

# Clark County Sheriff's Office Corrections Branch Annual Report 201

# Chief's Message

The mission of the Corrections Branch of the Clark County Sheriff's Office is to promote and maintain public safety through effective correctional and reentry practices. In 2017, the men and women of the branch worked towards this goal through Main Jail and Jail Work Center Operations; Medical and Transport Units; special projects; and working with public agencies, elected officials and community partners. This work has not come without challenges. The physical plant of the Main Jail continues to deteriorate despite the efforts of Clark County Facilities Maintenance and assorted outside vendors. The strong economy has continued to make hiring qualified candidates difficult. The overall condition of the inmate population, at the time of intake, continues to be one of poor health and addiction to drugs. The combination of hospitalized inmates and continued vacant corrections deputy positions has resulted in record high overtime expenses in 2017. While the cost of overtime to the taxpayers is always of high concern, the toll these long hours take on our current staff is the Sheriff's, and my, highest concern.

Despite all of these challenges, I am proud to showcase the courage, professional conduct, and dedication of our staff in this annual report. The following pages outline their ongoing successes, challenges and goals as we move through 2018. I am extremely proud of each of these people and their dedication to the public safety and protection of the citizens of Clark County.

Ric Bishop, 3119 Chief Corrections Deputy

## **Corrections Branch Overview**

We take pride in our public service and strive to perform our duties in a manner that will be beyond reproach and reflect upon our obedience to the laws of our State, best practices, and respect for others regardless of their station in life. Public awareness of the continuing deterioration of the physical Main Jail building along with all of its security systems have made it evident that mere repairs would be insufficient to deal with the severity of the delineated shortcomings. Communications between our agency and the communities we serve are bringing awareness to the need for more services for the mentally ill. As community concerns are strengthened, identifying viable alternatives to traditional incarceration in order to reduce the size of our inmate population continues to be a priority. Sharing information with the public and the Board of County Councilors (BOCC) is showing promising possibilities that the need to build, expand, and/or replace many of our infrastructure systems in order to maintain adequate safety and security is being heard and understood.

The Corrections Administration team continues to design our annual goals and priority actions to align with serving our governmental customers and the public. Our Corrections Branch Crisis Intervention Training (CIT) program is outstanding and nationally recognized. Their innovative programming will help to ensure long-term recidivism reduction. We are responsible to inmates in our custody. We will provide a safe incarceration environment. We will provide opportunities for education, rehabilitation and motivation to live successfully upon release. Everything we do must be of high quality, adverse to risk, and security focused. We must constantly strive to reduce our costs to lessen the taxpayer burden. It is through these efforts we intend to unite Clark County behind our mission to improve public safety. We will not ask for things we do not need or fail to request those necessary to better ensure the safety of the staff and inmates we serve.

#### Some of the projects completed in 2017:

- Continued suicide mitigation efforts F4 and C1 (Max-secure suicide resistant bunks, and vent/ grill change out)
- Contractor DLR, provided jail solutions to the BOCC – this included their study of the lifespan of the main jail and feasibility of expansion or relocation of some or all services and consolidation of the facilities
- The Chaplain started October 2017
- Continued improvements of the EIS Jail Management System
- Staffing continues to be a high priority and as such, we continue to attend job fairs, trade shows, and community hiring events. We also created a female recruitment poster
- Continued preventative maintenance requests
- Additional cameras and monitors were installed
- Several windows welded shut as part of an escape attempt review (after action plan)

- Meetings and planning for space needs in indoor recreation for DOC and program space and the old Law Library for medical and classification space
- SRT team attended training
- Suicide resistant TV boxes were installed throughout the main jail
- Numerous jail tours for community partners and interest groups (DRW, Defense Bar, Strategic Leadership Team, DSHS child services division, applicants, etc.)
- Inmate handbook updates
- Installation of Purple (ASL interpreting services for the deaf and hard-of-hearing through leading VRS technology) on all inmate tablets.
- Created Emergency Resource wall in Sergeant's Office
- Policy changes to transport procedures after an Officer Involved Shooting (OIS)
- Installed Americans with Disabilities Act (ADA) bench in dressing room B
- Reception Unit upgrades to a more secure counter

