CLARK COUNTY STAFF REPORT

	ConsentX_ Hearing County Manager					
REQUESTED ACTION: Adopt the resolution and policy limiting the use of the county's Public Service Center and 1408 Franklin Street to county business only.						
DATE:	April 5, 2016					
DEPARTMENT:	General Services					

BACKGROUND

Clark County opened the Public Service Center (PSC) on March 18, 2003 and 1408 Franklin Street building opened for County use in the early 1970's. County offices, including the Auditor, Treasurer and Assessor, conduct business in the PSC building and assist the public with legal documents, applying for marriage licenses, and paying property taxes.

Other public offices such as Community Development and Community Planning also are in the building and open to assist the public with zoning issues, comprehensive plan questions, and applying for land use permits. Also, internal county offices conduct business there, including Human Resources and Information Technology. Finally, the Board of County Councilors conducts public hearings in a designated sixth-floor hearing room. In all, roughly 500 county employees conduct county business in the Public Service Center. County and Non-County Offices, including Indigent Defense, Elections, Auto Licensing, Print Shop, and Mailroom are located in the 1408 Franklin Building.

At times, members of the public who are not conducting county business enter and remain on the premises. They sleep onsite and even disrupt county business. This use is inconsistent with the intended use of the Public Service Center and the 1408 Franklin Building.

To address this issue, the board can agree to limit the use of the building to individuals conducting county business or commenting and/or attending hearings on board matters. A proposed resolution and policy are attached.

COUNCIL POLICY IMPLICATIONS

This action proposes a change in policy. Adopt the attached resolution and policy limiting the public's use of the Public Service Center and 1408 Franklin Building to county business.

ADMINISTRATIVE POLICY IMPLICATIONS

Adopt the attached resolution and policy limiting the public's use of the Public Service Center and 1408 Franklin Building to county business.

COMMUNITY OUTREACH

N/A

BUDGET IMPLICATIONS

There is no budgetary impact as a result of the policy and resolution. The fiscal impact will be de minimus. Signs notifying the public of the policy change will need to be purchased/made and installed.

YES	NO					
X		Action falls within existing budget capacity.				
		Action falls within existing budget capacity but requires a change of purpose within				
		existing appropriation				
		Additional budget capacity is necessary and will be requested at the next supplemental.				
		If YES, please complete the budget impact statement. If YES, this action will be				
		referred to the county council with a recommendation from the county manager.				

BUDGET DETAILS

Local Fund Dollar Amount		3 3 3 3 3 4 3 4 3 4 5 5 5 5 5 5 5 5 5 5
Grant Fund Dollar Amount		
Account	General Fund	
Company Name		

DISTRIBUTION :	
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Lobert M Str
Robert Stevens Date
Director, General Services
March
APPROVED:
CLARK COUNTY, WASHINGTON
BOARD OF COUNTY COUNCILORS
DATE: April 19, 2016
SR#
APPROVED: Mark McCauley, Acting County Manager

DATE: _____

BUDGET IMPACT ATTACHMENT

Part I: Narrative Explanation

I. A – Explanation of what the request does that has fiscal impact and the assumptions for developing revenue and costing information

Part II: Estimated Revenues

	Current Biennium		Next Biennium		Second Biennium	
Fund #/Title	GF	Total	GF	Total	GF	Total
						1
						+
			* **			
Total						

II. A – Describe the type of revenue (grant, fees, etc.)

Part III: Estimated Expenditures

III. A – Expenditures summed up

	FTE's	Current Biennium		Next Biennium		Second Biennium	
Fund #/Title		GF	Total	GF	Total	GF	Total
					ļ		
	 				1		
	 				<u> </u>		-
Total							

III. B - Expenditure by object category

	Current Biennium		Next Biennium		Second Biennium	
Fund #/Title	GF	Total	GF	Total	GF	Total
Salary/Benefits			*	1		
Contractual						
Supplies						
Travel						
Other controllables						
Capital Outlays						
Inter-fund Transfers						
Debt Service	÷					
Total						

General Services



Policy Statement

Policy No.:

P- 1000

Policy Title:

Public Service Center and 1408 Franklin

Building Security and Access Policy

Effective Date:

4/5/2016

Last Revision:

3/8/2013

PURPOSE:

The purpose of this policy is to establish security and access practices for the Public Service Center (PSC) and 1408 Franklin Street Building (1408 Franklin) for staff and patrons. The county has the same right as a private property owner to preserve its property for its intended use. In preserving its property, the county must act in a lawful and non-discriminatory manner. The primary purpose of the PSC and 1408 Franklin are to provide for the conduct of county business. The interior of the PSC and 1408 Franklin are not a public forum and is not designated for use for rallies, protests, press conferences or similar events. The PSC courtyard and kiosk are areas where public assembly can occur. Hearings and public meetings are held in the PSC at designated locations and times. This policy is intended to accommodate public access to these hearings and meetings, while, at the same time, limit public use and access to the PSC to that necessary to conduct business with the offices in the PSC.

