

Community Action Advisory Board

Quarterly Outcomes Report: July 1, 2022 - June 30, 2023

The Community Action Advisory Board advises Clark County Community Services and the Clark County Council regarding the Community Action Program (CAP) and Homeless Crisis Response System (HCRS) programs. Funds come from a combination of local, state and federal sources through the following programs: Human Services Fund (HSF), Community Services Block Grant (CSBG), Consolidated Homeless Grant (CHG), Housing & Essential Needs (HEN), Deed Recording Fees, and Marriage License Fees. Each agency reports on a variety of services and outcomes related to each program. Some of these activities are reported below along with an overview of the program spending.

Community Action Programs

The following charts show the progress county funded CAP programs are making towards their contract goals.

Organization and Program	Annual Report Period	Activity Description	Annual Proposed Goal	Achieved YTD	Percent Achieved	Annual Contract Amount	Total Spent to Date	Balance	Percent Spent
Income & Asset Building									
Clark College, Financial Wellness Program	7/1/2022-6/30/2023	Number of students attending Student Success Siminars	275	822	299%	\$75,000	\$62,785	\$12,215	84%
Provides financial education and wraparound support services for low-income students who are most likely to drop out of college.		Number of students remain in college	207	892	431%				
		Number of students who report improved financial wellness	207	199	96%				
Physical Health									
Battle Ground Healthcare, Dental Expansion	7/1/2022-6/30/2023	Number of individuals served	330	421	128%	\$45,000	\$45,000	\$0	100%
Increases access to dental services by hiring a part-time dentist to supplement the services provided by existing volunteer dentists.		Number of dental visits	450	1026	228%				
		Number of individuals who improve physical health and development due to dental services	297	421	142%				
Lord's Gym, Food Assistance	7/1/2022-6/30/2023	Number of youth assessed for food insecurities	40	20	50%	\$36,000	\$35,960	\$40	100%
Provides regular prepared meals to the public at their community center and snacks, meals and food boxes for youth participating in their programs.		Number of prepared meals provided	5,000	4,500	90%				
		Number of individuals who demonsrated increased physical health due to food access	30	39	130%				
Share, Hunger Response	7/1/2022-6/30/2023	Number of Hot Meals provided	90,000	79,822	89%	\$90,000	\$90,000	\$0	100%
Provides food through four components: daily meals to the public (Hot Meals), weekend food packages for students (Backpack), access to food pantries at 16 schools (Fresh Food Pantries), and sack lunches on weekdays at 14 sites in the summer (Summer Meals).		Number of students who received backpacks and hotel bags	1,500	1,605	107%				
		Number of backpacks and hotel bags distributed	28,900	28,061	97%				
		Number of summer meals provided	12,500	10,561	84%				
Support Services									
211info, Information Specialist	7/1/2022-6/30/2023	Individuals who have increased awareness of health and human service resources	17,500	14,626	84%	\$92,700	\$92,700	\$0	100%
Provides free and easy access to referrals for food, shelter, housing, foreclosure assistance, health care, and more.		Number of community outreach events attended where materials were distributed	40	88	220%				
		Percent of individuals who reported an increased knowledge of community programs	80%	92%	92%				
Clark County Volunteer Lawyers Program, Access to Justice	7/1/2022-6/30/2023	Number of individuals enrolled in the program	1,000	2,010	201%	\$150,000	\$150,000	\$0	100%
Facilitates civil legal aid for people who are low income through volunteer and staff attorneys. Programs include Family Law, Housing Justice, Survivor Support, and a variety of other civil legal services.		Number of civil legal consultations provided	1,600	1726	108%				
		Number of individuals who resolve their legal issues	400	46	12%				
CSBG Proviso Funds									
Community Foundation for SW WA, Social Justice and Resliency Fund (SJRF)	11/1/2022-6/30/2023	Number of grants provided	N/A	2	N/A	\$150,000	\$150,000	\$0	100%
Provides grants to nonprofit organizations serving BIPOC communities to build their capacity and infrastructure to serve and improve outcomes of historically underserved communities.		Agencies who received grants: Council for the Homeless for the Equity Planning and Implementation Committee; Unity Center for capacity building to bring on two additional youth mentors.							
Total:						\$638,700.00	\$626,445.00	\$12,255.00	98%

Things to note about Community Action Program activities:

The Clark College Financial Wellness Program is under new management. How they are measuring outcomes has changed. We are working to update their goals.

