Identification Document Assistance (e.g. birth certificate, driver's license) | Safe, Affordable Child Care | Case Management | 5th Highest Need | 4th Highest Need | 3rd Highest Need | Not a Top Five Need | Highest Need | 2nd Highest Need |
| Yes, continue with this section | Information and Referral Services | Identification Document Assistance (e.g. birth certificate, driver's license) | Safe, Affordable Child Care | Identification Document Assistance (e.g. birth certificate, driver's license) | Information and Referral Services | Safe, Affordable Child Care | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Checked, Not Numbered |
| No, skip to Overal Need |  |  |  |  |  |  | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Checked, Not Numbered | 5th Highest Need | Checked, Not Numbered | 2nd Highest Need | Checked, Not Numbered | Checked, Not Numbered |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Information and Referral Services | Identification Document Assistance (e.g. birth certificate, driver's license) | Criminal Record Expungements |  |  |  | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |


| No, skip to Overal Need |  |  |  |  |  |  | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | 4th Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Eligibility Determinations | Information and Referral Services | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Eligibility Determinations | Information and Referral Services | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Eligibility Determinations | Information and Referral Services | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Transportation | Safe, Affordable Child Care |  |  |  | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |




| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Case Management |  |  |  |  | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Eligibility Determinations | Identification Document Assistance (e.g. birth certificate, driver's license) | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Identification Document Assistance (e.g. birth certificate, driver's license) | Eligibility Determinations | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need |
| Yes, continue with this section | Criminal Record Expungements | Information and Referral Services | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered |
| Yes, continue with this section | Transportation | Information and Referral Services | Criminal Record Expungements | Identification Document Assistance (e.g. birth certificate, driver's license) | Transportation | Information and Referral Services | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Identification Document Assistance (e.g. birth certificate, driver's license) |  |  | Identification Document Assistance (e.g. birth certificate, driver's license) |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Criminal Record Expungements | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  | Safe, Affordable Child Care |  |  | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Criminal Record Expungements |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |




| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Identification Document Assistance (e.g. birth certificate, driver's license) |  |  |  |  | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Identification Document Assistance (e.g. birth certificate, driver's license) | Criminal Record Expungements | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Identification Document Assistance (e.g. birth certificate, driver's license) | Criminal Record Expungements | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need |
| Yes, continue with this section | Safe, Affordable Child Care | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  |  | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |


| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Transportation | Information and Referral Services | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Transportation | Information and Referral Services | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Eligibility Determinations | Case Management |  |  |  | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Criminal Record Expungements | Case Management |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Information and Referral Services | Safe, Affordable Child Care |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Information and Referral Services | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Transportation | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Information and Referral Services | Transportation | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Identification Document Assistance (e.g. birth certificate, driver's license) | Eligibility Determinations | Eligibility Determinations | Transportation | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | 4th Highest Need | Highest Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Criminal Record Expungements |  |  |  |  |  | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |


| Yes, continue with this section | Safe, Affordable Child Care |  |  | Safe, Affordable Child Care |  |  | Checked, Not Numbered | 4th Highest Need | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Safe, Affordable Child Care | Identification <br> Document Assistance (e.g. birth certificate, driver's license) | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | $\begin{gathered} \text { Safe, Affordable } \\ \text { Child Care } \\ \hline \end{gathered}$ | Identification <br> Document Assistance (e.g. birth certificate, driver's license) | 5th Highest Need | Not a Top Five Need | Not a Top Five $\qquad$ | 4th Highest Need | Not a Top Five Need | Not a Top Five $\qquad$ |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Transportation | Identification Document Assistance (e.g. birth certificate, driver's license) | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Transportation | Identification Document Assistance (e.g. birth certificate, driver's license) | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Identification Document Assistance (e.g. birth certificate, driver's license) | Criminal Record Expungements |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Case Management | Transportation | Eldercare Day Centers | LGTBQ Services/Supports | Criminal Record Expungements | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | 2nd Highest Need | 3rd Highest Need |
| Yes, continue with this section | Information and Referral Services | Transportation | Identification Document Assistance (e.g. birth certificate, driver's license) |  |  |  | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Highest Need |
| Yes, continue with this section | Case Management | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Criminal Record Expungements |  |  |  | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |


| Yes, continue with this section | Case Management | Information and Referral Services | Transportation |  |  |  | Not a Top Five Need | 5th Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Highest Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section |  |  |  | Safe, Affordable Child Care |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Highest Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |




| No, skip to Overal Need |  |  |  |  |  |  | 4th Highest Need | Not a Top Five Need | 2nd Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Transportation |  |  |  |  |  | Highest Need | 2nd Highest Need | 3rd Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | LGTBQ <br> Services/Supports | Identification Document Assistance (e.g. birth certificate, driver's license) |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Criminal Record Expungements | Transportation | Eligibility Determinations | Eligibility Determinations | Transportation | Identification <br> Document Assistance (e.g. birth certificate, driver's license) | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | 3rd Highest Need | 4th Highest Need | 5th Highest Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  |  |  | Not a Top Five Need | Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Criminal Record Expungements | Information and Referral Services | Transportation |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | 2nd Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |


| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Case Management |  |  |  |  | 4th Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Criminal Record Expungements | Information and Referral Services | Case Management |  |  |  | 2nd Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need |
| Yes, continue with this section | Transportation | Case Management | Identification Document Assistance (e.g. birth certificate, driver's license) | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Eligibility Determinations | Information and Referral Services | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | 3rd Highest Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 2nd Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |


| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Transportation | Case Management | Transportation | Identification Document Assistance (e.g. birth certificate, driver's license) | Eldercare Day Centers | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Identification Document Assistance (e.g. birth certificate, driver's license) | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Eligibility Determinations |  |  |  | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | 2nd Highest Need | Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | 3rd Highest Need | 4th Highest Need | 5th Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 5th Highest Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |



| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Immigration Support Services | Identification Document Assistance (e.g. birth certificate, driver's license) |  | Safe, Affordable Child Care |  |  | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Immigration Support Services |  |  |  |  |  | 5th Highest Need | 4th Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Information and Referral Services | Transportation | Identification Document Assistance (e.g. birth certificate, driver's license) | Identification Document Assistance (e.g. birth certificate driver's license) | Transportation | Information and Referral Services | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Transportation | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Criminal Record Expungements |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |


| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | 2nd Highest Need | Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Transportation |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Transportation | Eligibility Determinations | Case Management |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Information and Referral Services | Identification Document Assistance (e.g. birth certificate, driver's license) | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Safe, Affordable Child Care | Identification Document Assistance (e.g. birth certificate, driver's license) | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | $\begin{gathered} \begin{array}{c} \text { Not a Top Five } \\ \text { Need } \end{array} \\ \hline \end{gathered}$ |
| Yes, continue with this section | Case Management | Transportation | Information and Referral Services |  |  |  | Not a Top Five Need | Not a Top Five $\qquad$ Need | Not a Top Five $\qquad$ Need | Checked, Not Numbered | Not a Top Five $\qquad$ Need | Checked, Not Numbered |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Case Management | Transportation |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered |


| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Case Management | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Transportation |  |  |  | Not a Top Five Need | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered |
| No, skip to Overal Need |  |  |  |  |  |  | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered |
| No, skip to Overal Need |  |  |  |  |  |  | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Transportation |  |  |  |  |  | 2nd Highest Need | Highest Need | 4th Highest Need | 3rd Highest Need | 4th Highest Need | 4th Highest Need |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Transportation |  | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Transportation |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need |
| Yes, continue with this section | Case Management | Information and Referral Services | Transportation | Case Management | Information and Referral Services | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Not a Top Five Need | 3rd Highest Need | 5th Highest Need | Not a Top Five Need | Highest Need | Not a Top Five Need |


| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Checked, Not Numbered |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Transportation | Identification Document Assistance (e.g. birth certificate, driver's license) |  |  |  | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Not a Top Five Need | Checked, Not Numbered |
| Yes, continue with this section | Information and Referral Services | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | LGTBQ Services/Supports |  |  |  | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |
| Yes, continue with this section | Safe, Affordable Child Care | Transportation | Case Management | Safe, Affordable Child Care | Case Management | Information and Referral Services | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need |
| Yes, continue with this section | Transportation |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |
| No, skip to Overal Need |  |  |  |  |  |  | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 3rd Highest Need |
| Yes, continue with this section | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Identification Document Assistance (e.g. birth certificate, driver's license) | Criminal Record Expungements | Legal Assistance Interventions (e.g. restraining orders, eviction assistance, parenting plan, fees) | Identification Document Assistance (e.g. birth certificate, driver's license) | Criminal Record Expungements | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |


| Yes, continue with this section | Information and Referral Services | Transportation | Identification Document Assistance (e.g. birth certificate, driver's license) |  |  | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes, continue with this section | Transportation | Criminal Record Expungements |  | Transportation | Criminal Record Expungements | Not a Top Five Need | 2nd Highest Need | 4th Highest Need | Highest Need | 3rd Highest Need | Not a Top Five Need |


