WELCOME! Community Action Advisory Board Meeting

• This meeting is being recorded.

• Please identify yourself when talking so we can capture accurate minutes.

• “Chat” function has been disabled due to public disclosure rules.

• Closed Captioning now available
  • Turn on Webex Assistant and follow the prompts to turn on closed captioning

• Lock participant videos in Webex
  • Lock up to 6 participants to see them regardless of who is speaking
  • Each person can customize their own set of pinned participants
  • Hover over the thumbnail location you want to lock a participant to
  • Click on More and select Lock a participant to this location
  • Select the participant from the list you want to lock in that position
Agenda Items

• Introductions (info)

• Approval of January Minutes (action)

• July-Dec 2021 Outcomes Report (info)
  • Rebecca Royce, Clark County Community Services

• Homeless Crisis Response System (HCRS) Request for Application presentations
  • Various agencies
Presentation Guidelines

• Applicants have 5 minutes to present their application
  • Timer appears on the screen
  • Presenters will be muted after 5 minutes

• CAAB has 5 minutes to ask questions about the application
Impact NW, PSH
Homes for Good
Permanent Supportive Housing

Jana Hak, Director of Housing & Safety Net Services
RJ Stangland, Assistant Director of Housing & Safety Net Services
Experience

• Homes for Good (*HUD CoC & Clark County funded*)
  - PSH HUD
    - 18 HHs served overall during 7+ years of operation
    - 100% remain housed today
  - PSH Local
    - 21 HHs served overall during 4+ years of operation
    - 100% remain housed today

• Shelter Plus Care (Clackamas County & HUD Coc funded)
  - 32 HHs served annually, 3+ years of operation
  - 92.3% remain housed after 12 months from exit
Program Fundamentals

Intervention:

- Mobile intake/outreach to CFTH ref’d clients
- Safety planning
- Expedited response to crises
- Creative partnerships for wrap-around support
- Continual Landlord Engagement
- Landlord/Tenant Mediation
- Emergency Basic Need Resources
Program Fundamentals

Service Model:

- Housing First with barrier removal assistance
- Trauma-Informed Care
- Harm Reduction
- Strength-Based, Person Centered Supportive Services
  - Assist clients in identifying strengths and/or challenges
  - Leverage strengths to overcome challenges
  - Resource Information and Referral
- Client-Centered Action Planning can include:
  - Tenant Education
  - Life Skills Development
  - Community Involvement
Partnerships

- Council for the Homeless/Housing Solutions Center: coordinated entry, referrals, warm handoffs
- Partners In Careers: shared office space, coordination of services, community resource referrals
- NAMI of SW Washington: mental health and crisis intervention resource referrals
- Housing and Urban Development: federal funding source which will bring over $208k for PSH programming
- Clark County Volunteer Lawyers: legal barrier removal, legal resource coordination, eviction mediation & support
- Landlord Partnerships: Key Properties, The Groove
- YWCA: provides emergency D/V services and ongoing supports
- Providence & Kaiser Medical: healthcare navigation, benefit registration, information/referral
Outputs

• 15 households served
  Individuals and/or Families

• Target populations are the most vulnerable:
  – Chronically Homeless
  – Long-term Disabilities
  – Survivors of DV, IPV, SA
  – Underserved Homeless Veterans
  – Persons in any stage of Addiction and/or Recovery
  – Disproportionately impacted households identified in Equity Report
Outcomes

• 100% of participating households will maintain or increase their income
• 100% of participating households will be referred to mainstream resources/services
• 100% of participating households will remain stable in housing for at least one year
• 95% of participating households will exit to permanent housing
• 80% of participating households will engage with health and wellness services
• All eligible households will be offered in-house SOAR application services
Success Story
Questions?
Share, PSH
CAAB Questions
Share, PSH HUD Match/Support
CAAB Questions
Impact NW, RRH
RAPID RE-HOUSING SERVICES

Jana Hak, Director of Housing & Safety Net Services
RJ Stangland, Assistant Director of Housing & Safety Net Services
Experience FY16 - 21

Prioritized Populations served: Families, Veterans, Chronically Homeless, and DV Survivors

• Rapid Rehousing (5 programs)
  – 78 HHs served with 28 HHs housed in Clark County

• Supportive Service for Veteran Families
  – 464 HHs served with 105 HHs housed in Clark County

• Permanent Supportive Housing (3 programs)
  – 60 HHs served with 21 HHs housed in Clark County
Program Fundamentals

• Crisis Intervention:
  ▪ Same day referral response
  ▪ Expedited intake with mobile outreach as needed
  ▪ Resource Information and Referral

