



Clark County Treasurer's Office

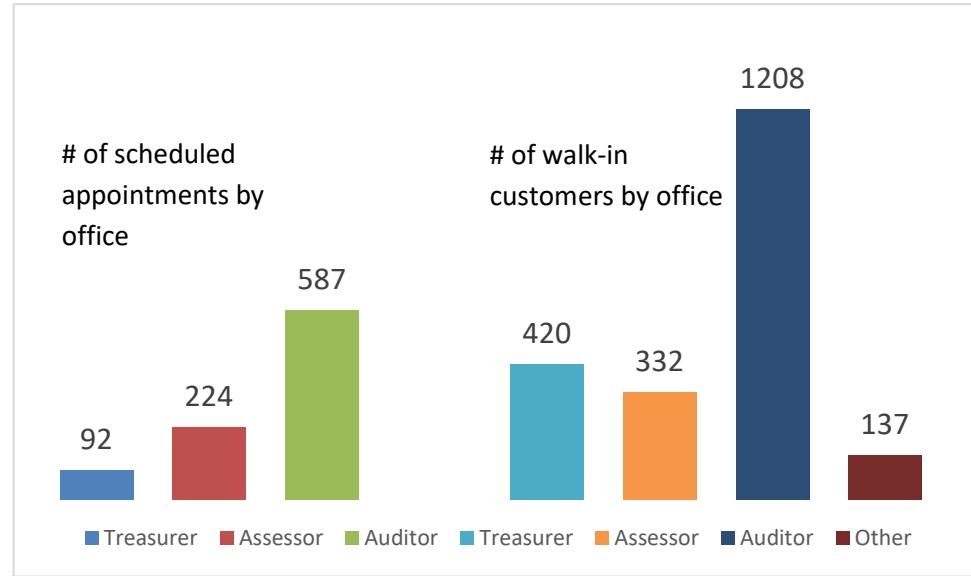
quarterly update

Third Quarter 2021 | From the desk of Alishia Topper

The Clark County Treasurer's Office is an independent financial arm of county government. It is my honor to share a few highlights from Q3 2021.

Joint Lobby Reopening

The Clark County Public Service Center second floor Joint Lobby has re-opened to customer appointments on Tuesdays and Thursdays. In July, we opened our doors to in-person services on Mondays and Wednesdays and added appointments on Fridays. The graph illustrates lobby traffic statistics since reopening our in-person services. [Check out our online scheduling tool.](#)



The partner offices of the Assessor, Auditor, and Treasurer are happy to be able to provide safe in-person services after a year and a half of closure.

Second Half Property Tax Statements

November 1 will conclude our first tax season with offices open for walk-in and appointment services since we closed to the public in April 2020 due to COVID-19. Collection rates hit 55% in Q3 and we expect to have a strong property tax collection in the second half. Statements were mailed on September 15 and because October 31 falls on a Sunday, taxpayers will be able to remit their payments by November 1 to have their payment considered timely.

Banking Transition Update

All accounts transitioning to J.P. Morgan are now open and operational. We went live with deposits on September 1 and live with payments on October 1. The transition is slated to be fully complete by Jan. 1, 2022.

We need your feedback! Project partners will receive a survey by Nov. 5 to help us evaluate the impacts of this project. Your partnership and feedback are greatly appreciated!

For more information or questions about the banking transition, contact Amira Ajami, amira.ajami@clark.wa.gov.

Treasurer's Office Highlights

I invite you to watch CTV interviews aired in Q3.



Join our team! Joint Lobby Specialist I-III



Interview with Clark County Treasurer Alishia Topper

Contact me:

alishia.topper@clark.wa.gov | 564.397.4452