| Top 5 Needs [Housing Assistance] | Top 5 Needs [Legal Assistance] | Top 5 Needs [Domestic Violence Services] | Top 5 Needs [Transportation Assistance] | Top 5 Needs [Child Care] | Top 5 Needs [Senior Services] | Top 5 Needs [Utility Assistance] | Top 5 Needs [Youth Activities] | Top 5 Needs [LGTBQ Services] | What is your age? | What gender do you identify with? |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2nd Highest Need |  |  |  |  | 4th Highest Need | 3rd Highest Need |  |  | 55-69 | Female |
| 3rd Highest Need |  |  |  |  |  | 4th Highest Need |  |  | 24-44 | Female |
| Highest Need |  |  |  |  |  | 4th Highest Need |  |  | 45-54 | Female |
| Highest Need |  |  |  |  | 3rd Highest Need |  |  |  | 55-69 | Female |
| 4th Highest Need | 2nd Highest Need |  |  |  |  | 3rd Highest Need |  |  | 45-54 | Female |
| Highest Need |  |  |  | 2nd Highest Need |  | 3rd Highest Need | 4th Highest Need |  | 24-44 | Female |
| Highest Need | 4th Highest Need |  |  | 5th Highest Need |  |  |  |  | 24-44 | Female |
|  |  |  |  |  |  |  |  |  | 24-44 | Male |



| Female |
| :---: |
| Male |
| Female |
| Fale |
| Female |
| Female |
| Fene of your |
| business |
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| 2nd Highest Need |  |  |  | 4th Highest Need |  | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | 55-69 | Female |
|  |  |  |  |  |  | 55-69 | Female |
| Highest Need |  |  |  |  |  | 24-44 | Female |
| Highest Need |  |  |  |  |  | 24-44 | Female |
| 2nd Highest Need |  |  | Highest Need | 3rd Highest Need |  | 70+ | Female |
|  |  |  |  | 2nd Highest Need |  | 55-69 | Female |
| 2nd Highest Need |  |  |  |  |  | 55-69 | Female |
| Highest Need |  |  | 4th Highest Need |  |  | 55-69 | Female |
| Highest Need |  |  |  | 4th Highest Need | 5th Highest Need | 24-44 | Female |
|  | 3rd Highest Need | 5th Highest Need |  | 4th Highest Need |  | 55-69 | Female |


| Highest Need |  |  |  |  |  | 45-54 | Male |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | 45-54 | Female |
| 4th Highest Need | 5th Highest Need |  | Highest Need | 2nd Highest Need |  | 55-69 | Male |
| 4th Highest Need | 5th Highest Need |  | Highest Need |  |  | 70+ | Male |
| 4th Highest Need |  | 5th Highest Need |  |  |  | 55-69 | Male |
| 2nd Highest Need |  |  | 3rd Highest Need |  |  | 55-69 | Female |
|  |  |  |  | Highest Need |  | 55-69 | Male |
| Highest Need | 5th Highest Need |  |  | 3rd Highest Need |  | 24-44 | Female |
| 3rd Highest Need |  |  |  |  | 5th Highest Need | 24-44 | Female |
| 5th Highest Need |  |  |  | 2nd Highest Need |  | 24-44 | Male |



| Female |
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| Female |
| Female |
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| Female |
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| Female |
| Female |
| Female |
| Female |
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| 2nd Highest Need |  |  | 3rd Highest Need |  |  |  |  |  | 70+ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Highest Need |  |  |  |  |  | 2nd Highest Need |  |  | $24-44$ |
|  |  |  |  |  | Highest Need | 4th Highest Need | $\square$ | $\square$ | 55-69 |
| 2nd Highest Need |  |  |  |  |  |  |  |  | $24-44$ |
| 5th Highest Need |  |  |  |  | Highest Need |  |  |  | $24-44$ |
| Highest Need |  |  | 3rd Highest Need |  | 2nd Highest Need |  |  |  | 70+ |
|  |  |  |  |  |  |  |  |  | 55-69 |
| Highest Need |  |  |  |  | 3rd Highest Need | 4th Highest Need |  |  | $55-69$ |
|  | Highest Need |  | 2nd Highest Need |  | 5th Highest Need |  |  |  | $45-54$ |
| Highest Need |  |  |  |  |  |  |  |  | $24-44$ |


| Female |
| :---: |
| Female |
| Female |
| Female |
| Female |
| Female |
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|  | Highest Need |  | 2nd Highest Need | 3rd Highest Need |  |  | 70+ | Male |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4th Highest Need |  |  |  |  | Highest Need |  | 45-54 | Male |
|  |  |  |  |  | 4th Highest Need | 5th Highest Need | 24-44 | Female |
| 4th Highest Need |  | Highest Need | 3rd Highest Need | 4th Highest Need |  |  | 24-44 | Female |
|  |  |  |  | 3rd Highest Need | 5th Highest Need |  | 24-44 | Female |
|  |  |  | 2nd Highest Need | 4th Highest Need |  |  | 55-69 | Female |
| Highest Need |  |  |  |  |  |  | 24-44 | Female |
| 3rd Highest Need |  |  |  | 5th Highest Need |  |  | 55-69 | Female |
| 2nd Highest Need |  |  |  | Highest Need |  |  | 45-54 | Female |



|  |  |  | 5th Highest Need |  |  |  |  | 45-54 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3rd Highest Need |  | 2nd Highest Need |  | 3rd Highest Need |  |  | 4th Highest Need |  |  |
| Highest Need |  |  |  | 3rd Highest Need |  |  |  | 45-54 | Female |
| Highest Need |  |  |  |  | 3rd Highest Need |  |  | 70+ | Female |
|  | 4th Highest Need |  |  |  | 5th Highest Need | 3rd Highest Need |  | 55-69 | Female |
| Highest Need |  |  | 3rd Highest Need |  |  | 4th Highest Need |  | 55-69 | Male |
| Highest Need |  |  | 2nd Highest Need |  |  | 5th Highest Need |  | 45-54 | Male |
| Highest Need |  |  | 5th Highest Need |  |  | 2nd Highest Need |  | 24-44 | Female |
|  |  |  |  |  | 5th Highest Need | 4th Highest Need |  | 24-44 | Female |


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| :---: | :---: | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| Female |
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| Female |
| Female |
| Male |
| Female |
| Female |
|  |



Female

Female

Female

Female
Female

Male

Male

Female

Female


| Highest Need |  |  |  |  |  |  |  |  | 45-54 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3rd Highest Need |  |  |  |  | 4th Highest Need | 5th Highest Need |  |  | 55-69 | Female |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| 4th Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| 3rd Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| 2nd Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 4th Highest Need | Not a Top Five Need | 45-54 | Female |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | 5th Highest Need | 2nd Highest Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | 24-44 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| Highest Need | 5th Highest Need | Not a Top Five Need | 5th Highest Need | 4th Highest Need | Not a Top Five Need | 3rd Highest Need | 4th Highest Need | 4th Highest Need | 24-44 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 4th Highest Need | 24-44 | Transgender |
| 2nd Highest Need | 2nd Highest Need | Highest Need | 2nd Highest Need | 2nd Highest Need | 2nd Highest Need | 2nd Highest Need | 2nd Highest Need | 2nd Highest Need | 45-54 | Female |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | 2nd Highest Need | Not a Top Five Need | 2nd Highest Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |  |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 5th Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | Highest Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Highest Need | 5th Highest Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | 4th Highest Need | Not a Top Five Need | 24-44 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 18-23 |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |  |


| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Highest Need | Highest Need | Not a Top Five Need | 24-44 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 55-69 |
| 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Highest Need | 4th Highest Need | Not a Top Five Need | 2nd Highest Need | 2nd Highest Need | 3rd Highest Need | 3rd Highest Need | 2nd Highest Need | Not a Top Five Need | 55-69 |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Highest Need | Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Highest Need | Not a Top Five Need | 24-44 | Female |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Male |
| Highest Need | 5th Highest Need | Not a Top Five Need | 5th Highest Need | 3rd Highest Need | Not a Top Five Need | Highest Need | Highest Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| 5th Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| Highest Need | 2nd Highest Need | 3rd Highest Need | 3rd Highest Need | 3rd Highest Need | 3rd Highest Need | 3rd Highest Need | 3rd Highest Need | 3rd Highest Need | 55-69 | Female |
| Highest Need | 4th Highest Need | 3rd Highest Need | 5th Highest Need | 3rd Highest Need | Not a Top Five Need | 2nd Highest Need | 2nd Highest Need | Not a Top Five Need | 24-44 | Female |


| Highest Need | 4th Highest Need | 3rd Highest Need | 5th Highest Need | 3rd Highest Need | Not a Top Five Need | 2nd Highest Need | 2nd Highest Need | Not a Top Five Need | 24-44 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Highest Need | 2nd Highest Need | 2nd Highest Need | Highest Need | 2nd Highest Need | 2nd Highest Need | Highest Need | Highest Need | 2nd Highest Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Highest Need | Highest Need | Not a Top Five Need | 5th Highest Need | 5th Highest Need | Not a Top Five Need | Highest Need | 2nd Highest Need | Not a Top Five Need | 24-44 |
| 2nd Highest Need | 3rd Highest Need | Not a Top Five Need | 4th Highest Need | 4th Highest Need | 2nd Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 |


| Highest Need | 4th Highest Need | $\begin{gathered} \text { Not a Top Five } \\ \text { Need } \end{gathered}$ | Highest Need | 2nd Highest Need | Not a Top Five Need | Highest Need | Highest Need | Not a Top Five Need | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 24-44 | Female |
| 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 5th Highest Need | 45-54 | Female |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |


| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Highest Need | 2nd Highest Need | 2nd Highest Need | 2nd Highest Need | Highest Need | 2nd Highest Need | Highest Need | 2nd Highest Need | 2nd Highest Need | 24-44 | Female |
| Highest Need | 2nd Highest Need | 3rd Highest Need | Highest Need | 3rd Highest Need | 3rd Highest Need | Highest Need | 2nd Highest Need | 3rd Highest Need | 24-44 | Female |
| 3rd Highest Need | 3rd Highest Need | 3rd Highest Need | 3rd Highest Need | 3rd Highest Need | Highest Need | Highest Need | Highest Need | 3rd Highest Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 5th Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 55-69 | Male |
| Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 70+ | Male |



