



CLARK COUNTY

RFP #923

MEDICAL / PRESCRIPTION and STOP LOSS INSURANCE COVERAGE

QUESTIONS and ANSWERS

UPDATED: MAY 28, 2025

	QUESTION	ANSWER
1.	Are we able to provide the Network Access files electronically? If so, can we add the zip file to a USB flash drive and include in the shipment?	Yes, please see Addendum 1 on our web-site for information on how to submit your proposal and attachments.
2.	The RFP states "Proposals must be clear, succinct and not exceed twenty (20) pages, excluding resumes, coversheet and debarment form." Please confirm that this does not include the RFP Questionnaires and any additional samples and attachments, etc.	Correct. The 20 page limit doesn't include any questionnaires, samples, the sample contract, or attachments.
3.	Is it possible to get current medical admin fees, as well as the current stop loss rates?	Current fees will not be provided as Clark County is looking for a best in market partner. Additionally, we have found there is variability in the market with what is or is not included in a base ASO fee. For those reasons we expect bidders to provide a competitive financial offer based on Clark County's demographics and experience.
4.	In Section IB Work Requirements, the RFP states that deviations must be listed in a Proposal Deviation Form that was omitted from the RFP documents. Please provide a copy of the deviation form.	Please refer to Attachment D: Questionnaires "Medical RFP Plans and Financials Questionnaire"- the second tab is labeled "Plans Deviations".
5.	In the Medical Questionnaire's Min. Qualifications tab, number 1 states a redlined sample contract must be provided with our proposal if vendors have concerns with the contract terms. Please confirm that if we provide a redlined version of the 7-page sample contract (Exhibit G), then those pages will not count toward the 20-page limit for proposals described in Section IIB Proposal Submission.	Correct. The 20 page limit doesn't include any questionnaires, samples, the sample contract, or attachments.
6.	Can you please provide enrollment that list members by month	Please refer to Attachment G: Claims Experience and Financial Reports "Enrollment Jan 2023 thru Feb 2025."

7.	Should the NAPD request be emailed to someone prior to the due date which is typical with other AON NAPD requests? If so, please supply the email address to return the results to. If the intent is for us to return with the binder submissions, please confirm we can provide this information on USB to accompany the binders as the data can be hundreds of pages in print depending on the size of the submitted data files.	Please see Addendum 1 on our web-site for information on how to submit your proposal and attachments.
8.	Please clarify what should be placed in tab #5 (Section IIC - Proposal Content) in our returned submission?	No response expected in Section IIC- #5. This was informational only. Clark County will review full proposal provided.
9.	Please clarify what documents would count towards the 20 page limitation? Are we allowed to submit our formal Aetna Financial Proposal Packages for each product? If so, would these documents be excluded from the page limitation count?	Financial proposals are expected to be outlined in Attachment D: Questionnaires "Medical RFP Plans and Financials Questionnaire" - tabs 3, 4, 5, and 6. The 20-page limitation excludes the completed questionnaires, NAPD requested data, and the redlined contract.
10.	"Medical RFP Plans and Financial Questionnaire Document/Plan Deviations Tab" - Please confirm if we can refer the reader to a supplemental document with details on any plan deviations as we will be unable to provide the details in the current requested format.	No, Attachment D: Questionnaires "Medical RFP Plans and Financials Questionnaire"- Plan Deviations tab states "DO NOT REFERENCE separate attachments." You can add rows for each plan design item that you are unable to match.
11.	Are there any lasers on the current stop loss policy?	There are no lasers on the current stop loss policy.
12.	Is it possible to add claimant identifiers to the Rx detail report that was provided?	Yes, please see the amended "Rx Claims Jan 2023 thru Feb 2025" Report on our web-site.
13.	Under references, a current public sector account and a current public sector organization are requested. Can you please advise what the difference is between these two?	These are the same thing, please provide two public sector references.
14.	Do we need to complete the questionnaire in the Excel format that was provided, or are we able to put it in a Word format?	This must be completed in the Excel format.
15.	Should the network access files be emailed to the email address listed on the instruction page?	Please see Addendum 1 on our web-site for information on how to submit your proposal and attachments.
16.	Should the "Medical Provider Check - MOU" and the "Medical Provider Check - Sherrif's Office" files be emailed to the email address listed on instruction page?	Please see Addendum 1 on our web-site for information on how to submit your proposal and attachments.

17.	Regarding the 20 page limit of the proposal, can you please advise what counts toward the 20 page limit?	The 20-page limit doesn't include any questionnaires, samples, the sample contract, or attachments.
18.	Will there be a supplemental questionnaire or financial exhibit for our pharmacy proposal?	No, your pharmacy proposal should be included in Attachment D: Questionnaires "Medical RFP Plans and Financials Questionnaire" document.
19.	As the incumbent carrier, Regence undergoes an annual renewal process with Clark County. There are many requests and questions specific to implementation and transition within the RFP. As the incumbent, are we expected to respond and provide as well?	The incumbent carrier may respond "N/A" to these questions.