

CLARK COUNTY STAFF REPORT

DEPARTMENT: Sheriff's Office

DATE: June 20, 2023

REQUESTED ACTION: Authorization for the County Manager to sign the attached five-year Master Services and Purchasing Agreement with Axon Enterprises, Inc. to provide various products and services necessary to implement a body/vehicle camera program within the Sheriff's Office.

Consent

Hearing

County Manager

BACKGROUND

Body-worn cameras, vehicle-mounted cameras, and related camera systems represent the future of law enforcement. By approving this contract, the Sheriff's Office will join the law enforcement agencies in adopting this transformative technology. The Sheriff's Office will utilize the products and services obtained through Axon Enterprises, Inc. to contribute to a safer, more transparent, and more equitable level of law enforcement service to the community.

Integrating advanced less-than-lethal options into our daily operations will enhance the safety of our personnel and reduce the risk of fatal encounters, particularly when interacting with vulnerable populations. Additionally, deploying less-than-lethal options in tense situations can help de-escalate conflicts and prevent further escalation. The Sheriff's Office currently relies on a ten-year-old Taser fleet that experiences ongoing functionality issues without manufacturer warranty or support. Tasers are standard equipment issued to our enforcement deputies. Implementing all components of this program is driven by our commitment to transparency and accountability, as we aim to foster public trust in our agency.

The Master Services and Purchasing Agreement has been reviewed by Risk Management and reviewed and approved as to form by the Prosecuting Attorney's Office.

The financial impacts of the Master Services and Purchasing Agreement have been reviewed by the Budget Office. The total estimated contract amount for five years is \$5,155,657.76. 2023 represents a partial year with an estimated contract start date of September 1, 2023. The annual contract expense is \$1,018,883.72. The current 2023 baseline budget is sufficient to cover the 2023 contract expenses. A formal 2024 Annual Budget Request will be submitted through the Budget Office to request the additional \$213,631.72 of ongoing baseline budget expense capacity to cover the difference.

COUNCIL POLICY IMPLICATIONS

None.

ADMINISTRATIVE POLICY IMPLICATIONS

None.

COMMUNITY OUTREACH

The County Manager and the Sheriff established a joint body-worn camera committee comprised of experts from multiple disciplines who worked with other important stakeholders to research, test,

and make recommendations for the implementation of a successful body-worn camera program. Community outreach has included public Town Hall events, media access, weekly project management updates, and a 30-day pilot test of Axon equipment.

BUDGET IMPLICATIONS

YES	NO	
X		Operating Budget Impacts
	X	Capital Budget Impacts
X		Action falls within the existing budget capacity.
	X	Action falls within the existing budget capacity but requires a change of purpose within the existing appropriation. If YES, please complete the budget impact statement. If YES, please route this Staff Report through the Budget Director and then to the County Manager.
X		Additional budget capacity is necessary and will be requested in the next supplemental or annual budget. If YES, please complete the budget impact statement. If YES, please route this Staff Report through the Budget Director and then to the County Manager. This action will be referred to the county council with a recommendation from the county manager.

BUDGET DETAILS

Dollar Amount	Five-Year Agreement: \$5,155,657.76
Fund	1042: Public Safety and General Sales Tax Fund
Cost Center	CC299: Sheriff Enforcement
Ledger Account	5400000 - Services
Program	PG0711: Body/Vehicle Camera Program

	Payments	Annual Totals
Contract Year 1	Aug-23 \$ 578,867.69	
	Sep-23 \$ 186,981.07	\$ 765,848.76
	Feb-24 \$ 314,274.17	
Contract Year 2	Aug-24 \$ 578,867.68	
	Sep-24 \$ 125,741.87	\$ 1,018,883.72
	Feb-25 \$ 314,274.17	
Contract Year 3	Aug-25 \$ 578,867.68	
	Sep-25 \$ 125,741.87	\$ 1,018,883.72
	Feb-26 \$ 314,274.17	
Contract Year 4	Aug-26 \$ 578,867.68	
	Sep-26 \$ 125,741.87	\$ 1,018,883.72
	Feb-27 \$ 314,274.17	
Contract Year 5	Aug-27 \$ 578,867.69	
	Sep-27 \$ 125,741.89	\$ 1,018,883.75
	Feb-28 \$ 314,274.09	\$ 314,274.09
	\$ 5,155,657.76	
Current Expense Baseline:	\$ 805,252.00	
Annual Total Needed for Contract:	\$ 1,018,883.72	
Budget Request for 2024 Annual Budget:	\$ (213,631.72)	

Emily M. Zwetzig 06/09/23
 Emily M. Zwetzig, Budget Director (if applicable)

DISTRIBUTION:

Council staff will post all Consent/Separate Business/Hearing staff reports to The Web.
<https://www.clark.wa.gov/council-meetings>

Michael McCabe 06/09/23

Mike McCabe
Administrative Deputy Chief

Jim Hansen 06/09/23

Jim Hansen
County UnderSheriff

Primary Staff Contact Name and Extension: Chief Mike McCabe X6086:

APPROVED: _____
CLARK COUNTY, WASHINGTON
CLARK COUNTY COUNCIL

DATE: _____

SR# _____

APPROVED: _____
Kathleen Otto, County Manager

DATE: _____

BUDGET IMPACT ATTACHMENT

Part I: Narrative Explanation

I. A – Explanation of what the request does that has fiscal impact and the assumptions for developing revenue and costing information

Part II: Estimated Revenues

Fund #/Title	2023 Annual Budget		2024 Annual Budget		2025 Annual Budget	
	GF	Total	GF	Total	GF	Total
Total						

II. A – Describe the type of revenue (grant, fees, etc.)

Part III: Estimated Expenditures

III. A – Expenditures summed up

The financial impacts of the Master Services and Purchasing Agreement have been reviewed by the Budget Office. The 2023 Sheriff's Office Body/Vehicle Camera expense budget has a total of \$805,252 allocated in the baseline budget for this agreement. There is no additional budget capacity needed for 2023. The additional funding needed for 2024 and future years in the amount of \$213,631.72 will be formally requested through the 2024 Annual Budget process.

Fund #/Title	FTE's	2023 Annual Budget		2024 Annual Budget		2025 Annual Budget	
		GF	Total	GF	Total	GF	Total
1042: Public Safety and General Sales Tax Fund							
Sheriff's Office Body/Vehicle Camera Baseline Expense Budget		\$0	\$805,252	\$0	\$805,252	\$0	\$805,252
Axon Contract Increase Needed		\$0	\$0	\$0	\$213,631.72		\$213,631.72
Total Contract Amount		\$0	\$765,848.76 (no additional budget capacity needed for 1 st year)	\$0	\$1,018,883.72		\$1,018,883.72

III. B – Expenditure by object category

Fund #/Title	2023 Annual Budget		2024 Annual Budget		2025 Annual Budget	
	GF	Total	GF	Total	GF	Total
Contractual	\$0	\$765,848.76	\$0	\$1,018,883.72	\$0	\$1,018,883.72
Total	\$0	\$765,848.76	\$0	\$1,018,883.72	\$0	\$1,018,883.72



Master Services and Purchasing Agreement for Agency

This Master Services and Purchasing Agreement ("**Agreement**") is between Axon Enterprise, Inc., a Delaware corporation ("**Axon**"), and the agency listed below or, if no agency is listed below, the agency on the Quote attached hereto ("**Agency**"). This Agreement is effective as of the later of the (a) last signature date on this Agreement or (b) signature date on the Quote ("**Effective Date**"). Axon and Agency are each a "**Party**" and collectively "**Parties**". This Agreement governs Agency's purchase and use of the Axon Devices and Services detailed in the Quote Appendix ("**Quote**"). It is the intent of the Parties that this Agreement act as a master agreement governing all subsequent purchases by Agency for the same Axon Devices and Services in the Quote, and all such subsequent quotes accepted by Agency shall be also incorporated into this Agreement by reference as a Quote. The Parties agree as follows:

1. **Definitions.**

- 1.1. "**Axon Cloud Services**" means Axon's web services for Axon Evidence, Axon Records, Axon Dispatch, and interactions between Axon Evidence and Axon Devices or Axon client software. Axon Cloud Service excludes third-party applications, hardware warranties, and my.evidence.com.
- 1.2. "**Axon Device**" means all hardware provided by Axon under this Agreement.
- 1.3. "**Quote**" means an offer to sell and is only valid for devices and services on the quote at the specified prices. Any terms within Agency's purchase order in response to a Quote will be void. Orders are subject to prior credit approval. Changes in the deployment estimated ship date may change charges in the Quote. Shipping dates are estimates only. Axon is not responsible for typographical errors in any offer by Axon, and Axon reserves the right to cancel any orders resulting from such errors.
- 1.4. "**Services**" means all services provided by Axon under this Agreement, including software, Axon Cloud Services, and professional services.

2. **Term.** This Agreement begins on the Effective Date and continues until all subscriptions hereunder have expired or have been terminated ("**Term**").

- 2.1. All subscriptions including Axon Evidence, Axon Fleet, Officer Safety Plans, Technology Assurance Plans, and TASER 10 plans begin on the date stated in the Quote. Each subscription term ends upon completion of the subscription stated in the Quote ("**Subscription Term**").
- 2.2. Upon completion of the Subscription Term, the Subscription Term will automatically renew for an additional 5 years ("**Renewal Term**"). For purchase of TASER 10 as a standalone, Axon may increase pricing to its then-current list pricing for any Renewal Term. For all other purchases, Axon may increase pricing on all line items in the Quote up to 3% at the beginning of each year of the Renewal Term. New devices and services may require additional terms. Axon will not authorize services until Axon receives a signed Quote or accepts a purchase order, whichever is first.

3. **Payment.** Axon invoices upon shipment, or on the date specified within the invoicing plan in the Quote. Payment is due net 30 days from the invoice date. Payment obligations are non-cancelable. Unless otherwise prohibited by law, Agency will pay interest on all past-due sums at the lower of one-and-a-half percent (1.5%) per month or the highest rate allowed by law. Agency will pay invoices without setoff, deduction, or withholding. If Axon sends a past due account to collections, Agency is responsible for collection and attorneys' fees.

4. **Taxes.** Agency is responsible for sales and other taxes associated with the order unless Agency provides Axon a valid tax exemption certificate.

5. **Shipping.** Axon may make partial shipments and ship Axon Devices from multiple locations. All shipments are EXW (Incoterms 2020) via common carrier. Title and risk of loss pass to Agency upon Axon's delivery to the common carrier. Agency is responsible for any shipping charges in the Quote.

6. **Returns.** All sales are final. Axon does not allow refunds or exchanges, except warranty returns or as provided by state or federal law.

7. **Warranty.**

- 7.1. **Limited Warranty; Disclaimer.** Axon warrants that Axon-manufactured Devices are free from defects in workmanship and materials for 1 year from the date of Agency's receipt, except Signal Sidearm and Axon-manufactured accessories, which Axon warrants for 30 months and 90 days, respectively, from the date of Agency's receipt. Used conducted energy weapon ("**CEW**") cartridges are deemed to have operated properly. Extended warranties run from the expiration of the 1-year hardware warranty through the extended warranty term. **All software and Axon Cloud Services, are provided "AS IS," without any warranty of any kind, either express or implied, including without limitation the implied warranties of merchantability, fitness for a particular purpose and non-infringement. Axon Devices, software, and services that are not manufactured, published or performed by Axon ("Third-Party Products") are not covered by Axon's warranty and are only subject to the warranties of the third-party provider or manufacturer.**

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- 7.2. **Claims.** If Axon receives a valid warranty claim for an Axon-manufactured Device during the warranty term, Axon's sole responsibility is to repair or replace the Axon-manufactured Device with the same or like Axon-manufactured Device, at Axon's option. A replacement Axon-manufactured Device will be new or like new. Axon will warrant the replacement Axon-manufactured Device for the longer of (a) the remaining warranty of the original Axon Manufactured Device or (b) 90-days from the date of repair or replacement.
- 7.2.1. If Agency exchanges a device or part, the replacement item becomes Agency's property, and the replaced item becomes Axon's property. Before delivering an Axon-manufactured Device for service, Agency must upload Axon-manufactured Device data to Axon Evidence or download it and retain a copy. Axon is not responsible for any loss of software, data, or other information contained in storage media or any part of the Axon-manufactured Device sent to Axon for service.
- 7.3. **Spare Axon Devices.** At Axon's reasonable discretion, Axon may provide Agency a predetermined number of spare Axon Devices as detailed in the Quote ("**Spare Axon Devices**"). Spare Axon Devices are intended to replace broken or non-functioning units while Agency submits the broken or non-functioning units, through Axon's warranty return process. Axon will repair or replace the unit with a replacement Axon Device. Title and risk of loss for all Spare Axon Devices shall pass to Agency in accordance with shipping terms under Section 5. Axon assumes no liability or obligation in the event Agency does not utilize Spare Axon Devices for the intended purpose.
- 7.4. **Limitations.** Axon's warranty excludes damage related to: (a) failure to follow Axon Device use instructions; (b) Axon Devices used with equipment not manufactured or recommended by Axon; (c) abuse, misuse, or intentional damage to Axon Device; (d) force majeure; (e) Axon Devices repaired or modified by persons other than Axon without Axon's written permission; or (f) Axon Devices with a defaced or removed serial number. Axon's warranty will be void if Agency resells Axon Devices.
- 7.4.1. To the extent permitted by law, the above warranties and remedies are exclusive. Axon disclaims all other warranties, remedies, and conditions, whether oral, written, statutory, or implied. If statutory or implied warranties cannot be lawfully disclaimed, then such warranties are limited to the duration of the warranty described above and by the provisions in this Agreement.
- 7.4.2. **Axon's cumulative liability to any Party for any loss or damage resulting from any claim, demand, or action arising out of or relating to any Axon Device or Service will not exceed the purchase price paid to Axon for the Axon Device, or if for Services, the amount paid for such Services over the 12 months preceding the claim. Neither Party will be liable for direct, special, indirect, incidental, punitive or consequential damages, however caused, whether for breach of warranty or contract, negligence, strict liability, tort or any other legal theory.**
- 7.5. **Online Support Platforms.** Use of Axon's online support platforms (e.g., Axon Academy and MyAxon) is governed by the Axon Online Support Platforms Terms of Use Appendix available at www.axon.com/sales-terms-and-conditions.
- 7.6. **Third-Party Software and Services.** Use of software or services other than those provided by Axon is governed by the terms, if any, entered into between Agency and the respective third-party provider, including, without limitation, the terms applicable to such software or services located at www.axon.com/sales-terms-and-conditions, if any.
- 7.7. **Axon Aid.** Upon mutual agreement between Axon and Agency, Axon may provide certain products and services to Agency, as a charitable donation under the Axon Aid program. In such event, Agency expressly waives and releases any and all claims, now known or hereafter known, against Axon, and its officers, directors, employees, agents, contractors, affiliates, successors, and assigns (collectively, "Releasees"), including but not limited to, on account of injury, death, property damage, or loss of data, arising out of or attributable to the Axon Aid program whether arising out of the negligence of Axon or any Releasees or otherwise. Agency agrees not to make or bring any such claim against Axon or any other Releasee, and forever release and discharge Axon and all other Releasees from liability under such claims. Agency expressly allows Axon to publicly announce its participation in Axon Aid and use its name in marketing materials. Axon may terminate the Axon Aid program without cause immediately upon notice to the Agency.
8. **Statement of Work.** Certain Axon Devices and Services, including Axon Interview Room, Axon Channel Services, and Axon Fleet, may require a Statement of Work that details Axon's Service deliverables ("**SOW**"). In the event Axon provides an SOW to Agency, Axon is only responsible to perform Services described in the SOW. Additional services are out of scope. The Parties must document scope changes in a written and signed change order. Changes may require an equitable adjustment in fees or schedule. The SOW is incorporated into this Agreement by reference.
9. **Axon Device Warnings.** See www.axon.com/legal for the most current Axon Device warnings.

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10. **Design Changes.** Axon may make design changes to any Axon Device or Service without notifying Agency or making the same change to Axon Devices and Services previously purchased by Agency.
11. **Bundled Offerings.** Some offerings in bundled offerings may not be generally available at the time of Agency's purchase. Axon will not provide a refund, credit, or additional discount beyond what is in the Quote due to a delay of availability or Agency's election not to utilize any portion of an Axon bundle.
12. **Insurance.** Axon will maintain General Liability, Workers' Compensation, and Automobile Liability insurance. Upon request, Axon will supply certificates of insurance.
13. **IP Rights.** Axon owns and reserves all right, title, and interest in Axon-manufactured Devices and Services and suggestions to Axon, including all related intellectual property rights. Agency will not cause any Axon proprietary rights to be violated.
14. **IP Indemnification.** Axon will indemnify Agency Indemnitees against all claims, losses, and reasonable expenses from any third-party claim alleging that the use of Axon-manufactured Devices or Services infringes or misappropriates the third-party's intellectual property rights. Agency must promptly provide Axon with written notice of such claim, tender to Axon the defense or settlement of such claim at Axon's expense and cooperate fully with Axon in the defense or settlement of such claim. Axon's IP indemnification obligations do not apply to claims based on (a) modification of Axon-manufactured Devices or Services by Agency or a third-party not approved by Axon; (b) use of Axon-manufactured Devices and Services in combination with hardware or services not approved by Axon; (c) use of Axon Devices and Services other than as permitted in this Agreement; or (d) use of Axon software that is not the most current release provided by Axon.
15. **Agency Responsibilities.** Agency is responsible for (a) Agency's use of Axon Devices; (b) breach of this Agreement or violation of applicable law by Agency or an Agency end user; (c) a dispute between Agency and a third-party over Agency's use of Axon Devices; (d) to ensure Axon Devices are destroyed and disposed of securely and sustainably at Agency's cost; and (e) any regulatory violations or fines, as a result of improper destruction or disposal of Axon Devices.
16. **Termination.**
 - 16.1. **For Breach.** A Party may terminate this Agreement for cause if it provides 30 days written notice of the breach to the other Party, and the breach remains uncured at the end of 30 days. If Agency terminates this Agreement due to Axon's uncured breach, Axon will refund prepaid amounts on a prorated basis based on the effective date of termination.
 - 16.2. **By Agency.** If sufficient funds are not appropriated or otherwise legally available to pay the fees, Agency may terminate this Agreement. Agency will deliver notice of termination under this section as soon as reasonably practicable.
 - 16.3. **Effect of Termination.** Upon termination of this Agreement, Agency rights immediately terminate. Agency remains responsible for all fees incurred before the effective date of termination. If Agency purchases Axon Devices for less than the manufacturer's suggested retail price ("**MSRP**") and this Agreement terminates before the end of the Term, Axon will invoice Agency the difference between the MSRP for Axon Devices received, including any Spare Axon Devices, and amounts paid towards those Axon Devices. Only if terminating for non-appropriation, Agency may return Axon Devices to Axon within 30 days of termination. MSRP is the standalone price of the individual Axon Device at the time of sale. For bundled Axon Devices, MSRP is the standalone price of all individual components.
17. **Confidentiality.** "**Confidential Information**" means nonpublic information designated as confidential or, given the nature of the information or circumstances surrounding disclosure, should reasonably be understood to be confidential. Each Party will take reasonable measures to avoid disclosure, dissemination, or unauthorized use of the other Party's Confidential Information. Unless required by law, neither Party will disclose the other Party's Confidential Information during the Term and for 5 years thereafter. To the extent permissible by law, Axon pricing is Confidential Information and competition sensitive. If Agency receives a public records request to disclose Axon Confidential Information, to the extent allowed by law, Agency will provide notice to Axon before disclosure. Axon may publicly announce information related to this Agreement.
18. **General.**
 - 18.1. **Force Majeure.** Neither Party will be liable for any delay or failure to perform due to a cause beyond a Party's reasonable control.
 - 18.2. **Independent Contractors.** The Parties are independent contractors. Neither Party has the authority to bind the other. This Agreement does not create a partnership, franchise, joint venture, agency, fiduciary, or employment relationship between the Parties.

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- 18.3. **Third-Party Beneficiaries.** There are no third-party beneficiaries under this Agreement.
- 18.4. **Non-Discrimination.** Neither Party nor its employees will discriminate against any person based on race; religion; creed; color; sex; gender identity and expression; pregnancy; childbirth; breastfeeding; medical conditions related to pregnancy, childbirth, or breastfeeding; sexual orientation; marital status; age; national origin; ancestry; genetic information; disability; veteran status; or any class protected by local, state, or federal law.
- 18.5. **Export Compliance.** Each Party will comply with all import and export control laws and regulations.
- 18.6. **Assignment.** Neither Party may assign this Agreement without the other Party's prior written consent. Axon may assign this Agreement, its rights, or obligations without consent: (a) to an affiliate or subsidiary; or (b) for purposes of financing, merger, acquisition, corporate reorganization, or sale of all or substantially all its assets. This Agreement is binding upon the Parties respective successors and assigns.
- 18.7. **Waiver.** No waiver or delay by either Party in exercising any right under this Agreement constitutes a waiver of that right.
- 18.8. **Severability.** If a court of competent jurisdiction holds any portion of this Agreement invalid or unenforceable, the remaining portions of this Agreement will remain in effect.
- 18.9. **Survival.** The following sections will survive termination: Payment, Warranty, Axon Device Warnings, Indemnification, IP Rights, and Agency Responsibilities.
- 18.10. **Governing Law.** The laws of the state where Agency is physically located, without reference to conflict of law rules, govern this Agreement and any dispute arising from it. The United Nations Convention for the International Sale of Goods does not apply to this Agreement.
- 18.11. **Notices.** All notices must be in English. Notices posted on Agency's Axon Evidence site are effective upon posting. Notices by email are effective on the sent date of the email. Notices by personal delivery are effective immediately. Notices to Agency shall be provided to the address on file with Axon. Notices to Axon shall be provided to Axon Enterprise, Inc., Attn: Legal, 17800 North 85th Street, Scottsdale, Arizona 85255 with a copy to legal@axon.com.
- 18.12 **Entire Agreement.** This Agreement, including the Appendices and any SOW(s), represents the entire agreement between the Parties. This Agreement supersedes all prior agreements or understandings, whether written or verbal, regarding the subject matter of this Agreement. This Agreement may only be modified or amended in a writing signed by the Parties.