Our goal is to provide a safe, clean and secure experience for both staff and patrons of the Public Service Center and 1408 Franklin Building.

AFFECTED AREAS and HOURS OF OPERATION:

The affected areas are all the PSC floors (1-6) and restrooms accessible to patrons and 1408 Franklin floors (1-2).

The café is leased to a private vendor who may operate it pursuant to the terms and conditions of the lease. The café is open to patrons who purchase food or drink. Those who do not purchase products may be asked to leave by the café manager and in violation of the café's No Trespassing Policy.

The buildings are open 8 a.m. to 5 p.m., Monday through Friday. There are two public entries for the PSC. One entry on the first floor and one is on the second floor from the parking garage. Both entries are open during business hours. There are two public entries for the 1408 Franklin building. One entry on the first floor near the elevator and one is on the second floor facing Franklin Street. Both entries are open during business hours.

GENERAL USE:

PSC First Floor – Ground level entry

- i. The main building entry is intended to welcome and direct patrons and staff to their areas of business.
- ii. The Dragonfly Café is located on the south side of the main building lobby. This is a tenant who leases the area and determines operational hours. Access is limited to the Dragonfly Café patrons and staff during hours of operation.
- iii. The Permit Center is on the north side of the main building lobby. The Permit Center is open for patrons during hours of operation.
- iv. Two accessible patron restrooms are located off the main building lobby. Only patrons may use these restrooms. Staff restrooms are located toward the interior of the building.
- v. Environmental Services is located down the main staff corridor. Only staff and patrons of Environmental Services may access this corridor.

PSC Second Floor – Sky bridge access, elevator access for employees and patrons; stair access for employees only

- i. The offices of the Assessor, Auditor and Treasurer are on the north side of the building. This area accepts all payments, such as permit fees, taxes and marriage licenses. These departments are open to patrons during hours of operation, except 8-9 a.m. Wednesday, when the joint lobby is closed for staff meetings.
- ii. Two accessible patron restrooms are located off the main elevator lobby.
- iii. Geographic Information Service (GIS) is located next to the payment center and is open for patrons during hours of operation.
- iv. The remainder of the second floor is staff offices supporting the services of the county Auditor, Assessor and Treasurer.

PSC Third Floor – Access is by elevator for the public and staff; by stairs for staff only

- i. Community Development, Community Planning and the Prosecuting Attorney's Office civil division are on this floor.
- ii. This floor is for county staff and their customers. Patrons access Community Development and Community Planning by way of a service window off the elevator lobby. Access to the Prosecuting Attorney's Office is secured.

iii. Two accessible patron restrooms are located off the main elevator lobby.

PSC Fourth Floor – Access is by elevator or stairs for staff; elevator only for the public

- i. Public Works is located on this floor.
- ii. The use of this floor is by county staff. Patrons are assisted at a service window located off the elevator lobby.
- iii. Two accessible patron restrooms are located off the main elevator lobby.

PSC Fifth Floor – Access is by elevator or stairs for staff; elevator only for the public

- i. The county departments of Human Resources, Information Technology and the Auditor's Office are on this floor.
- ii. Patrons can access the HR lobby and Auditor's Office lobby off the south side hallway. Information Technology is only accessible through a secured entrance.
- iii. Two accessible patron restrooms are located off the main elevator lobby.
- iv. The remaining floor area is designated for county staff supporting HR, the Auditor and Information Technology.

PSC Sixth Floor – Access is by elevator or stairs for staff; elevator only for the public

- i. Public Information and Outreach, General Services, Budget and the Board of County Councilors are located on this floor.
- ii. The public hearing room and training room located on the south side of the building are used for county business and public hearings and meetings at specified times.
- iii. Two restrooms are located in the center of the building for staff and the public in the building on county business or attending a public event or meeting.

1408 Franklin Building First Floor – Access is by elevator or stairs for staff or public

- i. Print Shop, Mailroom, and Indigent Defense are located on this floor.
- ii. The use of this Print Shop and Mailroom is by county staff. Indigent Defense Patrons are assisted at an office located off the elevator lobby.
- iii. Only staff and patrons may access this floor.

1408 Franklin Building Second Floor - Access is by elevator or stairs for staff or public

- i. Auto Licensing and Elections are located on this floor.
- ii. Only staff and patrons of the Auto Licensing and Elections may access this floor.

