

Community Action Advisory Board

Quarterly Outcomes Report: July 1, 2024- December 31, 2024

The Community Action Advisory Board advises Clark County Community Services and the Clark County Council regarding the Community Action Program (CAP) and Homeless Crisis Response System (HCRS) programs. Funds come from a combination of local, state and federal sources through the following programs: Human Services Fund (HSF), Community Services Block Grant (CSBG), Consolidated Homeless Grant (CHG), Housing & Essential Needs (HEN), Emergency Housing Fund (EHF), Eviction Prevention Rental Assistance Program (EPRAP), Refugee Stabilization Funds (RSF), Deed Recording Fees, and Marriage License Fees. Each agency reports on a variety of services and outcomes related to each program. Some of these activities are reported below along with an overview of the program spending.

Community Action Programs

The following charts show the progress county funded CAP programs are making towards their contract goals.

Organization and Program	Annual Report Period	Activity Description	Annual Proposed Goal	Achieved YTD	Percent Achieved	Annual Contract Amount	Total Spent to Date	Balance	Percent Spent
Physical Health									
<i>Battle Ground Healthcare, Dental Expansion</i> Increases access to dental services by hiring a part-time dentist to supplement the services provided by existing volunteer dentists.	7/1/2024-6/30/2025	Number of individuals served	500	198	40%	\$45,000	\$44,140	\$860	98%
		Number of dental visits	1,300	567	44%				
		Number of individuals who improve physical health and development due to dental services	500	198	40%				
<i>Lord's Gym, Food Assistance</i> Provides regular prepared meals to the public at their community center and snacks, meals and food boxes for youth participating in their programs.	7/1/2024-6/30/2025	Number of youth assessed for food insecurities	40	1	3%	\$36,000	\$21,812	\$14,188	61%
		Number of prepared meals provided	5,000	1,628	33%				
		Number of individuals who demonstrated increased physical health due to food access	30	14	47%				
<i>Share, Hunger Response</i> Provides food through four components: daily meals to the public (Hot Meals), weekend food packages for students (Backpack), access to food pantries at 16 schools (Fresh Food Pantries), and sack lunches on	7/1/2024-6/30/2025	Number of Hot Meals provided	90,000	50,282	56%	\$90,000	\$90,000	\$0	100%
		Number of students who received backpacks and hotel bags	2,500	1,244	50%				
		Number of summer meals provided	12,500	10,731	86%				
Support Services									
<i>211info, Information Specialist</i> Provides free and easy access to referrals for food, shelter, housing, foreclosure assistance, health care, and more.	7/1/2024-6/30/2025	Individuals who have increased awareness of health and human service resources	17,500	7,403	42%	\$92,700	\$49,470	\$43,230	53%
		Number of community outreach events attended where materials were distributed	40	29	73%				
		Percent of individuals who reported an increased knowledge of community programs	80%	92%	92%				
<i>Clark County Volunteer Lawyers Program, Access to Justice</i> Facilitates civil legal aid for people who are low income through volunteer and staff attorneys. Programs include Family Law, Housing Justice, Survivor Support, and a variety of other civil legal services.	7/1/2024-6/30/2025	Number of households who avoided eviction	500	163	33%	\$150,000	\$73,953	\$76,047	49%
		Number of civil legal consultations provided	1,600	800	50%				
		Number of individuals who resolve their legal issues	400	318	80%				
CSBG Proviso Funds									
<i>Community Foundation for SW WA, Social Justice & Resiliency Fund</i> Provides grants to nonprofit organizations serving BIPOC communities to build their capacity and infrastructure to serve and improve outcomes of historically underserved communities.	7/1/2024-6/30/2025	Number of grants provided	N/A	2	N/A	\$103,000	\$103,000	\$0	100%
		Agencies who received grants: Pasitos Gigantes, Pacific Islander Community Association of WA (PICA WA)							
Total:						\$516,700	\$382,375	\$134,325	74%

Things to note about Community Action Program activities: The Share Hunger Response program spent out the annual contract amount in September 2024.
The Lord's Gym Food Assistance program is working on a new method to assess youth for food insecurities.

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Homeless Crisis Response System

The following charts show the progress county funded HCRS programs are making towards two of their contract goals. Additional system performance measurements can be found at <https://www.councilforthehomeless.org/system-dashboards/>.

