

Community Action Advisory Board

Quarterly Outcomes Report: July 1, 2024- September 30, 2024

The Community Action Advisory Board advises Clark County Community Services and the Clark County Council regarding the Community Action Program (CAP) and Homeless Crisis Response System (HCRS) programs. Funds come from a combination of local, state and federal sources through the following programs: Human Services Fund (HSF), Community Services Block Grant (CSBG), Consolidated Homeless Grant (CHG), Housing & Essential Needs (HEN), Emergency Housing Fund (EHF), Eviction Prevention Rental Assistance Program (EPRAP), Refugee Stabilization Funds (RSF), Deed Recording Fees, and Marriage License Fees. Each agency reports on a variety of services and outcomes related to each program. Some of these activities are reported below along with an overview of the program spending.

Community Action Programs

The following charts show the progress county funded CAP programs are making towards their contract goals.

Organization and Program	Annual Report Period	Activity Description	Annual Proposed Goal	Achieved YTD	Percent Achieved	Annual Contract Amount	Total Spent to Date	Balance	Percent Spent
Physical Health									
<i>Battle Ground Healthcare, Dental Expansion</i> Increases access to dental services by hiring a part-time dentist to supplement the services provided by existing volunteer dentists.	7/1/2023-6/30/2025	Number of individuals served	500	98	20%	\$45,000	\$20,103	\$24,897	45%
		Number of dental visits	1,300	319	25%				
		Number of individuals who improve physical health and development due to dental services	500	98	20%				
<i>Lord's Gym, Food Assistance</i> Provides regular prepared meals to the public at their community center and snacks, meals and food boxes for youth participating in their programs.	7/1/2023-6/30/2025	Number of youth assessed for food insecurities	40	0	0%	\$36,000	\$10,430	\$25,570	29%
		Number of prepared meals provided	5,000	228	5%				
		Number of individuals who demonstrated increased physical health due to food access	30	8	27%				
<i>Share, Hunger Response</i> Provides food through four components: daily meals to the public (Hot Meals), weekend food packages for students (Backpack), access to food pantries at 16 schools (Fresh Food Pantries), and sack lunches on	7/1/2023-6/30/2025	Number of Hot Meals provided	90,000	24,442	27%	\$90,000	\$90,000	\$0	100%
		Number of students who received backpacks and hotel bags	2,500	733	29%				
		Number of summer meals provided	12,500	10,731	86%				
Support Services									
<i>211info, Information Specialist</i> Provides free and easy access to referrals for food, shelter, housing, foreclosure assistance, health care, and more.	7/1/2023-6/30/2025	Individuals who have increased awareness of health and human service resources	17,500	3,659	21%	\$92,700	\$24,241	\$68,459	26%
		Number of community outreach events attended where materials were distributed	40	16	40%				
		Percent of individuals who reported an increased knowledge of community programs	80%	92%	92%				
<i>Clark County Volunteer Lawyers Program, Access to Justice</i> Facilitates civil legal aid for people who are low income through volunteer and staff attorneys. Programs include Family Law, Housing Justice, Survivor Support, and a variety of other civil legal services.	7/1/2023-6/30/2025	Number of households who avoided eviction	500	85	17%	\$150,000	\$34,256	\$115,744	23%
		Number of civil legal consultations provided	1,600	407	25%				
		Number of individuals who resolve their legal issues	400	154	39%				
CSBG Proviso Funds									
<i>Community Foundation for SW WA, Social Justice & Resiliency Fund</i> Provides grants to nonprofit organizations serving BIPOC communities to build their capacity and infrastructure to serve and improve outcomes of historically underserved communities.	7/1/2023-6/30/2025	Number of grants provided	N/A	0	N/A	\$103,000	\$75,000	\$28,000	73%
		Agencies who received grants: Council for the Homeless for the Equity Planning and Implementation Committee; Unity Center for capacity building to bring on two additional youth mentors.							
Total:						\$516,700	\$254,031	\$262,669	49%

Things to note about Community Action Program activities: The Share Hunger Response program spent out the annual contract amount in September 2024.
The Lord's Gym Food Assistance program is working on a new method to assess youth for food insecurities.

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Homeless Crisis Response System

The following charts show the progress county funded HCRS programs are making towards two of their contract goals. Additional system performance measurements can be found at <https://www.councilforthehomeless.org/system-dashboards/>.

