

Community Action Advisory Board

Quarterly Outcomes Report: July 1, 2023 - June 30, 2024

The Community Action Advisory Board advises Clark County Community Services and the Clark County Council regarding the Community Action Program (CAP) and Homeless Crisis Response System (HCRS) programs. Funds come from a combination of local, state and federal sources through the following programs: Human Services Fund (HSF), Community Services Block Grant (CSBG), Consolidated Homeless Grant (CHG), Housing & Essential Needs (HEN), Emergency Housing Fund (EHF), Eviction Prevention Rental Assistance Program (EPRAP), Refugee Stabilization Funds (RSF), Deed Recording Fees, and Marriage License Fees. Each agency reports on a variety of services and outcomes related to each program. Some of these activities are reported below along with an

Community Action Programs

The following charts show the progress county funded CAP programs are making towards their contract goals.

Organization and Program	Annual Report Period	Activity Description	Annual Proposed Goal	Achieved YTD	Percent Achieved	Annual Contract Amount	Total Spent to Date	Balance	Percent Spent
Income & Asset Building									
<i>Clark College, Financial Wellness Program</i>	7/1/2023-1/31/2024	Number of students attending Student Success Siminars	275	149	54%	\$75,000	\$39,886	\$35,114	53%
Provides financial education and wraparound support services for low-income students who are most likely to drop out of college.		Number of students remain in college	207	149	72%				
		Number of students who report improved financial wellness	207	18	9%				
Physical Health									
<i>Battle Ground Healthcare, Dental Expansion</i>	7/1/2023-6/30/2024	Number of individuals served	500	209	42%	\$45,000	\$22,241	\$22,759	49%
Increases access to dental services by hiring a part-time dentist to supplement the services provided by existing volunteer dentists.		Number of dental visits	1,300	609	47%				
		Number of individuals who improve physical health and development due to dental services	500	209	42%				
<i>Lord's Gym, Food Assistance</i>	7/1/2023-6/30/2024	Number of youth assessed for food insecurities	40	4	10%	\$36,000	\$14,994	\$21,006	42%
Provides regular prepared meals to the public at their community center and snacks, meals and food boxes for youth participating in their programs.		Number of prepared meals provided	5,000	2,722	54%				
		Number of individuals who demonstrated increased physical health due to food access	30	26	87%				
<i>Share, Hunger Response</i>	7/1/2023-6/30/2024	Number of Hot Meals provided	90,000	47,205	52%	\$90,000	\$90,000	\$0	100%
Provides food through four components: daily meals to the public (Hot Meals), weekend food packages for students (Backpack), access to food pantries at 16 schools (Fresh Food Pantries), and sack lunches on weekdays at 14 sites in the summer (Summer Meals).		Number of students who received backpacks and hotel bags	1,500	685	46%				
		Number of backpacks and hotel bags distributed	28,900	685	2%				
		Number of summer meals provided	12,500	9,268	74%				
Support Services									
<i>211info, Information Specialist</i>	7/1/2023-6/30/2024	Individuals who have increased awareness of health and human service resources	17,500	8,050	46%	\$92,700	\$47,180	\$45,520	51%
Provides free and easy access to referrals for food, shelter, housing, foreclosure assistance, health care, and more.		Number of community outreach events attended where materials were distributed	40	31	78%				
		Percent of individuals who reported an increased knowledge of community programs	80%	94%	94%				
<i>Clark County Volunteer Lawyers Program, Access to Justice</i>	7/1/2023-6/30/2024	Number of individuals enrolled in the program	1,000	819	82%	\$150,000	\$71,257	\$78,743	48%
Facilitates civil legal aid for people who are low income through volunteer and staff attorneys. Programs include Family Law, Housing Justice, Survivor Support, and a variety of other civil legal services.		Number of civil legal consultations provided	1,600	819	51%				
		Number of individuals who resolve their legal issues	400	6	2%				
CSBG Proviso Funds									
<i>Community Foundation for SW WA, Social Justice & Resiliency Fund</i>	7/1/2023-6/30/2024	Number of grants provided	N/A	2	N/A	\$103,000	\$90,000	\$13,000	87%
Provides grants to nonprofit organizations serving BIPOC communities to build their capacity and infrastructure to serve and improve outcomes of historically underserved communities.		Agencies who received grants: Council for the Homeless for the Equity Planning and Implementation Committee; Unity Center for capacity building to bring on two additional youth mentors.							
Total:						\$591,700	\$375,558	\$216,142	63%