Organization and Program	Annual Report Period	Activity Description	Annual Proposed Goal	Achieved YTD	Percent Achieved	Annual Contract Amount	Total Spent to Date	Balance	Percent Spent
System Coordination & Data Collection									
<i>Council for the Homeless, Community Planning</i> CFTH serves as the primary coordinating body for progressing the Clark County Homeless Action Plan and addressing homeless system issues in Clark County.	7/1/2024-6/30/2025	Number of business, faith-based organizations and community receive outreach and education	30	10	33%	\$241,057	\$29,561	\$211,496	12%
		Number of advocacy opportunities created for Continuum of Care and community members	2	1	50%				
		Number of trainings provided to community regarding HCRS and best practices	5	1	20%				
<i>Council for the Homeless, HMIS</i> CFTH oversees the implementation, training and TA for HMIS, the primary data collection software for HCRS and CAP programs.	7/1/2024-6/30/2025	System data quality is above 90%	90%	97%	97%	\$306,400	\$189,319	\$117,081	62%
		Number of systemwide trainings provided	4	2	50%				
		Number of HMIS data user and system performance workgroup meetings provided	12	6	50%				
<i>Council for the Homeless, Housing Solutions Center</i> The Housing Solutions Center serves as coordinated assessment for the Clark County homeless system.	7/1/2024-6/30/2025	Number of households assessed for RRH, TBRA, PSH and prevention programs	887	1,109	125%	\$836,650	\$421,354	\$415,296	50%
		Number of households who received housing and system navigation support	200	149	75%				
		Number of households diverted from the homeless system	60	168	280%				
Core Support Services									
<i>SeaMar (CSNW), SOAR Program</i> Helps individuals who are homeless or at-risk of becoming homeless and living with a disability rapidly apply for and access SSI/SSDI entitlements.	7/1/2024-6/30/2025	Number of SOAR applications filed by CSNW SOAR coordinator	20	15	75%	\$65,000	\$43,642	\$21,358	67%
		Number of SOAR applications filed by partner agencies in Clark County	20	5	25%				
		Number of SOAR training and technical assistance services provided to Clark County providers	4	8	200%				
<i>Share, Rent Well</i> 15-hour course that educates tenants on their rights and responsibilities, providing resources and tools to promote housing stability.	7/1/2024-6/30/2025	Number of certified Clark County Rent Well Instructors	15	11	73%	\$50,000	\$30,279	\$19,721	61%
		Number of Rent Well graduates	80	16	20%				
		Number of individuals increasing their knowledge of being a good renter	80	37	46%				
Outreach Services									
<i>Council for the Homeless, Coordinated Outreach & Outreach Exp</i> CFTH serves as the primary coordinating body for homeless outreach services and is responsible for addressing homeless system issues in Clark County.	7/1/2024-6/30/2025	Number of outreach staff trained to conduct coordinated entry housing/vulnerability assessments	70%	70%	70%	\$500,000	\$254,484	\$245,516	51%
		Number of By-Name List workgroups facilitated	40	32	80%				
		Number of coordinated outreach best practice trainings provided	5	3	60%				
<i>Outsider's Inn, Project Hope Homeless Outreach</i> Peer-driven homeless outreach program that addresses basic needs while assisting individuals to identify barriers and empower them to take steps towards safe and stable housing.	7/1/2024-6/30/2025	Number of individuals served	N/A	47	N/A	\$214,247	\$92,175	\$122,072	43%
		Number of individuals who maintain or increase income	50%	100%	100%				
		Households referred to mainstream services	100%	100%	100%				
<i>Share, Homeless Outreach & OutreachExpansion</i> Staff experienced in physical and/or behavioral health services provide housing-focused, low barrier services to persons experiencing unsheltered homelessness.	7/1/2024-6/30/2025	Number of individuals served	N/A	118	N/A	\$520,476	\$272,668	\$247,808	52%
		Number of individuals who received referrals to mainstream services	100%	79%	79%				
		Number of individuals who exit to permanent housing from street outreach	50%	85%	85%				
Shelter Services									
<i>Catholic Community Services, Non-congregate Shelter</i> Low barrier, housing focused shelter. Bertha's Place is non-congregate shelter and Bertha's Too is congregate shelter. This program includes COVID funding.	7/1/2024-6/30/2025	Number of individuals served	132	80	61%	\$3,948,715	\$1,028,106	\$2,920,609	26%
		Number of individuals who reduced barriers to housing	50%	97%	97%				
		Number of individuals who exited to permanent housing	50%	51%	51%				
<i>Council for the Homeless, Motel Vouchers</i> Provides motel vouchers for temporary shelter for households who are prioritized by vulnerability.	7/1/2024-6/30/2025	Number of individuals granted motel vouchers	230	446	194%	\$323,000	\$181,626	\$141,374	56%
		Number of motel nights supported	680	831	122%				
		Number of individuals who received referrals to mainstream services	115	506	440%				
<i>Janus Youth, Oak Bridge Shelter</i> Emergency housing for youth ages 9 to 17 who are single and homeless. The program seeks to reunite, strengthen and create a safer community.	7/1/2024-6/30/2025	Number of youth who received shelter	80	46	58%	\$55,105	\$45,878	\$9,227	83%
		Number of youth who received basic needs assessments	78	46	59%				
		Number of youth who exited to safe and stable housing	65	46	71%				