Organization and Program	Annual Report Period	Activity Description	Annual Proposed Goal	Achieved YTD	Percent Achieved	Annual Contract Amount	Total Spent to Date	Balance	Percent Spent
System Coordination & Data Collection									
<i>Council for the Homeless, Community Planning</i>	7/1/2023-6/30/2025	Number of business, faith-based organizations and community receive outreach and education	30	10	33%				
CFTH serves as the primary coordinating body for progressing the Clark County Homeless Action Plan and addressing homeless system issues in Clark County.		Number of advocacy opportunities created for Continuum of Care and community members	2	1	50%	\$241,057	\$15,924	\$225,133	7%
		Number of trainings provided to community regarding HCRS and best practices	5	1	20%				
		System data quality is above 90%	90%	97%	97%				
<i>Council for the Homeless, HMIS</i>	7/1/2023-6/30/2025	Number of systemwide trainings provided	4	1	25%	\$306,400	\$100,884	\$205,516	33%
CFTH oversees the implementation, training and TA for HMIS, the primary data collection software for HCRS and CAP programs.		Number of HMIS data user and system performance workgroup meetings provided	12	3	25%				
		Number of households assessed for RRH, TBRA, PSH and prevention programs	887	575	65%				
<i>Council for the Homeless, Housing Solutions Center</i>	7/1/2023-6/30/2025	Number of households who received housing and system navigation support	200	66	33%	\$836,650	\$222,591	\$614,059	27%
The Housing Solutions Center serves as coordinated assessment for the Clark County homeless system.		Number of households diverted from the homeless system	60	102	170%				
Core Support Services									
<i>SeaMar (CSNW), SOAR Program</i>	7/1/2023-6/30/2025	Number of SOAR applications filed by CSNW SOAR coordinator	20	3	15%	\$65,000	\$18,416	\$46,584	28%
Helps individuals who are homeless or at-risk of becoming homeless and living with a disability rapidly apply for and access SSI/SSDI entitlements.		Number of SOAR applications filed by partner agencies in Clark County	20	2	10%				
		Number of SOAR training and technical assistance services provided to Clark County providers	4	6	150%				
<i>Share, Rent Well</i>	7/1/2023-6/30/2025	Number of certified Clark County Rent Well Instructors	15	11	73%	\$50,000	\$8,197	\$41,803	16%
15-hour course that educates tenants on their rights and responsibilities, providing resources and tools to promote housing stability.		Number of Rent Well graduates	80	0	0%				
		Number of individuals increasing their knowledge of being a good renter	80	9	11%				
Outreach Services									
<i>Council for the Homeless, Coordinated Outreach & Outreach Exp</i>	7/1/2023-6/30/2025	Number of outreach staff trained to conduct coordinated entry housing/vulnerability assessments	70%	70%	70%	\$500,000	\$104,324	\$395,676	21%
CFTH serves as the primary coordinating body for homeless outreach services and is responsible for addressing homeless system issues in Clark County.		Number of By-Name List workgroups facilitated	40	16	40%				
		Number of coordinated outreach best practice trainings provided	5	2	40%				
<i>Outsider's Inn, Project Hope Homeless Outreach</i>	7/1/2023-6/30/2025	Number of individuals served	N/A	26	N/A	\$214,247	\$45,742	\$168,505	21%
Peer-driven homeless outreach program that addresses basic needs while assisting individuals to identify barriers and empower them to take steps towards safe and stable housing.		Number of individuals who maintain or increase income	50%	100%	100%				
		Households referred to mainstream services	100%	100%	100%				
<i>Share, Homeless Outreach & OutreachExpansion</i>	7/1/2023-6/30/2025	Number of individuals served	N/A	57	N/A	\$520,476	\$128,620	\$391,856	25%
Staff experienced in physical and/or behavioral health services provide housing-focused, low barrier services to persons experiencing unsheltered homelessness.		Number of individuals who received referrals to mainstream services	100%	94%	94%				
		Number of individuals who exit to permanent housing from street outreach	50%	95%	95%				
Shelter Services									
<i>Catholic Community Services, Non-congregate Shelter</i>	11/1/2023-6/30/2025	Number of individuals served	132	72	55%	\$1,785,807	\$1,072,103	\$713,704	60%
Low barrier, housing focused shelter. Bertha's Place is non-congregate shelter and Bertha's Too is congregate shelter. This program includes COVID funding.		Number of individuals who reduced barriers to housing	50%	94%	94%				
		Number of individuals who exited to permanent housing	50%	72%	72%				
<i>Council for the Homeless, Motel Vouchers</i>	7/1/2023-6/30/2025	Number of individuals granted motel vouchers	230	253	110%	\$323,000	\$98,555	\$224,445	31%
Provides motel vouchers for temporary shelter for households who are prioritized by vulnerability.		Number of motel nights supported	680	422	62%				
		Number of individuals who received referrals to mainstream services	115	253	220%				
<i>Janus Youth, Oak Bridge Shelter</i>	11/1/2023-6/30/2025	Number of youth who received shelter	80	23	29%	\$55,105	\$25,409	\$29,696	46%
Emergency housing for youth ages 9 to 17 who are single and homeless. The program seeks to reunite, strengthen and create a safer community.		Number of youth who received basic needs assessments	78	23	29%				
		Number of youth who exited to safe and stable housing	65	23	35%				