Things to note about Community Action Program activities:

The Clark College Financial Wellness Program ended on January 5, 2024. Remaining funds will be reallocated to other CSBG programs.
 The Community Foundation for SW WA Social Justice and Resiliency Fund Program was renewed for a second year using CSBG Proviso Funds.
 The Battleground Healthcare Program increased their proposed goals for FY24 to account for a higher demand than originally anticipated.

Community Action Advisory Board

Quarterly Outcomes Report: July 1, 2023 - June 30, 2024

Homeless Crisis Response System

The following charts show the progress county funded HCRS programs are making towards two of their contract goals. Additional system performance measurements can be found at <https://www.councilforthehomeless.org/system-dashboards/>.

Organization and Program	Annual Report Period	Activity Description	Annual Proposed Goal	Achieved YTD	Percent Achieved	Annual Contract Amount	Total Spent to Date	Balance	Percent Spent
System Coordination & Data Collection									
<i>Council for the Homeless, Community Planning</i>	7/1/2023-6/30/2024	Number of business, faith-based organizations and community receive outreach and education	30	36	120%	\$178,938	\$58,739	\$120,199	33%
CFTH serves as the primary coordinating body for progressing the Clark County Homeless Action Plan and addressing homeless system issues in Clark County.		Number of advocacy opportunities created for Continuum of Care and community members	2	1	50%				
		Number of trainings provided to community regarding HCRS and best practices	5	3	60%				
<i>Council for the Homeless, HMIS</i>	7/1/2023-6/30/2024	System data quality is above 90%	90%	97%	97%	\$67,000	\$67,000	\$0	100%
CFTH oversees the implementation, training and TA for HMIS, the primary data collection software for HCRS and CAP programs.		Number of systemwide trainings provided	4	2	50%				
		Number of HMIS data user and system performance workgroup meetings provided	12	6	50%				
<i>Council for the Homeless, Housing Solutions Center</i>	7/1/2023-6/30/2024	Number of households assessed for RRH, TBRA, PSH and prevention programs	887	1,160	131%	\$836,650	\$480,880	\$355,770	57%
The Housing Solutions Center serves as coordinated assessment for the Clark County homeless system.		Number of households who received housing and system navigation support	200	84	42%				
		Number of households diverted from the homeless system	60	238	397%				
Core Support Services									
<i>SeaMar (CSNW), SOAR Program</i>	7/1/2023-6/30/2024	Number of SOAR applications filed by CSNW SOAR coordinator	20	11	55%	\$65,000	\$38,501	\$26,499	59%
Helps individuals who are homeless or at-risk of becoming homeless and living with a disability rapidly apply for and access SSI/SSDI entitlements.		Number of SOAR applications filed by partner agencies in Clark County	20	0	0%				
		Number of SOAR training and technical assistance services provided to Clark County providers	4	1	25%				
<i>Share, Rent Well</i>	7/1/2023-6/30/2024	Number of certified Clark County Rent Well Instructors	15	11	73%	\$50,000	\$17,316	\$32,684	34.6%
15-hour course that educates tenants on their rights and responsibilities, providing resources and tools to promote housing stability.		Number of Rent Well graduates	80	12	15%				
