

# SURVEY OF NEEDS OF LOW-INCOME FAMILIES IN CLARK COUNTY



Are you and your family facing financial hardship, economically disadvantaged or considered low-income? If yes, please complete the following survey to help Clark County understand your family's needs. The survey is estimated to take 15 minutes. Surveys can also be completed online at <u>https://www.surveymonkey.com/r/2023CNASurvey</u>. This survey will help Clark County and the Community Action Advisory Board prioritize services with Community Services Block Grant funds. Furthermore, gathering this information helps inform the kinds of resources and services needed in Clark County to support and improve the lives of people who are economically disadvantaged. *All information is strictly confidential*.

Families (individuals, couples and households with children) are defined as all the people who live in the same home as you, or would live in the same home as you, if you were housed.

Please submit your survey response by Friday, April 14, 2023.

Please tell us how you heard about this survey.

Education/School	Food bank	Online/Media source
Employment service	Friend/Family	Other community organization
Faith organization	Housing provider	Other:

# 1) EDUCATION

1.1) Do you, or anyone in your family, have a need for Education services?

No, skip to part 2) Employment	Yes, please check all needs/concerns that apply
Needs/Concerns	
Early head start programs (birth to 3)	Support for Individualized Education or 504 Plans
Head Start programs (ages 3-5)	Post-secondary education supports (e.g. college
School supplies (K-12)	applications, text books, computers)
Affordable, high-quality preschool	Access to college/trade/apprenticeships
Before/after school activities (K-12)	Applying for financial aid/scholarships
Summer youth recreational activities	Financial assistance to go to college
Summer education programs	Culturally informed services (including race, ethnicity)
Adult Basic Education/reading classes	Language supports
Adult GED classes	Other:
Adult English skills/proficiency classes	

1.2) What is in the way of getting these needs met? (check all that apply)

Don't know where to go	Experienced racial bias/discrimination	Not available in my area
Getting to services	Experienced other forms of bias (age,	Language barrier
Do not feel welcomed	gender, etc)	Cultural barrier
🔲 Do not qualify	Accessibility/accommodation needed	Other:
	Immigration status concerns	Nothing is in the way

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**2) EMPLOYMENT** 2.1) Do you, or anyone in your family, have a need for employment services? No, skip to part 3) Housing Yes, please check all needs/concerns that apply **Needs/Concerns** Keeping a job Finding or keeping a job for someone with a physical or Finding a job (e.g. interview, resume support) intellectual/developmental disability Finding a job for youth (ages 15-17) Items to become or remain employed (e.g. clothing, ID Getting a better job (more hours, larger replacement, licensing costs) responsibility, more pay, benefits) Culturally informed services (including race, ethnicity) Childcare in support of employment Language supports Job training and skills improvement Other: \_\_\_\_\_ Transportation to/from employment 2.2) What is in the way of getting these needs met? (check all that apply) Don't know where to go Experienced racial bias/discrimination Not available in my area Experienced other forms of bias (age, Getting to services Language barrier Cultural barrier Do not feel welcomed gender, etc) Other: Do not qualify Accessibility/accommodation needed Immigration status concerns Nothing is in the way 3) HOUSING 3.1) Do you, or anyone in your family, have a need for Housing services or assistance? No, skip to part 4) Income and Asset Building Yes, please check all needs/concerns that apply **Needs/Concerns** Rental arrears (back payments owed to landlords) Emergency shelter Rent assistance Finding housing that meets my needs (specify): Move-in cost assistance (security deposit, application fees, other fees) Home repairs Affordable housing Weatherization services Mortgage payment assistance Foreclosure prevention support Landlord/tenant mediation Housing/shelter due to domestic violence Culturally informed services (including race, ethnicity) Landlord/tenant rights education sessions Utility payment assistance (LIHEAP) Language supports Utility deposits/arrears assistance Other: 3.2) What is in the way of getting these needs met? (check all that apply)

Don't know where to go	Experienced racial bias/discrimination	Not available in my area
Getting to services	Experienced other forms of bias (age,	Language barrier
Do not feel welcomed	gender, etc)	Cultural barrier
🔲 Do not qualify	Accessibility/accommodation needed	Other:
	Immigration status concerns	Nothing is in the way