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Homeless Crisis Response System (continued)

Organization and Program	Annual Report Period	Activity Description	Annual Proposed Goal	Achieved YTD	Percent Achieved	Annual Contract Amount	Total Spent to Date	Balance	Percent Spent
<i>Janus Youth, The Perch Shelter</i>	7/1/2023-6/30/2025	Number of youth who complete an intake and receive services	50	52	104%	\$100,000	\$81,932	\$18,068	82%
Drop-in center designed to meet the needs of street-affected youth ages 15-24 to facilitate a permanent exit from street life.	7/1/2023-6/30/2025	Number of youth who maintained or increased income	35	6	17%				
		Number of youth who move off the street into safe, stable housing	15	5	33%				
<i>Outsiders Inn, St. Paul's Men's Shelter</i>	7/1/2023-6/30/2025	Number of individuals served	150	42	28%	\$304,427	\$94,539	\$209,888	31%
Housing focused, low barrier shelter during weekday evenings and 24-hour shelter on weekends at St. Paul's Church.	7/1/2023-6/30/2025	Number of individuals who reduced barriers to housing	50%	26%	26%				
		Number of individuals who maintain or increase income	50%	52%	52%				
<i>Share, Homestead Shelter</i>	7/1/2023-6/30/2025	Number of individuals served	115	70	61%	\$437,500	\$139,698	\$297,802	32%
Housing focused, year-round, low-barrier shelter for women and families.	7/1/2023-6/30/2025	Number of individuals who reduced barriers to housing	50%	70%	70%				
		Number of individuals who maintain or increase income	50%	83%	83%				
<i>Share, Orchards Inn Shelter</i>	7/1/2023-6/30/2025	Number of individuals served	115	60	52%	\$437,500	\$128,237	\$309,263	29%
Housing focused, year-round, low-barrier shelter for women and families.	7/1/2023-6/30/2025	Number of individuals who reduced barriers to housing	50%	55%	55%				
		Number of individuals who maintain or increase income	50%	72%	72%				
<i>Share, Share House Shelter</i>	7/1/2023-6/30/2025	Number of individuals served	190	72	38%	\$1,003,230	\$240,649	\$762,581	24%
Housing focused, year-round, low-barrier shelter for men.	7/1/2023-6/30/2025	Number of individuals who reduced barriers to housing	50%	19%	19%				
		Number of individuals who maintain or increase income	50%	36%	36%				
<i>Share, WHAT Shelter</i>	7/1/2023-6/30/2025	Number of individuals served	63	26	41%	\$315,800	\$29,417	\$286,383	9%
Housing focused, year-round, low-barrier shelter for single women over 18 years old.	7/1/2023-6/30/2025	Number of individuals who reduced barriers to housing	50%	50%	50%				
		Number of individuals who maintain or increase income	50%	81%	81%				
<i>Share, WHO Shelter</i>	7/1/2023-6/30/2025	Number of individuals served	190	0	0%	\$98,867	\$0	\$98,867	0%
Low-barrier, temporary shelter from November through March with housing focused case management services.	7/1/2023-6/30/2025	Number of individuals who reduced barriers to housing	50%	0%	0%				
		Number of individuals who maintain or increase income	50%	0%	0%				
<i>YWCA, SafeChoice Domestic Violence Shelter</i>	7/1/2023-6/30/2025	Number of individuals served	90	53	59%	\$120,000	\$32,317	\$87,683	27%
Provides 24-hour crisis line, shelter, advocacy, support group, safety planning, and community education for survivors of domestic violence.	7/1/2023-6/30/2025	Number of individuals who reduced barriers to housing	50%	100%	100%				
		Number of individuals who maintain or increase income	50%	54%	54%				
Rent Assistance - Prevention									