		Number of individuals increasing their knowledge of being a good renter	80	13	16%				
Outreach Services									
<i>Council for the Homeless, Coordinated Outreach & Outreach Exp</i>	7/1/2023-6/30/2024	Number of outreach staff trained to conduct coordinated entry housing/vulnerability assessments	70%	16%	16%	\$200,000	\$95,029	\$104,971	48%
CFTH serves as the primary coordinating body for homeless outreach services and is responsible for addressing homeless system issues in Clark County.		Number of By-Name List workgroups facilitated	40	12	30%				
		Number of coordinated outreach best practice trainings provided	5	1	20%				
<i>Outsider's Inn, Project Hope Homeless Outreach</i>	7/1/2023-6/30/2024	Number of individuals served	N/A	77	N/A	\$214,247	\$67,516	\$146,731	32%
Peer-driven homeless outreach program that addresses basic needs while assisting individuals to identify barriers and empower them to take steps towards safe and stable housing.		Number of individuals who maintain or increase income	50%	100%	100%				
		Households referred to mainstream services	100%	100%	100%				
<i>Share, Homeless Outreach & OutreachExpansion</i>	7/1/2023-6/30/2024	Number of individuals served	N/A	348	N/A	\$80,000	\$0	\$80,000	0%
Staff experienced in physical and/or behavioral health services provide housing-focused, low barrier services to persons experiencing unsheltered homelessness.		Number of individuals who received referrals to mainstream services	100%	43%	43%				
		Number of individuals who exit to permanent housing from street outreach	50%	66%	66%				
Shelter Services									
<i>Catholic Community Services, Non-congregate Shelter</i>	11/1/2023-6/30/2024	Number of individuals served	132	173	131%	\$4,700,518	\$1,849,756	\$2,850,763	39%
Low barrier, housing focused shelter. Bertha's Place is non-congregate shelter and Bertha's Too is congregate shelter. This program includes COVID funding.		Number of individuals who reduced barriers to housing	50%	30%	30%				
		Number of individuals who exited to permanent housing	50%	78%	78%				
<i>Council for the Homeless, Motel Vouchers</i>	7/1/2023-6/30/2024	Number of individuals granted motel vouchers	230	0	0%	\$100,000	\$0	\$100,000	0%
Provides motel vouchers for temporary shelter for households who are prioritized by vulnerability.		Number of motel nights supported	680	0	0%				
		Number of individuals who received referrals to mainstream services	115	0	0%				
<i>Janus Youth, Motel Vouchers Expansion</i>	11/1/2023-6/30/2024	Number of households granted motel vouchers	100	20	20%	\$88,846	\$13,937	\$74,909	16%
Motel vouchers for temporary shelter for youth unable to stay in community shelters while searching for permanent housing.		Number of motel nights supported	680	824	121%				
		Number of households who reduced their housing barriers	50	20	40%				
<i>Janus Youth, Oak Bridge Shelter</i>	11/1/2023-6/30/2024	Number of youth who received shelter	80	34	43%	\$46,111	\$16,565	\$29,546	36%
Emergency housing for youth ages 9 to 17 who are single and homeless. The program seeks to reunite, strengthen and create a safer community.		Number of youth who received basic needs assessments	78	34	44%				
		Number of youth who exited to safe and stable housing	65	34	52%				