Each Party, by and through its respective representative authorized to execute this Agreement, has duly executed and delivered this Agreement as of the date of signature.

AXON:

AGENCY:

Axon Enterprise, Inc.

DocuSigned by:
 Signature: Robert E. Driscoll, Jr.
550AEBB131A4424...

Name: Robert E. Driscoll, Jr.

Title: VP, Assoc. General Counsel

Date: 6/7/2023 | 10:48 AM MST

Signature: _____

Name: _____

Title: _____

Date: _____



Master Services and Purchasing Agreement for Agency

Axon Cloud Services Terms of Use Appendix

1. Definitions.

- a. **“Agency Content”** is data uploaded into, ingested by, or created in Axon Cloud Services within Agency’s tenant, including media or multimedia uploaded into Axon Cloud Services by Agency. Agency Content includes Evidence but excludes Non-Content Data.
 - b. **“Evidence”** is media or multimedia uploaded into Axon Evidence as 'evidence' by an Agency. Evidence is a subset of Agency Content.
 - c. **“Non-Content Data”** is data, configuration, and usage information about Agency’s Axon Cloud Services tenant, Axon Devices and client software, and users that is transmitted or generated when using Axon Devices. Non-Content Data includes data about users captured during account management and customer support activities. Non-Content Data does not include Agency Content.
 - d. **“Personal Data”** means any information relating to an identified or identifiable natural person. An identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.
2. **Access.** Upon Axon granting Agency a subscription to Axon Cloud Services, Agency may access and use Axon Cloud Services to store and manage Agency Content. Agency may not exceed more end users than the Quote specifies. Axon Air requires an Axon Evidence subscription for each drone operator. For Axon Evidence Lite, Agency may access and use Axon Evidence only to store and manage TASER CEW and TASER CAM data (“**TASER Data**”). Agency may not upload non-TASER Data to Axon Evidence Lite.
 3. **Agency Owns Agency Content.** Agency controls and owns all right, title, and interest in Agency Content. Except as outlined herein, Axon obtains no interest in Agency Content, and Agency Content is not Axon’s business records. Agency is solely responsible for uploading, sharing, managing, and deleting Agency Content. Axon will only have access to Agency Content for the limited purposes set forth herein. Agency agrees to allow Axon access to Agency Content to (a) perform troubleshooting, maintenance, or diagnostic screenings; and (b) enforce this Agreement or policies governing use of the Axon products.
 4. **Security.** Axon will implement commercially reasonable and appropriate measures to secure Agency Content against accidental or unlawful loss, access or disclosure. Axon will maintain a comprehensive information security program to protect Axon Cloud Services and Agency Content including logical, physical access, vulnerability, risk, and configuration management; incident monitoring and response; encryption of uploaded digital evidence; security education; and data protection. Axon agrees to the Federal Bureau of Investigation Criminal Justice Information Services Security Addendum.

In the event of a security breach:

- 4.1. Axon shall:
 - a. Notify Customer of a security breach as soon as practicable, but no later than forty-eight (48) hours after Axon confirms a successful breach of CJIS data or personal information; and
 - b. Provide Customer with the name and contact information for an employee of Axon who shall serve as Customer’s primary point of contact and shall be available to assist Customer in resolving obligations associated with a security breach;
 - c. Notify Customer Chief Information Security Officer (CISO) of security breach by telephone at the following number: 360-831-4361 or by e-mailing Customer CISO mike.sprinkle@clark.wa.gov.
- 4.2. Immediately following Axon’s notification to Customer of a security breach, Axon shall communicate with Customer Axon’s plans to remediate the security breach. Axon agrees to fully/reasonably cooperate with Customer to ensure Customer can provide the correct communication to Customer staff and residents, including:
 - a. making available all relevant forensic reports and proof of what data was breached.
- 4.3. Axon shall take reasonable steps to use best efforts to immediately remedy any security breach and prevent any further security breach at Axon’s expense.



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- 4.4. Axon shall reimburse Customer for actual costs incurred by Customer in responding to, and mitigating damages caused by, any security breach of Axon's Cloud systems, including all costs of notice and/or remediation.
- 5.5. Axon agrees to fully/reasonably cooperate, at its own expense, with Customer in any litigation or other formal action deemed reasonably necessary by Customer to protect its rights relating to the breached CJIS data or Personal Information from within Axon Cloud systems.
5. **Agency Responsibilities.** Agency is responsible for (a) ensuring Agency owns Agency Content; (b) ensuring no Agency Content or Agency end user's use of Agency Content or Axon Cloud Services violates this Agreement or applicable laws; and (c) maintaining necessary computer equipment and Internet connections for use of Axon Cloud Services. If Agency becomes aware of any violation of this Agreement by an end user, Agency will immediately terminate that end user's access to Axon Cloud Services.
- a. Agency will also maintain the security of end usernames and passwords and security and access by end users to Agency Content. Agency is responsible for ensuring the configuration and utilization of Axon Cloud Services meet applicable Agency regulation and standards. Agency may not sell, transfer, or sublicense access to any other entity or person. Agency shall contact Axon immediately if an unauthorized party may be using Agency's account or Agency Content, or if account information is lost or stolen.
- b. To the extent Agency uses the Axon Cloud Services to interact with YouTube®, such use may be governed by the YouTube Terms of Service, available at <https://www.youtube.com/static?template=terms>.
6. **Privacy.** Agency's use of Axon Cloud Services is subject to the Axon Cloud Services Privacy Policy, a current version of which is available at <https://www.axon.com/legal/cloud-services-privacy-policy>. Agency agrees to allow Axon access to Non-Content Data from Agency to (a) perform troubleshooting, maintenance, or diagnostic screenings; (b) provide, develop, improve, and support current and future Axon products and related services; and (c) enforce this Agreement or policies governing the use of Axon products.
7. **Axon Body 4 Wi-Fi Positioning.** Axon Body 4 cameras offer a feature to enhance location services where GPS/GNSS signals may not be available, for instance, within buildings or underground. Agency administrators can manage their choice to use this service within the administrative features of Axon Cloud Services. If Agency chooses to use this service, Axon must also enable the usage of the feature for Agency's Axon Cloud Services tenant. Agency will not see this option with Axon Cloud Services unless Axon has enabled Wi-Fi Positioning for Agency's Axon Cloud Services tenant. When Wi-Fi Positioning is enabled by both Axon and Agency, Non-Content and Personal Data will be sent to Skyhook Holdings, Inc. ("**Skyhook**") to facilitate the Wi-Fi Positioning functionality. Data controlled by Skyhook is outside the scope of the Axon Cloud Services Privacy Policy and is subject to the Skyhook Services Privacy Policy.
8. **Storage.** For Axon Unlimited Device Storage subscriptions, Agency may store unlimited data in Agency's Axon Evidence account only if data originates from Axon Capture or the applicable Axon Device. Axon may charge Agency additional fees for exceeding purchased storage amounts. Axon may place Agency Content that Agency has not viewed or accessed for 6 months into archival storage. Agency Content in archival storage will not have immediate availability and may take up to 24 hours to access.
- For Third-Party Unlimited Storage the following restrictions apply: (i) it may only be used in conjunction with a valid Axon's Evidence.com user license; (ii) is limited to data of the law enforcement agency that purchased the Third-Party Unlimited Storage and the Axon's Evidence.com end user or Agency is prohibited from storing data for other law enforcement agencies; and (iii) Agency may only upload and store data that is directly related to: (1) the investigation of, or the prosecution of a crime; (2) common law enforcement activities; or (3) any Agency Content created by Axon Devices or Evidence.com.
9. **Location of Storage.** Axon may transfer Agency Content to third-party subcontractors for storage. Axon will determine the locations of data centers for storage of Agency Content. For United States agencies, Axon will ensure all Agency Content stored in Axon Cloud Services remains within the United States. Ownership of Agency Content remains with Agency.
10. **Suspension.** Axon may temporarily suspend Agency's or any end user's right to access or use any portion or all of Axon Cloud Services immediately upon notice, if Agency or end user's use of or registration for Axon Cloud Services may (a) pose a security risk to Axon Cloud Services or any third-party; (b) adversely impact Axon Cloud



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Services, the systems, or content of any other customer; (c) subject Axon, Axon's affiliates, or any third-party to liability; or (d) be fraudulent. Agency remains responsible for all fees incurred through suspension. Axon will not delete Agency Content because of suspension, except as specified in this Agreement.

11. **Axon Cloud Services Warranty.** Axon disclaims any warranties or responsibility for data corruption or errors before Agency uploads data to Axon Cloud Services. Service Offerings will be subject to the Axon Cloud Services Service Level Agreement, a current version of which is available at <https://www.axon.com/products/axon-evidence/sla>.
12. **Axon Records.** Axon Records is the software-as-a-service product that is generally available at the time Agency purchases an OSP 10 bundle. During Agency's Axon Records Subscription Term, if any, Agency will be entitled to receive Axon's Update and Upgrade releases on an if-and-when available basis.
 - a. The Axon Records Subscription Term will end upon the completion of the Axon Records Subscription as documented in the Quote, or if purchased as part of an OSP 10 bundle, upon completion of the OSP 10 Term ("Axon Records Subscription")
 - b. An "Update" is a generally available release of Axon Records that Axon makes available from time to time. An "Upgrade" includes (i) new versions of Axon Records that enhance features and functionality, as solely determined by Axon; and/or (ii) new versions of Axon Records that provide additional features or perform additional functions. Upgrades exclude new products that Axon introduces and markets as distinct products or applications.
 - c. New or additional Axon products and applications, as well as any Axon professional services needed to configure Axon Records, are not included. If Agency purchases Axon Records as part of a bundled offering, the Axon Record subscription begins on the later of the (1) start date of that bundled offering, or (2) date Axon provisions Axon Records to Agency.
 - d. Users of Axon Records at the agency may upload files to entities (incidents, reports, cases, etc) in Axon Records with no limit to the number of files and amount of storage. Notwithstanding the foregoing, Axon may limit usage should the Agency exceed an average rate of 100 GB per user per year of uploaded files. Axon will not bill for overages.
13. **Axon Cloud Services Restrictions.** Agency and Agency end users (including employees, contractors, agents, officers, volunteers, and directors), may not, or may not attempt to:
 - a. copy, modify, tamper with, repair, or create derivative works of any part of Axon Cloud Services;
 - b. reverse engineer, disassemble, or decompile Axon Cloud Services or apply any process to derive any source code included in Axon Cloud Services, or allow others to do the same;
 - c. access or use Axon Cloud Services with the intent to gain unauthorized access, avoid incurring fees or exceeding usage limits or quotas;
 - d. use trade secret information contained in Axon Cloud Services, except as expressly permitted in this Agreement;
 - e. access Axon Cloud Services to build a competitive device or service or copy any features, functions, or graphics of Axon Cloud Services;
 - f. remove, alter, or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices) of Axon's or Axon's licensors on or within Axon Cloud Services; or
 - g. use Axon Cloud Services to store or transmit infringing, libelous, or other unlawful or tortious material; to store or transmit material in violation of third-party privacy rights; or to store or transmit malicious code.
14. **After Termination.** Axon will not delete Agency Content for 90 days following termination. There will be no functionality of Axon Cloud Services during these 90 days other than the ability to retrieve Agency Content. Agency will not incur additional fees if Agency downloads Agency Content from Axon Cloud Services during this time. Axon has no obligation to maintain or provide Agency Content after these 90-days and will thereafter, unless legally prohibited, delete all Agency Content. Upon request, Axon will provide written proof that Axon successfully deleted and fully removed all Agency Content from Axon Cloud Services.



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15. **Post-Termination Assistance.** Axon will provide Agency with the same post-termination data retrieval assistance that Axon generally makes available to all customers. Requests for Axon to provide additional assistance in downloading or transferring Agency Content, including requests for Axon's data egress service, will result in additional fees and Axon will not warrant or guarantee data integrity or readability in the external system.
16. **U.S. Government Rights.** If Agency is a U.S. Federal department or using Axon Cloud Services on behalf of a U.S. Federal department, Axon Cloud Services is provided as a "commercial item," "commercial computer software," "commercial computer software documentation," and "technical data", as defined in the Federal Acquisition Regulation and Defense Federal Acquisition Regulation Supplement. If Agency is using Axon Cloud Services on behalf of the U.S. Government and these terms fail to meet the U.S. Government's needs or are inconsistent in any respect with federal law, Agency will immediately discontinue use of Axon Cloud Services.
17. **Survival.** Upon any termination of this Agreement, the following sections in this Appendix will survive: Agency Owns Agency Content, Privacy, Storage, Axon Cloud Services Warranty, and Axon Cloud Services Restrictions.



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Axon Customer Experience Improvement Program Appendix

1. **Axon Customer Experience Improvement Program (ACEIP).** The ACEIP is designed to accelerate Axon's development of technology, such as building and supporting automated features, to ultimately increase safety within communities and drive efficiency in public safety. To this end, subject to the limitations on Axon as described below, Axon, where allowed by law, may make limited use of Agency Content from all of its customers, to provide, develop, improve, and support current and future Axon products (collectively, "ACEIP Purposes"). However, at all times, Axon will comply with its obligations pursuant to the Axon Cloud Services Terms of Use Appendix to maintain a comprehensive data security program (including compliance with the CJIS Security Policy for Criminal Justice Information), privacy program, and data governance policy, including high industry standards of de-identifying Personal Data, to enforce its security and privacy obligations for the ACEIP. ACEIP has 2 tiers of participation, Tier 1 and Tier 2. By default, Agency will be a participant in ACEIP Tier 1. If Agency does not want to participate in ACEIP Tier 1, Agency can revoke its consent at any time. If Agency wants to participate in Tier 2, as detailed below, Agency can check the ACEIP Tier 2 box below. If Agency does not want to participate in ACEIP Tier 2, Agency should leave box unchecked. At any time, Agency may revoke its consent to ACEIP Tier 1, Tier 2, or both Tiers.
2. **ACEIP Tier 1.**
 - 2.1. When Axon uses Agency Content for the ACEIP Purposes, Axon will extract from Agency Content and may store separately copies of certain segments or elements of the Agency Content (collectively, "ACEIP Content"). When extracting ACEIP Content, Axon will use commercially reasonable efforts to aggregate, transform or de-identify Agency Content so that the extracted ACEIP Content is no longer reasonably capable of being associated with, or could reasonably be linked directly or indirectly to a particular individual ("Privacy Preserving Technique(s)"). For illustrative purposes, some examples are described in footnote 1¹. For clarity, ACEIP Content will still be linked indirectly, with an attribution, to the Agency from which it was extracted. This attribution will be stored separately from the data itself, but is necessary for and will be solely used to enable Axon to identify and delete all ACEIP Content upon Agency request. Once de-identified, ACEIP Content may then be further modified, analyzed, and used to create derivative works. At any time, Agency may revoke the consent granted herein to Axon to access and use Agency Content for ACEIP Purposes. Within 30 days of receiving the Agency's request, Axon will no longer access or use Agency Content for ACEIP Purposes and will delete any and all ACEIP Content. Axon will also delete any derivative works which may reasonably be capable of being associated with, or could reasonably be linked directly or indirectly to Agency. In addition, if Axon uses Agency Content for the ACEIP Purposes, upon request, Axon will make available to Agency a list of the specific type of Agency Content being used to generate ACEIP Content, the purpose of such use, and the retention, privacy preserving extraction technique, and relevant data protection practices applicable to the Agency Content or ACEIP Content ("Use Case"). From time to time, Axon may develop and deploy new Use Cases. At least 30 days prior to authorizing the deployment of any new Use Case, Axon will provide Agency notice (by updating the list of Use Case at <https://www.axon.com/aceip> and providing Agency with a mechanism to obtain notice of that update or another commercially reasonable method to Agency designated contact) ("New Use Case").
 - 2.2. **Expiration of ACEIP Tier 1.** Agency consent granted herein, will expire upon termination of the Agreement. In accordance with section 1.1.1, within 30 days of receiving the Agency's request, Axon will no longer access or use Agency Content for ACEIP Purposes and will delete ACEIP Content. Axon will also delete any derivative works which may reasonably be capable of being associated with, or could reasonably be linked directly or indirectly to Agency.
3. **ACEIP Tier 2.** In addition to ACEIP Tier 1, if Agency wants to help further improve Axon's services, Agency may

¹ For example; (a) when extracting specific text to improve automated transcription capabilities, text that could be used to directly identify a particular individual would not be extracted, and extracted text would be disassociated from identifying metadata of any speakers, and the extracted text would be split into individual words and aggregated with other data sources (including publicly available data) to remove any reasonable ability to link any specific text directly or indirectly back to a particular individual; (b) when extracting license plate data to improve Automated License Plate Recognition (ALPR) capabilities, individual license plate characters would be extracted and disassociated from each other so a complete plate could not be reconstituted, and all association to other elements of the source video, such as the vehicle, location, time, and the surrounding environment would also be removed; (c) when extracting audio of potential acoustic events (such as glass breaking or gun shots), very short segments (<1 second) of audio that only contains the likely acoustic events would be extracted and all human utterances would be removed.



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choose to participate in Tier 2 of the ACEIP. ACEIP Tier 2 grants Axon certain additional rights to use Agency Content, in addition to those set forth in Tier 1 above, without the guaranteed deployment of a Privacy Preserving Technique to enable product development, improvement, and support that cannot be accomplished with aggregated, transformed or de-identified data.

Check this box if Agency wants to help further improve Axon's services by participating in ACEIP Tier 2 in addition to Tier 1. Axon will not enroll Agency into ACEIP Tier 2 until Axon and Agency agree to terms in writing providing for such participation in ACEIP Tier 2.



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Professional Services Appendix

If any of the Professional Services specified below are included on the Quote, this Appendix applies.

- 1. Utilization of Services.** Agency must use professional services as outlined in the Quote and this Appendix within 6 months of the Effective Date.
- 2. Axon Full Service (Axon Full Service).** Axon Full Service includes advance remote project planning and configuration support and up to 4 consecutive days of on-site service and a professional services manager to work with Agency to assess Agency’s deployment and determine which on-site services are appropriate. If Agency requires more than 4 consecutive on-site days, Agency must purchase additional days. Axon Full Service options include:

<p>System set up and configuration</p> <ul style="list-style-type: none"> • Instructor-led setup of Axon View on smartphones (if applicable) • Configure categories and custom roles based on Agency need • Register cameras to Agency domain • Troubleshoot IT issues with Axon Evidence and Axon Dock (“Dock”) access • One on-site session included
<p>Dock configuration</p> <ul style="list-style-type: none"> • Work with Agency to decide the ideal location of Docks and set configurations on Dock • Authenticate Dock with Axon Evidence using admin credentials from Agency • On-site assistance, not to include physical mounting of docks
<p>Best practice implementation planning session</p> <ul style="list-style-type: none"> • Provide considerations for the establishment of video policy and system operations best practices based on Axon’s observations with other agencies • Discuss the importance of entering metadata in the field for organization purposes and other best practices for digital data management • Provide referrals of other agencies using the Axon camera devices and Axon Evidence • Recommend rollout plan based on review of shift schedules
<p>System Admin and troubleshooting training sessions Step-by-step explanation and assistance for Agency’s configuration of security, roles & permissions, categories & retention, and other specific settings for Axon Evidence</p>
<p>Axon instructor training (Train the Trainer) Training for Agency’s in-house instructors who can support Agency’s Axon camera and Axon Evidence training needs after Axon has fulfilled its contractual on-site obligations</p>
<p>Evidence sharing training Tailored workflow instruction for Investigative Units on sharing Cases and Evidence with local prosecuting agencies</p>
<p>End user go-live training and support sessions</p> <ul style="list-style-type: none"> • Assistance with device set up and configuration • Training on device use, Axon Evidence, and Evidence Sync
<p>Implementation document packet Axon Evidence administrator guides, camera implementation guides, network setup guide, sample policies, and categories & roles guide</p>
<p>Post go-live review</p>

- 3. Body-Worn Camera Starter Service (Axon Starter).** Axon Starter includes advance remote project planning and configuration support and one day of on-site Services and a professional services manager to work closely with Agency to assess Agency’s deployment and determine which Services are appropriate. If Agency requires more than 1 day of on-site Services, Agency must purchase additional on-site Services. The Axon Starter options include:

<p>System set up and configuration (Remote Support)</p> <ul style="list-style-type: none"> • Instructor-led setup of Axon View on smartphones (if applicable) • Configure categories & custom roles based on Agency need



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<ul style="list-style-type: none"> • Troubleshoot IT issues with Axon Evidence and Axon Dock (“Dock”) access
/Dock configuration <ul style="list-style-type: none"> • Work with Agency to decide the ideal location of Dock setup and set configurations on Dock • Authenticate Dock with Axon Evidence using “Administrator” credentials from Agency • Does not include physical mounting of docks
Axon instructor training (Train the Trainer) Training for Agency’s in-house instructors who can support Agency’s Axon camera and Axon Evidence training needs after Axon’s has fulfilled its contracted on-site obligations
End user go-live training and support sessions <ul style="list-style-type: none"> • Assistance with device set up and configuration • Training on device use, Axon Evidence, and Evidence Sync
Implementation document packet Axon Evidence administrator guides, camera implementation guides, network setup guide, sample policies, and categories & roles guide

4. **Body-Worn Camera Virtual 1-Day Service (Axon Virtual).** Axon Virtual includes all items in the BWC Starter Service Package, except one day of on-site services.
5. **CEW Services Packages.** CEW Services Packages are detailed below:

System set up and configuration <ul style="list-style-type: none"> • Configure Axon Evidence categories & custom roles based on Agency need. • Troubleshoot IT issues with Axon Evidence. • Register users and assign roles in Axon Evidence. • For the CEW Full Service Package: On-site assistance included • For the CEW Starter Package: Virtual assistance included
Dedicated Project Manager Assignment of specific Axon representative for all aspects of planning the rollout (Project Manager). Ideally, Project Manager will be assigned to Agency 4–6 weeks before rollout
Best practice implementation planning session to include: <ul style="list-style-type: none"> • Provide considerations for the establishment of CEW policy and system operations best practices based on Axon’s observations with other agencies • Discuss the importance of entering metadata and best practices for digital data management • Provide referrals to other agencies using TASER CEWs and Axon Evidence • For the CEW Full Service Package: On-site assistance included • For the CEW Starter Package: Virtual assistance included
System Admin and troubleshooting training sessions On-site sessions providing a step-by-step explanation and assistance for Agency’s configuration of security, roles & permissions, categories & retention, and other specific settings for Axon Evidence
Axon Evidence Instructor training <ul style="list-style-type: none"> • Provide training on the Axon Evidence to educate instructors who can support Agency’s subsequent Axon Evidence training needs. • For the CEW Full Service Package: Training for up to 3 individuals at Agency • For the CEW Starter Package: Training for up to 1 individual at Agency
TASER CEW inspection and device assignment Axon’s on-site professional services team will perform functions check on all new TASER CEW Smart weapons and assign them to a user on Axon Evidence.
Post go-live review For the CEW Full Service Package: On-site assistance included. For the CEW Starter Package: Virtual assistance included.

