

Summary Sept 2019 - June 2021



146 Field Days



4,080 Mailed Brochures

466 Personalized Letters Sent



85 Phone Calls



4,564 Oops Tags





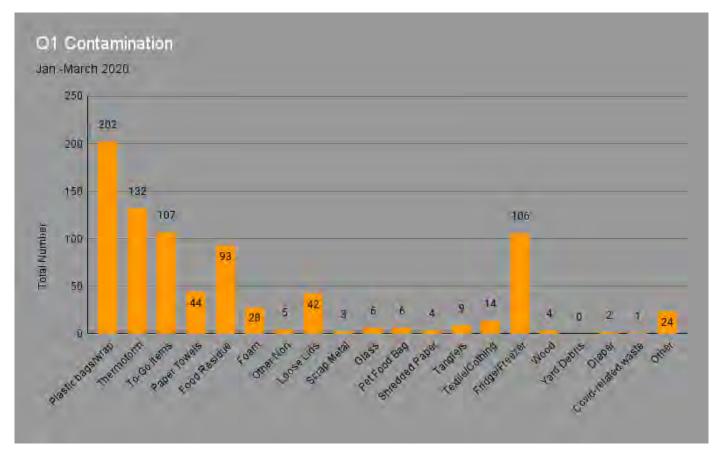
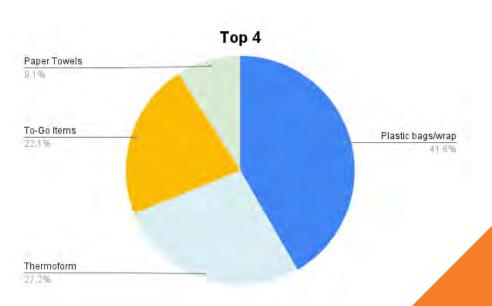


CHART: QUARTERLY COUNTS

Top UGA Cont.

- Plastic Bags/Wrap
- Thermoform
- To-Go Items
- Paper Towels



JANUARY

Field days **3**Brochures sent **71**Tags/Contam **71**

Total residential visits **122** Carts Out **86**

In-person cust interactions 0

FEBRUARY

Field days 9
Brochures sent 318
Tags/Contam 318

Total residential visits **729** Carts Out **521**

In-person cust interactions 21

MARCH

Field days 1
Brochures sent 34
Tags/Contam 34

Total residential visits **76** Carts Out **53**

In-person cust interactions 0



13 Field Days



423 Mailed Brochures





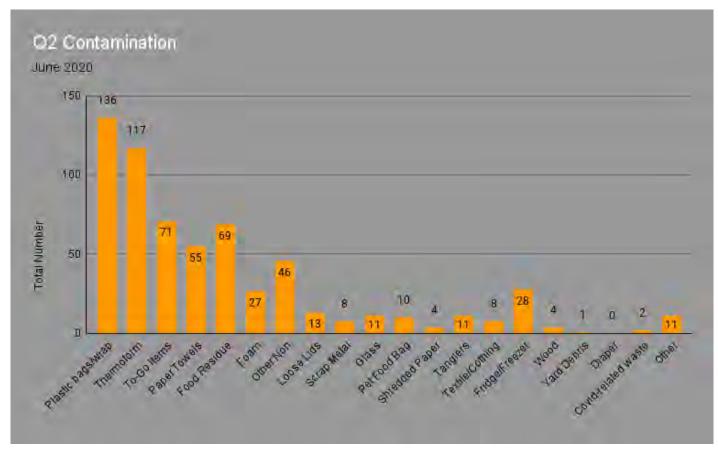
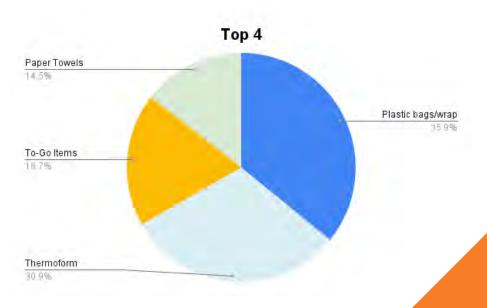