| 3rd Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | 24-44 |
| 3rd Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | 24-44 |
| Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 55-69 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| 4th Highest Need | Not a Top Five Need | 5th Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| 3rd Highest Need | 3rd Highest Need | Highest Need | 3rd Highest Need | 3rd Highest Need | Highest Need | 3rd Highest Need | 3rd Highest Need | Highest Need | 24-44 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |


| Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 18-23 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 4th Highest Need | Not a Top Five Need | 55-69 | Female |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Highest Need | 5th Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |


| 2nd Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ |
| 2nd Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 24-44 |


| Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | 4th Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| 3rd Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |



| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Male |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | 24-44 | Male |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Transgender |
| Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 5th Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 |  |


| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 55-69 | Male |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Highest Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | Not a Top Five Need | 5th Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Female |
| Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 18-23 | Male |



| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| 2nd Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |


| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| 2nd Highest Need | 3rd Highest Need | Not a Top Five Need | 5th Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Checked, Not Numbered | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| 3rd Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 2nd Highest Need | 3rd Highest Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 24-44 | Female |
| Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | 5th Highest Need | 4th Highest Need | Checked, Not Numbered | 24-44 | Female |
| Checked, Not Numbered | 3rd Highest Need | Checked, Not Numbered | 4th Highest Need | 2nd Highest Need | Checked, Not Numbered | Highest Need | Checked, Not Numbered | Checked, Not Numbered | 24-44 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Checked, Not Numbered | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |


| Highest Need | 4th Highest Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Male |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | 5th Highest Need | Not a Top Five Need | 24-44 | Female |
| Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  | Female |
| Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Male |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |  |
| 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 24-44 | Male |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five $\qquad$ Need | Not a Top Five $\qquad$ Need | Not a Top Five $\qquad$ Need | Highest Need | Not a Top Five Need | Not a Top Five $\qquad$ Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 4th Highest Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Highest Need | Not a Top Five Need | Not a Top Five $\qquad$ | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five $\qquad$ | Not a Top Five Need | 55-69 |
| Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| 5th Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 24-44 |


| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| 5th Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Highest Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| 5th Highest Need | 3rd Highest Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 |


| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| 2nd Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| 2nd Highest Need | 5th Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Highest Need | 2nd Highest Need | Not a Top Five Need | 4th Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |


| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Male |
| Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five $\qquad$ Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five $\qquad$ Need | 18-23 |  |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |



| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Male |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Checked, Not <br> Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 24-44 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |


| Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |
| Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |
| 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 18-23 |
| Not a Top Five Need | Highest Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 4th Highest Need | Not a Top Five Need | 45-54 |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 3rd Highest Need | 24-44 |


| 4th Highest Need | 3rd Highest Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 24-44 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Checked, Not Numbered | Not a Top Five Need | Checked, Not Numbered | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |


| Not a Top Five Need | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | 24-44 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 2nd Highest Need | 5th Highest Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | 2nd Highest Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 3rd Highest Need | 5th Highest Need | Not a Top Five Need |  |


| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| 2nd Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five $\qquad$ | Not a Top Five Need | Not a Top Five Need | Not a Top Five $\qquad$ | Not a Top Five $\qquad$ | Not a Top Five $\qquad$ | Not a Top Five Need | Not a Top Five Need |  |  |
| Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |


| 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | Not a Top Five Need | 3rd Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |


| Highest Need | 4th Highest Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Male |


| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Female |
| 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Male |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| 3rd Highest Need | 4th Highest Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need |  |  |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 5th Highest Need | 45-54 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | 24-44 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 18-23 |
| Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 17-Dec |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 70+ |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 45-54 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need | 55-69 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |


| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |


| 4th Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Male |
| 2nd Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |


| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | 3rd Highest Need | Not a Top Five Need | 24-44 | Male |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 18-23 |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| 5th Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |


| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 5th Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 4th Highest Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| 3rd Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Highest Need | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need | Highest Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| 4th Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 5th Highest Need | 24-44 | Female |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |



| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ |
| Highest Need | Not a Top Five Need | 5th Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 24-44 |


| Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| 3rd Highest Need | 2nd Highest Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five $\qquad$ | Not a Top Five Need | Not a Top Five $\qquad$ | Not a Top Five $\qquad$ | 55-69 | Male |
| Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | 3rd Highest Need | 17-Dec | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 17-Dec | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 17-Dec | Male |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 17-Dec |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 17-Dec |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 17-Dec |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 17-Dec |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 17-Dec | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 17-Dec | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | 3rd Highest Need | 17-Dec | Female |
| Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 17-Dec | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 17-Dec | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 17-Dec | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 17-Dec | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 17-Dec | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 17-Dec | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 17-Dec | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 17-Dec | Male |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 17-Dec | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 17-Dec | Male |


| Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 17-Dec | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 17-Dec | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 17-Dec | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 17-Dec | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 17-Dec | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 17-Dec | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 17-Dec | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 17-Dec | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 17-Dec | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |


| Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | 5th Highest Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| 3rd Highest Need | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | 2nd Highest Need | 4th Highest Need | Checked, Not Numbered | 24-44 | Male |
| Highest Need | Highest Need | 3rd Highest Need | Highest Need | 2nd Highest Need | 3rd Highest Need | 2nd Highest Need | 2nd Highest Need | Not a Top Five Need | 24-44 | Female |
| Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 70+ | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Female |
| Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 17-Dec |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 4th Highest Need | 5th Highest Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 45-54 |
| 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Highest Need | Not a Top Five Need | 3rd Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | 24-44 |


| Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | 2nd Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | 3rd Highest Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | 24-44 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 45-54 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 5th Highest Need | Not a Top Five Need | 24-44 | Male |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Female |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five $\qquad$ Need | Not a Top Five Need | Not a Top Five $\qquad$ Need | Not a Top Five $\qquad$ $\qquad$ Need |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 2nd Highest Need | 5th Highest Need | 55-69 |
| 5th Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Highest Need | 4th Highest Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | 3rd Highest Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 |
| Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 3rd Highest Need | 5th Highest Need | Not a Top Five Need | 24-44 |


| Highest Need | 5th Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |  |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 3rd Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 70+ |  |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| 5th Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 4th Highest Need | 45-54 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |


| Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ |
| Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | 70+ |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |  |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Female |
| 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |


| Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |




| Highest Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| Highest Need | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | 4th Highest Need | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | 70+ | Male |
| Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 3rd Highest Need | 24-44 | Female |
| Highest Need | Not a Top Five Need | 2nd Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |
| Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Highest Need | 3rd Highest Need | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | 4th Highest Need | Checked, Not Numbered | Checked, Not Numbered | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |
| Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |  |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | 3rd Highest Need | Not a Top Five Need | 45-54 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| 3rd Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| 2nd Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | 3rd Highest Need | 4th Highest Need | Not a Top Five Need | 24-44 |
| Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Highest Need | 4th Highest Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 |


| 3rd Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Female |
| Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| 3rd Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| 4th Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |



| 5th Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2nd Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| 2nd Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | 4th Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | 45-54 | Female |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | 5th Highest Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| 5th Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |
| Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| 3rd Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |


| Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Highest Need | Not a Top Five $\qquad$ | Not a Top Five Need | Not a Top Five $\qquad$ | Not a Top Five Need | Not a Top Five $\qquad$ Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five $\qquad$ | 24-44 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |



| Highest Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five $\qquad$ Need | Highest Need | Not a Top Five $\qquad$ Need | 4th Highest Need | Not a Top Five $\qquad$ Need | 3rd Highest Need | Not a Top Five $\qquad$ Need | 5th Highest Need | Not a Top Five $\qquad$ Need | 55-69 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need | 4th Highest Need | Not a Top Five Need | 24-44 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Checked, Not Numbered | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | 3rd Highest Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five $\qquad$ Need | 2nd Highest Need | Not a Top Five $\qquad$ Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |


| Highest Need | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | 2nd Highest Need | Checked, Not Numbered | 3rd Highest Need | Not a Top Five Need | Checked, Not Numbered | 24-44 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 24-44 |
| 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Highest Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 55-69 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |


| Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Checked, Not Numbered | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Female |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 24-44 | Male |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | 5th Highest Need | Not a Top Five Need | 24-44 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | 3rd Highest Need | Not a Top Five Need | 24-44 | Female |
| 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 70+ | Male |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 24-44 |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need |  |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |
| 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 4th Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 24-44 | Female |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |


| Highest Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Female |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | 18-23 | Transgender |
| Highest Need | 3rd Highest Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |


| 2nd Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| 4th Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | 24-44 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 24-44 |


| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 3rd Highest Need | 4th Highest Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |


| Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |
| Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Checked, Not Numbered | Checked, Not <br> Numbered | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| 2nd Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five $\qquad$ Need |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 18-23 | Female |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Male |


| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| 2nd Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Highest Need | Not a Top Five Need | Not a Top Five Need | 70+ |
| Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 45-54 |
| Checked, Not Numbered | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | 55-69 |
| Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 24-44 |
| Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |



| Checked, Not Numbered | Checked, Not Numbered | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  | Female |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| Checked, Not Numbered | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |
| Checked, Not Numbered | Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need |  |  |
| Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | Checked, Not Numbered | 45-54 | Female |
| 5th Highest Need | Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 4th Highest Need | 3rd Highest Need | Not a Top Five Need | Checked, Not Numbered | 55-69 | Male |
| Highest Need | 4th Highest Need | Not a Top Five Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 24-44 | Female |
| Highest Need | Not a Top Five Need | Not a Top Five Need | 5th Highest Need | Not a Top Five Need | 4th Highest Need | 3rd Highest Need | Not a Top Five Need | Not a Top Five Need | 45-54 | Male |
| 5th Highest Need | Not a Top Five Need | Not a Top Five Need | 2nd Highest Need | Not a Top Five Need | 4th Highest Need | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | 55-69 |  |
| Not a Top Five Need | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | Not a Top Five Need | Checked, Not Numbered | Checked, Not Numbered | Not a Top Five Need | Not a Top Five Need | 55-69 | Male |