6. **Smart Weapon Transition Service.** The Smart Weapon Transition Service includes:

Archival of CEW Firing Logs Axon’s on-site professional services team will upload CEW firing logs to Axon Evidence from all TASER CEW Smart Weapons that Agency is replacing with newer Smart Weapon models.
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Return of Old Weapons

Axon's on-site professional service team will ship all old weapons back to Axon's headquarters. Axon will provide Agency with a Certificate of Destruction

*Note: CEW Full Service packages for TASER 7 or TASER 10 include Smart Weapon Transition Service instead of 1-Day Device Specific Instructor Course.

7. **Signal Sidearm Installation Service.** If Agency purchases Signal Sidearm Installation Service, Axon will provide one day of on-site Services and one professional services manager and will cover the installation of up to 100 Signal Sidearm devices per package purchased. Agency is responsible for providing an appropriate work area and ensuring all holsters that will have Signal Sidearm installed onto them are available on the agreed-upon installation date(s). Installation includes:

Removal of existing connection screws that affix a holster to a holster mount

Proper placement of the Signal Sidearm Mounting Plate between the holster and the mount

Reattachment of the holster to the mount using appropriate screws

Functional testing of Signal Sidearm device

8. **Out of Scope Services.** Axon is only responsible to perform the professional services described in the Quote and this Appendix. Any additional professional services are out of scope. The Parties must document scope changes in a written and signed change order. Changes may require an equitable adjustment in the charges or schedule.
9. **Delivery of Services.** Axon personnel will work Monday through Friday, 8:30 a.m. to 5:30 p.m., except holidays. Axon will perform all on-site tasks over a consecutive timeframe. Axon will not charge Agency travel time by Axon personnel to Agency premises as work hours.
10. **Access Computer Systems to Perform Services.** Agency authorizes Axon to access relevant Agency computers and networks, solely for performing the Services. Axon will work to identify as soon as reasonably practicable resources and information Axon expects to use and will provide an initial itemized list to Agency. Agency is responsible for and assumes the risk of any problems, delays, losses, claims, or expenses resulting from the content, accuracy, completeness, and consistency of all data, materials, and information supplied by Agency.
11. **Site Preparation.** Axon will provide a hardcopy or digital copy of current user documentation for the Axon Devices ("**User Documentation**"). User Documentation will include all required environmental specifications for the professional Services and Axon Devices to operate per the Axon Device User Documentation. Before installation of Axon Devices (whether performed by Agency or Axon), Agency must prepare the location(s) where Axon Devices are to be installed ("**Installation Site**") per the environmental specifications in the Axon Device User Documentation. Following installation, Agency must maintain the Installation Site per the environmental specifications. If Axon modifies Axon Device User Documentation for any Axon Devices under this Agreement, Axon will provide the update to Agency when Axon generally releases it
12. **Acceptance.** When Axon completes professional Services, Axon will present an acceptance form ("**Acceptance Form**") to Agency. Agency will sign the Acceptance Form acknowledging completion. If Agency reasonably believes Axon did not complete the professional Services in substantial conformance with this Agreement, Agency must notify Axon in writing of the specific reasons for rejection within 7 calendar days from delivery of the Acceptance Form. Axon will address the issues and re-present the Acceptance Form for signature. If Axon does not receive the signed Acceptance Form or written notification of reasons for rejection within 7 calendar days of delivery of the Acceptance Form, Axon will deem Agency to have accepted the professional Services.
13. **Agency Network.** For work performed by Axon transiting or making use of Agency's network, Agency is solely responsible for maintenance and functionality of the network. In no event will Axon be liable for loss, damage, or corruption of Agency's network from any cause.



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Technology Assurance Plan Appendix

If Technology Assurance Plan ("TAP") or a bundle including TAP is on the Quote, this appendix applies.

1. **TAP Warranty.** The TAP warranty is an extended warranty that starts at the end of the 1-year hardware limited warranty.
2. **Officer Safety Plan.** If Agency purchases an Officer Safety Plan ("OSP"), Agency will receive the deliverables detailed in the Quote. Agency must accept delivery of the TASER CEW and accessories as soon as available from Axon.
3. **OSP 10 Term.** OSP 10 begins on the date specified in the Quote ("OSP 7 Term").
4. **TAP BWC Upgrade.** If Agency has no outstanding payment obligations and purchased TAP, Axon will provide Agency a new Axon body-worn camera ("BWC Upgrade") as scheduled in the Quote. If Agency purchased TAP Axon will provide a BWC Upgrade that is the same or like Axon Device, at Axon's option. Axon makes no guarantee the BWC Upgrade will utilize the same accessories or Axon Dock.
5. **TAP Dock Upgrade.** If Agency has no outstanding payment obligations and purchased TAP, Axon will provide Agency a new Axon Dock as scheduled in the Quote ("Dock Upgrade"). Accessories associated with any Dock Upgrades are subject to change at Axon discretion. Dock Upgrades will only include a new Axon Dock bay configuration unless a new Axon Dock core is required for BWC compatibility. If Agency originally purchased a single-bay Axon Dock, the Dock Upgrade will be a single-bay Axon Dock model that is the same or like Axon Device, at Axon's option. If Agency originally purchased a multi-bay Axon Dock, the Dock Upgrade will be a multi-bay Axon Dock that is the same or like Axon Device, at Axon's option.
6. **Upgrade Delay.** Axon may ship the BWC and Dock Upgrades as scheduled in the Quote without prior confirmation from Agency unless the Parties agree in writing otherwise at least 90 days in advance. Axon may ship the final BWC and Dock Upgrade as scheduled in the Quote 60 days before the end of the Subscription Term without prior confirmation from Agency.
7. **Upgrade Change.** If Agency wants to upgrade Axon Device models from the current Axon Device to an upgraded Axon Device, Agency must pay the price difference between the MSRP for the current Axon Device and the MSRP for the upgraded Axon Device. If the model Agency desires has an MSRP less than the MSRP of the offered BWC Upgrade or Dock Upgrade, Axon will not provide a refund. The MSRP is the MSRP in effect at the time of the upgrade.
8. **Return of Original Axon Device.** Within 30 days of receiving a BWC or Dock Upgrade, Agency must return the original Axon Devices to Axon or destroy the Axon Devices and provide a certificate of destruction to Axon including serial numbers for the destroyed Axon Devices. If Agency does not return or destroy the Axon Devices, Axon will deactivate the serial numbers for the Axon Devices received by Agency.
9. **Termination.** If Agency's payment for TAP, OSP, or Axon Evidence is more than 30 days past due, Axon may terminate TAP or OSP. Once TAP or OSP terminates for any reason:
 - 9.1. TAP and OSP coverage terminate as of the date of termination and no refunds will be given.
 - 9.2. Axon will not and has no obligation to provide the Upgrade Models.
 - 9.3. Agency must make any missed payments due to the termination before Agency may purchase any future TAP or OSP.



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TASER 10 Appendix

This TASER 10 Appendix applies to Agency's TASER 10, OSP 10, OSP Plus, or OSP 10 Plus Premium purchase from Axon, if applicable.

1. **Duty Cartridge Replenishment Plan.** If the Quote includes "**Duty Cartridge Replenishment Plan**", Agency must purchase the plan for each CEW user. A CEW user includes officers that use a CEW in the line of duty and those that only use a CEW for training. Agency may not resell cartridges received. Axon will only replace cartridges used in the line of duty.
2. **Training.** If the Quote includes a training voucher, Agency must use the voucher within 1 year of issuance, or the voucher will be void. Axon will issue Agency a voucher annually beginning on the start of the TASER Subscription Term. The voucher has no cash value. Agency cannot exchange it for another device or service. Unless stated in the Quote, the voucher does not include travel expenses and will be Agency's responsibility. If the Quote includes Axon Online Training or Virtual Reality Content Empathy Development for Autism/Schizophrenia (collectively, "**Training Content**"), Agency may access Training Content. Axon will deliver all Training Content electronically.
3. **Extended Warranty.** If the Quote includes an extended warranty, the extended warranty coverage period warranty will be for a 5-year term, which includes the hardware manufacturer's warranty plus the 4-year extended term.
4. **Trade-in.** If the Quote contains a discount on CEW-related line items, including items related to OSP, then that discount may only be applied as a trade-in credit, and Agency must return used hardware and accessories associated with the discount ("**Trade-In Units**") to Axon. Agency must ship batteries via ground shipping. Axon will pay shipping costs of the return. If Axon does not receive Trade-In Units within the timeframe below, Axon will invoice Agency the value of the trade-in credit. Agency may not destroy Trade-In Units and receive a trade-in credit.

Agency Size	Days to Return from Start Date of TASER 10 Subscription
Less than 100 officers	60 days
100 to 499 officers	90 days
500+ officers	180 days

5. **TASER 10 Subscription Term.** The TASER 10 Subscription Term for a standalone TASER 10 purchase begins on shipment of the TASER 10 hardware. The TASER 10 Subscription Term for OSP 10 begins on the OSP 10 Start date.
6. **Access Rights.** Upon Axon granting Agency a TASER 10 Axon Evidence subscription, Agency may access and use Axon Evidence for the storage and management of data from TASER 10 CEW devices during the TASER 10 Subscription Term. Agency may not exceed the number of end users than the Quote specifies.
7. **Agency Warranty.** If Agency is located in the US, Agency warrants and acknowledges that TASER 10 is classified as a firearm and is being acquired for official Agency use pursuant to a law enforcement agency transfer under the Gun Control Act of 1968.
8. **Purchase Order.** To comply with applicable laws and regulations, Customer must provide a purchase order to Axon prior to shipment of TASER 10.



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Axon Auto-Tagging Appendix

If Auto-Tagging is included on the Quote, this Appendix applies.

1. **Scope.** Axon Auto-Tagging consists of the development of a module to allow Axon Evidence to interact with Agency's Computer-Aided Dispatch ("CAD") or Records Management Systems ("RMS"). This allows end users to auto-populate Axon video meta-data with a case ID, category, and location-based on data maintained in Agency's CAD or RMS.
2. **Support.** For thirty days after completing Auto-Tagging Services, Axon will provide up to 5 hours of remote support at no additional charge. Axon will provide free support due to a change in Axon Evidence, so long as long as Agency maintains an Axon Evidence and Auto-Tagging subscription. Axon will not provide support if a change is required because Agency changes its CAD or RMS.
3. **Changes.** Axon is only responsible to perform the Services in this Appendix. Any additional Services are out of scope. The Parties must document scope changes in a written and signed change order. Changes may require an equitable adjustment in fees or schedule.
4. **Agency Responsibilities.** Axon's performance of Auto-Tagging Services requires Agency to:
 - 4.1. Make available relevant systems, including Agency's current CAD or RMS, for assessment by Axon (including remote access if possible);
 - 4.2. Make required modifications, upgrades or alterations to Agency's hardware, facilities, systems and networks related to Axon's performance of Auto-Tagging Services;
 - 4.3. Provide access to the premises where Axon is performing Auto-Tagging Services, subject to Agency safety and security restrictions, and allow Axon to enter and exit the premises with laptops and materials needed to perform Auto-Tagging Services;
 - 4.4. Provide all infrastructure and software information (TCP/IP addresses, node names, network configuration) necessary for Axon to provide Auto-Tagging Services;
 - 4.5. Promptly install and implement any software updates provided by Axon;
 - 4.6. Ensure that all appropriate data backups are performed;
 - 4.7. Provide assistance, participation, and approvals in testing Auto-Tagging Services;
 - 4.8. Provide Axon with remote access to Agency's Axon Evidence account when required;
 - 4.9. Notify Axon of any network or machine maintenance that may impact the performance of the module at Agency; and
 - 4.10. Ensure reasonable availability of knowledgeable staff and personnel to provide timely, accurate, complete, and up-to-date documentation and information to Axon.
5. **Access to Systems.** Agency authorizes Axon to access Agency's relevant computers, network systems, and CAD or RMS solely for performing Auto-Tagging Services. Axon will work diligently to identify as soon as reasonably practicable resources and information Axon expects to use and will provide an initial list to Agency. Agency is responsible for and assumes the risk of any problems, delays, losses, claims, or expenses resulting from the content, accuracy, completeness, and consistency of all data, materials, and information supplied by Agency.



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Axon Fleet Appendix

If Axon Fleet is included on the Quote, this Appendix applies.

1. **Agency Responsibilities.** Agency must ensure its infrastructure and vehicles adhere to the minimum requirements to operate Axon Fleet 2 or Axon Fleet 3 (collectively, "Axon Fleet") as established by Axon during the qualifier call and on-site assessment at Agency and in any technical qualifying questions. If Agency's representations are inaccurate, the Quote is subject to change.
2. **Cradlepoint.** If Agency purchases Cradlepoint Enterprise Cloud Manager, Agency will comply with Cradlepoint's end user license agreement. The term of the Cradlepoint license may differ from the Axon Evidence Subscription. If Agency requires Cradlepoint support, Agency will contact Cradlepoint directly.
3. **Third-party Installer.** Axon will not be liable for the failure of Axon Fleet hardware to operate per specifications if such failure results from installation not performed by, or as directed by Axon.
4. Wireless Offload Server.
 - 4.1. **License Grant.** Axon grants Agency a non-exclusive, royalty-free, worldwide, perpetual license to use Wireless Offload Server ("WOS"). "Use" means storing, loading, installing, or executing WOS solely for data communication with Axon Devices for the number of licenses purchased. The WOS term begins upon the start of the Axon Evidence Subscription.
 - 4.2. **Restrictions.** Agency may not: (a) modify, alter, tamper with, repair, or create derivative works of WOS; (b) reverse engineer, disassemble, or decompile WOS, apply any process to derive the source code of WOS, or allow others to do so; (c) access or use WOS to avoid incurring fees or exceeding usage limits; (d) copy WOS in whole or part; (e) use trade secret information contained in WOS; (f) resell, rent, loan or sublicense WOS; (g) access WOS to build a competitive device or service or copy any features, functions or graphics of WOS; or (h) remove, alter or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices) of Axon or Axon's licensors on or within WOS.
 - 4.3. **Updates.** If Agency purchases WOS maintenance, Axon will make updates and error corrections to WOS ("WOS Updates") available electronically via the Internet or media as determined by Axon. Agency is responsible for establishing and maintaining adequate Internet access to receive WOS Updates and maintaining computer equipment necessary for use of WOS. The Quote will detail the maintenance term.
 - 4.4. **WOS Support.** Upon request by Axon, Agency will provide Axon with access to Agency's store and forward servers solely for troubleshooting and maintenance.
5. Axon Vehicle Software.
 - 5.1. **License Grant.** Axon grants Agency a non-exclusive, royalty-free, worldwide, perpetual license to use ViewXL or Dashboard (collectively, "Axon Vehicle Software".) "Use" means storing, loading, installing, or executing Axon Vehicle Software solely for data communication with Axon Devices. The Axon Vehicle Software term begins upon the start of the Axon Evidence Subscription.
 - 5.2. **Restrictions.** Agency may not: (a) modify, alter, tamper with, repair, or create derivative works of Axon Vehicle Software; (b) reverse engineer, disassemble, or decompile Axon Vehicle Software, apply any process to derive the source code of Axon Vehicle Software, or allow others to do so; (c) access or use Axon Vehicle Software to avoid incurring fees or exceeding usage limits; (d) copy Axon Vehicle Software in whole or part; (e) use trade secret information contained in Axon Vehicle Software; (f) resell, rent, loan or sublicense Axon Vehicle Software; (g) access Axon Vehicle Software to build a competitive device or service or copy any features, functions or graphics of Axon Vehicle Software; or (h) remove, alter or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices) of Axon or Axon's licensors on or within Axon Vehicle Software.
6. **Acceptance Checklist.** If Axon provides services to Agency pursuant to any statement of work in connection with Axon Fleet, within 7 days of the date on which Agency retrieves Agency's vehicle(s) from the Axon installer, said vehicle having been installed and configured with tested and fully and properly operational in-car hardware and software identified above, Agency will receive a Professional Services Acceptance Checklist to submit to Axon indicating acceptance or denial of said deliverables.



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7. **Axon Fleet Upgrade.** If Agency has no outstanding payment obligations and has purchased the "Fleet Technology Assurance Plan" (Fleet TAP), Axon will provide Agency with the same or like model of Fleet hardware ("**Axon Fleet Upgrade**") as schedule on the Quote.
- 7.1. If Agency would like to change models for the Axon Fleet Upgrade, Agency must pay the difference between the MSRP for the offered Axon Fleet Upgrade and the MSRP for the model desired. The MSRP is the MSRP in effect at the time of the upgrade. Agency is responsible for the removal of previously installed hardware and installation of the Axon Fleet Upgrade.
 - 7.2. Within 30 days of receiving the Axon Fleet Upgrade, Agency must return the original Axon Devices to Axon or destroy the Axon Devices and provide a certificate of destruction to Axon, including serial numbers of the destroyed Axon Devices. If Agency does not destroy or return the Axon Devices to Axon, Axon will deactivate the serial numbers for the Axon Devices received by Agency.
8. **Axon Fleet Termination.** Axon may terminate Agency's Fleet subscription for non-payment. Upon any termination:
- 8.1. Axon Fleet subscription coverage terminates, and no refunds will be given.
 - 8.2. Axon will not and has no obligation to provide the Axon Fleet Upgrade.
 - 8.3. Agency will be responsible for payment of any missed payments due to the termination before being allowed to purchase any future Fleet TAP.



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Axon Respond Appendix

This Axon Respond Appendix applies to both Axon Respond and Axon Respond Plus, if either is included on the Quote.

1. **Axon Respond Subscription Term.** If Agency purchases Axon Respond as part of a bundled offering, the Axon Respond subscription begins on the later of the (1) start date of that bundled offering, or (2) date Axon provisions Axon Respond to Agency. If Agency purchases Axon Respond as a standalone, the Axon Respond subscription begins the later of the (1) date Axon provisions Axon Respond to Agency, or (2) first day of the month following the Effective Date. The Axon Respond subscription term will end upon the completion of the Axon Evidence Subscription associated with Axon Respond.
2. **Scope of Axon Respond.** The scope of Axon Respond is to assist Agency with real-time situational awareness during critical incidents to improve officer safety, effectiveness, and awareness. In the event Agency uses Axon Respond outside this scope, Axon may initiate good-faith discussions with Agency on upgrading Agency's Axon Respond to better meet Agency's needs.
3. **Axon Body 4 LTE Requirements.** Axon Respond is only available and usable with an LTE enabled body-worn camera. Axon is not liable if Agency utilizes the LTE device outside of the coverage area or if the LTE carrier is unavailable. LTE coverage is only available in the United States, including any U.S. territories. Axon may utilize a carrier of Axon's choice to provide LTE service. Axon may change LTE carriers during the Term without Agency's consent.
4. **Axon Fleet 3 LTE Requirements.** Axon Respond is only available and usable with a Fleet 3 system configured with LTE modem and service. Agency is responsible for providing LTE service for the modem. Coverage and availability of LTE service is subject to Agency's LTE carrier.
5. **Axon Respond Service Limitations.** Agency acknowledges that LTE service is made available only within the operating range of the networks. Service may be temporarily refused, interrupted, or limited because of: (a) facilities limitations; (b) transmission limitations caused by atmospheric, terrain, other natural or artificial conditions adversely affecting transmission, weak batteries, system overcapacity, movement outside a service area or gaps in coverage in a service area and other causes reasonably outside of the carrier's control such as intentional or negligent acts of third parties that damage or impair the network or disrupt service; or (c) equipment modifications, upgrades, relocations, repairs, and other similar activities necessary for the proper or improved operation of service.
 - 5.1. With regard to Axon Body 4, Partner networks are made available as-is and the carrier makes no warranties or representations as to the availability or quality of roaming service provided by carrier partners, and the carrier will not be liable in any capacity for any errors, outages, or failures of carrier partner networks. Agency expressly understands and agrees that it has no contractual relationship whatsoever with the underlying wireless service provider or its affiliates or contractors and Agency is not a third-party beneficiary of any agreement between Axon and the underlying carrier.
6. **Termination.** Upon termination of this Agreement, or if Agency stops paying for Axon Respond or bundles that include Axon Respond, Axon will end Axon Respond services, including any Axon-provided LTE service.