Community Action Advisory Board
Quarterly Outcomes Report: July 1, 2023 - June 30, 2024

Homeless Crisis Response System (continued)

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<i>Janus Youth, The Perch Shelter</i>	7/1/2023-6/30/2024	Number of youth who complete an intake and receive services	50	60	120%				
Drop-in center designed to meet the needs of street-affected youth ages 15-24 to facilitate a permanent exit from street life.		Number of youth who maintained or increased income	35	16	46%	\$100,000	\$45,728	\$54,272	46%
		Number of youth who move off the street into safe, stable housing	15	60	400%				
<i>Outsiders Inn, St. Paul's Men's Shelter</i>	7/1/2023-6/30/2024	Number of individuals served	150	87	58%				
Housing focused, low barrier shelter during weekday evenings and 24-hour shelter on weekends at St. Paul's Church.		Number of individuals who reduced barriers to housing	50%	23%	23%	\$304,427	\$148,659	\$155,768	49%
		Number of individuals who maintain or increase income	50%	41%	41%				
<i>Share, Homestead Shelter</i>	7/1/2023-6/30/2024	Number of individuals served	115	89	77%				
Housing focused, year-round, low-barrier shelter for women and families.		Number of individuals who reduced barriers to housing	50%	37%	37%	\$437,500	\$210,569	\$226,931	48%
		Number of individuals who maintain or increase income	50%	86%	86%				
<i>Share, Orchards Inn Shelter</i>	7/1/2023-6/30/2024	Number of individuals served	115	124	108%				
Housing focused, year-round, low-barrier shelter for women and families.		Number of individuals who reduced barriers to housing	50%	56%	56%	\$513,107	\$197,531	\$315,576	38%
		Number of individuals who maintain or increase income	50%	91%	91%				
<i>Share, Share House Shelter</i>	7/1/2023-6/30/2024	Number of individuals served	190	108	57%				
Housing focused, year-round, low-barrier shelter for men.		Number of individuals who reduced barriers to housing	50%	37%	37%	\$1,007,933	\$326,496	\$681,437	32%
		Number of individuals who maintain or increase income	50%	58%	58%				
<i>Share, WHAT Shelter</i>	7/1/2023-6/30/2024	Number of individuals served	63	36	57%				
Housing focused, year-round, low-barrier shelter for single women over 18 years old.		Number of individuals who reduced barriers to housing	50%	50%	50%	\$144,870	\$144,870	\$0	100%
		Number of individuals who maintain or increase income	50%	61%	61%				
<i>Share, WHO Shelter</i>	7/1/2023-6/30/2024	Number of individuals served	190	144	76%				
Low-barrier, temporary shelter from November through March with housing focused case management services.		Number of individuals who reduced barriers to housing	50%	16%	16%	\$98,867	\$34,067	\$64,799	34%
		Number of individuals who maintain or increase income	50%	34%	34%				
<i>YWCA, SafeChoice Domestic Violence Shelter</i>	7/1/2023-6/30/2024	Number of individuals served	90	78	87%				
Provides 24-hour crisis line, shelter, advocacy, support group, safety planning, and community education for survivors of domestic violence.		Number of individuals who reduced barriers to housing	50%	94%	94%	\$120,000	\$64,280	\$55,720	54%
		Number of individuals who maintain or increase income	50%	78%	78%				
Rent Assistance - Prevention									
<i>Cascade AIDS, Eviction Prevention Rental Assistance Program</i>	10/1/2023-6/30/2024	Number of individuals served	90	N/A	N/A				
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.		Number of individuals who maintain or increase income	60	N/A	N/A	\$114,534	\$0	\$114,534	0%
		Number of individuals who exited to or maintained permanent housing	90	N/A	N/A				
<i>Council for the Homeless, Targeted Prevention through Diversion</i>	7/1/2023-6/30/2024	Number of individuals served	45	10	22%				
Households facing eviction or living in unstable situations receive assistance to reduce barriers and secure permanent stable housing.		Number of individuals who maintain or increase income	50%	50%	50%	\$157,500	\$46,812	\$110,688	30%
		Number of individuals who exited to permanent housing	36	10	28%				
<i>Impact NW, Eviction Prevention Rental Assistance Program</i>	10/1/2023-6/30/2024	Number of individuals served	N/A	N/A	N/A				
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.		Number of individuals who maintain or increase income	N/A	N/A	N/A	\$768,779	\$0	\$768,779	0%
		Number of individuals who exited to or maintained permanent housing	N/A	N/A	N/A				
<i>Janus Youth, Bridges Targeted Prevention</i>	7/1/2023-6/30/2024	Number of individuals served	30	15	50%				
Youth-focused rent assistance program to assist households facing imminent eviction or living in unstable, temporary situations.		Number of individuals who maintain or increase income	50%	100%	100%	\$170,930	\$87,769	\$83,161	51%
		Number of individuals who secured stable income	25	6	24%				
<i>Janus Youth, Eviction Prevention Rental Assistance Program</i>	10/1/2023-6/30/2024	Number of individuals served	125	19	15%				
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.		Number of individuals who maintain or increase income	106	19	18%	\$561,467	\$92,915	\$468,552	17%
		Number of individuals who exited to or maintained permanent housing	106	19	18%				
<i>NAYA Family Center, Eviction Prevention Rental Assistance Program</i>	10/1/2023-6/30/2024	Number of individuals served	N/A	N/A	N/A				
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.		Number of individuals who maintain or increase income	N/A	N/A	N/A	\$559,624	\$0	\$559,624	0%
		Number of individuals who exited to or maintained permanent housing	N/A	N/A	N/A				
<i>PICA WA, Eviction Prevention Rental Assistance Program</i>	10/1/2023-6/30/2024	Number of individuals served	N/A	N/A	N/A				
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.		Number of individuals who maintain or increase income	N/A	N/A	N/A	\$485,000	\$0	\$485,000	0%
		Number of individuals who exited to or maintained permanent housing	N/A	N/A	N/A				
<i>Share, Eviction Prevention Rental Assistance Program</i>	10/1/2023-6/30/2024	Number of individuals served	44	23	52%				
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.		Number of individuals who maintain or increase income	37	22	59%	\$977,500	\$54,139	\$923,361	6%
		Number of individuals who exited to or maintained permanent housing	35	23	66%				