| What is your race? | What is your ethnicity? | What is the size of your family? | What type of health insurance does your family have? (select all that apply) | What is the source of your family's income? (select all that apply) | What is your current or last known zip code? |
| :---: | :---: | :---: | :---: | :---: | :---: |
| White | Non-Hispanic/NonLatino(a) | 4 | Medicare, Private Insurance | Earned Income/Employme nt | Don't Know |
| White | Non-Hispanic/NonLatino(a) | 4 | Private Insurance | $\begin{array}{\|c\|} \hline \text { Earned } \\ \text { Income/Employme } \\ \text { nt } \end{array}$ | 98661 |
| White | Non-Hispanic/NonLatino(a) | 3 | Medicaid, Private Insurance |  | 98664 |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicaid, Medicare | SSA | 98662 |
| White | Non-Hispanic/NonLatino(a) | 1 | Private Insurance | Earned Income/Employme nt | 98642 |
| White | Non-Hispanic/NonLatino(a) | 3 | Medicaid | SSI/SSDI | 98686 |
| White | Non-Hispanic/NonLatino(a) | 6 | Private Insurance | Earned Income/Employme nt | 98684 |
| White |  | 3 | Medicaid, Private Insurance | Earned Income/Employme nt | 98663 |


| Multi-Racial | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 3 | Private Insurance |  <br> Earned <br> $\substack{\text { Income/Employme } \\ \mathrm{nt}}$ |
| :---: | :---: | :---: | :---: | :---: |
| White |  | 2 | Medicare | Unemployment Insurance |
| White |  | 1 | Private Insurance | Earned Income/Employme nt |
| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 8+ | Private Insurance | Earned Income/Employme nt |
| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 1 | Private Insurance | Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 4 | Private Insurance | Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicaid | Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 1 | Private Insurance | SSI/SSDI |
| Shouldn't matter | Don't Know | 3 | Private Insurance | None of your business |
| White | Non-Hispanic/NonLatino(a) | 2 | Medicaid, Medicare, Private Insurance | SSI/SSDI, Earned Income/Employme nt |


| White | Non-Hispanic/NonLatino(a) | 7 | Medicaid | Earned Income/Employme nt |
| :---: | :---: | :---: | :---: | :---: |
| White | Non-Hispanic/NonLatino(a) | 2 | Medicare | SSI/SSDI |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicaid | SSI/SSDI |
| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 6 | Medicaid, Private Insurance | Earned <br> Income/Employme <br> nt |
| White | Don't Know | 5 | Private Insurance | Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 2 | Medicare, Private Insurance | SSI/SSDI |
| White |  | 2 | Medicaid, None | SSI/SSDI, Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 1 | None | selling my things on ebay |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicaid, Medicare | SSI/SSDI |
| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 5 | None | Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicaid | second mortgage |




| White | Non-Hispanic/NonLatino(a) | 1 | Medicare, Private Insurance |
| :---: | :---: | :---: | :---: |
| Asian | Non-Hispanic/Non- Latino(a) | 4 | Medicare |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicare |
| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 5 | Private Insurance |
| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 5 | Medicare |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicaid |
| Black or African American | Non-Hispanic/NonLatino(a) | 1 | Medicare, Private Insurance |
| White | Non-Hispanic/NonLatino(a) | 1 |  |
| Multi-Racial | Non-Hispanic/NonLatino(a) | 2 | None |


| White |  | 1 | Private Insurance | Retired |
| :---: | :---: | :---: | :---: | :---: |
| White | Non-Hispanic/NonLatino(a) | 2 | Medicaid | Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 4 | Medicare | $\begin{aligned} & \text { SSI/SSDI, Foster } \\ & \text { care } \end{aligned}$ |
| White | Non-Hispanic/NonLatino(a) | 5 | Medicaid | Earned <br> Income/Employme <br> nt |
| White | Non-Hispanic/NonLatino(a) | 6 | Medicaid | Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 8+ | Medicaid, Medicare | SSI/SSDI, TANF, rent from others |
| White | Non-Hispanic/NonLatino(a) | 1 | Private Insurance | Earned Income/Employme nt |
| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 3 | None | Earned Income/Employme nt |
| White |  | 2 | Medicaid, Medicare | Pension |
| White | Non-Hispanic/NonLatino(a) | 4 | Medicaid | SSI/SSDI, Earned Income/Employme nt |


| White | Non-Hispanic/NonLatino(a) | 3 | Medicare, Private Insurance |
| :---: | :---: | :---: | :---: |
| White | Hispanic/Latino(a) | 5 | Medicaid, Private Insurance |
| White | Non-Hispanic/NonLatino(a) | 2 | Medicare, Private Insurance |
| White | Non-Hispanic/NonLatino(a) | 3 | Private Insurance, None |
| White | Non-Hispanic/NonLatino(a) | 7 | Medicaid, Medicare, Private Insurance |
| American Indian or Alaska Native | Non-Hispanic/NonLatino(a) | 1 | Medicare, Private Insurance |
| White | Non-Hispanic/NonLatino(a) | 2 | Medicare |
| White | Non-Hispanic/NonLatino(a) | 2 | Medicare |
| White | Don't Know | 3 | Medicaid, Private Insurance |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicaid, Private Insurance |


| Asian | Non-Hispanic/NonLatino(a) | 1 | Private Insurance | odd jobs |
| :---: | :---: | :---: | :---: | :---: |
| American Indian or Alaska Native | Don't Know | 2 | Medicaid | SSI/SSDI, TANF |
| White | Non-Hispanic/Non- Latino(a) | 1 | Private Insurance | Earned Income/Employme nt |
| White | Don't Know | 8+ | Medicaid, Medicare, Private Insurance | SSI/SSDI, Pension, Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicare | Pension, Social Security |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicare, Private Insurance | SSI/SSDI |
| White | Don't Know | 6 | Medicaid, Medicare | SSI/SSDI, Pension |
| White |  | 2 | Medicaid, Medicare, Private Insurance | SSI/SSDI, Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 6 | Medicaid | Earned Income/Employme nt, Unemployment Insurance |





| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 2 | Medicare | Interest |
| :---: | :---: | :---: | :---: | :---: |
| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 3 | Medicaid | TANF, Earned Income/Employme nt |
| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 4 | Medicaid, Private Insurance | Earned Income/Employme nt, Unemployment Insurance |
| White |  | 1 | Medicare | SSI/SSDI |
| White |  | 2 | Medicaid, Medicare, Private Insurance | SSI/SSDI |
|  |  | 1 | Medicaid, Medicare | SSI/SSDI |
| White | Non-Hispanic/NonLatino(a) | 3 | Medicaid, None |  |
| White | Non-Hispanic/Non- Latino(a) | 5 | Private Insurance | Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 2 | Medicaid | ABD |



| White | Non-Hispanic/NonLatino(a) | 1 | None | Work |
| :---: | :---: | :---: | :---: | :---: |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicare, Private Insurance | SSI/SSDI |
| White | Don't Know | 2 | Medicaid | Earned Income/Employme nt, Unemployment Insurance |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicaid, Medicare | SSI/SSDI |
| White | Non-Hispanic/NonLatino(a) | 4 | Private Insurance, None | Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 6 | Medicare, Private Insurance | SSI/SSDI, Pension, Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicaid | SSI/SSDI |
| White | Don't Know | 1 | Medicare, Private Insurance | Social Security |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicaid, Medicare, Private Insurance | SSI/SSDI |
| White | Non-Hispanic/NonLatino(a) | 4 | Medicaid | Earned Income/Employme nt |
| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 4 | Medicaid, Private Insurance | Earned Income/Employme nt, Self employment |
| White | Non-Hispanic/NonLatino(a) | 3 | Medicare, Private Insurance | SSI/SSDI, Earned Income/Employme nt |


| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 5 | Medicare, Private Insurance | SSI/SSDI, Earned Income/Employme nt |
| :---: | :---: | :---: | :---: | :---: |
| White | $\begin{array}{\|c} \begin{array}{c} \text { Non-Hispanic/Non- } \\ \text { Latino(a) } \end{array} \\ \hline \end{array}$ | 1 |  | SSI/SSDI, Alimony |
| White |  | 2 | Medicaid | TANF, mother help |
| White | Don't Know | 1 | Medicaid, Medicare, Private Insurance | SSI/SSDI |
| Multi-Racial | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 1 | Private Insurance | Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 1 | None | Earned Income/Employme nt |
| White | Don't Know | 2 | $\begin{array}{\|c} \begin{array}{c} \text { Medicaid, Private } \\ \text { Insurance } \end{array} \\ \hline \end{array}$ | Earned Income/Employme nt |
| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 1 | None | Earned Income/Employme nt |
| Multi-Racial | Don't Know | 2 | Private Insurance | Earned Income/Employme nt |



| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ |
| :---: | :---: |
| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ |
| White | Don't Know |
| Multi-Racial | Don't Know |
| White | Slavic/Russian |
| White |  |
| American Indian or Alaska Native | Non-Hispanic/NonLatino(a) |
| Black or African American |  |
| White | Non-Hispanic/NonLatino(a) |
| White | Non-Hispanic/NonLatino(a) |