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Add-on Services Appendix

This Appendix applies if Axon Citizen for Communities, Axon Redaction Assistant, and/or Axon Performance are included on the Quote.

1. **Subscription Term.** If Agency purchases Axon Citizen for Communities, Axon Redaction Assistant, or Axon Performance as part of OSP 10, the subscription begins on the later of the (1) start date of the OSP 10 Term, or (2) date Axon provisions Axon Citizen for Communities, Axon Redaction Assistant, or Axon Performance to Agency.
 - 1.1. If Agency purchases Axon Citizen for Communities, Axon Redaction Assistant, or Axon Performance as a standalone, the subscription begins the later of the (1) date Axon provisions Axon Citizen for Communities, Axon Redaction Assistant, or Axon Performance to Agency, or (2) first day of the month following the Effective Date.
 - 1.2. The subscription term will end upon the completion of the Axon Evidence Subscription associated with the add-on.
2. **Axon Citizen Storage.** For Axon Citizen, Agency may store an unlimited amount of data submitted through the public portal ("**Portal Content**"), within Agency's Axon Evidence instance. The post-termination provisions outlined in the Axon Cloud Services Terms of Use Appendix also apply to Portal Content.
3. **Performance Auto-Tagging Data.** In order to provide some features of Axon Performance to Agency, Axon will need to store call for service data from Agency's CAD or RMS.



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Axon Auto-Transcribe Appendix

This Appendix applies if Axon Auto-Transcribe is included on the Quote.

1. **Subscription Term.** If Agency purchases Axon Auto-Transcribe as part of a bundle or Axon Cloud Services subscription, the subscription begins on the later of the (1) start date of the bundle or Axon Cloud Services license term, or (2) date Axon provisions Axon Auto-Transcribe to Agency. If Agency purchases Axon Auto-Transcribe minutes as a standalone, the subscription begins on the date Axon provisions Axon Auto-Transcribe to Agency.
 - 1.1. If Agency cancels Auto-Transcribe services, any amounts owed by the Parties will be based on the amount of time passed under the annual subscription, rather than on the number of minutes used, regardless of usage.
2. **Auto-Transcribe A-La-Carte Minutes.** Upon Axon granting Agency a set number of minutes, Agency may utilize Axon Auto-Transcribe, subject to the number of minutes allowed on the Quote. Agency will not have the ability to roll over unused minutes to future Auto-Transcribe terms. Axon may charge Agency additional fees for exceeding the number of purchased minutes. Axon Auto-Transcribe minutes expire one year after being provisioned to Agency by Axon.
3. **Axon Unlimited Transcribe.** Upon Axon granting Agency an Unlimited Transcribe subscription to Axon Auto-Transcribe, Agency may utilize Axon Auto-Transcribe with no limit on the number of minutes. Unlimited Transcribe includes automatic transcription of all Axon BWC and Axon Capture footage. With regard to Axon Interview Room, Axon Fleet, Axon Citizen, or third-party transcription, transcription must be requested on demand. Notwithstanding the foregoing, Axon may limit usage after 5,000 minutes per user per month for multiple months in a row. Axon will not bill for overages.
4. **Warranty.** Axon disclaims all warranties, express or implied, for Axon Auto-Transcribe.



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Axon Virtual Reality Content Terms of Use Appendix

If Virtual Reality is included on the Quote, this Appendix applies.

1. **Term.** The Quote will detail the products and license duration, as applicable, of the goods, services, and software, and contents thereof, provided by Axon to Agency related to virtual reality (collectively, "Virtual Reality Media").
2. **Headsets.** Agency may purchase additional virtual reality headsets from Axon. In the event Agency decides to purchase additional virtual reality headsets for use with Virtual Reality Media, Agency must purchase those headsets from Axon.
3. **License Restrictions.** All licenses will immediately terminate if Agency does not comply with any term of this Agreement. If Agency utilizes more users than stated in this Agreement, Agency must purchase additional Virtual Reality Media licenses from Axon. Agency may not use Virtual Reality Media for any purpose other than as expressly permitted by this Agreement. Agency may not:
 - 3.1. modify, tamper with, repair, or otherwise create derivative works of Virtual Reality Media;
 - 3.2. reverse engineer, disassemble, or decompile Virtual Reality Media or apply any process to derive the source code of Virtual Reality Media, or allow others to do the same;
 - 3.3. copy Virtual Reality Media in whole or part, except as expressly permitted in this Agreement;
 - 3.4. use trade secret information contained in Virtual Reality Media;
 - 3.5. resell, rent, loan or sublicense Virtual Reality Media;
 - 3.6. access Virtual Reality Media to build a competitive device or service or copy any features, functions, or graphics of Virtual Reality Media; or
 - 3.7. remove, alter, or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices) of Axon or Axon's licensors on or within Virtual Reality Media or any copies of Virtual Reality Media.
4. **Privacy.** Agency's use of the Virtual Reality Media is subject to the Axon Virtual Reality Privacy Policy, a current version of which is available at <https://www.axon.com/legal/axon-virtual-reality-privacy-policy>.
5. **Termination.** Axon may terminate Agency's license immediately for Agency's failure to comply with any of the terms in this Agreement.



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Axon Application Programming Interface Appendix

This Appendix applies if Axon's API Services are included on the Quote.

1. **Definitions.**

- 1.1. **"API Client"** means the software that acts as the interface between Agency's computer and the server, which is already developed or to be developed by Agency.
- 1.2. **"API Interface"** means software implemented by Agency to configure Agency's independent API Client Software to operate in conjunction with the API Service for Agency's authorized Use.
- 1.3. **"Axon Evidence Partner API, API or AXON API"** (collectively **"API Service"**) means Axon's API which provides a programmatic means to access data in Agency's Axon Evidence account or integrate Agency's Axon Evidence account with other systems.
- 1.4. **"Use"** means any operation on Agency's data enabled by the supported API functionality.

2. **Purpose and License.**

- 2.1. Agency may use API Service and data made available through API Service, in connection with an API Client developed by Agency. Axon may monitor Agency's use of API Service to ensure quality, improve Axon devices and services, and verify compliance with this Agreement. Agency agrees to not interfere with such monitoring or obscure from Axon Agency's use of API Service. Agency will not use API Service for commercial use.
- 2.2. Axon grants Agency a non-exclusive, non-transferable, non-sublicensable, worldwide, revocable right and license during the Term to use API Service, solely for Agency's Use in connection with Agency's API Client.
- 2.3. Axon reserves the right to set limitations on Agency's use of the API Service, such as a quota on operations, to ensure stability and availability of Axon's API. Axon will use reasonable efforts to accommodate use beyond the designated limits.

3. **Configuration.** Agency will work independently to configure Agency's API Client with API Service for Agency's applicable Use. Agency will be required to provide certain information (such as identification or contact details) as part of the registration. Registration information provided to Axon must be accurate. Agency will inform Axon promptly of any updates. Upon Agency's registration, Axon will provide documentation outlining API Service information.

4. **Agency Responsibilities.** When using API Service, Agency and its end users may not:

- 4.1. use API Service in any way other than as expressly permitted under this Agreement;
- 4.2. use in any way that results in, or could result in, any security breach to Axon;
- 4.3. perform an action with the intent of introducing any viruses, worms, defect, Trojan horses, malware, or any items of a destructive nature to Axon Devices and Services;
- 4.4. interfere with, modify, disrupt or disable features or functionality of API Service or the servers or networks providing API Service;
- 4.5. reverse engineer, decompile, disassemble, or translate or attempt to extract the source code from API Service or any related software;
- 4.6. create an API Interface that functions substantially the same as API Service and offer it for use by third parties;
- 4.7. provide use of API Service on a service bureau, rental or managed services basis or permit other individuals or entities to create links to API Service;
- 4.8. frame or mirror API Service on any other server, or wireless or Internet-based device;
- 4.9. make available to a third-party, any token, key, password or other login credentials to API Service;
- 4.10. take any action or inaction resulting in illegal, unauthorized or improper purposes; or
- 4.11. disclose Axon's API manual.

5. **API Content.** All content related to API Service, other than Agency Content or Agency's API Client content, is considered Axon's API Content, including:

- 5.1. the design, structure and naming of API Service fields in all responses and requests;



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- 5.2. the resources available within API Service for which Agency takes actions on, such as evidence, cases, users, or reports; and
 - 5.3. the structure of and relationship of API Service resources; and
 - 5.4. the design of API Service, in any part or as a whole.
 - 5.5. Prohibitions on API Content. Neither Agency nor its end users will use API content returned from the API Interface to:
 - 5.6. scrape, build databases, or otherwise create permanent copies of such content, or keep cached copies longer than permitted by the cache header;
 - 5.7. copy, translate, modify, create a derivative work of, sell, lease, lend, convey, distribute, publicly display, or sublicense to any third-party;
 - 5.8. misrepresent the source or ownership; or
 - 5.9. remove, alter, or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices).
6. **API Updates.** Axon may update or modify the API Service from time to time (“API Update”). Agency is required to implement and use the most current version of API Service and to make any applicable changes to Agency’s API Client required as a result of such API Update. API Updates may adversely affect how Agency’s API Client access or communicate with API Service or the API Interface. Each API Client must contain means for Agency to update API Client to the most current version of API Service. Axon will provide support for 1 year following the release of an API Update for all depreciated API Service versions.



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My90 Terms of Use Appendix

Definitions.

- 1.1. **"My90"** means Axon's proprietary platform and methodology to obtain and analyze feedback, and other related offerings, including, without limitation, interactions between My90 and Axon Products.
- 1.2. **"Recipient Contact Information"** means contact Information, as applicable, including phone number or email address (if available) of the individual whom Customer would like to obtain feedback.
- 1.3. **"Customer Data"** means
 - 1.3.1. "My90 Customer Content" which means data, including Recipient Contact Information, provided to My90 directly by Customer or at their direction, or by permitting My90 to access or connect to an information system or similar technology. My90 Customer Content does not include My90 Non-Content Data.
 - 1.3.2. "My90 Non-Content Data" which means data, configuration, and usage information about Customer's My90 tenant, and client software, users, and survey recipients that is Processed when using My90 or responding to a My90 Survey. My90 Non-Content Data includes data about users and survey recipients captured during account management and customer support activities. My90 Non-Content Data does not include My90 Customer Content.
 - 1.3.3. "Survey Response" which means survey recipients response to My90 Survey.
- 1.4. **"My90 Data"** means
 - 1.4.1. "My90 Survey" which means surveys, material(s) or content(s) made available by Axon to Customer and survey recipients within My90.
 - 1.4.2. "Aggregated Survey Response" which means Survey Response that has been de-identified and aggregated or transformed so that it is no longer reasonably capable of being associated with, or could reasonably be linked directly or indirectly to a particular individual.
- 1.5. **"Personal Data"** means any information relating to an identified or identifiable natural person. An identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural, or social identity of that natural person.
- 1.6. **"Processing"** means any operation or set of operations which is performed on data or on sets of data, whether or not by automated means, such as collection, recording, organization, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure, or destruction.
- 1.7. **"Sensitive Personal Data"** means Personal Data that reveals an individual's health, racial or ethnic origin, sexual orientation, disability, religious or philosophical beliefs, or trade union membership.
2. **Access.** Upon Axon granting Customer a subscription to My90, Customer may access and use My90 to store and manage My90 Customer Content, and applicable My90 Surveys and Aggregated Survey Responses. This Appendix is subject to the Terms and Conditions of Axon's Master Service and Purchasing Agreement or in the event you and Axon have entered into a prior agreement to govern all future purchases, that agreement shall govern.
3. **IP address.** Axon will not store survey respondents' IP address.
4. **Customer Owns My90 Customer Content.** Customer controls or owns all right, title, and interest in My90 Customer Content. Except as outlined herein, Axon obtains no interest in My90 Customer Content, and My90 Customer Content is not Axon's business records. Except as set forth in this Agreement, Customer is responsible for uploading, sharing, managing, and deleting My90 Customer Content. Axon will only have access to My90 Customer Content for the limited purposes set forth herein. Customer agrees to allow Axon access to My90 Customer Content to (a) perform troubleshooting, maintenance, or diagnostic screenings; and (b) enforce this Agreement or policies governing use of My90 and other Axon Products.
5. **Details of the Processing.** The nature and purpose of the Processing under this Appendix are further specified in Schedule 1 Details of the Processing, to this Appendix.



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6. **Security.** Axon will implement commercially reasonable and appropriate measures to secure Customer Data against accidental or unlawful loss, access, or disclosure. Axon will maintain a comprehensive information security program to protect Customer Data including logical, physical access, vulnerability, risk, and configuration management; incident monitoring and response; security education; and data protection. Axon will not treat Customer Data in accordance with FBI CJIS Security Policy requirements and does not agree to the CJIS Security Addendum for this engagement or any other security or privacy related commitments that have been established between Axon and Customer, such as ISO 27001 certification or SOC 2 Reporting.
7. **Privacy.** Customer use of My90 is subject to the My90 Privacy Policy, a current version of which is available at <https://www.axon.com/legal/my90privacypolicy>. Customer agrees to allow Axon access to My90 Non-Content Data from Customer to (a) perform troubleshooting, maintenance, or diagnostic screenings; (b) provide, develop, improve, and support current and future Axon Products including My90 and related services; and (c) enforce this Agreement or policies governing the use of My90 or other Axon Products.
8. **Location of Storage.** Axon may transfer Customer Data to third-party subcontractors for Processing. Axon will determine the locations for Processing of Customer Data. For all Customers, Axon will Process including store Customer Data within the United States. Ownership of My90 Customer Content remains with Customer.
9. **Required Disclosures.** Axon may be required to disclose Customer Data that Customer shares with Axon as part of a subpoena process or other order issued by a court or administrative body or otherwise required by any law or regulation. Axon will not disclose Customer Data except as compelled by a court or administrative body or required by any law or regulation. Axon will notify Customer if any disclosure request is received for Customer Data so Customer may file an objection with the court or administrative body, unless prohibited by law.
10. **Data Sharing.** Axon may share data only with entities that control or are controlled by or under common control of Axon, and as described below:
 - 10.1. Axon may share Customer Data with third parties it employs to perform tasks on Axon's behalf to provide products or services to Customer.
 - 10.2. Axon may share Aggregated Survey Response with third parties, such as other Axon Customers, local city agencies, private companies, or members of the public that are seeking a way to collect analysis on general policing and community trends. Aggregated Survey Response will not be reasonably capable of being associated with or could reasonably be linked directly or indirectly to a particular individual.
11. **License and Intellectual Property.** Customer grants Axon and, its affiliates, and assignees the irrevocable, perpetual, fully paid, royalty-free, and worldwide right and license to use Customer Data for internal use including but not limited to analysis and creation of derivatives but Axon may not release Customer Data to any third party under this right that is not aggregated and de-identified. Customer acknowledges that Customer will have no intellectual property right in any media, good or service developed or improved by Axon. Customer acknowledges that Axon may make any lawful use of My90 Data and any derivative of Customer Data including, without limitation, the right to monetize, redistribute, make modification of, and make derivatives of the surveys, survey responses and associated data, and Customer will have no intellectual property right in any good, service, media, or other product that uses My90 Data.
12. **Customer Use of Aggregated Survey Response.** Axon will make available to Customer Aggregated Survey Response and rights to use for any Customer purpose.
13. **Data Subject Rights.** Taking into account the nature of the Processing, Axon shall assist Customer by appropriate technical and organizational measures, insofar as this is possible, for the fulfilment of Customer's obligation to respond to a Data Subject Request regarding any Personal Data contained within My90 Customer Content. If in regard to My90 Customer Content, Axon receives a Data Subject Request from Customer's data subject to exercise one or more of its rights under applicable Data Protection Law, Axon will redirect the data subject within 72 hours, to make its request directly to Customer. Customer will be responsible for responding to any such request.
14. **Assistance with Requests Related to My90 Customer Content.** With regard to the processing of My90 Customer Content, Axon shall, if not prohibited by applicable law, notify Customer without delay after receipt, if Axon: (a) receives a request for information from the Supervisory Authority or any other competent authority regarding My90 Customer Content; (b) receives a complaint or request from a third party regarding the obligations of Customer or Axon under applicable Data Protection Law; or (c) receives any other communication which directly or indirectly pertains to My90 Customer Content or the Processing or protection of My90 Customer Content. Axon shall not respond to such requests, complaints, or communications, unless Customer has given Axon written



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instructions to that effect or if such is required under a statutory provision. In the latter case, prior to responding to the request, Axon shall notify Customer of the relevant statutory provision and Axon shall limit its response to what is necessary to comply with the request.

15. **Axon Evidence Partner Sharing.** If Axon Evidence partner sharing is used to share My90 Customer Content, Customer will manage the data sharing partnership with Axon and access to allow only for authorized data sharing with Axon. Customer acknowledges that any applicable audit trail on the original source data will not include activities and processing performed against the instances, copies or clips that has been shared with Axon. Customer also acknowledges that the retention policy from the original source data is not applied to any data shared with Axon. Except as provided herein, data shared with Axon may be retained indefinitely by Axon.
16. **Data Retention.** Phone numbers provided to Axon directly by Customer or at their direction, or by permitting My90 to access or connect to an information system or similar technology will be retained for 24 hours. Axon will not delete Aggregated Survey Response for four years following termination of this Agreement. There will be no functionality of My90 during these four years other than the ability to submit a request to retrieve Aggregated Survey Response. Axon has no obligation to maintain or provide Aggregated Survey Response after these four years and may thereafter, unless legally prohibited, delete all Aggregated Survey Response.
17. **Termination.** Termination of an My90 Agreement will not result in the removal or modification of previously shared My90 Customer Content or the potential monetization of Survey Response and Aggregated Survey Response.
18. **Managing Data Shared.** Customer is responsible for:
 - 18.1. Ensuring My90 Customer Content is appropriate for use in My90. This includes, prior to sharing: (a) applying any and all required redactions, clipping, removal of metadata, logs, etc. and (b) coordination with applicable public disclosure officers and related legal teams;
 - 18.2. Ensuring that only My90 Customer Content that is authorized to be shared for the purposes outlined is shared with Axon. Customer will periodically monitor or audit this shared data;
 - 18.3. Using an appropriately secure data transfer mechanism to provide My90 Customer Content to Axon;
 - 18.4. Immediately notifying Axon if My90 Customer Content that is not authorized for sharing has been shared. Axon may not be able to immediately retrieve or locate all instances, copies or clips of My90 Customer Content in the event Customer requests to un-share previously shared My90 Customer Content;
19. **Prior to enrollment in My90.** Prior to enrolling in MY90, Customer will:
 - 19.1. determine how to use MY90 in accordance with applicable laws and regulations including but not limited to consents, use of info or other legal considerations.
 - 19.2. develop a set of default qualification criteria of what My90 Customer Content may be shared with Axon; and
 - 19.3. assign responsibilities for managing what My90 Customer Content is shared with Axon and educate users on what data may or not be shared with Axon.
20. **Customer Responsibilities.** Customer is responsible for:
 - 20.1. ensuring no My90 Customer Content or Customer end user's use of My90 Customer Content or My90 violates this Agreement or applicable laws;
 - 20.2. providing, and will continue to provide, all notice and has obtained, and will continue to obtain, all consents and rights necessary under applicable laws for Axon to process Customer Data in accordance with this Agreement; and
 - 20.3. maintaining necessary computer equipment and Internet connections for use of My90. If Customer becomes aware of any violation of this Agreement by an end user, Customer will immediately terminate that end user's access to My90. Customer will also maintain the security of end usernames and passwords and security and access by end users to My90 Customer Content. Customer is responsible for ensuring the configuration and utilization of My90 meets applicable Customer regulations and standards. Customer may not sell, transfer, or sublicense access to any other entity or person. Customer shall contact Axon immediately if an unauthorized party may be using Customer's account or My90 Customer Content or if account information is lost or stolen.



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- 21. Suspension.** Axon may temporarily suspend Customer's or any end user's right to access or use any portion or all of My90 immediately upon notice, if Customer or end user's use of or registration for My90 may (a) pose a security risk to Axon Products including My90, or any third-party; (b) adversely impact My90, the systems, or content of any other customer; (c) subject Axon, Axon's affiliates, or any third-party to liability; or (d) be fraudulent. Customer remains responsible for all fees, if applicable, incurred through suspension. Axon will not delete My90 Customer Content or Aggregated Survey Response because of suspension, except as specified in this Agreement.
- 22. My90 Restrictions.** Customer and Customer end users (including employees, contractors, agents, officers, volunteers, and directors), may not, or may not attempt to:
- 22.1. copy, modify, tamper with, repair, or create derivative works of any part of My90;
 - 22.2. reverse engineer, disassemble, or decompile My90 or apply any process to derive any source code included in My90, or allow others to do the same;
 - 22.3. access or use My90 with the intent to gain unauthorized access, avoid incurring fees or exceeding usage limits or quotas;
 - 22.4. use trade secret information contained in My90, except as expressly permitted in this Agreement;
 - 22.5. access My90 to build a competitive product or service or copy any features, functions, or graphics of My90;
 - 22.6. remove, alter, or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices) of Axon's or Axon's licensors on or within My90; or
 - 22.7. use My90 to store or transmit infringing, libelous, or other unlawful or tortious material; to store or transmit material in violation of third-party privacy rights; or to store or transmit malicious code.



