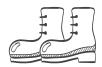


Summary

January - September 2021



165 Field Days



4,503 Mailed Brochures

466 Personalized Letters Sent



85 Phone Calls



4,988 Oops Tags



Contamination Analysis



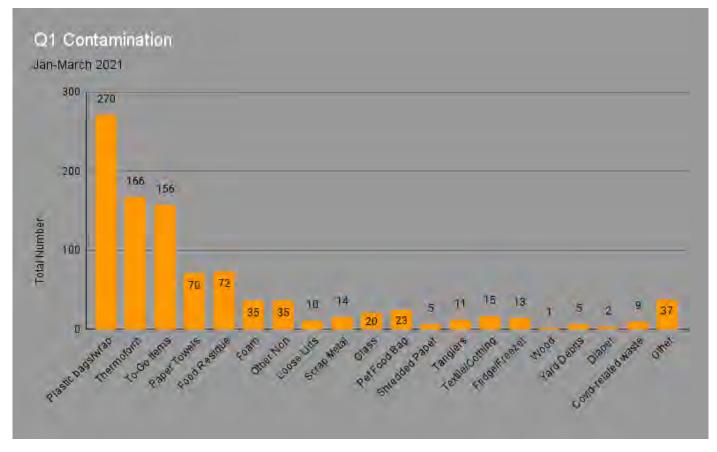
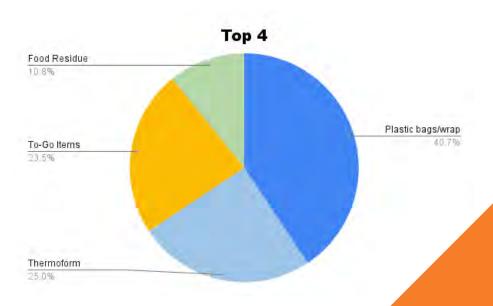


CHART: QUARTERLY COUNTS

Top UGA Cont.

- Plastic Bags/Wrap
- Thermoform
- To-Go Items
- Food Residue



Plastics continue to be the number 1 confusing item to customers. Covid-related waste includes face masks and latex gloves.

Monthly Data

JANUARY

Field days 6
Brochures sent 59
Tags/Contam 59

Total residential visits **162** Carts Out **119**

In-person cust interactions 4

FEBRUARY

Field days **8**Brochures sent **317**Tags/Contam **317**

Total residential visits **1178** Carts Out **845**

In-person cust interactions 20

MARCH

Field days 6
Brochures sent **281**Tags/Contam **281**

Total residential visits **1124** Carts Out **755**

In-person cust interactions 64



20 Field Days



657 Mailed Brochures



657 Oops Tags

Contamination Analysis



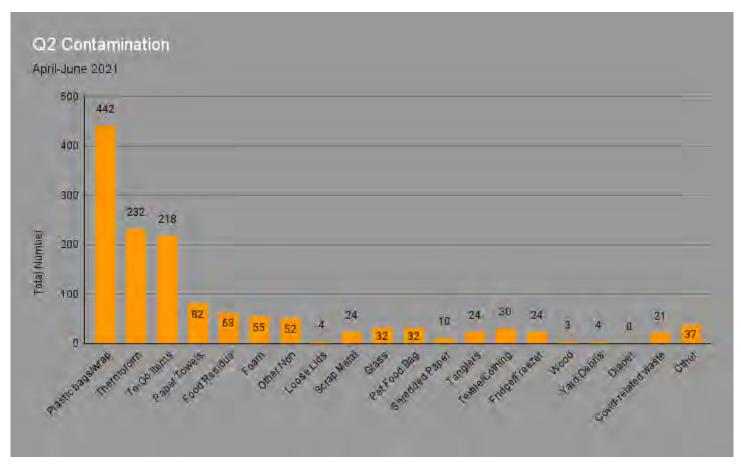
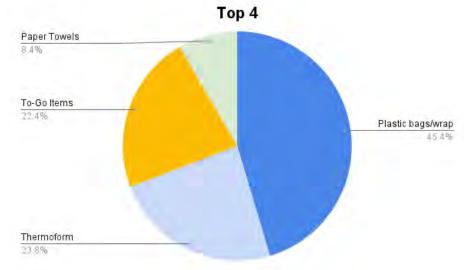


CHART: QUARTERLY COUNTS

Top UGA Cont.