| White | Non-Hispanic/Non- Latino(a) | 5 | Medicaid | Earned Income/Employme nt |
| :---: | :---: | :---: | :---: | :---: |
| White | Slavic/Russian | 2 | Private Insurance | Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 2 | Medicaid | SSI/SSDI, Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 1 | Private Insurance | Unemployment Insurance |
| White | Don't Know | 2 |  | Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 5 | Private Insurance | Earned Income/Employme nt |
| White | Don't Know | 1 | Medicare | SSI/SSDI |
| White | Non-Hispanic/NonLatino(a) | 5 | Private Insurance | Earned Income/Employme nt |
| White |  | 5 |  | Earned Income/Employme nt |




| White | Non-Hispanic/NonLatino(a) | 2 | Medicare | SSI/SSDI |
| :---: | :---: | :---: | :---: | :---: |
| White | Don't Know | 2 | Medicare | SSI/SSDI |
| White | Non-Hispanic/NonLatino(a) | 4 | None | Earned Income/Employme nt |
| White | Don't Know | 1 | Medicaid, Medicare | SSI/SSDI |
| Mexican | Hispanic/Latino(a) | 5 | Medicaid, None | Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 2 | None | Unemployment Insurance |
| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 2 | Medicaid, Private Insurance | Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicaid | TANF |
| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 1 | Private Insurance | Earned Income/Employme nt |
| White | Don't Know | 1 | Medicaid | SSI/SSDI |
| Multi-Racial | Non-Hispanic/NonLatino(a) | 1 | Medicaid, Medicare | SSI/SSDI |


|  | Hispanic/Latino(a) | 3 | None | Earned Income/Employme nt |
| :---: | :---: | :---: | :---: | :---: |
| White | Hispanic/Latino(a) | 5 | Medicaid | Earned Income/Employme nt |
|  | Hispanic/Latino(a) | 3 | Medicaid | Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 3 | Private Insurance | Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 3 | Medicare | SSI/SSDI |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicare | SSI/SSDI |
| White | Non-Hispanic/NonLatino(a) | 2 | Medicaid, Medicare | SSI/SSDI |
|  | Hispanic/Latino(a) | 3 | Medicaid |  |
| Black or African American |  | 1 | None |  |



| White | Non-Hispanic/NonLatino(a) | 5 | Medicaid |  |
| :---: | :---: | :---: | :---: | :---: |
| White |  | 8+ | Medicare, Private Insurance | Pension, Earned Income/Employme nt |
| White |  | 5 | Medicaid | Earned Income/Employme nt |
| White |  | 4 | Medicare | SSI/SSDI |
| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 8+ | Medicare | $\square$ |
| White |  | 1 | Medicaid, Medicare | SSI/SSDI |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicaid | SSI/SSDI |
| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 6 | Medicaid | Earned Income/Employme nt |
| White |  | 2 | Medicaid, Medicare | SSI/SSDI |
| White |  | 2 | Medicaid, Medicare | SSI/SSDI |
| White | Don't Know | 1 | Medicaid |  |













| Bosnian |  | 4 | Private Insurance | Earned Income/Employme nt |
| :---: | :---: | :---: | :---: | :---: |
| White | Slavic/Russian | 3 | Medicaid, None | Pension |
| White |  |  | Medicaid | TANF |
| Multi-Racial | Non-Hispanic/NonLatino(a) | 2 | None |  |
| White | Latino(a) | 4 | Medicaid | nt |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicaid |  |
| White |  | 5 | Medicaid | Earned Income/Employme nt |
| Multi-Racial | Non-Hispanic/NonLatino(a) | 3 | Medicaid | TANF |
| White | Non-Hispanic/NonLatino(a) | 5 | Medicaid |  |
| White | Non-Hispanic/NonLatino(a) | 2 | Medicare | TANF |



| White | Don't Know | 1 | Medicaid | SSI/SSDI |
| :---: | :---: | :---: | :---: | :---: |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicaid | SSI/SSDI |
| Asian |  | 3 | Medicaid | SSI/SSDI |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicaid, Medicare | SSI/SSDI |
| White | Non-Hispanic/NonLatino(a) | 3 | Medicaid | TANF, Earned Income/Employme nt |
| American Indian or Alaska Native |  | 4 | Medicaid, Private Insurance | SSI/SSDI |
| White | Non-Hispanic/NonLatino(a) | 3 | Medicaid | Earned Income/Employme nt |
| Native Hawaiian or Other Pacific Islander |  | 4 |  |  |
| White | Slavic/Russian | 5 | Medicaid | TANF, Earned Income/Employme nt |
| White |  | 1 | Medicare, None | SSI/SSDI |





| American Indian or Alaska Native | Non-Hispanic/NonLatino(a) | 6 | Private Insurance | Earned Income/Employme nt |
| :---: | :---: | :---: | :---: | :---: |
| White | Non-Hispanic/NonLatino(a) | 2 | Medicaid | SSI/SSDI |
| White | Don't Know | 1 | None | SSI/SSDI |
| White |  |  | Medicare, Private Insurance | SSI/SSDI, Earned Income/Employme nt |
| White |  | 1 | Private Insurance |  |
| White | Hispanic/Latino(a) | 5 | None | Earned Income/Employme nt |
| White |  | 1 | Medicaid |  |
| White |  | 1 | Medicaid | SSI/SSDI |
| American Indian or Alaska Native |  | 8+ | Medicaid | TANF |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicare |  |




| White | Non-Hispanic/NonLatino(a) | 3 | Private Insurance |
| :---: | :---: | :---: | :---: |
| White | Non-Hispanic/NonLatino(a) | 3 | Private Insurance |
| White | Non-Hispanic/NonLatino(a) | 2 | Private Insurance |
| American Indian or Alaska Native | Non-Hispanic/NonLatino(a) | 1 |  |
| White | Non-Hispanic/Non- Latino(a) | 3 | Private Insurance |
| Multi-Racial | Non-Hispanic/NonLatino(a) | 2 | Medicaid |
| White |  |  | Medicare |
| White | Latino(a) | 4 | Medicaid |
| White | Non-Hispanic/NonLatino(a) | 2 | None |
| White | Non-Hispanic/NonLatino(a) | 3 | Private Insurance |
















| White | Non-Hispanic/NonLatino(a) | 2 | None |  |
| :---: | :---: | :---: | :---: | :---: |
| White | Non-Hispanic/NonLatino(a) | 4 | None |  |
| White | Non-Hispanic/NonLatino(a) | 2 | Medicaid, Medicare | SSI/SSDI |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicaid | SSI/SSDI |
| White | Non-Hispanic/NonLatino(a) | 2 | Medicaid | Earned <br> Income/Employme <br> nt |
| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 2 | Private Insurance | Earned <br> Income/Employme <br> nt |
| White |  | 3 | Medicare | SSI/SSDI |
| Multi-Racial | Slavic/Russian | 1 | Medicare | Earned Income/Employme nt |
| Black or African American |  | 3 | None | Earned Income/Employme nt |
| White |  | 4 | Medicaid, Medicare | SSI/SSDI, TANF |
| White | Slavic/Russian | 2 | Medicaid, Medicare | SSI/SSDI |
| White | Non-Hispanic/NonLatino(a) | 3 | Medicaid | SSI/SSDI |
| American Indian or Alaska Native | Hispanic/Latino(a) | 3 | Medicaid | TANF |




| Asian | Non-Hispanic/NonLatino(a) | 4 | Medicare | SSI/SSDI, Pension |
| :---: | :---: | :---: | :---: | :---: |
| White |  | 1 | Medicare | SSI/SSDI |
| White | Hispanic/Latino(a) | 3 | Medicaid, Medicare, Private Insurance | SSI/SSDI, Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 2 | Medicaid |  |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicaid | Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 2 | Medicare | TANF |
| Asian | Non-Hispanic/NonLatino(a) | 5 | Private Insurance | Earned Income/Employme nt |
| American Indian or Alaska Native |  | 2 |  | SSI/SSDI |
| White |  | 1 | None |  |
| White | Non-Hispanic/NonLatino(a) | 3 | Medicaid | SSI/SSDI, Earned Income/Employme nt |
| White | Slavic/Russian | 2 | Medicaid, Medicare | SSI/SSDI |
| White |  | 2 | Private Insurance | Earned Income/Employme nt |





| White |  | 1 | Medicaid | SSI/SSDI | 98682 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicaid, Medicare | Pension | 98660 |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicaid |  | Don't Know |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicaid | SSI/SSDI | 98632 |
| Multi-Racial | Non-Hispanic/NonLatino(a) | 1 | Medicaid | SSI/SSDI | 98682 |
| White | Non-Hispanic/Non- Latino(a) | 1 | Medicaid, Medicare | SSI/SSDI |  |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicaid, Medicare | SSI/SSDI | 98685 |
| Indian Indian | Non-Hispanic/NonLatino(a) | 1 | Medicaid | SSI/SSDI | 98682 |
| White | Non-Hispanic/NonLatino(a) | 3 | Medicare | TANF | 98661 |
| White |  | 5 | Medicaid |  | Don't Know |


| White | Non-Hispanic/NonLatino(a) | 1 |
| :---: | :---: | :---: |
| White | Non-Hispanic/NonLatino(a) | 1 |
| White | Non-Hispanic/NonLatino(a) | 3 |
| White | Non-Hispanic/NonLatino(a) | 2 |
| White | Non-Hispanic/NonLatino(a) | 1 |
| White | Non-Hispanic/NonLatino(a) | 1 |
| White | Non-Hispanic/NonLatino(a) | 5 |
| Don't Know | Non-Hispanic/NonLatino(a) | 6 |
| Multi-Racial | Hispanic/Latino(a) | 4 |