Community Action Advisory Board
Quarterly Outcomes Report: July 1, 2023 - June 30, 2024

Homeless Crisis Response System (continued)

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<i>YWCA, Eviction Prevention Rental Assistance Program</i>	<i>10/1/2023-6/30/2024</i>	Number of individuals served	N/A	N/A	N/A	\$314,193	\$0	\$314,193	0%
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.		Number of individuals who maintain or increase income	N/A	N/A	N/A				
		Number of individuals who exited to or maintained permanent housing	N/A	N/A	N/A				
Rent Assistance - Transitional Housing									
<i>New Life Friends Church, The Rock</i>	<i>7/1/2023-6/30/2024</i>	Number of individuals served	8	32	400%	\$80,300	\$40,786	\$39,514	51%
Provides recovery homes to promote stability and supports to those with substance use disorders.		Number of individuals who obtained employment or enrolled in educational programs	8	14	175%				
		Number of individuals who maintained sobriety	4	25	625%				
<i>New Life Friends Church, Samaritan House</i>	<i>7/1/2023-6/30/2024</i>	Number of individuals served	4	17	425%	\$34,346	\$19,946	\$14,400	58%
Provides recovery homes to promote stability and supports to those with substance use disorders.		Number of individuals who obtained employment or enrolled in educational programs	2	2	100%				
		Number of individuals who maintained sobriety	2	9	450%				
<i>YWCA, Transitional Housing</i>	<i>7/1/2023-6/30/2024</i>	Number of individuals served	10	26	260%	\$125,000	\$63,489	\$61,511	51%
Provides housing and housing stability supports for households who are literally homeless, attempting to flee, or actively fleeing domestic violence at the time of assessment.		Number of individuals who maintain or increase income	50%	100%	100%				
		Number of individuals who received referrals to mainstream services	10	6	60%				
Rent Assistance - Rapid Re-housing									
<i>Impact NW, Rapid Rehousing</i>	<i>7/1/2023-6/30/2024</i>	Number of individuals served	25	20	80%	\$293,323	\$149,551	\$143,772	51%
Scattered-site housing and stability supports for persons who are literally homeless.		Number of individuals who maintain or increase income	50%	90%	90%				
		Number of individuals who received referrals to mainstream services	25	15	60%				
<i>Janus Youth, Rapid Rehousing</i>	<i>7/1/2023-6/30/2024</i>	Number of individuals served	35	31	89%	\$207,858	\$126,717	\$81,141	61%
Scattered-site housing and stability supports for youth up to age 25.		Number of individuals who maintain or increase income	50%	100%	100%				
		Number of individuals who received referrals to mainstream services	35	31	89%				
<i>Lifeline Connections, Rapid Rehousing</i>	<i>7/1/2023-6/30/2024</i>	Number of individuals served	20	6	30%	\$100,000	\$82,566	\$17,434	83%
Scattered-site housing and stability supports for people with behavioral health needs.		Number of individuals who maintain or increase income	50%	100%	100%				
		Number of individuals who received referrals to mainstream services	20	7	35%				
<i>Share, Housing and Essential Needs (HEN)</i>	<i>7/1/2023-6/30/2024</i>	Number of individuals served	180	122	68%	\$2,795,356	\$1,189,074	\$1,606,282	43%
Scattered-site housing and stability supports for persons who are literally homeless.		Number of individuals who maintain or increase income	50%	90%	90%				
		Number of individuals who received referrals to mainstream services	180	107	59%				
<i>Share, Rapid Rehousing</i>	<i>7/1/2023-6/30/2024</i>	Number of individuals served	30	58	193%	\$290,000	\$225,272	\$64,728	78%
Scattered-site housing and stability supports for persons who are literally homeless.		Number of individuals who maintain or increase income	50%	69%	69%				
		Number of individuals who received referrals to mainstream services	30	23	77%				
Rent Assistance - Permanent Supported Housing									
<i>Impact NW, Permanent Supported Housing</i>	<i>7/1/2023-6/30/2024</i>	Number of individuals served	15	9	60%	\$194,533	\$50,936	\$143,597	26%
Scattered-site housing with supported services for housing stability for chronically homeless Veterans, individuals, and survivors of domestic violence.		Number of individuals who maintain or increase income	100%	100%	100%				
		Number of individuals who received referrals to mainstream services	15	9	60%				
<i>Impact NW, PSH HUD Match</i>	<i>7/1/2023-6/30/2024</i>	Number of individuals served	8	8	100%	\$11,100	\$111	\$10,989	1%
Provides additional supports to households in agency's HUD CoC program to cover stability supports not covered by HUD.		Number of individuals who maintain or increase income	100%	100%	100%				
		Number of individuals who received referrals to mainstream services	8	6	75%				
<i>Share, Lincoln Place Permanent Supported Housing</i>	<i>7/1/2023-6/30/2024</i>	Number of individuals served	33	29	88%	\$400,000	\$376,443	\$23,557	94%
Provides site-based supported services for housing stability for chronically homeless people and/or persons identified as most vulnerable in Clark County, in need of PSH.		Number of individuals who maintain or increase income	80%	100%	100%				
		Number of individuals who received referrals to mainstream services	33	28	85%				
<i>Share, Permanent Supported Housing</i>	<i>7/1/2023-6/30/2024</i>	Number of individuals served	36	36	100%	\$364,000	\$199,672	\$164,328	55%
Scattered-site housing providing Supported services for housing stability for chronically homeless people.		Number of individuals who maintain or increase income	100%	97%	97%				
		Number of individuals who received referrals to mainstream services	36	36	100%				
<i>Share, PSH HUD Match</i>	<i>7/1/2023-6/30/2024</i>	Number of individuals served	50	51	102%	\$138,000	\$100,187	\$37,813	73%
Provides additional supports to households in agency's HUD CoC program to cover stability supports not covered by HUD.		Number of individuals who maintain or increase income	100%	87%	87%				
		Number of individuals who received referrals to mainstream services	50	25	50%				
Total:						\$15,485,039	\$6,636,769	\$8,848,270	43%