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Homeless Crisis Response System (continued)

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<i>Janus Youth, The Perch Shelter</i>	7/1/2024-6/30/2025	Number of youth who complete an intake and receive services	50	80	160%	\$100,000	\$56,074	\$43,926	56%
Drop-in center designed to meet the needs of street-affected youth ages 15-24 to facilitate a permanent exit from street life.	Number of youth who maintained or increased income	35	13	37%					
	Number of youth who move off the street into safe, stable housing	15	9	60%					
<i>Outsiders Inn, St. Paul's Men's Shelter</i>	7/1/2024-6/30/2025	Number of individuals served	150	83	55%	\$304,427	\$196,426	\$108,001	65%
Housing focused, low barrier shelter during weekday evenings and 24-hour shelter on weekends at St. Paul's Church.	Number of individuals who reduced barriers to housing	50%	31%	31%					
	Number of individuals who maintain or increase income	50%	52%	52%					
<i>Share, Homestead Shelter</i>	7/1/2024-6/30/2025	Number of individuals served	115	78	68%	\$528,500	\$319,420	\$209,080	60%
Housing focused, year-round, low-barrier shelter for women and families.	Number of individuals who reduced barriers to housing	50%	65%	65%					
	Number of individuals who maintain or increase income	50%	86%	86%					
<i>Share, Orchards Inn Shelter</i>	7/1/2024-6/30/2025	Number of individuals served	115	63	55%	\$507,500	\$293,706	\$213,794	58%
Housing focused, year-round, low-barrier shelter for women and families.	Number of individuals who reduced barriers to housing	50%	56%	56%					
	Number of individuals who maintain or increase income	50%	76%	76%					
<i>Share, Share House Shelter</i>	7/1/2024-6/30/2025	Number of individuals served	190	87	46%	\$1,003,230	\$565,967	\$437,263	56%
Housing focused, year-round, low-barrier shelter for men.	Number of individuals who reduced barriers to housing	50%	24%	24%					
	Number of individuals who maintain or increase income	50%	42%	42%					
<i>Share, WHAT Shelter</i>	7/1/2024-6/30/2025	Number of individuals served	63	30	48%	\$315,800	\$192,099	\$123,701	61%
Housing focused, year-round, low-barrier shelter for single women over 18 years old.	Number of individuals who reduced barriers to housing	50%	48%	48%					
	Number of individuals who maintain or increase income	50%	82%	82%					
<i>Share, WHO Shelter</i>	7/1/2024-6/30/2025	Number of individuals served	190	82	43%	\$98,867	\$42,682	\$56,184	43%
Low-barrier, temporary shelter from November through March with housing focused case management services.	Number of individuals who reduced barriers to housing	50%	22%	22%					
	Number of individuals who maintain or increase income	50%	42%	42%					
<i>YWCA, SafeChoice Domestic Violence Shelter</i>	7/1/2024-6/30/2025	Number of individuals served	90	85	94%	\$120,000	\$54,620	\$65,380	46%
Provides 24-hour crisis line, shelter, advocacy, support group, safety planning, and community education for survivors of domestic violence.	Number of individuals who reduced barriers to housing	50%	91%	91%					
	Number of individuals who maintain or increase income	50%	57%	57%					
Rent Assistance - Prevention									
