Quarterly Outcomes Report: July 1, 2023 - June 30, 2024

The Community Action Advisory Board advises Clark County Community Services and the Clark County Community Action Program (CAP) and Homeless Crisis Response System (HCRS) programs. Funds come from a combination of local, state and federal sources through the following programs: Human Services Fund (HSF), Community Services Block Grant (CSBG), Consolidated Homeless Grant (CHG), Housing & Essential Needs (HEN), Emergency Housing Fund (EHF), Eviction Prevention Rental Assistance Program (EPRAP), Refugee Stabilization Funds (RSF), Deed Recording Fees, and Marriage License Fees. Each agency reports on a variety of services and outcomes related to each program. Some of these activities are reported below along with an overview of the program spending.

Community Action Programs

The following charts show the progress county funded CAP programs are making towards their contract goals.

		Annual			Annual			
Annual		Proposed	Achieved	Percent	Contract	Total Spent		Percent
Organization and Program Report Perio	Activity Description	Goal	YTD	Achieved	Amount	to Date	Balance	Spent
Income & Asset Building								
Clark College, Financial Wellness Program 7/1/2023-1/31/2	Number of students attending Student Success Siminars	275	149	54%				
Provides financial education and wraparound support services for low-income students who are mo	Number of students remain in college	207	149	72%	\$75,000	\$42,676	\$32,324	57%
likely to drop out of college.	Number of students who report improved financial wellness	207	18	9%				
	Physical Health							
Battle Ground Healthcare, Dental Expansion 7/1/2023-6/30/2		500	401	80%				
Increases access to dental services by hiring a part-time dentist to supplement the services provided	Number of dental visits	1,300	925	71%	\$45,000	\$36,293	\$8,707	81%
existing volunteer dentists.	Number of individuals who improve physical health and development due to dental services	500	401	80%				
Lord's Gym, Food Assistance 7/1/2023-6/30/2	Number of youth assessed for food insecurities	40	9	23%				
Provides regular prepared meals to the public at their community center and snacks, meals and foo	Number of prepared meals provided	5,000	4,222	84%	\$36,000	\$22,690	\$13,310	63%
boxes for youth participating in their programs.	Number of individuals who demonsrated increased physical health due to food access	30	41	137%				
Share, Hunger Response 7/1/2023-6/30/2	Number of Hot Meals provided	90,000	71,775	80%				
Provides food through four components: daily meals to the public (Hot Meals), weekend food package	es Number of students who received backpacks and hotel bags	2,500	1,103	44%	\$90,000	\$90,000	\$0	100%
for students (Backpack), access to food pantries at 16 schools (Fresh Food Pantries), and sack lunched	on Number of summer meals provided	12,500	9,268	74%				
	Support Services							
211info, Information Specialist 7/1/2023-6/30/2	Individuals who have increased awareness of health and human service resources	17,500	12,285	70%				
Provides free and easy access to referrals for food, shelter, housing, foreclosure assistance, health of	re, Number of community outreach events attended where materials were distributed	40	46	115%	\$92,700	\$71,421	\$21,279	77%
and more.	Percent of individuals who reported an increased knowledge of community programs	80%	94%	94%				
Clark County Volunteer Lawyers Program, Access to Justice 7/1/2023-6/30/2	Number of individuals enrolled in the program	1,000	1,137	114%				
Facilitates civil legal aid for people who are low income through volunteer and staff attorneys. Programs inclu	Number of civil legal consultations provided	1,600	1137	71%	\$150,000	\$112,079	\$37,921	75%
Family Law, Housing Justice, Survivor Support, and a variety of other civil legal services.	Number of individuals who resolve their legal issues	400	15	4%				
	CSBG Proviso Funds							
Community Foundation for SW WA, Social Justice & Resliency Fund 7/1/2023-6/30/2	Number of grants provided	N/A	2	N/A				
Provides grants to nonprofit organizations serving BIPOC communities to build their capacity and	Agencies who received grants: Council for the Homeless for the Equity Planning and Implementation (Committee; Unity			\$103,000	\$90,000	\$13,000	87%
infrastructure to serve and improve outcomes of historically underserved communities.	Center for capacity building to bring on two additional youth mentors.							
				Total:	\$591,700	\$465,159	\$126,541	79%

Things to note about Community Action Program activities: The Clark College Financial Wellness Program ended on January 5, 2024. Remaining funds have been reallocated to other CSBG programs.