<i>Cascade AIDS, Eviction Prevention Rental Assistance Program</i>	10/1/2023-6/30/2025	Number of individuals served	90	15	17%	\$189,212	\$28,236	\$160,976	15%
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.	10/1/2023-6/30/2025	Number of individuals who maintain or increase income	60	14	23%				
		Number of individuals who exited to or maintained permanent housing	90	15	17%				
<i>Council for the Homeless, Targeted Prevention through Diversion</i>	7/1/2023-6/30/2025	Number of individuals served	45	4	9%	\$157,500	\$19,298	\$138,202	12%
Households facing eviction or living in unstable situations receive assistance to reduce barriers and secure permanent stable housing.	7/1/2023-6/30/2025	Number of individuals who maintain or increase income	50%	100%	100%				
		Number of individuals who exited to permanent housing	36	4	11%				
<i>Impact NW, Eviction Prevention Rental Assistance Program</i>	10/1/2023-6/30/2025	Number of individuals served	50	61	122%	\$1,394,042	\$163,683	\$1,230,359	12%
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.	10/1/2023-6/30/2025	Number of individuals who maintain or increase income	25	57	228%				
		Number of individuals who exited to or maintained permanent housing	50	57	114%				
<i>Janus Youth, Bridges Targeted Prevention</i>	7/1/2023-6/30/2025	Number of individuals served	30	17	57%	\$170,930	\$25,558	\$145,372	15%
Youth-focused rent assistance program to assist households facing imminent eviction or living in unstable, temporary situations.	7/1/2023-6/30/2025	Number of individuals who maintain or increase income	50%	100%	100%				
		Number of individuals who secured stable income	25	3	12%				
<i>Janus Youth, Eviction Prevention Rental Assistance Program</i>	10/1/2023-6/30/2025	Number of individuals served	125	50	40%	\$700,327	\$169,779	\$530,548	24%
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.	10/1/2023-6/30/2025	Number of individuals who maintain or increase income	106	0	0%				
		Number of individuals who exited to or maintained permanent housing	106	48	45%				
<i>Lutheran Community Services NW, Refugee Stabilization</i>	7/1/2023-6/30/2025	Number of individuals served	300	85	28%	\$423,500	\$66,146	\$357,354	16%
Supports and stabilizes newly arriving refugees through rent and housing assistance, utility aid, transportation, healthcare, food, employment barrier-removal, clothing, etc.	7/1/2023-6/30/2025	Number of households who obtain or maintain housing	70	0	0%				
		Number of households who reduce barriers to employment	45	0	0%				
<i>NAYA Family Center, Eviction Prevention Rental Assistance Program</i>	10/1/2023-6/30/2025	Number of individuals served	45	103	229%	\$909,447	\$162,668	\$746,779	18%
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.	10/1/2023-6/30/2025	Number of individuals who maintain or increase income	19	59	311%				
		Number of individuals who exited to or maintained permanent housing	40	103	258%				
<i>PICA WA, Eviction Prevention Rental Assistance Program</i>	10/1/2023-6/30/2025	Number of individuals served	100	288	288%	\$823,887	\$544,726	\$279,161	66%
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.	10/1/2023-6/30/2025	Number of individuals who maintain or increase income	80	67	84%				
		Number of individuals who exited to or maintained permanent housing	78	37	47%				

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Homeless Crisis Response System (continued)

