

Community Action Advisory Board

Quarterly Outcomes Report: July 1, 2024- March 31, 2025

The Community Action Advisory Board advises Clark County Community Services and the Clark County Council regarding the Community Action Program (CAP) and Homeless Crisis Response System (HCRS) programs. Funds come from a combination of local, state and federal sources through the following programs: Human Services Fund (HSF), Community Services Block Grant (CSBG), Consolidated Homeless Grant (CHG), Housing & Essential Needs (HEN), Emergency Housing Fund (EHF), Eviction Prevention Rental Assistance Program (EPRAP), Refugee Stabilization Funds (RSF), Deed Recording Fees, and Marriage License Fees. Each agency reports on a variety of services and outcomes related to each program. Some of these activities are reported below along with an overview of the program spending.

Community Action Programs

The following charts show the progress county funded CAP programs are making towards their contract goals.

Organization and Program	Annual Report Period	Activity Description	Annual Proposed Goal	Achieved YTD	Percent Achieved	Annual Contract Amount	Total Spent to Date	Balance	Percent Spent
Physical Health									
Battle Ground Healthcare, Dental Expansion	7/1/2024-6/30/2025	Number of individuals served	500	331	66%	\$45,000	\$45,000	\$0	100%
Increases access to dental services by hiring a part-time dentist to supplement the services provided by existing volunteer dentists.		Number of dental visits	1,300	798	61%				
		Number of individuals who improve physical health and development due to dental services	500	331	66%				
Lord's Gym, Food Assistance	7/1/2024-6/30/2025	Number of youth assessed for food insecurities	40	3	8%	\$36,000	\$31,238	\$4,762	87%
Provides regular prepared meals to the public at their community center and snacks, meals and food boxes for youth participating in their programs.		Number of prepared meals provided	5,000	3,127	63%				
		Number of individuals who demonsrated increased physical health due to food access	30	14	47%				
Share, Hunger Response	7/1/2024-6/30/2025	Number of Hot Meals provided	90,000	78,010	87%	\$90,000	\$90,000	\$0	100%
Provides food through four components: daily meals to the public (Hot Meals), weekend food packages for students (Backpack), access to food pantries at 16 schools (Fresh Food Pantries), and sack lunches on		Number of students who received backpacks and hotel bags	2,500	1,392	56%				
		Number of summer meals provided	12,500	10,731	86%				
Support Services									
211info, Information Specialist	7/1/2024-6/30/2025	Individuals who have increased awareness of health and human service resources	17,500	10,318	59%	\$92,700	\$74,699	\$18,001	81%
Provides free and easy access to referrals for food, shelter, housing, foreclosure assistance, health care, and more.		Number of community outreach events attended where materials were distributed	40	45	113%				
		Percent of individuals who reported an increased knowledge of community programs	80%	92%	92%				
Clark County Volunteer Lawyers Program, Access to Justice	7/1/2024-6/30/2025	Number of households who avoided eviction	500	258	52%	\$150,000	\$110,198	\$39,802	73%
Facilitates civil legal aid for people who are low income through volunteer and staff attorneys. Programs include Family Law, Housing Justice, Survivor Support, and a variety of other civil legal services.		Number of civil legal consultations provided	1,600	1223	76%				
		Number of individuals who resolve their legal issues	400	509	127%				
CSBG Proviso Funds									
Community Foundation for SW WA, Social Justice & Resliency Fund	7/1/2024-6/30/2025	Number of grants provided	N/A	2	N/A	\$103,000	\$103,000	\$0	100%
Provides grants to nonprofit organizations serving BIPOC communities to build their capacity and infrastructure to serve and improve outcomes of historically underserved communities.		Agencies who received grants: Pasitos Gigantes, Pacific Islander Community Assiciation of WA (PICA WA)							
Total:						\$516,700	\$454,135	\$62,565	88%

Things to note about Community Action Program activities: Programs with remaining funds are expected to fully spend out by the end of the fiscal year.
The Lord's Gym Food Assistance program is working on a new method to assess youth for food insecurities.

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Homeless Crisis Response System

The following charts show the progress county funded HCRS programs are making towards two of their contract goals. Additional system performance measurements can be found at <https://www.councilforthehomeless.org/system-dashboards/>.

