2013 Annual Report

of the

Clark County Sheriff's Office Corrections Branch



Chief's Message

2013 was a year of change for the Corrections Branch of the Clark County Sheriff's Office. Change in leadership, with the departure of our long time and dedicated leader, Chief Deputy Jackie Webster. Change in our philosophy of corrections and reentry from custody and watching the revolving door. Change in the physical plant of the main jail and elimination of ways for inmates to harm themselves. All the changes, whether large or small, were intended to improve the conditions of the main jail and jail work center, for staff, inmates, and visitors to the facilities.

Moving into 2014, we will continue to make changes to the physical plant by addressing maintenance that has been deferred during the past dozen years due to the increased inmate population and economic pressures starting in 2008. We will continue to address the housing, care and discharge of the mentally ill who are brought to us as the "Inn of the Last Resort". We will continue to help those who want help, provide custody services for those who don't, and run safe facilities.

Looking beyond 2014, we need to prepare and present our plans to address the public safety needs of our community through expanded corrections services. This will include supervision and expanded housing that will speak to the changes to corrections at the national level through the Prison Rape Elimination Act; changes to the way "Segregation" is administered; and the growing population of the mentally ill, homeless and chemically dependent sentenced to jail.

Our community and elected leaders are looking to the men and women of the Corrections Branch, of the Clark County Sheriff's Office, to come up with answers to the problems no one is able to tackle. There is no doubt, as we have shown through 2013, that we are up to the challenge and will find innovative ways to improve public safety in Clark County.

Ric Bishop

Awards

Length of Service

20 Years

Corrections Sergeant Judy Stange Corrections Deputy Andrew Wicks

25 Years

Corrections Sergeant Neal Karlsen Corrections Deputy Mary Lauzon Corrections Sergeant Dan Schaub Corrections Sergeant Chris Wolfe

30 Years

Corrections Deputy Marlene Cole

Exemplary Performance Awards

Corrections Deputy Mark Bastion
Food Service Coordinator Penny Davis
Food Service Coordinator Oscar Gonzalez
Food Service Coordinator Vickie Jacobs
Food Service Manager Joe Loftgren
Corrections Deputy Pat Montee
Corrections Deputy Tim Noreen
Corrections Deputy Alex Ramirez
Corrections Deputy Barbara Schuback
Food Service Coordinator Justin Shoemaker
Corrections Deputy Tim Shotwell
Food Service Coordinator Priscilla Webster

Life Saving Awards

Corrections Deputy Shane Clemenhagen Corrections Deputy Chris Skelley

Corrections Deputy of the Year

Duncan Paddy

Corrections Supervisor of the Year

Sergeant Randy Tangen

Retirements

James Burns, Corrections Deputy October 2001 – March 2013 - 12 Years

Barb Farrell, Corrections Sergeant March 1993 – February 2013 - 20 Years

Paul Hoffmann, Food Service Coordinator June 2003 – July 2013 - 10 Years

Dori Lane, Jail Industries Coordinator January 1988 – May 2013 - 25 Years

Myrna Leija, Corrections Deputy December 1992 – July 2013 - 21 Years

Gilbert Lingle, Correction Deputy March 1990 – September 2013 - 23 Years

Victoria MacKenzie, Corrections Deputy January 1988 – April 2013 - 25 Years

Phyllis Ochs, Food Services Coordinator March 2000 - November 2013 - 13 Years

Michael Owens, Corrections Deputy February 1992 – April 2013 - 21 Years

Sheldon Russell, Jail Industries Supervisor January 2001 – March 2013 - 12 Years

Jackie Webster, Chief Jail Deputy February 1980 – May 2013 - 33 Years



Branch Goals - Vision

The continued goal in 2014 is to run safe facilities where inmates, staff and visitors are safe to live, work and conduct business. This goal is supported by the objectives of increased staff cross-branch training, both in the classroom and on the Internet. Training will continue to focus on working with the mentally ill, but will also reinforce security and safety protocols essential to the orderly operation of jail facilities.