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<i>Share, Eviction Prevention Rental Assistance Program</i>	10/1/2023-6/30/2024	Number of individuals served	44	75	170%	\$977,500	\$264,576	\$712,924	27%	
		Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.	Number of individuals who maintain or increase income	37	59					159%
		Number of individuals who exited to or maintained permanent housing	35	75	214%					
<i>YWCA, Eviction Prevention Rental Assistance Program</i>	10/1/2023-6/30/2024	Number of individuals served	45	61	136%	\$478,871	\$157,317	\$321,554	33%	
		Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.	Number of individuals who maintain or increase income	20	15					75%
		Number of individuals who exited to or maintained permanent housing	36	61	169%					
Rent Assistance - Transitional Housing										
<i>New Life Friends Church, The Rock</i>	7/1/2023-6/30/2025	Number of individuals served	8	18	225%	\$80,300	\$23,009	\$57,291	29%	
		Provides recovery homes to promote stability and supports to those with substance use disorders.	Number of individuals who obtained employment or enrolled in educational programs	8	6					75%
		Number of individuals who maintained sobriety	4	13	325%					
<i>New Life Friends Church, Samaritan House</i>	7/1/2023-6/30/2024	Number of individuals served	4	10	250%	\$34,346	\$11,158	\$23,188	32%	
		Provides recovery homes to promote stability and supports to those with substance use disorders.	Number of individuals who obtained employment or enrolled in educational programs	2	2					100%
		Number of individuals who maintained sobriety	2	9	450%					
<i>YWCA, Transitional Housing</i>	7/1/2023-6/30/2025	Number of individuals served	10	12	120%	\$125,000	\$19,146	\$105,854	15%	
		Provides housing and housing stability supports for households who are literally homeless, attempting to flee, or actively fleeing domestic violence at the time of assessment.	Number of individuals who maintain or increase income	50%	100%					100%
		Number of individuals who received referrals to mainstream services	10	3	30%					
Rent Assistance - Rapid Re-housing										
<i>Impact NW, Rapid Rehousing</i>	7/1/2023-6/30/2024	Number of individuals served	25	13	52%	\$293,323	\$68,238	\$225,085	23%	
		Scattered-site housing and stability supports for persons who are literally homeless.	Number of individuals who maintain or increase income	50%	77%					77%
		Number of individuals who received referrals to mainstream services	25	8	32%					
<i>Janus Youth, Rapid Rehousing</i>	7/1/2023-6/30/2025	Number of individuals served	35	19	54%	\$207,858	\$51,623	\$156,235	25%	
		Scattered-site housing and stability supports for youth up to age 25.	Number of individuals who maintain or increase income	50%	100%					100%
		Number of individuals who received referrals to mainstream services	35	19	54%					
<i>Lifeline Connections, Rapid Rehousing</i>	7/1/2023-6/30/2024	Number of individuals served	20	7	35%	\$100,000	\$6,878	\$93,122	7%	
		Scattered-site housing and stability supports for people with behavioral health needs.	Number of individuals who maintain or increase income	50%	100%					100%
		Number of individuals who received referrals to mainstream services	20	7	35%					
<i>Share, Housing and Essential Needs (HEN)</i>	7/1/2023-6/30/2025	Number of individuals served	180	140	78%	\$2,795,356	\$0	\$2,795,356	0%	
		Scattered-site housing and stability supports for persons who are literally homeless.	Number of individuals who maintain or increase income	50%	91%					91%
		Number of individuals who received referrals to mainstream services	180	134	74%					
<i>Share, Rapid Rehousing</i>	7/1/2023-6/30/2024	Number of individuals served	30	5	17%	\$290,000	\$29,156	\$260,844	10%	
		Scattered-site housing and stability supports for persons who are literally homeless.	Number of individuals who maintain or increase income	50%	60%					60%
		Number of individuals who received referrals to mainstream services	30	1	3%					
Rent Assistance - Permanent Supported Housing										
<i>Impact NW, Permanent Supported Housing</i>	7/1/2023-6/30/2024	Number of individuals served	15	12	80%	\$194,533	\$35,124	\$159,409	18%	
		Scattered-site housing with supported services for housing stability for chronically homeless Veterans, individuals, and survivors of domestic violence.	Number of individuals who maintain or increase income	100%	100%					100%
		Number of individuals who received referrals to mainstream services	15	12	80%					
<i>Impact NW, PSH HUD Match</i>	7/1/2023-6/30/2025	Number of individuals served	8	7	88%	\$11,100	\$2,478	\$8,622	22%	
		Provides additional supports to households in agency's HUD CoC program to cover stability supports not covered by HUD.	Number of individuals who maintain or increase income	100%	100%					100%
		Number of individuals who received referrals to mainstream services	8	7	88%					
<i>Share, Lincoln Place Permanent Supported Housing</i>	7/1/2023-6/30/2024	Number of individuals served	33	27	82%	\$400,000	\$110,822	\$289,178	28%	
		Provides site-based supported services for housing stability for chronically homeless people and/or persons identified as most vulnerable in Clark County, in need of PSH.	Number of individuals who maintain or increase income	80%	93%					93%
		Number of individuals who received referrals to mainstream services	33	8	24%					
<i>Share, Permanent Supported Housing</i>	7/1/2023-6/30/2025	Number of individuals served	36	32	89%	\$364,000	\$93,557	\$270,443	26%	
		Scattered-site housing providing Supported services for housing stability for chronically homeless people.	Number of individuals who maintain or increase income	100%	84%					84%
		Number of individuals who received referrals to mainstream services	36	7	19%					
<i>Share, PSH HUD Match</i>	7/1/2023-6/30/2024	Number of individuals served	50	18	36%	\$138,000	\$11,536	\$126,464	8%	
		Provides additional supports to households in agency's HUD CoC program to cover stability supports not covered by HUD.	Number of individuals who maintain or increase income	100%	67%					67%
		Number of individuals who received referrals to mainstream services	50	5	10%					