The Share Hunger Response program spent out CSBG FY24 funds in October 2023.

All CAP contracts have been renewed for another year at the same amount.

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Homeless Crisis Response System

The following charts show the progress county funded HCRS programs are making towards two of their contract goals. Additional system performance measurements can be found at https://www.councilforthehomeless.org/system-dashboards/.

	ontrace gouls. Additional system performance measurements can be found at https://www.councillortifici	Annual		,	Annual			
Annual		Proposed	Achieved	Percent	Contract	Total Spent		Percent
Organization and Program Report Period	Activity Description	Goal	YTD	Achieved	Amount	to Date	Balance	Spent
System Coordination & Data Collection						Оронс		
Council for the Homeless, Community Planning 7/1/2023-6/30/2024	Number of business, faith-based organizations and community receive outreach and education	30	36	120%				
CFTH serves as the primary coordinating body for progressing the Clark County Homeless Action Plan and		2	1	50%	\$178,938	\$104,346	\$74,592	58%
addressing homeless system issues in Clark County.	Number of trainings provided to community regarding HCRS and best practices	5	3	60%	. ,	, í	. ,	
Council for the Homeless, HMIS 7/1/2023-6/30/2024	System data quality is above 90%	90%	97%	97%				
CFTH oversees the implementation, training and TA for HMIS, the primary data collection software for	Number of systemwide trainings provided	4	3	75%	\$67,000	\$67,000	\$0	100%
HCRS and CAP programs.	Number of HMIS data user and system performance workgroup meetings provided	12	9	75%				
Council for the Homeless, Housing Solutions Center 7/1/2023-6/30/2024	Number of households assessed for RRH, TBRA, PSH and prevention programs	887	1,846	208%				
The Housing Solutions Center serves as coordinated assessment for the Clark County homeless system.	Number of households who received housing and system navigation support	200	144	72%	\$836,650	\$686,016	\$150,634	82%
	Number of households diverted from the homeless system	60	325	542%				
	Core Support Services							
SeaMar (CSNW), SOAR Program 7/1/2023-6/30/2024	Number of SOAR applications filed by CSNW SOAR coordinator	20	19	95%				
Helps individuals who are homeless or at-risk of becoming homeless and living with a disability rapidly	Number of SOAR applications filed by partner agencies in Clark County	20	1	5%	\$65,000	\$58,190	\$6,810	90%
apply for and access SSI/SSDI entitlements.	Number of SOAR training and technical assistance services provided to Clark County providers	4	3	75%				
Share, Rent Well 7/1/2023-6/30/2024	Number of certified Clark County Rent Well Instructors	15	11	73%				
15-hour course that educates tenants on their rights and responsibilities, providing resources and tools to	Number of Rent Well graduates	80	25	31%	\$50,000	\$31,995	\$18,005	64%
promote housing stability.	Number of indivduals increasing their knowledge of being a good renter	80	34	43%				
	Outreach Services							
Council for the Homeless, Coordinated Outreach & Outreach Exp 7/1/2023-6/30/2024	Number of outreach staff trained to conduct coordinated entry housing/vulnerability assessments	70%	14%	14%				
CFTH serves as the primary coordinating body for homeless outreach services and is responsible for	Number of By-Name List workgroups facilitated	40	24	60%	\$200,000	\$149,364	\$50,636	75%
addressing homeless system issues in Clark County.	Number of coordinated outreach best practice trainings provided	5	3	60%				
Outsider's Inn, Project Hope Homeless Outreach 7/1/2023-6/30/2024	Number of individuals served	N/A	107	N/A				
Peer-driven homeless outreach program that addresses basic needs while assisting individuals to identify	Number of individuals who maintain or increase income	50%	100%	100%	\$214,247	\$95,033	\$119,214	44%
barriers and empower them to take steps towards safe and stable housing.	Households referred to mainstream services	100%	100%	100%				
Share, Homeless Outreach & OutreachExpansion 7/1/2023-6/30/2024	Number of individuals served	N/A	377	N/A				
Staff experienced in physical and/or behavioral health services provide housing-focused, low barrier	Number of individuals who received referrals to mainstream services	100%	40%	40%	\$80,000	\$0	\$80,000	0%
services to persons experiencing unsheltered homelessness.	Number of individuals who exit to permanent housing from street outreach	50%	65%	65%				
	Shelter Services							
Catholic Community Services, Non-congregate Shelter 11/1/2023-6/30/2024	Number of individuals served	132	107	81%				
Low barrier, housing focused shelter. Bertha's Place is non-congregate shelter and Bertha's Too is	Number of individuals who reduced barriers to housing	50%	28%	28%	\$2,547,795	\$1,331,310	\$1,216,485	52%
congregate shelter. This program includes COVID funding.	Number of individuals who exited to permanent housing	50%	74%	74%				
Council for the Homeless, Motel Vouchers 7/1/2023-6/30/2024	Number of individuals granted motel vouchers	230	103	45%				
Provides motel vouchers for temporary shelter for households who are prioritized by vulnerability.	Number of motel nights supported	680	186	27%	\$100,000	\$100,000	\$0	100%
	Number of individuals who received referrals to mainstream services	115	0	0%				
Janus Youth, Motel Vouchers Expansion 11/1/2023-6/30/2024	Number of households granted motel vouchers	30	17	57%				
Motel vouchers for temporary shelter for youth unable to stay in community shelters while searching for		365	203	56%	\$88,846	\$37,782	\$51,064	43%
permanent housing.	Number of households who reduced their housing barriers	15	11	73%				
Janus Youth, Oak Bridge Shelter 11/1/2023-6/30/2024	Number of youth who received shelter	80	56	70%				
Emergency housing for youth ages 9 to 17 who are single and homeless. The program seeks to reunite,	Number of youth who received basic needs assessments	78	56	72%	\$46,111	\$8,968	\$37,143	19%
strengthen and create a safer community.	Number of youth who exited to safe and stable housing	65	56	86%				