In 2013, the Facility Intelligence, Safety and Health (FISH) Deputy position was established to address facility cleanliness and to develop a reward and sanction program for facility inspection. The combination of sanctions, consequences, choices, rewards, and tools is meant to provide the safe and operationally sound correctional system supported and expected by the citizens of Clark County.

In order to address the rising population of female inmates, their needs, and the legislative changes the Corrections Branch needs to attract and hire more female corrections deputies. A concentrated recruitment of female deputies into the Corrections Branch will not only address but also speak to the religious freedoms and considerations of female inmates, as outlined by the Religious Land Use and Institutionalized Persons Act (RLUIPA) but also those changes mandated by the Prison Rape Elimination Act) PREA. RLUIPA requires the respect of sincere religious beliefs, and as our community grows in diverse cultures and beliefs, we need to have the proper staff to provide correctional services in ways that least impact the beliefs of those entrusted to our care. PREA mandates same gender interactions in certain instances to increase inmate safety within the facilities.

In the next few years a new Jail Management System (JMS) will be purchased by the County. The request for proposal will be open for vendor bid in early 2014. This program governs much of how inmate and jail information is tracked and reported. While this is exciting news, a system that has been in place for more than 20 years will be replaced before it crashes, it will also mean lots of change for those using the system and those used to receiving information from the system. It will be an update for several functions, but a loss of flexibility as the current system is maintained and programed from within the Information Services Department in the County.

Lastly, our goals include opening H pod as a reentry unit where inmates looking to break the cycle of recidivism have a place to meet with community partners and staff prior to release. H pod will be the launching point of reentry or release planning for all inmates leaving the Clark County Jail or Jail Work Center. Inmates who wish to stay out of jail, who want to help the community in lieu of victimizing it, can get the tools to make a successful release from jail and reenter society with the means to make different choices than those which brought them into our facilities.

Operations

Main Jail Operations

Main Jail Operations is managed by Commanders Kimberly Beltran and Paul Dougher. Commander Beltran manages the day shifts and the Strategic Response Team. Commander Dougher manages the swing and night shifts. From an operations perspective this was a very busy and challenging year. It is easy to look at statistics and count events; however, statistics don't document the dedication of staff or the mitigating events which impact their daily workload. The Branch's success therefore is a shared effort by every member of the Branch, both line and support staff.

The corrections branch continues to deal successfully with an average daily population of 720 inmates per day for 2013, housing more than 626 of those in a facility that was originally designed for 300. Yet, somehow staff continues to meet new challenges every year through adaptive and innovative means, even while working in a building that has exceeded capacity and is showing signs of 29 years of continuous use. One of the greatest challenges is managing an ever growing population of special needs inmates, specifically those with mental illness. All too often this population is violent to themselves, staff and other inmates creating a true challenge for staff to manage.

Jail Work Center

The Jail Work Center managed by Command Joseph Barnett is a minimum security campus located at 5197 NW Lower River Rd. – Vancouver, WA 98660. 2013 was the first full year that all inmate classifications at the JWC were housed in the same building. This means partial-confinement inmates (work release offenders) are now housed with full-confinement inmates. This change was due to a redeployment of deputies to mitigate overtime expenditures. Although it has presented some challenges along the way, staff made this a successful transition.

In-Custody Minimum Security Inmates:

Staff monitor and supervise minimum security non-work release inmates. Most of the non-work release inmates are inmate workers (also referred to as trusties). The inmate workers are dispersed to various work locations: kitchen; laundry; jail industries; grounds crew; downtown campus-car wash; or jail industries.

Work Release:

The Clark County Sheriff's Office operates a partial-confinement work release program from the jail work center. Individuals who qualify for this program reside at JWC and continue to work at their current jobs, or in the case of state offenders, are assisted in finding a job for re-entry purposes (typically the last six months of their prison sentence). The Sheriff's Office renegotiated a contract with the Washington State Department of Corrections (DOC) which allows us to house up to 30 state offenders in our facility. The rest of the program participants were referred by the local courts. One WA DOC offender walked-away from the program in 2013.