Lord's Gym is a new program and they are working to improve relationships with youth in the program to do assessments.

CCVLP's Access to Justice program tracks the outcome about resolving legal issues through participant surveys. They are experiencing very low completion rates and are working to irmpove their process.

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Homeless Crisis Response System

The following charts show the progress county funded HCRS programs are making towards two of their contract goals. Additional system performance measurements can be found at <https://www.councilforthehomeless.org/system-dashboards/>.

Organization and Program	Annual Report Period	Activity Description	Annual Proposed Goal	Achieved YTD	Percent Achieved	Annual Contract Amount	Total Spent to Date	Balance	Percent Spent
System Coordination & Data Collection									
Council for the Homeless, Community Planning	7/1/2022-6/30/2023	Number of business, faith-based organizations and community receive outreach and education	30	30	100%	\$236,653	\$135,285	\$101,368	57%
CFTH serves as the primary coordinating body for progressing the Clark County Homeless Action Plan and addressing homeless system issues in Clark County.		Number of advocacy opportunities created for Continuum of Care and community members	2	15	750%				
		Number of trainings provided to community regarding HCRS and best practices	5	6	120%				
Council for the Homeless, HMIS	7/1/2022-6/30/2023	System data quality is above 90%	90.0%	97%	97%	\$190,061	\$190,061	\$0	100%
CFTH oversees the implementation, training and TA for HMIS, the primary data collection software for HCRS and CAP programs.		Number of systemwide trainings provided	4	4	100%				
		Number of HMIS data user and system performance workgroup meetings provided	12	12	100%				
Council for the Homeless, Housing Solutions Center	7/1/2022-6/30/2023	Number of households assessed for RRH, TBRA, PSH and prevention programs	887	3,165	357%	\$867,155	\$800,475	\$66,680	92%
The Housing Solutions Center serves as coordinated assessment for the Clark County homeless system.		Number of households who received housing and system navigation support	200	5,025	2513%				
		Number of households diverted from the homeless system	60	384	640%				
SeaMar (CSNW), SOAR Program	7/1/2022-6/30/2023	Number of SOAR applications filed by CSNW SOAR coordinator	20	21	105%	\$65,000	\$64,992	\$8	100%
Helps individuals who are homeless or at-risk of becoming homeless and living with a disability rapidly apply for and access SSI/SSDI entitlements.		Number of SOAR applications filed by partner agencies in Clark County	20	17	85%				
		Number of SOAR training and technical assistance services provided to Clark County providers	4	4	100%				
Share, Rent Well	7/1/2022-6/30/2023	Number of certified Clark County Rent Well Instructors	15	18	120%	\$50,000	\$50,000	\$0	100.0%
15-hour course that educates tenants on their rights and responsibilities, providing resources and tools to promote housing stability.		Number of Rent Well graduates	80	62	78%				
		Number of individuals increasing their knowledge of being a good renter	80	86	108%				
Outreach Services									
Council for the Homeless, Coordinated Outreach & Outreach Expansion	7/1/2021-6/30/2023	Number of outreach staff trained to conduct coordinated entry housing and vulnerability assessments	70%	93%	93%	\$492,471	\$336,869	\$155,602	68%
CFTH serves as the primary coordinating body for homeless outreach services and is responsible for addressing homeless system issues in Clark County.		Number of By-Name List workgroups facilitated	40	45	113%				
		Number of coordinated outreach best practice trainings provided	5	4	80%				
Share, Homeless Outreach & OutreachExpansion	7/1/2022-6/30/2023	Number of individuals served	N/A	506	506	\$595,182	\$593,037	\$2,145	100%
Staff experienced in physical and/or behavioral health services provide housing-focused, low barrier services to persons experiencing unsheltered homelessness.		Number of individuals who received referrals to mainstream services	100%	39%	39%				
		Number of individuals who exit to permanent housing from street outreach	50%	50%	50%				
Shelter Services									
Catholic Community Services, Non-congregate Shelter	7/1/2022-6/30/2023	Number of individuals served	132	375	284%	\$6,581,528	\$4,640,664	\$1,940,864	71%
Low barrier, housing focused shelter. Bertha's Place is non-congregate shelter and Bertha's Too is congregate shelter. This program includes COVID funding.		Number of individuals who reduced barriers to housing	50%	35%	35%				
		Number of individuals who exited to permanent housing	50%	50%	50%				
Council for the Homeless, Motel Vouchers	7/1/2022-6/30/2023	Number of individuals granted motel vouchers	230	144	63%	\$100,000	\$100,000	\$0	100%
Provides motel vouchers for temporary shelter for households who are prioritized by vulnerability.		Number of motel nights supported	680	472	69%				
		Number of individuals who received referrals to mainstream services	115	144	125%				
Council for the Homeless, Motel Vouchers Expansion	7/1/2022-6/30/2023	Number of individuals granted motel vouchers	230	474	206%	\$375,365	\$373,340	\$2,025	99%
Provides motel vouchers for temporary shelter for households who are prioritized by vulnerability.		Number of motel nights supported	680	1264	186%				
		Number of individuals who received referrals to mainstream services	115	474	412%				
Janus Youth, Motel Vouchers Expansion	7/1/2022-6/30/2023	Number of households granted motel vouchers	100	20	20%	\$127,618	\$122,519	\$5,099	96%
Motel vouchers for temporary shelter for youth unable to stay in community shelters while searching for permanent housing.		Number of motel nights supported	680	824	121%				
		Number of households who reduced their housing barriers	50	20	40%				
Janus Youth, Oak Bridge Shelter	7/1/2022-6/30/2023	Number of youth who received shelter	80	70	88%	\$55,105	\$55,105	\$0	100%
Emergency housing for youth ages 9 to 17 who are single and homeless. The program seeks to reunite, strengthen and create a safer community.		Number of youth who received basic needs assessments	78	70	90%				
		Number of youth who exited to safe and stable housing	65	70	108%				