- Plastic Bags/Wrap
- Thermoform
- To-Go Items
- Paper Towels



Plastics continue to be the number 1 confusing item to customers. Covid-related waste includes face masks and latex gloves. Paper towels also include napkins and tissues.

2 Monthly Data

APRIL

Field days 8
Brochures sent **374**Tags/Contam **374**

Total residential visits 1192 Carts Out 964

In-person cust interactions 16

MAY

Field days **3**Brochures sent **80**Tags/Contam **80**

Total residential visits **263** Carts Out **187**

In-person cust interactions 12

JUNE

Field days **7**Brochures sent **229**Tags/Contam **229**

Total residential visits **721** Carts Out **526**

In-person cust interactions 14



18 Field Days



683 Mailed Brochures



683 Oops Tags

Contamination Analysis



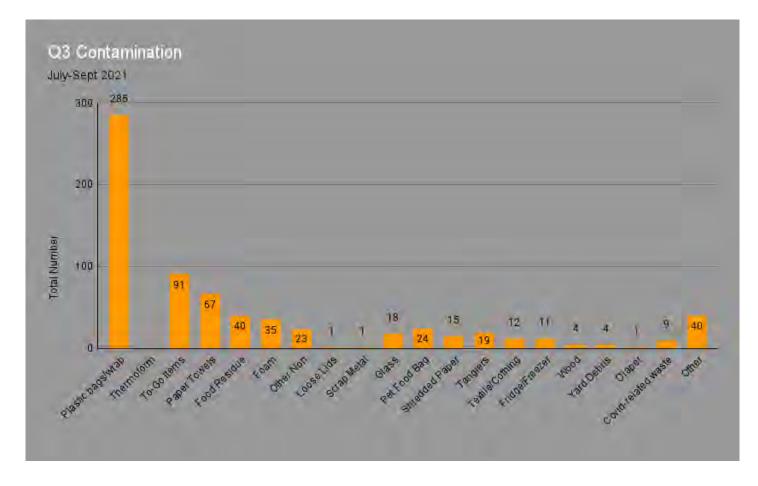
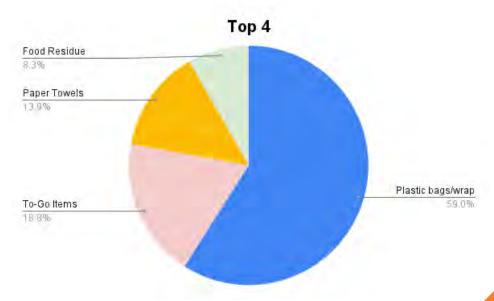


CHART: QUARTERLY COUNTS

Top UGA Cont.

- Plastic Bags/Wrap
- To-Go Items
- Paper Towels
- Food Residue



Plastic bags, wrap, and film continues to be a top issue. Thermoform was not included in counts as it is currently being taken by the transfer station. Covid-related waste includes face masks and latex gloves. Paper towels also include napkins and tissues.



JULY

Field days 2
Brochures sent 77
Tags/Contam 77

Total residential visits **352** Carts Out **138**

In-person cust interactions 5

AUGUST

Field days **10**Brochures sent **243**Tags/Contam **243**

Total residential visits **1155** Carts Out **595**

In-person cust interactions 28

SEPTEMBER

Field days **7**Brochures sent **103**Tags/Contam **103**

Total residential visits **670** Carts Out **415**

In-person cust interactions 14



19 Field Days



423 Mailed Brochures



423 Oops Tags