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Homeless Crisis Response System (continued)

			Annual			Annual			
	Annual		Proposed	Achieved	Percent	Contract	Total Spent		Percent
Organization and Program	Report Period	Activity Description	Goal	YTD	Achieved	Amount	to Date	Balance	Spent
Janus Youth, The Perch Shelter	7/1/2023-6/30/2024	Number of youth who complete an intake and receive services	50	74	148%				
Drop-in center designed to meet the needs of street-affected youth ages 15-2	24 to facilitate a permanent	Number of youth who maintained or increased income	35	26	74%	\$100,000	\$66,058	\$33,942	66%
exit from street life.		Number of youth who move off the street into safe, stable housing	15	12	80%				
Outsiders Inn, St. Paul's Men's Shelter	7/1/2023-6/30/2024	Number of individuals served	150	132	88%				
Housing focused, low barrier shelter during weekday evenings and 24-hour sh	nelter on weekends at St.	Number of individuals who reduced barriers to housing	50%	19%	19%	\$304,427	\$229,093	\$75,334	75%
Paul's Church.		Number of individuals who maintain or increase income	50%	45%	45%				
Share, Homestead Shelter	7/1/2023-6/30/2024	Number of individuals served	115	107	93%				
Housing focused, year-round, low-barrier shelter for women and families.		Number of individuals who reduced barriers to housing	50%	43%	43%	\$437,500	\$357,244	\$80,256	82%
		Number of individuals who maintain or increase income	50%	88%	88%				
Share, Orchards Inn Shelter	7/1/2023-6/30/2024	Number of individuals served	115	138	120%				
Housing focused, year-round, low-barrier shelter for women and families.		Number of individuals who reduced barriers to housing	50%	53%	53%	\$513,107	\$338,564	\$174,543	66%
		Number of individuals who maintain or increase income	50%	86%	86%				
Share, Share House Shelter	7/1/2023-6/30/2024	Number of individuals served	190	143	75%				
Housing focused, year-round, low-barrier shelter for men.		Number of individuals who reduced barriers to housing	50%	36%	36%	\$1,007,933	\$591,940	\$415,993	59%
		Number of individuals who maintain or increase income	50%	57%	57%				
Share, WHAT Shelter	7/1/2023-6/30/2024	Number of individuals served	63	42	67%				
Housing focused, year-round, low-barrier shelter for single women over 18 year-	ears old.	Number of individuals who reduced barriers to housing	50%	55%	55%	\$144,870	\$144,870	\$0	100%
		Number of individuals who maintain or increase income	50%	65%	65%				
Share, WHO Shelter	7/1/2023-6/30/2024	Number of individuals served	190	244	128%				
Low-barrier, temporary shelter from November through March with housing	focused case management	Number of individuals who reduced barriers to housing	50%	22%	22%	\$98,867	\$98,867	\$0	100%
services.		Number of individuals who maintain or increase income	50%	45%	45%				
YWCA, SafeChoice Domestic Violence Shelter	7/1/2023-6/30/2024	Number of individuals served	90	123	137%				
Provides 24-hour crisis line, shelter, advocacy, support group, safety planning,	, and community education	Number of individuals who reduced barriers to housing	50%	90%	90%	\$120,000	\$86,164	\$33,836	72%
for survivors of domestic violence.		Number of individuals who maintain or increase income	50%	65%	65%				
		Rent Assistance - Prevention							
Cascade AIDS, Eviction Prevention Rental Assistance Program	10/1/2023-6/30/2024	Number of individuals served	90	7	8%				17%