• Service Model:
  ▪ Housing First
  ▪ Strength-Based, Person Centered Case Management
  ▪ Progressive Engagement
  ▪ Trauma Informed Care
  ▪ Harm Reduction
  ▪ Barrier Removal
  ▪ Landlord Advocacy/Coordination/Mediation
  ▪ Retention and Follow-Up Support (After Care)
Partnerships

- Council for the Homeless/Housing Solutions Center: coordinated entry, referrals, warm handoffs
- Partners In Careers: shared office space, coordination of services, community resource referrals.
- NAMI of SW Washington: mental health and crisis intervention resource referrals
- Clark County Volunteer Lawyers: legal barrier removal, legal resource coordination, eviction mediation & support
- YWCA: provides emergency D/V services and ongoing supports
- Providence & Kaiser Medical: healthcare navigation, benefit registration, information/referral
- Private landlords and Property Managers
15 Literally homeless HHs served annually:

- 100% of participating households will maintain or increase their income
- 100% of participating households will be referred to mainstream resources/services
- 90% of participating households will exit to permanent housing
- 80% of households will gain employment before exit from program
- 80% of households will increase financial literacy before exit from program
- 80% of participating households will remain permanently housed at 12 months from exit
- All eligible households will be offered in-house SOAR application services
Overall FY16 - 21
Outputs & Outcomes

1,112 HHs served through HSN programs in 4 Counties: Clark, Multnomah, Clackamas, and Washington

- 91.7% of HHs responded they were housed at 3m from exit
- 92.1% of HHs responded were housed at 6m from exit
- 94.0% of HHs responded were housed at 12m from exit
Success Story
Questions?
Janus Youth, RRH
CAAB Questions
Lifeline, RRH
Lifeline Connections
Rapid Re Housing

Lifeline Connections is requesting $100,000 per year to support 10-12 households who are experiencing homelessness or at risk of becoming homeless.
People who are homeless are at elevated risk for experiencing substance use disorders, mental disorders, trauma, medical conditions, employment challenges, and incarceration (SAMHSA, 2021).
Outcomes: RRH will serve 10-12 homeless households each year with 85% exiting to permanent housing.

Housing support will provide housing identification, rent and move in assistance and case management. We will connect those served to any other services needed such as employment, treatment, and other recovery supports available.
Success Story

Thanks to Rapid Rehousing our client was able to obtain full time employment and independently pay for her monthly finances. Housing case management services connected her to resume building and competitive paying jobs. At her last month of assistance she was in a great and stable place with a long term goal of buying a house. She mentioned being very grateful for the year of assistance she received.
QUESTIONS?

Joe Foster, Interim President and CEO
Lifeline Connections
360-397-8246, ext 30554
jfoster@lifelineconnections.org

Gina Van Dyken, Recovery Support Services Director
Lifeline Connections
360-397-8246, ext 30287
gvandyken@lifelineconnections.org
Share, RRH
CAAB Questions
Council for the Homeless, Targeted Prevention
PREVENTION AS DIVERSION
PREVENTION AS DIVERSION

Request: $150,000

- One time rental assistance
- Move in costs assistance

Access points

- Housing Hotline
- Online portal
WHAT IS PREVENTION AS DIVERSION?

SHORT-TERM SUPPORTS THROUGH COACHING

- Barrier Reduction
- Connections to Community Resources

ONE-TIME FLEXIBLE FINANCIAL ASSISTANCE

- Move-In Cost Assistance
- Barrier Reduction Assistance
- One time rental assistance
BENEFITS OF APPROACH

• Client Centered & Empowering
• Creative
• Fast-Paced
• Addresses Barriers
• Enhances Supports
• Cost Efficient
• Builds System Capacity
• High Diversity of Participants

“I just needed someone to listen to me and help me get caught up on rent. My kids need a roof over their heads and this has helped me make sure they are sleeping inside.”

Adrianna

“I didn’t really need ongoing help, I just needed a little support in getting landlords to see past my eviction and help me get into my own place.”

Will (Senior and a Veteran)
QUESTIONS?

Sunny Wonder
swonder@councilforthehomeless.org
360-699-5106 ext. 120
Janus Youth, Targeted Prevention
BEST PRACTICE MODEL: YOUTH EXITING STREET LIFE

Youth Outreach (YBRW)
“You find them” Initiate Relationship

Outreach Unduplicated Contacts
“They know you” Build Trust

Outreach Center (The Perch)
“They find you” Initiate Relationship

Facilitate Service Connection “Enter the Door”

Case Management Build a Plan

Ascend Shelter Program

City Homeless Prevention

Bridges

Caples Terrace

Connections

NEST

85% Permanent Safe & Stable Housing

Estimated Lifetime Saving per Youth:
$2.1 Million (male)/$2.7 million (female)
CAAB Questions
Wrap Up

• Open Forum (up to 3 minutes)

• Other Business

Special CAAB Meeting: HCRS and CAP presentations

April 6, 2022 starting at 9am