Organization and Program	Annual Report Period	Activity Description	Annual Proposed Goal	Achieved YTD	Percent Achieved	Annual Contract Amount	Total Spent to Date	Balance	Percent Spent
System Coordination & Data Collection									
Council for the Homeless, Community Planning	7/1/2024-6/30/2025	Number of business, faith-based organizations and community receive outreach and education	30	10	33%	\$141,057	\$87,021	\$54,036	62%
CFTH serves as the primary coordinating body for progressing the Clark County Homeless Action Plan and addressing homeless system issues in Clark County.		Number of advocacy opportunities created for Continuum of Care and community members	2	1	50%				
		Number of trainings provided to community regarding HCRS and best practices	5	1	20%				
Council for the Homeless, HMIS	7/1/2024-6/30/2025	System data quality is above 90%	90%	97%	97%	\$406,400	\$293,492	\$112,908	72%
CFTH oversees the implementation, training and TA for HMIS, the primary data collection software for HCRS and CAP programs.		Number of systemwide trainings provided	4	3	75%				
		Number of HMIS data user and system performance workgroup meetings provided	12	8	67%				
Council for the Homeless, Housing Solutions Center	7/1/2024-6/30/2025	Number of households assessed for RRH, TBRA, PSH and prevention programs	887	1,503	169%	\$836,650	\$635,697	\$200,953	76%
The Housing Solutions Center serves as coordinated assessment for the Clark County homeless system.		Number of households who received housing and system navigation support	200	238	119%				
		Number of households diverted from the homeless system	60	283	472%				
Core Support Services									
SeaMar (CSNW), SOAR Program	7/1/2024-6/30/2025	Number of SOAR applications filed by CSNW SOAR coordinator	20	23	115%	\$65,000	\$63,201	\$1,799	97%
Helps individuals who are homeless or at-risk of becoming homeless and living with a disability rapidly apply for and access SSI/SSDI entitlements.		Number of SOAR applications filed by partner agencies in Clark County	20	5	25%				
		Number of SOAR training and technical assistance services provided to Clark County providers	4	11	275%				
Share, Rent Well	7/1/2024-6/30/2025	Number of certified Clark County Rent Well Instructors	15	15	100%	\$35,000	\$30,529	\$4,471	87%
15-hour course that educates tenants on their rights and responsibilities, providing resources and tools to promote housing stability.		Number of Rent Well graduates	80	16	20%				
		Number of individuals increasing their knowledge of being a good renter	80	37	46%				
Outreach Services									
Council for the Homeless, Coordinated Outreach & Outreach Exp	7/1/2024-6/30/2025	Number of outreach staff trained to conduct coordinated entry housing/vulnerability assessments	70%	67%	67%	\$500,000	\$362,781	\$137,219	73%
CFTH serves as the primary coordinating body for homeless outreach services and is responsible for addressing homeless system issues in Clark County.		Number of By-Name List workgroups facilitated	40	44	110%				
		Number of coordinated outreach best practice trainings provided	5	4	80%				
Outsider's Inn, Project Hope Homeless Outreach	7/1/2024-6/30/2025	Number of individuals served	N/A	25	N/A	\$214,247	\$151,591	\$62,656	71%
Peer-driven homeless outreach program that addresses basic needs while assisting individuals to identify barriers and empower them to take steps towards safe and stable housing.		Number of individuals who maintain or increase income	50%	25%	25%				
		Households referred to mainstream services	100%	100%	100%				
Share, Homeless Outreach & OutreachExpansion	7/1/2024-6/30/2025	Number of individuals served	N/A	148	N/A	\$520,476	\$381,950	\$138,526	73%
Staff experienced in physical and/or behavioral health services provide housing-focused, low barrier services to persons experiencing unsheltered homelessness.		Number of individuals who received referrals to mainstream services	100%	70%	70%				
		Number of individuals who exit to permanent housing from street outreach	50%	80%	80%				
Shelter Services									
Catholic Community Services, Non-congregate Shelter	7/1/2024-6/30/2025	Number of individuals served	132	89	67%	\$3,461,097	\$2,176,169	\$1,284,928	63%
Low barrier, housing focused shelter. Bertha's Place is non-congregate shelter and Bertha's Too is congregate shelter. This program includes COVID funding.		Number of individuals who reduced barriers to housing	50%	92%	92%				
		Number of individuals who exited to permanent housing	50%	51%	51%				
Council for the Homeless, Motel Vouchers	7/1/2024-6/30/2025	Number of individuals granted motel vouchers	390	617	158%	\$323,000	\$276,407	\$46,593	86%
Provides motel vouchers for temporary shelter for households who are prioritized by vulnerability.		Number of motel nights supported	680	1280	188%				
		Number of individuals who received referrals to mainstream services	390	617	158%				
Janus Youth, Oak Bridge Shelter	7/1/2024-6/30/2025	Number of youth who received shelter	80	77	96%	\$55,105	\$54,810	\$295	99%
Emergency housing for youth ages 9 to 17 who are single and homeless. The program seeks to reunite, strengthen and create a safer community.		Number of youth who received basic needs assessments	78	77	99%				
		Number of youth who exited to safe and stable housing	65	77	118%				