Operations Support

Multiple job duties comprise the work done by the Corrections Branch to care for those who legally are required to live within the confines of an incarcerated paradigm. Merely making sure that people are locked into a building or cell does little to meet the constitutional requirements let alone those requirements that are ethically mandated for care of an individual who has been told they are restricted because of their alleged or proven actions. Most of these support or ancillary duties have been parsed into the logical breaks for work units that are managed by Commander Anderson. Those units have each contributed to the success of the Corrections Branch in 2013.

Jail Medical

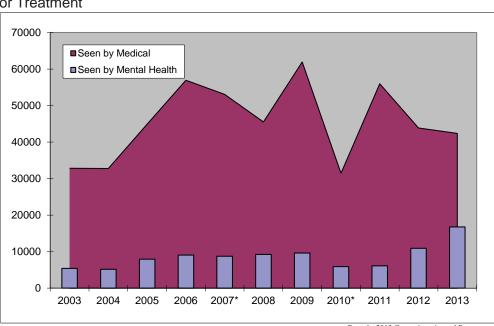
The Sheriff's Office contracts with Conmed Healthcare Management, Inc. for inmate medical services. This partner provides medical care for those at the Clark County Jail, Jail Work Center and the Clark County Juvenile Detention Center. Conmed practices a multidisciplinary approach to care, the respectful and humane treatment of the inmate population, and provides medical, dental, mental and behavioral health services. Cheryl Taylor is our current site Health Services Administrator.

Conmed continually strives to improve their service and patient care. In 2013 their most significant changes were:

- An added a Dental Assistant to the clinic Dentist.
- Medical equipment was updated in the clinic and the booking area.
- A Conmed safety committee was established and implemented. Monthly safety checks are completed by safety committee members and reports submitted to Conmed.
- Mental Health Training Part I and II, completed at Clark County Jail for Corrections staff.

As reported by Conmed, they managed;

- 10,858 medical contacts
- 11,698 diabetic visits
- 5,837 Wound Care treatments
- 10.583 Detox checks.
- 16,781 Mental health contact (14,395 are MH Counselor visits)
- 658 Dental visits
- 61 Off-site Specialty Consults for Treatment



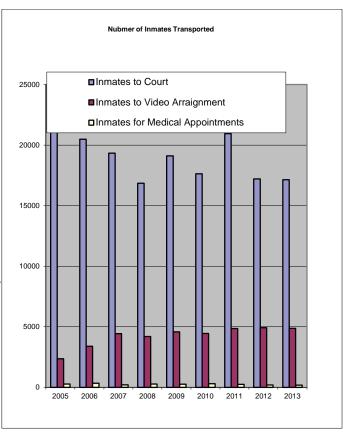
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Jail Transport

The Jail Transport Unit is a specialized armed unit. This group is responsible for moving inmates outside the secure parameters of the jail. This includes to all court appearances in Superior and District Courts; in just looking at first appearances, officers transported 5,082 to Superior Court and 2,024 to District Court. This unit also manages Video Court appearances and managed 3,294 appearances. Video is primarily used for Clark County District Court, Battleground Court and upon occasion the Family Court for Clark County. Overall court related transports involved moving 14,775 inmates.

This unit also plays an instrumental role as a member of the cooperative mini chain system. During this reporting period the transport unit moved 3,338 inmates on the mini-chain system.

The transport unit also moves those who have been court ordered to Western State Mental Hospital as well as guarding those persons who are in need to hospitalization while still in the custody of the Clark County Sheriff's Office.



Reentry Services

The Reentry initiative at the Clark County Jail was launched in April of 2013. In attempting to set up a new service, we looked for direction from a successful program already in existence. This resulted in a productive relationship with Multnomah County Adult Community Justice—an organization who has put the concepts of reentry to the test and has seen remarkable results. Michelle Aguilar and Trules Neal of Multnomah County delivered a compelling presentation of how reentry works in their jurisdiction including success stories from people who turned their lives around thanks to supportive reentry programs.

The next step was to build support for this initiative from within the organization. In September the inaugural meeting of the Clark County Jail Reentry Committee was held. Twenty-two Corrections

Deputies volunteered to be a part of this and have substantially increased the momentum of the movement.