| Asian | Non-Hispanic/Non- Latino(a) | 5 |  | Earned Income/Employme nt |
| :---: | :---: | :---: | :---: | :---: |
| White | Slavic/Russian | 3 | Private Insurance | Earned Income/Employme nt |
| White |  | 4 | Private Insurance | Earned Income/Employme nt |
| Asian | Don't Know | 3 |  |  |
|  | Hispanic/Latino(a) | 7 | Medicare |  |
| White |  | 1 | Medicare | SSI/SSDI, Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 1 | Private Insurance |  |
| White | Don't Know | 3 | Medicaid | Earned <br> Income/Employme <br> nt |
| White | Non-Hispanic/NonLatino(a) | 4 | Medicaid | Earned Income/Employme nt |
| White |  | 3 | Medicaid | Earned Income/Employme nt |
| White |  | 5 | Medicare | SSI/SSDI |
| White | Non-Hispanic/NonLatino(a) | 4 | Medicaid, Medicare | SSI/SSDI |






| White |  | 4 |  | SSI/SSDI |
| :---: | :---: | :---: | :---: | :---: |
| White | Slavic/Russian | 7 | Medicaid |  |
| White | Non-Hispanic/NonLatino(a) | 1 | None |  |
| White | Slavic/Russian | 6 | Private Insurance | Earned Income/Employme nt |
| White |  | 4 | Private Insurance | Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 3 | Medicaid, Private Insurance | Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 3 | Medicare | SSI/SSDI |
| Asian | Non-Hispanic/Non- Latino(a) | 2 | Medicare | TANF |
| White | Non-Hispanic/NonLatino(a) | 3 | Medicare | TANF |



| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ |
| :---: | :---: |
| White |  |
| American Indian or Alaska Native | Non-Hispanic/NonLatino(a) |
| White |  |
| Asian | Non-Hispanic/NonLatino(a) |
|  |  |
| White |  |
| Multi-Racial | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ |
| White |  |
| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ |




| White | Non-Hispanic/NonLatino(a) | 5 | Medicaid, Private Insurance | SSI/SSDI, Earned Income/Employme nt |
| :---: | :---: | :---: | :---: | :---: |
| White | Non-Hispanic/NonLatino(a) | 3 | Medicaid, Medicare | SSI/SSDI |
| White |  |  |  |  |
| American Indian or Alaska Native |  | 3 | None |  |
| American Indian or Alaska Native |  | 7 | Medicare | SSI/SSDI, Pension |
| White |  | 1 | Medicaid |  |
| White | Non-Hispanic/NonLatino(a) | 4 | Medicaid, Medicare | SSI/SSDI |
| Native Hawaiian or Other Pacific Islander |  | 8+ | Medicare |  |
| White | Non-Hispanic/NonLatino(a) | 4 | Private Insurance | Earned <br> Income/Employme <br> nt |
| White | Non-Hispanic/NonLatino(a) | 3 | Medicare | SSI/SSDI, Pension |
| White | Non-Hispanic/NonLatino(a) | 3 | Private Insurance | Earned Income/Employme nt |






| White | Slavic/Russian | 4 | Private Insurance |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Slavic/Russian | 1 |  |  |
|  | Slavic/Russian | 2 |  |  |
| White | Slavic/Russian | 2 | Medicare | SSI/SSDI |
| White | Slavic/Russian | 1 | Medicaid | TANF |
| White | Hispanic/Latino(a) | 5 | Medicaid | Earned Income/Employme nt |
|  | Hispanic/Latino(a) | 6 | None | Earned Income/Employme nt |
|  | Hispanic/Latino(a) | 6 | Medicaid | Earned Income/Employme nt |
|  | Hispanic/Latino(a) | 5 | None | Earned Income/Employme nt |
|  | Hispanic/Latino(a) | 8+ | Medicare | $\square$ Income/Employme nt |
|  | Hispanic/Latino(a) | 4 |  |  |


















| White | Non-Hispanic/NonLatino(a) | 2 | Medicaid |
| :---: | :---: | :---: | :---: |
| White | Hispanic/Latino(a) | 2 | Medicaid |
| Multi-Racial | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 2 | Medicaid, Medicare, Private Insurance |
| Black or African American | Non-Hispanic/NonLatino(a) | 4 | Medicare |
| White | Non-Hispanic/Non- Latino(a) | 3 | Medicaid |
| American Indian or Alaska Native |  | 1 | Medicaid, Medicare |
| White |  | 2 | Medicaid |
| Black or African American |  | 2 | Medicaid |
| White | Don't Know | 2 | Medicare |
| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 4 | Medicare |
| White | Don't Know | 3 | Medicare |



| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 3 | Medicaid | Earned Income/Employme nt |
| :---: | :---: | :---: | :---: | :---: |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicare | SSI/SSDI |
| White | Non-Hispanic/NonLatino(a) | 1 | Medicaid | SSI/SSDI |
| White | Don't Know | 3 |  |  |
| Asian | Non-Hispanic/NonLatino(a) | 2 | Private Insurance | Earned Income/Employme nt |
| Asian | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 2 | Private Insurance | Earned Income/Employme nt |
| White | Hispanic/Latino(a) | 1 | Medicaid, Medicare | SSI/SSDI |
| White | Non-Hispanic/NonLatino(a) | 2 | Medicaid, Medicare | SSI/SSDI |
| White |  | 2 |  |  |
| White | Non-Hispanic/NonLatino(a) | 7 | Medicare | Earned Income/Employme nt |


| White | Non-Hispanic/NonLatino(a) | 2 | Private Insurance | SSI/SSDI, Earned Income/Employme nt |
| :---: | :---: | :---: | :---: | :---: |
| White |  | 3 | Medicaid, Medicare | SSI/SSDI, Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 6 | Medicaid | Earned Income/Employme nt |
| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 4 | Private Insurance | Earned Income/Employme nt |
| White |  | 5 | Medicaid, Medicare, Private Insurance | Earned Income/Employme nt |
| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 6 | None | Earned Income/Employme nt |
| White | Non-Hispanic/NonLatino(a) | 4 | Medicare, Private Insurance |  |
| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 3 | Private Insurance | Earned Income/Employme nt |
| White |  | 2 | Medicaid, Medicare |  |
| White | Non-Hispanic/NonLatino(a) | 3 | Medicaid, Medicare | SSI/SSDI |





| Don't Know | Don't Know | 2 | Private Insurance |
| :---: | :---: | :---: | :---: |
| White | Non-Hispanic/NonLatino(a) | 3 | Medicare |
| White | Non-Hispanic/Non- Latino(a) | 5 | Private Insurance |
| White | Non-Hispanic/NonLatino(a) | 5 | Medicaid |
| White | Slavic/Russian | 5 |  |
| White | Don't Know | 5 | Medicare |
| Multi-Racial | Don't Know | 1 | Medicaid, Medicare |
| White | $\begin{array}{c}\text { Non-Hispanic/Non- } \\ \text { Latino(a) }\end{array}$ | 4 | Private Insurance |
| White |  | 6 | Medicaid, Medicare |
| White | Slavic/Russian | 4 | Medicaid |




| Does anyone in your family have a disability/special need? | What is your current housing situation? | How many family members are employed parttime? | How many family members are employed fulltime? | Does your family earn more or less than 125\% FPL for your family size? | Does your family earn more or less than 200\% FPL for your family size? |
| :---: | :---: | :---: | :---: | :---: | :---: |
| No | Doubled Up with Friends or Family | 0 | 2 | More than | Less than |
| Yes | Own | 0 | 2 | More than | More than |
| Yes | Rent | 0 | 0 | Less than | Less than |
| Yes | Rent | 0 | 0 | Less than | Less than |
| Yes | Rent | 0 | 1 | More than | More than |
| Yes | Rent | 0 | 0 | Less than | Less than |
| No | Rent | 0 | 2 | More than | More than |
| Yes | Rent | 0 | 2 | More than | More than |

No

| No |
| :---: |
| Yes |
| Yes |
| No |
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| Yes |
| No |
| Yes |
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| Own |
| :---: |
| Own |
| Rent |
| Rent |
| Doubled Up with |
| Friends or Family |
| Rent |
| Rent |
| Rent |
| Rent |




No




Nospres



| Yes |
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| No |
| Yes |
| Yes |
| Yes |
| Yes |
| No |
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| Own |
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| Own |
| Own |
| Own |
| Rent |
| Rent |
| Own |
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| :---: | :---: | :---: | :---: |
| 4 |  | More than | Less than |
| 0 | 1 | More than | Less than |
| 0 | 1 | More than | Less than |
| 0 | 0 | Less than | More than |
| 0 | 1 | More than | Less than |
| 1 | 0 | Less than | Less than |
| 1 | 2 | Less than | Less than |
| 1 | 0 | More than | Less than |
| 0 | 1 | More than | Less than |
| 0 | 0 | More than | Less than |


| No |
| :---: |
| Yes |
| No |
| Yes |
| Yes |
| Yes |
| No |
| No |
| Yes |
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| Rent |
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| Own |
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| No |
| No |
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| Rent |
| :---: |
| Doubled Up with |
| Friends or Family |
| Own |
| Own |
| Own |
| Own |
| Rent |
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No








| Yes |
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| Yes |
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| Yes |
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| Less than |
| More than |






Yes

Nos
Yes
Yes

| Yes | Own |
| :---: | :---: |
| Yes | Doubled Up with Friends or Family |
| Yes | Homeless |
| No | Own |
| Yes | Homeless |
| Yes | Homeless |
| Yes | Rent |
| No | Doubled Up with Friends or Family |



| No |
| ---: |
| Yos |
| Yes |
| Yest |
| Yes |
| Yes |
| No |
| Nent |


Yes





| No |
| ---: |
| No |
| Yes |
| Yes |
| Yes |
| Yes |


Yes


Yes
No


| No | Rent |
| :---: | :---: |
| No | Rent |
| No | Rent |
| No | Rent |
| Yes | Rent |
| No | Rent |
| No | Rent |
| No | Homeless |
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| No | Rent |
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| Less than |