<i>Cascade AIDS, Eviction Prevention Rental Assistance Program</i>	7/1/2024-6/30/2025	Number of individuals served	90	33	37%	\$189,212	\$48,699	\$140,513	26%
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.	Number of individuals who maintain or increase income	60	26	43%					
	Number of individuals who exited to or maintained permanent housing	90	33	37%					
<i>Council for the Homeless, Targeted Prevention through Diversion</i>	7/1/2024-6/30/2025	Number of individuals served	45	13	29%	\$157,500	\$71,740	\$85,760	46%
Households facing eviction or living in unstable situations receive assistance to reduce barriers and secure permanent stable housing.	Number of individuals who maintain or increase income	50%	100%	100%					
	Number of individuals who exited to permanent housing	36	13	36%					
<i>Impact NW, Eviction Prevention Rental Assistance Program</i>	7/1/2024-6/30/2025	Number of individuals served	50	67	134%	\$1,394,042	\$345,847	\$1,048,195	25%
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.	Number of individuals who maintain or increase income	25	63	252%					
	Number of individuals who exited to or maintained permanent housing	50	62	124%					
<i>Janus Youth, Bridges Targeted Prevention</i>	7/1/2024-6/30/2025	Number of individuals served	30	18	60%	\$170,930	\$86,257	\$84,673	50%
Youth-focused rent assistance program to assist households facing imminent eviction or living in unstable, temporary situations.	Number of individuals who maintain or increase income	50%	100%	100%					
	Number of individuals who secured stable income	25	5	20%					
<i>Janus Youth, Eviction Prevention Rental Assistance Program</i>	7/1/2024-6/30/2025	Number of individuals served	125	56	45%	\$652,671	\$326,339	\$326,332	50%
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.	Number of individuals who maintain or increase income	106	56	53%					
	Number of individuals who exited to or maintained permanent housing	106	54	51%					
<i>Lutheran Community Services NW, Refugee Stabilization</i>	7/1/2024-6/30/2025	Number of individuals served	300	155	52%	\$423,500	\$150,216	\$273,284	35%
Supports and stabilizes newly arriving refugees through rent and housing assistance, utility aid, transportation, healthcare, food, employment barrier-removal, clothing, etc.	The number of individuals who maintained safe and affordable housing for 90 days.	320	151	47%					
	Number of unemployed adults who obtain employment (up to a living wage)	5	0	0%					
<i>NAYA Family Center, Eviction Prevention Rental Assistance Program</i>	7/1/2024-6/30/2025	Number of individuals served	45	125	278%	\$909,447	\$377,041	\$532,406	41%
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.	Number of individuals who maintain or increase income	19	66	347%					
	Number of individuals who exited to or maintained permanent housing	40	125	313%					
<i>PICA WA, Eviction Prevention Rental Assistance Program</i>	7/1/2024-6/30/2025	Number of individuals served	100	N/A	N/A	\$896,278	\$823,887	\$72,391	92%
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.	Number of individuals who maintain or increase income	80	N/A	N/A					
	Number of individuals who exited to or maintained permanent housing	78	N/A	N/A					

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Homeless Crisis Response System (continued)