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Homeless Crisis Response System (continued)

Organization and Program	Annual Report Period	Activity Description	Annual Proposed Goal	Achieved YTD	Percent Achieved	Annual Contract Amount	Total Spent to Date	Balance	Percent Spent
Janus Youth, The Perch Shelter	7/1/2024-6/30/2025	Number of youth who complete an intake and receive services	50	111	222%	\$100,000	\$82,596	\$17,404	83%
Drop-in center designed to meet the needs of street-affected youth ages 15-24 to facilitate a permanent exit from street life.		Number of youth who maintained or increased income	35	19	54%				
		Number of youth who move off the street into safe, stable housing	15	20	133%				
Outsiders Inn, St. Paul's Men's Shelter	7/1/2024-6/30/2025	Number of individuals served	150	67	45%	\$400,997	\$272,918	\$128,079	68%
Housing focused, low barrier shelter during weekday evenings and 24-hour shelter on weekends at St. Paul's Church.		Number of individuals who reduced barriers to housing	50%	29%	29%				
		Number of individuals who maintain or increase income	50%	29%	29%				
Share, Homestead Shelter	7/1/2024-6/30/2025	Number of individuals served	115	92	80%	\$528,500	\$463,850	\$64,650	88%
Housing focused, year-round, low-barrier shelter for women and families.		Number of individuals who reduced barriers to housing	50%	60%	60%				
		Number of individuals who maintain or increase income	50%	88%	88%				
Share, Orchards Inn Shelter	7/1/2024-6/30/2025	Number of individuals served	115	74	64%	\$507,500	\$428,860	\$78,640	85%
Housing focused, year-round, low-barrier shelter for women and families.		Number of individuals who reduced barriers to housing	50%	49%	49%				
		Number of individuals who maintain or increase income	50%	74%	74%				
Share, Share House Shelter	7/1/2024-6/30/2025	Number of individuals served	190	99	52%	\$1,013,230	\$792,271	\$220,959	78%
Housing focused, year-round, low-barrier shelter for men.		Number of individuals who reduced barriers to housing	50%	26%	26%				
		Number of individuals who maintain or increase income	50%	43%	43%				
Share, WHAT Shelter	7/1/2024-6/30/2025	Number of individuals served	63	37	59%	\$315,800	\$229,286	\$86,514	73%
Housing focused, year-round, low-barrier shelter for single women over 18 years old.		Number of individuals who reduced barriers to housing	50%	42%	42%				
		Number of individuals who maintain or increase income	50%	80%	80%				
Share, WHO Shelter	7/1/2024-6/30/2025	Number of individuals served	190	206	108%	\$98,820	\$98,820	\$0	100%
Low-barrier, temporary shelter from November through March with housing focused case management services.		Number of individuals who reduced barriers to housing	50%	28%	28%				
		Number of individuals who maintain or increase income	50%	51%	51%				
YWCA, SafeChoice Domestic Violence Shelter	7/1/2024-6/30/2025	Number of individuals served	90	101	112%	\$120,000	\$90,211	\$29,789	75%
Provides 24-hour crisis line, shelter, advocacy, support group, safety planning, and community education for survivors of domestic violence.		Number of individuals who reduced barriers to housing	50%	90%	90%				
		Number of individuals who maintain or increase income	50%	56%	56%				
