



IMPACT

NW

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INSPIRING HOPE. EMPOWERING INDEPENDENCE.

RAPID RE-HOUSING SERVICES

RJ Stangland, Assistant Director of Housing & Safety Net Services



Experience FY16 - 18

Prioritized Populations served: Families, Veterans, Chronically Homeless, and DV Survivors

- Rapid Rehousing (5 programs)
 - 45 HHs served with 15 HHs housed in Clark County
- Supportive Service for Veteran Families
 - 220 HHs served with 59 HHs housed in Clark County
- Permanent Supportive Housing (2 programs)
 - 12 HHs served and housed in Clark County



Program Fundamentals

- Crisis Intervention:
 - Same day referral response
 - Expedited intake with mobile outreach as needed
 - Resource Information and Referral
- Service Model:
 - Housing First
 - Strength-Based, Person Centered Case Management
 - Progressive Engagement
 - Trauma Informed Care
 - Harm Reduction
 - Barrier Removal
 - Landlord Advocacy/Coordination/Mediation
 - Retention and Follow-Up Support (After Care)



Partnerships

- Council for the Homeless/Housing Solutions Center: coordinated entry, referrals, warm handoffs
- Partners In Careers: shared office space, coordination of services, community resource referrals.
- YWCA: provides emergency D/V services and ongoing supports
- Clark County Volunteer Lawyers: legal barrier removal, legal resource coordination, eviction mediation & support
- Housing First Work Group
- Key Properties
- Second Step Housing
- Firstenburg: additional flexible funding source (FY2018-2020)



Outputs & Outcomes

10 Literally homeless HHs served annually:

- 100% of HHs will maintain or increase income
- 90% of HHs will maintain permanent housing @ 3m from exit
- 85% of HHs maintain permanent housing @ 6m from exit
- 80% of HHs maintain permanent housing @ 12m from exit
- 70% of HHs increase income at exit
- 70% of HHs increase gain job readiness skills at time of exit
- 70% of HHs increase financial literacy at time of exit
- Less than 5% of HHs will return to homeless within 2 years



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Homes for Good Permanent Supportive Housing

RJ Stangland, Assistant Director of Housing & Safety Net Services



Experience

- Homes for Good (*HUD CoC funded*)
 - 16 HHs served overall during 5 years of operation
 - 100% remain housed today
- PSH Local (*Clark County funded*)
 - 18 HHs served overall during 2+ years of operation
 - 100% remain housed today
- Family Futures (*HUD CoC funded*)
 - 13 HHs served annually, 3 years of operation
 - 91.7% remain housed after 12 months from exit



Program Fundamentals

Intervention:

- Mobile intake/outreach to CFTH ref'd clients
- Safety planning
- Expedited response to crises
- Creative partnerships for wrap-around support
- Continual Landlord Engagement
- Landlord/Tenant Mediation
- Emergency Basic Need Resources



Program Fundamentals

Service Model:

- Housing First with barrier removal assistance
- Trauma-Informed Care
- Harm Reduction
- Strength-Based, Person Centered Supportive Services
 - Assist clients in identifying strengths and/or challenges
 - Leverage strengths to overcome challenges
 - Resource Information and Referral
- Client-Centered Action Planning can include:
 - Tenant Education
 - Life Skills Development
 - Community Involvement



Partnerships

- Council for the Homeless/Housing Solutions Center: coordinated entry, referrals, warm handoffs
- Partners In Careers: shared office space, coordination of services, community resource referrals.
- Housing and Urban Development: federal funding source which will bring over \$158,000 for PSH programming
- Housing First Work Group
- YWCA: provides emergency D/V services and ongoing supports
- Clark County Volunteer Lawyers: legal barrier removal, legal resource coordination, eviction mediation & support
- Landlord Partnerships: Key Properties, Hampton Hills, Second Step Housing
- Firstenburg: additional flexible funding source (FY2018-2020)

Outputs

- 14 households served (4 dedicated local)
Individuals and/or Families
- Target populations are the most vulnerable:
 - Chronically Homeless
 - Long-term Disabilities
 - Survivors of DV, IPV, SA
 - Underserved Homeless Veterans
 - Persons in any stage of Addiction and/or Recovery



Outcomes

- 100% of HHs will maintain or increase income
- 100% of HHs will exit to or retain their permanent housing
- 90% of HHs will engage with health and wellness services
- 80% of HHs will remain stable in housing for at least 1 year



Questions?