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<i>Share, Eviction Prevention Rental Assistance Program</i>	7/1/2024-6/30/2025	Number of individuals served	44	96	218%	\$1,520,805	\$540,702	\$980,102	36%	
		Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.	Number of individuals who maintain or increase income	37	80					216%
		Number of individuals who exited to or maintained permanent housing	35	96	274%					
<i>YWCA, Eviction Prevention Rental Assistance Program</i>	7/1/2024-6/30/2025	Number of individuals served	45	71	158%	\$478,871	\$235,475	\$243,396	49%	
		Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.	Number of individuals who maintain or increase income	20	18					90%
		Number of individuals who exited to or maintained permanent housing	36	71	197%					
Rent Assistance - Transitional Housing										
<i>New Life Friends Church, The Rock</i>	7/1/2024-6/30/2025	Number of individuals served	8	26	325%	\$80,300	\$45,850	\$34,450	57%	
		Provides recovery homes to promote stability and supports to those with substance use disorders.	Number of individuals who obtained employment or enrolled in educational programs	8	8					100%
		Number of individuals who maintained sobriety	4	21	525%					
<i>New Life Friends Church, Samaritan House</i>	7/1/2024-6/30/2025	Number of individuals served	4	13	325%	\$34,346	\$22,266	\$12,080	65%	
		Provides recovery homes to promote stability and supports to those with substance use disorders.	Number of individuals who obtained employment or enrolled in educational programs	2	3					150%
		Number of individuals who maintained sobriety	2	12	600%					
<i>YWCA, Transitional Housing</i>	7/1/2024-6/30/2025	Number of individuals served	10	16	160%	\$125,000	\$61,735	\$63,265	49%	
		Provides housing and housing stability supports for households who are literally homeless, attempting to flee, or actively fleeing domestic violence at the time of assessment.	Number of individuals who maintain or increase income	50%	N/A					N/A
		Number of individuals who received referrals to mainstream services	10	3	30%					
Rent Assistance - Rapid Re-housing										
<i>Impact NW, Rapid Rehousing</i>	7/1/2024-6/30/2025	Number of individuals served	25	14	56%	\$293,323	\$138,253	\$155,070	47%	
		Scattered-site housing and stability supports for persons who are literally homeless.	Number of individuals who maintain or increase income	50%	85%					85%
		Number of individuals who received referrals to mainstream services	25	8	32%					
<i>Janus Youth, Rapid Rehousing</i>	7/1/2024-6/30/2025	Number of individuals served	35	31	89%	\$207,858	\$113,519	\$94,339	55%	
		Scattered-site housing and stability supports for youth up to age 25.	Number of individuals who maintain or increase income	50%	100%					100%
		Number of individuals who received referrals to mainstream services	35	31	89%					
<i>Lifeline Connections, Rapid Rehousing</i>	7/1/2024-6/30/2025	Number of individuals served	20	17	85%	\$100,000	\$42,914	\$57,086	43%	
		Scattered-site housing and stability supports for people with behavioral health needs.	Number of individuals who maintain or increase income	50%	100%					100%
		Number of individuals who received referrals to mainstream services	20	17	85%					
<i>Share, Housing and Essential Needs (HEN)</i>	7/1/2024-6/30/2025	Number of individuals served	180	147	82%	\$2,908,869	\$1,491,491	\$1,417,378	51%	
		Scattered-site housing and stability supports for persons who are literally homeless.	Number of individuals who maintain or increase income	50%	90%					90%
		Number of individuals who received referrals to mainstream services	180	139	77%					
<i>Share, Rapid Rehousing</i>	7/1/2024-6/30/2025	Number of individuals served	30	15	50%	\$210,000	\$82,679	\$127,321	39%	
		Scattered-site housing and stability supports for persons who are literally homeless.	Number of individuals who maintain or increase income	50%	70%					70%
		Number of individuals who received referrals to mainstream services	30	2	7%					
Rent Assistance - Permanent Supported Housing										
<i>Impact NW, Permanent Supported Housing</i>	7/1/2024-6/30/2025	Number of individuals served	15	12	80%	\$194,533	\$82,191	\$112,342	42%	
		Scattered-site housing with supported services for housing stability for chronically homeless Veterans, individuals, and survivors of domestic violence.	Number of individuals who maintain or increase income	100%	100%					100%
		Number of individuals who received referrals to mainstream services	15	12	80%					
<i>Impact NW, PSH HUD Match</i>	7/1/2024-6/30/2025	Number of individuals served	8	7	88%	\$11,100	\$5,726	\$5,374	52%	
		Provides additional supports to households in agency's HUD CoC program to cover stability supports not covered by HUD.	Number of individuals who maintain or increase income	100%	100%					100%
		Number of individuals who received referrals to mainstream services	8	7	88%					
<i>Share, Lincoln Place Permanent Supported Housing</i>	7/1/2024-6/30/2025	Number of individuals served	33	33	100%	\$400,000	\$238,699	\$161,301	60%	
		Provides site-based supported services for housing stability for chronically homeless people and/or persons identified as most vulnerable in Clark County, in need of PSH.	Number of individuals who maintain or increase income	80%	94%					94%
		Number of individuals who received referrals to mainstream services	33	20	61%					
<i>Share, Permanent Supported Housing</i>	7/1/2024-6/30/2025	Number of individuals served	36	32	89%	\$364,000	\$190,915	\$173,085	52%	
		Scattered-site housing providing Supported services for housing stability for chronically homeless people.	Number of individuals who maintain or increase income	100%	80%					80%
		Number of individuals who received referrals to mainstream services	36	25	69%					
<i>Share, PSH HUD Match</i>	7/1/2024-6/30/2025	Number of individuals served	50	27	54%	\$57,000	\$31,624	\$25,376	55%	
		Provides additional supports to households in agency's HUD CoC program to cover stability supports not covered by HUD.	Number of individuals who maintain or increase income	100%	72%					72%
		Number of individuals who received referrals to mainstream services	50	7	14%					
						Total: \$16,747,775	\$7,361,792	\$9,385,982	44%	