Rent Assistance - Prevention									
Cascade AIDS, Eviction Prevention Rental Assistance Program	7/1/2024-6/30/2025	Number of individuals served	90	62	69%	\$189,212	\$104,298	\$84,914	55%
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.		Number of individuals who maintain or increase income	60	52	87%				
		Number of individuals who exited to or maintained permanent housing	90	62	69%				
Council for the Homeless, Targeted Prevention through Diversion	7/1/2024-6/30/2025	Number of individuals served	45	18	40%	\$329,143	\$101,332	\$227,811	31%
Households facing eviction or living in unstable situations receive assistance to reduce barriers and secure permanent stable housing.		Number of individuals who maintain or increase income	50%	100%	100%				
		Number of individuals who exited to permanent housing	36	18	50%				
Impact NW, Eviction Prevention Rental Assistance Program	7/1/2024-6/30/2025	Number of individuals served	50	67	134%	\$719,900	\$507,670	\$212,230	71%
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.		Number of individuals who maintain or increase income	25	63	252%				
		Number of individuals who exited to or maintained permanent housing	50	63	126%				
Janus Youth, Bridges Targeted Prevention	7/1/2024-6/30/2025	Number of individuals served	30	18	60%	\$170,930	\$133,725	\$37,205	78%
Youth-focused rent assistance program to assist households facing imminent eviction or living in unstable, temporary situations.		Number of individuals who maintain or increase income	50%	100%	100%				
		Number of individuals who secured stable income	25	9	36%				
Janus Youth, Eviction Prevention Rental Assistance Program	7/1/2024-6/30/2025	Number of individuals served	125	64	51%	\$775,827	\$496,690	\$279,138	64%
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.		Number of individuals who maintain or increase income	106	59	56%				
		Number of individuals who exited to or maintained permanent housing	106	62	58%				
Lutheran Community Services NW, Refugee Stabilization	7/1/2024-6/30/2025	Number of individuals served	300	315	105%	\$434,500	\$277,283	\$157,217	64%
Supports and stabilizes newly arriving refugees through rent and housing assistance, utility aid, transportation, healthcare, food, employment barrier-removal, clothing, etc.		The number of individuals who maintained safe and affordable housing for 90 days.	320	302	94%				
		Number of unemployed adults who obtain employment (up to a living wage)	5	0	0%				
NAYA Family Center, Eviction Prevention Rental Assistance Program	7/1/2024-6/30/2025	Number of individuals served	45	81	180%	\$969,447	\$600,887	\$368,560	62%
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.		Number of individuals who maintain or increase income	19	73	384%				
		Number of individuals who exited to or maintained permanent housing	40	81	203%				
PICA WA, Eviction Prevention Rental Assistance Program	7/1/2024-6/30/2025	Number of individuals served	100	756	756%	\$1,260,886	\$1,158,930	\$101,956	92%
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.		Number of individuals who maintain or increase income	80	447	559%				
		Number of individuals who exited to or maintained permanent housing	78	698	895%				