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4) INCOME AND ASSET BUILDING (e.g., wealth, sav	ings, business development, car/homeownership)
4.1) Do you, or anyone in your family, have a need for Incor	ne and Asset Building services?
No, skip to part 5) Physical Health	Yes, please check all needs/concerns that apply
Needs/Concerns         Financial planning/budgeting classes         A bank account         Budgeting classes for youth (12-18)         Credit repair         First-time homebuyer education classes         Small business start-up/development classes         Small business start-up/development classes         4.2) What is in the way of getting these needs met? (check and the condition of the cond	<ul> <li>Obtaining/maintaining benefits (Social Security, VA, TANF, food/SNAP, HEN)</li> <li>Financial assistance to buy a car</li> <li>Financial assistance to buy a home</li> <li>Financial assistance to start a business</li> <li>Other:</li> <li>Other:</li> </ul>
5) PHYSICAL HEALTH	
5.1) Do you, or anyone in your family, have a need for Physi	cal Health services?
No, skip to part 6) Behavioral Health	Yes, please check all needs/concerns that apply
Needs/ConcernsSeeing a medical doctorSeeing a dentistSeeing a vision doctorSeeing an alternative healthcare providerPaying for health services (co-pays, etc)Paying for dental servicesPaying for vision servicesPaying for medicinePaying for medical equipmentAffordable senior careAccess to Medicaid/Medicare accepting providersAccess to informed Intellectual/developmentaldisability providers	<ul> <li>Access to informed physical disability providers</li> <li>Exercise/fitness classes</li> <li>Sexual health services</li> <li>Reproductive health services</li> <li>Family planning services</li> <li>Support after having a baby</li> <li>Nutrition classes (e.g. gardening, cooking)</li> <li>Food assistance</li> <li>Access to fresh/healthy foods</li> <li>Transportation to/from health services</li> <li>Culturally informed services (including race, ethnicity)</li> <li>Language supports</li> <li>Other:</li></ul>

Don't know where to go	Experienced racial bias/discrimination	Not available in my area
Getting to services	Experienced other forms of bias (age,	Language barrier
Do not feel welcomed	gender, etc)	Cultural barrier
Do not qualify	Accessibility/accommodation needed	Other:
	Immigration status concerns	Nothing is in the way

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# 6) BEHAVIORAL HEALTH

6.1) Do you, or anyone in your family, have a need for Behavioral Health serv	ices?
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No, skip to part 7) Support S	ervices	Yes, please check a	II needs/concerns that apply
Needs/Concerns			
<ul> <li>Access to alcohol/drug treat</li> <li>Access to mental health service</li> <li>Access to counseling (marria</li> <li>Access to gambling addictio</li> <li>Suicide prevention services</li> <li>Paying for services (co-pays,</li> </ul>	vices age, family, life) n services		ng a baby from health services d services (including race, ethnicity)
6.2) What is in the way of getting th			
<ul> <li>Don't know where to go</li> <li>Getting to services</li> <li>Do not feel welcomed</li> <li>Do not qualify</li> </ul>	gender, etc)	bias/discrimination forms of bias (age, mmodation needed s concerns	<ul> <li>Not available in my area</li> <li>Language barrier</li> <li>Cultural barrier</li> <li>Other:</li> <li>Nothing is in the way</li> </ul>

# 7) SUPPORT SERVICES

7.1) Do you, or anyone in your family, have a need for Support Services?

No, skip to part 8) Overall Need

Yes, please check all needs/concerns that apply

#### Needs/Concerns

•	
Information and referral services	Identification document assistance (e.g. birth
Paying for transportation (bus, gas)	certificate, driver's license)
Paying for vehicle costs (maintenance, insurance,	Independent living skills
registration)	Criminal record expungements
Safe, affordable childcare (not related to	Immigration/refugee support services
gaining/maintaining employment)	Gang prevention services
Hygiene facilities (e.g. showers, toilets)	Parenting classes/supports
Domestic violence/sexual assault services	Legal assistance interventions (e.g. restraining orders,
Intellectual/Developmental disability assessments	eviction assistance, parenting plan, fees)
Intellectual/Developmental disability services	Culturally informed services (including race, ethnicity)
Eldercare day centers	Language supports
LGTBQIA+ services/supports	Other:

7.2) What is in the way of getting these needs met? (check all that apply)

	2023 Clark County Community Needs Survey	Pag
	Immigration status concerns	Nothing is in the way
Do not qualify	Accessibility/accommodation needed	Other:
Do not feel welcomed	gender, etc)	Cultural barrier
Getting to services	Experienced other forms of bias (age,	Language barrier
Don't know where to go	Experienced racial bias/discrimination	Not available in my area

#### 8) OVERALL NEED

Please indicate if each of the following are a low, medium or high need for your family.

Low need = a need or concern that occurred rarely over the past year

Medium need = a need or concern that occurred a few times over the past year

High need = a need or concern that occurred often over the past year

Need or Concern		Level of Need	
Asset building (financial education, money management)	Low	🗌 Medium 🗌 High	Not a need
Childcare	Low	🗌 Medium 🗌 High	Not a need
Culturally informed services (including race, ethnicity)	Low	🗌 Medium 🗌 High	Not a need
Dental services	Low	🗌 Medium 🗌 High	Not a need
Domestic violence/sexual assault services	Low	🗌 Medium 🗌 High	Not a need
Education assistance	Low	🗌 Medium 🗌 High	Not a need
Employment services	Low	🗌 Medium 🗌 High	Not a need
Food assistance	Low	🗌 Medium 🗌 High	Not a need
Housing assistance	Low	🗌 Medium 🗌 High	Not a need
Intellectual/developmental disability services	Low	🗌 Medium 🗌 High	Not a need
Legal assistance	Low	🗌 Medium 🗌 High	Not a need
LGTBQIA+ services	Low	🗌 Medium 🗌 High	Not a need
Mental health supports	Low	🗌 Medium 🗌 High	Not a need
Physical disability services	Low	🗌 Medium 🗌 High	Not a need
Physical health services	Low	🗌 Medium 🗌 High	Not a need
Senior services	Low	🗌 Medium 🗌 High	Not a need
Substance use disorder services	Low	🗌 Medium 🗌 High	Not a need
Transportation assistance	Low	🗌 Medium 🗌 High	Not a need
Utility assistance	Low	🗌 Medium 🗌 High	Not a need
Youth activities	Low	🗌 Medium 🗌 High	Not a need

#### 9) COVID IMPACT

9.1) Did the COVID-19 pandemic increase your family's needs?