#### Ongoing Projects:

- Competency Restoration
- Viable diversion programs for jail
- Superior Court Video Arraignment
- Quality Control in Booking
- Off-site booking
- Wi-Fi and wireless access so we can use handheld Jail Management System (JMS) units
- Suicide resistant bunks in G3 and E1
- Improved preventative maintenance
- New time sheet recording system and new telephone system
- Money kiosk in booking
- Professional Visitor ID cards and jail entry process
- JMS Scope of Work and feature request additions to the system

Corrections staff selflessly place themselves in harm's way every day, doing their jobs to make our community safer and improve our quality of life. Whether responding to a crisis or assisting an inmate to court or medical, the safety of our corrections deputies and contract staff is constantly placed at risk. We are reminded of these hazards every time we watch the news. The dedication and professionalism of our men and women is regularly on display as they carry out their assigned duties. Investing in our staff, we have improved access to a more relevant curriculum of training. We are thankful for their safety, grateful for the service of all employees who support our efforts, and appreciative of the public support we have received.

Not every effort to promote public safety requires a uniformed deputy. Some of our most effective efforts involve meaningful outreach, dialogue with neighbors and friends, and attendance at community events. We become a safer and more united county when we better understand the many communities we serve, when they have a better understanding of our mission, and when we establish meaningful ways to communicate and exchange ideas. Reentry and some of our outreach activities has done just that for our branch.

Within the jail, we have taken significant steps to improve quality of inmate detention services. More inspections are occurring to ensure safety by identifying and removing contraband from the jail. Improvements are being planned to screen personnel and visitor belongings in an ongoing effort to keep our jails free of drugs or contraband. It is our goal to install duress notification systems for the safety of staff, inmates and visitors. Meal service has been improved, the cleanliness of the facilities is much improved with repair, maintenance and some repainting of areas taking place to underscore the importance of cleanliness and order within each of our jail facilities. In addition, certain jail units received new cameras and DVR systems to improve operational readiness. Budgetary investments were allotted for the expansion of suicide risk mitigation. We are receiving quotes and researching systems to replace and update obsolete equipment; improving staff's ability to perform their essential tasks efficiently.

# **Operations**

Early in the year, after an escape attempt, areas of the building became specific responsibilities in an effort to spotlight and overcome specific needs with existing resources. In booking with our new Jail Management System (JMS), we had procedural errors and extended waiting periods for Law Enforcement Officers at the intake door with new bookings. It was decided that booking needed a sergeant directly over it to help figure out and then solve the problems. In addition, a CORE Deputy position was created with the specific goal of facilitating the new JMS program from a corrections viewpoint. With this combination the booking and fingerprint errors were brought down to a sporadic few. The goal was to create a double check system for prints.

#### Improvements in Operations

In A pod security cameras were added to individual cells so the deputy could view inside the cell of, not only the suicide cells, but also half of the segregation cells.

In Video Arraignment all booths were repaired and properly soundproofed which brought the working numbers from sometimes three up to the full eight.

#### Challenges In Operations

Deployment like many years has been difficult. In 2017 we hired 12 deputies throughout the year and still finished with 10 FTE vacancies and 14 operational vacancies. A new hire takes 5 to 6 months from start date to working by themselves in the jail.

PREA now has a designated sergeant as the Coordinator. As we continue to strive towards compliance, proper forms and polices are being created and implemented. All staff received an overview of what is coming for PREA at the 2018 annual training day.

The Jail Work Center continued to operate only one building (Building #2) for Work Release and other inmates. Although this change was originally due to a redeployment of deputies to minimize overtime expenditures, the dynamic continues due to lack of staffing.

The Clark County Sheriff's Office and DOC did not renegotiate a successor Work Release contract, which had expired. DOC was able to transition almost all of their inmates to other facilities from our facility by 12/31/17.