CHART: QUARTERLY COUNTS

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- Paper Towels



APRIL

MAY

COVID-19 SHUTDOWN

JUNE

Field days **5**Brochures sent **221**Tags/Contam **221**

Total residential visits **510** Carts Out **365**

In-person cust interactions 12



5 Field Days



221 Mailed Brochures





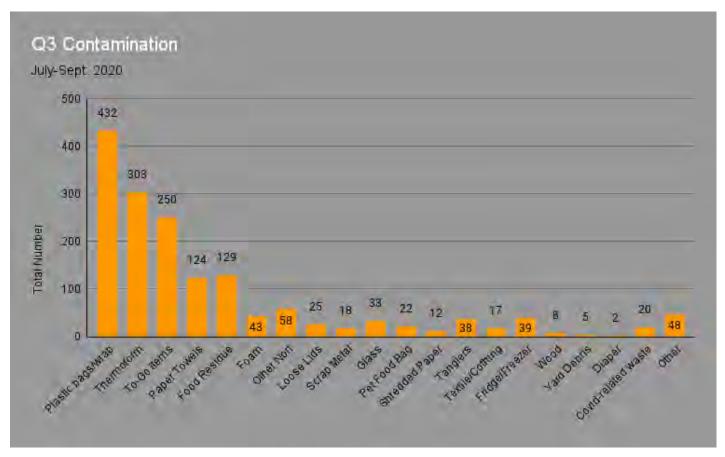
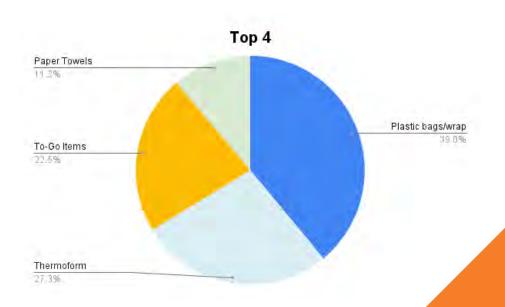


CHART: QUARTERLY COUNTS

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- Thermoform
- · To-Go Items
- Paper Towels



JULY

Field days 8
Brochures sent 312
Tags/Contam 312

Total residential visits **776** Carts Out **551**

In-person cust interactions 19

AUGUST

Field days **5**Brochures sent **169**Tags/Contam **169**

Total residential visits **589** Carts Out **401**

In-person cust interactions 9

SEPTEMBER

Field days **5**Brochures sent **204**Tags/Contam **204**

Total residential visits **667** Carts Out **494**

In-person cust interactions 14



18 Field Days



685 Mailed Brochures





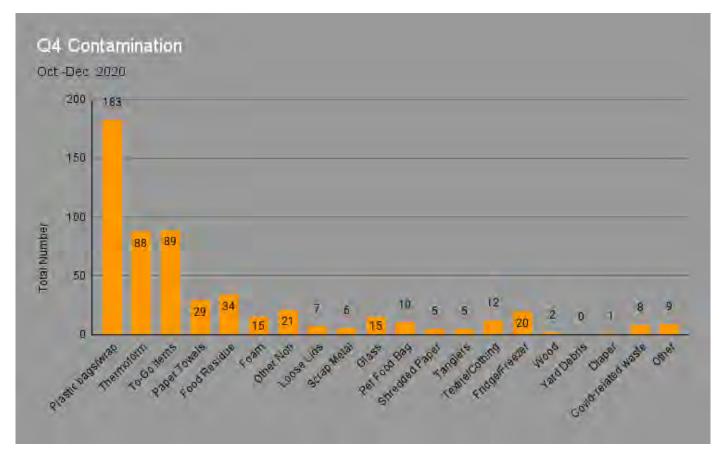
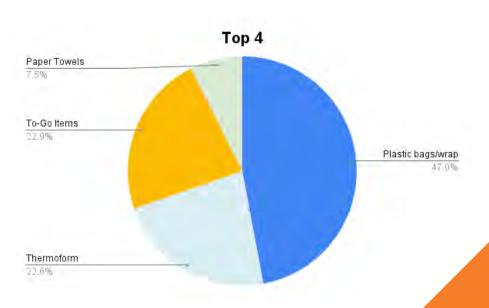


CHART: QUARTERLY COUNTS

Top UGA Cont.

