



# Sherlock

## Virtual Video Inspections

### **What are Sherlock virtual video inspections?**

A building inspector can perform some types of building inspections and interact with the customer through the customer's hand-held mobile device using either FaceTime or Skype.

### **How does Sherlock work?**

A customer calls in and schedules an appointment for a Sherlock inspection. The customer and building inspector interact using either FaceTime or Skype through the customer's hand-held device. The building inspector guides the customer to allow viewing of the work being inspected.

### **What are the benefits of Sherlock?**

- Save time and money
- Same-day inspections/re-inspections, based on availability
- Live advice from a certified building inspector

## **Types of inspections that qualify for Sherlook**

- Re-inspections of simple corrections
- Minor homeowner work, such as decks, small remodels, repairs

## **Limitations**

- Proper lighting is necessary
- Poor Internet connection may disrupt inspection
- Limited or poor physical access to items being inspected may hinder inspection

## **Scheduling**

Two easy ways to schedule your inspection

- Call (360) 397-2069
- Email [Sherlook@clark.wa.gov](mailto:Sherlook@clark.wa.gov)
- Inspectors are available Monday through Friday, 8:30 a.m. to 4:00 p.m. .
- Have your permit number and contact information ready, along with a preferred date/time for your inspection.

Working together for the success of your project



Community Development - Building Safety  
[www.clark.wa.gov/development](http://www.clark.wa.gov/development)  
[building@clark.wa.gov](mailto:building@clark.wa.gov) (360) 397-2375



For an alternate format, contact Clark County ADA Compliance Office  
Phone: (360) 397-2322 Relay: 711 or (800) 833-6384 Email: [ADA@clark.wa.gov](mailto:ADA@clark.wa.gov)