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Homeless Crisis Response System (continued)

Organization and Program	Annual Report Period	Activity Description	Annual Proposed Goal	Achieved YTD	Percent Achieved	Annual Contract Amount	Total Spent to Date	Balance	Percent Spent
Janus Youth, The Perch Shelter	7/1/2022-6/30/2023	Number of youth who complete an intake and receive services	50	64	128%	\$100,000	\$77,634	\$22,366	78%
Drop-in center designed to meet the needs of street-affected youth ages 15-24 to facilitate a permanent exit from street life.		Number of youth who maintained or increased income	35	18	51%				
		Number of youth who move off the street into safe, stable housing	15	64	427%				
Outsiders Inn, St. Paul's Men's Shelter	7/1/2022-6/30/2023	Number of individuals served	150	190	127%	\$313,307	\$303,991	\$9,316	97%
Housing focused, low barrier shelter during weekday evenings and 24-hour shelter on weekends at St. Paul's Church.		Number of individuals who reduced barriers to housing	50%	18%	18%				
		Number of individuals who maintain or increase income	50%	16%	16%				
Share, Homestead Shelter	7/1/2022-6/30/2023	Number of individuals served	115	136	118%	\$346,480	\$343,089	\$3,391	99%
Housing focused, year-round, low-barrier shelter for women and families.		Number of individuals who reduced barriers to housing	50%	32%	32%				
		Number of individuals who maintain or increase income	50%	56%	56%				
Share, Orchards Inn Shelter	7/1/2022-6/30/2023	Number of individuals served	115	173	150%	\$528,520	\$524,820	\$3,700	99%
Housing focused, year-round, low-barrier shelter for women and families.		Number of individuals who reduced barriers to housing	50%	35%	35%				
		Number of individuals who maintain or increase income	50%	77%	77%				
Share, Share House Shelter	7/1/2022-6/30/2023	Number of individuals served	190	168	88%	\$1,003,230	\$857,505	\$145,725	85%
Housing focused, year-round, low-barrier shelter for men.		Number of individuals who reduced barriers to housing	50%	24%	24%				
		Number of individuals who maintain or increase income	50%	50%	50%				
Share, WHAT Shelter	7/1/2022-6/30/2023	Number of individuals served	63	51	81%	\$315,800	\$315,800	\$0	100%
Housing focused, year-round, low-barrier shelter for single women over 18 years old.		Number of individuals who reduced barriers to housing	50%	22%	22%				
		Number of individuals who maintain or increase income	50%	66%	66%				
Share, WHO Shelter	7/1/2022-6/30/2023	Number of individuals served	190	307	162%	\$98,820	\$98,820	\$0	100%
Low-barrier, temporary shelter from November through March with housing focused case management services.		Number of individuals who reduced barriers to housing	50%	41%	41%				
		Number of individuals who maintain or increase income	50%	51%	51%				
YWCA, Motel Vouchers	7/1/2022-6/30/2023	Number of individuals granted motel vouchers	80	153	191%	\$166,065	\$166,065	\$0	100%
Motel vouchers for temporary shelter to domestic violence, trafficking, and sexual assault survivors in Clark County.		Number of motel nights supported	1,200	2,617	218%				