Things to note about HCRS activities: The Share WHO Shelter program is currently billing to other grants. **Total: \$14,471,353 \$3,258,817 \$11,212,536 23%**
FY2024 EPRAP funds were rolled over to FY2025.

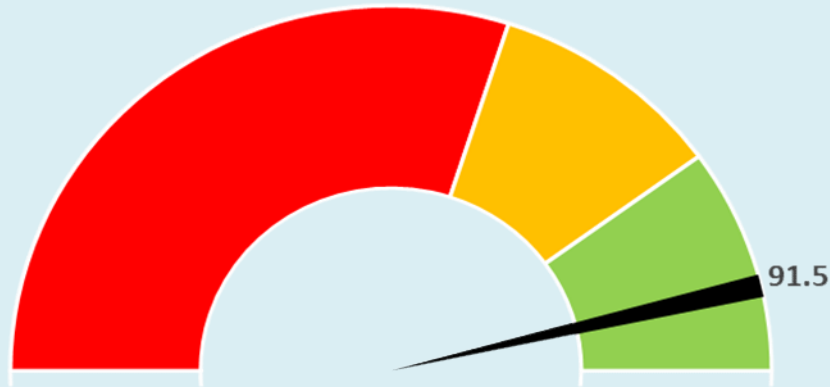
Clark County staff are working with PICA WA and NAYA FC to re-evaluate how they collect data on program outcomes.

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PARTICIPANT SATISFACTION

Programs sent out **2,213** surveys to individuals and households served between July 1, 2024 and Sept 30, 2024, and received **376** responses for a **17%** response rate. Of the responses, **91.5%** indicated a positive overall experience.



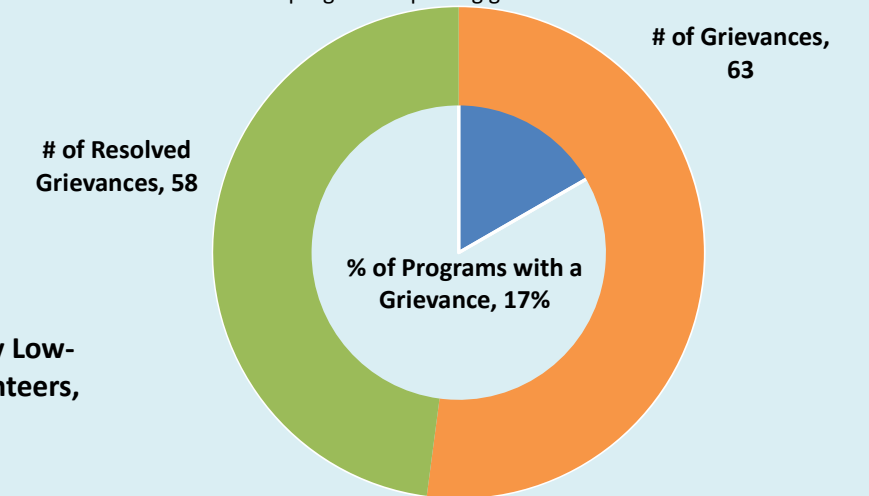
COMMUNITY ENGAGEMENT

Many programs rely on volunteers to operate their programs. During the reporting period, programs identified the number of people who have volunteered, the number of hours provided and when available, the number of hours volunteered by people who are low-income. The current national value of 1 volunteer hour is \$40.28.