Provides rental assistance and addresses housing barriers through housing sta	ability plans, crisis resolution.	Number of individuals who maintain or increase income	60	4	7%	\$114,534	\$19,111	\$95,423	
and connections to community resources.		Number of individuals who exited to or maintained permanent housing	90	3	3%				
Council for the Homeless, Targeted Prevention through Diversion	7/1/2023-6/30/2024	Number of individuals served	45	27	60%				
Households facing eviction or living in unstable situations receive assistance to			50%	67%	67%	\$157,500	\$104,557	\$52,943	66%
permanent stable housing.		Number of individuals who exited to permanent housing	36	27	75%	+===,===	7,	¥ = /5 · · ·	
Impact NW, Eviction Prevention Rental Assistance Program	10/1/2023-6/30/2024	Number of individuals served	N/A	N/A	N/A				
Provides rental assistance and addresses housing barriers through housing sta			N/A	N/A	N/A	\$768,779	\$0	\$768,779	0%
and connections to community resources.	domey plans, crisis resolution,	Number of individuals who exited to or maintained permanent housing	N/A	N/A	N/A	ψ. σο,σ	7.0	φ. σσ,σ	0,0
Janus Youth, Bridges Targeted Prevention	7/1/2023-6/30/2024	Number of individuals served	30	17	57%				
Youth-focused rent assistance program to assist households facing imminent			50%	100%	100%	\$170,930	\$112,074	\$58,856	66%
temporary situations.	eviction of living in unstable,	Number of individuals who secured stable income	25	7	28%	φ170,330	Ψ112,07 ·	430,030	0070
Janus Youth, Eviction Prevention Rental Assistance Program	10/1/2023-6/30/2024	Number of individuals served	125	44	35%				
Provides rental assistance and addresses housing barriers through housing sta			106	44	42%	\$561,467	\$247,844	\$313,623	44%
and connections to community resources.	ability plairs, crisis resolution,	Number of individuals who exited to or maintained permanent housing	106	44	42%	φ301, 10 <i>1</i>	φ217,011	ψ313,023	11/0
Lutheran Community Services NW, Refugee Stabilization	7/1/2023-6/30/2024	Number of individuals wito exited to of maintained permanent nousing	300	89	30%				
		Number of households who obtain or maintain housing	70	23	33%	\$423,500	\$44,082	\$379,418	10%
Supports and stabilizes newly arriving refugees through rent and housing assistance responsibilities healthcare food ampleument barrier removal slothing at a	Stance, utility alu,	Number of households who obtain of maintain housing Number of households who reduce barriers to employment	45	0		5425,500	Ş44,00Z	<i>3373</i> ,418	10/0
transportation, healthcare, food, employment barrier-removal, clothing, etc.	10/1/2023-6/30/2024	Number of individuals served	45	18	0% 40%				
NAYA Family Center, Eviction Prevention Rental Assistance Program						¢EE0 624	¢60 122	¢401 E00	120/
Provides rental assistance and addresses housing barriers through housing sta	ability plans, crisis resolution,		19	10	21%	\$559,624	\$68,123	\$491,500	12%
and connections to community resources.	10/1/2022 6/20/2024	Number of individuals who exited to or maintained permanent housing	40	18	45%				
PICA WA, Eviction Prevention Rental Assistance Program	10/1/2023-6/30/2024	Number of individuals served	100	0	0%	A 105 333	¢o.	¢405.000	001
Provides rental assistance and addresses housing barriers through housing sta	ability plans, crisis resolution,		80	0	0%	\$485,000	\$0	\$485,000	0%
and connections to community resources.		Number of individuals who exited to or maintained permanent housing	78	0	0%				