		Number of individuals who received referrals to mainstream services	80	141	176%				
YWCA, SafeChoice Domestic Violence Shelter	7/1/2022-6/30/2023	Number of individuals served	90	145	161%	\$135,868	\$134,596	\$1,272	99%
Provides 24-hour crisis line, shelter, advocacy, support group, safety planning, and community education for survivors of domestic violence.		Number of individuals who reduced barriers to housing	50%	97%	97%				
		Number of individuals who maintain or increase income	50%	68%	68%				
Rent Assistance - Prevention									
Council for the Homeless, Targeted Prevention through Diversion	7/1/2022-6/30/2023	Number of individuals served	45	112	249%	\$157,500	\$150,006	\$7,494	95%
Households facing eviction or living in unstable situations receive assistance to reduce barriers and secure permanent stable housing.		Number of individuals who maintain or increase income	50%	99%	99%				
		Number of individuals who exited to permanent housing	36	112	311%				
Faith Partners for Housing, Home Share Program	1/1/2022-12/31/2022	Number of individuals served	N/A	40	N/A	\$22,299	\$22,299	\$0	100%
Establishes a housing network in Clark County that will connect unhoused or at-risk families, couples and individuals to alternative shared housing.		Number of matches between home providers and home seekers	10	0	0%				
		Number of background/credit checks completed	N/A	9	N/A				
Janus Youth, Bridges Targeted Prevention	7/1/2022-6/30/2023	Number of individuals served	30	29	97%	\$170,930	\$112,780	\$58,150	66%
Youth-focused rent assistance program to assist households facing imminent eviction or living in unstable, temporary situations.		Number of individuals who maintain or increase income	50%	100%	100%				
		Number of individuals who secured stable income	25	15	60%				
Rent Assistance - Transitional Housing									
New Life Friends Church, The Rock	7/1/2022-6/30/2023	Number of individuals served	8	2	25%	\$80,300	\$80,300	\$0	100%
Provides recovery homes to promote stability and supports to those with substance use disorders.		Number of individuals who obtained employment or enrolled in educational programs	8	0	0%				
		Number of individuals who maintained sobriety	4	2	50%				
New Life Friends Church, Samaritan House	7/1/2022-6/30/2023	Number of individuals served	4	4	100%	\$34,346	\$34,346	\$0	100%
Provides recovery homes to promote stability and supports to those with substance use disorders.		Number of individuals who obtained employment or enrolled in educational programs	2	0	0%				
		Number of individuals who maintained sobriety	2	4	200%				
YWCA, Transitional Housing	7/1/2022-6/30/2023	Number of individuals served	10	16	160%	\$125,000	\$79,160	\$45,840	63%
Provides housing and housing stability supports for households who are literally homeless, attempting to flee, or actively fleeing domestic violence at the time of assessment.		Number of individuals who maintain or increase income	50%	100%	100%				
		Number of individuals who received referrals to mainstream services	10	6	60%				

