The Community Action Advisory Board advises Clark County Community Services and the Clark County Council regarding the Community Action Program (CAP) and Homeless Crisis Response System (HCRS) programs. Funds come from a combination of local, state and federal sources through the following programs: Human Services Fund (HSF), Community Services Block Grant (CSBG), Consolidated Homeless Grant (CHG), Housing & Essential Needs (HEN), Deed Recording Fees, and Marriage License Fees. Some programs also received COVID pandemic funds.

PARTICIPANT SATISFACTION

Programs sent out 4,595 surveys to individuals and households served between July 1, 2021 and June 30, 2022, and received 1,160 responses for a 25.2% response rate. Of the responses, 87.2% indicated a positive overall experience.

"I felt like my religious or spiritual beliefs were respected."

Could work on making some of the assignments easier to understand.

"It was nice to be in a hotel where I could cook for me and my daughter."

"I love that staff turn lights on at 10am and hold me accountable."
## What's Being Funded

### COMMUNITY ACTION PROGRAMS

#### Employment
- Partners in Careers, Career Academy: Employment services and supports through a series of workshops.

#### Health & Social/Behavioral Health
- Clark County Food Bank, Fresh Alliance: Recovers nutrient dense food from stores that would be thrown away to distribute through food pantries.
- Share, Hunger Response: Provides meals to the public at Share House and weekend food packages for students through schools.

#### Income & Asset Building
- Clark College, Financial Wellness Program: Provides support services for low-income students who are likely to drop out of college.

#### Support Services
- 211info, Information & Referral: Access to referrals for basic needs, social services, etc.
- Volunteer Lawyers Program, Access to Justice: Supports a variety of civil legal assistance for people who are low-income and/or homeless.

### HOMLESS CRISIS RESPONSE SYSTEM PROGRAMS

#### Rapid Rehousing
- Impact NW, Rapid Rehousing
- Share, Rapid Rehousing
- Share, Housing & Essential Needs Program

#### Permanent Supportive Housing
- Impact NW, Permanent Supportive Housing
- Lifeline Connections, PSH for Recovery
- Share, Permanent Supportive Housing
- Share, Lincoln Place Apartments

#### Targeted Prevention
- Janus Youth, Bridges
- Council for the Homeless, Targeted Prevention through Diversion

#### Interim Housing
- Janus Youth, Ascend Motel Voucher
- Second Step Housing, Resident Sufficiency Program

#### Outreach & Engagement
- CFTH Outreach Coordination
- Share Outreach

#### Emergency Shelters
- Catholic Charities, Bertha’s Place Shelter
- Council for the Homeless, Emergency Motel Vouchers
- Janus Youth, Motel Voucher Program
- Janus Youth, Oak Bridge
- Janus Youth, The Perch Day Center
- Share, House Men's Shelter
- Share, Orchard's Inn & Homestead Family Shelters
- Share, WHAT Women's Shelter
- Share, WHO Winter Shelters
- YWCA, SafeChoice Domestic Violence Shelter
- YWCA, Motel Voucher Program

#### System Coordination & Data Collection
- Council for the Homeless, Community Planning
- Council for the Homeless, Housing Solution's Center
- HMIS

#### Income & Asset Building
- Clark College, Financial Wellness Program: Provides support services for low-income students who are likely to drop out of college.

#### Support Services
- 211info, Information & Referral: Access to referrals for basic needs, social services, etc.
- Volunteer Lawyers Program, Access to Justice: Supports a variety of civil legal assistance for people who are low-income and/or homeless.
Many of the programs that did not spend 100% of their funding received COVID-related funds and were asked to prioritize spending those funds due to the tighter timeline for spending. Unspent funds have been recaptured and allocated to new contracts.

The contract for the Janus MV Expansion funds goes through June 30, 2023 and will be included in FY2023 reporting.

Community Action Programs to note:
- Unspent funds have been recaptured and allocated to new contracts.
- Clark College has other pandemic related funds to use for emergency grants. Once those funds are spent, they will bill those costs to this program.

Homeless Crisis Response System programs to note:
- Many of the programs that did not spend 100% of their funding received COVID-related funds and were asked to prioritize spending those funds due to the tighter timeline for spending.
- Unspent funds have been recaptured and allocated to new contracts.
- The contract for the Janus MV Expansion funds goes through June 30, 2023 and will be included in FY2023 reporting.
CAP SYSTEM PERFORMANCE

The following charts show the progress county funded CAP programs are making towards their contract goals.