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Schedule 1- Details of the Processing

1. **Nature and Purpose of the Processing.** To help Customer obtain feedback from individuals, such as members of their community, staff, or officers. Features of My90 may include:
 - 1.1. Survey Tool where Customer may create, distribute, and analyze feedback from individuals it designates. Customer may designate members of the community, staff or officers from whom they would like to obtain feedback;
 - 1.2. Creation of custom forms for surveys. Customer may select questions from a list of pre-drafted questions or create their own;
 - 1.3. Distribution of survey via multiple distribution channels such as text message;
 - 1.4. Ability to access and analyze Survey Response. Axon may also provide Customer Aggregated Survey Responses which contain analysis and insights from the Survey Response;
 - 1.5. Direct integrations into information systems including Computer Aided Dispatch ("CAD"). This will enable Customer to share contact information easily and quickly with Axon of any individuals from whom it wishes to obtain feedback - enabling Axon to communicate directly with these individuals;
 - 1.6. Data Dashboard Beta Test ("Data Dashboard") where Survey Response and Aggregated Survey Response will be displayed for Customer use. Customers will be able to analyze, interpret, and share results of the Survey Response. My90 may provide beta versions of the Data Dashboard that are specifically designed for Customer to test before they are publicly available;
 - 1.7. Survey Responses will be aggregated and de-identified and may be subsequently distributed and disclosed through various mediums to: (1) Customer; (2) other Axon Customers; (3) private companies; and (4) members of the public. The purpose of disclosure is to provide ongoing insights and comparisons on general policing and community trends. Prior to disclosing this information, Axon will ensure that the Survey Response has been de-identified and aggregated or transformed so that it is no longer reasonably capable of being associated with, or could reasonably be linked directly or indirectly to a particular individual; and
 - 1.8. Provide services and materials to engage Customer stakeholders, market the partnership to the public, and facilitate training.



Axon Enterprise, Inc.
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Q-451593-45084.693LG

Issued: 06/07/2023

Quote Expiration: 06/30/2023

Estimated Contract Start Date: 09/01/2023

Account Number: 145570

Payment Terms: N30

Delivery Method:

SHIP TO	BILL TO	SALES REPRESENTATIVE	PRIMARY CONTACT
Delivery-812 W 11th St Suite 1 812 W 11th St Suite 1 Vancouver, WA 98660-3057 USA	Clark County Sheriff's Office - WA PO Box 5000 Vancouver WA 98666-5000 USA Email:	Allen Sliper Phone: Email: asliper@axon.com Fax:	Kari Schulz Phone: (360) 397-2038 Email: kari.schulz@clark.wa.gov Fax:

Quote Summary

Program Length	60 Months
TOTAL COST	\$4,777,856.55
ESTIMATED TOTAL W/ TAX	\$5,155,657.76

Discount Summary

Average Savings Per Year	\$213,565.05
TOTAL SAVINGS	\$1,067,825.25

Payment Summary

Date	Subtotal	Tax	Total
Aug 2023	\$539,010.79	\$39,856.90	\$578,867.69
Sep 2023	\$173,846.71	\$13,134.36	\$186,981.07
Feb 2024	\$289,120.66	\$25,153.51	\$314,274.17
Aug 2024	\$539,010.79	\$39,856.89	\$578,867.68
Sep 2024	\$115,838.16	\$9,903.71	\$125,741.87
Feb 2025	\$289,120.66	\$25,153.51	\$314,274.17
Aug 2025	\$539,010.79	\$39,856.89	\$578,867.68
Sep 2025	\$115,838.16	\$9,903.71	\$125,741.87
Feb 2026	\$289,120.66	\$25,153.51	\$314,274.17
Aug 2026	\$539,010.79	\$39,856.89	\$578,867.68

Payment Summary

Date	Subtotal	Tax	Total
Sep 2026	\$115,838.16	\$9,903.71	\$125,741.87
Feb 2027	\$289,120.66	\$25,153.51	\$314,274.17
Aug 2027	\$539,010.80	\$39,856.89	\$578,867.69
Sep 2027	\$115,838.18	\$9,903.71	\$125,741.89
Feb 2028	\$289,120.58	\$25,153.51	\$314,274.09
Total	\$4,777,856.55	\$377,801.21	\$5,155,657.76

Quote Unbundled Price: \$5,845,681.80
 Quote List Price: \$4,829,632.80
 Quote Subtotal: \$4,777,856.55

Pricing

All deliverables are detailed in Delivery Schedules section lower in proposal

Item	Description	Qty	Term	Unbundled	List Price	Net Price	Subtotal	Tax	Total
Program									
80462	FLEET 3 ADVANCED BUNDLE WITH TAP TRUE UP	100	6		\$108.00	\$108.00	\$64,800.00	\$5,637.60	\$70,437.60
100845	BUNDLE - TRUE UP - TASER 10 CERTIFICATION BUNDLE	146	1		\$45.36	\$45.36	\$6,622.56	\$576.15	\$7,198.71
Fleet3A	Fleet 3 Advanced	100	54	\$312.55	\$254.57	\$254.57	\$1,374,678.00	\$119,597.05	\$1,494,275.05
CLASS2UAS	AXON AIR, CLASS 2 UAS BUNDLE	7	60	\$283.34	\$283.34	\$283.34	\$119,002.80	\$10,353.20	\$129,356.00
BWCamMBDTAP	Body Worn Camera Multi-Bay Dock TAP Bundle	3	60	\$70.49	\$34.66	\$34.66	\$6,238.80	\$542.75	\$6,781.55
OSP10 Prem	Officer Safety Plan 10 Premium	146	60	\$403.41	\$323.90	\$322.64	\$2,826,326.40	\$209,834.15	\$3,036,160.55
A la Carte Hardware									
50118	INTERVIEW - MIC - WIRED (STANDARD MIC)	3			\$233.35	\$233.35	\$700.05	\$60.90	\$760.95
50298	INTERVIEW - CAMERA - OVERT DOME	3			\$964.00	\$964.00	\$2,892.00	\$251.60	\$3,143.60
50118	INTERVIEW - MIC - WIRED (STANDARD MIC)	3			\$233.35	\$233.35	\$700.05	\$60.90	\$760.95
74116	INTERVIEW - ENCLOSURE - FLUSH MOUNT	3			\$132.00	\$132.00	\$396.00	\$34.45	\$430.45
50114	INTERVIEW - CAMERA - COVERT SENSOR	3			\$385.93	\$385.93	\$1,157.79	\$100.75	\$1,258.54
50218	INTERVIEW - CAMERA - COVERT MAIN UNIT	3			\$619.59	\$619.59	\$1,858.77	\$161.70	\$2,020.47
50322	INTERVIEW - TOUCH PANEL PRO	3			\$2,987.48	\$2,987.48	\$8,962.44	\$779.75	\$9,742.19
74056	INTERVIEW - TOUCH PANEL WALL MOUNT	3			\$64.00	\$64.00	\$192.00	\$16.70	\$208.70
70112	AXON SIGNAL UNIT	3			\$279.00	\$276.21	\$828.63	\$72.10	\$900.73
71200	FLEET ANT, AIRGAIN, 5-IN-1, 2LTE, 2WIFI, 1GNSS, BL	3			\$249.00	\$246.51	\$739.53	\$64.35	\$803.88
11634	CRADLEPOINT IBR900-1200M-B-NPS+5YR NETCLOUD	3			\$1,449.00	\$1,434.51	\$4,303.53	\$374.40	\$4,677.93
72034	FLEET SIM INSERTION, VZW	3			\$15.00	\$14.85	\$44.55	\$3.85	\$48.40
H00001	AB4 Camera Bundle	146			\$849.00	\$823.53	\$120,235.38	\$10,460.50	\$130,695.88
H00002	AB4 Multi Bay Dock Bundle	3			\$1,638.90	\$1,622.95	\$4,868.85	\$423.60	\$5,292.45
H00003	AB4 1-Bay Dock Bundle	146			\$229.00	\$222.13	\$32,430.98	\$2,821.50	\$35,252.48
A la Carte Software									
100112	AXON AIR, E.COM PILOT DATA LIC	21	60		\$32.55	\$32.55	\$41,013.00	\$3,568.15	\$44,581.15
50037	INTERVIEW - SOFTWARE - CLIENT (PER TOUCH PANEL-PC)	3			\$1,500.00	\$1,500.00	\$4,500.00	\$391.50	\$4,891.50
50041	INTERVIEW - SOFTWARE - STREAMING SERVER LICENSE (PER SERVER)	3			\$1,750.00	\$1,750.00	\$5,250.00	\$456.75	\$5,706.75
50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P)	3	60		\$27.12	\$21.70	\$3,905.28	\$339.75	\$4,245.03
50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER)	3	60		\$31.68	\$25.34	\$4,561.92	\$396.90	\$4,958.82
50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	6	60		\$107.41	\$0.00	\$0.00	\$0.00	\$0.00
ProLicense	Pro License Bundle	25	60		\$39.00	\$42.25	\$63,375.00	\$5,513.61	\$68,888.61
A la Carte Services									

20379	VR 1-DAY SERVICE	1		\$4,950.00	\$4,950.00	\$4,950.00	\$430.65	\$5,380.65
85149	CEW 2 DAY PRODUCT SPECIFIC INSTRUCTOR COURSE	1		\$6,800.00	\$6,800.00	\$6,800.00	\$0.00	\$6,800.00
85147	CEW STARTER	1		\$9,950.00	\$9,950.00	\$9,950.00	\$0.00	\$9,950.00
85055	AXON FULL SERVICE	1		\$26,775.00	\$26,775.00	\$26,775.00	\$2,329.45	\$29,104.45
85170	INTERVIEW - SERVICE - STANDARD INSTALL AND SETUP (PER ROOM)	3		\$5,950.00	\$5,950.00	\$17,850.00	\$1,552.95	\$19,402.95
75014	SIGNAL SIDEARM, INSTALLATION SERVICE ONSITE	1		\$3,000.00	\$3,000.00	\$3,000.00	\$261.00	\$3,261.00
12328	AXON AIR, ON-SITE TRAINING	1		\$4,125.00	\$4,125.00	\$4,125.00	\$0.00	\$4,125.00
A la Carte Warranties								
50448	EXT WARRANTY, INTERVIEW ROOM	3	49	\$24.58	\$24.58	\$3,613.26	\$314.35	\$3,927.61
80379	EXT WARRANTY, AXON SIGNAL UNIT	3	54	\$1.29	\$1.29	\$208.98	\$18.20	\$227.18
Total						\$4,777,856.55	\$377,801.21	\$5,155,657.76

Delivery Schedule

Hardware

Bundle	Item	Description	QTY	Estimated Delivery Date
AB4 1-Bay Dock Bundle	100201	AXON BODY 4 - 1 BAY DOCK	146	08/01/2023
AB4 1-Bay Dock Bundle	71104	NORTH AMER POWER CORD FOR AB3 & T7 1-BAY DOCK/DATAPORT	146	08/01/2023
AB4 Camera Bundle	100147	AXON BODY 4 - NA	146	08/01/2023
AB4 Camera Bundle	100147	AXON BODY 4 - NA	4	08/01/2023
AB4 Camera Bundle	100466	USB-C to USB-C CABLE FOR AB4	161	08/01/2023
AB4 Camera Bundle	74028	WING CLIP MOUNT, AXON RAPIDLOCK	161	08/01/2023
AB4 Multi Bay Dock Bundle	100206	AXON BODY 4 - 8 BAY DOCK	3	08/01/2023
AB4 Multi Bay Dock Bundle	70033	WALL MOUNT BRACKET, ASSY, EVIDENCE.COM DOCK	3	08/01/2023
AB4 Multi Bay Dock Bundle	71019	NORTH AMER POWER CORD FOR AB3 8-BAY, AB2 1-BAY / 6-BAY DOCK	3	08/01/2023
Officer Safety Plan 10 Premium	100126	AXON VR TACTICAL BAG	2	08/01/2023
Officer Safety Plan 10 Premium	100748	TASER 10 VR HANDLE	2	08/01/2023
Officer Safety Plan 10 Premium	20296	VR TABLET	2	08/01/2023
Officer Safety Plan 10 Premium	20297	VR TABLET CASE	2	08/01/2023
Officer Safety Plan 10 Premium	20298	VR-ENABLED SIRT 115C CONTROLLER	2	08/01/2023
Officer Safety Plan 10 Premium	20378	HTC FOCUS 3 VR HEADSET	6	08/01/2023
Officer Safety Plan 10 Premium	71044	BATTERY, SIGNAL SIDEARM, CR2430 SINGLE PACK	292	08/01/2023
Officer Safety Plan 10 Premium	75015	SIGNAL SIDEARM KIT	146	08/01/2023
A la Carte	50114	INTERVIEW - CAMERA - COVERT SENSOR	3	08/01/2023
A la Carte	50118	INTERVIEW - MIC - WIRED (STANDARD MIC)	3	08/01/2023
A la Carte	50118	INTERVIEW - MIC - WIRED (STANDARD MIC)	3	08/01/2023
A la Carte	50218	INTERVIEW - CAMERA - COVERT MAIN UNIT	3	08/01/2023
A la Carte	50298	INTERVIEW - CAMERA - OVERT DOME	3	08/01/2023
A la Carte	50322	INTERVIEW - TOUCH PANEL PRO	3	08/01/2023
A la Carte	74056	INTERVIEW - TOUCH PANEL WALL MOUNT	3	08/01/2023
A la Carte	74116	INTERVIEW - ENCLOSURE - FLUSH MOUNT	3	08/01/2023
Officer Safety Plan 10 Premium	100390	TASER 10 HANDLE, YLW, CLASS 3R	146	09/01/2023
Officer Safety Plan 10 Premium	100390	TASER 10 HANDLE, YLW, CLASS 3R	4	09/01/2023
Officer Safety Plan 10 Premium	100393	TASER 10 LIVE DUTY MAGAZINE BLACK	146	09/01/2023
Officer Safety Plan 10 Premium	100393	TASER 10 LIVE DUTY MAGAZINE BLACK	4	09/01/2023
Officer Safety Plan 10 Premium	100394	TASER 10 HALT TRN MAGAZINE BLUE (HOOK-AND-LOOP-TRAINING)	6	09/01/2023
Officer Safety Plan 10 Premium	100395	TASER 10 LIVE TRAINING MAGAZINE PURPLE	6	09/01/2023
Officer Safety Plan 10 Premium	100396	TASER 10 INERT MAGAZINE RED	6	09/01/2023
Officer Safety Plan 10 Premium	100399	LIVE UNITARY CARTRIDGE (TASER 10) - TBC	2920	09/01/2023
Officer Safety Plan 10 Premium	100400	HALT UNITARY CARTRIDGE (TASER 10) - TBC	880	09/01/2023
Officer Safety Plan 10 Premium	100401	INERT UNITARY CARTRIDGE (TASER 10)	59	09/01/2023
Officer Safety Plan 10 Premium	100611	TASER 10 SAFARILAND HOLSTER, RH	146	09/01/2023
Officer Safety Plan 10 Premium	100623	ENHANCED HOOK-AND-LOOP TRAINING (HALT) SUIT (V2)	3	09/01/2023
Officer Safety Plan 10 Premium	20018	TASER BATTERY PACK, TACTICAL	146	09/01/2023
Officer Safety Plan 10 Premium	20018	TASER BATTERY PACK, TACTICAL	25	09/01/2023
Officer Safety Plan 10 Premium	20018	TASER BATTERY PACK, TACTICAL	4	09/01/2023

Hardware

Bundle	Item	Description	QTY	Estimated Delivery Date
Officer Safety Plan 10 Premium	70033	WALL MOUNT BRACKET, ASSY, EVIDENCE.COM DOCK	2	09/01/2023
Officer Safety Plan 10 Premium	71019	NORTH AMER POWER CORD FOR AB3 8-BAY, AB2 1-BAY / 6-BAY DOCK	2	09/01/2023
Officer Safety Plan 10 Premium	74200	TASER 6-BAY DOCK AND CORE	2	09/01/2023
Officer Safety Plan 10 Premium	80087	TASER TARGET, CONDUCTIVE, PROFESSIONAL (RUGGEDIZED)	2	09/01/2023
Officer Safety Plan 10 Premium	80090	TARGET FRAME, PROFESSIONAL, 27.5 IN. X 75 IN., TASER 7	2	09/01/2023
Fleet 3 Advanced	11634	CRADLEPOINT IBR900-1200M-B-NPS+5YR NETCLOUD	100	02/01/2024
Fleet 3 Advanced	70112	AXON SIGNAL UNIT	100	02/01/2024
Fleet 3 Advanced	71200	FLEET ANT, AIRGAIN, 5-IN-1, 2LTE, 2WIFI, 1GNSS, BL	100	02/01/2024
Fleet 3 Advanced	72034	FLEET SIM INSERTION, VZW	100	02/01/2024
Fleet 3 Advanced	72036	FLEET 3 STANDARD 2 CAMERA KIT	100	02/01/2024
Fleet 3 Advanced	72036	FLEET 3 STANDARD 2 CAMERA KIT	3	02/01/2024
A la Carte	11634	CRADLEPOINT IBR900-1200M-B-NPS+5YR NETCLOUD	3	02/01/2024
A la Carte	70112	AXON SIGNAL UNIT	3	02/01/2024
A la Carte	71200	FLEET ANT, AIRGAIN, 5-IN-1, 2LTE, 2WIFI, 1GNSS, BL	3	02/01/2024
A la Carte	72034	FLEET SIM INSERTION, VZW	3	02/01/2024
Officer Safety Plan 10 Premium	100399	LIVE UNITARY CARTRIDGE (TASER 10) - TBC	300	09/01/2024
Officer Safety Plan 10 Premium	100400	HALT UNITARY CARTRIDGE (TASER 10) - TBC	880	09/01/2024
Officer Safety Plan 10 Premium	100399	LIVE UNITARY CARTRIDGE (TASER 10) - TBC	290	09/01/2025
Officer Safety Plan 10 Premium	100400	HALT UNITARY CARTRIDGE (TASER 10) - TBC	870	09/01/2025
Body Worn Camera Multi-Bay Dock TAP Bundle	73689	MULTI-BAY BWC DOCK 1ST REFRESH	3	02/01/2026
Officer Safety Plan 10 Premium	100210	VIRTUAL REALITY TABLET REFRESH ONE	2	02/01/2026
Officer Safety Plan 10 Premium	20373	VIRTUAL REALITY HEADSET REFRESH ONE	6	02/01/2026
Officer Safety Plan 10 Premium	73309	AXON CAMERA REFRESH ONE	150	02/01/2026
Officer Safety Plan 10 Premium	73313	1-BAY DOCK AXON CAMERA REFRESH ONE	146	02/01/2026
Officer Safety Plan 10 Premium	100399	LIVE UNITARY CARTRIDGE (TASER 10) - TBC	290	09/01/2026
Officer Safety Plan 10 Premium	100400	HALT UNITARY CARTRIDGE (TASER 10) - TBC	880	09/01/2026
Officer Safety Plan 10 Premium	100399	LIVE UNITARY CARTRIDGE (TASER 10) - TBC	290	09/01/2027
Officer Safety Plan 10 Premium	100400	HALT UNITARY CARTRIDGE (TASER 10) - TBC	870	09/01/2027
Fleet 3 Advanced	72040	FLEET REFRESH, 2 CAMERA KIT	100	06/01/2028
Fleet 3 Advanced	72040	FLEET REFRESH, 2 CAMERA KIT	3	06/01/2028
Body Worn Camera Multi-Bay Dock TAP Bundle	73688	MULTI-BAY BWC DOCK 2ND REFRESH	3	08/01/2028
Officer Safety Plan 10 Premium	73310	AXON CAMERA REFRESH TWO	150	08/01/2028
Officer Safety Plan 10 Premium	73314	1-BAY DOCK AXON CAMERA REFRESH TWO	146	08/01/2028

Software

Bundle	Item	Description	QTY	Estimated Start Date	Estimated End Date
AXON AIR, CLASS 2 UAS BUNDLE	100580	AXON AIR, UAS LICENSE (CLASS 2)	7	09/01/2023	08/31/2028
AXON AIR, CLASS 2 UAS BUNDLE	100584	AXON AIR, ADVANCED STREAMING ADD-ON	7	09/01/2023	08/31/2028
AXON AIR, CLASS 2 UAS BUNDLE	100586	AXON AIR, API INTEGRATIONS ADD-ON	7	09/01/2023	08/31/2028
Officer Safety Plan 10 Premium	100165	UNLIMITED 3RD-PARTY STORAGE	146	09/01/2023	08/31/2028
Officer Safety Plan 10 Premium	100590	MY90 LICENSE	146	09/01/2023	08/31/2028
Officer Safety Plan 10 Premium	100801	RECORDS OSP	146	09/01/2023	08/31/2028
Officer Safety Plan 10 Premium	20370	FULL VR TASER 7 ADD-ON USER ACCESS	146	09/01/2023	08/31/2028
Officer Safety Plan 10 Premium	73478	REDACTION ASSISTANT USER LICENSE	146	09/01/2023	08/31/2028
Officer Safety Plan 10 Premium	73618	AXON COMMUNITY REQUEST+ LICENSE	146	09/01/2023	08/31/2028
Officer Safety Plan 10 Premium	73638	STANDARDS ACCESS LICENSE	146	09/01/2023	08/31/2028

