



CLARK COUNTY

RFP #811

SOFTWARE and IMPLEMENTATION for an ELECTRONIC HEALTH RECORDS (EHR) SOLUTION **QUESTIONS and ANSWERS** UPDATED: OCTOBER 8, 2021

	QUESTION	ANSWER
1.	How many users are expected, in total, to be using the future system?	Please see page 8 (Part I, Section 1A, #3) for a table containing the anticipated number of future users of the EHR solution. This table presents a breakdown by functional area of the number of anticipated future users of the solution, and below the breakdown, the table identifies a total of 50 anticipated named users of a future EHR solution.
2.	What is the total prescribing and non-prescribing provider count for the purposes of this RFP?	There are two CCPH employees (Doctors) who can prescribe but outside MDs will prescribe for our TB clients and we'll need to track that as well.
3.	The clarification deadline is listed as October 27, which is only 1 week prior to the proposal due date. Will the County consider a 2 week extension for vendors to incorporate any adjustments needed in order to meet the proposal due date? The proposal would need to ship November 1 to meet the proposal due date, allowing only 3 days to incorporate changes based on clarifications from the County.	An Addendum will be issued.
4.	The link included returns a message that the page could not be found. Will the County be posting answers to clarification questions prior to the clarification deadline of 10/27? And if so, where can we find those answers?	All questions and answers will be posted at the following link: https://clark.wa.gov/internal-services/request-proposal-1 As the need arises, the County may issue periodic responses to questions prior to the clarification deadline by posting such responses at the above link.
5.	Vendor Response Column I has a drop down in rows 6-13 to select a response of Custom or Standard interface type. The remaining rows do not have this drop down. Is the County expecting the use of this drop down for all rows? Or is the County expecting a Vendor Response of S/F/C/T/N on this tab as used on other tabs and also indicated in the instructions?	Vendors are instructed to use the same responses for INT.9-12, as the responses provided via drop-down in INT.1-8.

6.	Would the County consider lengthening the page limit of 8 pages for Tab 1? The RFP text alone utilizes 6 pages without response content included.	An Addendum will be issued.
7.	Would the County consider lengthening the page limit of 12 pages for Tab 3? The RFP text alone utilizes 8 pages without response content included.	An Addendum will be issued.
8.	Would the County consider lengthening the page limit of 3 pages for Tab 5? The RFP text alone utilizes 2 pages without response content included in Section III Project Schedule Questions.	An Addendum will be issued.
9.	Would the County consider lengthening the page limit of 5 pages for Tab 6? The RFP text alone utilizes 3 pages without response content needed for 13 descriptive answers.	An Addendum will be issued.
10.	Would the County consider lengthening the page limit of 3 pages for Tab 8? The RFP text alone utilizes 2 pages without response content.	An Addendum will be issued.
11.	Would the County consider lengthening the page limit of 5 pages for Tab 9? The RFP text alone utilizes 4 pages without response content.	An Addendum will be issued.
12.	Item # 5 indicates that the offer should “remain open and valid for the period indicated in this solicitation”. We are unable to find this information in the RFP. How many days does the offer need to remain valid after submission?	An Addendum will be issued.
13.	<p>The Table on page 2 in Attachment H lists 14 tabs with Tab 7 as “Data Conversion Plan”. This conflicts with Attachment D, which only includes 13 tabs and does not include a Data Conversion Plan.</p> <p>In addition, the instructions in Attachment H on page 3 identifies Attachment E as Tab 14, which conflicts with Attachment D that identifies it as Tab 13.</p> <p>Which instructions take precedence: Attachment D or Attachment H?</p>	An Addendum will be issued.
14.	The instructions in Attachment H on page 3 with regard to Attachment E indicate a “no bid” response option; however, this is not included in the instructions within Attachment E.	A response for No Bid should only be used in the event a vendor is not proposing certain functionality – including a grouping or area of functionality within Attachment E (e.x. Immunization Management Tab 3).

	Which instructions take precedence: Attachment D or Attachment H?	A response of "N" for "No: Feature/Function cannot be provided" should be used when responded to an individual requirement within Attachment E (e.x. GT.1 or IM.11).
15.	# I – Deviations to Scope of Work. There is not a section titled "Scope of Work". Can the County please specify the sections name(s) and location(s) in the RFP that encompass Scope of Work for which we should include any necessary deviations or exceptions?	Vendors are encouraged to note any exceptions to Section IB Work Requirements, or any exceptions to the scope of functionality, services or other requested items contained in Attachments D and E.
16.	# II - DEVIATIONS TO RFP TERMS AND CONDITIONS FOR CONTRACTS PROPOSED BY THE COUNTY AND CCPH. Can the county please specify the sections name(s) and location(s) in the RFP that encompass sample contract language?	Please note the County intends to include the RFP and the proposal response as parts of the resulting contract. Vendors are encouraged to note any exceptions to the terms and conditions presented in the RFP.
17.	As one of the organizations preparing a response for the County's RFP for an Electronic Health Records solution, we wanted to be reach out and request if an extension of the response deadline by one additional week (Wednesday 11/10) would be workable for the County's timeline.	An Addendum will be issued.
18.	Would you please confirm the total number of users?	Please see the response to question #1
19.	Would you please confirm the number of concurrent users?	Please see the response to question #1
20.	How many providers are there that are licensed to write prescriptions? How many providers are full-time or part-time?	Please see the response to question #2
21.	How many mid-level providers access the EHR?	None
22.	Is a radiology interface required?	No. Please see the interfaces tab within Attachment E to the RFP for a listing of potential interfaces.
23.	Is a pharmacy interface required?	No. Please see the interfaces tab within Attachment E to the RFP for a listing of potential interfaces.
24.	Will you be dispensing prescription medications?	Yes. Please see Attachment E to the RFP for a listing of functional requirements related to Medication and Order Management.

25. How many physical locations are there?	Four
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