One sergeant position from each of C and D night shift squads was moved to specialized positions (i.e. a Booking Sergeant and a second swing shift sergeant to help with swing shift and classification).

These changes allowed a much-needed focus on the booking process (post-new JMS) and allocated additional help to work towards a Special Housing Unit (SHU).

## **Jail Transport**

The jail transport unit is comprised of 12 corrections deputies and one corrections sergeant. The transport team is responsible for moving inmates for court appearances before the judges of the District and Superior Courts. In 2017, this unit moved 17,802 inmates to the appropriate courts.

Transport Corrections Deputies work directly with the assigned Courthouse Enforcement Deputies when managing court appearances which are high profile or raise the need for additional security. During 2017, we had a major trial that lasted three weeks that involved multiple agencies due to heightened security concerns. The defendant in this case was convicted on three counts of Murder and one count of Attempted Murder.

Our deputies also staff the video arraignment services contracted to the Battleground Municipal Court for the cities of Battleground, Ridgefield and La Center Washington. In 2017, 173 appearances were made to this court by video. We also had 3,531 inmates who made a first appearance to our District Court via a video link.

This unit also plays an instrumental role as a member partner of the cooperative mini chain system for the Northwest region. During this reporting period the transport unit moved 2,129 inmate's on the mini-chain system avoiding costly extradition expenses and saving taxpayer resources.

Along with these duties, the transport unit also transported 109 individuals to Western State Hospital, Eastern State Hospital, or other designated providers for competency or restoration services.

### **Jail Medical**

The Sheriff's Office contracts with Correct Care Solutions (CCS) for inmate medical services. This partner provides medical care for those at the Clark County Jail, Jail Work Center and the Clark County Juvenile Detention Center. CCS practices a multidisciplinary approach to care, the respectful and humane treatment of the inmate population, and provides medical, dental, mental and behavioral health services.

As reported by CCS for 2017 they managed;

- 7,502 Contacts with Nursing, Physician Assistant and Doctor Contacts
- Nursing Staff Conducted 9,746 Diabetic Checks
- Conducted 9,302 Detox checks
- Made 10,872 Mental Health Treatment Contacts
- Treated 680 Dental Patients
- Served as a first responders with Deputies to 118 Emergency Medical Calls
- Had 25 Hospital Admissions
- Total 75 Hospital Bed Days
- Referred 70 Emergency Room Visits
- Coordinated 109 off Site Medical Referrals

## Goals for 2018

Some of the indicators of success from our branch will be directly related to strategic goals while others will be operational or customary to the delivery of public safety services.

- Implement a comprehensive revision of both the Strip Search policy and procedure in 2018. These changes will ensure consistency with Washington State case law related to strip searches while allowing us to address safety issues related to concealed contraband.
- Create a daily booking shutdown that will allow staff to ensure the booking area and B-Pod area are both cleaned on a daily basis. All corrections deputies not otherwise working/break would help with the two-on-one inmates.
- Complete Installation of Suicide Resistant Bunks
- Security Systems Upgrades to the Main Jail
- Transition of JWC Building 1 to Lifeline Services for a Crisis Triage Center
- Prioritize the advancement of the Sheriff's diversity in hiring goals.
  Continuing to encourage more diversity in hiring through enhanced training efforts, greater use of in-house advertising of available positions, and participation in external recruitment efforts. We will revise and enhance policies and processes for hiring.
- Purchase Verovision mail drug detection system
- Purchase Alive Lock vital-signs watches to be worn by inmates with high risk of suicide
- Purchase a new cell van for the Transport Unit
- Continue to work to replace or remodel the aging Main Jail

## **Jail Population**

Average Daily Population (ADP)	710.98
Average Length of Stay	19.03
Average Monthly Bookings	1,135
Average Monthly Releases	1,147
Work Release ADP	41.28
Jail Work Center ADP	81.86
Skamania Rented Beds ADP	5.55