- Plastic Bags/Wrap
- Thermoform
- To-Go Items
- Paper Towels



Q4 Monthly Data

OCTOBER

Field days **5**Brochures sent **232**Tags/Contam **232**

Total residential visits **731** Carts Out **595**

In-person cust interactions 1

NOVEMBER

Field days **3**Brochures sent **88**Tags/Contam **88**

Total residential visits **322** Carts Out **234**

In-person cust interactions 2



8 Field Days



320 Mailed Brochures





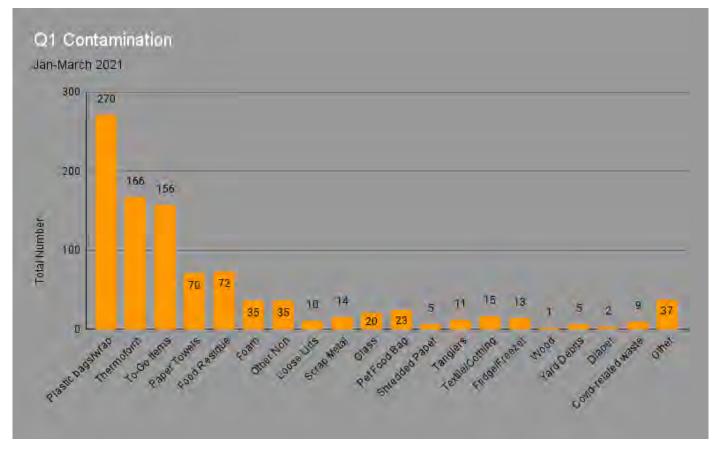
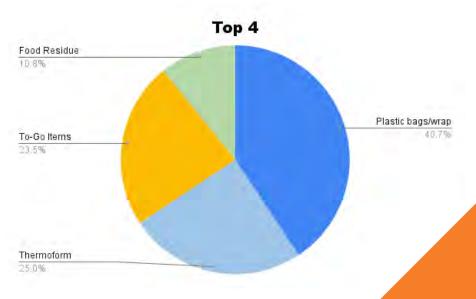


CHART: QUARTERLY COUNTS

Top UGA Cont.

- Plastic Bags/Wrap
- Thermoform
- To-Go Items
- Food Residue



Plastics continue to be the number 1 confusing item to customers. Covid-related waste includes face masks and latex gloves.