Simultaneous to these major accomplishments, the Reentry Unit has worked to build partnerships with organizations in Clark County that exist to serve this population. Kate Budd who is with, Clark County Department of Community Services, and is the Program Coordinator for homelessness in Clark County has facilitated numerous introductions to assist in getting this movement operational.

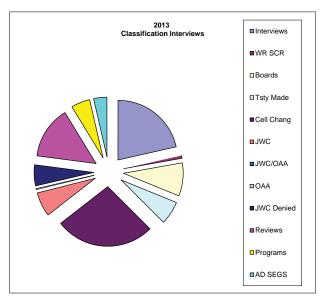
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In 2014, the establishment of reentry goals and objectives will be a primary task. These will need to address four target areas for reentry related to:

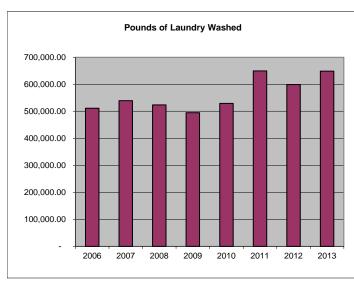
- HOMELESSNESS—a safe, clean, and sober place to stay is often key to success
- EMPLOYMENT—even basic employment can be a positive step toward self-sufficiency and the start of a new life
- CHEMICAL DEPENDENCY—drug and alcohol use is often a contributing factor to criminal behavior
- MENTAL HEALTH—wide spread and often under treated mental illness can be a hidden and negative factor in many people's lives

Classification

The classification unit evaluates and categorizes inmates in a manner that will meet department and branch missions while managing inmates in a safe, secure, effective, and constitutionally-compliant manner. The inmate classification process is a non-punitive management tool used for screening, evaluating, grouping, housing, and supervising inmates. This process includes evaluating an inmate's current and historical special needs, discipline, charges, behavior, and any other pertinent information. This unit is also responsible for inmate disciplinary board hearings involving major infractions of jail rules. Deputies within the Classification unit held 1228 major board hearings



that directly affect jail safety and security. Classification Deputies also conducted 14,675 interviews during this reporting period making determinations that affect inmate, staff, and community safety. Fluctuations in certain populations throughout the year, made it necessary for the classification unit to move entire living units from one area to another which was a huge undertaking; involving unit capacity, inmate safety and risk status, and keep separate concerns.



Laundry

This unit services the main-jail, jail work center, and the juvenile detention facility. Using inmate labor, this unit collects, washes, folds, and delivers: clothing, bedding, towels, and sandals to the listed facilities, five days per week. They also process biocontaminated linens. In 2013, 8701 total loads of laundry for were processed (a total of 648,695 lbs.). This was an 8.3% increase over the total pounds of laundry processed in 2012 (598,995 lbs.).

Also in 2013: the CCSO and Lifeline Connections, a local non-profit substance abuse and mental health treatment facility, entered into an agreement so that our inmates could process their patients' laundry. This was a total of 27,409 lbs. of laundry

Janitorial

The inside areas of the secured portion of the main-jail are cleaned utilizing a crew of working inmates (trusties). They clean, wax, and buff the floors; as well as the booking and pod control areas.

Food Service

The Food Services Unit provides meal services to the Main Jail, Jail Work Center and the Juvenile Justice Center. This unit prepares various meals, such as, breakfast, lunch and dinner for Mail Jail, Jail Work Center and Juvenile Justice Center on a daily basis, seven days a week, fifty two weeks a year. In addition, it also provides a number of various meal services such as, Main Jail Sack Lunches, HS (Healthy Snacks for Medical Diets), Work Release sack lunches and GED Meals. For 2013 this number equates to 1,258,935 meals. The cost to produce a meal was \$1.54. This was an increase of one cent per meal from the previous year. The increase was a result of the continued outside pressures of high fuel and transportation costs compounded with a 3-6% increase in commodity prices. The raw cost to produce the meals was \$0.76. This was a three cent drop from the previous year. This was achieved by the implementation cost savings operational procedures and bulk-buying strategies. Purchasing our commodities with our various cost-saving strategies assisted our unit to maintain a cost-per-meal of \$1.54 while addressing outside pressures of high fuel and transportation costs compounded with a 3-6% increase in commodity prices.