Software

Bundle	Item	Description	QTY	Estimated Start Date	Estimated End Date
Officer Safety Plan 10 Premium	73680	RESPOND DEVICE PLUS LICENSE	146	09/01/2023	08/31/2028
Officer Safety Plan 10 Premium	73682	AUTO TAGGING LICENSE	146	09/01/2023	08/31/2028
Officer Safety Plan 10 Premium	73686	EVIDENCE.COM UNLIMITED AXON DEVICE STORAGE	146	09/01/2023	08/31/2028
Officer Safety Plan 10 Premium	73739	PERFORMANCE LICENSE	146	09/01/2023	08/31/2028
Officer Safety Plan 10 Premium	73746	PROFESSIONAL EVIDENCE.COM LICENSE	146	09/01/2023	08/31/2028
Officer Safety Plan 10 Premium	73746	PROFESSIONAL EVIDENCE.COM LICENSE	1	09/01/2023	08/31/2028
Officer Safety Plan 10 Premium	85760	Auto-Transcribe Unlimited Service	146	09/01/2023	08/31/2028
Pro License Bundle	73683	10 GB EVIDENCE.COM A-LA-CART STORAGE	75	09/01/2023	08/31/2028
Pro License Bundle	73746	PROFESSIONAL EVIDENCE.COM LICENSE	25	09/01/2023	08/31/2028
A la Carte	100112	AXON AIR, E.COM PILOT DATA LIC	21	09/01/2023	08/31/2028
A la Carte	50037	INTERVIEW - SOFTWARE - CLIENT (PER TOUCH PANEL-PC)	3	09/01/2023	08/31/2028
A la Carte	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	3	09/01/2023	08/31/2028
A la Carte	50041	INTERVIEW - SOFTWARE - STREAMING SERVER LICENSE (PER SERVER)	3	09/01/2023	08/31/2028
A la Carte	50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	3	09/01/2023	08/31/2028
A la Carte	50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	6	09/01/2023	08/31/2028
Officer Safety Plan 10 Premium	20248	TASER 7 EVIDENCE.COM LICENSE	146	10/01/2023	08/31/2028
Officer Safety Plan 10 Premium	20248	TASER 7 EVIDENCE.COM LICENSE	2	10/01/2023	08/31/2028
Fleet 3 Advanced	80400	FLEET, VEHICLE LICENSE	100	03/01/2024	08/31/2028
Fleet 3 Advanced	80401	FLEET 3, ALPR LICENSE, 1 CAMERA	100	03/01/2024	08/31/2028
Fleet 3 Advanced	80402	RESPOND DEVICE LICENSE - FLEET 3	100	03/01/2024	08/31/2028
Fleet 3 Advanced	80410	FLEET, UNLIMITED STORAGE, 1 CAMERA	200	03/01/2024	08/31/2028

Services

Bundle	Item	Description	QTY
Fleet 3 Advanced	73391	FLEET 3 DEPLOYMENT (PER VEHICLE)	100
Officer Safety Plan 10 Premium	100105	MY90 SETUP	1
Officer Safety Plan 10 Premium	100751	TASER 10 DUTY CARTRIDGE REPLACEMENT ACCESS PROGRAM	146
Officer Safety Plan 10 Premium	11642	THIRD-PARTY VIDEO SUPPORT LICENSE	146
Officer Safety Plan 10 Premium	20119	TASER 7 MASTER INSTRUCTOR SCHOOL VOUCHER	1
Officer Safety Plan 10 Premium	20119	TASER 7 MASTER INSTRUCTOR SCHOOL VOUCHER	1
Officer Safety Plan 10 Premium	20119	TASER 7 MASTER INSTRUCTOR SCHOOL VOUCHER	1
Officer Safety Plan 10 Premium	20119	TASER 7 MASTER INSTRUCTOR SCHOOL VOUCHER	1
Officer Safety Plan 10 Premium	20119	TASER 7 MASTER INSTRUCTOR SCHOOL VOUCHER	1
Officer Safety Plan 10 Premium	20120	TASER 7 INSTRUCTOR COURSE VOUCHER	1
Officer Safety Plan 10 Premium	20120	TASER 7 INSTRUCTOR COURSE VOUCHER	1
Officer Safety Plan 10 Premium	20120	TASER 7 INSTRUCTOR COURSE VOUCHER	1
Officer Safety Plan 10 Premium	20120	TASER 7 INSTRUCTOR COURSE VOUCHER	1
Officer Safety Plan 10 Premium	20120	TASER 7 INSTRUCTOR COURSE VOUCHER	1
Officer Safety Plan 10 Premium	79999	AUTO TAGGING / PERFORMANCE IMPLEMENTATION SERVICE	1
A la Carte	12328	AXON AIR, ON-SITE TRAINING	1
A la Carte	20379	VR 1-DAY SERVICE	1
A la Carte	75014	SIGNAL SIDEARM, INSTALLATION SERVICE ONSITE	1
A la Carte	85055	AXON FULL SERVICE	1

Services

Bundle	Item	Description	QTY
A la Carte	85147	CEW STARTER	1
A la Carte	85149	CEW 2 DAY PRODUCT SPECIFIC INSTRUCTOR COURSE	1
A la Carte	85170	INTERVIEW - SERVICE - STANDARD INSTALL AND SETUP (PER ROOM)	3

Warranties

Bundle	Item	Description	QTY	Estimated Start Date	Estimated End Date
A la Carte	80379	EXT WARRANTY, AXON SIGNAL UNIT	3	03/01/2024	08/31/2028
Body Worn Camera Multi-Bay Dock TAP Bundle	80465	EXT WARRANTY, MULTI-BAY DOCK (TAP)	3	08/01/2024	08/31/2028
Officer Safety Plan 10 Premium	100197	HTC FOCUS 3 VR HEADSET - WARRANTY	6	08/01/2024	08/31/2028
Officer Safety Plan 10 Premium	100213	VIRTUAL REALITY TABLET - HARDWARE WARRANTY	2	08/01/2024	08/31/2028
Officer Safety Plan 10 Premium	80464	EXT WARRANTY, CAMERA (TAP)	146	08/01/2024	08/31/2028
Officer Safety Plan 10 Premium	80464	EXT WARRANTY, CAMERA (TAP)	4	08/01/2024	08/31/2028
Officer Safety Plan 10 Premium	80466	EXT WARRANTY, SINGLE-BAY DOCK (TAP)	146	08/01/2024	08/31/2028
A la Carte	50448	EXT WARRANTY, INTERVIEW ROOM	3	08/01/2024	08/31/2028
Officer Safety Plan 10 Premium	100704	EXT WARRANTY, TASER 10 HANDLE	146	09/01/2024	08/31/2028
Officer Safety Plan 10 Premium	100704	EXT WARRANTY, TASER 10 HANDLE	4	09/01/2024	08/31/2028
Officer Safety Plan 10 Premium	80374	EXT WARRANTY, TASER 7 BATTERY PACK	146	09/01/2024	08/31/2028
Officer Safety Plan 10 Premium	80374	EXT WARRANTY, TASER 7 BATTERY PACK	25	09/01/2024	08/31/2028
Officer Safety Plan 10 Premium	80374	EXT WARRANTY, TASER 7 BATTERY PACK	4	09/01/2024	08/31/2028
Officer Safety Plan 10 Premium	80396	EXT WARRANTY, TASER 7 SIX BAY DOCK	2	09/01/2024	08/31/2028
Fleet 3 Advanced	80379	EXT WARRANTY, AXON SIGNAL UNIT	100	02/01/2025	08/31/2028
Fleet 3 Advanced	80495	EXT WARRANTY, FLEET 3, 2 CAMERA KIT	100	02/01/2025	08/31/2028
Fleet 3 Advanced	80495	EXT WARRANTY, FLEET 3, 2 CAMERA KIT	3	02/01/2025	08/31/2028

Payment Details

Aug 2023

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 1 BWC	100112	AXON AIR, E.COM PILOT DATA LIC	21	\$8,202.60	\$713.63	\$8,916.23
Year 1 BWC	BWCamMBDTAP	Body Worn Camera Multi-Bay Dock TAP Bundle	3	\$1,247.76	\$108.55	\$1,356.31
Year 1 BWC	CLASS2UAS	AXON AIR, CLASS 2 UAS BUNDLE	7	\$23,800.56	\$2,070.64	\$25,871.20
Year 1 BWC	H00001	AB4 Camera Bundle	146	\$24,047.06	\$2,092.10	\$26,139.16
Year 1 BWC	H00002	AB4 Multi Bay Dock Bundle	3	\$973.77	\$84.72	\$1,058.49
Year 1 BWC	H00003	AB4 1-Bay Dock Bundle	146	\$6,486.18	\$564.30	\$7,050.48
Year 1 BWC	OSP10 Prem	Officer Safety Plan 10 Premium	146	\$450,269.95	\$32,136.44	\$482,406.39
Year 1 BWC	ProLicense	Pro License Bundle	25	\$12,675.00	\$1,102.73	\$13,777.73
Year 1 IR	50037	INTERVIEW - SOFTWARE - CLIENT (PER TOUCH PANEL-PC)	3	\$900.00	\$78.30	\$978.30
Year 1 IR	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	3	\$781.06	\$67.95	\$849.01
Year 1 IR	50041	INTERVIEW - SOFTWARE - STREAMING SERVER LICENSE (PER SERVER)	3	\$1,050.00	\$91.35	\$1,141.35
Year 1 IR	50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	3	\$912.38	\$79.38	\$991.76
Year 1 IR	50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	6	\$0.00	\$0.00	\$0.00
Year 1 IR	50114	INTERVIEW - CAMERA - COVERT SENSOR	3	\$231.56	\$20.15	\$251.71
Year 1 IR	50118	INTERVIEW - MIC - WIRED (STANDARD MIC)	3	\$140.01	\$12.18	\$152.19
Year 1 IR	50118	INTERVIEW - MIC - WIRED (STANDARD MIC)	3	\$140.01	\$12.18	\$152.19
Year 1 IR	50218	INTERVIEW - CAMERA - COVERT MAIN UNIT	3	\$371.75	\$32.34	\$404.09
Year 1 IR	50298	INTERVIEW - CAMERA - OVERT DOME	3	\$578.40	\$50.32	\$628.72
Year 1 IR	50322	INTERVIEW - TOUCH PANEL PRO	3	\$1,792.49	\$155.95	\$1,948.44
Year 1 IR	50448	EXT WARRANTY, INTERVIEW ROOM	3	\$722.65	\$62.87	\$785.52
Year 1 IR	74056	INTERVIEW - TOUCH PANEL WALL MOUNT	3	\$38.40	\$3.34	\$41.74
Year 1 IR	74116	INTERVIEW - ENCLOSURE - FLUSH MOUNT	3	\$79.20	\$6.89	\$86.09
Year 1 IR	85170	INTERVIEW - SERVICE - STANDARD INSTALL AND SETUP (PER ROOM)	3	\$3,570.00	\$310.59	\$3,880.59
Total				\$539,010.79	\$39,856.90	\$578,867.69

Sep 2023

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 1 Taser	100845	BUNDLE - TRUE UP - TASER 10 CERTIFICATION BUNDLE	146	\$1,324.51	\$115.23	\$1,439.74
Year 1 Taser	OSP10 Prem	Officer Safety Plan 10 Premium	146	\$114,513.65	\$9,788.48	\$124,302.13
Invoice Upon Fulfillment	12328	AXON AIR, ON-SITE TRAINING	1	\$4,125.00	\$0.00	\$4,125.00
Invoice Upon Fulfillment	20379	VR 1-DAY SERVICE	1	\$4,950.00	\$430.65	\$5,380.65
Invoice Upon Fulfillment	75014	SIGNAL SIDEARM, INSTALLATION SERVICE ONSITE	1	\$3,000.00	\$261.00	\$3,261.00
Invoice Upon Fulfillment	85055	AXON FULL SERVICE	1	\$26,775.00	\$2,329.45	\$29,104.45
Invoice Upon Fulfillment	85147	CEW STARTER	1	\$9,950.00	\$0.00	\$9,950.00
Invoice Upon Fulfillment	85149	CEW 2 DAY PRODUCT SPECIFIC INSTRUCTOR COURSE	1	\$6,800.00	\$0.00	\$6,800.00
Invoice Upon Fulfillment	OSP10 Prem	Officer Safety Plan 10 Premium	146	\$2,408.55	\$209.55	\$2,618.10
Total				\$173,846.71	\$13,134.36	\$186,981.07

Feb 2024

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 1 Fleet	11634	CRADLEPOINT IBR900-1200M-B-NPS+5YR NETCLOUD	3	\$860.71	\$74.88	\$935.59
Year 1 Fleet	70112	AXON SIGNAL UNIT	3	\$165.73	\$14.42	\$180.15
Year 1 Fleet	71200	FLEET ANT, AIRGAIN, 5-IN-1, 2LTE, 2WIFI, 1GNSS, BL	3	\$147.91	\$12.87	\$160.78
Year 1 Fleet	72034	FLEET SIM INSERTION, VZW	3	\$8.91	\$0.77	\$9.68
Year 1 Fleet	80379	EXT WARRANTY, AXON SIGNAL UNIT	3	\$41.80	\$3.64	\$45.44
Year 1 Fleet	80462	FLEET 3 ADVANCED BUNDLE WITH TAP TRUE UP	100	\$12,960.00	\$1,127.52	\$14,087.52
Year 1 Fleet	Fleet3A	Fleet 3 Advanced	100	\$274,935.60	\$23,919.41	\$298,855.01
Total				\$289,120.66	\$25,153.51	\$314,274.17

Aug 2024

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 2 BWC	100112	AXON AIR, E.COM PILOT DATA LIC	21	\$8,202.60	\$713.63	\$8,916.23
Year 2 BWC	BWCamMBDTAP	Body Worn Camera Multi-Bay Dock TAP Bundle	3	\$1,247.76	\$108.55	\$1,356.31
Year 2 BWC	CLASS2UAS	AXON AIR, CLASS 2 UAS BUNDLE	7	\$23,800.56	\$2,070.64	\$25,871.20
Year 2 BWC	H00001	AB4 Camera Bundle	146	\$24,047.08	\$2,092.10	\$26,139.18
Year 2 BWC	H00002	AB4 Multi Bay Dock Bundle	3	\$973.77	\$84.72	\$1,058.49
Year 2 BWC	H00003	AB4 1-Bay Dock Bundle	146	\$6,486.20	\$564.30	\$7,050.50
Year 2 BWC	OSP10 Prem	Officer Safety Plan 10 Premium	146	\$450,269.91	\$32,136.44	\$482,406.35
Year 2 BWC	ProLicense	Pro License Bundle	25	\$12,675.00	\$1,102.72	\$13,777.72
Year 2 IR	50037	INTERVIEW - SOFTWARE - CLIENT (PER TOUCH PANEL-PC)	3	\$900.00	\$78.30	\$978.30
Year 2 IR	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	3	\$781.06	\$67.95	\$849.01
Year 2 IR	50041	INTERVIEW - SOFTWARE - STREAMING SERVER LICENSE (PER SERVER)	3	\$1,050.00	\$91.35	\$1,141.35
Year 2 IR	50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	3	\$912.38	\$79.38	\$991.76
Year 2 IR	50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	6	\$0.00	\$0.00	\$0.00
Year 2 IR	50114	INTERVIEW - CAMERA - COVERT SENSOR	3	\$231.56	\$20.15	\$251.71
Year 2 IR	50118	INTERVIEW - MIC - WIRED (STANDARD MIC)	3	\$140.01	\$12.18	\$152.19
Year 2 IR	50118	INTERVIEW - MIC - WIRED (STANDARD MIC)	3	\$140.01	\$12.18	\$152.19
Year 2 IR	50218	INTERVIEW - CAMERA - COVERT MAIN UNIT	3	\$371.75	\$32.34	\$404.09
Year 2 IR	50298	INTERVIEW - CAMERA - OVERT DOME	3	\$578.40	\$50.32	\$628.72
Year 2 IR	50322	INTERVIEW - TOUCH PANEL PRO	3	\$1,792.49	\$155.95	\$1,948.44
Year 2 IR	50448	EXT WARRANTY, INTERVIEW ROOM	3	\$722.65	\$62.87	\$785.52
Year 2 IR	74056	INTERVIEW - TOUCH PANEL WALL MOUNT	3	\$38.40	\$3.34	\$41.74
Year 2 IR	74116	INTERVIEW - ENCLOSURE - FLUSH MOUNT	3	\$79.20	\$6.89	\$86.09
Year 2 IR	85170	INTERVIEW - SERVICE - STANDARD INSTALL AND SETUP (PER ROOM)	3	\$3,570.00	\$310.59	\$3,880.59
Total				\$539,010.79	\$39,856.89	\$578,867.68

Sep 2024

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 2 Taser	100845	BUNDLE - TRUE UP - TASER 10 CERTIFICATION BUNDLE	146	\$1,324.51	\$115.23	\$1,439.74
Year 2 Taser	OSP10 Prem	Officer Safety Plan 10 Premium	146	\$114,513.65	\$9,788.48	\$124,302.13
Total				\$115,838.16	\$9,903.71	\$125,741.87

Feb 2025

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 2 Fleet	11634	CRADLEPOINT IBR900-1200M-B-NPS+5YR NETCLOUD	3	\$860.71	\$74.88	\$935.59

Feb 2025

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 2 Fleet	70112	AXON SIGNAL UNIT	3	\$165.73	\$14.42	\$180.15
Year 2 Fleet	71200	FLEET ANT, AIRGAIN, 5-IN-1, 2LTE, 2WIFI, 1GNSS, BL	3	\$147.91	\$12.87	\$160.78
Year 2 Fleet	72034	FLEET SIM INSERTION, VZW	3	\$8.91	\$0.77	\$9.68
Year 2 Fleet	80379	EXT WARRANTY, AXON SIGNAL UNIT	3	\$41.80	\$3.64	\$45.44
Year 2 Fleet	80462	FLEET 3 ADVANCED BUNDLE WITH TAP TRUE UP	100	\$12,960.00	\$1,127.52	\$14,087.52
Year 2 Fleet	Fleet3A	Fleet 3 Advanced	100	\$274,935.60	\$23,919.41	\$298,855.01
Total				\$289,120.66	\$25,153.51	\$314,274.17

Aug 2025

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 3 BWC	100112	AXON AIR, E.COM PILOT DATA LIC	21	\$8,202.60	\$713.63	\$8,916.23
Year 3 BWC	BWCamMBDTAP	Body Worn Camera Multi-Bay Dock TAP Bundle	3	\$1,247.76	\$108.55	\$1,356.31
Year 3 BWC	CLASS2UAS	AXON AIR, CLASS 2 UAS BUNDLE	7	\$23,800.56	\$2,070.64	\$25,871.20
Year 3 BWC	H00001	AB4 Camera Bundle	146	\$24,047.08	\$2,092.10	\$26,139.18
Year 3 BWC	H00002	AB4 Multi Bay Dock Bundle	3	\$973.77	\$84.72	\$1,058.49
Year 3 BWC	H00003	AB4 1-Bay Dock Bundle	146	\$6,486.20	\$564.30	\$7,050.50
Year 3 BWC	OSP10 Prem	Officer Safety Plan 10 Premium	146	\$450,269.91	\$32,136.44	\$482,406.35
Year 3 BWC	ProLicense	Pro License Bundle	25	\$12,675.00	\$1,102.72	\$13,777.72
Year 3 IR	50037	INTERVIEW - SOFTWARE - CLIENT (PER TOUCH PANEL-PC)	3	\$900.00	\$78.30	\$978.30
Year 3 IR	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	3	\$781.06	\$67.95	\$849.01
Year 3 IR	50041	INTERVIEW - SOFTWARE - STREAMING SERVER LICENSE (PER SERVER)	3	\$1,050.00	\$91.35	\$1,141.35
Year 3 IR	50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	3	\$912.38	\$79.38	\$991.76
Year 3 IR	50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	6	\$0.00	\$0.00	\$0.00
Year 3 IR	50114	INTERVIEW - CAMERA - COVERT SENSOR	3	\$231.56	\$20.15	\$251.71
Year 3 IR	50118	INTERVIEW - MIC - WIRED (STANDARD MIC)	3	\$140.01	\$12.18	\$152.19
Year 3 IR	50118	INTERVIEW - MIC - WIRED (STANDARD MIC)	3	\$140.01	\$12.18	\$152.19
Year 3 IR	50218	INTERVIEW - CAMERA - COVERT MAIN UNIT	3	\$371.75	\$32.34	\$404.09
Year 3 IR	50298	INTERVIEW - CAMERA - OVERT DOME	3	\$578.40	\$50.32	\$628.72
Year 3 IR	50322	INTERVIEW - TOUCH PANEL PRO	3	\$1,792.49	\$155.95	\$1,948.44
Year 3 IR	50448	EXT WARRANTY, INTERVIEW ROOM	3	\$722.65	\$62.87	\$785.52
Year 3 IR	74056	INTERVIEW - TOUCH PANEL WALL MOUNT	3	\$38.40	\$3.34	\$41.74
Year 3 IR	74116	INTERVIEW - ENCLOSURE - FLUSH MOUNT	3	\$79.20	\$6.89	\$86.09
Year 3 IR	85170	INTERVIEW - SERVICE - STANDARD INSTALL AND SETUP (PER ROOM)	3	\$3,570.00	\$310.59	\$3,880.59
Total				\$539,010.79	\$39,856.89	\$578,867.68