Things to note about HCRS activities:

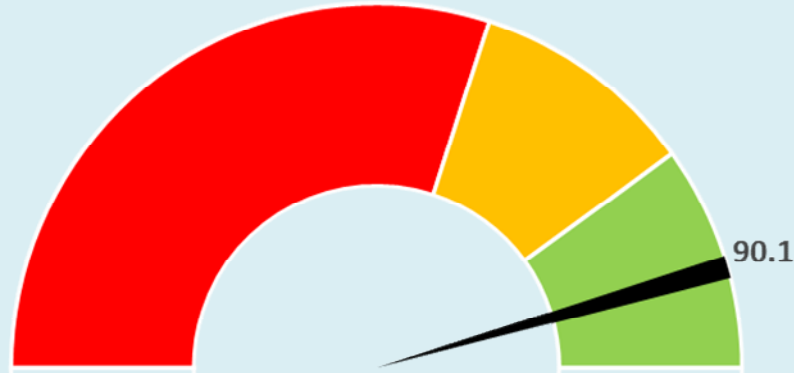
The Council for the Homeless Motel Vouchers program and Share Homeless Outreach program are currently billing to other grants. The Cascade AIDS Project, Impact NW, NAYA Family Center, PICA WA, and YWCA Eviction Prevention Rental Assistance Programs started billing to these contracts in early 2024. Any remaining state and local funds will be recaptured and used for the House Bill deficit.