No, skip to part 10) Demographic	S
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Yes, please check all needs/concerns that increased

#### Needs/Concerns

Asset building (financial education,	Education assistance	Mental health supports
money management)	Employment services	Physical disability services
Childcare	Food assistance	Physical health services
Culturally informed services	Housing assistance	Senior services
(including race, ethnicity)	Intellectual/developmental	Substance use disorder services
Dental services	disability services	Transportation assistance
Domestic violence/sexual assault	Legal assistance	Utility assistance
services	LGTBQIA+ services	Youth activities

#### 9.2) In what other ways did COVID-19 impact your family?

# **10) DEMOGRAPHIC INFORMATION**

This section will help us evaluate where services are needed and who needs services. Please circle the best answer to each question for the person completing the survey. All information shared is strictly confidential. If you are uncomfortable filling in anything below, please feel free to leave it blank.

What is your and	14-17				18-24		25-44		45-54		
What is your age?	55-59				60-64		65-74		75+		
What gender do you identify?		Male			Fem	ale			nderqu Ion-bina		
	American Indian or Alaska Native						Asian or Asian American				
		Black or					Native Hawaiian or				
	African American						Other Pacific Islander				
What is your race?	White						Multi-Racial				
	Ot	her:					Don't Know				
What is your ethnicity?	Н	lispanic Latinx	/		n-Hispan Ion-Latin	Sla	avic/R	lussian	Don'	Don't Know	
What is the highest level of education	Up to 8 <sup>th</sup> grade (non-graduate)			-	n scho I or G		Trade/technical school grad				
you have achieved?	2- or	4-year	-	laster's degree		-	Other:				
,	college	•			graduate		other.		Don't know		
Please circle the best answer to each que what is the size of your family?		-		the p		5	ing th	e surve	<b>y.</b> 7	8+	
	Engli	sh	Spani	sh	Russ	ian	Viet	namese	Ch	uukese	

What is the primary language used in	Englis	sh	Spanis	h	Russian		Vie	Vietnamese		Chuukese	
your home?	Indige langu		Chir	nese		Arabio	:	ASL	Oth	ner:	
How many youths under age 18 are living with you?	0	1	2	3	2		5	6	7	8+	
How many seniors aged 65 and over are living with you?	0		1		2	2		3		4+	
What type of health insurance does your family have?	Medica (state)	-	/ledicare federal)		ivate Irance	VA	Ą	Other:	_	None	

		-									
			Social Securi	ecurity SSDI			TANF ABD				
What is the so	Earned inc	t	Unemployment insurance								
income? ( <b>circle</b> ) all that apply)			Pension Child sup		ld suppo	ort	None		Other: 		
		ſ	98601	98601 98604			98606		98607		
	98622		98629		98642		98660				
WI	98661		98662		98663		98664				
last known zip code?			98665		98668		98671		98675		
			98682		98683		98684		98685		
			98686		98687	0	Other:		Don't know		
Has anyone in you	ved in the ed forces?			No							
Does anyon services for the f	-	Physical dis	ental he challeng				ibstance use disorder				
	ircle all t		Intellectual/ Developmental disability				Other: Nor			None	
What is your curren	nt housing s	situation?	Own Rent				Houseless/ Homeless			Staying with friends/family	
How many employe	mbers are art-time?	0	1	1 2		3		4+			
			125% of Feder	ral Poverty	/ Level						
Family Size	Family Size 1 2 3		3	4	4 5		6	7	7	8+	
Monthly Income	\$1,519	\$2,054	\$2,590	\$3,125	\$3	,660	\$4,196	\$4,7	731	\$5,267	
Please circle if your family earns more or less than the amount listed under your family size.				More	More Less			;			

200% of Federal Poverty Level											
Family Size	1	2	3	4	5	6	7	8+			
Monthly Income	\$2,430	\$3,287	\$4,143	\$5,000	\$5,857	\$6,713	\$7,570	\$8,427			

Please circle if your family earns more or less than the amount listed under your family size.

More

Less

#### **ADDITIONAL COMMENTS**

Please share any other needs that you or your family has that were not listed above. Additional comments about programs you have used are also welcome.

Please provide your contact information if you would:

- like to be contacted regarding your additional comments? Yes □ No □
- be interested in participating in forums and/or interviews to get more information about the needs in our community. Yes □ No □

Name: \_\_\_\_\_\_ Phone Number or Email: \_\_\_\_\_\_

#### Thank you for your help in identifying the current community service needs in Clark County.

Please return this survey to your service provider or by mail in a self-addressed, postage paid envelope.