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Homeless Crisis Response System (continued)

Organization and Program	Annual Report Period	Activity Description	Annual Proposed Goal	Achieved YTD	Percent Achieved	Annual Contract Amount	Total Spent to Date	Balance	Percent Spent
Share, Eviction Prevention Rental Assistance Program	7/1/2024-6/30/2025	Number of individuals served	44	107	243%	\$1,250,805	\$804,643	\$446,161	64%
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.		Number of individuals who maintain or increase income	37	88	238%				
		Number of individuals who exited to or maintained permanent housing	35	107	306%				
YWCA, Eviction Prevention Rental Assistance Program	7/1/2024-6/30/2025	Number of individuals served	45	82	182%	\$678,871	\$335,769	\$343,102	49%
Provides rental assistance and addresses housing barriers through housing stability plans, crisis resolution, and connections to community resources.		Number of individuals who maintain or increase income	20	22	110%				
		Number of individuals who exited to or maintained permanent housing	36	90	250%				
Rent Assistance - Transitional Housing									
New Life Friends Church, The Rock	7/1/2024-6/30/2025	Number of individuals served	8	36	450%	\$80,300	\$64,914	\$15,386	81%
Provides recovery homes to promote stability and supports to those with substance use disorders.		Number of individuals who obtained employment or enrolled in educational programs	8	11	138%				
		Number of individuals who maintained sobriety	4	29	725%				
New Life Friends Church, Samaritan House	7/1/2024-6/30/2025	Number of individuals served	4	18	450%	\$34,346	\$29,545	\$4,801	86%
Provides recovery homes to promote stability and supports to those with substance use disorders.		Number of individuals who obtained employment or enrolled in educational programs	2	6	300%				
		Number of individuals who maintained sobriety	2	15	750%				
YWCA, Transitional Housing	7/1/2024-6/30/2025	Number of individuals served	10	26	260%	\$125,000	\$90,672	\$34,328	73%
Provides housing and housing stability supports for households who are literally homeless, attempting to flee, or actively fleeing domestic violence at the time of assessment.		Number of individuals who maintain or increase income	50%	0%	0%				
		Number of individuals who received referrals to mainstream services	10	13	130%				
Rent Assistance - Rapid Re-housing									
Impact NW, Rapid Rehousing	7/1/2024-6/30/2025	Number of individuals served	25	14	56%	\$293,323	\$20,820	\$272,503	7%
Scattered-site housing and stability supports for persons who are literally homeless.		Number of individuals who maintain or increase income	50%	85%	85%				
		Number of individuals who received referrals to mainstream services	25	14	56%				
Janus Youth, Rapid Rehousing	7/1/2024-6/30/2025	Number of individuals served	35	36	103%	\$207,858	\$160,624	\$47,234	77%
Scattered-site housing and stability supports for youth up to age 25.		Number of individuals who maintain or increase income	50%	99%	99%				
		Number of individuals who received referrals to mainstream services	35	36	103%				
Lifeline Connections, Rapid Rehousing	7/1/2024-6/30/2025	Number of individuals served	20	10	50%	\$100,000	\$73,022	\$26,978	73%
Scattered-site housing and stability supports for people with behavioral health needs.		Number of individuals who maintain or increase income	50%	100%	100%				
		Number of individuals who received referrals to mainstream services	20	10	50%				
Share, Housing and Essential Needs (HEN)	7/1/2024-6/30/2025	Number of individuals served	180	159	88%	\$2,951,859	\$2,112,232	\$839,627	72%
Scattered-site housing and stability supports for persons who are literally homeless.		Number of individuals who maintain or increase income	50%	88%	88%				
		Number of individuals who received referrals to mainstream services	180	142	79%				
Share, Rapid Rehousing	7/1/2024-6/30/2025	Number of individuals served	30	18	60%	\$228,500	\$150,870	\$77,630	66%
Scattered-site housing and stability supports for persons who are literally homeless.		Number of individuals who maintain or increase income	50%	74%	74%				
		Number of individuals who received referrals to mainstream services	30	6	20%				
Rent Assistance - Permanent Supported Housing									
Impact NW, Permanent Supported Housing	7/1/2024-6/30/2025	Number of individuals served	15	12	80%	\$179,603	\$126,066	\$53,537	70%
Scattered-site housing with supported services for housing stability for chronically homeless Veterans, individuals, and survivors of domestic violence.		Number of individuals who maintain or increase income	100%	100%	100%				
		Number of individuals who received referrals to mainstream services	15	12	80%				
Impact NW, PSH HUD Match	7/1/2024-6/30/2025	Number of individuals served	8	7	88%	\$11,100	\$8,708	\$2,392	78%
Provides additional supports to households in agency's HUD CoC program to cover stability supports not covered by HUD.		Number of individuals who maintain or increase income	100%	100%	100%				
		Number of individuals who received referrals to mainstream services	8	7	88%				
Share, Lincoln Place Permanent Supported Housing	7/1/2024-6/30/2025	Number of individuals served	33	34	103%	\$400,000	\$304,963	\$95,037	76%
Provides site-based supported services for housing stability for chronically homeless people and/or persons identified as most vulnerable in Clark County, in need of PSH.		Number of individuals who maintain or increase income	80%	95%	95%				
		Number of individuals who received referrals to mainstream services	33	33	100%				
Share, Permanent Supported Housing	7/1/2024-6/30/2025	Number of individuals served	36	32	89%	\$386,500	\$285,219	\$101,281	74%
Scattered-site housing providing Supported services for housing stability for chronically homeless people.		Number of individuals who maintain or increase income	100%	78%	78%				
		Number of individuals who received referrals to mainstream services	36	26	72%				
Share, PSH HUD Match	7/1/2024-6/30/2025	Number of individuals served	50	34	68%	\$138,000	\$135,174	\$2,826	98%
Provides additional supports to households in agency's HUD CoC program to cover stability supports not covered by HUD.		Number of individuals who maintain or increase income	100%	79%	79%				
		Number of individuals who received referrals to mainstream services	50	11	22%				
Total:						\$15,999,241	\$11,278,019	\$4,721,222	70%

Things to note about HCRS activities:

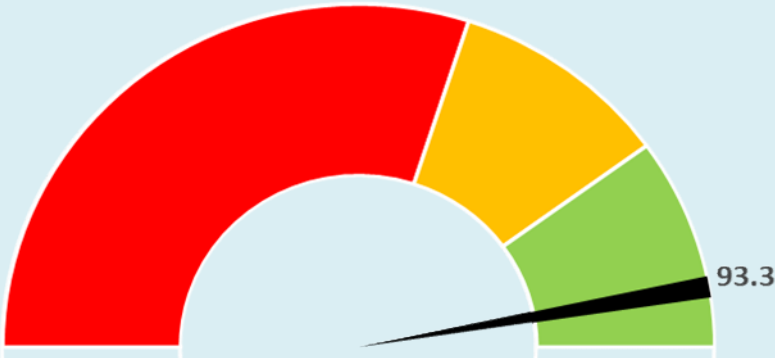
Clark County staff are working with PICA WA and NAYA FC to re-evaluate how they collect and report data on program outcomes.
Detailed descriptions of each funding type can be found here: https://clark.wa.gov/sites/default/files/media/document/2024-09/hcrs-definitions_2024.pdf

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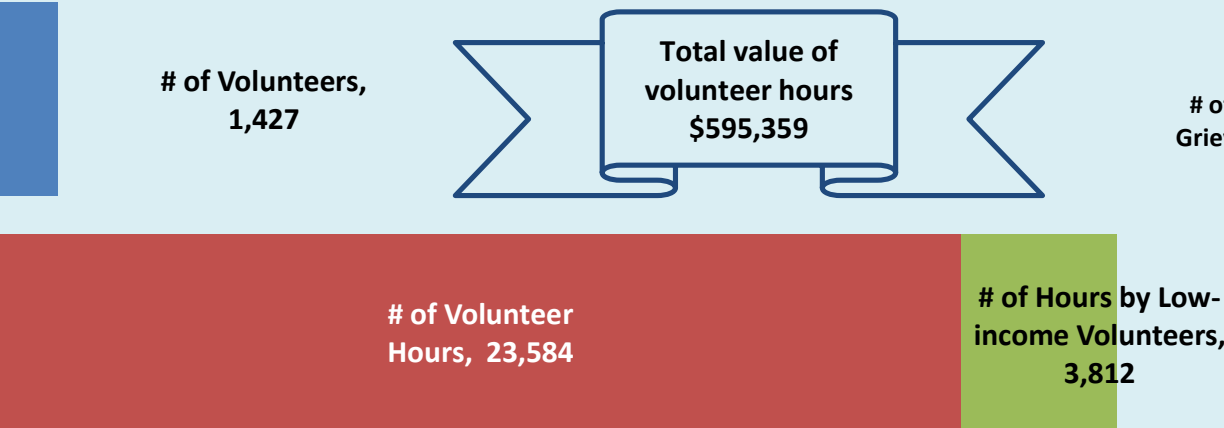
PARTICIPANT SATISFACTION

Programs sent out **3,665** surveys to individuals and households served between July 1, 2024 and March 31, 2024, and received **890** responses for a 24.3% response rate. Of the responses, **93.3%** indicated a positive overall experience.



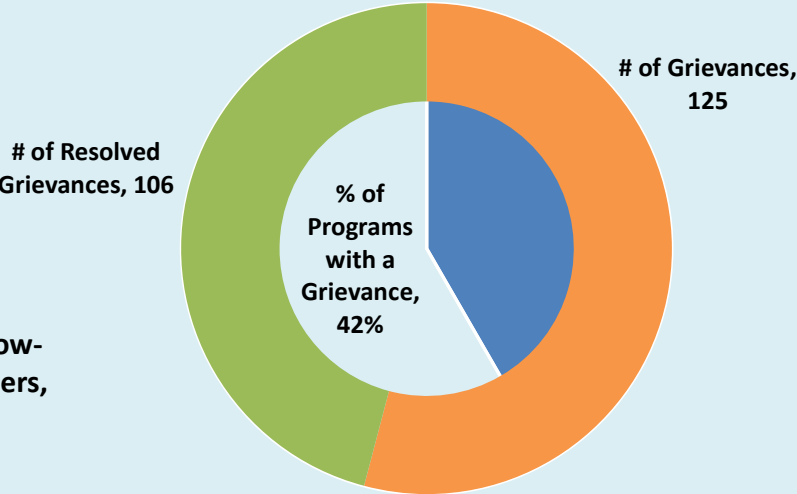
COMMUNITY ENGAGEMENT

Many programs rely on volunteers to operate their programs. During the reporting period, programs identified the number of people who have volunteered, the number of hours provided and when available, the number of hours volunteered by people who are low-income. The current national value of 1 volunteer hour is \$40.28.