Sep 2025

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 3 Taser	100845	BUNDLE - TRUE UP - TASER 10 CERTIFICATION BUNDLE	146	\$1,324.51	\$115.23	\$1,439.74
Year 3 Taser	OSP10 Prem	Officer Safety Plan 10 Premium	146	\$114,513.65	\$9,788.48	\$124,302.13
Total				\$115,838.16	\$9,903.71	\$125,741.87

Feb 2026

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 3 Fleet	11634	CRADLEPOINT IBR900-1200M-B-NPS+5YR NETCLOUD	3	\$860.71	\$74.88	\$935.59
Year 3 Fleet	70112	AXON SIGNAL UNIT	3	\$165.73	\$14.42	\$180.15

Feb 2026

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 3 Fleet	71200	FLEET ANT, AIRGAIN, 5-IN-1, 2LTE, 2WIFI, 1GNSS, BL	3	\$147.91	\$12.87	\$160.78
Year 3 Fleet	72034	FLEET SIM INSERTION, VZW	3	\$8.91	\$0.77	\$9.68
Year 3 Fleet	80379	EXT WARRANTY, AXON SIGNAL UNIT	3	\$41.80	\$3.64	\$45.44
Year 3 Fleet	80462	FLEET 3 ADVANCED BUNDLE WITH TAP TRUE UP	100	\$12,960.00	\$1,127.52	\$14,087.52
Year 3 Fleet	Fleet3A	Fleet 3 Advanced	100	\$274,935.60	\$23,919.41	\$298,855.01
Total				\$289,120.66	\$25,153.51	\$314,274.17

Aug 2026

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 4 BWC	100112	AXON AIR, E.COM PILOT DATA LIC	21	\$8,202.60	\$713.63	\$8,916.23
Year 4 BWC	BWCamMBDTAP	Body Worn Camera Multi-Bay Dock TAP Bundle	3	\$1,247.76	\$108.55	\$1,356.31
Year 4 BWC	CLASS2UAS	AXON AIR, CLASS 2 UAS BUNDLE	7	\$23,800.56	\$2,070.64	\$25,871.20
Year 4 BWC	H00001	AB4 Camera Bundle	146	\$24,047.08	\$2,092.10	\$26,139.18
Year 4 BWC	H00002	AB4 Multi Bay Dock Bundle	3	\$973.77	\$84.72	\$1,058.49
Year 4 BWC	H00003	AB4 1-Bay Dock Bundle	146	\$6,486.20	\$564.30	\$7,050.50
Year 4 BWC	OSP10 Prem	Officer Safety Plan 10 Premium	146	\$450,269.91	\$32,136.44	\$482,406.35
Year 4 BWC	ProLicense	Pro License Bundle	25	\$12,675.00	\$1,102.72	\$13,777.72
Year 4 IR	50037	INTERVIEW - SOFTWARE - CLIENT (PER TOUCH PANEL-PC)	3	\$900.00	\$78.30	\$978.30
Year 4 IR	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	3	\$781.06	\$67.95	\$849.01
Year 4 IR	50041	INTERVIEW - SOFTWARE - STREAMING SERVER LICENSE (PER SERVER)	3	\$1,050.00	\$91.35	\$1,141.35
Year 4 IR	50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	3	\$912.38	\$79.38	\$991.76
Year 4 IR	50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	6	\$0.00	\$0.00	\$0.00
Year 4 IR	50114	INTERVIEW - CAMERA - COVERT SENSOR	3	\$231.56	\$20.15	\$251.71
Year 4 IR	50118	INTERVIEW - MIC - WIRED (STANDARD MIC)	3	\$140.01	\$12.18	\$152.19
Year 4 IR	50118	INTERVIEW - MIC - WIRED (STANDARD MIC)	3	\$140.01	\$12.18	\$152.19
Year 4 IR	50218	INTERVIEW - CAMERA - COVERT MAIN UNIT	3	\$371.75	\$32.34	\$404.09
Year 4 IR	50298	INTERVIEW - CAMERA - OVERT DOME	3	\$578.40	\$50.32	\$628.72
Year 4 IR	50322	INTERVIEW - TOUCH PANEL PRO	3	\$1,792.49	\$155.95	\$1,948.44
Year 4 IR	50448	EXT WARRANTY, INTERVIEW ROOM	3	\$722.65	\$62.87	\$785.52
Year 4 IR	74056	INTERVIEW - TOUCH PANEL WALL MOUNT	3	\$38.40	\$3.34	\$41.74
Year 4 IR	74116	INTERVIEW - ENCLOSURE - FLUSH MOUNT	3	\$79.20	\$6.89	\$86.09
Year 4 IR	85170	INTERVIEW - SERVICE - STANDARD INSTALL AND SETUP (PER ROOM)	3	\$3,570.00	\$310.59	\$3,880.59
Total				\$539,010.79	\$39,856.89	\$578,867.68

Sep 2026

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 4 Taser	100845	BUNDLE - TRUE UP - TASER 10 CERTIFICATION BUNDLE	146	\$1,324.51	\$115.23	\$1,439.74
Year 4 Taser	OSP10 Prem	Officer Safety Plan 10 Premium	146	\$114,513.65	\$9,788.48	\$124,302.13
Total				\$115,838.16	\$9,903.71	\$125,741.87

Feb 2027

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 4 Fleet	11634	CRADLEPOINT IBR900-1200M-B-NPS+5YR NETCLOUD	3	\$860.71	\$74.88	\$935.59
Year 4 Fleet	70112	AXON SIGNAL UNIT	3	\$165.73	\$14.42	\$180.15
Year 4 Fleet	71200	FLEET ANT, AIRGAIN, 5-IN-1, 2LTE, 2WIFI, 1GNSS, BL	3	\$147.91	\$12.87	\$160.78

Feb 2027

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 4 Fleet	72034	FLEET SIM INSERTION, VZW	3	\$8.91	\$0.77	\$9.68
Year 4 Fleet	80379	EXT WARRANTY, AXON SIGNAL UNIT	3	\$41.80	\$3.64	\$45.44
Year 4 Fleet	80462	FLEET 3 ADVANCED BUNDLE WITH TAP TRUE UP	100	\$12,960.00	\$1,127.52	\$14,087.52
Year 4 Fleet	Fleet3A	Fleet 3 Advanced	100	\$274,935.60	\$23,919.41	\$298,855.01
Total				\$289,120.66	\$25,153.51	\$314,274.17

Aug 2027

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 5 BWC	100112	AXON AIR, E.COM PILOT DATA LIC	21	\$8,202.60	\$713.63	\$8,916.23
Year 5 BWC	BWCamMBDTAP	Body Worn Camera Multi-Bay Dock TAP Bundle	3	\$1,247.76	\$108.55	\$1,356.31
Year 5 BWC	CLASS2UAS	AXON AIR, CLASS 2 UAS BUNDLE	7	\$23,800.56	\$2,070.64	\$25,871.20
Year 5 BWC	H00001	AB4 Camera Bundle	146	\$24,047.08	\$2,092.10	\$26,139.18
Year 5 BWC	H00002	AB4 Multi Bay Dock Bundle	3	\$973.77	\$84.72	\$1,058.49
Year 5 BWC	H00003	AB4 1-Bay Dock Bundle	146	\$6,486.20	\$564.30	\$7,050.50
Year 5 BWC	OSP10 Prem	Officer Safety Plan 10 Premium	146	\$450,269.91	\$32,136.44	\$482,406.35
Year 5 BWC	ProLicense	Pro License Bundle	25	\$12,675.00	\$1,102.72	\$13,777.72
Year 5 IR	50037	INTERVIEW - SOFTWARE - CLIENT (PER TOUCH PANEL-PC)	3	\$900.00	\$78.30	\$978.30
Year 5 IR	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	3	\$781.04	\$67.95	\$848.99
Year 5 IR	50041	INTERVIEW - SOFTWARE - STREAMING SERVER LICENSE (PER SERVER)	3	\$1,050.00	\$91.35	\$1,141.35
Year 5 IR	50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	3	\$912.40	\$79.38	\$991.78
Year 5 IR	50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	6	\$0.00	\$0.00	\$0.00
Year 5 IR	50114	INTERVIEW - CAMERA - COVERT SENSOR	3	\$231.55	\$20.15	\$251.70
Year 5 IR	50118	INTERVIEW - MIC - WIRED (STANDARD MIC)	3	\$140.01	\$12.18	\$152.19
Year 5 IR	50118	INTERVIEW - MIC - WIRED (STANDARD MIC)	3	\$140.01	\$12.18	\$152.19
Year 5 IR	50218	INTERVIEW - CAMERA - COVERT MAIN UNIT	3	\$371.77	\$32.34	\$404.11
Year 5 IR	50298	INTERVIEW - CAMERA - OVERT DOME	3	\$578.40	\$50.32	\$628.72
Year 5 IR	50322	INTERVIEW - TOUCH PANEL PRO	3	\$1,792.48	\$155.95	\$1,948.43
Year 5 IR	50448	EXT WARRANTY, INTERVIEW ROOM	3	\$722.66	\$62.87	\$785.53
Year 5 IR	74056	INTERVIEW - TOUCH PANEL WALL MOUNT	3	\$38.40	\$3.34	\$41.74
Year 5 IR	74116	INTERVIEW - ENCLOSURE - FLUSH MOUNT	3	\$79.20	\$6.89	\$86.09
Year 5 IR	85170	INTERVIEW - SERVICE - STANDARD INSTALL AND SETUP (PER ROOM)	3	\$3,570.00	\$310.59	\$3,880.59
Total				\$539,010.80	\$39,856.89	\$578,867.69

Sep 2027

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 5 Taser	100845	BUNDLE - TRUE UP - TASER 10 CERTIFICATION BUNDLE	146	\$1,324.52	\$115.23	\$1,439.75
Year 5 Taser	OSP10 Prem	Officer Safety Plan 10 Premium	146	\$114,513.66	\$9,788.48	\$124,302.14
Total				\$115,838.18	\$9,903.71	\$125,741.89

Feb 2028

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 5 Fleet	11634	CRADLEPOINT IBR900-1200M-B-NPS+5YR NETCLOUD	3	\$860.69	\$74.88	\$935.57
Year 5 Fleet	70112	AXON SIGNAL UNIT	3	\$165.71	\$14.42	\$180.13
Year 5 Fleet	71200	FLEET ANT, AIRGAIN, 5-IN-1, 2LTE, 2WIFI, 1GNSS, BL	3	\$147.89	\$12.87	\$160.76
Year 5 Fleet	72034	FLEET SIM INSERTION, VZW	3	\$8.91	\$0.77	\$9.68

Feb 2028						
Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 5 Fleet	80379	EXT WARRANTY, AXON SIGNAL UNIT	3	\$41.78	\$3.64	\$45.42
Year 5 Fleet	80462	FLEET 3 ADVANCED BUNDLE WITH TAP TRUE UP	100	\$12,960.00	\$1,127.52	\$14,087.52
Year 5 Fleet	Fleet3A	Fleet 3 Advanced	100	\$274,935.60	\$23,919.41	\$298,855.01
Total				\$289,120.58	\$25,153.51	\$314,274.09

Tax is estimated based on rates applicable at date of quote and subject to change at time of invoicing. If a tax exemption certificate should be applied, please submit prior to invoicing.

Contract NASPO Contract No. OK-MA-145-015 is incorporated by reference into the terms and conditions of this Agreement. In the event of conflict the terms of Axon's Master Services and Purchasing Agreement shall govern.

Standard Terms and Conditions

Axon Enterprise Inc. Sales Terms and Conditions

Axon Master Services and Purchasing Agreement:

This Quote is limited to and conditional upon your acceptance of the provisions set forth herein and Axon's Master Services and Purchasing Agreement (posted at www.axon.com/legal/sales-terms-and-conditions), as well as the attached Statement of Work (SOW) for Axon Fleet and/or Axon Interview Room purchase, if applicable. In the event you and Axon have entered into a prior agreement to govern all future purchases, that agreement shall govern to the extent it includes the products and services being purchased and does not conflict with the Axon Customer Experience Improvement Program Appendix as described below.

ACEIP:

The Axon Customer Experience Improvement Program Appendix, which includes the sharing of de-identified segments of Agency Content with Axon to develop new products and improve your product experience (posted at www.axon.com/legal/sales-terms-and-conditions), is incorporated herein by reference. By signing below, you agree to the terms of the Axon Customer Experience Improvement Program.

TASER 10:

If Agency is purchasing TASER 10 or cartridges, the Agency agrees to the following:

1. Agency Warranty. If Agency is located in the US, Agency warrants and acknowledges that TASER 10 is classified as a firearm and is being acquired for official Agency use pursuant to a law enforcement agency transfer under the Gun Control Act of 1968.
2. Purchase Order. To comply with applicable laws and regulations, Customer must provide a purchase order to Axon prior to shipment of TASER 10.

Acceptance of Terms:

Any purchase order issued in response to this Quote is subject solely to the above referenced terms and conditions. By signing below, you represent that you are lawfully able to enter into contracts. If you are signing on behalf of an entity (including but not limited to the company, municipality, or government agency for whom you work), you represent to Axon that you have legal authority to bind that entity. If you do not have this authority, please do not sign this Quote.

The items listed below that state "TASER 7" are universal for TASER 7 and TASER 10.

- 80090 TARGET FRAME, PROFESSIONAL, 27.5 IN. X 75 IN., TASER 7
- 20370 FULL VR TASER 7 ADD-ON USER ACCESS
- 20248 TASER 7 EVIDENCE.COM LICENSE
- 20119 TASER 7 MASTER INSTRUCTOR SCHOOL VOUCHER
- 20120 TASER 7 INSTRUCTOR COURSE VOUCHER
- 80374 EXT WARRANTY, TASER 7 BATTERY PACK
- 80396 EXT WARRANTY, TASER 7 SIX BAY DOCK

Signature

6/7/2023

Date Signed



FLEET STATEMENT OF WORK BETWEEN AXON ENTERPRISE AND AGENCY

Introduction

This Statement of Work ("SOW") has been made and entered into by and between Axon Enterprise, Inc. ("AXON"), and Clark County Sheriff's Office - WA the ("AGENCY") for the purchase of the Axon Fleet in-car video solution ("FLEET") and its supporting information, services and training. (AXON Technical Project Manager/The AXON installer)

Purpose and Intent

AGENCY states, and AXON understands and agrees, that Agency's purpose and intent for entering into this SOW is for the AGENCY to obtain from AXON deliverables, which used solely in conjunction with AGENCY's existing systems and equipment, which AGENCY specifically agrees to purchase or provide pursuant to the terms of this SOW.

This SOW contains the entire agreement between the parties. There are no promises, agreements, conditions, inducements, warranties or understandings, written or oral, expressed or implied, between the parties, other than as set forth or referenced in the SOW.

Acceptance

Upon completion of the services outlined in this SOW, AGENCY will be provided a professional services acceptance form ("Acceptance Form"). AGENCY will sign the Acceptance Form acknowledging that services have been completed in substantial conformance with this SOW and the Agreement. If AGENCY reasonably believes AXON did not complete the professional services in conformance with this SOW, AGENCY must notify AXON in writing of the specific reasons within seven (7) calendar days from delivery of the Acceptance Form. AXON will remedy the issues to conform with this SOW and re-present the Acceptance Form for signature. If AXON does not receive the signed Acceptance Form or written notification of the reasons for rejection within 7 calendar days of the delivery of the Acceptance Form, AGENCY will be deemed to have accepted the services in accordance to this SOW.

Force Majeure

Neither party hereto shall be liable for delays or failure to perform with respect to this SOW due to causes beyond the party's reasonable control and not avoidable by diligence.

Schedule Change

Each party shall notify the other as soon as possible regarding any changes to agreed upon dates and times of Axon Fleet in-car Solution installation-to be performed pursuant of this Statement of Work.

Axon Fleet Deliverables

Typically, within (30) days of receiving this fully executed SOW, an AXON Technical Project Manager will deliver to AGENCY's primary point of contact via electronic media, controlled documentation, guides, instructions and videos followed by available dates for the initial project review and customer readiness validation. Unless otherwise agreed upon by AXON, AGENCY may print and reproduce said documents for use by its employees only.

Security Clearance and Access

Upon AGENCY's request, AXON will provide the AGENCY a list of AXON employees, agents, installers or representatives which require access to the AGENCY's facilities in order to perform Work pursuant of this Statement of Work. AXON will ensure that each employee, agent or representative has been informed or and consented to a criminal background investigation by AGENCY for the purposes of being allowed access to AGENCY's facilities. AGENCY is responsible for providing AXON with all required instructions and documentation accompanying the security background check's requirements.

Training

AXON will provide training applicable to Axon Evidence, Cradlepoint NetCloud Manager and Axon Fleet application in a train-the-trainer style method unless otherwise agreed upon between the AGENCY and AXON.

Local Computer

AGENCY is responsible for providing a mobile data computer (MDC) with the same software, hardware, and configuration that AGENCY personnel will use with the AXON system being installed. AGENCY is responsible for making certain that any and all security settings (port openings, firewall settings, antivirus software, virtual private network, routing, etc.) are made prior to the installation, configuration and testing of the aforementioned deliverables.

Network

AGENCY is responsible for making certain that any and all network(s) route traffic to appropriate endpoints and AXON is not liable for network breach, data interception, or loss of data due to misconfigured firewall settings or virus infection, except to the extent that such virus or infection is caused, in whole or in part, by defects in the deliverables.

Cradlepoint Router

When applicable, AGENCY must provide AXON Installers with temporary administrative access to Cradlepoint's [NetCloud Manager](#) to the extent necessary to perform Work pursuant of this Statement of Work.

[Evidence.com](#)

AGENCY must provide AXON Installers with temporary administrative access to Axon Evidence.com to the extent necessary to perform Work pursuant of this SOW.

Wireless Upload System

If purchased by the AGENCY, on such dates and times mutually agreed upon by the parties, AXON will install and configure into AGENCY's existing network a wireless network infrastructure as identified in the AGENCY's binding quote based on conditions of the sale.

VEHICLE INSTALLATION

Preparedness

On such dates and times mutually agreed upon by the parties, the AGENCY will deliver all vehicles to an AXON Installer less weapons and items of evidence. Vehicle(s) will be deemed 'out of service' to the extent necessary to perform Work pursuant of this SOW.

Existing Mobile Video Camera System Removal

On such dates and times mutually agreed upon by the parties, the AGENCY will deliver all vehicles to an AXON Installer which will remove from said vehicles all components of the existing mobile video camera system unless otherwise agreed upon by the AGENCY.

Major components will be salvaged by the AXON Installer for auction by the AGENCY. Wires and cables are not considered expendable and will not be salvaged. Salvaged components will be placed in a designated area by the AGENCY within close proximity of the vehicle in an accessible work space.

Prior to removing the existing mobile video camera systems, it is both the responsibility of the AGENCY and the AXON Installer to test the vehicle's systems' operation to identify and operate, documenting any existing component or system failures and in detail, identify which components of the existing mobile video camera system will be removed by the AXON Installer.

In-Car Hardware/Software Delivery and Installation

On such dates and times mutually agreed upon by the parties, the AGENCY will deliver all vehicles to an AXON Installer, who will install and configure in each vehicle in accordance with the specifications detailed in the system's installation manual and its relevant addendum(s). Applicable in-car hardware will be installed and configured as defined and validated by the AGENCY during the pre-deployment discovery process.

If a specified vehicle is unavailable on the date and time agreed upon by the parties, AGENCY will provide a similar vehicle for the installation process. Delays due to a vehicle, or substitute vehicle, not being available at agreed upon dates and times may result in additional fees to the AGENCY. If the AXON Installer determines that a vehicle is not properly prepared for installation ("Not Fleet Ready"), such as a battery not being properly charged or properly up-fit for in-service, field operations, the issue shall be reported immediately to the AGENCY for resolution and a date and time for the future installation shall be agreed upon by the parties.

Upon completion of installation and configuration, AXON will systematically test all installed and configured in-car hardware and software to ensure that ALL functions of the hardware and software are fully operational and that any deficiencies are corrected unless otherwise agreed upon by the AGENCY, installation, configuration, test and the correct of any deficiencies will be completed in each vehicle accepted for installation.

Prior to installing the Axon Fleet camera systems, it is both the responsibility of the AGENCY and the AXON Installer to test the vehicle's existing systems' operation to identify, document any existing component or vehicle systems' failures. Prior to any vehicle up-fitting the AXON Installer will introduce the system's components, basic functions, integrations and systems overview along with reference to AXON approved, AGENCY manuals, guides, portals and videos. It is both the responsibility of the AGENCY and the AXON Installer to agree on placement of each components, the antenna(s), integration recording trigger sources and customer preferred power, ground and ignition sources prior to permanent or temporary installation of an Axon Fleet camera solution in each vehicle type. Agreed placement will be documented by the AXON Installer.

AXON welcomes up to 5 persons per system operation training session per day, and unless otherwise agreed upon by the AGENCY, the first vehicle will be used for an installation training demonstration. The second vehicle will be used for an assisted installation training demonstration. The installation training session is customary to any AXON Fleet installation service regardless of who performs the continued Axon Fleet system installations.