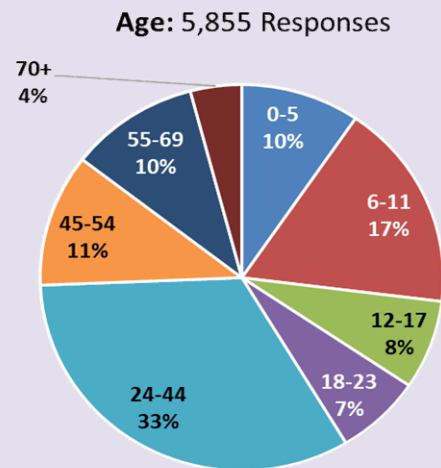
AGENCY GRIEVANCES

Programs are required to report the number of grievances received in their programs, along with a brief description of the grievance and the status. There are a total of 48 programs reporting grievance information.

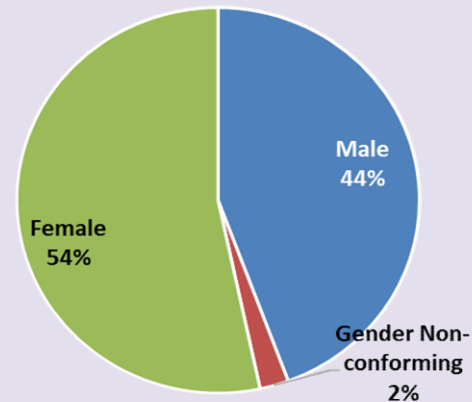


DEMOGRAPHICS

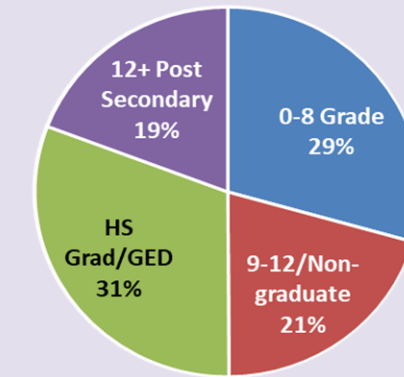
Demographic information is based on data collected in HMIS for Community Action Programs and the Homeless Crisis Response System. Data provided is unduplicated across all programs that report in HMIS. Not all programs collect all demographic information; the number of responses is indicated in each chart.



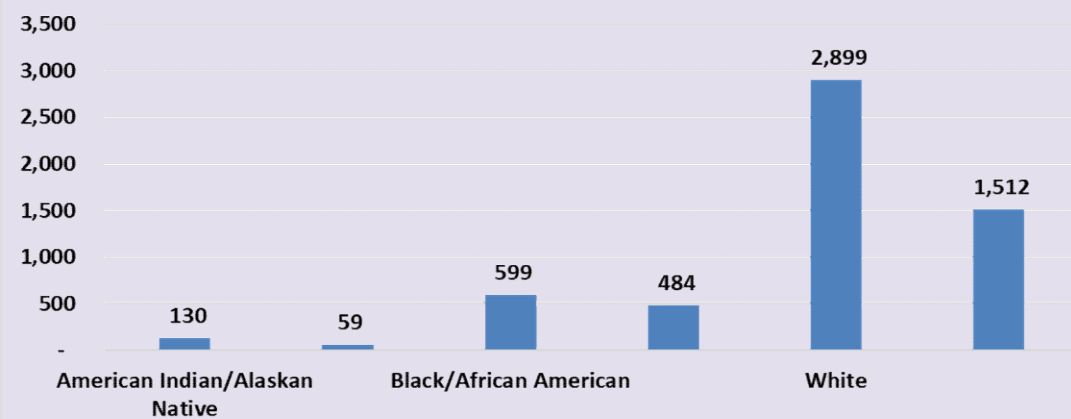
Gender: 5,921 Responses



Education Level: 2,527 Responses



Race: 4,171 Responses



Other Characteristics