No

| Yes | Rent |
| :---: | :---: |
| No | Rent |
| No | Rent |
| Yes |  |
| Yes | Rent |
| Yes | Rent |
| No | Homeless |
|  | Rent |
| No | Rent |
| No | Rent |
| No | Rent |



Nos

| Yes | Rent |
| :---: | :---: |
| Yes | Rent |
| No | Rent |
| Yes | Rent |
| No | Rent |
| No | Rent |
| No | Rent |
| No | Rent |
| Yes | Rent |
| No | Rent |
| No | Rent |
| Yes | Rent |
| No | Rent |







| No | Doubled Up with Friends or Family |
| :---: | :---: |
| Yes | Rent |
| No | Own |
| No | Rent |
| Yes |  |
| No | Rent |
| Yes | Rent |
| No | Own |
| No | Rent |
| No | Rent |
| Yes | Rent |



|  |  |
| :---: | :---: |
|  | Rent |
| No | Rent |
| Yes | Rent |
| No | Rent |
| No | Rent |
| No | Rent |
| No | Rent |
| No | Rent |
|  | Own |



| No |
| :---: |
| No |
| No |
| Yes |
| Yes |
| No |
| Yes |
| No |
| No |
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| Doubled Up with |
| :---: |
| Friends or Family |
| Homeless |
| Rent |
| Rent |
| Rent |
| Rent |
| Reneless |
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Yes
No

| Yes |
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| Yes |
| Yes |
| Yes |
| Yes |
| Yes |
| Yes |
| Yes |
| Yes |
| Yes |





| Yes | Homeless |
| :---: | :---: |
| No | Rent |
| Yes | Homeless |
| Yes | Rent |
| Yes | Rent |
| Yes | Rent |
| Yes | Rent |
| Yes | Rent |
|  | Rent |
| Yes | Rent |



No

| No |
| ---: |
| No |
| Own |
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| Rent |
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| Yes |
| :---: |
| Yes |
| Yes |
| Yes |
| Yes |
| Yes |
| No |
| Nent |


Yes

| No | Rent |
| :---: | :---: |
| Yes | Rent |
| No | Homeless |
|  | Rent |
| Yes | Rent |
| No | Rent |
| No | Rent |
| Yes | Own |
| No |  |
| Yes | Rent |
| Yes | Rent |
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## Community Needs Assessment Forum Notes

## May 18, 2017

## Question 1: What do you think about when you see the information provided tonight? Is there anything significant or interesting?

- Not surprised at the dental result.

Only one facility takes Medicaid. Everyone else demands cash.
Even then dentists not interested in restorative work - Only want to do extractions Backed up by another participant saying all they will do is pull teeth.
No preventative care.

- Interested to see that students wanted more financial education and budgeting help but adults wanted help with credit repair.
- Mental health / substance abuse low priority.
- Interesting that cooking classes and nutrition mentioned - people taking preventative measures around health.
- Lots of discussion on the details of the data:
- Surprising that $50 \%$ of respondents are disabled.
- Be interesting to separate needs across demographics.
E.g., separate out responses from homeless on the street and homeless who have some form of shelter - and connect to needs answers.
- 98661 and 98663 low response rate. An area with low access to on-line form. Area with highest multi-cultural population, highest low income. Don't know that Churches or neighborhood association in that area saw the surveys. Thought it would impact the results.
- Seemed like no one in the group had seen copies of the survey or heard them mentioned in their church or organizations - so even though the response rate was broad and cross-county, they tended to think survey outcomes biased.
- Wanted to see the trends - whether answers had changed over time. Thought that analysis might reflect the impact of losing low/moderate housing.

Most everyone said "no" on being surprised

- Surprised youth were looking for budgeting/financial education because this isn't taught in school or family doesn't know/talk about it. Hard to know things you aren't exposed to.
- Is it about getting income or managing income? Can't manage what you don't have.
- Youth lacking in how to manage resources, but there is a correlation between employment and managing money.
- High school offers "personal finance" class but it's not for kids on a higher education track.
- A lot of families don't have parental guidance or support - they are on their own to figure out finances. Mentoring needed.
- Need the support and foundation for youth.
- Some NPs do offer youth mentoring for getting and keeping family wage jobs. Some schools offer life skills.
- When reviewing needs, was surprised at \# of needs that were identified when there are programs to address these. Maybe need more connection to programs. NPs should partner together more so people don't have to apply at so many different places. Still more need than availability.
- NPs are afraid of partnering because they compete for donations.
- Outreach, not services!
o Major healthcare providers have been pushing for free outreach dental care for everyone because of the impact on health. Kaiser, Providence, etc. have mobile dental care to get services to people -Surprised that it is a high need.
- Medicaid doesn't cover dentures. Medicaid dentists more apt to pull tooth than repair it.
- Surprised $\mathrm{MH} /$ SA not a higher need probably because self-identifying that is difficult.

Students wanted financial education/budget balance with credit repair.
Not separate but lw condition.
Not a lot of response from central Vancouver.

- Food assistance need was surprising. Curious if survey placement influenced data reporting. 414 responses came from food bank surveys.
- Timing for surveys especially considering school year start/end.
- How were surveys distributed? School mail? Bulletin boards?
- Cost of childcare was very surprising. Childcare options through local organizations? YWCA?
- Who is being left out through partner agencies? Illegal immigrants? Elderly?
- Any baseline data?
- Cost of living "out-of-control."
- Need to focus more on disability outreach.


## Clarify:

- What is information being used for?
- Non-attribution conversation.
- Conversation will be used as part of qualitative portion of the report.
- Will it be used for financing other entities?
- We do the data in the report to inform our decisions.
- Youth response was really surprising - what stood out as concerning to them as compared to.
- Stands out about youth response - access to affordable health care.
- I appreciate the youth perspective and got their feedback.
- Why did youth respond as they did? Seeing it from their perspective. Clarification could have been the adult responding for the needs of the youth in the household.
- I appreciated how broad the level of needs were and the depth of the questions.
- Surprised by low need for substance abuse and mental health needs (possibly because the county provides these services successfully).
- Surprised by high needs of dental care.
- Dental care seems like a luxury item and it has to get pretty bad before the person seeks help.


## Question 2: What do you think are the causes of poverty in our community?

- Loss of middle income jobs.
- Living wage ?
- Lack of affordable housing.
- Lack of basic 'living' skills - making affordable choices, choosing wisely between limited options, awareness of resources.
- Lack of financial management skills.
- Individualistic society - lack of social capital and a family network

Participant talked about the difference coming from the South where families helped families, church stepped in in times of need.
Linked to time, isolation, neighborhood.
Several mentioned measures that try to recreate this BG Connect - Welcome Wagon approach. Family Community Resource Centers.

- \#1 is lack of education $-6 \%$ of 18-24 have a bachelor's degree in Clark County. Portland is only $12 \%$--one of the lowest in the country. Poverty households believe college is not for them. Unemployment rate: HS - 17\%; Bachelors - 8\%; Masters - 2\%; no HS -35\%. Jobs with no degree are minimum wage.
- Cost of housing.
- MH, physical health.
- Generational vs. situational.
- From 2008-2012, 1/3 of participants were situational poverty. Situational poverty hh can push generational poverty hh's out because they have experience/knowledge gen poverty doesn't have.
- Benchmark for mid-income hasn't changed since 1974 if adjusted for costs/inflation.
- 2008 crash not loss of jobs but worker's wages flattened because people would take anything.
- What used to be a $\$ 60 \mathrm{k}$ job now pays $\$ 35 k$, but at least it's a job.
- New Seasons was taking apps from Masters degrees during recession.
- Emphasis is put on food and housing instead of education so people cannot escape poverty - food/housing is just a Bandaid.

Lack of connectedness or plan when graduate.
Separatist type of culture in the north to make money.
Lack of individual housing.
Lack wages.

Lack family support network nurturing family.

- Minimum wage is too low.
- Fastest rising rent in nation for 2-3 years.
o Need renter protection.
o Builders develop more expensive homes.
- Building boom backlash in Camas-the more you build, the less of a small town feel remains. Yet, if housing growth is restricted, prices go up.
- We are five years behind on building houses/living space.
- No safety net: divorce, domestic violence, lost incoming.
- Healthcare costs -various private/public coverage plans.
- Economic difficulties.
- Difficult to thrive if you are stuck in survival mode.
- The income level may be one thing, but then you look at all the rising costs that impact the available income. People aren't necessarily living beyond their means, but that costs are rising while income is not.
- Lack of employment opportunities and a true living wage. The costs are increasing but income is not.
- Structural and systemic discrimination.
- Not everyone has the same educational opportunities.
- Lack of transportation and services that keep people from getting out of poverty.
- How can students engage in their education if they are worried about housing and food? And then, how will they get a good job without the education?
- When you think about generational poverty, what additional tools and skills do youth need to be successful? Maybe schools are not teaching real skills - there could be changes in the education system.


## Question 3: What programs/services do you think will help lift people out of poverty?

- Mentorship programs.
- Build transitional skills - housing, budget, parenting.
- Training trauma informed services.
- Work on health relationships.
- Couple mentioned Dave Ramsey financial course.
- Comprehensive support services - CRMH, Molina Health Care.
- Peer support.
- Warm line.
- Effective housing program case managers.