The customary training session does not 'certify' a non-AXON Installer, customer-employed Installer or customer 3rd party Installer, since the AXON Fleet products does not offer an Installer certification program. Any work performed by non-AXON Installer, customer-employed Installer or customer 3rd party Installer is not warranted by AXON, and AXON is not liable for any damage to the vehicle and its existing systems and AXON Fleet hardware.

STATEMENT OF WORK FOR THE
IMPLEMENTATION OF AXON INTERVIEW ROOM
FOR CLARK COUNTY SHERIFF'S OFFICE - WA
("SOW")

Submitted By:

Axon Enterprise, Inc. (Axon) North 85th Street



1. PROJECT OVERVIEW:

1.1 SOFTWARE

The hardware and software detailed in this SOW includes, the listed functionality.

- ▶ Axon Interview Room

1.2 DEFINITIONS

TERM	DEFINITION
PARTIES	
Agency	Clark County Sheriff's Office - WA who is identified within this SOW
End-Users	Specific Agency groups that will use the system
Professional Services	The services that Axon will provide within the scope of this SOW
SYSTEMS	
Axon Systems	Software solutions and Agency specific integrations developed by Axon
CJIS	The Federal Bureau of Investigation's Criminal Justice Information System
NCIC	National Crime Information Center
Product	The hardware and software solution being implemented as part of this SOW
Production Environment	The operational environment where the Product will be accessed
PROJECT & MILESTONES	
Project	Scope of this SOW as defined by the work to be completed described herein
Project Change Order (PCO)	Change order form outlined in Attachment B to be executed between Axon and Agency if a material change in scope is required to this SOW
ACCEPTANCE	
Blocker	Issue impacting 50% or more users
Functional Acceptance Testing	Testing the functionality of the system as configured for Agency



1.3 OUT OF PROJECT SCOPE

Axon is only responsible for performing the Professional Services described within this SOW. Any additional Professional Services that are not defined explicitly by this SOW shall be done so through a Project Change Order. The following are considered outside the scope of this Project:

- ▶ Administration, management, or support of any internal City, County, State, Federal or Agency IT network or infrastructure
- ▶ Third Party Products and Services costs related to the vendors or Agency's cost of implementing the vendors or Agency's side of the integration
- ▶ Changes made by Agency or Agency's vendors



2. PROFESSIONAL SERVICES:

2.1 GENERAL

- ▶ Axon will provide a project manager throughout entire project.

2.2 HARDWARE

2.2.1 Clark County SO - Main

- ▶ Agency will supply 2 Servers.
 - If agency grants access, Axon will unbox and rack servers.
 - Agency will ensure servers are powered on with Windows installed prior to Install date.
 - Agency may setup server per agencies standards for things such as, joining to the domain, antivirus, firewalls, etc, so long as they do not degrade operations of Interview Server(s)
 - Agency will provide onsite and remote access to Interview Server(s) as required by Axon installers. Axon will then configure the Interview Server(s).
 - Agency will supply network switches.
- ▶ Axon Professional Services will provide network cabling.
- ▶ Agency will configure all network equipment.
- ▶ Agency will prepare all rooms prior to installation.
 - Removing all evidence from room.
 - Removal of existing video solution. Axon will work on installation timing with Agency to ensure an adequate number of rooms are available when possible.
- ▶ Axon will mount/place Touch Panels Desktop
- ▶ **Interview Room 1**



- AXIS F41/F1025 Covert IP Camera in Flush Mount Enclosure
- Axis P3245-LV Overt Dome Camera

▶ **Interview Room 2**

- AXIS F41/F1025 Covert IP Camera in Flush Mount Enclosure
- Axis P3245-LV Overt Dome Camera

2.2.2 Clark County SO - Secondary

- ▶ Agency will supply 2 Servers.
 - If agency grants access, Axon will unbox and rack servers.
 - Agency will ensure servers are powered on with Windows installed prior to Install date.
 - Agency may setup server per agencies standards for things such as, joining to the domain, antivirus, firewalls, etc, so long as they do not degrade operations of Interview Server(s)
 - Agency will provide onsite and remote access to Interview Server(s) as required by Axon installers. Axon will then configure the Interview Server(s).
 - Agency will supply network switches
- ▶ Axon Professional Services will provide network cabling.
- ▶ Agency will configure all network equipment.
- ▶ Agency will prepare all rooms prior to installation.
 - Removing all evidence from room.
 - Removal of existing video solution. Axon will work on installation timing with Agency to ensure an adequate number of rooms are available when possible.
- ▶ Axon will mount/place Touch Panels Desktop
- ▶ **Interview Room 1**



- o AXIS F41/F1025 Covert IP Camera in Flush Mount Enclosure
- o Axis P3245-LV Overt Dome Camera



2.3 INTERVIEW SOFTWARE

- ▶ Agency will ensure an appropriate resource is available to configure/troubleshoot network communications between onsite Interview Hardware. Agency will also assist in configure/troubleshoot connection to Axon Evidence.
- ▶ Agency may setup server per agencies standards for things such as, joining to the domain, antivirus, firewalls, etc, so long as they do not degrade operations of Interview Server(s)
- ▶ Axon will install Axon Interview Server Application, Agency may be required to provide appropriate permissions/credentials.
- ▶ Axon will install and configure Touch Panel Software.

2.4 READINESS

- ▶ Axon will supply Agency with copy of current QA/Testing Checklist.
- ▶ Axon will complete QA/Testing Checklist per room consisting of:
 - Hardware Wiring
 - Hardware Mounting
 - Hardware Functionality
 - Firmware Updates
 - Software Install and Configuration
 - Functional Test of all features

2.6 TRAINING

- ▶ Axon will provide training materials that may be used by agency. Training materials will be customized for agencies environment where applicable.
- ▶ Agency will provide facilities and equipment for conducting the Training.
- ▶ Train the Trainer: Axon will provide session(s), materials and support allowing Agency's in-house trainers to conduct their own Training. Agency is responsible for updating all Training materials after final acceptance.



3. PROJECT MANAGEMENT:

3.1 MANAGEMENT RESOURCES

- ▶ Both Parties will assign a Point of Contact, Project Manager, or Project Coordinator to ensure completion of deliverables.
- ▶ Axon's Project Coordinator will ensure all team members from Axon and Agency are continually updated on the status of the Project.

3.2 REQUIREMENTS PLANNING

- ▶ All Proposed Project timelines will be documented during Project Management Kickoff call.
- ▶ Once all requirements are agreed to, Axon's Project Coordinator will work with Agency's Project Manager to develop a Project plan for Axon's implementation.

3.3 CHANGE CONTROL

- ▶ If any changes in the Project cause a material increase or decrease in fees, as determined by Axon, an adjustment in the fees will be agreed upon and included in a signed PCO form.
- ▶ Agency acknowledges a proposed change request might have an impact on both scheduling and cost for the Project that will be outlined in the PCO form.



4. AGENCY COMMITMENTS:

- ▶ Ensure the reasonable availability for meetings, phone or email of knowledgeable staff and personnel to provide timely and accurate documentation and information to Axon.
- ▶ Identify holidays, non-workdays or major events that may impact the Project.
- ▶ Ensure Agency desktop or mobile systems and devices can access the Product.
- ▶ Make available relevant systems if needed for assessment by Axon (including making these systems available to Axon via remote access if possible).
- ▶ Technical Systems Requirements



5. SUPPORT:

- ▶ Axon will provide on-site installer/trainer support as part of project.
- ▶ The Product undergoes updates and enhancements which Agency will automatically receive.
- ▶ Axon will provide Agency's End Users access to the help.axon.com support portal to submit and review service tickets.
- ▶ For Technical Support assistance, Agency may contact a Technical Support representative at 800-978-2737, or via email at Support@Axon.com. Online, email-based support and remote-location troubleshooting are included on an ongoing basis as part of Agency's investment in the Axon ecosystem. Phone support is available 24/7.



6. TERMS AND CONDITIONS:

This SOW is governed by the Master Services and Purchasing Agreement executed by the Parties.

AXON ENTERPRISE, INC.

AGENCY

DocuSigned by:
Signature: Robert E. Driscoll, Jr.
85DAE8B131A424...

Signature: _____

Name: Robert E. Driscoll, Jr.

Name: _____

Title: VP, Assoc. General Counsel

Title: _____

Date: 6/7/2023 | 10:48 AM MST

Date: _____



ATTACHMENT B - PROJECT CHANGE ORDER TEMPLATE

Date:
Axon Product or Service:
Change Order Details

AXON ENTERPRISE, INC.

AGENCY

Signature: _____

Signature: _____

Name: _____

Name: _____

Title: _____

Title: _____

Date: _____

Date: _____

Line	Task Name	Duration	Start Date	End Date	Responsible	Status	Note	Action Items	Assigned To
PLANNING									
2	Informal Intro Call	2hr			Axon Agency				
3	Kick-Off Call	2hr			Axon Agency				
4	Weekly Status Call	1 hr			Axon Agency				
HARDWARE DELIVERY									
6	Deliver Hardware (BWC, SSA, CEW)	6 weeks			Axon				
8	Inventory Hardware	1 week			Agency				
BWC DEPLOYMENT PLANNING									
10	Schedule PSO Service(s)	1 day			Axon Agency				
11	SDN onsite, as appropriate/headed	3 days			Axon Agency				
12	Plan Agenda for PSO Service(s)	1 day			Axon Agency				
13	Plan for BWC Rollout to Department	2 weeks			Agency		Train-the-Trainer and Specific Audiences / Topics? End User sessions? If not conducted during Full Service Phased Rollout? Which Station(s) / Shifts / Officers first? Location?		
14									
15	Training Plan for rollout to Department								
16	Schedule End User training sessions								
SSA DEPLOYMENT PLANNING									
18	Survey Officers for correct Duty Holster	3 weeks			Agency				
19	Plan for install of SSA on Holsters				Agency				
20	Determine install kit / Bracket for install based on Holster/ firearm combination	3 weeks			Axon Agency		During CEW deployment and/or BWC deployment, or separately???		
AUTO-TAGGING									
24	Auto-Tagging Kick-Off Call	1 hour			Axon Agency				
25	Install Integration Runtime service	1 day			Axon Agency				
26	CAD Mapping / SQL	1 week			Axon Agency				
27	Category Mapping	1 week			Agency				
28	Go-Live	1 day			Axon Agency				
PRE-DEPLOYMENT									
30	Evidence.com Training Session (remote)	1 day			Axon Agency				
31	Write / Approve / Publish Policy	60 days			Agency				
32	Confirm BWC Physical Infrastructure	30 days							
33	Confirm enough network drops in locations where docks will reside	30 days			Agency				
34	Confirm power for docks	30 days			Agency				
35	Confirm BWC Network Infrastructure Reqqs	30 days							
36	Confirm necessary IP addresses and network settings	30 days			Agency				
37	Identify upload bandwidth restrictions, if applicable	30 days			Agency				
38	Configure Network per documentation	30 days			Agency				
39	Configure Evidence.com	3 days			Axon Agency				
40	User Roles and Permissions	3 days			Axon Agency				
41	Categories and Retention Periods	3 days			Axon Agency				
42	Agency settings	3 days			Axon Agency				
43	BWC settings	3 days			Axon Agency				
44	Partner Agencies	3 days			Axon Agency				
45	Field Validation ("RegEx"), as applicable	3 days			Axon Agency				
46	Device Home, if applicable	3 days			Axon Agency				
47	Axon Capture settings	3 days			Axon Agency				
48	Axon Citizen settings	3 days			Axon Agency				
49	Axon Respond settings	3 days			Axon Agency				

Item	Task Name	Duration	Start Date	End Date	Responsible	Status	Note	Action Items	Assigned To
51	Signal settings	3 days			Axon Agency				
52	Upload XT settings, as applicable	3 days			Axon Agency				
53	Confirm Discovery Workflow with Prosecutor's Office(s)	90 days			Agency				
54	Install Axon Software on applicable computers	1 week			Agency				
55	Upload XT	1 week			Agency				
56	View XL	1 week			Agency				
57	Upload Users	1 day			Agency Axon				
58	Assign Users to Roles	1 day			Agency Axon				
59	Deploy Axon Mobile Device Apps via MDM, if applicable	1 week			Agency				
60	Axon View	1 week			Agency				
61	Axon Capture	1 week			Agency				
62	Axon Respond	1 week			Agency				
63	Axon Device Manager (ADM)	1 week			Agency				
64									
65	PREPARE BWC HARDWARE								
66	Register Docks (recommended)	1 day			Agency				
67	Name Docks, as needed	1 day			Agency				
68	Assign Docks to Device Homes, as needed	1 day			Agency				
69	Register BWC to Agency	1 day			Agency				
70	Assign BWC to Individual Users	1 week			Agency				
71	Charge BWC and update FW	1 week			Agency				
72	Install and Test Docks at Station location(s)	1 week			Agency				
73									
74	BWC DEPLOYMENT								
75	Full Service	4 days			Axon Agency				
76	Users to download Apps, as applicable				Agency		**Prior to attending training...unless Apps were deployed via MDM		
77	Provide BWC/USB-C cable and Mount to User, as applicable				Agency		Axon View Axon Capture Axon Respond Axon Device Manager		
78	Install SSA Unit on Users' holsters??				Agency		Unless there is a better time to take physical possession of their holsters in order to install the SSA Unit and then return holster to them, according to SSA Deployment Plan		
79	ACCEPTANCE OF AXON FULL SERVICE	1 day			AGENCY				
80	End User Training				Agency		Duration depends on Agency's Training Plan		
81	Users to download Apps, as applicable				Agency		**Prior to attending training...unless Apps were deployed via MDM		
82	Provide AB3/USB-C Cable and Mount to User, as applicable				Agency		Axon View Axon Capture Axon Respond Axon Device Manager		
83	Install SSA Unit on Officers' holsters??				Agency		Unless there is a better time to take physical possession of their holsters in order to install the SSA Unit and then return holster to them, according to SSA Deployment Plan		
84									
85	PREPARE SSA HARDWARE								
86	Confirm SSAs registered to Agency	1 day			Axon				
87	Assign SSAs to Individual Users	1 day			Agency				
88									
89	SSA DEPLOYMENT								
90	P8M delivers Signal Sidearm, Installation Service, Onsite	1 day			Axon Agency		TRAIN THE TRAINER INSTRUCTION ON INSTALLATION AND CALIBRATION		
91	ACCEPTANCE OF SIGNAL SIDEARM INSTALLATION SERVICE, ONSITE	1 day			AGENCY				
92	Install on holsters				Agency		Duration depends on how many people will be physically installing. Can accomplish in 1 day with multiple people installing.		
93									
94	CEW DEPLOYMENT PLANNING								
95	If necessary, survey Officers for correct CEW Holster	3 weeks			Agency				
96	Plan for 10-person Instructor Course								
97	Schedule Onsite Instructor Course	1 day			Axon Agency				

Done	Task Name	Duration	Start Date	End Date	Responsible	Status	Note	Action Items	Assigned To
98	Identify 10 Instructors for Instructor Course	1 week			Agency				
99	Schedule CEW Starter	1 day			Axon Agency				
100	Plan for CEW Rollout to Officers	2 weeks			Agency				
101	Training Plan for rollout to Dept				Agency				
102	Schedule End User training sessions				Agency				
103	Obtain access to Online Training Content, if applicable	2 weeks			Agency				
104									
105	PREPARE CEW HARDWARE								
106	Configure CEW Docks	1 day			Agency				
107	Name Docks, as needed	1 day			Agency				
108	Assign Docks to Device Homes, as needed	1 day			Agency				
109	Charge Batteries and Update FW	4 weeks			Agency				
110	Install Docks, as needed	1 week			Agency				
111	Assign CEW Handles to individual users				Agency		Can be completed prior to or during End User training Duration depends on Training Plan		
112									
113	CEW (AND SSA??) DEPLOYMENT								
114	10-person Instructor Course (Onsite)	1 day			Axon Agency		2-day Instructor Course: Day 1: Online (to be completed prior to Onsite Training) Day 2: Onsite		
115	ACCEPTANCE OF CEW 2-day PRODUCT SPECIFIC INSTRUCTOR COURSE	1 day			AGENCY				
116	CEW Starter	1 day			Axon Agency		P&M function tests weapons and trains on administering CEWs in E.com, creating Taser Logs in E.com, and processing RMAs in E.com P&M NEEDS ACCESS TO: All CEW handles Fully Charged Batteries with Updated FW (via dock) Cartridges A working CEW dock		
117									
118	ACCEPTANCE OF CEW STARTER	1 day			AGENCY				
119									
120	End User Training				Agency		Duration depends on Training Plan		
121	Install SSA Unit on Users' holsters??						Unless there is a better time to take physical possession of their holsters in order to install the SSA Unit and then return holster to them, according to SSA Deployment Plan		
122									
123	IMPLEMENT AXON PERFORMANCE						OPTIONAL		
124	Configure Command Hierarchy	1 week			Axon Agency				
125	Configure Performance settings	1 day			Axon Agency				
126	Performance Training Session	1 day			Axon Agency				
127									
128	DRONE PRE-DEPLOYMENT								
129	Identify Drone Pilots for Training	1 week			Agency				
130	Confirm that they / Agency (will) meet necessary state and federal reqs						COA, Part 107, etc		
131	Identify Location(s) for Training	1 week			Agency				
132	Schedule 1-day Service	1 day			Axon Agency				
133	Pre-Onsite Planning Call	1 hr			Axon Agency				
134									
135	DRONE DEPLOYMENT								
136	1-day Onsite Service	1 day			Axon Agency				
137	Download appropriate software								
138	ACCEPTANCE OF AXON AIR, ONSITE SERVICE	1 day			AGENCY				
139									
140	VR PRE-DEPLOYMENT								
141	Hardware delivery				Axon				
142	Inventory Hardware	1 day			Agency				
143	Schedule VR Onsite Service	1 day			Axon Agency		Max: 5 trainers per day		
144	VR TPM Call	1hr			Axon Agency, incl IT				
145	Confirm Network Infrastructure	1hr			Axon Agency, incl IT				

Date	Task Name	Duration	Start Date	End Date	Responsible	Status	Note	Action Items	Assigned To
146	VR PSM Pre-Ornate Call	1hr			Axon Agency				
147	Confirm Physical Infrastructure	1hr			Axon Agency				
148	Confirm Day-Of Logistics	1hr			Axon Agency				
149	Update the Headset Firmware before downloading the CET Content	3 days			Agency				
150	Download the CET Content onto the Headset	3 days			Agency				
151	Agency adds Trainers and Users to Axon Academy	3 days			Agency				
152									
153	VR DEPLOYMENT								
154	PSM delivers VR Ornate Service	1 day			Axon Agency				
155	Train-the-Trainer Instruction on VR Simulator Product	1 day			Axon Agency				
156	ACCEPTANCE OF VR 1-DAY SERVICE	1 day			AGENCY				
157									
158	FLEET 3 PRE-DEPLOYMENT								
159	Schedule Ornate Install	1 day			Axon Agency				
160	Fleet 3 TPM Call	2 hours			Axon Agency				
161	Confirm Fleet Infrastructure Rags	60 days			Axon Agency				
162	MDCs	60 days			Axon Agency				
163	Necessary Network requirements	60 days			Axon Agency				
164	Configure Netmotion	60 days			Axon Agency				
165	Install Fleet Dashboard software on MDCs (via MSB)	1 day			Agency				
166	Confirm Admin access to Cradepoint NetCloud	1 day			Agency				
167	Hardware delivery				Axon				
168	Plan for Fleet Rollout to Department				Agency		Phased Rollout? Which Stations / Vehicles / Officers first?		
169	Training Plan for rollout to Department								
170	Schedule End User training sessions								
171	Provide List of Cars (make/model/year)	10 days			Agency				
172	Provide installation schedule for all cars	10 days			Agency				
173	Pre-Ornate Planning Call with Assigned TSM	1 hour			Axon Agency				
174	Provide Assigned TSM NetCloud Collaborator access	1 hour			Agency				
175	Provide Assigned TSM an Admin Account in Evidence.com	1 hour			Agency				
176									
177	FLEET 3 DEPLOYMENT								
178	Ornate Install				Axon Agency 3rd Party Installer		Vehicles need to be fleet and patrol ready Duration TBD upon confirmation of details during TPM Call		
179	Configure Signal settings								
180	Training on Fleet Dashboard				Axon Agency		TRAIN THE TRAINER		
181	ACCEPTANCE OF FLEET 3 INSTALLATION	1 day			AGENCY				
182	End User Training				Axon Agency		Duration depends on Training Plan		
183									
184	INTERVIEW ROOM PRE-DEPLOYMENT								
185	Interview Room TPM Call	1hr			Axon Agency				
186	Provide photos of Interview Rooms	1 day			Agency				
187	Provide Floor Plans of Building(s)	1 day			Agency				
188	Confirm Network Infrastructure	1 week			Agency				
189	Confirm Physical Infrastructure	1 week			Agency				
190	Schedule Ornate Install	1 day			Axon Agency				
191	Hardware delivery				Axon				
192									
193	INTERVIEW ROOM DEPLOYMENT								
194	Install Interview Room solution				Axon Agency 3rd Party Installer		Duration TBD upon confirmation of details during TPM Call		

Code	Activity	Duration	Start Date	End Date	Responsible	Status	Tools	Assigned To
106	17th-18th Floor extraction on Interview Room				Avon Agency			
107	ACCEPTANCE OF INTERVIEW ROOM INSTALLATION	1 day			AGENCY			
108	PROJECT CLOSE				Avon Agency			
109	Transition to Customer Support Manager (CSM)	1 hr			Avon Agency			