VISITOR CONDUCT:

Visitors to the Public Service Center and 1408 Franklin Building are asked to go directly to the county office where they will conduct business or the room where they will attend a public meeting or hearing. Visitors conducting business with the county should announce their presence and the purpose of their visit to the staff of the county office. Visitors who cannot be assisted immediately will be asked to wait in a lobby area until they can be provided service. Individuals in a lobby area who have not announced their presence and purpose of their visit to county staff will be asked the reason for their visit. If the individual is not present to conduct business, attend a public meeting or hearing or to patronize the café, they will be asked to leave the building. If a person refuses to leave, staff should notify General Services of the situation.

POLICY:

Visitors and patrons of the PSC and 1408 Franklin Building are permitted to be present in the PSC and 1408 Franklin Building for the purpose of: attending public meetings and hearings; conducting business with the staff of the offices and departments housed in the PSC and 1408 Franklin Building; and patronizing the café.

Notice will be posted in the first floor lobby area of the PSC and the first and second floors of the 1408 Franklin Building that these are limited-use facilities. If an individual is not present for one of the above purposes, they should be asked to leave. If they refuse, General Services should be notified. Staff will enforce this policy in a respectful and non-discriminatory manner.

Robert Stevens

Director, General Services

Date

Mark McCauley

Acting County Manager

RESOLUTION NO. 2016-<u>04-08</u>

A resolution relating to public health and safety

1	WHEREAS, the Board of County Councilors for Clark County, state of Washington,
2	officially opened the Public Service Center(PSC) on March 18, 2003 and the 1408 Franklin
3	Building has been used by the county since the early 1970's; and
4	WHEREAS, the PSC building was constructed to consolidate 500 or more employees
5	and the services they provide the public under one roof; and
6	WHEREAS, the Environmental Services and Permit Center operate on the first floor and
7	assist property owners with protection of land and resources, waste and recycling management,
8	storm water, preservation of open space, and permitting of infrastructure; and
9	WHEREAS, the Auditor, Assessor and Treasurer operate on the second floor and assist
10	property owners who wish to record legal documents, apply for marriage licenses and pay their
11	property taxes; and
12	WHEREAS, the third floor currently houses Community Development and Community
13	Planning, where the public may obtain information regarding zoning, the Comprehensive Plan
14	and requirements for various land use permits, and the Civil Division of the Prosecuting
15	Attorney's Office, which advises and represents Clark County and its officials and employees in
16	civil matters; and
17	WHEREAS, the fourth floor contains Public Works, a department responsible for new
18	capital construction and maintenance of public roads, and the Regional Transportation Council;
19	and

20	WHEREAS, the fifth floor houses the Auditor's administration offices, Information
21	Technology and Human Resources, where the public may obtain information on open positions
22	with Clark County; and
23	WHEREAS, the sixth floor houses the Board of County Councilors, hearing room used
24	by council, Budget Office, Risk Management, Public Information and Outreach and General
25	Services; and
26	WHEREAS, The 1408 Franklin Building houses the Print Shop, Mailroom, Indigent
27	Defense, Elections and Auto Licensing: and
28	WHEREAS, the interior of the Public Service Center and the 1408 Franklin Building are
29	not open for general public events, but rather is limited to members of the public who wish to
30	obtain information about their property, public roads, zoning, permitting and other limited
31	information regarding Clark County; and
32	WHEREAS, more recently, it has become necessary to address uses of the Public Service
33	Center and 1408 Franklin Building, which are inconsistent with those uses for which is was
34	designed and constructed; and
35	WHEREAS, it is necessary to publicly recognize that use of the Public Service Center
36	and 1408 Franklin Building is limited to those purposes for which it was designed and built; and
37	WHEREAS, Clark County possesses the same right as private property owners to
38	preserve its property for its intended use; and
39	WHEREAS, the Board is considering this matter at a duly-advertised public meeting and
40	finds and concludes that adoption of this resolution will further the public health and welfare;
41	now, therefore,

12	IT IS HEREBY ORDERED AND RES	SOLVED by the Board of County Councilors of			
43 (Clark County, state of Washington, as follows:				
14	Section 1. Findings. The Board hereby	y adopts as findings and conclusions those facts			
45 a	and conclusions contained in the recitals above	e.			
1 6	Section 2. The limited use policy stater	ment attached as Policy Statement is hereby			
17 a	adopted as a limited use policy for the Clark C	ounty Public Service Center and 1408 Franklin			
48 1	Building.				
1 9	ADOPTED this 19th day of April	2016.			
	Attest: Clerk to the Board Approved as to form only: ANTHONY F. GOLIK Prosecuting Attorney	BOARD OF COUNTY COUNCILORS CLARK COUNTY, WASHINGTON By: Marc Boldt, Chair By: Jeanne E. Stewart, Councilor District 1 By: Julie Olson, Councilor District 2 By: David Madore, Councilor District 3 By:			