JANUARY

Field days 6
Brochures sent 59
Tags/Contam 59

Total residential visits **162** Carts Out **119**

In-person cust interactions 4

FEBRUARY

Field days **8**Brochures sent **317**Tags/Contam **317**

Total residential visits **1178** Carts Out **845**

In-person cust interactions 20

MARCH

Field days 6
Brochures sent 281
Tags/Contam 281

Total residential visits **1124** Carts Out **755**

In-person cust interactions 64



20 Field Days



657 Mailed Brochures





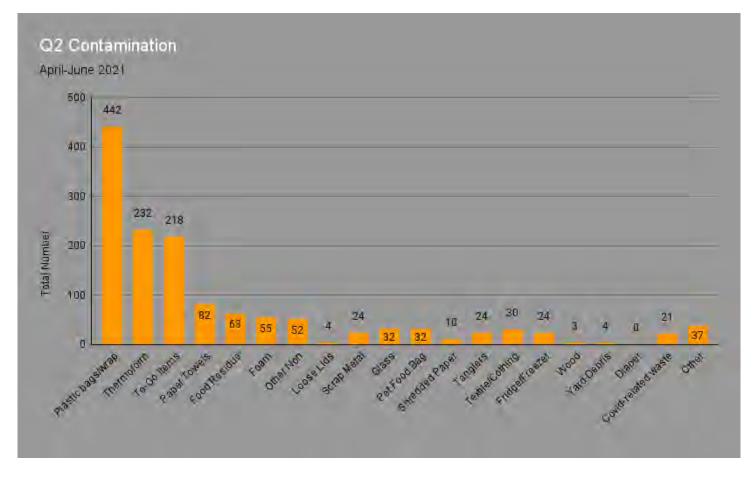
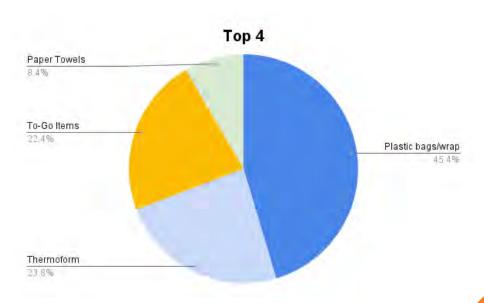


CHART: QUARTERLY COUNTS

Top UGA Cont.