Community Action Advisory Board

Quarterly Outcomes Report: July 1, 2023 - June 30, 2024

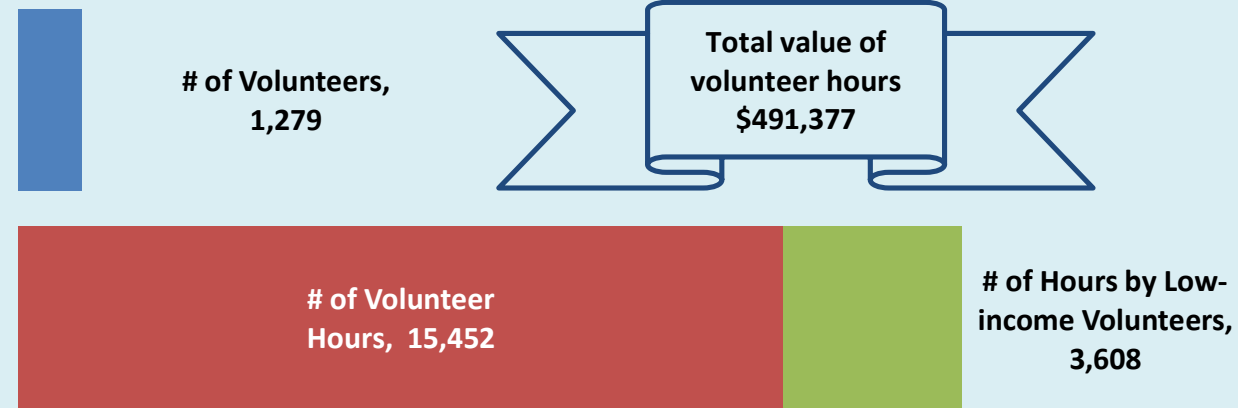
PARTICIPANT SATISFACTION

Programs sent out **3,559** surveys to individuals and households served between July 1, 2023 and Dec 30, 2023, and received **595** responses for a **16.7%** response rate. Of the responses, **90.1%** indicated a positive overall experience.



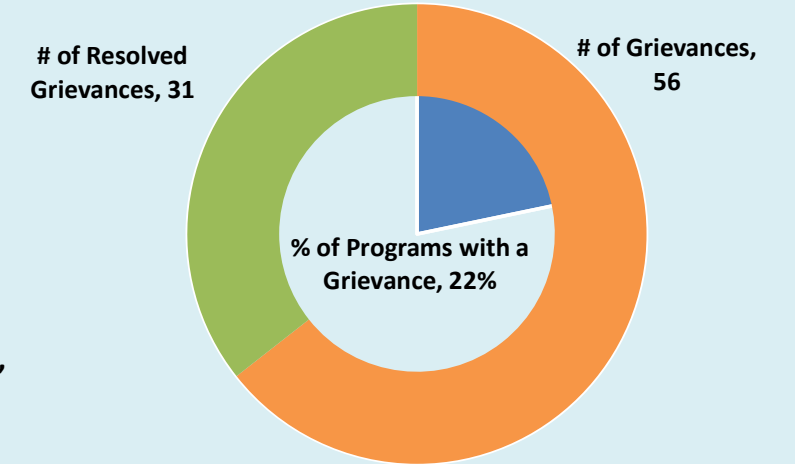
COMMUNITY ENGAGEMENT

Many programs rely on volunteers to operate their programs. During the reporting period, programs identified the number of people who have volunteered, the number of hours provided and when available, the number of hours volunteered by people who are low-income. The current national value of 1 volunteer hour is \$31.80.



AGENCY GRIEVANCES

Programs are required to report the number of grievances received in their programs, along with a brief description of the grievance and the status. There are a total of 46 programs reporting grievance information.



D Demographic information is based on data collected in HMIS for Community Action Programs and the Homeless Crisis Response System. Data provided is unduplicated across all programs that report in HMIS. Not all programs collect all demographic information; the number of responses is indicated in each chart.

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