



CLARK COUNTY

RFP #939

LANGUAGE INTERPRETATION AND TRANSLATION SERVICES

QUESTIONS and ANSWERS

UPDATED: OCTOBER 17, 2025

	QUESTION	ANSWER
1.	Requesting definitions of “common languages,” “less common” and “rare languages” for language tiers in Exhibit B - Cost Proposal Form.	Each proposer shall define “common languages,” “less common” and “rare languages” and list them in the appropriate tier included in Exhibit B – Cost Proposal Form.
2.	How much is the contract for?	Contractors will be paid for services rendered according to the rates included in Exhibit B – Cost Proposal Form. Each contract will include a not-to-exceed amount of \$50,000. Clark County Public Health currently spends approximately \$50,000 annually on interpretation and translation services.
3.	Can RFP responses be submitted via email?	Clark County does not accept submissions via email.
4.	Is partial bidding allowed for select service categories (e.g., written translation or telephonic interpretation only)?	Yes, proposers can choose to include any or all the requested services in their proposal submission.
5.	Could you please share the current or incumbent vendors and rate ranges?	This information can be requested through a public records request through the Clark County Public Records Center .
6.	What is the estimated annual service volume by type (in-person, telephonic, video, written)?	We are compiling data to respond to this question and will provide a response in the next update.
7.	Please confirm the most frequently requested languages.	We are compiling data to respond to this question and will provide a response in the next update.
8.	Will Clark County provide interpretation equipment (headsets, microphones, or video conferencing setup) for in-person events, or should vendors supply all required equipment and technology?	Interpretation equipment has not historically been needed for in-person appointments. In the rare situation where equipment may be needed, Clark County would provide it.