- Plastic Bags/Wrap
- Thermoform
- To-Go Items
- Paper Towels



APRIL

Field days 8
Brochures sent **374**Tags/Contam **374**

Total residential visits 1192 Carts Out 964

In-person cust interactions 16

MAY

Field days **3**Brochures sent **80**Tags/Contam **80**

Total residential visits **263** Carts Out **187**

In-person cust interactions 12

JUNE

Field days **7**Brochures sent **229**Tags/Contam **229**

Total residential visits **721** Carts Out **526**

In-person cust interactions 14



18 Field Days

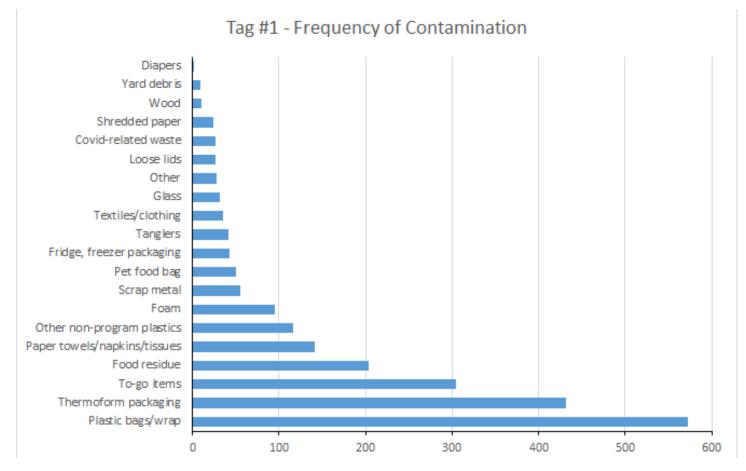


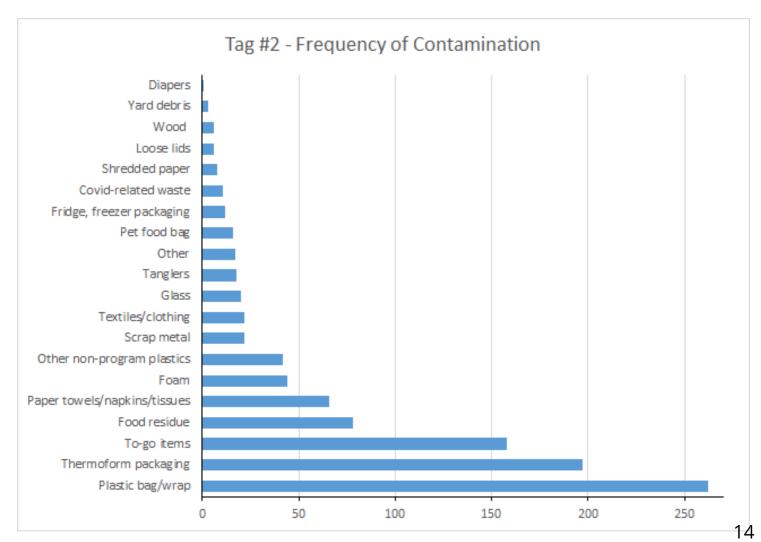
683 Mailed Brochures



COV Contamination Analysis

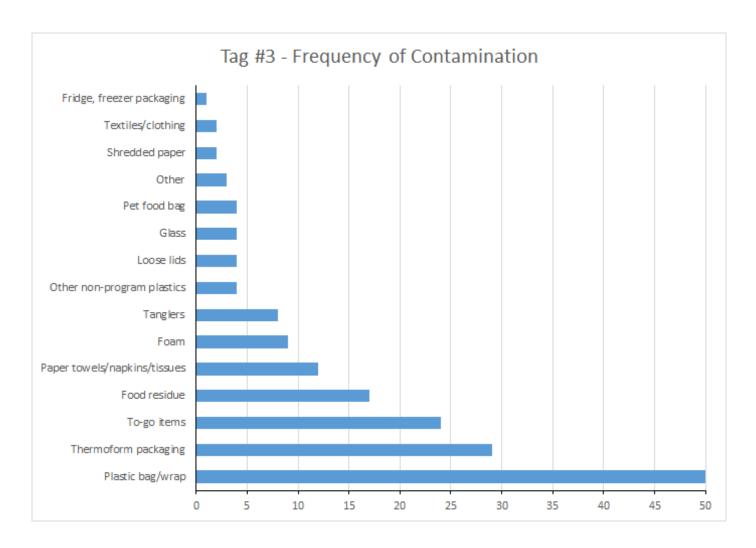
June 2020 - May 2021

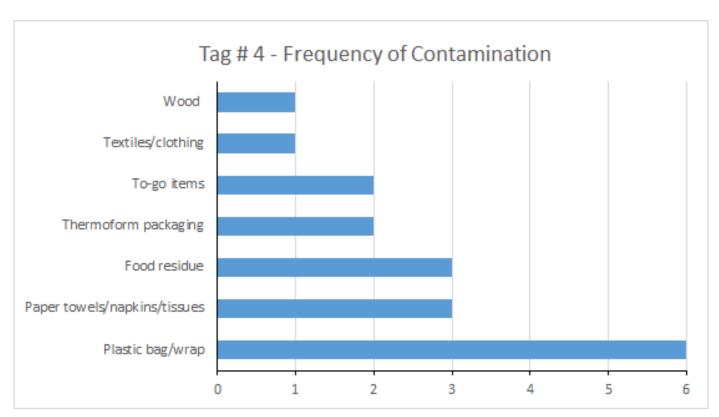




COV Contamination Analysis

June 2020 - May 2021





COV Outreach by Cycle

2020 CYCLE #2

June - July 2020

Field days 16

Brochures sent 240

Letters sent 102

Phone calls 9

Tags/Contam 352

Total residential visits 1544

Carts Out n/a

In-person cust interactions 19

2021 CYCLE #1

Dec 2020 - Feb 2021

Field days 16

Brochures sent 265

Letters sent 96

Phone calls 15

Tags/Contam 385

Total residential visits 2132

Carts Out 1538

In-person cust interactions 15

2020 CYCLE #3

August - October 2020

Field days 16

Brochures sent 266

Letters sent 135

Phone calls 30

Tags/Contam 352

Total residential visits 1107

Carts Out **1107**

In-person cust interactions 34

2021 CYCLE #2

March - May 2021

Field days 16

Brochures sent 320

Letters sent 133

Phone calls 31

Tags/Contam 486

Total residential visits 1954

Carts Out **1517**

In-person cust interactions 51



64 Field Days



1,091 Mailed Brochures

466 Letters Sent



85 Phone Calls



1,575 Oops Tags