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Homeless Crisis Response System (continued)

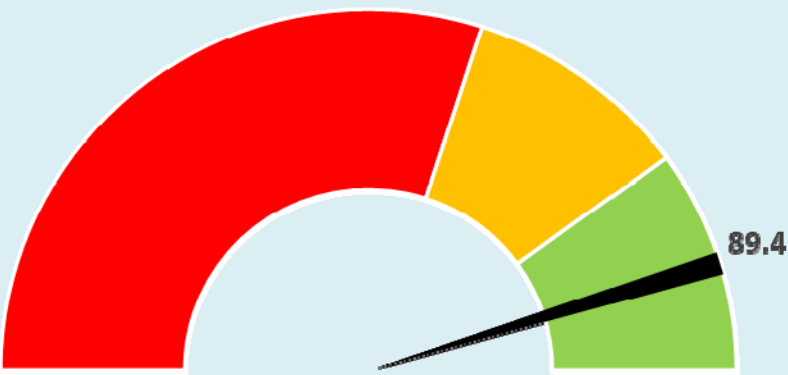
Organization and Program	Annual Report Period	Activity Description	Annual Proposed Goal	Achieved YTD	Percent Achieved	Annual Contract Amount	Total Spent to Date	Balance	Percent Spent
Rent Assistance - Rapid Re-housing									
Impact NW, Rapid Rehousing Scattered-site housing and stability supports for persons who are literally homeless.	7/1/2022-6/30/2023	Number of individuals served	25	17	68%	\$254,473	\$159,341	\$95,132	63%
		Number of individuals who maintain or increase income	50%	95%	95%				
		Number of individuals who received referrals to mainstream services	25	17	68%				
Impact NW, Rapid Rehousing Expansion Scattered-site housing and stability supports for persons who are literally homeless.	7/1/2022-6/30/2023	Number of individuals served	12	6	50%	\$76,847	\$68,065	\$8,782	89%
		Number of individuals who maintain or increase income	12	6	50%				
		Number of individuals who received referrals to mainstream services	12	6	50%				
Janus Youth, Rapid Rehousing Scattered-site housing and stability supports for youth up to age 25.	7/1/2022-6/30/2023	Number of individuals served	35	25	71%	\$207,858	\$157,430	\$50,428	76%
		Number of individuals who maintain or increase income	50%	100%	100%				
		Number of individuals who received referrals to mainstream services	35	25	71%				
Lifeline Connections, Rapid Rehousing Scattered-site housing and stability supports for people with behavioral health needs.	7/1/2022-6/30/2023	Number of individuals served	20	10	50%	\$100,000	\$65,434	\$34,566	65%
		Number of individuals who maintain or increase income	50%	92%	92%				
		Number of individuals who received referrals to mainstream services	20	5	25%				
Share, Housing and Essential Needs (HEN) Scattered-site housing and stability supports for persons who are literally homeless.	7/1/2022-6/30/2023	Number of individuals served	180	161	89%	\$2,797,365	\$2,779,991	\$17,374	99%
		Number of individuals who maintain or increase income	50%	72%	72%				
		Number of individuals who received referrals to mainstream services	180	129	72%				
Share, Rapid Rehousing Scattered-site housing and stability supports for persons who are literally homeless.	7/1/2022-6/30/2023	Number of individuals served	30	63	210%	\$363,453	\$319,722	\$43,731	88%
		Number of individuals who maintain or increase income	50%	45%	45%				
		Number of individuals who received referrals to mainstream services	30	46	153%				
Share, Rapid Rehousing Expansion Scattered-site housing and stability supports for persons who are literally homeless.	7/1/2022-6/30/2023	Number of individuals served	40	44	110%	\$745,648	\$745,577	\$71	100%
		Number of individuals who maintain or increase income	20	29	145%				
		Number of individuals who received referrals to mainstream services	40	60	150%				
Rent Assistance - Permanent Supported Housing									
Impact NW, Permanent Supported Housing Scattered-site housing with supported services for housing stability for chronically homeless Veterans, individuals, and survivors of domestic violence.	7/1/2022-6/30/2023	Number of individuals served	15	10	67%	\$194,533	\$123,716	\$70,817	64%
		Number of individuals who maintain or increase income	100%	100%	100%				
		Number of individuals who received referrals to mainstream services	15	10	67%				
Impact NW, PSH HUD Match Provides additional supports to households in agency's HUD CoC program to cover stability supports not covered by HUD.	7/1/2022-6/30/2023	Number of individuals served	8	8	100%	\$11,100	\$10,218	\$882	92%
		Number of individuals who maintain or increase income	100%	100%	100%				
		Number of individuals who received referrals to mainstream services	8	8	100%				
Share, Lincoln Place Permanent Supported Housing Provides site-based supported services for housing stability for chronically homeless people and/or persons identified as most vulnerable in Clark County, in need of PSH.	7/1/2022-6/30/2023	Number of individuals served	33	30	91%	\$400,000	\$400,000	\$0	100%
		Number of individuals who maintain or increase income	80%	72%	72%				
		Number of individuals who received referrals to mainstream services	33	29	88%				
Share, Permanent Supported Housing Scattered-site housing providing Supported services for housing stability for chronically homeless people.	7/1/2022-6/30/2023	Number of individuals served	36	36	100%	\$375,100	\$374,375	\$725	100%
		Number of individuals who maintain or increase income	100%	81%	81%				
		Number of individuals who received referrals to mainstream services	36	36	100%				
Share, PSH HUD Match Provides additional supports to households in agency's HUD CoC program to cover stability supports not covered by HUD.	7/1/2022-6/30/2023	Number of individuals served	50	69	138%	\$135,655	\$115,024	\$20,631	85%
		Number of individuals who maintain or increase income	100%	85%	85%				
		Number of individuals who received referrals to mainstream services	50	64	128%				
Total:						\$18,996,636	\$16,082,451	\$2,914,185	85%

