WELCOME! Community Action Advisory Board Meeting

• This meeting is being recorded.
• Please identify yourself when talking so we can capture accurate minutes.
• Those attending in person please make sure to speak loudly so virtual attendees can hear you.
• “Chat” function is not available due to public disclosure rules.
• Closed Captioning now available
  • Turn on Webex Assistant and follow the prompts to turn on closed captioning
• Lock participant videos in Webex
  • Lock up to 6 participants to see them regardless of who is speaking
  • Each person can customize their own set of pinned participants
  • Hover over the thumbnail location you want to lock a participant to
  • Click on More and select Lock a participant to this location
  • Select the participant from the list you want to lock in that position
Agenda Items

• Approval of July 2022 Minutes (action)
  • Treasurer Alishia Topper, Chair

• City of Vancouver Affordable Housing Fund and Homeless Services Updates (information)
  • Samantha Whitley, City of Vancouver
  • Jamie Spinelli, Board Member and City of Vancouver staff

• Stipends for Board Participation SB5793 Update (information)
  • Amy Roark, Board Member

• July 2021-June 2022 Outcomes Report
  • Rebecca Royce, Clark County Community Services
CNA Task Force Creation (action)

- Timeline: October 2022 through May 2024
- 10-12 total members
  - Up to 5 CAAB members can participate
    - 1 member to be chair of task force to provide updates to full board
  - Requesting 5-7 community member volunteers to bring an equity lens to the CNA and the process
    - Email will go out – please share
- Meeting frequency will vary, averaging monthly
  - Schedule and meeting date/time will be determined by Task Force members
CNA Task Force Creation (continued)

• Member Role

  • Provide feedback on the draft Survey of Needs using an equity lens to improve access and understanding of the survey.

  • Assist county staff to engage community members through forums to collect qualitative information for the CNA.

  • Engage partner agencies, businesses, and faith communities to participate in the collection of qualitative and quantitative data (surveys, forums, etc).

  • Provide feedback to staff on the draft CNA report.

  • CAAB member participants to provide updates to the CAAB on the progress of the CNA.

  • Inform community members about the CNA upon completion.
Cara Kangas, CRS-DC
Director of Partnerships
cara.kangas@211info.org
503-416-2632

Pronouns: she/her
What is 211?

Easy-to-remember and universally recognizable number that enables a critical connection between individuals and families in need and the appropriate community-based organizations and government agencies.

Similar to:

- 311 – Government and Non-Emergency Info
- 411 – Directory Assistance
- 511 – Traffic & Weather
- 611 – Telephone Customer Support
- 711 – Telecommunication Relay Service
- 811 – Call Before You Dig
- 911 – Emergency Services
Why use 211?

**STAFF PROFILE:**

- **150-PERSON WORKFORCE**
- **BILINGUAL STAFF AND ACCESS TO INTERPRETER LINE**
- **ACTIVE LISTENING AND COMPASSIONATE SUPPORT**
- **EQUITY-FOCUSED AND TRAUMA-INFORMED PRACTICES**

"You found more information in five minutes than I had tracked down in two days."

**Top requested needs**

- Financial assistance: 7%
- Housing: 27%
- Utility assistance: 8%
- Child care and other supports: 10%
- Food: 11%
- Health care: 16%
- Mental health/addictions: 5%
- Other (legal, internet, transportation, etc.): 16%
How to contact 211

CALL
211 or 1-866-698-6155
TTY: Dial 711 and 1-866-698-6155

TEXT
your zip code to 898211 (TXT211)
EMAIL
help@211info.org

SEARCH
online at 211info.org

DOWNLOAD
our app

Language interpreters available by phone; text and email in English and Spanish
Program hours vary based on program
Our Capabilities

Contact Center
Resource Database
Community Engagement
Data & Reporting
Community Engagement

- Locally based bilingual Community Engagement Coordinators
  - Conduct outreach presentations
  - Attend community meetings
  - Work with social service providers to ensure our database meets local needs

- Access to multilingual marketing materials
January Meeting (information)

• Scheduling Preferences
  • 1 full day: 9am-4pm, January 4th
  • 2 ½ days: January 4th 9-12 and 1 additional day, TBD

• Training Requests
  • Document Recording Fee Overview
  • Homeless Crisis Response System Overview
  • ROMA Overview
  • Other recommendations?
Agenda Items

• Legislative Advocacy Committee Update (information)
  • Treasurer Alishia Topper, Chair

• Open Forum (up to 3 minutes)

• Other Business

Next CAAB Meeting:

October 2, 2022, starting at 9am