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Homeless Crisis Response System (continued)

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		Annual			Annual			
Annual		Proposed	Achieved	Percent	Contract	Total Spent		Percent
Organization and Program Report Period	Activity Description	Goal	YTD	Achieved	Amount	to Date	Balance	Spent
Share, Eviction Prevention Rental Assistance Program 10/1/2023-6/30/2024	Number of individuals served	44	43	98%				
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resoluti	n, Number of individuals who maintain or increase income	37	33	89%	\$977,500	\$203,916	\$773,584	21%
and connections to community resources.	Number of individuals who exited to or maintained permanent housing	35	43	123%				
YWCA, Eviction Prevention Rental Assistance Program 10/1/2023-6/30/2024	Number of individuals served	45	11	24%				
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resoluti	n, Number of individuals who maintain or increase income	20	11	55%	\$314,193	\$39,704	\$274,489	13%
and connections to community resources.	Number of individuals who exited to or maintained permanent housing	36	11	31%				
	Rent Assistance - Transitional Housing							
New Life Friends Church, The Rock 7/1/2023-6/30/2024	Number of individuals served	8	42	525%				
Provides recovery homes to promote stability and supports to those with substance use disorders.	Number of individuals who obtained employment or enrolled in educational programs	8	17	213%	\$80,300	\$59,748	\$20,552	74%
	Number of individuals who maintained sobriety	4	32	800%				
New Life Friends Church, Samaritan House 7/1/2023-6/30/2024	Number of individuals served	4	26	650%				
Provides recovery homes to promote stability and supports to those with substance use disorders.	Number of individuals who obtained employment or enrolled in educational programs	2	5	250%	\$34,346	\$30,684	\$3,662	89%
, , , , , , , , , , , , , , , , , , , ,	Number of individuals who maintained sobriety	2	14	700%				
YWCA, Transitional Housing 7/1/2023-6/30/2024	Number of individuals served	10	30	300%				
Provides housing and housing stability supports for households who are literally homeless, attempting	Number of individuals who maintain or increase income	50%	100%	100%	\$125,000	\$90,672	\$34,328	73%
flee, or actively fleeing domestic violence at the time of assessment.	Number of individuals who received referrals to mainstream services	10	7	70%	, ,,,,,,,	1/-	, , , , ,	
	Rent Assistance - Rapid Re-housing							
Impact NW, Rapid Rehousing 7/1/2023-6/30/2024	Number of individuals served	25	20	80%				
Scattered-site housing and stability supports for persons who are literally homeless.	Number of individuals who maintain or increase income	50%	93%	93%	\$293,323	\$228,721	\$64,602	78%
source of the modeling and stability supports for persons who are interactly nomeress.	Number of individuals who received referrals to mainstream services	25	18	72%	\$233,323	Ÿ220,721	φο 1,002	7070
Janus Youth, Rapid Rehousing 7/1/2023-6/30/2024	Number of individuals served	35	36	103%				
Scattered-site housing and stability supports for youth up to age 25.	Number of individuals who maintain or increase income	50%	100%	100%	\$207,858	\$169,693	\$38,165	82%
Scattered site floading and stability supports for youth up to age 25.	Number of individuals who received referrals to mainstream services	35	36	103%	7207,030	7103,033	430,103	0270
Lifeline Connections, Rapid Rehousing 7/1/2023-6/30/2024	Number of individuals served	20	16	80%				
Scattered-site housing and stability supports for people with behavioral health needs.	Number of individuals who maintain or increase income	50%	100%	100%	\$100,000	\$99,028	\$972	99%