Things to note about Community Action Program activities: Many programs received additional grant funding that affected the number of households served and spending priorities.
Council for the Homeless, Community Planning spending was affected by the pause in completing the Homeless Action Plan.
New Life Friends Church is a new agency in the HCRS. There is a steep learning curve to meeting county expectations and there were delays getting the programs up and running.

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PARTICIPANT SATISFACTION

Programs sent out **5,321** surveys to individuals and households served between July 1, 2022 and June 30, 2023, and received **1,032** responses for a **19.4%** response rate. Of the responses, **89.4%** indicated a positive overall experience.



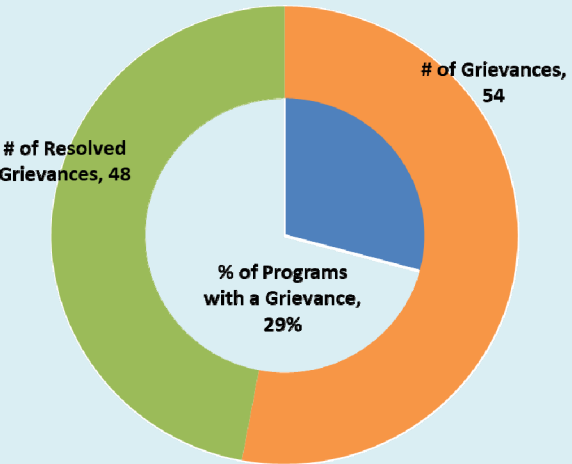
COMMUNITY ENGAGEMENT

Many programs rely on volunteers to operate their programs. During the reporting period, programs identified the number of people who have volunteered, the number of hours provided and when available, the number of hours volunteered by people who are low-income. The current national value of 1 volunteer hour is \$29.95.