AGENCY GRIEVANCES

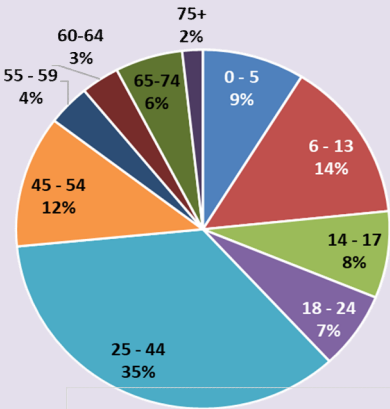
Programs are required to report the number of grievances received in their programs, along with a brief description of the grievance and the status. There are a total of 48 programs reporting grievance information.



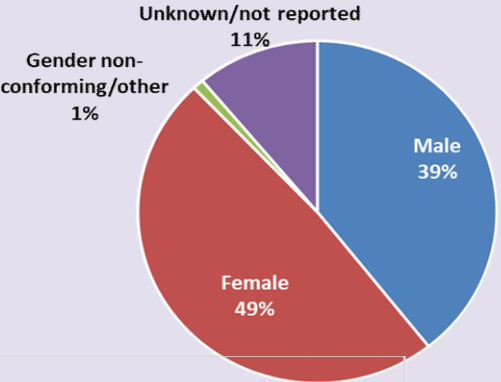
DEMOGRAPHICS

Demographic information is based on data collected in HMIS for Community Action Programs and the Homeless Crisis Response System. Data provided is unduplicated across all programs that report in HMIS. Not all programs collect all demographic information; the number of responses is indicated in each chart.

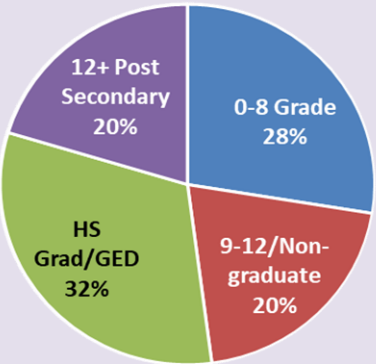
Age: 13,950 Responses



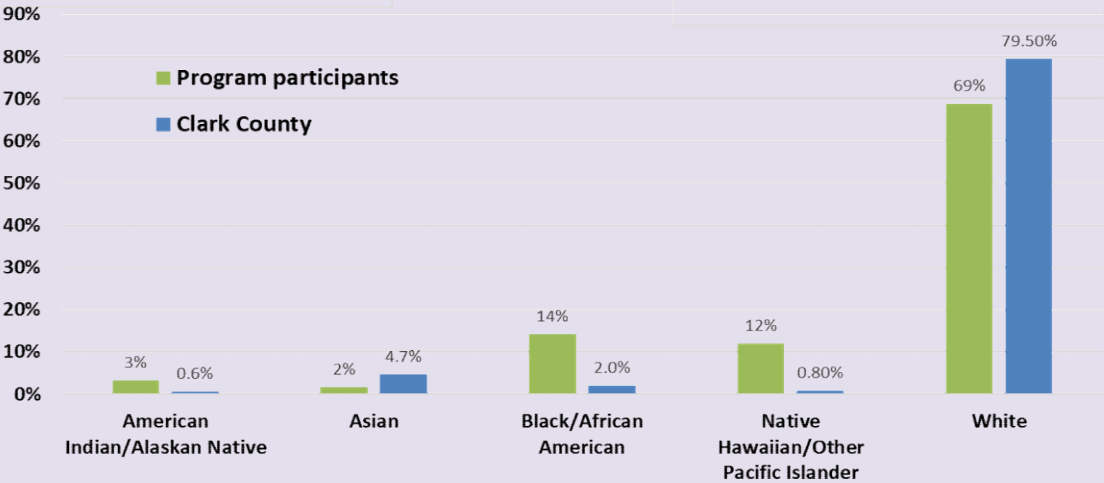
Gender: 13,617 Responses



Education Level: 4,883 Responses



Race: 13,066 Responses



Other Characteristics