Comment: "Can't institutionalize ourselves out of problems":
Need to build capacity for social networking, creating relationships, building trust to reach into the untapped capacity in community to work alongside families to be care 'guiders.'
Need 'out-of-the-box' housing options
e.g., the roommate match program and other innovations.

## Finding / educating / incentivizing understanding landlords.

Partnering with mediation services around landlord-tenant issues (not expecting service staff to be the mediators).
Education around low income / poverty / tenants with special needs to overcome the projected "fear factor that stops things moving ahead."
Engage elderly population for multi-generational involvement in skill/partnering/roles.
Noted: David Bilby refugee integration program re housing?

- Education.
- Childcare services.
- Money for education - funding for education bigger barrier than poverty. HHs not thinking they can go. Student loan debt is too much to take on.
- Need more outreach on college funding programs.
- Mentoring.
- Trade schools and apprenticeships.
- WorkSource-WIOA youth services to find employment.
- Skill Center, vocational schooling.
- How to get the information out to people who need it? Food Banks are a good place to outreach.
- What about adults? Adults need the same thing as youth - education/mentoring, professional development.
- Housing - communal/collaborative living to help educate adults. Center for independent living.

Mentorship peer support in the areas identified, especially housing - utilize the elderly roommate match.
Get agencies to support-wraps support.
Utilize meditation.

- Correcting misconceptions.
- Education.
- Success stories/marketing role models.
- Provide hope to the hopeless.
o Treat people with respect.
o People working with people.
o Build people up.
- Mental Health services.
- School supplies for educational success.
- Worker retraining.
o National spending is far lower than average developed countries' investments.
o Skill sets to keep up with times/tech.
- Provide information/life skills (Life 101).
o How to get a driver's license?
o Preschool: How much? Space? Times?
- Have someone look people eye-to-eye and support them through struggles.
- Increasing hope - increased outcome.
- Other paths for youth to get into a different path than the one that leads to low paying job.
- There's a certain level of relationship that has to go along with the services - people need to feel comfortable accessing the services.
- It would be good to have more private/public partnerships - eliminating systemic and structural discrimination.
- Transportation - customers who live in east or north county need better access to transportation.
- Access to medical and other services.
- Getting health care providers to accept Medicaid.
- How many people will not do well in interviews because they had meth mouth?
- More programs to increase asset building - get them out of the debt cycle.
- Providing basic banking services.
- Providing education about credit and credit score (Higher expenses for higher risk clients).


## Question 4: Is there3 anything you think is missing from the information/discussion provided tonight?

## Group felt answers to question 4 had been discussed in earlier comments

- What is the political dimension? How can poor people advocate for themselves or organize to communicate to politicians that direct funding? How are politicians receptive or educated or innovative for poverty solutions?
- There are some people who do not want housing. You can't force someone to take their medication.
- Have meals like stone soup so that you can converse with the homeless not just serve them.
- Bring children in and integrated in services.
- 55+ chart.
- Important to gather information, but need to gather best practices to solve issues.
- Look at communities around the country to see what programs work.
- Clark County 14-16\% poverty population; Los Angeles only 9\%. Clark County had largest growth of poverty on entire west coast.
- County programs are not based on best practices. Usually a one and done thing.
- Why? Is it because of elected?
- What are housing needs based on zip code?

How do we weave the grass roots program?

Narratives.
Defining type/level of homelessness-actually on the street vs. couch surfing.
** Visibility of this survey in the community.

- I can't think of anything missing.
- I think the thoroughness and depth is impressive.
- How will we be able to share this out in the community?
- Very comprehensive.
- Did you reach out to the blind community?
- Making sure we're reaching out to emerging language speakers, people with disabilities, and any other subgroups that are under-represented or not represented.
- Cupcakes!


## A Portrait of Clark County

## Needs of a <br> Community

## FEEDBACK FORUM

Share your thoughts about the findings of the county's 2016 Low-Income Needs Survey. Your feedback will be included in the Community Needs Assessment, which will help determine spending decisions countywide.

## Thursday May 18, 2017

Vancouver Community Library 901 C Street, Columbia Room

Open House 9am to 5pm
Drop by, learn about findings from the 2016 survey and let us know what you think!

## Forum 6pm

Presentation, group conversation and community feedback

Open to all. Beverages \& hors d'oeuvres provided.

## RSVP

Recommended. Seating for evening forum is limited.
Register at https://goo.gl/forms/BKI1weeN5WTEbexs1.

Questions? Contact Rebecca Royce @ 360.397.2130 or rebecca.royce@clark.wa.gov

This event is sponsored by Clark County Community Services, the Community Action Agency responsible for administration of federal Community Services Block Grant funding.


A Portrait of a Community Feedback Forum
New Session 5-18-2017 8-15 PM

Date Created
5/18/2017 5:04:56 PM

Average Score
0.00\%

Active Participants
53

Total Participants
53

Questions
13

## Results by Question

1. Q1: Which best describes you? (Multiple Choice)

|  | Responses |  |
| :---: | :---: | :---: |
|  | Percent | Count |
| Service Provider | 30.43\% | 14 |
| Elected Official | 4.35\% | 2 |
| Advocate | 8.70\% | 4 |
| Volunteer | 23.91\% | 11 |
| Member of a Low-Income Household | 2.17\% | 1 |
| Community Member | 17.39\% | 8 |
| Other | 13.04\% | 6 |
| Totals | 100\% | 46 |

2. Q2: What is your age? (Multiple Choice)

| Responses |  |  |
| :---: | :---: | :---: |
|  | Percent | Count |
| 11 or under | 0.00\% | 0 |
| 12-17 | 0.00\% | 0 |
| 18-23 | 16.28\% | 7 |
| 24-44 | 55.81\% | 24 |
| 45-54 | 16.28\% | 7 |
| 55-69 | 9.30\% | 4 |
| 70 or above | 2.33\% | 1 |
| Totals | 100\% | 43 |

3. Q3: Where in Clark County do you live? (Multiple Choice)

| Battle Ground | Responses |  |
| :---: | :---: | :---: |
|  | Percent | Count |
|  | 9.09\% | 4 |
| Camas | 2.27\% | 1 |
| La Center | 2.27\% | 1 |
| Ridgefield | 0.00\% | 0 |
| Yacolt | 0.00\% | 0 |
| Vancouver | 52.27\% | 23 |
| Washougal | 2.27\% | 1 |
| Woodland | 0.00\% | 0 |
| Unincorporated | 31.82\% | 14 |
| Totals | 100\% | 44 |

4. Q4: Have you, or anyone in your family, needed public assistance? (Multiple Choice)

| Responses |  |  |
| :---: | :---: | :---: |
|  | Percent | Count |
| Yes | 80.00\% | 36 |
| No | 17.78\% | 8 |
| I don't know | 2.22\% | 1 |
| Totals | 100\% | 45 |

5. Q5: Does your household pay more than $\mathbf{3 0 \%}$ of its income for housing? (Multiple Choice)

|  | Responses |  |  |
| ---: | ---: | ---: | :---: |
|  | Percent | Count |  |
|  |  |  |  |
|  |  | $40.00 \%$ |  |

6. Q6: True or False? In a 3 year period, almost 1 of 3 Americans spends an extended period of time in poverty. (Multiple Choice)

| Responses |  |  |
| :---: | :---: | :---: |
|  | Percent | Count |
| True | 83.72\% | 36 |
| False | 16.28\% | 7 |
| Totals | 100\% | 43 |

7. Q7: True or False? Most people who are living in poverty are African American. (Multiple Choice)

| Responses |  |  |
| :---: | :---: | :---: |
|  | Percent | Count |
| True | 29.55\% | 13 |
| False | 70.45\% | 31 |
| Totals | 100\% | 44 |

8. Q8: True or False? If every person in the US that is living in poverty lived in the same state, it would be the most populous state in the nation. (Multiple Choice)

| Responses |  |  |
| :---: | :---: | :---: |
|  | Percent | Count |
| True | 91.11\% | 41 |
| False | 8.89\% | 4 |
| Totals | 100\% | 45 |

9. Q9: True or False? Nearly 1 of every 5 children in America live in poverty. (Multiple Choice)

| Responses |  |  |
| :---: | :---: | :---: |
|  | Percent | Count |
| True | 91.11\% | 41 |
| False | 8.89\% | 4 |
| Totals | 100\% | 45 |

10. Q10: True or False? For the most part, people living in poverty do not work. (Multiple Choice)

| Responses |  |  |
| :---: | :---: | :---: |
|  | Percent | Count |
| True | 4.35\% | 2 |
| False | 95.65\% | 44 |
| Totals | 100\% | 46 |

11. Q11: How do you think social services are best provided? (Multiple Choice)

|  | Responses |  |
| :---: | :---: | :---: |
|  | Percent | Count |
| Faith-based organizations | 0.00\% | 0 |
| Private donations to charities | 2.27\% | 1 |
| Government assistance | 11.36\% | 5 |
| Family/friends | 0.00\% | 0 |
| Combination of above | 86.36\% | 38 |
| Not provided | 0.00\% | 0 |
| Totals | 100\% | 44 |

12. Q12: Our community is doing a great job helping those in need. (Multiple Choice)

| Strongly Agree | Responses |  |
| :---: | :---: | :---: |
|  | Percent | Count |
|  | 0.00\% | 0 |
| Agree | 15.91\% | 7 |
| Neutral | 22.73\% | 10 |
| Disagree | 47.73\% | 21 |
| Strongly Disagree | 13.64\% | 6 |
| Totals | 100\% | 44 |

13. Q13: Where would you direct more funding if you could? (Multiple Choice)