AGENCY GRIEVANCES

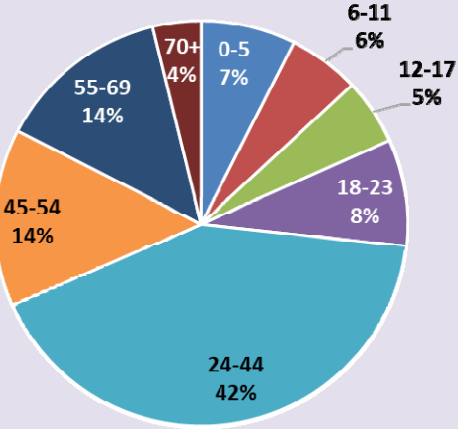
Programs are required to report the number of grievances received in their programs, along with a brief description of the grievance and the status. There are a total of 48 programs reporting grievance information.



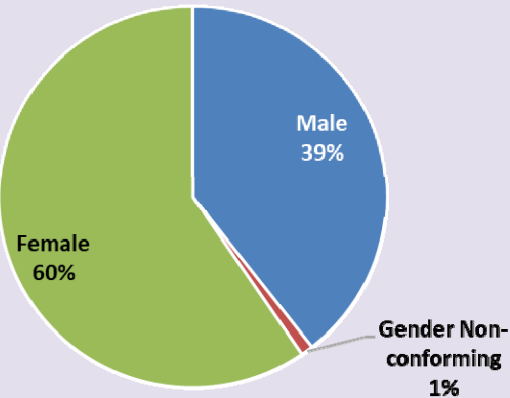
DEMOGRAPHICS

Demographic information is based on data collected in HMIS for Community Action Programs and the Homeless Crisis Response System. Data provided is unduplicated across all programs that report in HMIS. Not all programs collect all demographic information; the number of responses is indicated in each chart.

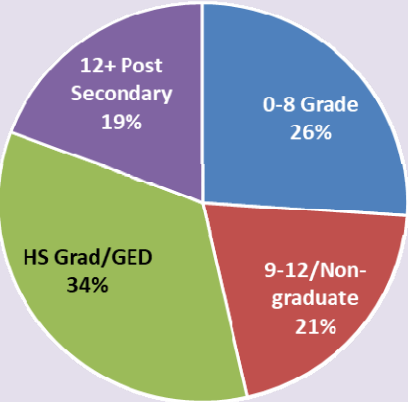
Age: 13,552 Responses



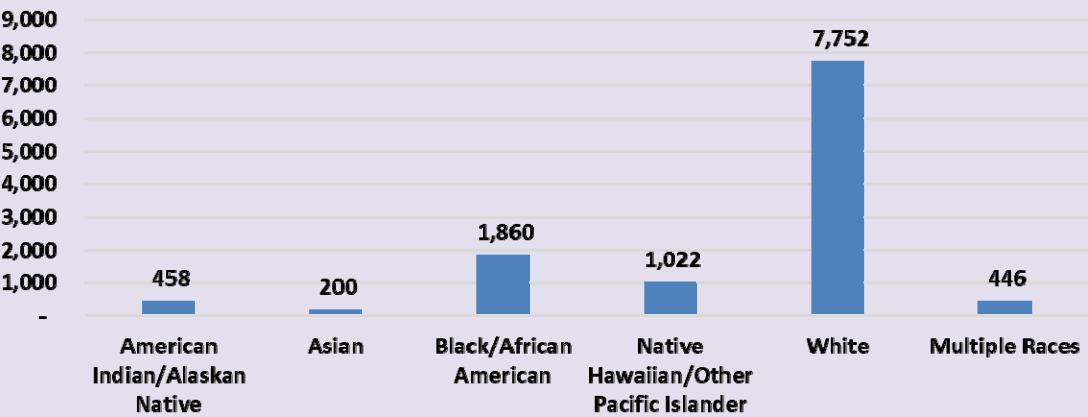
Gender: 13,488 Responses



Education Level: 6,265 Responses



Race: 11,292 Responses



Other Characteristics