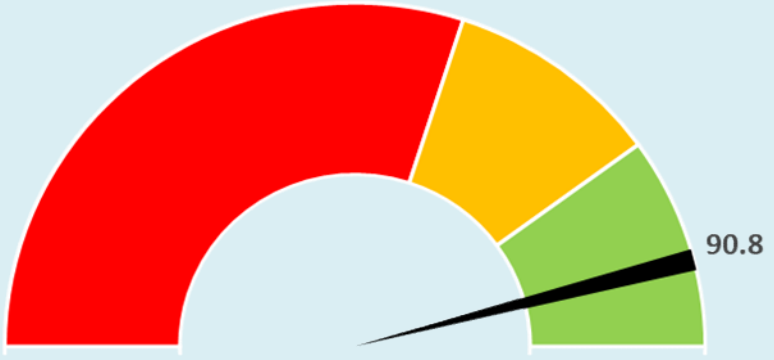
Things to note about HCRS activities: Clark County staff are working with PICA WA and NAYA FC to re-evaluate how they collect data on program outcomes.

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PARTICIPANT SATISFACTION

Programs sent out **2,525** surveys to individuals and households served between July 1, 2024 and December 31, 2024, and received **554** responses for a 22% response rate. Of the responses, **90.8%** indicated a positive overall experience.



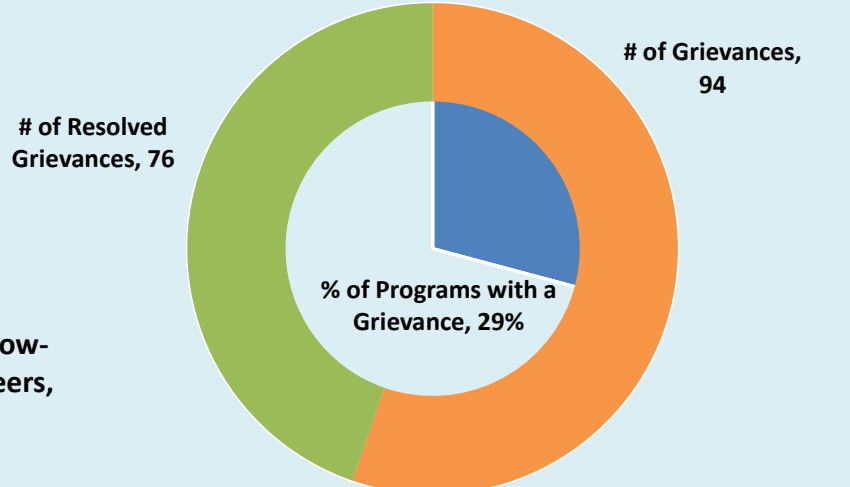
COMMUNITY ENGAGEMENT

Many programs rely on volunteers to operate their programs. During the reporting period, programs identified the number of people who have volunteered, the number of hours provided and when available, the number of hours volunteered by people who are low-income. The current national value of 1 volunteer hour is \$40.28.



AGENCY GRIEVANCES

Programs are required to report the number of grievances received in their programs, along with a brief description of the grievance and the status. There are a total of 48 programs reporting grievance information.



DEMOGRAPHICS

Demographic information is based on data collected in HMIS for Community Action Programs and the Homeless Crisis Response System. Data provided is unduplicated across all programs that report in HMIS. Not all programs collect all demographic information; the number of responses is indicated in each chart.