Scattered-site floasing and stability supports for people with behavioral fleatiff fleeds.	Number of individuals who received referrals to mainstream services	20	9	45%	\$100,000	9 55,020	7572	3370
Share, Housing and Essential Needs (HEN) 7/1/2023-6/30/2024	Number of individuals served	180	145					
				81%	\$2,795,356	\$1,906,830	\$888,526	68%
Scattered-site housing and stability supports for persons who are literally homeless.	Number of individuals who maintain or increase income	50%	90%	90%	\$2,793,330	\$1,500,630	3000,320	0676
Chara Danid Dahausing 7/1/2022 C/20/2024	Number of individuals who received referrals to mainstream services	180	116	64%				
Share, Rapid Rehousing 7/1/2023-6/30/2024	Number of individuals served	30	58	193%	¢200.000	¢271.047	Ć10.0F2	0.40/
Scattered-site housing and stability supports for persons who are literally homeless.	Number of individuals who maintain or increase income	50%	74%	74%	\$290,000	\$271,947	\$18,053	94%
	Number of individuals who received referrals to mainstream services	30	23	77%				
7/4/2022 6/20/2024	Rent Assistance - Permanent Supported Housing	4.5	•	500/				
Impact NW, Permanent Supported Housing 7/1/2023-6/30/2024	Number of individuals served	15	9	60%	6404 522	670.766	6445 767	400/
Scattered-site housing with supported services for housing stability for chronically homeless Veterans,	Number of individuals who maintain or increase income	100%	100%	100%	\$194,533	\$78,766	\$115,767	40%
individuals, and survivors of domestic violence.	Number of individuals who received referrals to mainstream services	15	9	60%				
Impact NW, PSH HUD Match 7/1/2023-6/30/2024	Number of individuals served	8	8	100%	444.400	40.45	440.455	00/
Provides additional supports to households in agency's HUD CoC program to cover stability supports no		100%	100%	100%	\$11,100	\$945	\$10,155	9%
covered by HUD.	Number of individuals who received referrals to mainstream services	8	6	75%				
Share, Lincoln Place Permanent Supported Housing 7/1/2023-6/30/2024	Number of individuals served	33	31	94%	4400.000	4000 544	40.450	000/
Provides site-based supported services for housing stability for chronically homeless people and/or	Number of individuals who maintain or increase income	80%	99%	99%	\$400,000	\$396,541	\$3,459	99%
persons identified as most vulnerable in Clark County, in need of PSH.	Number of individuals who received referrals to mainstream services	33	30	91%				
Share, Permanent Supported Housing 7/1/2023-6/30/2024	Number of individuals served	36	36	100%	40	4024	Ac	
Scattered-site housing providing Supported services for housing stability for chronically homeless peop		100%	93%	93%	\$364,000	\$281,452	\$82,548	77%
	Number of individuals who received referrals to mainstream services	36	36	100%				
Share, PSH HUD Match 7/1/2023-6/30/2024	Number of individuals served	50	55	110%				
Provides additional supports to households in agency's HUD CoC program to cover stability supports no		100%	84%	84%	\$138,000	\$135,174	\$2,826	98%
covered by HUD.	Number of individuals who received referrals to mainstream services	50	30	60%				
Things to note about HCRS activities: The Share Homeless Or	treach program is currently billing to other grants.			Total:	\$13,332,316	\$8,549,636	\$4,782,679	64%

Any remaining state and local funds will be recaptured and used for the House Bill deficit.

The LCSNW Refugee Stabilization program and the Cascade AIDS Projects NW, NAYA Family Center, PICA WA, and YWCA EPRAP programs started billing to these contracts in early 2024.

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COMMUNITY ENGAGEMENT

AGENCY GRIEVANCES

PARTICIPANT SATISFACTION