Programs should be at 100% of their contract goal for the number of people served. The above charts show the total number of people served, and the progress towards the combined contract goal by program type.

Things to note:

- PIC and Clark College were unable to serve the total contracted number of individuals due to the pandemic.
- 211info, Clark County Food Bank and Clark County Volunteer Lawyers Program saw an increase in services due to the pandemic and the nature of their programs.

Other Community Action services and outcomes to note this reporting period:

- Clark County Food Bank's Fresh Alliance program received 1,459,105 pounds of food; the equivalent of 9 space shuttles!

- Clark County Volunteer Lawyers Program helped over 1,000 households avoid eviction, over five times the number from all of last year.

- Share's Hunger Response program provided 89,195 meals at Share House.

- The Housing Solutions Center assessed 11,560 households for housing program placement and diverted 447 households from the Homeless Crisis Response System.
Outreach services have been added to the report. They have engaged significantly higher numbers than anticipated.

The Housing Solutions Center continues to see significant demand for housing services.

**HCRS SYSTEM PERFORMANCE**

The following charts show the progress county funded HCRS programs are making towards two of their contract goals. Additional system performance measurements can be found at https://www.councilforthehomeless.org/system-dashboards/.

Programs should be at 100% of their contract goal for the number of people served. These charts show the total number of people served, and the progress towards the combined contract goal by intervention type.

**Total People Served**

*July 1, 2021-June 30, 2022*

- Outreach: 178
- Core System Programs: 11638
- Targeted Prevention: 102
- Permanent Supportive Housing: 74
- Rapid Rehousing: 264
- Transitional Housing: 8
- Shelter: 2087

**Percent of Contract Goal Served**

*July 1, 2021-June 30, 2022*

- Outreach: 193.3%
- Core System Programs: 508.6%
- Targeted Prevention: 217.0%
- Permanent Supportive Housing: 108.8%
- Rapid Rehousing: 126.9%
- Transitional Housing: 53.3%
- Shelter: 92.1%

**Things to note:**

- Outreach services have been added to the report. They have engaged significantly higher numbers than anticipated.
- The Housing Solutions Center continues to see significant demand for housing services.
Outreach programs are regularly engaging houseless clients and are able to document income information for many of the people they are working with. Council for the Homeless made updates to their Prevention as Diversion program to better report income information for participants.

It is anticipated that programs would be at 100% of their contract goal for the number of people who have maintained or increased their income. However, program participants set their own goals and programs work to help them achieve those goals which might not always include increasing income as the first priority. These charts show the total number of people who have maintained or increased their income, and the progress towards the combined contract goal by intervention type.

**Households Maintained/Increased Income**
July 1, 2021-June 30, 2022

**Percent of Contract Goal Maintained/Increased Income**
July 1, 2021-June 30, 2022

Things to note:
- Outreach programs are regularly engaging houseless clients and are able to document income information for many of the people they are working with.
- Council for the Homeless made updates to their Prevention as Diversion program to better report income information for participants.
DEMOGRAPHICS

The following information is what is being reported for Community Action Programs and the Homeless Crisis Response System in HMIS. Data provided is unduplicated across all programs that report in HMIS.

**Race: 7,823 Responses**

- American Indian/Alaskan Native: 293
- Asian: 93
- Black/African American: 1,040
- Native Hawaiian/Other Pacific Islander: 618
- White: 5,669
- Multiple Races: 110

**Education Level: 5,718 Responses**

- 0-8 Grade: 1,448
- 9-12/Non-graduate: 1,186
- HS Grad/GED: 1,993
- 12+ Post Secondary: 1,091

**Age: 8,894 Responses**

- 0-5: 954
- 6-11: 1,628
- 12-17: 669
- 18-23: 608
- 24-44: 2,971
- 45-54: 1,028
- 55-69: 890
- 70+: 146

**Gender: 8,651 Responses**

- Female: 4,466
- Male: 4,107
- Gender Non-conforming: 78

**Other Characteristics**

- Chronically Homeless: 1,523
- Veteran: 293
- Disabled: 3,101