Security Response Team

The Clark County Jail maintains a Security Response Team (SRT) comprised of specially selected, trained, and equipped personnel. This team is utilized in situations when conventional detention center resources are unable to maintain or regain control, or when circumstances present the potential of posing such a high risk that the skills and equipment of the team are the most effective option available to the jail. The SRT is tasked with duties that may include; extracting uncooperative inmates from their cells, mass searches or disturbances in the jail, evacuations, high profile security, barricaded, trapped or suicidal inmates, riots, mass arrest, high risk/high profile transport and court proceedings, and hostages situations. SRT members are required to be contactable and available

to respond at all times. They are also expected to maintain above average performance evaluations and fitness levels. The SRT is founded upon a team concept and is made up of highly motivated and experienced corrections deputies. The team meets on a monthly basis for training and/or to conduct strikes to ensure proficiency of essential skills and critical incident readiness.

Support

The Corrections Administration Support Unit is responsible for the paperwork portion of the operation. Processing supply orders for the jail and jail work center, gathering information and data required for lawsuits and public disclosure requests, jail clearance, facility repair coordination, tabulate facility statistics, program coordination, database management, construction/remodel coordination, contract monitoring, archival and file maintenance, budgets, medical billings, authorship of inmate handbooks, website maintenance and myriad other duties. Examples of volumes and work product for 2013 are medical bills and jail clearance; 575 medical billings were received for \$1,089,626.34, after a careful review the Corrections Branch paid \$367,254.29 for outside medical care and 19,529 professional visits occurred with 2,208 criminal histories being run to facilitate new persons wishing access.

${ m T}$ reatment

Inlcudes screening at the time of arrest for possible diversion, jail intake, transition, and discharge planning

REENTRY

Includes discharge programs tailored to each individual

${ m A}$ ccountability

Compliant with local, state, Federal and Constitutional laws

N ETWORKING

Building partnerships withour diverse community

SAFETY

Safeguarding the community, staff, and inmates

${ m F}$ iscal prudence

Financially responsible operation of the jail

O RGANIZATION

Being responsive to meet the needs of the mission statement

REPSECT

Respect for all members of our community; citizens, staff and inmates

Mission

All policies, procedures, practices, and strategies will be tied into the corrections mission

2013 Jail Statistics

Ioil	Danu	lation
Jali	Popu	lation

Average Daily Population	720
Average Length of Stay	15.88
Avg Monthly Bookings	1,393
Avg Monthly Releases	1,368

Work Release Operations

Walk Away	1
Terminations	34
New Admissions	184

Transport

Inmates to Court	22,013
Mini Chain	4,610
Medical	69
Western State Hospital	116
Inmates to Video Arraignment	4,623

Inmate Discipline

Major Infractions	107
Minor Infractions	111
Top Three Major Infractions	
	603 fighting
	601 Refusal
	707 Malicious Mischief

Medical Unit

Inmates Seen by Staff	42,379
Seen by Mental Health	16,781

Staffing

Statility	
Administration	5
Corrections Sergeants	18
Corrections Staff	125
Support Staff	4
Food Service	14
Laundry/Industry	4
Medical Contract Positions	23.78

Food Service

Lotal Meals Served	1,258,935
Restricted Diets	270,671
Cost Per Meal	\$1.54

Jail Industry

Offender Hours	107,875
Kitchen	99,795
Laundry	5,692
Outside & Grounds Crew	1,092
Car Wash	1,253
Other	43

Classification

Interviews	14,675
Screen for Work Release	103
Made Trustee	433
Cell Changes	18,466

Office Information

Criminal Histories	2,208
Removed from Jail Access	14
Medical Bills Processed	575
Medical Bills Paid	177

Jail Operations

Escapes	0	
Escape Attempts	1	
Deaths	0	
Suicide Attempts	15	
Assaults on Staff	8	
Officers Injured	4	
Hostage Situation	0	